Practitioner Services
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What you need to do when registering a patient for the Minor Ailment Service (MAS)

When registering a patient for MAS, it is important to enter patient details as accurately as possible. If the details entered are incorrect, manual intervention is required by the Patient Registration Team to check the details you have entered against the information held by the Community Health Index (CHI). This will result in a delay to the registration process.

If a CHI match cannot be found, the registration will be rejected and returned to the pharmacy to confirm details.

YES

Do

- *Double check all the details on the registration form with the patient.*

- *Check the accuracy of the patient's postcode - this is very important.*

- *Ensure the patient signs the registration/ consultation form .*

NO

Don't

- *Don't add middle names or initials after forename.*
- *Don't add junior or senior after patient's surname.*
- *Don't add punctuation marks after forename or surname .*
- *Don't add the word 'Delivery' or 'Tue, Wed' after forename or surname.*
- *Don't add abbreviations of forenames and surnames.*