Pharmacy Department Strathclyde Hospital Airbles Road Motherwell ML1 3BW www.nhslanarkshire.co.uk



ALL COMMUNITY PHARMACISTS IN NHS LANARKSHIRE PLEASE SHARE WITH ALL LOCUMS AND SUPPORT STAFF AS APPROPRIATE

Date Your Ref	5 th January 2009
Our Ref	GL/AB
Enquiries to	George Lindsay
Direct Line	01698 245058
Fax	01698 245091
Email	George.Lindsay @lanarkshire.scot.nhs.uk

Dear Colleague,

PCA (P) (2008) 17 – ADDITONAL PHARMACEUTICAL SERVICES: MINOR AILMENT SERVICE & PUBLIC HEALTH SERVICE DIRECTIONS, SERVICE SPECIFICATIONS & PAYMENT ARRANGEMENTS

NHS LANARKSHIRE – UPDATE NO: 9

This letter is being faxed to all NHS Lanarkshire pharmacies with the attachment.

The letter is also being distributed to all pharmacists and support staff on our nhs.net distribution list. This remains our preferred method of distribution and we continue to encourage all pharmacists/support staff to obtain an nhs.net e-mail account. This can be readily arranged via Delia Bryce, Community Pharmacy IM&T Facilitator, telephone 01698 377801, Delia.Bryce@nhs.net

Additionally, arrangements have been made for the letter and attachment to be available on the NHS Lanarkshire section of <u>www.communitypharmacy.scot.nhs.uk</u> as soon as possible.

SMOKING CESSATION SERVICES

The main purpose of this letter is to distribute the updated 2009 version of the Minimum Data Set for smoking cessation services. This is based on a national template and contains information we are obliged to collect. It also has an improved section with regard to patient confidentiality and patient agreement to follow up.

We have tried as far as possible to tailor it to the previous NHS Lanarkshire versions so as to maintain familiarity. All the same it is very important that the care for all new patients be recorded on these new forms. (But it is not necessary to transfer recordings for patients already started onto these new forms). We therefore advise that all blank copies of previous versions be destroyed.

It is also important that all sections on the form are completed. If they are not completed then Carol Rattray from the Smoking Cessation Service has to phone the pharmacy for clarification. This is very time consuming for both Carol and the Pharmacy involved so it is best all round to make sure the forms are complete. The good news is that in general terms the paperwork completion for this service has improved lately with a greater proportion of pharmacists now completing the forms including the 4 week follow-up. In some cases, however, the 4 week follow-up is still occurring at 4 weeks after the initial

appointment date rather than 4 weeks after the patients quit date. It should be 4 weeks after the patients quit date. The new forms help to clarify this point.

To date we believe the service has been very successful. 231 patients have been helped with 83 successful quitters at 4 weeks. This quit rate of 36% is excellent. These figures include patients from the early days of the before the carbon monoxide meters were distributed and are not therefore validated to that standard. We now expect that all successes will be validated by carbon monoxide measurement and this will make the data all the more robust.

We have also received feedback that there is an enthusiasm from pharmacists and support staff for further education and training around smoking cessation services and also for more publicity about the service. James Semple is the Pharmacy Contractors Committee representative on the group which is overseeing the implementation of the community pharmacy service. This group next meets on Tue 27 January thus anyone who is keen to make a specific suggestion about education, training or publicity is welcome to do so either via George Lindsay, James Semple, any of the Pharmacy Champions or the locality smoking cessation facilitators before 27 January.

Yours sincerely

GEORGE LINDSAY

CHIEF PHARMACIST

NHS LANARKSHIRE PRIMARY CARE

Enc:

Copy to:

James Semple, Chair, NHS Lanarkshire Pharmacy Contractors Committee

Christine Gilmour, Chief Pharmacist, NHS Lanarkshire

Edward Mallinson, Consultant in Pharmaceutical Public Health, NHS Lanarkshire

Alastair Thorburn, Head of Prescribing, NHS Lanarkshire

Elspeth Russell, Manager, NHS Lanarkshire Stop Smoking Service

Lesley Armitage, Consultant in Public Health Medicine (Smoking Cessation)

Anne McLellan, Family Planning Lead, NHS Lanarkshire

Alison Currie, Consultant in GU Medicine, NHS Lanarkshire

Community Pharmacy Practitioner Champions x10

Delia Bryce, Community Pharmacy IM&T Facilitator, NHS Lanarkshire