

NHS Lothian Process Flowchart for Community Pharmacy Supply of Medicines to treat Hepatitis C

Hepatitis C Clinic Responsibilities

- Decision made to commence patient on antiretroviral therapy.
- Counselling and training provided to patients about administration and monitoring in line with local guidance.
- Prescriptions for direct acting antiretroviral (DAA) treatment are written on HBP forms to start in approx. 4 weeks. (Prescriptions to cover the full treatment course will be generated but a maximum 1 month treatment per form).
- Patient asked to nominate a community pharmacy.
- Service completes a **Patient Treatment Notification Form** and sends this together with the **HBP prescriptions** to the Specialist Clinical Pharmacist.
- Ribavirin +/- Peg-interferon is prescribed on internal hospital prescription form for supply via the hospital pharmacy.

Specialist Clinical Pharmacist Responsibilities

- Specialist Clinical Pharmacist carries out a clinical check of the prescriptions.
- Contact nominated community pharmacy by telephone to inform them that they have been nominated, confirm the pharmacy have a copy of the service specification and provide reminder of processes for ordering the medicines.
- Direct community pharmacist to the process for applying for advanced payments (where required). See http://www.communitypharmacy.scot.nhs.uk/nhs_boards/NHS_Lothian/lothian_index.html
- The **patient treatment notification form** is sent to the nominated community pharmacy via email and the **HBP prescriptions** are sent by post.
- NHS Lothian PCCO are notified to make a flat fee payment of £195 per patient per treatment upon receipt of signed spec.

Community Pharmacist Responsibilities

- Community Pharmacy ensures that the service specification has been returned to PCCO. (This step only needs completed once per contractor.)
- Community Pharmacy sets up account with appropriate wholesaler (e.g. see attached Alcura **order form**)
- Community Pharmacy places order for first months treatment and makes arrangements to apply for advanced payments where these are required. See http://www.communitypharmacy.scot.nhs.uk/nhs_boards/NHS_Lothian/lothian_index.html

Specialist Clinical Pharmacist Responsibilities

- The Community Pharmacist is contacted one week prior to treatment commencing to confirm that the medicine will be available for the patient to collect on the proposed start date.

Community Pharmacist Responsibilities

- The Community Pharmacist creates a **Pharmacy Care Record** for the patient as outlined in the service specification.
- The Community Pharmacist dispenses the supply of antiretroviral medicine as per instructions on the prescription. A record is kept on the **Stock Balance Record Log** (attached).

Hepatitis C Clinic Responsibilities

- Patient attends specialist service for ongoing care and monitoring
- The Specialist Clinical Pharmacist / Clinical Nurse Specialist discuss the patients care with the Consultant as part of the regular Multi Disciplinary Team meeting and ensure ongoing supplies.



Specialist Clinical Pharmacist Responsibilities

- SCP confirms continuation of each subsequent month's supply with the community pharmacy. Any changes to patients treatment are communicated with the community pharmacy by telephone or email.



Community Pharmacist Responsibilities

- Patient collects supplies from nominated community pharmacy at the prescribed intervals.
- The patient has a consultation with the pharmacist who identifies if there are pharmaceutical care issues which need resolved.
- If any pharmaceutical care issues arise that require specialist input, the community pharmacist contacts the specialist team for advice. **Missed doses or non collection of medicines at prescribed intervals should be notified to the specialist service as soon as possible. See contact details below.**

Contact Details for Specialist Services

Hepatitis C Services, Regional Infectious Disease Unit, Western General hospital

WGH.HepatitisC@nhslothian.scot.nhs.uk

Consultants

Professor Clifford Leen
 Dr Hazel Rae
 Dr Rebecca Sutherland
 Dr Daire O'Shea
 Dr Jo Turner

Clinical Nurse practioners

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Specialist Clinical Pharmacist

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