



# Fife Integrated Pharmacy Strategy

## Update for Community Pharmacy

Issue 1. September 2020

*"We look forward to working with you all to transform our service and improve care for our patients." - Scott, Ben, Andrea (Pharmacy Senior Leadership Team)*

## Why do we need an integrated pharmacy service?

NHS Fife Pharmacy has just launched an ambitious programme to transform and integrate pharmacy teams across all sectors, including community pharmacy, to:

- provide the best care for patients and their medicines in Fife, to reduce harm, improve patient outcomes and make a difference for patients
- focusing on the patient journey to reduce duplication across different sectors
- removing barriers to integration across all pharmacy sectors



Scott Garden,  
Director of Pharmacy and Medicines

## How will this work?

We have:

- set up a new team called the Pharmacy Strategic Integration team (PSIT), which is led by Jason Cormack, as Programme Lead and Fiona Forrest, Clinical Lead
- agreed our priority projects that we will focus on initially and these will be led by staff from across the Fife pharmacy service

We are now looking for pharmacy staff, who work in community pharmacies, to become involved in the following project groups, to contribute their ideas and help deliver the projects.

## Who are we looking for?

- anyone (pharmacists, pharmacy technicians or pharmacy assistants) with passion and enthusiasm to make a difference to patient care
- commitment of a few hours every couple of weeks, to attend a "virtual" project group meeting, usually in working hours

## The priority projects

1. Develop and implement a Fife Integrated Pharmacy **induction programme** for all new members of pharmacy staff.
2. Undertake **staff focus groups** with all staff groups, to understand their roles and ideas for developing the service.
3. Implement a **Serial Prescribing project** to increase the number of Serial Prescriptions.
4. Implement a better system for patients who are discharged with a **medication compliance aid**
5. Maximise the use of **Clinical Portal** by community pharmacy.
6. Rollout the use of **NearMe** video patient consultations across all sectors.
7. Undertake a **staff survey** to understand everyone's training needs for using electronic systems and technology.



## How can you get involved?

If you are interested in being involved in a project group, contact Jason and Fiona via email:

[fife.pharmacystrategicintegrationteam@nhs.scot](mailto:fife.pharmacystrategicintegrationteam@nhs.scot).