

## PHARMACEUTICAL SERVICES

### NHS Fife

#### Service Specification

##### ADDITIONAL SERVICE

Sexual Health Fife- Community Pharmacy joint service for treatment of patients with diagnosis of Chlamydia or Non- specific Gonococcal Urethritis (NGU) and their sexual contacts.

#### Service Overview

This service allows for patients testing positive for chlamydia or identified as having NGU by Sexual Health Fife to access their treatment via community pharmacy using a paper or electronic voucher. This also allows the patient to choose to give their current sexual partner(s) a paper or electronic voucher that they can take to a participating pharmacy to access treatment.

The service aims to improve the patient journey by reducing unnecessary hospital attendance for patients who don't need hospital specific treatment and freeing up clinic appointments for those patients who do need hospital care.

Need for treatment for Chlamydia and NGU will be discussed with the patient by remote consultation with Sexual Health Fife. Following remote consultation the patient will then attend a local community pharmacy to receive treatment. The patients will be assessed for suitability to received Doxycycline treatment during remote consultation to avoid a poor patient journey, however the decision to make the supply rests with the Pharmacist.

#### Service Objectives

The objective of providing Doxycycline via PGD to patients through their community pharmacy is to improve access for all patients to Chlamydia and NGU treatment by making it available in a local healthcare setting. This is more convenient for the patient than attending the sexual health clinic for treatment which can be difficult to access for many patients if there is not a clinic local to them or they cannot obtain a convenient appointment time. Offering access to treatment in a local setting aims to improve uptake of treatment.

By providing Doxycycline treatment through community pharmacies, patients identified by the Sexual Health service as requiring treatment for Chlamydia or NGU can be assessed by a community pharmacist at a location and time convenient to them.

- The pharmacist will issue Doxycycline treatment to a patient presenting with a treatment voucher only once they have assessed that the patient is suitable for this treatment. Where the pharmacist assesses that the patient is ineligible for Doxycycline treatment through the PGD they will be referred to Sexual Health Fife or their own GP for alternative treatment.
- The pharmacist will advise on STI screening and signpost where required.
- The pharmacist will offer access to free condoms as part of the consultation.
- The pharmacist will offer advice on contraception needs and signpost to appropriate services if required

## Service Outline and Standards

- The service allows for patients testing positive for chlamydia or identified as having NGU by Sexual Health Fife to choose to access their treatment via community pharmacy using a paper or electronic voucher. This also allows the patient to choose to give their current sexual partner(s) a paper or electronic voucher that they can take to a participating pharmacy to access treatment.
- The voucher will state that either they or their partner have a diagnosis of chlamydia or NGU and should be treated (as per Fife Antibiotic guidelines) with doxycycline 100mg twice daily for 7 days, and offered the appropriate counselling and support.
- The pharmacist must assess each patient to ensure that they are eligible for doxycycline treatment under this PGD and where they are found to be ineligible they must be referred to Sexual Health Fife for follow up.
- Appropriate advice on regular STI screening must be offered to all patients presenting for treatment through this PGD
- Free condoms should be offered to all patients presenting for treatment through this PGD
- Patients should have their contraceptive needs assessed and where a need is identified they should be given appropriate advice and signposted to the required service.
- The pharmacist must offer the service in a non-judgemental and sensitive manner.
- In order to participate in the service contractors must first complete the Service Level Agreement form (Appendix 1) and return it to Sheila Dall via [fife.fifepharmacycommpharm@nhs.scot](mailto:fife.fifepharmacycommpharm@nhs.scot).

### 1. Training

1.1 The community pharmacy contractor will ensure that all pharmacists involved in delivering the service participate in any local training programme (including update training) as identified by NHS Fife in accordance with agreed local standards.

1.2 The community pharmacy contractor has a duty to ensure that pharmacists and staff involved in the provision of the service are aware of and operate within local guidelines.

### 2. Claims and Payment

2.1 Payment for service provision shall be made on the submission of a fully completed monthly claim form to pharmacy services. (Appendix 2).

2.2 For audit and evaluation purposes all paper vouchers and recorded text voucher codes must be returned with the claim form to qualify for payment

### 3. General Service outline and standard

Community pharmacies providing this service must ensure that they have:

3.1 A standard operating procedure in place in the pharmacy to cover all aspects of service provision.

3.2 Adequate staff provision to ensure dispensary functions and pharmaceutical services are not compromised due to the service.

3.3 Appropriate administrative support to undertake initial discussions with potential patients and assist with form filling.

3.4 Have indemnity cover for staff involved in the service delivery.

Other Service outline:

3.5 Patients are eligible for this service when they present with a valid treatment voucher issued by Sexual Health Fife. This can be a paper voucher or in the form of Text message.

3.6 Paper vouchers must be retained by the pharmacist .Text message voucher codes must be recorded by the pharmacist and then the text message deleted by the patient after the consultation.

#### **4. Monitoring and evaluation**

4.1 It is a requirement of the service that a record of all text voucher codes is kept along with all paper vouchers and that these are returned with the monthly payment claim form to primary care services. These vouchers codes will then be audited by Sexual Health Fife to monitor treatment uptake.

4.2 Where a patient is not eligible for treatment through this PGD or declines treatment. The voucher code along with reason for exclusion must be recorded on the monthly claim form and returned to Pharmacy services.

#### **5. Pharmacy premises criteria**

Community pharmacies providing the service must have suitable arrangements within the community pharmacy to maintain patient confidentiality during assessment.

**Appendix 1 Service Level Agreement**

Provision of Doxycycline for Treatment of Chlamydia Infection or NGU

Pharmacy Name	
Address	
Contractor Code	

Name of Responsible person	
Responsible persons signature or GPhC Number	
Date	

I agree that the pharmacy will deliver the Provision of Doxycycline for Treatment of Chlamydia Infection or NGU in accordance with the attached service specification.

Please return signed forms

By e-mail to:

**Fife.fifepharmacycommpharm@nhs.scot**

Or if email unavailable by post to:

**Sheila Dall  
Pharmacy Services,  
Pentland House, Lynebank Hospital  
Halbeath Road, Dunfermline  
KY11 4UW**

**Appendix 2 Chlamydia Service Payment Claim Form**



**CHLAMYDIA SERVICE PAYMENT CLAIM FORM**

Doxycycline Treatment of Uncomplicated Chlamydia Infection or NGU by voucher scheme

NB: NO PAYMENT CAN BE MADE WITHOUT THE TEXTED UNIQUE VOUCHER NUMBERS OR THE PAPER VOUCHERS

Please enter voucher codes below for treatment issued

Voucher code	Date issued	Voucher code	Date issued

Please record treatment voucher codes where treatment was not issued

Voucher Code	Reason for Exclusion/referral/refusal

Pharmacy Name and Address	Contractor Code

	Number	Total Cost
Number of consultations with treatment issued@£10 per consultation		
Number of consultations without drug supplied @ £10 per consultation		
Total Claimed		
Name of pharmacist making claim		
Signature or GPC number of pharmacist		
Date		

Please complete this form on a monthly basis and return by e-mail by 5<sup>th</sup> of each month to:  
**Fife.fifepharmacycommpharm@nhs.scot**

OR if email unavailable return by Post along with any paper treatment vouchers to:

**Sheila Dall**  
**Pharmacy Services,**  
**Pentland House, Lynebank Hospital**  
**Halbeath Road, Dunfermline**  
**KY11 4UW**  
For Office use Only

Authorised for payment pharmacy services by	
Date	

### **Appendix 3**

#### **Useful information and contacts**

##### **Sexual Health Fife Health Professional to Professional advice line**

01592 647164 (Monday- Friday 08:30 to 16:30)

##### **Sexual Health Fife Reception**

01592 647979

##### **Sexual Health Website**

[Sexual health Fife website](#)

##### **Further free condom stock**

[Free Condoms Fife](#)

fife.infocentre@nhs.scot

##### **British Association for Sexual Health and HIV**

[BASHH website](#)

##### **Senior pharmacist**

Elsbeth.Boxall2@nhs.scot