

Pharmacy & Medicines Directorate

Weekly Update

Dear All,

There is lots of really important content this week. Please ensure that all staff have access to this weekly communication. All pharmacy queries should continue to be sent to:

gram.pharmaceuticalcareservices@nhs.scot

1. Changes to PCR Log In Process

Due to the removal of support for Internet Explorer by Microsoft on 15th June, in order to continue accessing your PCR Association and Login links, you will need to download an application, PCRUA, developed by NSS which will allow you to instead use the Microsoft Edge browser. You can access further details about the change and the link to download PCRUA [here](#).

If you experience any issues downloading the application or any other technical issues with your PCR, please contact NHS Grampian IM&T facilitator's team: gram.cpfacilitators@nhs.scot

2. Monthly Service Claims

A plea to submit claims for all of your monthly services each month. We understand this task takes time but it is really important that the information submitted is accurate. We ask that at least 2 people in the pharmacy know how to complete "end of month" processes so that holidays / sickness absences are mitigated. We are noticing particular anomalies with SMS claims, last month almost £10,000 worth of claims were not submitted based on our SMS patient numbers audit from April.

3. Expressions of Interest – Buvidal Administration Service (Aberdeen City)

We are looking for expressions of interest (Eoi) from community pharmacies in Aberdeen City who wish to be involved in a buvidal administration service. This service follows our initial pilot in 5 community pharmacies in Aberdeenshire last year and NHS Grampian are delighted to strive forward as a pioneer Board in this service model provision.

If you are interested in delivering this service, or wish to discuss further, please email gram.pharmaceuticalcareservices@nhs.scot with "Buvidal Eoi" as the subject line and one of the team will be in touch with you. All Eoi's must be received by Monday 27th June.

4. Pharmacists Signing Sick Lines

Some of you may have read the media headlines over the last few days highlighting that from 1st July, pharmacists and other HCPs will be able to sign sick lines for patients. DO NOT PANIC – as it currently stands, this is not an expectation of community pharmacists in Scotland and CPS have issued a statement advising this. If any further information is made available or the situation changes, we will keep you updated.



5. ECS Access in Pharmacies

All community pharmacies need to have access to ECS each day in the pharmacy. The need to access varies depending on the pharmacy:

- pharmacies opening extended hours and over the weekend are likely to need to use it most as you will see patients who do not otherwise visit your pharmacy, coming in for emergency care
- pharmacies in smaller towns with a regular group of patients are likely to need it less as you will have access to the information needed.

For all systems and pharmacies, access is carried out via a sign on and password, which, if not used for 90 days, will elapse, and the user will need to arrange to have it reset. In order to prevent this happening, try logging in to open up the system once a month, without further action and then close it securely. This activity will keep your password active and prevent lapsing, and the system will be active for any time it is needed. For further information on ECS please visit CPS page [here](#). If you require ECS log in details, please email gram.cpfacilitators@nhs.scot

6. NHS Pharmacy First Scotland: New Leaflet Translations

Our colleagues at Scottish Government have let us know that the NHS Pharmacy First Scotland leaflet is now available online in 9 new languages, bringing the total to 21 versions. Please [click here](#) for more information.

7. NES Designated Prescribing Practitioner (DPP) Webinar Monday 13th June, 7-8:30pm

NHS Education for Scotland are holding a webinar about the role of the DPP from the application process to supporting your trainee IP. Please visit the TURAS Pharmacy Courses and events page or click [here](#) to book.

...and finally,

This week we welcomed Suzanne Cowie, Public Health Practitioner, to the PCS Team. Suzanne will be working alongside Denise Stirling to support pharmacies with smoking cessation services and enquiries. I'm sure you will all make Suzanne very welcome during her visits to your pharmacies.

Kindest regards,



Sarah Buchan

Pharmaceutical Services Improvement and Development Manager



www.communitypharmacy.scot.nhs.uk

Username: NHSGrampian
Password: NHSGrampianCP2022