



## NHS Pharmacy First Questionnaire

	<b>Question</b>	<b>YES</b>	<b>NO</b>
1	<i>Do you view every interaction with a patient as a possible Pharmacy First consultation unless they ask for a named product?</i>		
2	<i>Do you do the same for every phone call?</i>		
3	<i>Do you do the same when the first thing a patient says is "can I speak to the pharmacist?"</i>		
4	<i>Do you have the Approved list in a folder in dispensary and front counter?</i>		
5	<i>Do you include the Pharmacy First consultation in the dispensing workflow?</i>		
6	<i>Do you enter 'Advice only' as you do them?</i>		
7	<i>Do staff use the PF approved list to recommend Treatment?</i>		
8	<i>Do you have items on the PF approved list in one handy location?</i>		
9	<i>Do you have staff training on some of the products on the approved list?</i>		
10	<i>Do you know how you are doing with Advice, Referral and Treatment numbers compared to other pharmacies/national average?</i>		