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Her Majesty The Queen

Below message from the NHSG Chief Executive- Caroline Hiscox on the recent passing of Her Majesty The Queen:



“It is with the deepest sorrow that we learned of the death of Her Majesty The Queen. “On behalf of all staff, patients, and visitors, we would like to extend our condolences to the Royal Family. “At this time, in addition to sharing a profound sense of loss, many of us are recalling with fondness the many times we have been honoured to welcome Her

Majesty to our sites. “We are privileged to have received such support from both HM The Queen and her late husband, HRH The Duke of Edinburgh. We will all cherish those memories and keep them close in our hearts as we join the country in mourning in the days to come.”

NHSG is not yet aware of any plans in relation to an additional bank holiday. We will advise as soon as we are made aware of any changes to Pharmaceutical Provision.

Community Pharmacy Workforce Survey 2022



Keep a look out for the Community Pharmacy Workforce Survey 2022. The survey has been designed to capture a snapshot of the community pharmacy workforce including pharmacists (plus those working centrally if appropriate), locum pharmacists, Foundation trainee pharmacists, pharmacy technicians including trainees, and pharmacy support staff during the week commencing **Sunday 11th September - Saturday 17th September 2022**. The information captured in this survey will be essential to evidence the workforce required to deliver community pharmacy services, and will support NHS workforce planning. For more information visit our website <https://www.nes.scot.nhs.uk/news/community-pharmacy-workforce-survey-2022/>

Hospital Smoking Ban

As part of the Scottish Government’s continuing plan to create a tobacco-free Scotland by 2034, from 5th September 2022 it is an offence for anyone to smoke within 15 metres of an NHS hospital building in Scotland (see section 4.4 of NHS Grampian Tobacco Policy for exemptions). Anyone who does so may receive a Fixed Penalty Notice of £50.

Products that imitate cigarettes or produce nicotine vapour are also included in this definition at present. This may change if medically regulated devices become available.

Further information is [available here](#).

You may also wish to read the NHS Grampian Tobacco Policy, [available here](#).

Stoma/Colorectal Specialist Nurse Service

The stoma & colorectal specialist nurse service are currently working at reduced capacity and as such there may be a delay in answering queries directed to the service. This is likely to be a long-term ongoing issue due to staffing levels.

In order to support the management of workload, the team kindly request that only urgent queries are logged with the service and that the NHS Grampian Guidance for the Prescribing And Dispensing of Stoma Appliances In Primary Care is consulted to resolve quantity and prescribing suitability queries prior to contacting the service.

Where a call or email is logged which requires a reply, please only use one method of communication to contact the team, duplicate queries via phone and email are currently resulting in duplication of workload.

In addition, the team would like to note that following:

Availability of Cavilon® barrier film is an ongoing issue resulting in a high volume of queries (from both prescribers and patients). Where this is unavailable it would be suitable to substitute prescribing with Sorbaderm® barrier cream with the following directions “Apply thinly and wipe off excess”.

Primary care colleagues are reminded that there is NHS Grampian Guidance for the Prescribing And Dispensing of Stoma Appliances In Primary Care which can be used as a reference for the majority of queries regarding quantities and product suitability for prescribing.

As a reminder, to ensure clinically appropriate prescribing, primary care prescribers are not recommended to prescribe following patient requests for stoma accessories where accessories have not been previously been requested by the stoma & colorectal specialist nurse team e.g., requests for new/additional barrier creams, adhesive removers, deodorants. Please also see attachment for further details.

Realistic Medicine Survey

Realistic Medicine is an approach to healthcare that aims to put the patient at the centre of decisions made about their care. Shared decision making and a personalised approach to care are key elements of practicing Realistic Medicine. It also aims to reduce

harm, waste and unwarranted variation, whilst acknowledging and managing the inherent risks associated with all healthcare, and championing innovation and improvement.

Realistic Medicine is a priority, underpinning NHS Grampian’s Plan for the Future Strategy 2022 –2028, NHS Orkney’s Clinical Strategy, the 1- and 3-year Delivery Plans and both local and national redesign initiatives. We invite you to complete this anonymous Realistic Medicine Staff Awareness Survey which will provide us with a baseline of colleagues understanding of Realistic Medicine ahead of rolling out our 2022 - 2023 Communication and Engagement Plan, and focus education plans.

Thank you for your support, The Realistic Medicine Programme Board.

Lung Cancer Poster

You will likely already have the lung cancer poster displayed. The campaign was due to end this week however we have received confirmation from SG the next campaign is not going ahead. Please until further notice continue to display the Lung Cancer Poster.

NHSG Good Prescribing Guide

Please find attached and linked the following updated document for your information and onward dissemination to all relevant colleagues:

[NHS Grampian Good Prescribing Guide – Primary Care](#)

This document is for use by healthcare professionals working in primary care including general practitioners (GPs), non-medical prescribers (NMPs) and community pharmacists (CPs). It is intended as a reference resource to support good prescribing practice. It can be used as an information/guidance document to support with general prescribing principles as well as a reference source when prescribing queries are raised. It does not cover specific patient situations/scenarios and should not be used as a substitute for an individual’s own professional standards and judgement.

If you have any queries regarding this communication please contact the Medicines Management team via email: gram.medicinesmanagement@nhs.scot

Please also attached for further information.

Pharmacy & Medicines Directorate Weekly Update



Unscheduled Care PGD

As a reminder, there are many circumstances in which the unscheduled care PGD can be used prescribe for patients (in addition to the urgent need for a repeat prescription item). Page 3 of the [PGD](#) provides details of several example scenarios where it would be considered appropriate to prescribe to ensure continuity of patient care:

Patient recently discharged from hospital with new medication and has not organised a further supply of medication with their own prescriber who is now unavailable

Acute prescribed medication that has been lost, stored incorrectly, or smashed bottle - Medication that is prescribed regularly but may not be on a repeat prescription - for example antidepressants

Patient has been prescribed an acute medication, but prescription has not been forwarded/received in the pharmacy and prescriber unavailable – information held on Emergency Care Summary (ECS) obtained directly by the pharmacy or through NHS 24 would enable supply.

Patient prescribed medication which they cannot swallow, and they require a liquid preparation

Alternative flavour of same antibiotic if child unable to tolerate dispensed medication, or indeed capsule or tablet formulation if this resolves the situation

Supply alternative formulation if dispensed medication is not suitable for other reasons e.g. allergy to excipient, religious reason e.g. beef gelatine

Acute supplies of rescue antibiotic for COPD patients, many patients keep rescue antibiotic prescription but may have used the last one without renewing it

Dispense remaining balance of antibiotic when original dispensing pharmacy is closed.

Pharmacy First PGDs

Please note the local NHSG version of the Pharmacy First PGDs have not yet been released. We will advise pharmacists as soon as these are released. Until further notice please continue with original guidance.

NHS Grampian Pharmacy Stop Smoking Pack

The NHS Grampian Stop Smoking Pack was developed as a staff resource. All pharmacies should have received this pack. If you have not or would like an electronic version for reference we have now uploaded the pack onto our Smoking Cessation section of the [website](#).

NHS Influenza Service

Reminder to those who have expressed interest in providing NHS Flu Vaccinations this season. All associated SLAs, PGDs and Protocol documentation has now been sent to you. Please ensure you work through the requirements. SLA to be returned to PCCT by 14th September. PGD signature sheets to be returned to PCS by 16th September.

Please also note the SLA was updated to V2 due to changes in training requirements. TURAS BLS courses have been removed and replaced with UK Resus training videos. If you require a full or refresher BLS course please contact the PCS who will arrange.

The PCS team will be carrying out pre-flu visits to all pharmacies to ensure pharmacists and premises meet all requirements.

Community Pharmacy Scotland Newsletter Round-up



FRI, SEP 02

UPDATE: Pecos PPE Ordering

National Services Scotland (NSS) will be implementing changes in the way they will be handling enquiries for Primary Care contractors who use Pecos to order PPE.

[Read More](#)

THU, SEP 08

Student Pharmacist Experiential Learning in Scotland

Our colleagues at NSS have asked us to let you know about an upcoming webinar looking at experiential learning in the undergraduate course and how it is changing as the degree is remodelled for the

[Read More](#)



THU, SEP 08

Public Health Scotland (PHS) Project with Community Pharmacy

Update here from our colleagues at Public Health Scotland (PHS) who are working with a small group of community pharmacies in GGDAC, Forth Valley and Lothian on a pilot project.

[Read More](#)

THU, SEP 08

My Experience in Pharmacy

Check out our Public Affairs Officer Kirsten Foley's blog on her experiences in pharmacy.

[Read More](#)



Newsletter by,

The Pharmaceutical Care Services Team,

Have a great weekend.

Missed a copy of an update? Weekly Updates are uploaded to the [CP Grampian website](#)

Username: NHSGrampian

Password: NHSGrampianCP2022