

# Pharmacy & Medicines Directorate Weekly Update



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## Withdrawal of Coronavirus (COVID-19) Extended Use of Face Mask and Face Covering Guidance across Health and Social Care

Information was distributed to all community pharmacies on 9<sup>th</sup> May regarding the withdrawal of requirement to wear face masks in health and social care setting from **Tuesday 16<sup>th</sup> May 2023**. As a reminder, this letter from SG is attached. NHS Grampian provided further information on the impact of this decision in the Daily Brief yesterday ([11<sup>th</sup> May 2023](#)).

All remaining guidance for frontline patient facing staff regarding testing if symptomatic and staying off work if test positive, remains in place: [staff-testing---symptomatic-07.10.22.pdf \(nhsgrampian.org\)](#)

## New Data Capture Validation and Pricing (nDCVP)

The New Data Capture Validation and Pricing (nDCVP), the replacement for DCVP, will become live with May 2023 as the first dispensing month to be processed via the new system. As a result, Contractors submitting claims from 1<sup>st</sup> May 2023 for that dispensing month will see their claims processed via the new system and paid end July 2023 as normal.

Whilst the process for submitting electronic and/or paper claims will not change, the move to nDCVP will also see a move to reference data supporting prescription processing based on dictionary of medicines and devices (dm+d); the same dictionary used in GP and Community Pharmacy IT systems. dm+d will bring with it a fuller set of pack sizes to reimburse against and a more up to date suite of prices. As currently, electronic claims will be the primary source of information for a claim where available.

Attached to this update are the webinar slides and transcript from the session delivered by NSS on 27<sup>th</sup> April along with a key differences guide for you to refer to. Please note the key differences document has been updated and is now V3.0.

## NHS Grampian Language Line for Community Pharmacies

The NHS Grampian Language Line is a telephone based interpretation service which gives NHS Grampian staff access to expert interpreters, on the telephone, in 60-90 seconds, for over 170 different languages. Language Line is available 24/7. Please find the attached guidance which is now also available on the Community pharmacy website [here](#).

To access the Customer ID Code for the NHS Grampian Language Line, please contact us at: [gram.pharmaceuticalcareservices@nhs.scot](mailto:gram.pharmaceuticalcareservices@nhs.scot). Please note that the Customer ID Code should not be shared beyond your pharmacy team.

If you experience any problems with the Language Line service, please contact Roda Bird on 01224 551116 or email: [roda.bird@nhs.scot](mailto:roda.bird@nhs.scot).

### Signature Rx Electronic Private Prescriptions

We have received an enquiry regarding an electronic private prescription from Signature Rx with “advanced electronic signature” i.e. no wet signature by prescriber. The Signature Rx platform enables the pharmacy to download the prescription, however, we are now aware of instances where patients have been able to download and edit their prescription, obtaining POMs from pharmacies.

Please ensure before processing any prescription, you are satisfied that both the prescriber and prescription are genuine and have not been tampered with.

We would ask anyone who receives prescriptions from Signature Rx (or any other online provider where you are unsure of prescription validity) to please email [gram.pharmaceuticalcareservices@nhs.scot](mailto:gram.pharmaceuticalcareservices@nhs.scot) with a copy of the prescription (minus the patient details) before processing.

### Patient GP Registration Assistance

Following a number of enquiries from community pharmacies, patients who require assistance to register with a GP if their preferred practice are closed to new patients should be directed to Practitioner Services (PSD): [nss.psd-gmsaberdeen@nhs.scot](mailto:nss.psd-gmsaberdeen@nhs.scot) or 01224 358447.

### Trauma-Informed Responses to Sexual Assault Disclosure in Moray

The Moray Violence against Women & Girls Partnership are hosting an online session on Trauma-Informed Responses to Sexual Assault Disclosure in Moray on Thursday 8<sup>th</sup> June from 3.30pm – 4.30pm. This event will cover how to respond sensitively to disclosures of sexual violence and signpost victims to the appropriate support services. To book a place and find out more information about this event, [click here](#).

### Public Health Update

#### Aberdeenshire Wellbeing Festival 15th- 21st May 2023

The Aberdeenshire Wellbeing Festival coincides with Mental Health week. There are lots of fabulous events taking place across Aberdeenshire. Check out the Festival brochure [here](#) and please share relevant events within your own communities.

### The Happy Place 😊

#### Small Acts of Kindness Are Universal: Global Study Finds People Help Each Other Every 2 Minutes

An international study of people on five continents has found that humans help each other with small things about every 2 minutes, and accept calls for help overwhelmingly more often than reject them.

Attempting to tackle kindness and cooperation, a team of researchers at UCLA conducted a study of observing everyday interactions between strangers and relations to see how often they helped each other. They found that people complied with small requests seven times more often than they declined, and six times more often than they ignored them.

*“The smallest act of kindness is worth more than the grandest intention”. Oscar Wilde*

***If you would like to use this space in our update to say thanks to one of your team, do contact us!***

# Pharmacy & Medicines Directorate Weekly Update



## Community Pharmacy Scotland Newsletter Round-up



WED, MAY 10

### Face Mask Guidance Withdrawal - 16th May 2023

The Scottish Government this week published a letter signaling their intent to withdraw current face mask-wearing guidance for health and social care settings as of the 16th of May. You can read this

[Read More](#)



THU, MAY 11

### Top Three Items from the May CPS Board

The following are the Top Three items currently under discussion and review by your CPS Board.

[Read More](#)

### nDCVP and DM&D Webinar Outputs

NSS has communicated an updated key differences guide following the webinar they hosted at the end of April along with their SWAY that also contains the link to the webinar, transcriptions, and slide

[Read More](#)



Newsletter by,

*The Pharmaceutical Care Services Team,*

All weekly updates are uploaded to the [CP Grampian website](#).

**Please like our Facebook page for regular updates and information:**

[Community Pharmacies Delivering NHS Grampian Services](#)



We are happy to receive all feedback and comments to improve our communications to you, please don't hesitate to get in touch on [gram.pharmaceuticalcareservices@nhs.scot](mailto:gram.pharmaceuticalcareservices@nhs.scot)