

Carbomer Eye Drops – Recall and Supply Issues (specific brands)

Recall information

The MHRA have issued a precautionary recall of specific batches of carbomer-containing lubricating eye gels (brands Aacarb[®], Aacomer[®] and Puroptics[®]). See Press Release for full information.

[Specific batches of carbomer-containing lubricating eye gels branded Aacarb, Aacomer and Puroptics recalled as a precaution due to possible microbial contamination - GOV.UK \(www.gov.uk\)](#)

Stock & availability information

In addition to recalled stock there are reported supply issues with additional carbomer eye drop brands (Viscotears[®], Artelac[®] Nighttime and GelTears[®]) which are expected to resolve mid-January 2024. See Medicine Supply Tool for full information (NHS email log on required and for home workers, AOVPN connection required).

[Shortage of Carbomer '980' 0.2% eye drops – SPS - Specialist Pharmacy Service – The first stop for professional medicines advice](#)

Dry Eye Management

Where an alternative brand of carbomer eye drops is not available, an alternative eye drop should be considered, in line with [Grampian Area Formulary](#). See NHS Grampian Guidance for the Management of Dry Eyes for further information.

[NHS Grampian Guidance For The Management Of Dry Eyes In Primary And Secondary Care](#)

Actions for primary care

As this is a short term issue, no proactive switching should be undertaken. If an alternative eye drop is required, dry eye guidance should be consulted alongside patient notes.

Actions for community pharmacy

Be aware of the above recall & supply issues. Some of products with supply issues are included in NHS Scotland Pharmacy First [Approved List](#).