

Pharmacy & Medicines Directorate Weekly Update



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Emergency Care Summary (ECS) and Pharmacy Care Record (PCR) Access

As we approach the first of two festive public holiday weekends, this is a reminder to ensure that all pharmacists and locums are able to access the Emergency Care Summary (ECS) and Pharmacy Care Record (PCR).

Pharmacy Care Record (PCR) Access

To be able to deliver a number of both core and national contractual services it is essential to have a personal user ID and password to allow access and utilise the PCR.

To request a user name and password complete a [PCR Registration Form](#), hosted on Microsoft Forms. This request should be undertaken prior to working as a locum pharmacist within NHS Grampian.

Emergency Care Summary (ECS) Access

To request access to the ECS Registration form, hosted on Microsoft Forms, please contact: gram.cpfacilitators@nhs.scot.

NHS Grampian Festive Holiday Opening Hours

All community pharmacy opening hours over the festive period can be viewed via the community pharmacy website [here](#), which we will also share via our [Facebook page](#).

Carbomer Safety Alert – Actions Required

Following the MHRA safety alert issued earlier this month (also attached), we are asking all community pharmacy teams to ensure that the following actions are completed:

1. Serial Prescriptions – check all serial prescriptions for carbomer eye drops in your pharmacy. Ensure the patient does not fall into any of the groups advised not to use the product. If they do, please contact the relevant GP practice to obtain an alternative prescription and cancel any further dispensings.
2. OTC purchases / Pharmacy First supplies – ensure that all staff know to screen patients for the below exclusion criteria before supplies are made as OTC sales or via Pharmacy First.

Avoid use of all carbomer-containing lubricating eye products for patients in the following groups:

- individuals with cystic fibrosis
- patients who are severely immunocompromised
- patients awaiting lung transplantation.

Antiviral Treatment for Influenza

Please see attached CMO letter regarding the use of antivirals for treatment of influenza this season. Pharmacies are reminded to check stock levels and ensure that all prescriptions are correctly annotated “SLS” to ensure correct processing and reimbursement.

Antimicrobial Companion App

There have been some recent technical issues with the updating of content to the mobile version of the Antimicrobial Companion app. Content on the Antimicrobial Companion website is unaffected and can continue to be used. For staff using the Antimicrobial Companion mobile app:

- Please delete this and replace it with the Right Decisions app.
- Search for 'Right Decisions' in your app store and select - Right Decisions: Health & Care (Tactuum).
- Install the app, search for NHS Grampian and choose NHS Grampian, Orkney & Shetland antimicrobial prescribing (HIS/SAPG).
- Add this to 'My Toolkits' for easy access next time you use the app.

Staff can continue to access the [Antimicrobial Companion website](#). Any queries please contact gram.antibioticpharmacists@nhs.scot

Public Health Update

Winter Health Booklet

Please find the attached winter health booklet which contains useful information on self-care advice and support, prescriptions and keeping safe when out and about.

The Happy Place 😊

Good News Story - Summerhill Pharmacy

This week, we wish to include a special shout out to Summerhill Pharmacy, where pharmacist Dawn and colleagues Robyn and Melanie, assisted a patient in need with emergency administration of Naloxone. This incident could well have been a life-saving intervention and we are pleased to report that the patient recovered following the repeated administration. With 4 trained members of staff working at the time of the incident, this is a brilliant example of the importance for all staff to complete training. Well done to Team Summerhill and all who were involved!

PCS Team Staffing

Over the next two weeks, the PCS team will be working with reduced staffing levels. There will be no one available from Friday 22nd December 3pm until Wednesday 27th December 8am. During this period, please contact gram.gmedurgent@nhs.scot with any prescription related enquiries or follow the PCCT SOP for unplanned closures if your pharmacy has to close unexpectedly.



We are happy to receive all feedback and comments to improve our communications to you, please don't hesitate to get in touch on gram.pharmaceuticalcareservices@nhs.scot.

All weekly updates are uploaded to the [CP Grampian website](#).

Please like our Facebook page for regular updates and information: [Community Pharmacies Delivering NHS Grampian Services](#)