





In this edition –


- Updated version of the Electronic Claiming Workbook (ECW)
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- ‘It’s OK to Ask’ Campaign
- ECS - Essential Firewall Upgrade
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- Smoking Cessation Training

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| ACTION | Updated version of the Electronic Claiming Workbook (ECW) |
|  ECW V2.1.xlsx Attached | <p>All pharmacies are now using the Electronic Claiming Workbook (ECW) for claims relating to locally negotiated pharmacy services.</p> <p>Please see attached the updated version of the ECW. Version 2.1 contains minor updates to the MCA Claim Form. Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid.</p> <p>A 'User Guide' can also be found here for your information. We hope this is helpful and as always, if you have any issues please do let us know.</p> <p>Lianne Hatch 07/05/2024</p> |

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| ACTION | Seasonal Influenza: Prescribing of Antivirals 2023-24 |
|  Seasonal Influenza.pdf Attached | <p>Please find attached SGHD/CMO(2024)5</p> |

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| ACTION | ‘It’s OK to Ask’ Campaign |
| | <p>The ‘It’s OK to Ask’ campaign is now live and activity will now take place in the next few weeks. This information has been shared with relevant partners and stakeholders, however below are the links that might be helpful to share with your own contacts and networks if you wish:</p> <ul style="list-style-type: none"> • NHS inform campaign page: https://www.nhsinform.scot/its-ok-to-ask Learn more about the 'It's OK to Ask' campaign and access resources for patients and healthcare professionals. • Social media toolkit: https://gloo.to/F6qh Information on how to promote the campaign on your own social media channels. • Media release: https://gloo.to/F6qu <p>If you have media boards within your practice then please give consideration to sharing this important message</p> <p>Alan Harrison 07/05/2024</p> |

| ACTION | ECS - Essential Firewall Upgrade |
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| | <p>Who is affected?</p> <p>All ECS Users</p> <p>What locations are affected?</p> <p>All Health Boards / Organisations</p> <p>When?</p> <p><u>Disaster Recovery Pre-Test Window</u></p> <p>Wednesday 8th May 2024, 07:00 – 09:00 (incl outage of 15 mins) fail-over to Pulsant site. Thursday 9th May 2024, 07:00 – 09:00 (incl outage of 15 mins) fail-back to Livingston site.</p> <p><u>Firewall Disaster Recovery Fail-over Window</u> <i>(Done prior to and after the upgrade)</i></p> <p>Friday 17th May 13:00 – 15:00 (incl outage of 15 mins) fail-over to Pulsant site. Monday 20th May 10:00 – 12:00 (incl outage of 15 mins) fail-back to Livingston site.</p> <p><u>Actual Firewall Upgrade</u></p> <p>Saturday 18th May 2024 Change window: 08:00 – 16:00 Outage window: 08:30 – 10:30 (2 hours)</p> <p>Why?</p> <p>Atos have advised us that an ESSENTIAL upgrade to the NHSS network infrastructure is being performed at the Livingston data center that will replace the internal firewalls with updated hardware.</p> <p>Although the NHSS environment will be fully operational, there will be no traffic coming into and out of the Data Centre during the two hour change window on the 18th May.</p> <p>However, to minimise the impact to ECS, Atos will be using a DR (Disaster Recovery) fail-over to a backup site to allow the ECS service to be maintained – Note though that due to the two hour outage, there may be a delay in updates to ECS as the system clears backlogs of files waiting to upload once reconnected.</p> <p>DR as a tool is only used rarely and mainly for emergencies, and hasn't been tested yet on the recently tech-refreshed equipment, so there will also be a <i>pre-test</i> done between 8th and 9th May, as noted above.</p> <p>On 8th and 9th May there will each be a 15 minute window during which the DR process fails over (switches) between sites to allow ECS to maintain functionality. During this 15 minutes <i>ECS may drop connection</i> but a refresh of the browser or a log-off and back in again should resolve any connection issues. This will be the same for the DR fail-overs on the 17th and 20th May as well.</p> <p>There is no impact to Atos being able to support the environment during this period.</p> <p>Please make sure you have any operational contingencies in place for this period if required.</p> <p>Chris Allan 07/05/2024</p> |

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| ACTION | Guide Prices for Commonly Requested Unlicensed Medicines |
|  Unlicensed Medicines.pdf Attached | Please find attached the new pre-approved price list Alison McAuley 07/05/2024 |

| ACTION | Smoking Cessation Training | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------|---|------------|-------------|------------|--|--|---------------|---------|-------|-----------|---------------------------|------|-------|----|--------------------------|--|--------------|---------|----------------------------|------|-------|----|--|--|--------------|
| | <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 4:00pm (approx)</p> <p>We presently have some places available for the event on the Wednesday 22nd May, 2024. Eastbank Training Centre, 22 Academy Street, Shettleston G32 9AA</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by e-mail pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available on a first come basis.</p> <table border="1"> <thead> <tr> <th>Date</th> <th>2024</th> <th>Start time</th> <th>Finish time</th> <th>Nos</th> <th>Meeting Place</th> <th>Contact</th> <th>Event</th> </tr> </thead> <tbody> <tr> <td>Wednesday</td> <td>22nd May 2024</td> <td>9:00</td> <td>16:00</td> <td>30</td> <td>Eastbank Training Centre</td> <td>0141 201 4945 pharmacyhit@ggc.scot.nhs.uk</td> <td>QYW Training</td> </tr> <tr> <td>Tuesday</td> <td>18th June 2024</td> <td>9:00</td> <td>16:00</td> <td>30</td> <td>Campanile Hotel Tunnel St, Glasgow</td> <td>0141 201 4945 pharmacyhit@ggc.scot.nhs.uk</td> <td>QYW Training</td> </tr> </tbody> </table> <p>Annette Robb Public Health Pharmacy 07/05/2024</p> | Date | 2024 | Start time | Finish time | Nos | Meeting Place | Contact | Event | Wednesday | 22 nd May 2024 | 9:00 | 16:00 | 30 | Eastbank Training Centre | 0141 201 4945 pharmacyhit@ggc.scot.nhs.uk | QYW Training | Tuesday | 18 th June 2024 | 9:00 | 16:00 | 30 | Campanile Hotel Tunnel St, Glasgow | 0141 201 4945 pharmacyhit@ggc.scot.nhs.uk | QYW Training |
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Communication Update Index link

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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk