



Tuesday 2nd April 2024

THE CPD TEAM WISH ALL OUR COMMUNITY PHARMACIES AND STAFF CELEBRATING A HAPPY VAISAKHI - CPD ਟੀਮ ਸਾਡੇ ਕਮਿਊਨਿਟੀ ਫਾਰਮੇਸੀ ਨੈਂਟਵਰਕ ਦੇ ਸਾਰੇ ਮੈਂਬਰਾਂ ਨੂੰ ਵਿਸਾਖੀ ਦੀਆਂ ਵਧਾਈਆਂ ਦਿੰਦੀ ਹੈ THE CPD TEAM WISH ALL OUR COMMUNITY PHARMACIES AND STAFF CELEBRATING A HAPPY EID ٹیم ہمارے کمیونٹی فارمیسی نیٹ ورک کے تمام ممبران کو عید مبارک پیش کرتی ہے۔

- Electronic Workbook (ECW)
- Important Information: Change Of Process Submission Of PGD Authorisation Sheets
- PCA (P)(2024) 03 Serious Shortage Protocol: isosorbide mononitrate (Monomil®xI) 60mg modified release tablet
- Updated PGDs National Pharmacy First
- Fiasp FlexTouch Shortage

ACTION	Electronic Claiming Workbook (ECW)
	The Electronic Claiming Workbook (ECW) has been updated and amended to reflect the following:
ECW - V2.xlsx	 Increase in fees resulting from the 5% uplift agreed between CP GGC and CPDT; Changes to COPD claim form; and Updated contractor details.
Attached	The new version of the ECW is V2. You can access this from the front page of our website <u>here</u> and a copy is attached.
	It is important that you submit the new version of the Workbook to ensure the correct fee is applied for the claim. Claims submitted on previous versions will be returned.
	As has become standard practice ECW's submitted with incomplete information or missing documentation will also be returned to the contractor unprocessed. Please note that the Community Pharmacy Development Team (CPDT) are unable to monitor the resubmission of such claims.
	Thank you for your continued co-operation with this process.
	Janine Glen 02/04/2024

ACTION	Important Information: Change Of Process – Submission Of PGD Authorisation Sheets
	As you will be aware, the Community Pharmacy Development Team (CPDT) has for many years required community pharmacists to submit a copy of their signed authorisation sheet for each PGD in existence in GGC. As part of this process the Team generates an acknowledgement to the pharmacist so that they have a record of submission.

This has become somewhat of a "cottage industry" over the last few years, with the increase in the number of PGDs being used and now forms a significant element of the Team's workload.
A recent review of the process showed that over the last 18 months, CPDT has logged information and generated acknowledgements for over 9,000 authorisation sheets. In time terms this equates to one member of staff spending one full day per week (7.5 hours) on this task.
Pharmacists are covered under the PGD as soon as they accept the professional obligations by signing the authorisation sheet. There is no regulatory or legal requirement for copies of the signed sheets to be submitted to the Board. The only requirement is that the Board (in the form of the CPDT) should keep a list of the pharmacists that have signed each PGD.
In a bid to improve support and release time to ensure CPDT have the capacity to absorb additional tasks which will benefit the community pharmacy network, the Team put forward a proposal to redesign the process moving towards a more automated approach. This was supported by both the Area Pharmaceutical Committee and CP GGC.
Details of the change:
With effect from 1st April pharmacists have no need to submit their various signed PGDs to the CPDT.
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Instead they should complete the electronic form <u>here</u> , indicating which PGDs they have signed. The link can also be accessed from the front and PGD pages of the CPDT <u>website</u> . If an e-mail address is provided, an automated message will be generated, providing the same acknowledgement of signing. Using this method will also allow the Board to fulfil its obligations to keep a list of pharmacists operating under the PGD, but is much less labour intensive for the CPDT and less onerous for the individual pharmacist.
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ACTION	PCA (P)(2024) 03 - Serious Shortage Protocol: isosorbide mononitrate (Monomil®xl) 60mg modified release tablet
	Please find below the latest NHS circular: PCA(P)(2024) 03 - Serious Shortage Protocol: isosorbide mononitrate (Monomil®xl) 60mg modified release tablet
	www.publications.scot.nhs.uk/files/pca2024-p-03.pdf
	02/04/2024

ACTION	Updated PGDs – National Pharmacy First
V2 - PGD NHS PFS Aciclovir 800mg - As:	SG have recently published Circular: <u>https://www.publications.scot.nhs.uk/files/pca2024-p-02.pdf</u> which gives details of updated PGDs to be implmeneted for the treatment of shingles and skin conditions under NHS Pharmacy First Scotland.
V2 - PGD NHS PFS Aciclovir 800mg.pdf	The circular is provided for information only. Please do not sign the PGDs within the circular. Copies which have been approved through NHS GGC's local process are attached and can be accessed <u>here</u> .
V2 - PGD NHS PFS	Please note: These will be the first PGDs which will be subject to the new signing process (above).
Flucloxacillin - Asses	From 1 st April there is no need to submit your signed copy of any PGDs. Please follow the process described above to record your signing.
Flucloxacillin.pdf	
01 - Single Signature Sheet.doc	Alan Harrison Lead Pharmacist – Community Care
Attached	26/03/2024

ACTION	Fiasp FlexTouch Shortage
Attachments.pdf	Fiasp® FlexTouch® (Insulin aspart) 100units/ml prefilled pens will be unavailable from April 2024 until January 2025. Fiasp® FlexTouch® (Insulin aspart) 100units/ml solution for injection 3ml cartridges remain available to be used with reuseable pens: Novopen®6 and Novopen Echo® Plus and can support increased demand.
Attachments	The shortage will only affect patients using the prefilled pens. Patients will be contacted in April by the pharmacy teams in the practice and advised of the change. Most patients will be switched to Fiasp® 100units/ml Penfill® cartridges. Patients will be issued with a prescription for the cartridges and 2 x Novopen® reusable devices. If there are any issues regarding quota with Fiasp® Penfill® cartridges or the Novopen® device, Novo Nordisk has advised pharmacy team members to contact the Novo Nordisk customer careline on 0800 023 2573 and quote their alliance account number. This change in insulin may require additional blood glucose monitoring. Some patients may need to be shown how to load and change an empty cartridge. N.B. Fiasp® (insulin aspart) and Novorapid® (insulin aspart) are not interchangeable.
	FAQ How to use Novopen®6 and Novopen Echo® Plus? Please see NP6E-quick-guide-June-2021.pdf (novonordisk.com) Information sheets will be provided for patient use and will come with the Novopen® when dispensed.
	Is any dosage change required when switching patients to Fiasp® penfill® cartridges? The unit dose remains the same. No dosage change is required when switching patients from Fiasp® (insulin aspart) 100 units/ml prefilled FlexTouch® to Fiasp® (insulin aspart) penfill® 100unit/ml cartridges. Your help with this shortage and change is much appreciated
	Samina Ali 02/04/2024





Thursday 4th April 2024

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IMPORTANT INFORMATION	CHANGE OF PROCESS – SUBMISSION OF PGD AUTHORISATION SHEETS
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	Pharmacists are covered under the PGD as soon as they accept the professional obligations by signing the authorisation sheet. There is no regulatory or legal requirement for copies of the signed sheets to be submitted to the Board. The only

REMINDER	Introduction of NiQuitin 2mg Minis
	Janine Glen Contracts Manager 26/03/2024
	Thank you for your co-operation.
	Please note: This change in process will not affect payment for any services provided as part of the various PGDs.
	You should note that if you submit a physical PGD authorisation sheet to CPDT after 1st April 2024, this/these will be returned to you, with a request to log your acceptance of the professional responsibility for each PGD via the new process.
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	requirement is that the Board (in the form of the CPDT) should keep a list of the pharmacists that have signed each PGD.

REMINDER	Introduction of NiQuitin 2mg Minis
	NiQuitin 1.5mg minis have been discontinued and will be replaced with NiQuitin 2mg minis.
NiQuitin Minis.pdf	Please use 2mg minis in place of discontinued 1.5mg minis. They are available in pack sizes 60 & 100.
Attached	Please contact our team if you require any further information – pharmacyhit@ggc.scot.nhs.uk 0141 201 4945
	Annette Robb 26/03/2024

REMINDER	Medicine Supply Alert Notice - MSAN(2024)09 - Semaglutide (Ozempic), Dulaglutide (Trulicity) and Liraglutide (Victoza) solution for injection in a pre-filled pen - 19 March 2024
Medicine Supply	Please find attached a level 3 MSAN providing an update on the shortage of GLP-1 receptor agonists (semaglutide, dulaglutide, liraglutide, exenatide).
Alert.pdf	 MSAN(2024)09 - Semaglutide (Ozempic[®]), Dulaglutide (Trulicity[®]) and Liraglutide (Victoza[®]) solution for injection in a pre-filled pen - 19 March 2024
Attached	The MSAN will be published on the new NHS Scotland Publications website at https://www.publications.scot.nhs.uk/
	Andreas Tzineris 21/03/2024

REMINDER	Advanced Notification – Q4 Customer Complaints / Whistleblowing & Annual Survey
	Q4 Customer Complaints / Whistleblowing & Annual Survey, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 25th March 2024.
	You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.
	Thank you for your continued co-operation.
	Michelle Cooper – Contracts Supervisor 21/03/2024

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot



Tuesday 9th April 2024

- FOR FLU PARTICIPATING PHARMACIES ONLY: End Of Flu Service 23/24
- FairWarning Appropriate Access to Clinical Records
- Sharing of identifiable information
- Medicines savings
- NES Frailty event
- Smoking Cessation recording on PCR
- Specials A-Z GGC CP December 2023 March 2024 REVIEW DELAYED

ACTION	FOR FLU PARTICIPATING PHARMACIES ONLY: End Of Flu Service 23/24
	I would like to take this opportunity to thank you for the part you have played in the Flu Vaccination programme for 2023/24.
	6624 vaccinations have been completed throughout the CP network over the 6- month period that the service has been in place. We had 102 pharmacies actively take part covering all parts of NHS GGC.
	The current programme will cease on Friday 29th of March , with no access to flu vaccines for patients available thereafter. With this in mind I would like to ask that all residual stock of vaccines after this date are placed within your normal patient returned waste bins for destruction.
	Can all pharmacies also ensure that all vaccinations administered have been recorded through VMT?
	Our team is currently liaising with our waste contractors to arrange the uplift of the clinical waste bins that were provided for depositing administered vaccines. Further information will be sent out in due course.
	There will now be a review period for the whole vaccination programme with a view to deciding what 2024/25 will look like.
	We are looking to determine the number of unused vaccines within the Community as part of our review period. If you could please complete the Electronic Form: <u>https://forms.office.com/e/wJzPujReeu</u> , this will allow us to forecast for the 24/25 programme.
	Once again, a huge thanks for your input this flu season.
	Mani Narwan 04/04/2024

ACTION	FairWarning – Appropriate Access to Clinical Records
Fairwarning.pdf	The Board has a moral and legal responsibility to protect the confidentiality of the data it holds and patients expect the information we retain about them will be kept secure and confidential. Your job role may give you access to patients' clinical information and you are reminded of your responsibility to access only the information that is required to allow you to carry out your legitimate duties.
Fairwaming.pdf Attachment	To protect against inappropriate access to records, the Board continues to use an audit system called FairWarning which was put in place to provide assurance that clinical information is kept safe. The system provides the Information Governance Team with daily audit reports from clinical systems which allows them to monitor and investigate any potential inappropriate access to records, including staff accessing their own records and those of family members. If, after investigation, a record is found to be accessed inappropriately, then a formal discussion between the member of staff and manager will take place and depending on the severity of the breach, there could be a number of consequences including refresher training and/or formal disciplinary action. Some good practice tips are: Never share passwords with other colleagues or managers. Keep your LearnPro Safe Information Handling Training up to date. <u>learnPro NHS - Login (learnprouk.com)</u> Be familiar with the FairWarning guidelines: Staff are reminded that if they wish to access their own health information, they should submit a subject access request. The Board's Subject Access Policy provides the relevant information and forms needed and can be found here <u>Subject Access Policy</u>
	training, please visit our Information Governance Knowledge Hub here <u>Information</u> <u>Governance Knowledge Hub</u> or contact the Information Governance Team at: <u>data.protection@ggc.scot.nhs.uk</u> .
	Catherine Scoular 08/04/2024

ACTION	Sharing of identifiable information
	In light of incidents that have occurred in relation to the misappropriation of prescriptions by staff to obtain controlled drugs i would be grateful if you could circulate the following information received from the information governance team to all practices please.
	'It is important to share information to alert other organisations to misuse of controlled drugs incidents. Initial sharing can take place, including a description of the incident, drugs involved and action taken however care should be taken not to identify any individual directly. There may be scope to share minimum personal data based on individual circumstances but further advice should be sought from the Information Governance Team before any identifiable data is shared'.
	It is important to note that each situation should be looked at individually and engagement with the Information Governance team should be made early to discuss what can and can't be shared.
	Further work will be investigated with the Regional Intelligence network around engaging with contractors to sign up to data sharing agreements.
	Alan Harrison 08/04/2024

ACTION	Medicines savings
	As you are may be aware, medicines costs are rising significantly and there is also an increasing volume of prescriptions as we recover from the pandemic. Alongside this, demand and complexity of care across NHS GGC is increasing post-pandemic and the population is increasing. All of this is resulting in a significant financial pressure to NHS GGC where the savings required to close the current gap between funding and costs in the 2024/25 financial year is growing all the time. The primary care team are working on efficiency savings projects and polypharmacy reviews which will result in some savings, but this will not close the gap to the extent needed. So we need your help too.
	 Some actions in Community Pharmacy which may help are listed below: Recommend the most cost-effective alternative available when medicines are in short supply. See <u>medicines-shortages-guidance.pdf (scot.nhs.uk)</u> Encourage patients/prescribers to adhere to generic medicines prescribing policy and <u>NHSGGC formulary</u> medicine choices Please do not create an expectation that a branded or non-formulary medicine will be prescribed by an NHS prescriber. eg. medicines initiated within a private episode of care. Check what items a patient needs prior to requesting repeat prescriptions within managed repeat services, do not assume they need all items eg. GTN sprays, Salbutamol inhalers, emollients Check what 'prn' items a patient needs at each serial prescription supply, only supply what the patient needs and requests. Request GP practice remove any medicines a patient is no longer taking if active on repeat list. Highlight to the primary care Pharmacy team if you are receiving a high volume of avoidable returns from care homes Discourage NHS supply of medicines that are cheap to purchase and don't offer NHS supply to patients on Pharmacy First when seeking to buy OTC eg. paracetamol, antihistamines especially when made as a direct request
	If you have any other suggestions for how we can reduce spend on medicines, please let us know by emailing ggc.cpdevteam@nhs.scot Alan Harrison 08/04/2024

ACTION	NES Frailty event
	Frailty - Know the Score! Interactive Webinar - Wednesday 24th April 19:00-
	20:30pm
	Link to Book - Frailty: Know the Score! Turas Learn (nhs.scot) (please log in to Turas
	then click link!)
	Would you like to know more about frailty?
	Would you like to understand the impact of medicines linked to frailty?
	Would you like to support patients living with frailty?
	We know that frailty impacts on a large percentage of the population, and this is growing
	exponentially. Patients living with frailty need support in all healthcare settings to live
	with long term conditions and the pharmacy team have a key role in supporting
	medicines review.
	This webinar is designed to open up conversations with pharmacy teams to better
	understand frailty and improve knowledge on the medicines that impact on this condition.
	To deliver this we will use case studies and provide a list of useful resources that support
	this learning.
	Learning aims:
	To help pharmacy teams improve their knowledge and understanding of people living
	with frailty and the impact of medicines on frailty.
	Learning outcomes:
	At the end of the event you will be able to:
	1. Understand what frailty looks like in different healthcare settings.
	2. Explain the different tools used to identify frailty and how to apply them in practice.
	3. Understand the impact that medicines have on patients living with frailty.
	4. Demonstrate the principles of polypharmacy review and medicines de-prescribing for
	patients living with frailty.
	Lynsey Boyle 08/04/2024

ACTION	Smoking Cessation recording on PCR
Smoking Cessation PCR.pdf	The smoking cessation support tool assessment in the Pharmacy Care Record (PCR) has been updated and improved.
	Details of the changes are in the document attached.
Smoking Cessation recording.pdf Attachments	The PCR User Guidance has been updated to reflect the changes and is available on the 'News' page of the Community Pharmacy Scotland Website or from the Pharmacy Health Improvement Team email pharmacyhit@ggc.scot.nhs.uk or call us on 0141 201 4945
	Annette Robb 08/04/2024

ACTION	Specials A-Z GGC CP December 2023 – March 2024 REVIEW DELAYED
ÞDF	PLEASE NOTE: This resource has exceeded its review date. Please exercise caution in the current use of the resource.
Specials A-Z.pdf	Alison McAuley Central Prescribing Team 08/04/2024
Allached	

Communication Update Index link

INDEX - Community Pharmacy Communications Updates

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Thursday 11th April 2024

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	 Some actions in Community Pharmacy which may help are listed below: Recommend the most cost-effective alternative available when medicines are in short supply. See <u>medicines-shortages-guidance.pdf (scot.nhs.uk)</u> Encourage patients/prescribers to adhere to generic medicines prescribing policy and <u>NHSGGC formulary</u> medicine choices Please do not create an expectation that a branded or non-formulary medicine will be prescribed by an NHS prescriber. e.g. medicines initiated within a private episode of care. Check what items a patient needs prior to requesting repeat prescriptions within managed repeat services, do not assume they need all items e.g. GTN sprays, Salbutamol inhalers, emollients Check what 'prn' items a patient needs at each serial prescription supply, only supply what the patient needs and requests. Request GP practice remove any medicines a patient is no longer taking if active on repeat list. Highlight to the primary care Pharmacy team if you are receiving a high volume of avoidable returns from care homes Discourage NHS supply of medicines that are cheap to purchase and don't offer NHS supply to patients on Pharmacy First when seeking to buy OTC e.g. paracetamol, antihistamines especially when made as a direct request
	Alan Harrison 08/04/2024

IMPORTANT INFORMATION	NES Frailty event
	Frailty - Know the Score! Interactive Webinar - Wednesday 24th April 19:00-
	20:30pm
	Link to Book - Frailty: Know the Score! Turas Learn (nhs.scot) (please log in to Turas
	then click link!)
	Would you like to know more about frailty?

Would you like to understand the impact of medicines linked to frailty?
Would you like to support patients living with frailty?
We know that frailty impacts on a large percentage of the population, and this is growing
exponentially. Patients living with frailty need support in all healthcare settings to live
with long term conditions and the pharmacy team have a key role in supporting
medicines review.
This webinar is designed to open up conversations with pharmacy teams to better
understand frailty and improve knowledge on the medicines that impact on this condition.
To deliver this we will use case studies and provide a list of useful resources that support
this learning.
Learning aims:
To help pharmacy teams improve their knowledge and understanding of people living
with frailty and the impact of medicines on frailty.
Learning outcomes:
At the end of the event you will be able to:
1. Understand what frailty looks like in different healthcare settings.
2. Explain the different tools used to identify frailty and how to apply them in practice.
3. Understand the impact that medicines have on patients living with frailty.
4. Demonstrate the principles of polypharmacy review and medicines de-prescribing for
patients living with frailty.
Lynsey Boyle 08/04/2024

IMPORTANT INFORMATION	Smoking Cessation recording on PCR
	The smoking cessation support tool assessment in the Pharmacy Care Record (PCR) has been updated and improved.
Smoking Cessation PCR.pdf	Details of the changes are in the document attached.
	The PCR User Guidance has been updated to reflect the changes and is available on the 'News' page of the Community Pharmacy Scotland Website or from the Pharmacy Health Improvement Team email pharmacyhit@ggc.scot.nhs.uk or call us on 0141 201 4945
Smoking Cessation recording.pdf	Annette Robb
Attached	08/04/2024

IMPORTANT INFORMATION	Specials A-Z GGC CP December 2023 – March 2024 REVIEW DELAYED
	PLEASE NOTE: This resource has exceeded its review date. Please exercise caution in the current use of the resource.
Specials A-Z.pdf Attached	Alison McAuley

Central Prescribing Team
08/04/2024

IMPORTANT INFORMATION	FOR FLU PARTICIPATING PHARMACIES ONLY: End Of Flu Service 23/24
	I would like to take this opportunity to thank you for the part you have played in the Flu Vaccination programme for 2023/24.
	6624 vaccinations have been completed throughout the CP network over the 6- month period that the service has been in place. We had 102 pharmacies actively take part covering all parts of NHS GGC.
	The current programme ceased on Friday 29th of March , with no access to flu vaccines for patients available thereafter. With this in mind I would like to ask that all residual stock of vaccines after this date are placed within your normal patient returned waste bins for destruction.
	Can all pharmacies also ensure that all vaccinations administered have been recorded through VMT?
	Our team is currently liaising with our waste contractors to arrange the uplift of the clinical waste bins that were provided for depositing administered vaccines. Further information will be sent out in due course.
	There will now be a review period for the whole vaccination programme with a view to deciding what 2024/25 will look like.
	We are looking to determine the number of unused vaccines within the Community as part of our review period. If you could please complete the Electronic Form: <u>https://forms.office.com/e/wJzPujReeu</u> , this will allow us to forecast for the 24/25 programme.
	Once again, a huge thanks for your input this flu season.
	Mani Narwan 04/04/2024

REMINDER	Electronic Claiming Workbook (ECW)
	The Electronic Claiming Workbook (ECW) has been updated and amended to reflect the following:
ECW - V2.xlsx	 Increase in fees resulting from the 5% uplift agreed between CP GGC and CPDT; Changes to COPD claim form; and Updated contractor details.
Attached	The new version of the ECW is V2. You can access this from the front page of our website <u>here</u> and a copy is attached.
	It is important that you submit the new version of the Workbook to ensure the correct fee is applied for the claim. Claims submitted on previous versions will be returned.
	As has become standard practice ECW's submitted with incomplete information or missing documentation will also be returned to the contractor unprocessed. Please

note that the Community Pharmacy Development Team (CPDT) are unable to monitor the resubmission of such claims.
Thank you for your continued co-operation with this process.
Janine Glen 02/04/2024

REMINDER	PCA (P)(2024) 03 - Serious Shortage Protocol: isosorbide mononitrate (Monomil®xI) 60mg modified release tablet
	Please find below the latest NHS circular:
	PCA(P)(2024) 03 - Serious Shortage Protocol: isosorbide mononitrate (Monomil®xI) 60mg modified release tablet
	www.publications.scot.nhs.uk/files/pca2024-p-03.pdf
	02/04/2024

REMINDER	Fiasp FlexTouch Shortage
Attachments.pdf	Fiasp® FlexTouch® (Insulin aspart) 100units/ml prefilled pens will be unavailable from April 2024 until January 2025. Fiasp® FlexTouch® (Insulin aspart) 100units/ml solution for injection 3ml cartridges remain available to be used with reusable pens: Novopen®6 and Novopen Echo® Plus and can support increased demand.
Attached	The shortage will only affect patients using the prefilled pens. Patients will be contacted in April by the pharmacy teams in the practice and advised of the change. Most patients will be switched to Fiasp® 100units/ml Penfill® cartridges. Patients will be issued with a prescription for the cartridges and 2 x Novopen® reusable devices. If there are any issues regarding quota with Fiasp® Penfill® cartridges or the Novopen® device, Novo Nordisk has advised pharmacy team members to contact the Novo Nordisk customer care line on 0800 023 2573 and quote their alliance account number. This change in insulin may require additional blood glucose monitoring. Some patients may need to be shown how to load and change an empty cartridge. N.B. Fiasp® (insulin aspart) and Novorapid® (insulin aspart) are not interchangeable.
	FAQ How to use Novopen®6 and Novopen Echo® Plus? Please see NP6E-quick-guide-June-2021.pdf (novonordisk.com) Information sheets will be provided for patient use and will come with the Novopen® when dispensed.
	Is any dosage change required when switching patients to Fiasp® penfill® cartridges? The unit dose remains the same. No dosage change is required when switching patients from Fiasp® (insulin aspart) 100 units/ml prefilled FlexTouch® to Fiasp® (insulin aspart) penfill® 100unit/ml cartridges. Your help with this shortage and change is much appreciated
	Samina Ali 02/04/2024

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Tuesday 16th April 2024

- Chronic Obstructive Pulmonary Disease (COPD) Exacerbation
- Valproate Risk Assessment sample form
- OST- Patient choice
- Arrangements For The Uplift Of Patient's Returned Medicine Waste
- UPLIFT TO FEES 2023/2024: BACK PAYMENT
- UPDATE: Submission Of PGD Authorisation Sheets

ACTION	Chronic Obstructive Pulmonary Disease (COPD) Exacerbation
	The COPD SLA has been updated on the CPDT website here.
	V6 contains minor changes as per the Version Control at Section 15 (Page 12).
	These changes do not constitute any material change to the Service Specification within the SLA and as such this notification is provided for information only, and there is no need for Participants in the service to resubmit their agreement to Participate.
	Thank you for your continued co-operation.
	Janine Glen 15/04/2024

ACTION	Valproate Risk Assessment - sample form
	Last November the MHRA updated its <u>guidance</u> on the dispensing of valproate containing products for both male and female patients.
Valproate Risk CP	If it is felt that a patient is not suitable for original pack dispensing, a risk assessment should be undertaken to confirm this.
Assessment Exempti Attached	Attached is a sample risk assessment that you may wish to use for this purpose."
	Pamela Macintyre 15/04/2024

ACTION	OST- Patient choice
	The <u>Prescribing Guidelines for Medication Assisted Treatment with Opioid Substitution</u> <u>Therapy (OST)</u> were updated in June 2023.
	As stated in these guidelines, there should be <u>no barrier</u> to a patient's choice of OST preparation. This includes a patient's choice to be prescribed sugar free methadone.
	If you experience any issues obtaining stock of OST medication please do not hesitate to contact a member of the ADRS Central Pharmacy Team via <u>adrs.pharmacyteam@ggc.scot.nhs.uk</u>
	Jennifer McDaid 15/04/2024

ACTION	Arrangements For The Uplift Of Patient's Returned Medicine Waste
	During our visits to community pharmacies, we have heard anecdotal evidence of pharmacies being approached by patients asking for them to take returned medicine waste citing that other nearby pharmacies have declined to accept the waste because their bins are full.
	We thought it might be helpful just to reiterate the current arrangements for the uplift of patient's returned medicine waste.
	Every pharmacy receives an uplift either every 12 weeks, or every 8 weeks (depending on historical volume and storage capacity). Where a pharmacy requires an uplift outwith this schedule, they should make contact with the CPDT to arrange an ad hoc uplift.
	The contact details for arranging an ad hoc uplift can be found on the Useful Contact Sheet (that every pharmacy should have on display).
	It is important that patients are able to dispose of their medicine waste via every community pharmacy in the GGC network and refusal to accept should be a last resort.
	Thank you for your continued co-operation.
	Janine Glen 15/04/2024

ACTION	UPLIFT TO FEES – 2023/2024: BACK PAYMENT
	We recently communicated that Pharmacy Services was successful in securing an uplift of 5% to the fees for some locally negotiated services, and that a back payment would be made in April to reflect the new fees from 1st April 2023.
	The back payment was planned to be made in April 2024 (dispensed February 2024).
	Unfortunately this has been delayed by one month, and will now be paid in May 2024.
	Apologies for any inconvenience this may cause.
	Janine Glen 15/04/2024

ACTION	UPDATE: Submission Of PGD Au	thorisation Sheets	
	As you will be aware, the Communit introduced an Electronic Form for al The form can be accessed <u>here</u> , Th pages of the CPDT <u>website</u> . A pharmacist contacted the Board re	I PGD submissions with effect from the link can also be accessed from t	n 1 st April 2024. he front and PGD
	PGDs below was selected in error. rubber icon (circled below) to clear t	In this situation, pharmacists shou	
	Enter your answer		
	3. Full Name *		
	Enter your answer		
	4. Please indicate by ticking all PGDs that you ha	ive signed today	
		SIGNED	
	COPD - Amoxicillin 500mg capsules - Version 6	۲	
	COPD - Doxycycline 100mg capsules - Version 6	0	
	COPD - Prednisolone 5mg tablets - Version 7	۲	
	Local Services -Paracetamol PGD- Version 6	0	
	Local Services - Medicines Discharge PGD - Version 3		
	National PGD- Unscheduled Care PGD - Version 30	0	
	Mani Narwan 16/04/2024		

Communication Update Index link

INDEX - Community Pharmacy Communications Updates

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to <u>ggc.cpdevteam@nhs.scot</u>





Thursday 18th April 2024

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	Janine Glen 15/04/2024

REMINDER	UPDATE: Submission Of PGD Authorisation Sheets
	As you will be aware, the Community Pharmacy Development Team (CPDT) have introduced an Electronic Form for all PGD submissions with effect from 1 st April 2024. The form can be accessed <u>here</u> , The link can also be accessed from the front and PGD pages of the CPDT <u>website</u> .
	A pharmacist contacted the Board recently to ask what should be done if one of the PGDs below was selected in error. In this situation, pharmacists should click on the rubber icon (circled below) to clear the selection and start again.
	Mani Narwan 16/04/2024

IMPORTANT INFORMATION	FairWarning – Appropriate Access to Clinical Records
	The Board has a moral and legal responsibility to protect the confidentiality of the data it holds and patients expect the information we retain about them will be kept secure and confidential. Your job role may give you access to patients' clinical information and you are reminded of your responsibility to access only the information that is required to allow you to carry out your legitimate duties.
Fairwarning.pdf	To protect against inappropriate access to records, the Board continues to use an audit system called FairWarning which was put in place to provide assurance that clinical information is kept safe. The system provides the Information Governance Team with
Attached	daily audit reports from clinical systems which allows them to monitor and investigate any potential inappropriate access to records, including staff accessing their own records and those of family members. If, after investigation, a record is found to be accessed inappropriately, then a formal discussion between the member of staff and manager will take place and depending on the severity of the breach, there could be a number of consequences including refresher training and/or formal disciplinary action. Some good practice tips are:
	 Never share passwords with other colleagues or managers. Keep your LearnPro Safe Information Handling Training up to date. <u>learnPro NHS - Login (learnprouk.com)</u> Be familiar with the FairWarning guidelines:
	Staff are reminded that if they wish to access their own health information, they should submit a subject access request. The Board's Subject Access Policy provides the relevant information and forms needed and can be found here <u>Subject Access Policy</u>
	If you have any questions on FairWarning or data protection in general, including training, please visit our Information Governance Knowledge Hub here Information Governance Knowledge Hub or contact the Information Governance Team at: data.protection@ggc.scot.nhs.uk.
	Catherine Scoular 08/04/2024

IMPORTANT INFORMATION	Sharing of identifiable information
	In light of incidents that have occurred in relation to the misappropriation of prescriptions by staff to obtain controlled drugs I would be grateful if you could circulate the following information received from the information governance team to all practices please.
	'It is important to share information to alert other organisations to misuse of controlled drugs incidents. Initial sharing can take place, including a description of the incident, drugs involved and action taken however care should be taken not to identify any individual directly. There may be scope to share minimum personal data based on individual circumstances but further advice should be sought from the Information Governance Team before any identifiable data is shared'.
	It is important to note that each situation should be looked at individually and engagement with the Information Governance team should be made early to discuss what can and can't be shared.
	Further work will be investigated with the Regional Intelligence network around engaging with contractors to sign up to data sharing agreements.
	Alan Harrison 08/04/2024

IMPORTANT INFORMATION	Medicines savings
	As you are may be aware, medicines costs are rising significantly and there is also an increasing volume of prescriptions as we recover from the pandemic. Alongside this, demand and complexity of care across NHS GGC is increasing post-pandemic and the population is increasing. All of this is resulting in a significant financial pressure to NHS GGC where the savings required to close the current gap between funding and costs in the 2024/25 financial year is growing all the time. The primary care team are working on efficiency savings projects and polypharmacy reviews which will result in some savings, but this will not close the gap to the extent needed. So we need your help too.
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	If you have any other suggestions for how we can reduce spend on medicines, please let us know by emailing ggc.cpdevteam@nhs.scot
	Alan Harrison 08/04/2024

IMPORTANT INFORMATION	NES Frailty event
	Frailty - Know the Score! Interactive Webinar - Wednesday 24th April 19:00-
	20:30pm
	Link to Book - Frailty: Know the Score! Turas Learn (nhs.scot) (please log in to Turas
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	Would you like to understand the impact of medicines linked to frailty?
	Would you like to support patients living with frailty?
	We know that frailty impacts on a large percentage of the population, and this is growing
	exponentially. Patients living with frailty need support in all healthcare settings to live
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	Lynsey Boyle 08/04/2024

IMPORTANT INFORMATION	Smoking Cessation recording on PCR
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Smoking Cessation PCR.pdf	Details of the changes are in the document attached.
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Smoking Cessation recording.pdf	Assesta Dabb
5.	Annette Robb
Attached	08/04/2024

IMPORTANT INFORMATION	Specials A-Z GGC CP December 2023 – March 2024 REVIEW DELAYED
PDF	PLEASE NOTE: This resource has exceeded its review date. Please exercise caution in the current use of the resource.
Specials A-Z.pdf	Alison McAuley
	Central Prescribing Team
Attached	08/04/2024

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	I would like to take this opportunity to thank you for the part you have played in the Flu Vaccination programme for 2023/24.
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	Once again, a huge thanks for your input this flu season.
	Mani Narwan 04/04/2024

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Tuesday 23rd April 2024

- Joiner/Leaver Form
- Positive Feedback Smoking Cessation
- Scottish Pharmacist Awards

ACTION	Joiner/Leaver Form
Joiner form.pdf	You will be aware that the Community Pharmacy Development Team (CPDT) developed a resource for community pharmacists which sets out actions that should be taken when a pharmacist begins employment within GGC, moves between pharmacies in GGC, or leaves employment in GGC.
	The aim of the resource is to reduce risk in areas such as information, financial and clinical governance.
Attached	The resource serves as an aide memoire for managers setting out tasks that should be undertaken for an effective on-boarding/off-boarding process and can be found <u>here</u> .
	We have recently undertaken our annual review and now attach Version 5.
	If you have any questions about the Joiner/Leaver form in general please contact: cpdt@ggc.scot.nhs.uk.
	Janine Glen Contracts Manager 23/04/2024

ACTION	Positive Feedback - Smoking Cessation
Positive Feedback.pdf Attached	 Well done to M & D Green Pharmacy, 12 John Wood Street, Port Glasgow. We recently received great feedback from a client who was making a smoking cessation attempt with this pharmacy. The client loved the fact that he had not smoked for 6 weeks and could not thank the staff enough for making him feel at ease and supported during his quit journey. Well done everyone involved. I'm sure every pharmacy has clients who feel confident and positive once they stop smoking, and appreciate the support they receive from the pharmacy team. If you have any good news stories that you would like to share please contact us at:-Pharmacy Health Improvement Team email pharmacyhi@ggc.scot.nhs.uk or call us on 0141 201 4945 Annette Robb
	23/04/2024

ACTION	Scottish Pharmacist Awards
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Many congratulations to our own Alasdair Macintyre (Merrylee Pharmacy) who was presented with the Outstanding Contribution to Pharmacy Practice at this year's Scottish Pharmacist Awards.

Alasdair is a "well kent" face in community pharmacy, and well deserves recognition for his considerable contribution to the advancement of the profession, both locally in Glasgow & Lanarkshire and nationally. Congratulations Alasdair.



Communication Update Index link

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Thursday 25th April 2024

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	Last November the MHRA updated its <u>guidance</u> on the dispensing of valproate containing products for both male and female patients.

Valproate Risk CP Assessment Exempti	If it is felt that a patient is not suitable for original pack dispensing, a risk assessment should be undertaken to confirm this.	
	Attached is a sample risk assessment that you may wish to use for this purpose."	
Attached	Pamela Macintyre 15/04/2024	

REMINDER	OST- Patient choice
	The <u>Prescribing Guidelines for Medication Assisted Treatment with Opioid Substitution</u> <u>Therapy (OST)</u> were updated in June 2023.
	As stated in these guidelines, there should be <u>no barrier</u> to a patient's choice of OST preparation. This includes a patient's choice to be prescribed sugar free methadone.
	If you experience any issues obtaining stock of OST medication please do not hesitate to contact a member of the ADRS Central Pharmacy Team via adrs.pharmacyteam@ggc.scot.nhs.uk
	Jennifer McDaid 15/04/2024

REMINDER	Arrangements For The Uplift Of Patient's Returned Medicine Waste							
	During our visits to community pharmacies, we have heard anecdotal evidence of pharmacies being approached by patients asking for them to take returned medicine waste citing that other nearby pharmacies have declined to accept the waste because their bins are full.							
	We thought it might be helpful just to reiterate the current arrangements for the uplift of patient's returned medicine waste.							
	Every pharmacy receives an uplift either every 12 weeks, or every 8 weeks (depending on historical volume and storage capacity). Where a pharmacy requires an uplift outwith this schedule, they should make contact with the CPDT to arrange an ad hoc uplift.							
	The contact details for arranging an ad hoc uplift can be found on the Useful Contact Sheet (that every pharmacy should have on display).							
	It is important that patients are able to dispose of their medicine waste via every community pharmacy in the GGC network and refusal to accept should be a last resort.							
	Thank you for your continued co-operation.							
	Janine Glen 15/04/2024							

REMINDER	UPLIFT TO FEES – 2023/2024: BACK PAYMENT
	We recently communicated that Pharmacy Services was successful in securing an uplift of 5% to the fees for some locally negotiated services, and that a back payment would be made in April to reflect the new fees from 1st April 2023.
	The back payment was planned to be made in April 2024 (dispensed February 2024).

Unfortunately this has been delayed by one month, and will now be paid in May 2024. Apologies for any inconvenience this may cause.
Janine Glen 15/04/2024

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot





Tuesday 30th April 2024

- Freestyle Libre 3 prescribing information for Primary care
- Spring Booster Toolkit
- Smoking Cessation Training Wednesday 22nd May 2024 Eastbank Training Centre

ACTION	Freestyle Libre 3 prescribing information for Primary care							
PDE	Please see attached information regarding the introduction of Freestyle Libre 3 in GGC							
Freestyle Libre 3 Prescribing April 2024	The key messages are:							
Attached	 Freestyle Libre 3 is a form of real-time continuous glucose monitoring with additional functionality that enables it to communicate directly with certain types of insulin pump. The trio of pump, installed software, and Freestyle Libre 3 is known as a hybrid closed loop (HCL) which provides semi-automated insulin delivery for people with type 1 diabetes. Freestyle Libre 3 is a novel device and is not interchangeable with Freestyle Libre2 Freestyle Libre 3 has been added to Part 3 of Scottish drug tariff from January 2024 Helen Castle 							
	Advanced Pharmacist (Primary Care) 25/04/2024							

ACTION	Spring Booster Toolkit
Ø	Please find attached images that should be suitable for sharing on any electronic screens you may have in your pharmacy.
Spring vaccine billboard_1764x255_1	We would appreciate your support in encouraging this important booster programme.
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<u>e</u>	
Spring vaccine_billboards_10	
<u>e</u>	
Spring vaccine_billboards_10	
<i>i</i>	
Spring vaccine_billboards_15	
	Pamela Macintyre
Spring	Pamela Macintyre Lead Pharmacist



ACTION	Smoking Ces Centre	sation	Training	J - Me	ednesday 22nd I	May 2024 - Eastbank Tra	aining		
	it is mandatory	In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 3:30pm (approx)							
	We presently h	We presently have some places available for the event on Wednesday 22 nd May 2024.							
	together with b pharmacy staff	The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).							
	Please contact pharmacyhit@				on 0141 201 494	5, by e-mail on:			
	Places will be a	allocate	ed on a fi	rst-co	ome basis and wi	Il be confirmed in writing.			
	dietary require	Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements. Parking is available on a first come basis.							
			-			04.44.004.40.45			
	Wednesday 9:00 15:00 30 Eastbank 0141 201 4945 QYW 22 nd May 2024 I I I I I I I I I I I I I I I I I I I								
	Tuesday 18 th June 2024	9:00	15:00	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945 pharmacyhit@ggc.sco t.nhs.uk	QYW Training		
	Annette Robb Public Health F 30/04/2024	Public Health Pharmacy							

Communication Update Index link

INDEX - Community Pharmacy Communications Updates

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to <u>ggc.cpdevteam@nhs.scot</u>