

Community Pharmacy Communication Update





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• Availability of Creon Capsules

ACTION	Availability of Creon Capsules
	For those community pharmacies who have patients on Creon you will be aware of the extremely sporadic nature of stock availability at the present moment. There is no SSP or MSAN in place at the moment which outlines what pharmacy teams should be doing in light of this, as "technically" there is stock available.
	However, to help and support the supply of what is an extremely important medicine for our cystic fibrosis and pancreatic cancer patients, we are asking you to be considerate to the quantity of medicine that is supplied to each patient when a prescription is presented in order to try and spread the availability across many rather than a fulfilled quantity to fewer patients.
	Community Pharmacies are working tirelessly to establish stock availability across the wholesaling network and our colleagues in acute are working behind the scenes on guidance to support when Creon is totally unavailable. We will look to furnish the network with this advice when we have it.
	Thanks for your support in this matter
	Alan Harrison 09/05/2024

REMINDER	Updated version of the Electronic Claiming Workbook (ECW)							
× X	All pharmacies are now using the Electronic Claiming Workbook (ECW) for claims relating to locally negotiated pharmacy services.							
ECW V2.1.xlsx Attached	Please see attached the updated version of the ECW. <i>Version 2.1</i> contains minor updates to the MCA Claim Form. Please ensure that you are using the most up-to-date version before submitting your workbook. Claims submitted on previous versions may be returned unpaid.							
	A 'User Guide' can also be found here for your information. We hope this is helpful and as always, if you have any issues please do let us know.							
	Lianne Hatch 07/05/2024							

REMINDER	Seasonal Influenza: Prescribing of Antivirals 2023-24
Seasonal Influenza.pdf	Please find attached SGHD/CMO(2024)5
Attached	

REMINDER	'It's OK to Ask' Campaign
	The 'It's OK to Ask' campaign is now live and activity will now take place in the next few weeks. This information has been shared with relevant partners and stakeholders, however below are the links that might be helpful to share with your own contacts and networks if you wish:
	NHS inform campaign page: https://www.nhsinform.scot/its-ok-to-ask Learn more about the 'It's OK to Ask' campaign and access resources for patients and healthcare professionals.
	Social media toolkit: https://gloo.to/F6qh Information on how to promote the campaign on your own social media channels.
	Media release: https://gloo.to/F6qu
	If you have media boards within your practice then please give consideration to sharing this important message
	Alan Harrison 07/05/2024

REMINDER	ECS - Essential Firewall Upgrade							
	Who is affected?							
	All ECS Users							
	What locations are affected?							
	All Health Boards / Organisations							
	When? Disaster Recovery Pre-Test Window							
	Wednesday 8^{th} May 2024, $07:00-09:00$ (incl outage of 15 mins) fail-over to Pulsant site. Thursday 9^{th} May 2024, $07:00-09:00$ (incl outage of 15 mins) fail-back to Livingston site.							
	Firewall Disaster Recovery Fail-over Window (Done prior to and after the upgrade)							
	Friday 17 th May 13:00 – 15:00 (incl outage of 15 mins) fail-over to Pulsant site. Monday 20 th May 10:00 – 12:00 (incl outage of 15 mins) fail-back to Livingston site.							
	Actual Firewall Upgrade							
	Saturday 18 th May 2024 Change window: 08:00 – 16:00 Outage window: 08:30 – 10:30 (2 hours)							
	Why?							
	Atos have advised us that an ESSENTIAL upgrade to the NHSS network infrastructure is being performed at the Livingston data center that will replace the internal firewalls with updated hardware.							
	Although the NHSS environment will be fully operational, there will be no traffic coming into and out of the Data Centre during the two hour change window on the 18 th May.							

REMINDER	ECS - Essential Firewall Upgrade
	However, to minimise the impact to ECS, Atos will be using a DR (Disaster Recovery) fail-over to a backup site to allow the ECS service to be maintained – Note though that due to the two hour outage, there may be a delay in updates to ECS as the system clears backlogs of files waiting to upload once reconnected.
	DR as a tool is only used rarely and mainly for emergencies, and hasn't been tested yet on the recently tech-refreshed equipment, so there will also be a <u>pre-test</u> done between 8 th and 9 th May, as noted above.
	On 8 th and 9 th May there will each be a 15 minute window during which the DR process fails over (switches) between sites to allow ECS to maintain functionality. During this 15 minutes <i>ECS may drop connection</i> but a refresh of the browser or a log-off and back in again should resolve any connection issues. This will be the same for the DR fail-overs on the 17 th and 20 th May as well.
	There is no impact to Atos being able to support the environment during this period.
	Please make sure you have any operational contingencies in place for this period if required.
	Chris Allan 07/05/2024

REMINDER	Guide Prices for Commonly Requested Unlicensed Medicines						
	Please find attached the new pre-approved price list						
Unlicensed Medicines.pdf	Alison McAuley 07/05/2024						
Attached							

REMINDER	Freestyle Libre 3 prescribing information for Primary care						
	Please see attached information regarding the introduction of Freestyle Libre 3 in GGC						
PDF	The key messages are:						
Freestyle Libre 3 Prescribing April 2024 Attached	 Freestyle Libre 3 is a form of real-time continuous glucose monitoring with additional functionality that enables it to communicate directly with certain types of insulin pump. The trio of pump, installed software, and Freestyle Libre 3 is known as a hybrid closed loop (HCL) which provides semi-automated insulin delivery for people with type 1 diabetes. Freestyle Libre 3 is a novel device and is not interchangeable with Freestyle Libre2 Freestyle Libre 3 has been added to Part 3 of Scottish drug tariff from January 						
	2024 Helen Castle Advanced Pharmacist (Primary Care)						
	25/04/2024						

REMINDER	Spring Booster Toolkit
	Please find attached images that should be suitable for sharing on any electronic screens you may have in your pharmacy.
Spring vaccine billboard_1764x255_1	We would appreciate your support in encouraging this important booster programme
Spring vaccine billboard_1764x255_1	Pamela Macintyre Lead Pharmacist 25/04/2024
Spring vaccine_billboards_10	
Spring vaccine_billboards_10	
Spring vaccine_billboards_15	

REMINDER	Smoking Cessation Training - Wednesday 22nd May 2024 - Eastbank Training Centre						
	In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 3:30pm (approx)						
	We presently have some places available for the event on Wednesday 22 nd May 2024.						
	The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacy staff. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim). Please contact us ASAP by phone on 0141 201 4945, by e-mail on: pharmacyhit@ggc.scot.nhs.uk						
	Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements. Parking is available on a first come basis.						
	Wednesday 22 nd May 2024	9:00	16:00	30	Eastbank Training Centre	0141 201 4945 pharmacyhit@ggc.sco t.nhs.uk	QYW Training
	Tuesday 18 th June 2024	9:00	16:00	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945 pharmacyhit@ggc.sco t.nhs.uk	QYW Training
	Annette Robb Public Health I 30/04/2024	Pharma	асу	•		•	