

With our Telephone Interpreting solution, you are connected in less than 30 seconds, to assist any client with limited English skills.

How to access our Telephone Interpreting service for the top 50 languages:

- Dial: **0800 757 3053**

- Enter your access code, followed by the # key

Keep your access code here: #

(If required, enter your PIN number, followed by the # key)

- Enter the language code from the list below, followed by the # key
- Further Instructions:

- Once connected stay on the line
- Take note of the Interpreter's identity number
- Direct your conversation to the client and NOT the Interpreter

Frequently Used Language Codes. More languages available dial 0#

702	Albanian	95	French	734	Lingala	757	Somali
91	Amharic	4	German	735	Lithuanian	1	Spanish
92	Arabic	993	Greek	97	Mandarin	998	Swahili
727	Bahasa Indonesian	738	Gujarati	533	Mirpuri	762	Tagalog
706	Bengali	994	Hindi	741	Nepali	729	Tamil
17	Bosnian	724	Hungarian	796	Oromo	992	Thai
707	Bulgarian	995	Italian	98	Pashto	773	Tigrinya
93	Cantonese	96	Japanese	5	Polish	764	Turkish
780	Creole (Haitian)	3	Korean	996	Portuguese	709	Twi
710	Czech	520	Kurdish (Kurmanji)	749	Punjabi	765	Ukrainian
713	Dutch	730	Kurdish (Sorani)	750	Romanian	999	Urdu
712	Farsi (Afghan)	731	Kurdish (Bahdini)	997	Russian	2	Vietnamese
94	Farsi (Persian)	733	Latvian	755	Slovak	0	More Languages

Dial **700** followed by the # key if you cannot identify the language required
 Dial **0** followed by the # key for further assistance / operator

If you have forgotten your access code or you have any questions following a call please contact:

- Interpreting Customer Service: **0800 757 3100**
- E-mail: ukgovinterpreting@thebigword.com
- Web: www.thebigword.com

If you have any questions ensure that you have:

- The Interpreter's ID number
- Time of the call
- Language you require
- Access Code if known