

Key Messages – Day 4

20/03/2020

Dear Colleagues,

Prescription management continues to be a common theme for feedback. I know that the CP teams are working under extremely difficult and challenging times and I am so grateful, and proud, to be associated with community pharmacy (albeit loosely). You are all doing an amazing job!

We have written to every GP practice to remind them not issue more than normal prescriptions but feedback from the CP teams is public reaction and expectation. Our Board communication team are looking at ways to support you and are developing some local comms for the public and patients around managing their medication but also what to expect from their community pharmacy.

We have had some feedback from HSCPs around helping local authority carers with a request if they can be prioritised when handing out medication. I know that this will be a lot more challenging in real life particularly if patients feel that they have been waiting for a long time to uplift their medication. Everyone's safety needs to remain paramount so all I ask of you is to be mindful that local authority carers are on a reduced timeline with their clients and if we can help facilitate the medication supply more easily, I would be very grateful.

You will receive some further communication today with regards to supervision of OST – please have a look for this.

Sandyford Nurses are likely to start prescribing more on HBP pads; again please be aware.

And to end on a positive note, ECS was deployed into Clinical Portal last night! I will send a separate email with the instructions.

*Regards
Elaine*

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