

Key Messages – Day 6

24/03/2020

Dear Colleagues,

A very strange day for many of us based in Clarkston Court as many of us are now working from home but please believe me to say that we are working even harder to support you. All of our calls have been diverted with some going to mobile phones, so please bear with us if the signals are not fantastic depending on where we are at the time of the call.

We are still receiving calls from community pharmacy contractors will regards to clarity of supervision of OST. We are working closely with Addiction Services to ensure that we are supporting as much as possible and in any way that we can. We are also working on alternative ways to support those pharmacies providing an IEP service.

All requirements for Specials authorisations has been suspended but I encourage you to follow the guidance previously sent this morning with regards to prices etc at point of ordering and then on endorsing!

Regards Elaíne

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