

## **COVID-19: PROCESS FOR COMMUNITY PHARMACIES TO REQUEST SUPPORT**

Community Pharmacy requires support

-no pharmacist available

-failing to cope with workload for ≥24 hours

-more than 50% of core staff absent

- other (please specify)



## Have you:

- enacted your contingency plan?

-contacted Area Manager/Superintendent if applicable?

- discussed any staff sharing arrangements locally with other pharmacies?



Send an e-mail to **communitypharmacy.contract@nhslothian.scot.nhs.uk** between 8am and 9am on weekdays. Include:

Contractor code & pharmacy details
 -name of reporter
 -contact telephone number
 -clear description of the issue



A member of the community pharmacy development team will call you back on the number stated in your e-mail by 10am to discuss any offer of support and timelines

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