

Pharmacy Services Update

Tuesday 21st April 2020 Edition 16

NHS LOUISA JORDAN: MESSAGE FROM GAIL CALDWELL, DIRECTOR OF PHARMACY

I would like to thank all staff involved in setting up this facility which went 'live' yesterday. This was a significant team effort with many NHS GGC pharmacy staff working with the Chief Pharmacist, Susan Roberts, and staff from other West of Scotland Health Boards. I am very proud of all the NHS GGC staff who played a vital part in this amazing achievement.

Susan Roberts and Paul Forsyth have provided the following information.

The Louisa Jordan hospital has approximately 1000 beds, including 90 with ICU capacity. In the initial (phase 1) model, the Louisa Jordan will be used as a step-down facility for stable (Level 0/1) patients with a defined management and estimated discharge date already in place. The hospital is now open and ready to receive up to 40 Level 0/1 patients. Staff, including pharmacists, pharmacy technicians, and pharmacy support workers, from across the West of Scotland (WoS) Board areas have been identified to provide the initial service for up to 40 beds. Further workforce projections have been provided to the WoS Boards and are being looked at for potential future expansion.

Pharmacy Services to the NHS Louisa Jordan In the current clinical model, patients should be transferred to the NHS Louisa Jordan hospital with their Kardex (and other clinical charts) and their medications from their POD locker. Pharmacy in the Louisa Jordan will not be involved in the admission process and will supply medications at admission only if required. A clinical pharmacy service will be provided upon request using a referral protocol to individual patients during the stay. Discharge prescriptions will be produced the day before discharge and supplied into the patient's POD locker, in order to facilitate coordination with transport and other teams on the discharge day.

Over the last three weeks members of pharmacy (including many from NHSGGC) have been involved with:

- designing the physical pharmacy, pharmacy store and clean ward utility stores from the ground up
- helping procure all equipment and furniture for these areas

- developing and procuring the medication stock list for the hospital
- procuring and ensuring appropriate storage of oxygen cylinders
- developing the clinical and dispensary service model
- developing standard operating procedures and work instructions for all key processes
- developing processes for controlled drugs
- producing training and induction materials for staff
- testing medical gases for quality assurance

