



Joint Communication Community Pharmacy Scotland Policy Team (CPS) and NHS  
Scotland Primary Care Community Pharmacy Group (PCCPG)

Update on Emergency Care Summary (ECS) COVID Launch

21<sup>st</sup> May 2020

Community pharmacy (CP) has recently been given access to the ECS to support delivery of enhanced and efficient patient care across the network. This is an excellent development to support the key role CP plays in the delivery of healthcare across Scotland.

The system has been rolled out very quickly to meet the needs of the COVID 19 situation, which we know will result in some challenges as everyone gets familiar with the system. CPS have produced a [Key Fact Sheet](#), which is included with this letter, with specific details on the initial set up, answering the questions asked to date. This will be updated ongoing and shared with you all as the ECS develops.

As the system is rolled-out across your NHS Boards, The CPS Policy Team and PCCPG Team have following asks for Community Pharmacy Teams

- Use the system to support enhanced patient care, while ensuring the security details in the documentation are followed.
- Share your successes in ECS with CPS. This will be used to deliver supporting documentation for continuation and enhancement of the service on going. Please share these at [enquiries@cps.scot](mailto:enquiries@cps.scot)
- Understand the current inconsistencies, and work within them for now. CPS, PCCPG and other stakeholders are working on these issues, which will take time to complete. If any of you would like to take part in a User Group to support this work, please contact [enquiries@cps.scot](mailto:enquiries@cps.scot).

Kind regards,

The CPS Policy & Development Team and

The NHS Scotland Primary Care Community Pharmacy Group