Template Master SOP Community Pharmacy

Supply of Regular Repeat Prescriptions in an MCA

Hand out or deliver compliance aid to patient (SOP4 & Pharmacy Delivery SOP).

Were any changes made to the prescription? If so, confirm with prescriber, record changes and action changes (SOP5).

Order patient prescriptions, dispense and check compliance pack (SOP3).

Contact Surgery to inform patient registered with pharmacy to receive compliance aid (SOP2).

Provide patient with information on pharmacy compliance aid service. (PIL Appendix).

Can the pharmacy meet the request?

If not, direct patient to another pharmacy.

Register patient and complete Pharmacy Registration Form (SOP1).

Request for compliance aid made by patient/carer/other. Assess appropriateness of compliance aid for the patient (see *Manage Medication Guidance*).