Template SOP4 MCA – Collection from Pharmacy

Hand over complete prescription to patient/carer.

Confirm with patient registration information that the MCA is being collected on the correct day of the week.

If not – refer to pharmacist.

Ask if they are aware of any changes to medicines during hospital appointments/stays or GP appointments.

If Yes – refer to change of medicine SOP.

Check patients name and address with patient/carer.

Patient/carer presents at pharmacy to collect compliance aid.