



## Community Pharmacy Communication Update

Date: Tuesday 1<sup>st</sup> September 2020

<b>ACTION</b>	<b>CLASS 2 DRUG ALERT NO 41 2020 – MEDICINES RECALL– ACTION WITHIN 48 HOURS – G L PHARMA OXYLAN 40 MG PROLONGED-RELEASE TABLETS – Tuesday 01.09.20</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-gl-pharma-gmbh-oxylan-40mg-prolonged-release-tablets-el-20-a-41">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-gl-pharma-gmbh-oxylan-40mg-prolonged-release-tablets-el-20-a-41</a>

<b>ACTION</b>	<b>NHS 24 Survey – Friday 28.08.2020</b>
	<p>NHS 24 needs to determine health care professionals' understanding of its services in order to ensure the service provided is fully integrated. Please help us by completing this very short survey.</p> <p>It will take around 10 minutes and your feedback will help improve the way NHS 24 engages and informs you and other stakeholders about its services.</p> <p>The survey is being administered by Progressive Partnership, an independent research company. We work in accordance with the General Data Protection Regulation and the Market Research Society Code of Conduct. Please be assured that your confidentiality and anonymity is respected at all times. All data provided in this survey will be aggregated to provide NHS 24 with summary statistics and individual respondents will not be identified in any way.</p> <p>You can access the survey by clicking on this link: <a href="#">Click here to take part</a></p> <p>The closing date for this survey will be the 9<sup>th</sup> September.</p> <p>If you would like to read Progressive's privacy policy, please click <a href="#">here</a>.</p> <p>If you have any questions about the research, please contact Leah Ringland at Progressive at <a href="mailto:Leah.Ringland@progressivepartnership.co.uk">Leah.Ringland@progressivepartnership.co.uk</a> If you wish to contact NHS 24, please use this address – <a href="mailto:corporate.communications@nhs24.scot.nhs.uk">corporate.communications@nhs24.scot.nhs.uk</a></p>



<b>URGENT INFORMATION</b>	<b>Message From AAH Pharmaceuticals – Employees Testing Positive for COVID-19 – Tuesday 01.09.20</b>
	<p><b>We have been asked to circulate this message to you on behalf of AAH Pharmaceuticals, Polmadie, Glasgow:</b></p> <p>We can confirm that, unfortunately, some colleagues from the AAH Pharmaceuticals' warehouse in Glasgow have tested positive for COVID-19. As a result, we have asked some other employees to self-isolate at home and take a COVID-19 test as soon as possible. We are undertaking a deep clean at the warehouse tonight (30/08/20) including fogging.</p> <p>The safety of our colleagues and customers is our priority and we are liaising with Public Health Scotland to ensure that we are taking all the necessary steps that they advise.</p>

	<p>Due to the reduction in the workforce at our Glasgow warehouse, <b>we are reducing our deliveries to pharmacies and other customers in Scotland to once a day for the very short term. The afternoon cut off time will be brought back to 3pm.</b> We have a plan to re-route deliveries to other warehouses in our network and information is available for customers about how this will impact their orders. We aim to keep disruption to an absolute minimum.</p>
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INFORMATION	Decommissioning of Fax Machine – Friday 28.08.20
	<p>Next week Pharmacy Services will migrate to a new telephony system.</p> <p>Phone numbers for the Community Pharmacy Development Team (CPDT) will not be affected, however the new system does not support fax machines.</p> <p>To allow us to continue to receive faxes from community pharmacies, we have had to install a Gateway which will only be available until the end of this financial year. As such CPDT must now start a transition process to allow our fax to be decommissioned.</p> <p>The introduction of a paperless claiming process will address much of the fax traffic coming in to the CPDT office. In advance of this we would ask that from now wherever possible contractors should e-mail returns to <a href="mailto:gg-uhb.cpdevteam@nhs.net">gg-uhb.cpdevteam@nhs.net</a> instead of utilising the fax. Our fax number will be removed from claim forms/pro-forma on a staged approach as the forms associated with various services are reviewed.</p> <p>Thank you for your co-operation.</p> <p>Please direct any queries to: <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a></p>

UPDATE	Introduction of Paperless Claiming Process for Local Pharmacy Services – Friday 28.08.20
	<p>We provided the community pharmacy network with advance notification in July of our intention to move towards a paperless claiming system for local pharmacy services from the new financial year (2021/2022).</p> <p>A draft workbook has now been developed and during September this will be refined and tested. We are hoping to have the new workbook available to share by early December.</p> <p>If you have any queries regarding any aspect of the above, please e-mail: <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a></p>

UPDATE	Latest Testing Information – Friday 28.08.20
	<p>Please note the following update from Tuesday's Briefing on West Glasgow ACH testing centre re-opening.</p> <p>Both symptomatic <b>staff</b> and symptomatic <b>household</b> contacts of staff can now arrange to have a test using <a href="#">the e-referral form</a>. Anyone who is <b>asymptomatic</b> should <b>not</b> apply for a test.</p> <p>We are continuing to expand our testing capacity with Stobhill and Gartnavel drive-through testing stations resuming on Monday 31 August 2020.</p>

<b>REMINDER</b>	<b>Specials Authorisation Process – Restart – Thursday 27.08.20</b>
 <p>Specials Authorisation Form G</p>  <p>Guide Prices for Commonly Requested Attached</p>	<p>The Specials authorisation process restarted on 31<sup>st</sup> of August 2020. Due to ongoing office restrictions, the authorisation telephone line remains unmanned and requests for authorisation should be via email using the attached pro forma. Failure to seek authorisation as described will result in recovery of excess costs.</p> <p>Where authorisation is required please complete all sections of the attached form and email to: <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a>.</p> <p>All communications must come from the Pharmacy Clinical mailbox (NHS Net), not a personal email due to GDPR.</p> <p>Authorisation is <b>not</b> required when:</p> <ul style="list-style-type: none"> <li>• The product is a UK licensed medicine,</li> <li>• products are: <ul style="list-style-type: none"> <li>listed in Scottish Drug tariff part 7s, part 7u,</li> <li>listed on the pre-approved price list (updated price list attached),</li> <li>available from the NHS manufacturing unit, Pharmaceutical Specials Service (PSS) – formerly Tayside Pharmaceuticals,</li> <li>not a medicine e.g. stocking, dressing,</li> </ul> </li> <li>• authorisation has been obtained within last 12 months with less than 10% price variation from original authorisation</li> </ul>

<b>FURTHER REMINDER</b>	<b>PHARMACY FIRST – MONTHLY CLAIM FORM</b>
	<p>In the Communications Update for 2<sup>nd</sup> July 2020 we advised that contractors no longer needed to submit the monthly claim form which relates to the previous Pharmacy First service.</p> <p>These forms continue to come through our fax machine.....there is no need to submit these forms now.....all forms received are shredded.....</p>

<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p>
	<ul style="list-style-type: none"> <li>• Five Independent Prescribing Courses for Pharmacists for the Year 2021/22 – Tuesday 25.08.2020</li> <li>• Proposed Discontinuation of Priadel Tablets - Tuesday 25.08.2020</li> <li>• West Glasgow ACH Testing Centre to Re-open Wednesday 26 August – Tuesday 25.08.2020</li> <li>• PCA (P) (2020) 17 – Community Pharmacy – Influenza Vaccination Programme 2020/21 – Tuesday 25.08.20</li> <li>• Uplift of Patient’s Returned Medication – Tradebe – Monday 24.08.20</li> <li>• Supply Disruptions Continue with Enalapril – Friday 21.08.2020</li> <li>• Public Health Scotland Guidance Update: COVID-19 Guidance for Primary Care – Wednesday 19.08.2020</li> <li>• Pay As You Go Mobile Phones</li> </ul>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [gg-uhb.cpdevteam@nhs.net](mailto:gg-uhb.cpdevteam@nhs.net)

Index and copies of the Communications Update documents can be found at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

[cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



## Community Pharmacy Communication Update


Date: Thursday 3rd September 2020

<b>INFORMATION</b>	<b>FALSIFIED MEDICINES - CLASS 4 DRUG ALERT NO 42 2020 - MEDICINES INFORMATION - CAUTION IN USE - KINGSLEY SPECIALS – Thursday 02.09.20</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-4-fmd-medicines-information-wda-h-49276-kingsley-specials-ltd-multiple-products-el-20-a-42">https://www.gov.uk/drug-device-alerts/class-4-fmd-medicines-information-wda-h-49276-kingsley-specials-ltd-multiple-products-el-20-a-42</a>

<b>INFORMATION</b>	<b>Drug Deaths Task Force – Thursday 03.09.20</b>
	<p>Please find below link to the website of the Drug Deaths Task Force.</p> <p>You might find some of the information on here useful:</p> <p><a href="https://drugdeathstaskforce.scot/">https://drugdeathstaskforce.scot/</a></p>

<b>INFORMATION</b>	<b>Serial Prescription Information – Thursday 03.09.20</b>
	<p>You may have noticed an uplift in the number of serial prescriptions coming your way. This has been as a result of a request by the community pharmacy network to try and help manage future workload uplifts should a second wave of COVID come upon us. The more patients that are on serial prescriptions the more manageable the workload can be.</p> <p>Our primary care colleagues and IT have been working hard to support this direction of travel which has generated over 20000 new patients receiving a serial prescription in the last number of weeks.</p> <p>Guidance has already been circulated to community pharmacies in relation to how to manage a serial prescription however I would like to draw your attention to the last part of process which seems to be failing on a number of occasions.</p> <p>When a serial prescription has been completed and the final supply has been dispensed from the prescription, a Treatment Summary Report (TSR), has to be completed in order to advise the surgery of the suitability for the patient to continue or otherwise on a new serial prescription. This report also helps create the trigger for a new prescription to be created at the surgery and if not done so could hold up the patients next supply. I would look for your support in ensuring that this crucial part of the service is completed going forward.</p> <p>Alan Harrison – <a href="mailto:alan.harrison@ggc.scot.nhs.uk">alan.harrison@ggc.scot.nhs.uk</a></p>

<b>REMINDER</b>	<b>Specials Authorisation Process – Restart – Thursday 27.08.20</b>
 <p>Specials Authorisation GGC Fir</p>	<p>The Specials authorisation process restarted on 31<sup>st</sup> of August 2020. Due to ongoing office restrictions, the authorisation telephone line remains unmanned and requests for authorisation should be via email using the attached pro forma. Failure to seek authorisation as described will result in recovery of excess costs.</p> <p>Where authorisation is required please complete all sections of the attached form and email to: <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a>.</p>

 <p>Guide Prices for Commonly Requestec Attached</p>	<p>All communications must come from the Pharmacy Clinical mailbox (NHS Net), not a personal email due to GDPR.</p> <p>Authorisation is <b>not</b> required when:</p> <ul style="list-style-type: none"> <li>• The product is a UK licensed medicine,</li> <li>• products are: listed in Scottish Drug tariff part 7s, part 7u, listed on the pre-approved price list (updated price list attached), available from the NHS manufacturing unit, Pharmaceutical Specials Service (PSS) – formerly Tayside Pharmaceuticals, not a medicine e.g. stocking, dressing,</li> <li>• authorisation has been obtained within last 12 months with less than 10% price variation from original authorisation</li> </ul>
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## Community Pharmacy Communication Update

Date: Tuesday 8<sup>th</sup> September 2020


<b>ACTION</b>	<b>Shortages – Tuesday 08.09.20</b>
	<p>We are experiencing a slight increase in the number of shortages again and we would kindly ask that when you experience a shortage you exhaust all the normal routes of trying to obtain the medication before working with the GP practice to obtain a suitable alternative for your patients.</p> <p>We are hearing examples of where patients are being sent back to practices on the request of the pharmacy team to get an alternative with no prior contact with the surgery from the pharmacy. Please work with your practices and where there is no availability of a specific product then be in a position to suggest an alternative product that could be utilised and is available.</p> <p>Alan Harrison – <a href="mailto:alan.harrison@ggc.scot.nhs.uk">alan.harrison@ggc.scot.nhs.uk</a></p>


<b>INFORMATION</b>	<b>COVID-19 THERAPEUTIC ALERT - CORTICOSTEROIDS IN THE TREATMENT OF SUSPECTED OR CONFIRMED COVID-19 – Friday 04.09.20</b>
 CEM_CMO_2020_03 3 (1).pdf Attached	<p>Please find attached COVID-19 Therapeutic Alert – Corticosteroids in the treatment of suspected or confirmed Covid-19, as described in the alert for your attention.</p>

<b>INFORMATION</b>	<b>MDA/2020/21R: Masks: Type IIR (originally distributed by Cardinal Health) - Destroy all Lots. Reissue Sent for Information Only – Monday 07.09.20</b>
 MDA-2020-021R.pdf Attached	<p>Please find attached MDA 2002 / 21 regarding Masks type IIR originally distributed by Cardinal Health for your information.</p>



<b>INFORMATION</b>	<b>Priadel Discontinuation – Tuesday 08.09.20</b>
	<p>The Scottish Government have now circulated a Level 3 Medicines Supply Alert Notice for Lithium carbonate (Priadel® 200mg and 400mg modified release tablets). This has been added to the <a href="#">Staffnet Current Medicine Supply Problems and Shortages page</a>.</p> <p>In response to this discontinuation, a GGC multi-disciplinary cross sector short life working group (including representatives from mental health services and Primary Care) has been formed to take forward the GGC response. In the meantime, treatment for existing patients with Priadel tablets should continue as normal however no new patients should be prescribed Priadel tablets.</p> <p><b>Current local primary care supply disruptions</b></p> <p>We are receiving reports of local supply disruptions with Priadel tablets. Essential Pharma advise that there is no manufacturing issues and that there is stock in the</p>

	<p>system.</p> <p>Should community pharmacies have issues then stock can be ordered via Movianto wholesalers (not everyone will have access to do this). Or contact the manufacturer directly. There is more information on how to order direct on the <a href="#">NHSGGC Primary Care Shortages Database</a>.</p> <p>Further queries on local supply disruptions should be directed to <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a></p>
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<b>INFORMATION</b>	<b>Uplift of Pharmaceutical and Clinical Waste – Tradebe – Tuesday 08.09.20</b>
 <p>Notification of New Waste Supplier - Fina Attached</p>	<p>Please see attached communication from Paul Allan, Operational Waste Manager NHSGGC.</p> <p>If you have any queries regarding any aspect of this changeover of suppliers, please contact:</p> <p>Bride McCallum - <a href="mailto:bridie.McCallum@ggc.scot.nhs.uk">bridie.McCallum@ggc.scot.nhs.uk</a></p>

<b>UPDATE</b>	<b>Update: Publication Of An Interim Clinical Commissioning Policy: Remdesivir For Patients Hospitalised With Covid-19 (Adults And Children Aged 12 Years And Older) – Friday 04.09.20</b>
 <p>CEM_CMO_2020_02 8-U.pdf Attached</p>	<p>Please see attached updated information about the publication of an interim clinical commissioning policy on the use of Remdesivir for patients hospitalised with Covid-19 (Adults and children aged 12 years and older).</p>

<b>REMINDER</b>	<b>Sending Patient Identifiable Information – Tuesday 08.09.20</b>
	<p>I would like to remind everyone of the importance of protecting patient details when transferring data between services. This should always be done using secure email addresses i.e. the clinical email address associated with your individual pharmacy.</p> <p>Please do not use Company or Private email address for sending or receiving information.</p> <p>Alan Harrison – <a href="mailto:alan.harrison@ggc.scot.nhs.uk">alan.harrison@ggc.scot.nhs.uk</a></p>

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**Community Pharmacy Communication Update**

Date: Thursday 10<sup>th</sup> September 2020

ACTION	Flu Vaccination Programme – 2020/2021 – Wednesday 09.09.20
<p>             SLA - 2020-21 - Final V6.docx              Rev 2021 02 Inactivated flu vaccin              SLA Participation Form.docx              Statement of Competency - 2020-2  <b>Attached</b> </p>	<p>Following a great deal of planning and discussions between NHS GGC Public Health team, NHS GG&amp;C Community Pharmacy Development Team, CP GG&amp;C and CPS, it has been agreed that Community Pharmacy will play a supportive role in the Flu Vaccination program across the whole of Greater Glasgow and Clyde Health Board for the winter season 2020/21 from participating pharmacies.</p> <p>From the 28<sup>th</sup> of September, Pharmacies will have the opportunity to vaccinate Health and Social Care workers and administer a flu vaccination in line with clear guidelines set out in the Service Level Agreement (SLA) for this service. They will also be able to vaccinate any cohort of patient as advised and specified by NHS GGC as the program progresses including being part of the Board wide mop up service as well as the cohort of patients defined by a lower age group of 50/55 dependent on guidance given. Community Pharmacy colleagues, working in Healthcare areas within Pharmacies, have been recognised as Frontline Workers and as such will be able to be vaccinated through this program from participating pharmacies.</p> <p>The service will attract a payment of <b>£8.27</b> for every patient vaccinated and a participation fee of £250 for each pharmacy taking part in the program. It is intended that each pharmacy participating will deliver a minimum of 50 vaccinations.</p> <p>Each participating pharmacy will have an initial delivery of 50 vaccines from Movianto w/c 28<sup>th</sup> of September with the details of how to order further vaccines to follow once agreed by either Movianto or local wholesalers. NHS GG&amp;C has purchased the vaccination stock and as such there will be no need for the pharmacy to source stock at this stage however provision will be put in place if private stock from the pharmacy could be utilised to further support this service. Details from Scottish Government around this provision will follow.</p> <p>A number of pharmacies already provide a private Flu service and NHS GG&amp;C will recognise any associated training undertaken. Those pharmacies that do not currently offer a private flu service will need to arrange training for their participating pharmacists. A Statement of Competence (SoC) document must be signed by every pharmacist involved in the pilot and a copy retained within the pharmacy to be produced if requested as part of any evaluation of the pilot or any post payment verification exercise.</p> <p>We are currently making arrangements for the uplift of clinical waste generated during the programme– we will send full details once these are finalised.</p> <p>The following documents are attached:</p> <ul style="list-style-type: none"> <li>- Service Level Agreement (SLA) – please read and make yourself familiar with the contents;</li> <li>- PGD – every pharmacist involved in the service should sign the PGD and return the authorisation form, using the contact details provided;</li> <li>- Participation Form – contractors should complete this indicating their participation (or otherwise) and return using the contact details provided;</li> <li>- Statement of Competence (SoC) – see above.</li> </ul> <p><b><u>N.B – Branches of Boots, Lloyds, Rowlands, Well or any other contractor who</u></b></p>



	<p><b><u>operates a Central Sign Up process have no need to return a participation form as this will be co-ordinated centrally.</u></b></p> <p>We apologise for the quick turnaround but would ask you to complete and return the participation form as soon as possible and certainly before Friday 18<sup>th</sup> of September</p> <p>Finally, Pharmacy Champions, Public Health Colleagues and the Community Pharmacy Development Team will be available to provide support if needed.</p> <p>Thank you for your interest in the provision of this very important service.</p> <p>Alan Harrison – <a href="mailto:alan.harrison@ggc.scot.nhs.uk">alan.harrison@ggc.scot.nhs.uk</a></p>
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<b>ACTION</b>	<b>CLASS 3 DRUG ALERT no 43 2020 – MEDICINES RECALL – ACTION WITHIN 5 DAYS - Accord Healthcare Limited - Amlodipine 10mg Tablets – Wednesday 09.09.20</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-3-medicines-recall-accord-healthcare-limited-amlodipine-10mg-tablets">https://www.gov.uk/drug-device-alerts/class-3-medicines-recall-accord-healthcare-limited-amlodipine-10mg-tablets</a>

<b>ACTION</b>	<b>Renewal of your Pharmacy's Verification Certificate – Wednesday 09.09.20</b>
	<p>If you work for <b>BOOTS, LLOYDSPHARMACY, ROWLANDS</b>, or use <b>RxWEB</b> or <b>PROSCRIPT CONNECT</b>, you do <b><u>NOT</u></b> need to renew your pharmacy's certificate since this will be done centrally.</p> <p><b><u>FOR EVERYONE ELSE:</u></b></p> <p>The renewal of your pharmacy's Verification Certificate (which is used to secure elements of the NHS ePharmacy infrastructure) is due soon, specifically <b>13<sup>th</sup> October 2020</b>.</p> <p>After this date, if the new certificate has not been installed on ePharmacy adapter servers, your pharmacy will <b>no longer be able to download AMS/CMS prescriptions</b> and GP sites will no longer receive compliance/treatment summary messages.</p> <p>Please download your pharmacy's replacement certificate (which will only take a few minutes) as soon as possible – to do this, follow the installation instructions which can be found at the following location:</p> <p><a href="http://www.eps.nds.scot.nhs.uk/VertCert/install.html">http://www.eps.nds.scot.nhs.uk/VertCert/install.html</a></p> <p>If you encounter any problems running this tool please contact the ePharmacy Helpdesk by phone: 0131 275 6600 or email <a href="mailto:nss.psdhelp@nhs.scot">nss.psdhelp@nhs.scot</a>.</p> <p>Thank you if you have already completed this.</p> <p>Catherine Scoular – <a href="mailto:catherine.scoular@ggc.scot.nhs.uk">catherine.scoular@ggc.scot.nhs.uk</a></p>

<b>INFORMATION</b>	<b>NHS Net Migration – Wednesday 09.09.20</b>
 <p>NHS net migration to contractors V2 Sep 20</p> <p>Attached</p>	<div data-bbox="438 181 1002 546" style="border: 2px solid black; padding: 10px; text-align: center;"> <h1 style="margin: 0;">COMING SOON</h1> <h2 style="margin: 0;">NHSMail is changing for the better!</h2> </div> <div data-bbox="584 555 863 607" style="text-align: center; border: 1px solid black; border-radius: 15px; padding: 5px; margin: 10px auto; width: fit-content;"> <b>GET STARTED</b> </div> <p data-bbox="384 618 1059 647" style="text-align: center; color: gray;">Click on the attachment for more information...</p> <div data-bbox="1059 181 1410 667" style="border: 1px solid gray; padding: 5px;">  <p data-bbox="1099 315 1382 416" style="text-align: center;"><b>Outlook Web Access OWA - 0365</b></p>   </div> <p data-bbox="360 701 1091 730">Catherine Scoular – <a href="mailto:catherine.scoular@ggc.scot.nhs.uk">catherine.scoular@ggc.scot.nhs.uk</a></p>

<b>UPDATE</b>	<b>GGC New Medicines Update – New Blogs – Wednesday 09.09.20</b>
	<p>Click on the following link to access the recently published Medicines Update blog.</p> <ul style="list-style-type: none"> <li>• <a href="#">Medicines reconciliation - Mental Health</a></li> <li>• <a href="#">Quetiapine IR preferred choice</a></li> <li>• <a href="#">Guideline News July 2020</a></li> <li>• <a href="#">MHRA Updates July 2020</a></li> <li>• <a href="#">Therapeutics Handbook Update August 2020</a></li> <li>• <a href="#">Guideline News Aug 2020</a></li> <li>• <a href="#">MHRA Updates Aug 2020</a></li> <li>• <a href="#">Formulary Update (August 2020)</a></li> </ul> <p><a href="mailto:Medicines.Update@ggc.scot.nhs.uk">Medicines.Update@ggc.scot.nhs.uk</a></p>

<b>REMINDER</b>	<b>Specials Authorisation Process – Restart – Thursday 27.08.20</b>
 <p>Specials Authorisation GGC Fir</p>  <p>Guide Prices for Commonly Requested</p> <p>Attached</p>	<p>The Specials authorisation process restarted on 31<sup>st</sup> of August 2020. Due to ongoing office restrictions, the authorisation telephone line remains unmanned and requests for authorisation should be via email using the attached pro forma. Failure to seek authorisation as described will result in recovery of excess costs.</p> <p>Where authorisation is required please complete all sections of the attached form and email to: <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a>. All communications must come from the Pharmacy Clinical mailbox (NHS Net), not a personal email due to GDPR.</p>

	<p>Authorisation is <b>not</b> required when:</p> <ul style="list-style-type: none"> <li>• The product is a UK licensed medicine,</li> <li>• products are: <ul style="list-style-type: none"> <li>listed in Scottish Drug tariff part 7s, part 7u,</li> <li>listed on the pre-approved price list (updated price list attached), available from the NHS manufacturing unit, Pharmaceutical Specials Service (PSS) – formerly Tayside Pharmaceuticals,</li> <li>not a medicine e.g. stocking, dressing,</li> </ul> </li> <li>• authorisation has been obtained within last 12 months with less than 10% price variation from original authorisation</li> </ul>
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<b>FURTHER REMINDER</b>	<b>PHARMACY FIRST – MONTHLY CLAIM FORM</b>
	<p>In the Communications Update for 2<sup>nd</sup> July 2020 we advised that contractors no longer needed to submit the monthly claim form which relates to the previous Pharmacy First service.</p> <p>These forms continue to come through our fax machine.....there is no need to submit these forms now.....all forms received are shredded.....</p>

<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p>
	<ul style="list-style-type: none"> <li>• Shortages – Tuesday 08.09.20</li> <li>• Uplift of Pharmaceutical and Clinical Waste – Tradebe – Tuesday 08.09.20</li> <li>• Priadel Discontinuation – Tuesday 08.09.20</li> <li>• Sending Patient Identifiable Information – Tuesday 08.09.20</li> <li>• COVID-19 THERAPEUTIC ALERT - CORTICOSTEROIDS IN THE TREATMENT OF SUSPECTED OR CONFIRMED COVID-19 – Friday 04.09.20</li> <li>• Update: Publication Of An Interim Clinical Commissioning Policy: Remdesivir For Patients Hospitalised With Covid-19 (Adults And Children Aged 12 Years And Older) – Friday 04.09.20</li> <li>• Drug Deaths Task Force – Thursday 03.09.20</li> <li>• Serial Prescription Information – Thursday 03.09.20</li> <li>• NHS 24 Survey – Friday 28.08.2020</li> <li>• Decommissioning of Fax Machine – Friday 28.08.20</li> <li>• Introduction of Paperless Claiming Process for Local Pharmacy Services – Friday 28.08.20</li> <li>• Latest Testing Information – Friday 28.08.20</li> <li>• Pay As You Go Mobile Phones</li> </ul>


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Index and copies of the Communications Update documents can be found at:





## Community Pharmacy Communication Update

Date: Tuesday 15th September 2020

<p><b>ACTION</b></p>	<p><b>ACTION REQUIRED - F.A.O. PARTICIPANTS IN THIS YEAR'S FLU VACCINATION PROGRAMME – Tuesday 15.09.2020</b></p>
	<p>In clarification of last week's messages regarding the upcoming Flu Vaccination Service: Please note each participating contractor will have to sign into an online ordering platform to order stock this year (login details sent directly from Movianto). Please check your inboxes for this. If you haven't already received this e-mail it is because your name wasn't included in the initial spreadsheet sent to Movianto. The e-mail will come through to you in the next week.</p> <p><b>PARTICIPANTS SHOULD PLACE THEIR ORDER FOR THE INITIAL STOCK NO LATER THAN MONDAY 21<sup>ST</sup> SEPTEMBER TO ENSURE DELIVERY BY THE FOLLOWING MONDAY.</b></p> <p>50 vaccines <b>will NOT</b> be automatically sent to participating contractors w/c 28th September. Each participating contractor will have to place their own order based on predicted needs up to a MAXIMUM of 50 vaccines for their FIRST delivery.</p> <p>Subsequent orders will be monitored to ensure excess overordering is not undertaken.</p> <p>Finally please be aware the deadline for returning signed SLA/PGD etc is <b>18/09/2020</b>.</p> <p>Sean - <a href="mailto:sean.haughey@ggc.scot.nhs.uk">sean.haughey@ggc.scot.nhs.uk</a></p>
<p><b>ACTION</b></p>	<p><b>Drug Alert 44 / 2020 – Friday 10.09.2020</b></p>
	<p><a href="https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-zopiclone-tablets-ratiopharm-uk-limited-and-generics-uk-limited-t-a-mylan-el-20-a-44">https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-zopiclone-tablets-ratiopharm-uk-limited-and-generics-uk-limited-t-a-mylan-el-20-a-44</a></p>
<p><b>ACTION</b></p>	<p><b>PCA (P)(2020) 18: ADDITIONAL PHARMACEUTICAL SERVICES GLUTEN FREE FOOD PRESCRIBABLE PRODUCT LIST - Tuesday 15.09.2020</b></p>
<p> PCA2020(P)18 ADDITIONAL PHARM/</p>	<p><a href="https://www.sehd.scot.nhs.uk/pca/PCA2020(P)18.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2020(P)18.pdf</a></p>
<p><b>INFORMATION</b></p>	<p><b>Datix - The importance of protecting patient details when transferring sensitive data between services – Friday 11.09.2020</b></p>
	<p>I would like to remind everyone of the importance of protecting patient details when transferring sensitive data between services. This should always be done using secure email addresses i.e. the clinical email address associated with your individual pharmacy. Sensitive information should not be sent or forwarded from company or personal accounts which have unknown security standards and should not be stored on any mobile device (including, but not limited to, laptops, tablets, and smartphones)</p> <p>Mairi-Anne - <a href="mailto:mairi-anne.mclean@ggc.scot.nhs.uk">mairi-anne.mclean@ggc.scot.nhs.uk</a></p>

<b>INFORMATION</b>	<b>key messages from August meeting of National Pharmacy Technician Group Scotland – Friday 11.09.2020</b>
 N:\COMMUNITY CARE\COMMUNITY PI Attached	Please find attached the key messages from our August meeting.

<b>REMINDER</b>	<b>Specials Authorisation Process – Restart – Thursday 27.08.20</b>
 Specials Authorisation GGC Fir   Guide Prices for Commonly Requestec Attached	<p>The Specials authorisation process restarted on 31<sup>st</sup> of August 2020. Due to ongoing office restrictions, the authorisation telephone line remains unmanned and requests for authorisation should be via email using the attached pro forma. Failure to seek authorisation as described will result in recovery of excess costs.</p> <p>Where authorisation is required please complete all sections of the attached form and email to: <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a>. All communications must come from the Pharmacy Clinical mailbox (NHS Net), not a personal email due to GDPR.</p> <p>Authorisation is <b>not</b> required when:</p> <ul style="list-style-type: none"> <li>• The product is a UK licensed medicine,</li> <li>• products are:  listed in Scottish Drug tariff part 7s, part 7u,  listed on the pre-approved price list (updated price list attached),  available from the NHS manufacturing unit, Pharmaceutical Specials Service (PSS) – formerly Tayside Pharmaceuticals,  not a medicine e.g. stocking, dressing,</li> <li>• authorisation has been obtained within last 12 months with less than 10% price variation from original authorisation</li> </ul>

<b>FURTHER REMINDER</b>	<b>PHARMACY FIRST – MONTHLY CLAIM FORM</b>
	<p>In the Communications Update for 2<sup>nd</sup> July 2020 we advised that contractors no longer needed to submit the monthly claim form which relates to the previous Pharmacy First service.</p> <p>These forms continue to come through our fax machine.....there is no need to submit these forms now.....all forms received are shredded.....</p>

<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p> <ul style="list-style-type: none"> <li>• Flu Vaccination Programme – 2020/2021 – Wednesday 09.09.20</li> <li>• Renewal of your Pharmacy’s Verification Certificate – Wednesday 09.09.20</li> <li>• NHS Net Migration – Wednesday 09.09.20</li> <li>• Shortages – Tuesday 08.09.20</li> <li>• Uplift of Pharmaceutical and Clinical Waste – Tradebe – Tuesday 08.09.20</li> </ul>
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**Community Pharmacy Communication Update**

Date: Thursday 17<sup>th</sup> September 2020

<b>ACTION</b>	<b>CLASS 2 DRUG ALERT NO 45 2020 FMD ALERT – MEDICINES RECALL – ACTION WITHIN 48 HOURS – VIMPAT 100MG TABLETS &amp; NEUPRO 4MG/24 HOUR TRANSDERMAL PATCHES – BEACHCOURSE LTD, ORIFARM O/S, OPD LABORATORIES LTD, STRATHCLYDE PHARMACEUTICALS, QUADR – Wednesday 16.09.20</b>
	<a href="#">Class 2 FMD Medicines Recall, Parallel Distributed Medicines, Multiple Products, EL (20)A/45</a>

<b>INFORMATION</b>	<b>NEO Help Section – OST Module Information – Tuesday 15.09.20</b>
	<p>The following documents have been added to the ‘Help’ section (top right hand side of the screen) on the NEO system to allow contractors easy access to the most recent versions:</p> <ul style="list-style-type: none"> <li>- OST Module User Guide;</li> <li>- OST Module Troubleshooting Guide; and</li> <li>- NEO 360 General Staff Log in and Housekeeping Guide</li> </ul> <p>These documents contain helpful information on using the system, in particular information about using the managerial log in details to manage staff access and reset passwords. In the near future we hope to add further information to this section regarding the IEP and Naloxone programmes.</p> <p>Laura Wilson Advanced Pharmacist –ADRS NHS Greater Glasgow &amp; Clyde Pharmacy team</p> <p>Email - <a href="mailto:Adrs.PharmacyTeam@ggc.scot.nhs.uk">Adrs.PharmacyTeam@ggc.scot.nhs.uk</a></p>

<b>INFORMATION</b>	<b>Issue 12 of the ONS Improvement Newsletter – Wednesday 16.09.2020</b>
 ONS newsletter Iss12 Sep20.pdf Attached	Please find attached Issue 12 of the ONS Improvement Newsletter for your information

<b>REMINDER</b>	<b>Specials Authorisation Process – Restart – Thursday 27.08.20</b>
 Specials Authorisation GGC Fir	<p>The Specials authorisation process restarted on 31<sup>st</sup> of August 2020. Due to ongoing office restrictions, the authorisation telephone line remains unmanned and requests for authorisation should be via email using the attached pro forma. Failure to seek authorisation as described will result in recovery of excess costs.</p> <p>Where authorisation is required please complete all sections of the attached form and email to: <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a>.</p> <p>All communications must come from the Pharmacy Clinical mailbox (NHS Net), not a</p>



Guide Prices for  
Commonly Requestec

personal email due to GDPR.

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listed on the pre-approved price list (updated price list attached),  
available from the NHS manufacturing unit, Pharmaceutical Specials Service  
(PSS) – formerly Tayside Pharmaceuticals,  
not a medicine e.g. stocking, dressing,
- authorisation has been obtained within last 12 months with less than 10% price  
variation from original authorisation

## REMINDERS

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**Community Pharmacy Communication Update**

Date: Tuesday 22<sup>nd</sup> September 2020

<b>ACTION</b>	<b>Frequent Errors in the Dispensing Process – Friday 18.09.2020</b>
 N:\COMMUNITY CARE\COMMUNITY PI  <b>Attached</b>	<p>Our colleagues in Glasgow Alcohol and Drug Recovery Services have carried out a review of frequent errors that occur within the dispensing process of those drugs used in the treatment of patients prescribed opiate substitution therapy</p> <p>We have prepared this document which looks at each part of the process from receipt in the pharmacy to supply to the patient and applies to the immediate and advance preparation of supplies and covers both manual dispensing and the use of dispensing machines</p> <p>This document describes the implications of inaccurate prescriptions and dispensing errors and provides advice on actions to be taken in the event of a problem occurring. These actions are supported by us in NHSGGC Controlled Drugs Governance Team, NHSGGC Community Pharmacy Development team and Glasgow Alcohol and Drug Recovery Services</p> <p>This document could form part of or sit alongside your Standard Operating Procedure in the provision of opiate substitution therapy</p> <p>In all cases the pharmacist must be able to justify and take responsibility for their actions.</p> <p>Alan Clee Controlled Drugs Governance Team Development</p> <p>Alan Harrison Lead Pharmacist Community Pharmacy</p>

<b>ACTION</b>	<b>*NES Peer Discussion Event* Effective consultations to support NHS Pharmacy First Scotland Service, 6th October at 7pm - Monday 21.09.2020</b>
	<p><a href="#">Effective consultations to support NHS Pharmacy First Scotland Service</a> - <b>6<sup>th</sup> October at 7pm</b></p> <p>The aim of this education session is to give delegates the opportunity to discuss with peers across Scotland how we can improve our consultation and communication skills to ensure the best outcome for our patients. We have all had to adapt our consultations in many ways recently. The launch of NHS Pharmacy First Scotland has meant a change in how we conduct consultations in community pharmacy and in all areas of practice we are increasingly using virtual consultations. Even our traditional face to face consultations are conducted with PPE which can cause barriers to communication for many patients.</p>

Community pharmacists can often be the only health professional accessed by some vulnerable groups therefore it is important that we have the consultation skills to enable us to elicit information in a potentially difficult situation and to identify adult and child protections issue

**Pework for Peer Discussion Events:**

These events require interactive discussion of cases from real practice. As such, there is an expectation that participants will have

- an awareness of NHS Pharmacy First Scotland service
- identified patient cases from their own practice to discuss on the evening (for example, this might be a particularly challenging consultation in which you were involved)
- completed [Consultation skills : what good looks like](#) on Turas Learn (Optional)



**Learning Outcomes:** At the end of this event you will be able to;

- Describe what patient interactions could be considered to be an NHS Pharmacy First Scotland service consultation
- Describe how to conduct a well-structured consultation
- Compare your practice, with your peers from across Scotland, in relation to consultations as part of the NHS Pharmacy First Scotland Service
- Identify ways in which you can enhance the consultations in your own practice
- Describe ways in which you can adapt your consultations during the challenges which COVID-19 presents (e.g. in relation to social distancing and logistics)

Lynsey Boyle, MS Teams: [BOYLELY949@xggc.scot.nhs.uk](mailto:BOYLELY949@xggc.scot.nhs.uk)

<b>INFORMATION</b>	<b>NHS Circular: PCA (P)(2020) 18 ADDITIONAL PHARMACEUTICAL SERVICES – Gluten Free Food Prescribable Product List – Tuesday 22.09.2020</b>
	This circular was published on 11 <sup>th</sup> September and lists all of the prescribable Gluten Free foods listed in Part 16 of the Scottish Drug Tariff. This list will be used to review and update the NHSGGC Gluten Free Food Formulary in the coming months. Until this updated formulary is published please continue to use the current formulary (dated May 2019 updated November 2019) which can be accessed <a href="#">here</a> . If anyone is keen to be involved in the review of the new formulary please contact Una Cuthbert by emailing <a href="mailto:presupdiet@ggc.scot.nhs.uk">presupdiet@ggc.scot.nhs.uk</a> .

<b>REMINDER</b>	<b>Specials Authorisation Process – Restart – Thursday 27.08.20</b>
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**Community Pharmacy Communication Update**

Date: Thursday 24th September 2020



<b>ACTION</b>	<b>Community Pharmacy COVID 19 – Thursday 23.09.2020</b>
 Community Pharmacy COVID 19 <b>Attached</b>	<p>If you have been watching the news recently you will be aware of the rise of positive cases of COVID across the country in what is being said is the “second wave” of pandemic.</p> <p>As a result of a case within a community pharmacy within NHS GGC it was asked of me to circulate a lessons learned document that contractors could refer to, to ensure that they were doing everything possible to minimise the risk of positive cases being detected and potentially spread within their pharmacy environment.</p> <p>The attached document outlines those lessons learned and we would recommend that you discuss these with your staff and establish what you can do to help minimise the spread of the virus.</p> <p>Alan Harrison – <a href="mailto:alan.harrison@ggc.scot.nhs.uk">alan.harrison@ggc.scot.nhs.uk</a></p>

<b>INFORMATION</b>	<b>For the attention of Participants in this year's Flu Vaccination Programme – Wednesday 23.09.2020</b>
 FAQ 20-21.docx   marketplace-user-guide-aug2020.pptx   nhs-flu-pilot-ordering-additional-vaccines.c  <b>Attached</b>	<p>CPDT would like to thank all those contractors who have signed up to this years Flu Vaccination Service before the cut off date of 18/09. The registration period for this service is therefore now closed to any further applicants.</p> <p>There has been some confusion in the initial roll out of the Flu Vaccination Service this year, and as such there are several points that I would like to clear up below.</p> <ul style="list-style-type: none"> <li>• A number of minor alterations have been made to the SLA, which do not affect service delivery from CPs in any way. However I would like to make clear that HSCWs aged 65 or over are <u>not currently eligible</u> for vaccination within a CP setting. This group will be contacted via each individual HSCP to direct them to an alternative service provider. We are not reissuing the SLA. The most up to date document can be accessed at the website (link at end of this e-mail).</li> <li>• Similarly within the SoC a small change has been made to highlight the decision made to extend the validity of face to face vaccination training from 3 years to 4 years. This means that for those whose face to face training was needing renewed this year, there is agreement that this does not need to be completed until next year with online refresher training sufficing for this year. Again we are not reissuing the SLA. You can access at the website.</li> <li>• A Frequently Asked Questions (FAQ) document has been compiled and will be periodically updated on the community pharmacy Scotland webpage. This will be your source for the most up to date information on practical aspects of the service. Please refer to this document before contacting the CPDT for further advice.</li> <li>• A letter to HSCWs will be sent shortly signposting this cohort toward CPs. These letters will state vaccinations can be booked from 5th October onwards, however any CP which receives stock prior to this date may commence vaccinations before 5th October.</li> </ul>

	<ul style="list-style-type: none"> <li>• As many of you may already be aware Movianto are currently having IT issues with new user accounts. The details of all participating CPs were resent to Movianto on 21st September, therefore any contractors without access to Movianto's ordering system are asked to check their generic mailboxes (for Boots- clinical mailbox) over the next week.</li> <li>• On the issue of Movianto orders, please note that by electing to deliver this service, contractors are pledging to provide a MINIMUM of 50 vaccinations over the service period.</li> <li>• Bearing in mind that there is an associated <b><u>carriage charge of £35 per delivery per contractor</u></b>, please consider this and order as close to 50 vaccines as possible in your first order. We understand that this may not be possible for those with limited fridge space.</li> <li>• Orders should be placed 3 to 4 working days prior to your store's individually assigned delivery day (given by Movianto) to ensure your delivery is made on time.</li> <li>• Should you require greater than your initial maximum ordering cap of 50 vaccines, please contact <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a> as per the attached "ordering additional vaccines" document.</li> <li>• Each contractor will receive one 7L sharps bin with deliveries starting this week.</li> <li>• The NEO flu module will shortly receive an update to accommodate this years altered patient cohort. A user guide will be shared as soon as this is made available.</li> </ul> <p>Please find attached documents discussed above to clarify any queries that you may have.</p> <p>CPDT are appreciative of the outstanding work that CP teams are doing and the incredible pressures that this year has brought. I would like to thank you all for your help in delivering this vitally important Public Health Service, and commend you for the resilience you have shown over the last few months.</p> <p>Finally, all information relating to this year's Flu Vaccination Service will be housed on the Community Pharmacy website (link below):  <a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/flu-vaccination-service-20202021/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/flu-vaccination-service-20202021/</a></p> <p>Alan Harrison – <a href="mailto:alan.harrison@ggc.scot.nhs.uk">alan.harrison@ggc.scot.nhs.uk</a></p>
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<b>INFORMATION</b>	<b>Further Guidance on the Wearing of Face Masks – Wednesday 23.09.2020</b>
 Item 5a - COVID19 - HAI - Guidance - Upc  Attached	

<b>REMINDER</b>	<b>Specials Authorisation Process – Restart – Thursday 27.08.20</b>
	The Specials authorisation process restarted on 31 <sup>st</sup> of August 2020. Due to ongoing office restrictions, the authorisation telephone line remains unmanned and requests for

 <p>Specials Authorisation GGC Fir</p>  <p>Guide Prices for Commonly Requestec</p>	<p>authorisation should be via email using the attached pro forma. Failure to seek authorisation as described will result in recovery of excess costs.</p> <p>Where authorisation is required please complete all sections of the attached form and email to: <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a>.</p> <p>All communications must come from the Pharmacy Clinical mailbox (NHS Net), not a personal email due to GDPR.</p> <p>Authorisation is <b>not</b> required when:</p> <ul style="list-style-type: none"> <li>• The product is a UK licensed medicine,</li> <li>• products are: <ul style="list-style-type: none"> <li>listed in Scottish Drug tariff part 7s, part 7u,</li> <li>listed on the pre-approved price list (updated price list attached), available from the NHS manufacturing unit, Pharmaceutical Specials Service (PSS) – formerly Tayside Pharmaceuticals,</li> <li>not a medicine e.g. stocking, dressing,</li> </ul> </li> <li>• authorisation has been obtained within last 12 months with less than 10% price variation from original authorisation</li> </ul>
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<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p>
	<ul style="list-style-type: none"> <li>• Frequent Errors in the Dispensing Process – Friday 18.09.2020</li> <li>• *NES Peer Discussion Event* Effective consultations to support NHS Pharmacy First Scotland Service, 6th October at 7pm - Monday 21.09.2020</li> <li>• ADDITIONAL PHARMACEUTICAL SERVICES (NHS Circular: PCA (P)(2020) 18 – Gluten Free Food Prescribable Product List – Tuesday 22.09.2020</li> <li>• NEO Help Section – OST Module Information – Tuesday 15.09.20</li> <li>• Issue 12 of the ONS Improvement Newsletter – Wednesday 16.09.2020</li> <li>• ACTION REQUIRED - F.A.O. PARTICIPANTS IN THIS YEAR'S FLU VACCINATION PROGRAMME – Tuesday 15.09.2020</li> <li>• PCA (P)(2020) 18: ADDITIONAL PHARMACEUTICAL SERVICES GLUTEN FREE FOOD PRESCRIBABLE PRODUCT LIST - Tuesday 15.09.2020</li> <li>• Datix - The importance of protecting patient details when transferring sensitive data between services – Friday 11.09.2020</li> <li>• Key messages from August meeting of National Pharmacy Technician Group Scotland – Friday 11.09.2020</li> <li>• Pay As You Go Mobile Phones</li> </ul>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

Index and copies of the Communications Update documents can be found at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

[cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)





**Community Pharmacy Communication Update**

Date: Tuesday 29<sup>th</sup> September 2020



ACTION	<b>COPD Webinar on Thursday 8<sup>th</sup> of October at 7pm – Tuesday 29.09.2020</b>
	<p>Back in March we had arranged training for the treatment of COPD exacerbation service which we planned to roll out across NHS GGC after a successful pilot completed within Renfrewshire HSCP which continues as an ongoing service.</p> <p>However as you will be aware due to COVID we had to postpone the training and also the roll out which put a delay on delivering the service.</p> <p>We now believe that we are ready to restart this training and as such Dave Anderson, Respiratory Consultant, and Ysobel Gourlay, Antimicrobial pharmacist, will be delivering a Webinar on <b>Thursday 8<sup>th</sup> of October at 7pm</b> to set up all pharmacies in readiness for delivering the service over the winter period which is a crucial time for patients who suffer from this condition.</p> <p>The training will deliver key clinical areas of awareness for the condition as well as anti-microbial stewardship and will help support pharmacists in being able to deliver the service. There will also be an outline of the operation of the service and how it should be delivered so that teams are better informed when the necessary paperwork arrives in pharmacies.</p> <p>Full details of the webinar will be sent out in a following communication, meantime I would I ask that you put the date in your diary and join us for what I am sure will be an informative night.</p> <p>Alan – <a href="mailto:Alan.harrison@ggc.scot.nhs.uk">Alan.harrison@ggc.scot.nhs.uk</a></p>

INFORMATION	<b>IMPORTANT INFORMATION: BBV Testing in CP – Tuesday 29.09.2020</b>
	<p>Due to the ongoing COVID pandemic the addiction pharmacy team have taken the decision to suspend the BBV Testing Pilot in Community Pharmacy for the foreseeable future. Thank you to all for your willingness and participation in this ground breaking pilot. A total of 312 BBV Tests were performed by community pharmacy staff during the pilot. A total of 98 individuals tested as Hep C positive and 7 HIV positive individuals were identified.</p> <p>Please encourage individuals at risk of BBV infection to test every three months. Testing is available via any ADRS team or GP Practice. Testing is also available within Glasgow City Centre as below:</p>

	<p><b>City Centre Outreach Team</b> HIV rapid tests (results in 20 minutes) and Dry Blood Spot Tests (DBST) from <b>Abbey chemist</b>, Trongate, Monday to Friday 10.00 to 15.30</p> <p><b>Outreach Sexual Health Nurses</b> HIV rapid tests (results in 1-5 minutes) and Dry Blood Spot Tests (DBST) or blood test available. The team regularly attend homeless services - <b>07422075598</b></p> <p><b>Pharmacy Outreach Team</b> Dry Blood Spot Tests (DBST) available at all appointments with the outreach pharmacists - the team can be found at many services in the city centre. <b>0141 201 6009</b> or <b>07971827565</b></p> <p>Amanda Laird - Email: <a href="mailto:ADRS.PharmacyTeam@ggc.scot.nhs.uk">ADRS.PharmacyTeam@ggc.scot.nhs.uk</a></p>
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<b>UPDATE</b>	<b>Specials Authorisation Process Breaches – Friday 25.09.2020</b>
	<p>Key messages</p> <ul style="list-style-type: none"> <li>• All requests for authorisation <b>MUST</b> be sent from the clinical mailbox</li> <li>• Do not use company or personal e-mail mailboxes</li> <li>• Specials authorisation forms <b>MUST NOT</b> be sent as an image</li> </ul> <p>Since the introduction of the new Specials authorisation process, there have been numerous cases where patient identifiable data has been sent from an unsecure e-mail address and/or the e-mail has included an image of the form that has been taken on a personal mobile device.</p> <p>In order to comply with GDPR regulations, download and complete the online form and save as an attachment and submit using your pharmacy clinical mailbox (@nhs.net).</p> <p>For any queries relating to the authorisation process, please e-mail <a href="#">PRESCRIBING</a></p> <p>Carol Smart : <a href="mailto:Carol.Smart@ggc.scot.nhs.uk">Carol.Smart@ggc.scot.nhs.uk</a></p>

<b>UPDATE</b>	<b>Move away from fax communication – Tuesday 29.09.20</b>
	<p>Following on from our previous communication several months ago, you will have noticed that the CPD Team have started to remove the fax number from our claim forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p> <p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation.</p> <p><a href="mailto:Janine.glen@ggc.scot.nhs.uk">Janine.glen@ggc.scot.nhs.uk</a></p>

<b>REMINDER</b>	<b>Specials Authorisation Process – Restart – Thursday 27.08.20</b>
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