





Community Pharmacy Communication Update

Date: Thursday 1st October 2020

ACTION	Medicine Supplies during COVID – Thursday 01.10.2020
	<p>As we experience an increasing number in positive cases of COVID virus and unfortunately admissions to intensive care in our acute services we are asking our pharmacy colleagues to help and manage patient expectations of medicine supply in our communities.</p> <p>There is obviously a concern around patients getting their normal medications but this should not be alleviated by ordering early or ordering larger quantities of their medicines.</p> <p>We witnessed what this did back in March and April when the network was stretched to capacity with medicine requests so please work with your patients to ensure that medicines are ordered in the normal manner.</p> <p>We will ensure that these same messages are conveyed to our colleagues in primary care so that we are fully supportive of each other in maintaining a robust and manageable workload in line with normal expectations.</p> <p>Alan – Alan.harrison@ggc.scot.nhs.uk</p>

ACTION	CLASS 3 DRUG ALERT NO 46 2020 – CLASS 3 MEDICINES RECALL – ACTION WITHIN 5 DAYS – THERAMEX IRELAND LTD T/A THERAMEX HQ UK LTD AlfaD 0.25MCG CAPSULES – Wednesday 30.09.20
	https://www.gov.uk/drug-device-alerts/class-3-medicines-recall-theramex-ireland-ltd-t-a-theramex-hq-uk-ltd-alfad-capsules-el-20-a-46

ACTION	PCA(P) (2020) 19 - PHARMACEUTICAL SERVICES AMENDMENTS TO DRUG TARIFF IN RESPECTS OF REMUNERATION ARRANGEMENTS FOR 2020/21
 PCA2020(P)19 PHARMACEUTICAL SI	https://www.sehd.scot.nhs.uk/pca/PCA2020(P)19.pdf

INFORMATION	Specials - New updated Guide price list for specials authorisation – Thursday 01.10.2020
 Guide Prices for Commonly Requester	Please find attached the new updated Guide price list for specials authorisation.

IMPORTANT UPDATE

Flu Vaccination Service -



Flu Module User Guide - Final.pdf



Cohorts on a page_website.doc



Appendix D Patient consent form- Flu SLA

Thank you for everyone's continued interest in getting this year's Flu Vaccination Service up and running. We have experienced a lot of change in the programme over the last few weeks as discussions go on at the Executive and Scottish Government level.

We provide the following to clarify communications previously sent and also to provide additional information relating to the operational aspects of this year's programme:

- **Extended cohorts - It has been agreed that Unpaid Carers and Household Members of Shielding Patients will be included in CP's targeted cohorts. Please remain vigilant within your own areas, ensuring this service is promoted to your regular patients whom you know fit into these additional cohorts.**
- **Vaccinating Pharmacy Staff-** The vaccination of community pharmacy staff has been removed from the SLA after review by the CMO for Scotland. This is in line with other independent contractor groups i.e. GP staff, General Dental and Community Optometrists. The SLA has been updated to reflect this change.
- **Further ordering-** You should by now have ordered your initial allocation of 50 vaccines through Movianto's on-line ordering system. If you have not yet received an e-mail from Movianto providing instructions on how to access their Marketplace system, please make contact cpdt@ggc.scot.nhs.uk as a matter of urgency.
- If you need to order more than your initial ordering limit of 50 vaccines, you must first contact CPDT to review this via email. Orders exceeding your limit, placed before contacting CPDT, will be rejected. More information is available [here](#).
- **NEO -** The updated NEO module for this year's vaccination programme is not yet live. This should be live in the next week. An updated User Guide is attached and will also be available from the Community Pharmacy website (link below).
- Once the system is live, I would ask CP teams to ensure the NEO system is updated **as soon as possible** after vaccinating a patient, but no later than the end of each working day.
- **Patient Consent Form (Appendix D)** – in response to early feedback from Participants, Appendix D has been amended to include patient details. This is available as a separate document on the web page and a copy is attached.
- **Sharps Bins** - Tradebe are delivering sharps bins to participating pharmacies this week. If you have not received your bin by **Monday 5th October 2020** please contact cpdt@ggc.scot.nhs.uk to let us know.
- **Posters** – an A4 promotional poster is currently being developed. An electronic version will be sent to participants next Tuesday (6th October) and a physical copy will be delivered to participating pharmacies within the next ten days.
- **Communications to Social Care Staff** – the Board has sent communication to Care Home and Care at Home Managers providing details of participating pharmacies along with instructions on how staff can access vaccinations. A copy of this communication can be found on our website (link below).
- **Schematic** - A helpful schematic showing where all cohorts can access their flu vaccinations is attached. You might wish to display this so that your patients are aware of how and where they can access their vaccination.
- **NHS Inform** – The NHS Inform website provides comprehensive information on this year's programme - www.nhsinform.scot/flu. This is the first port of call for patients accessing information.
- **FAQ Document** – this has been updated to reflect recent changes. Please familiarise yourself with the updated version sited on the webpage.
- Finally, all information relating to your participation in this year's Flu Vaccination Service will be housed on the [Community Pharmacy website](#).

REMINDER	Move away from fax communication – Tuesday 29.09.20
	<p>Following on from our previous communication several months ago, you will have noticed that the CPD Team have started to remove the fax number from our claim forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p> <p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation.</p> <p>janine.glen@ggc.scot.nhs.uk</p>

REMINDERS	<p>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</p>
	<ul style="list-style-type: none"> • COPD Webinar on Thursday 8th of October at 7pm – Tuesday 29.09.2020 • IMPORTANT INFORMATION: BBV Testing in CP – Tuesday 29.09.2020 • Specials Authorisation Process Breaches – Friday 25.09.2020 • Community Pharmacy COVID 19 – Thursday 23.09.2020 • For the attention of Participants in this year's Flu Vaccination Programme – Wednesday 23.09.2020 • Further Guidance on the Wearing of Face Masks – Wednesday 23.09.2020 • ADDITIONAL PHARMACEUTICAL SERVICES (NHS Circular: PCA (P)(2020) 18 – Gluten Free Food Prescribable Product List – Tuesday 22.09.2020 • *NES Peer Discussion Event* Effective consultations to support NHS Pharmacy First Scotland Service, 6th October at 7pm - Monday 21.09.2020 • Frequent Errors in the Dispensing Process – Friday 18.09.2020 • Pay As You Go Mobile Phones

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:




cpdt@ggc.scot.nhs.uk




Community Pharmacy Communication Update

Date: Tuesday 6th October 2020

ACTION	WEBINAR DETAILS FOR COPD SERVICE – THURSDAY 8 TH OCTOBER 2020 – Friday 02.10.2020
	<p>We included information about the roll out of services for the treatment of exacerbation of COPD in the CPD Team's Communication Update on Tuesday 29th September.</p> <p>I can now provide you with the link to next week's Webinar (provided below).</p> <p>Join Microsoft Teams Meeting</p> <p>The session details are as follows:</p> <p>DATE: Thursday 8th October 2020 TIME: 7.00pm PRESENTERS: David Anderson – Consultant Ysobel Gourlay – Lead Antimicrobial Pharmacist Alan Harrison – Lead Pharmacist – Community Care</p> <p>Anyone wishing to attend the session should use the above link to join at the appropriate time.</p> <p>Alan Harrison – alan.harrison@ggc.scot.nhs.uk</p>


ACTION	NHS Greater Glasgow and Clyde - Pharmaceutical List as of 1st October 2020 – Friday 02.10.2020
 rpt_PharmaciesIndex.pdf  rpt_PharmaceuticalList.pdf  Pharmaceutical Amendments October	<p>Please find attached a complete up to date Pharmaceutical List as at 1st October 2020.</p> <p>Attached are the following:</p> <ol style="list-style-type: none"> i. Complete alphabetical index; ii. Complete Pharmaceutical List; and iii. A list of amendments made since the previous notification. <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p>Note for community pharmacies: Please check that the details for your pharmacy are complete and correct. If any amendment is required, please notify me in writing as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</p> <p>I trust this is helpful.</p> <p>Next Update is due – 1st January 2021.</p> <p>karen.armstrong@ggc.scot.nhs.uk</p>

ACTION	Development of Daffodil Standards in the Context of Community Pharmacy and Palliative and End of Life Care – Friday 02.10.2020
	<p>We would like to invite you to participate in a survey being carried out as part of a wider research project by Emyr Jones (Consultant Pharmacist), Annmarie Nelson (Marie Curie Professor of Supportive and Palliative Care, Scientific Director, Marie Curie Research Centre) and researchers at Cardiff University.</p> <p>Your feedback will help us develop a better understanding of your experiences of working as a community pharmacist and find out ways of improving pharmaceutical palliative care services. We also would like to find out about any challenges that you may have faced due to COVID-19 in providing palliative or end of life services.</p> <p>The survey should not take more than 15 minutes to complete and the link can be found below:</p> <p>https://cardiff.onlinesurveys.ac.uk/development-of-daffodil-standards-in-the-context-of-commun-2</p> <p>We would also appreciate if you could share this survey further if possible in order for us to reach a wide range of pharmacists /locum pharmacists/pre-registration pharmacist working in the community.</p> <p>If you would like any further information, or have any questions about the study, please contact the research team</p> <p>Anna Torrens-Burton at Torrens-BurtonA@cardiff.ac.uk Emyr Jones at Emyr.Jones3@wales.nhs.uk</p>

ACTION	F.A.O. Participants in Flu Vaccination Service – Tuesday 06.10.2020
 <p>324188 A4 poster.pdf</p>	<p>Please find attached an electronic copy of the poster which should be used to promote your pharmacy's participation in this year's flu vaccination service.</p> <p>A hard copy is currently being printed and will be sent to all participants in the next week or so. In the meantime, please, if you can, print this version as an interim measure until your poster is received.</p>

INFORMATION	Monthly Specials analysis and overpayment recovery – Monday 05.10.2020
	<p>The Prescribing Team have now completed April – June's analysis of the Specials dispensing and payment. Analysis and recovery has only been made on the price paid (using the guide price list circulated in March 2020).</p> <p>Out of the 614 items to be queried, 411 items were for melatonin products. The vast majority of these were not endorsed and therefore PSD apply business rules for payment.</p> <p>It is the contractor's responsibility to ensure that all prescriptions are correctly, accurately endorsed before submitting for payment. In these cases above, this did not happen and results in a lot of work for PSD to pay you (albeit incorrectly), for the Board to analyse and PSD to recover the overpayments that were made.</p> <p>Please ensure that all prescriptions for unlicensed medicines are correctly endorsed with products supplied, quantity and costs to ensure a more accurate payment to you. This is even more necessary given that we have moved towards using the guide prices more formally now.</p> <p>(June's letters will be sent in the next couple of days – you will already have received April and May)</p>

INFORMATION	Specials authorisation letters – Tuesday 06.10.2020
	<p>Please note that the letters sent to contractors this week relating to overpayments of Specials for April, May and June still contain the old process information. Please disregard the request to call the team, but use the authorisation form and email from the clinical mailboxes as per new process.</p> <p>We will update the letters for next month.</p> <p>Apologies for any confusion</p> <p>Elaine – Elaine.paton@ggc.scot.nhs.uk</p>

UPDATE	F.A.O – Participants in Flu Vaccination Programme - Update to cohorts table – Monday 05.10.2020
 <p>Cohorts on a page_website.doc</p>	<p>Added a generic email for the adult flu line for Over 65s.</p> <p>adult.flu@ggc.scot.nhs.uk</p>

UPDATE	Move to Paperless Claiming System – Monday 05.10.20
	<p>We provided the community pharmacy network with advance notification in July of our intention to move towards a paperless claiming system for local pharmacy services from the new financial year (2021/2022).</p> <p>In August we advised that a draft workbook had been developed and would be subject to testing.</p> <p>We can now advise that the workbook is in final draft form and will now be sent to ten volunteers from the CP network who will trial the new process between October and January.</p> <p>If you have any queries regarding any aspect of the above, please e-mail: cpdt@ggc.scot.nhs.uk</p>

UPDATE	GGC Medicines Update - **updated link** - Monday 05.10.2020
	<p>Click on the following link to access the recently published Medicines Update blog.</p> <ul style="list-style-type: none"> • Supply Disruption Alert for Remdesivir (updated link to new GGC Medicines website) <p>Medicines.Update@ggc.scot.nhs.uk</p>

REMINDER	Move Away From Fax Communication – Tuesday 29.0920
	<p>Following on from our previous communication several months ago, you will have noticed that the CPD Team have started to remove the fax number from our claim forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p>

	<p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation.</p> <p>janine.glen@ggc.scot.nhs.uk</p>
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Community Pharmacy Communication Update

Date: Thursday 8th October 2020

URGENT ACTION	Provision of Pharmaceutical Services during Festive Season 2020/2021
	<p>It's that time of year again!!!</p> <p>Below you will find the link to a Webropol survey (right at the bottom of this piece). Please complete this to confirm which days you plan to provide pharmaceutical services over the key festive holiday dates (the confirmed dates for NHS GG&C public holidays are detailed on the front sheet of the survey, or can be found here: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/).</p> <p>In keeping with previous years we might need to rota pharmacies to open (depending on the response we receive). As a first step, we look for volunteers willing to open at Board request on key dates. As per previous years, the focus of provision of pharmaceutical services will be around the Out of Hours centres across the Board's area.</p> <p>On Christmas and New Years days, a minimum 3 hour service will be required between midday and 3.00pm from at least one pharmacy within each designated area. On the Mondays (28th Dec and 4th Jan), services will extend to 5.5 hours between midday and 5.30pm. This service will be provided by at least two pharmacies in the respective area opening for 3 hours each, with a half hour overlap.</p> <p>Contractors who open and provide normal services during Christmas and New Year days and the public holidays, will receive payment only if pharmacy cover is considered necessary and this has been confirmed by the Community Pharmacy Development Team (CPD Team). Once responses have been consolidated and these are matched against the potential level of services required in each area, we will be able to identify which pharmacies will be eligible for reimbursement.</p> <p>Contractors who volunteer or are required to open will receive confirmation from the CPD Team by email. All contractors receiving confirmation will be reimbursed at the agreed rate of £244.75 per hour.</p> <p>NHS24 and the Out of Hours Service will be notified of service provision once the service level has been established.</p> <p>To meet the Board's winter planning deadline and ensure robust details relating to your pharmacy are featured in any promotional material the Board might produce, <i>it is essential that you complete the Webropol survey</i> no later than Monday 26th October 2020.</p> <p>Please direct any queries to: ggc-cpdevteam@nhs.scot</p> <p>PLEASE NOTE: BRANCHES OF MULTIPLES DO NOT NEED TO COMPLETE THE WEBROPOL AS THEIR INFORMATION IS PROVIDED CENTRALLY</p> <p>https://link.webpolsurveys.com/S/BDB73C3EB29786C0</p>

INFORMATION	Provisionally Registered Pharmacists and PGDs S20/28 – Thursday 08.10.20
	<p>We have been asked whether a provisionally registered pharmacist can operate under a PGD and in particular the flu vaccination PGD. Please note this refers to provisionally registered pharmacists and not pre registration pharmacists We sought guidance from the GPhC and the following has been received :-</p> <p><i>“.....provisionally-registered pharmacists will be able to provide the same services as a fully registered pharmacist, provided that these are within the provisional registrants current scope of competence and they are suitably trained to carry them out.”</i></p> <p>Therefore with this in mind, as long as the individual has completed the relevant full training (including anaphylaxis training) and feels confident to deliver the service within their own competence, then we see no reason as to why they should not be allowed to work within our PGD for Flu Vaccination.</p> <p>Please ensure that this message is cascaded to those relevant individuals that this applies to and they are directed to our PGD for signing when they have completed all training requirements.</p> <p>alan.harrison@ggc.scot.nhs.uk</p>

INFORMATION	This alert is to patient level. For action by Boots pharmacies – Wednesday 06.10.2020
	<p>This product is only available via Boots stores and Boots online but any patients using affected product should return it to a Boots store</p> <p>https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-boots-dermacare-1-w-w-hydrocortisone-ointment-batch-1dd-el-20-a-47</p>

UPDATE	Updated Rapid Review - Assessing the Infection Prevention and Control Measures for the Prevention and Management of COVID-19 in Healthcare Settings – Thursday 08.10.20
	<p>Sent on behalf of Primary Care Cell at Public Health Scotland.</p> <p><i>Public Health Scotland/NSS has just published the updated rapid review - Assessing the infection prevention and control measures for the prevention and management of COVID-19 in healthcare settings version 7.0. This guidance is also available on SHPIR.</i></p> <p><i>Change made:</i></p> <ul style="list-style-type: none"> <i>Updated based on review of scientific literature up to 28 September 2020.</i> <p><i>Please share the link to the website landing page in this email among your networks, rather than a link to the pdf document, to ensure you always access the latest version of the guidance'</i></p> <p>The Primary Care Cell can be contacted by emailing psh.hpsscoronavirus@psh.scot</p>

REMINDER	Move Away From Fax Communication – Tuesday 29.09.20
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	<p>forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p> <p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. janine.glen@ggc.scot.nhs.uk</p>
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Community Pharmacy Communication Update

Date: Tuesday 13th October 2020

INFORMATION	FAO Community Pharmacies supplying oncology products – Tuesday 13.10.2020
	<p>To all those currently participating in the NHSGGC Community Pharmacy Oncology Dispensing service.</p> <p>Could you please ensure that stock is ordered upon receiving emailed copies of prescriptions sent to your clinical mailbox. Although you would not yet be in the possession of the physical prescription, we would ask you to do this to ensure adequate time is given for stock to reach pharmacies. Ordering stock in anticipation of receiving the physical prescription facilitates a smoother patient journey, guaranteeing there will be no interruption in the patient's treatment.</p>
INFORMATION	Circular PCA(P) (2020) 20 Influenza Vaccine Reimbursement Arrangements 2020.21 – Monday 12.10.2020
 <p>Circular PCA(P) (2020) 20 Influenza \</p>	<p>The attached circular advises NHS Boards and community pharmacy contractors of changes in the Drug Tariff with respect of reimbursement arrangements for the use of privately procured influenza vaccine as part of the NHS vaccination programme 2020/21 as mentioned in the earlier PCA(P)(2020)17. It recommends pharmacy contractors should, whenever possible, utilise NHS supplied flu vaccine stock as part of the current programme.</p> <p>If private stock is to be used then this should be discussed with CPDT on a case by case basis.</p>
INFORMATION	Circular PCA(P) (2020) 21 Pharmaceutical services amendments to Drug Tariff in respects of remuneration arrangements for 2020.21 – Monday 12.10.2020
 <p>Circular PCA(P) (2020) 21 Margin anc</p>	<p>This circular will be published on the SHOW website.</p>
INFORMATION	Updated Pharmacy Smoking Cessation e-learning – Tuesday 13.10.2020
	<p>Please note that NES Pharmacy has updated and rebranded our Varenicline e-learning module to support the NHS Scotland Smoking Cessation Service. This module is available here on Turas Learn https://learn.nes.nhs.scot/1475/pharmacy/cpd-resources/nhs-scotland-smoking-cessation-service</p> <p>Dr Leon Zlotos</p>

**IMPORTANT
UPDATE**

Flu Vaccination Service – Tuesday 12.10.2020

Thank you for everyone's continued support in implementing this year's Flu Vaccination Service. There has been further change in the programme over the last few weeks as discussions continue at the Executive and Scottish Government level.

We provide the following to clarify communications previously sent and also to provide additional information relating to the operational aspects of this year's programme:

- **SLA changes-** we would like to bring your attention to the removal of the requirement from pharmacies to deliver this year's service exclusively within a registered pharmacy premises. Going forward the service may be delivered by appropriately trained pharmacists in a suitable location outwith a pharmacy (e.g. Care Home premises, Non-pharmacy business), provided this location meets the requirements outlined in the SLA.
- **Vaccine choice-** to clarify, the only vaccine which should be given to patients under this service is **Flucelvax Tetra**, a cell-based Quadrivalent Inactivated Vaccine (QIVc). This is as our eligible cohorts require a quadrivalent vaccine as recommended by the NHS Joint Committee on Vaccination and Immunisation (JCVI).
- **PPE requirements-** The guidance on use of PPE during vaccination has been updated. The guidance states that in some clinical settings, such as vaccination/injection clinics, where contact with individuals is minimal, the need for single use PPE items for each encounter, for example, gloves and aprons is not necessary.

Staff administering vaccinations/injections must apply hand hygiene between patients and wear a sessional Type IIR mask.

PPE supplies can be replenished using the normal process of calling 0300 303 5550 between 08:00 and 20:00 Monday to Friday.

- **HSCW Eligibility-** to highlight that HSCWs working in GGC but who live outside GGC are eligible for vaccination under the service.
- **NEO-** could pharmacy teams please ensure that only HSCWs are marked as members of staff when inputting vaccination details on NEO. Members of the public (unpaid carers/household members of shielding patients) should not be marked as members of staff.

This has important ramifications for monitoring and reporting to the Scottish Government.

- **Supply issues-** please note that due to unprecedented demand for Flu vaccines, Community Pharmacies are **unable to order greater than 50 vaccines until advised otherwise by CPDT**. Further supply is expected to become available in early November; more information will be communicated to you around this closer to the time.
- **Letters sent in error-** Please be aware that the Scottish Government has informed us that a number of Boards have reported that the 'under 65 at risk' cohort letter has been issued to some members of the public who are under 65 with no health condition.

If local teams or call handlers are approached by someone who has mistakenly received this letter, then please advise as such; apologising that the letter was issued in error and that they are not eligible for a flu vaccine under the National Programme.



SLA 2020-21
v8.docx



FAQ 20-21.docx

	<ul style="list-style-type: none"> • FAQ Document – this has been updated to reflect recent changes. Please familiarise yourself with the updated version sited on the webpage. • Finally, all information relating to your participation in this year's Flu Vaccination Service will be housed on the Community Pharmacy website.
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	<ul style="list-style-type: none"> • Provision of Pharmaceutical Services during Festive Season 2020/2021 • Provisionally Registered Pharmacists and PGDs S20/28 – Thursday 08.10.20 • This alert is to patient level. For action by Boots pharmacies – Wednesday 06.10.2020 • Updated Rapid Review - Assessing the Infection Prevention and Control Measures for the Prevention and Management of COVID-19 in Healthcare Settings – Thursday 08.10.20 • F.A.O. Participants in Flu Vaccination Service – Tuesday 06.10.2020 • NHS Greater Glasgow and Clyde - Pharmaceutical List as of 1st October 2020 – Friday 02.10.2020 • Development of Daffodil Standards in the Context of Community Pharmacy and Palliative and End of Life Care – Friday 02.10.2020 • Specials authorisation letters – Tuesday 06.10.2020 • Monthly Specials analysis and overpayment recovery – Monday 05.10.2020 • F.A.O – Participants in Flu Vaccination Programme - Update to cohorts table – Monday 05.10.2020 • Move to Paperless Claiming System – Monday 05.10.20 • GGC Medicines Update - **updated link** - Monday 05.10.2020 • Flu Vaccination Service – Thursday 02.10.2020 • Medicine Supplies During COVID – Thursday 01.10.2020

- Specials - New Updated Guide Price List for Specials Authorisation – Thursday 01.10.2020
- Pay As You Go Mobile Phones

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cpdt@ggc.scot.nhs.uk




Community Pharmacy Communication Update

Date: Thursday 15th October 2020

<p>ACTION</p>	<p>F.A.O Participants in Flu Vaccination Programme – Thursday 15.10.20</p>
<p> Cohorts on a page_website.doc Attached</p>	<p>Please find attached an updated Information Schematic which has been amended to reflect new information regarding letters for the over 65 cohort and provides a generic mailbox address for the School Team.</p> <p>This document can also be found at: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/flu-vaccination-service-20202021/</p>
<p>ACTION</p>	<p>Varenicline PGD – Wednesday 14.10.20</p>
<p> Rev Varenicline June 2020.pdf Attached</p>	<p>It has come to our attention that the PGD for varenicline circulated on 30th July 2020 was the incorrect version.</p> <p>Attached is the approved PGD.</p> <p>The only difference to the one previously circulated is in the 'Maximum or minimum treatment period' section. There is now the option for treatment to be continued for up to 24 weeks if the pharmacist considers this to be necessary. (N.B Most often 12 weeks treatment is sufficient.)</p> <p>Please check and replace any copies you may have in your files.</p> <p>There is no need to resubmit signatures to the CPDT</p> <p>If however you did not sign the PGD authorisation in July please do so now and return it to CPDT. hilary.millar@ggc.scot.nhs.uk</p>
<p>ACTION</p>	<p>NES Webinar - Pharmacy Management of Winter Illnesses on Wednesday 21st October 7pm – Thursday 15.10.20</p>
	<p>The first in a series of Webinars to support Pharmacy Teams with management of common clinical conditions, the aim of this webinar is to help participants to identify and differentiate between common Winter illnesses and understand their management, red flags and when to . Join an experienced General Practitioner in this webinar to gain a detailed overview of management of these conditions.</p> <p>Learning Outcomes: Identify common winter illnesses; Describe the management of these conditions and understand how they can be treated in a pharmacy - utilising both the NHS Scotland Pharmacy First Approved list and Pharmacy First Plus Service where available; List signs and symptoms which constitute red flags for further referral</p> <p>Learning Aims: To help participants to identify and differentiate between common Winter illnesses and understand their management, red flags and when to refer.</p> <p>Please register for Pharmacy Management of Winter Illnesses Webinar on Wednesday Oct 21, 2020 7:00 PM BST at: https://attendee.gotowebinar.com/register/8666785367505244941</p> <p>After registering, you will receive a confirmation email containing information about joining the webinar.</p>

ACTION	Class 2 Drug Alert No 48 2020 - SANOFI EPILIM 500mg Gastro-Resistant Tablets – Thursday 15.02.20
	https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-sanofi-epilim-500mg-gastro-resistant-tablets-el-20-a-48

ACTION	Class 3 Drug Alert No 49 2020 - Accord Healthcare Ltd - Metoprolol 50mg Tablets – Thursday 15.02.20
	https://www.gov.uk/drug-device-alerts/class-3-medicines-recall-metoprolol-50-mg-tablets-pl-20075-0304-el-20-a-49

INFORMATION	MBE award for Asgher Mohammed – Wednesday 14.10.20
	<p>Congratulations to Asgher Mohammed, Managing Director, Abbey Chemist, Paisley and Founder, Scottish Sadaqah Trust who has been awarded an MBE for services to Pharmacy and charity. Asgher has been a leading light in community pharmacy over the years delivering an exceptionally high standard of care to patients, a large number of which are from the homeless population. Everything he does and instils in his teams is directed at ensuring their patients get the exact treatment and care that is needed and when he is unable to deliver that he ensures that patients are signposted into other services critical to their needs.</p> 

UPDATE	GGC Medicines Update – Thursday 15.10.2020
	<p>Forthcoming discontinuation of Priadel tablets</p> <p>Medicines.Update@ggc.scot.nhs.uk</p>

REMINDER	Move Away From Fax Communication – Tuesday 29.09.20
	<p>Following on from our previous communication several months ago, you will have noticed that the CPD Team have started to remove the fax number from our claim forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p> <p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. janine.glen@ggc.scot.nhs.uk</p>

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- FAO Community Pharmacies supplying oncology products – Tuesday 13.10.2020
- Updated Pharmacy Smoking Cessation e-learning – Tuesday 13.10.2020
- Circular PCA(P) (2020) 20 Influenza Vaccine Reimbursement Arrangements 2020.21 – Monday 12.10.2020
- Circular PCA(P) (2020) 21 Pharmaceutical services amendments to Drug Tariff in respects of remuneration arrangements for 2020.21 – Monday 12.10.2020
- Flu Vaccination Service – Monday 12.10.2020
- Provision of Pharmaceutical Services during Festive Season 2020/2021 – Thursday 08.10.20
- Provisionally Registered Pharmacists and PGDs S20/28 – Thursday 08.10.20
- Updated Rapid Review - Assessing the Infection Prevention and Control Measures for the Prevention and Management of COVID-19 in Healthcare Settings – Thursday 08.10.20
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Community Pharmacy Communication Update

Date: Tuesday 20th October 2020

URGENT ACTION	F.A.O – Participants in Flu Vaccination Programme - RECORDING ON NEO – Friday 16.10.2020
	<p>It is imperative that you record each vaccination in NEO as it's delivered and no later than within 24 hours of completion. Activity data is required to ensure that we deliver our obligation to the Scottish Government around the recording of flu vaccines in a timely manner to allow records to be maintained on both a local and National basis. It also allows us within NHS GGC to monitor stock levels and support pharmacies by getting the stock to where it is needed most and also to minimise waste.</p> <p>Please ensure that everyone carrying out and completing this service is made aware of this necessary action.</p>

ACTION	PCA(P)(2020)22 relating to Community Pharmacist Practitioner Champions – Monday 19.10.2020
	https://www.sehd.scot.nhs.uk/pca/PCA2020(P)22.pdf

ACTION	Flu Cohorts table: amendments version 3.0 – Tuesday 20.20.2020
 Cohorts on a page_V3.0.docx Also Attached	<p>Please find attached the Flu Cohorts table, which contains changes to the childhood section.</p> <p>Please update and destroy previous versions of this document.</p>

INFORMATION	NHSS PSS Contact Points - Previously Tayside Pharmaceuticals – Monday 19.10.2020												
	<p>NHS Pharmaceutical Services Scotland, PSS, previously known as Tayside Pharmaceuticals, has changed their contact details and the old numbers will be switched off shortly. Can you please update your contact list for the new numbers relevant to community pharmacy Specials ordering as follows:</p> <table border="1" data-bbox="359 1713 1460 2004"> <thead> <tr> <th>Subject</th> <th>Contact name/Dept</th> <th>e-mail</th> <th>Phone No.</th> </tr> </thead> <tbody> <tr> <td>All orders & order enquiries</td> <td>PSS Office</td> <td>tay.pssoffice@nhs.scot</td> <td>01382 496702 FAX: 01382 642703</td> </tr> <tr> <td>Urgent order enquiries</td> <td>PSS Office</td> <td>tay.pssoffice@nhs.scot</td> <td>01382 496702</td> </tr> </tbody> </table> <p>Elaine Paton – Elain.paton@ggc.scot.nhs.uk</p>	Subject	Contact name/Dept	e-mail	Phone No.	All orders & order enquiries	PSS Office	tay.pssoffice@nhs.scot	01382 496702 FAX: 01382 642703	Urgent order enquiries	PSS Office	tay.pssoffice@nhs.scot	01382 496702
Subject	Contact name/Dept	e-mail	Phone No.										
All orders & order enquiries	PSS Office	tay.pssoffice@nhs.scot	01382 496702 FAX: 01382 642703										
Urgent order enquiries	PSS Office	tay.pssoffice@nhs.scot	01382 496702										

UPDATE	Forthcoming discontinuation of Priadel tablets (update 15/10/20) – Friday 16.10.2020
	<p>Unfortunately there had been a mix up in the blog version being published yesterday relating to Priadel tablet discontinuation.</p> <p>Please note the link below will now display the updated and correct information.</p> <p>Please highlight this to MU blog subscribers, PS acute services and primary care colleagues and community pharmacy colleagues as soon as possible.</p> <p>Apologies for any confusion and thank you for your support</p> <p>Forthcoming discontinuation of Priadel tablets (update 15/10/20)</p>

REMINDER	Move Away From Fax Communication – Tuesday 29.0920
	<p>Following on from our previous communication several months ago, you will have noticed that the CPD Team have started to remove the fax number from our claim forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p> <p>As the number of e-mails into the Team’s generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. janine.glen@ggc.scot.nhs.uk</p>

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	<ul style="list-style-type: none"> • F.A.O Participants in Flu Vaccination Programme – Thursday 15.10.20 • Varenicline PGD – Wednesday 14.10.20 • NES Webinar - Pharmacy Management of Winter Illnesses on Wednesday 21st October 7pm – Thursday 15.10.20 • MBE award for Asgher Mohammed – Wednesday 14.10.20 • FAO Community Pharmacies supplying oncology products – Tuesday 13.10.2020 • Updated Pharmacy Smoking Cessation e-learning – Tuesday 13.10.2020 • Pay As You Go Mobile Phones

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Community Pharmacy Communication Update

Date: Thursday 22nd October 2020

ACTION	IEP 30 Second Foil Provision Survey – Thursday 22.10.20
	<p>The ADRS Pharmacy Team are looking for feedback on foil provision over the previous year from IEP services. We would be grateful if <u>all staff involved in foil provision within the pharmacy</u> could answer some brief questions to help future developments. Please click on the hyperlink to access the survey. The survey will close on 7th November 2020.</p> <p>IEP 30 Second Foil Provision Survey</p> <p>ADRS.PharmacyTeam@ggc.scot.nhs.uk</p>

INFORMATION	UPDATE: NHS Flu Vaccination Service – Thursday 22.10.20
 Flu Module User Guide - Final.docx Attached	<p><u>Vaccine Supply Issues</u></p> <p>Unfortunately due to the unprecedented demand for Flu vaccinations this year, there has been difficulty in obtaining greater than your initially allocated supply of 50 vaccines. As such any orders placed which exceed this amount without prior authorisation with CPDT will be cancelled.</p> <p>At present a further national supply of vaccines is expected to become available from Movianto around mid-November, however an exact date is not yet known. Once this is known you will be informed of when you can once again place orders.</p> <p>If you would like to be considered for an extension to your current allocation prior to the November replenishment, please email ggc.cpdevteam@nhs.scot with your justification for requiring additional vaccines. This will be placed in our queue and assessed when excess stock is identified within the Community Pharmacy Network for redistribution.</p> <p><u>NEO Changes</u></p> <p>Please note the NEO Flu module has now been updated to include the following features:</p> <ul style="list-style-type: none"> • ‘Not a Care Home’ has been added as a location option for those HSCWs whose workplace cannot be found. • ‘Dr Not Applicable’ has been added as a GP practice option for use when vaccinating HSCWs- as their GPs will not be informed of vaccination. <p>An updated user guide has been uploaded to the CPDT Flu Webpage.</p>

UPDATE	GGC Medicines Update – Wednesday 21.10.20
	<p>New blogs</p> <p>Click on the following link to access the recently published Medicines Update blog.</p> <ul style="list-style-type: none"> • <u>SSRI/SNRI - potential increased risk of bleeding in combination with LMWH</u>

	<p>Updates</p> <ul style="list-style-type: none"> • <u>Therapeutics Handbook Update October 2020</u> • <u>MHRA Updates September 2020</u> • <u>Guideline News September 2020</u> <p><u>Medicines.Update@ggc.scot.nhs.uk</u></p>
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UPDATE	Palliative Care Resources for Community Pharmacy – Wednesday 21.10.20
	<p>The “Purple Folder” can now be accessed from the Community Pharmacy website at the link below.</p> <p><u>https://www.communitypharmacy.scot.nhs.uk/media/3781/palliative-care-resources-v2.pdf</u></p>

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- FAO Community Pharmacies Supplying Oncology Products – Tuesday 13.10.2020
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Community Pharmacy Communication Update

Date: Tuesday 27th October 2020

ACTION	F.A.O Participants in this year's flu programme – Monday 26.10.200
	<p>Every community pharmacy who has indicated their participation in this year's flu vaccination programme, should have taken delivery of a 7l sharps bin from Tradebe (the Board's waste contractor).</p> <p>Over the last couple of weeks we have taken phone calls to say some participants haven't received their bin. To those who have made direct contact already with the CPD Team, Tradebe have your details and will arrange delivery this week.</p> <p>Can I ask all Participants to check that they have a sharps bin from Tradebe and if not (and only if you haven't already reported this to CPDT) then e-mail cpdt@ggc.scot.nhs.uk and let us know.</p>

ACTION	NEO Alcohol Module (Disulfiram Supervision) Live from 1st November 2020 – Tuesday 27.10.2020
 <p>NEO Alcohol module user guide.pdf</p>	<p>For those pharmacies registered to provide the supervised disulfiram service.</p> <p>On 1st July 2020, the Pharmacy Contractors Committee agreed to a £15 single monthly payment for disulfiram patients. A patient needs to attend once or more for disulfiram supervision in a calendar month or have instalment dispensing specified on their prescription without supervision. Communicating any concerns, for example a missed dose, promptly (within 24 hours) remains the most important part of the service. The NEO module to support with this will go live on 1st November 2020, a user manual is attached.</p> <p>From 1st November, the new NEO alcohol module should be used for:</p> <ul style="list-style-type: none"> - Recording/reporting a missed dose of disulfiram (within 24 hours), the system will send an automated email to the team for you. No further doses should be supplied/supervised until the team has advised to do so. - Monthly paper free disulfiram claims (first claim in December for service provided in November). <p>You will need your Manager Login to give staff access (GPhC registered staff only) to the module, if you do not know this, contact Adrs.PharmacyTeam@ggc.scot.nhs.uk.</p> <p>Please note the NEO user manual and module mention breathalysing/breathalyser readings as this is our standard service, as previously communicated due to COVID-19 infection risk <u>breathalysing should not be part of the assessment until further notice.</u></p> <p>Can I also take this opportunity to urge you to check your supervised disulfiram claims are up to date. As per NHS policy you have 6 months to submit a claim. When claiming for November 2020 onwards, paper claims will not be accepted.</p> <p>Any queries regarding this, please contact Jenny Torrens (07557012870/Jennifer.Torrens@ggc.scot.nhs.uk).</p>

INFORMATION	Winter Ready Hub – Tuesday 27.10.2020
	Please find below link to the new Winter Ready Hub on the CPS website. Hope you find this helpful. https://www.cps.scot/winter-ready-hub/

UPDATE	F.A.O Participants in this year's flu programme – Tuesday 27.10.200
 FAQ 20-21.docx	Please note an updated FAQ document has now been uploaded to the Community Pharmacy Flu Webpage . This includes an update on; patient face covering advice, and post-vaccination fever information.

REMINDER	Provision of Pharmaceutical Services during Festive Season 2020/2021 – Tuesday 27.10.20
	<p><u>Please disregard this reminder if you have already submitted the survey</u></p> <p>Below you will find the link to a Webropol survey (right at the bottom of this piece). Please complete this to confirm which days you plan to provide pharmaceutical services over the key festive holiday dates (the confirmed dates for NHS GG&C public holidays are detailed on the front sheet of the survey, or can be found here: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/).</p> <p>In keeping with previous years we might need to rota pharmacies to open (depending on the response we receive). As a first step, we look for volunteers willing to open at Board request on key dates. As per previous years, the focus of provision of pharmaceutical services will be around the Out of Hours centres across the Board's area.</p> <p>On Christmas and New Years days, a minimum 3 hour service will be required between midday and 3.00pm from at least one pharmacy within each designated area. On the Mondays (28th Dec and 4th Jan), services will extend to 5.5 hours between midday and 5.30pm. This service will be provided by at least two pharmacies in the respective area opening for 3 hours each, with a half hour overlap.</p> <p>Contractors who open and provide normal services during Christmas and New Year days and the public holidays, will receive payment only if pharmacy cover is considered necessary and this has been confirmed by the Community Pharmacy Development Team (CPD Team). Once responses have been consolidated and these are matched against the potential level of services required in each area, we will be able to identify which pharmacies will be eligible for reimbursement.</p> <p>Contractors who volunteer or are required to open will receive confirmation from the CPD Team by email. All contractors receiving confirmation will be reimbursed at the agreed rate of £244.75 per hour.</p> <p>NHS24 and the Out of Hours Service will be notified of service provision once the service level has been established.</p> <p>To meet the Board's winter planning deadline and ensure robust details relating to your pharmacy are featured in any promotional material the Board might produce, <i>it is essential that you complete the Webropol survey</i> no later than Monday 26th October 2020.</p> <p>Please direct any queries to: ggc-cpdevteam@nhs.scot</p> <p>PLEASE NOTE: BRANCHES OF MULTIPLES DO NOT NEED TO COMPLETE THE WEBROPOL AS THEIR INFORMATION IS PROVIDED CENTRALLY</p> <p>https://link.webropolsurveys.com/S/BDB73C3EB29786C0</p>

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Community Pharmacy Communication Update

Date: Thursday 29th October 2020

ACTION	CLASS 3 DRUG ALERT NO 50 2020 – CLASS 3 MEDICINES RECALL THERAMEX IRELAND LTD T/A THERAMEX HQ UK LTD AlfaD 0.25MCG CAPSULES – Thursday 29.10.20
	https://www.gov.uk/drug-device-alerts/class-3-medicines-recall-theramex-ireland-ltd-t-a-theramex-hq-uk-ltd-alfad-0-25-microgram-capsules-pl-49876-0001-el-20-a-50

INFORMATION	CMO Letter to Shielding Patients – Wednesday 28.10.20
	<p>Patients who were previously in the COVID shielding group or identified at high risk of COVID have been issued a letter from the Chief Medical Officer providing guidance for patients depending on which "protection level" their area of residence falls in to. The protection levels come into force on 2nd November and more information can be found here.</p> <p>The letter also gives advice on taking Vitamin D supplements and provides these patients an opportunity to access a free supply by contacting a text messaging service or free phone number, the supply will be posted to the patient. The letter does also mention that these supplements can be bought from a Community Pharmacy and so may result in more enquiries than usual regarding this. <u>To be clear the free supply can only be accessed via the text or free phone number</u>, if the patient wishes to obtain a supply in any other way, they will be expected to purchase these from a pharmacy, retail supplier or online and GPs will not be expected to provide a prescription.</p> <p>alan.harrison@ggc.scot.nhs.uk</p>

UPDATE	Melatonin Products – Thursday 29.10.20
	<p>We have been made aware that there are some licensed melatonin products coming to the UK market shortly. We are in discussions with colleagues across paed, mental health and acute services about how these will fit in with the shared care agreement between acute and primary care, especially in relation to the large numbers of patients who are currently using unlicensed melatonin capsules.</p> <p>We are still gathering information about these new products, and any off license use (ie crush tablets or open capsules). Once we have all the detail, we will share this with the community pharmacy network.</p> <p>In the meantime, you may find that the prices of ULM melatonin start to increase or availability becomes restricted or hard to get. We will work as fast as we can to minimise disruption for patients and CP teams but please be aware of this over the coming weeks.</p> <p>elaine.paton@ggc.scot.nhs.uk</p>

REMINDER	Move Away From Fax Communication – Tuesday 29.09.20
	Following on from our previous communication several months ago, you will have

	<p>noticed that the CPD Team have started to remove the fax number from our claim forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p> <p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. janine.glen@ggc.scot.nhs.uk</p>
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REMINDERS	<p>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</p>
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- NEO Alcohol Module (Disulfiram Supervision) Live from 1st November 2020 – Tuesday 27.10.2020
- Winter Ready Hub – Tuesday 27.10.2020
- F.A.O Participants in this year's flu programme – Tuesday 27.10.200
- IEP 30 Second Foil Provision Survey – Thursday 22.10.20
- UPDATE: NHS Flu Vaccination Service – Thursday 22.10.20
- GGC Medicines Update – Wednesday 21.10.20
- Palliative Care Resources for Community Pharmacy – Wednesday 21.10.20
- Flu Cohorts Table: Amendments Version 3.0 – Tuesday 20.10.2020
- NHSS PSS Contact Points - Previously Tayside Pharmaceuticals – Monday 19.10.2020
- F.A.O – Participants in Flu Vaccination Programme - RECORDING ON NEO – Friday 16.10.2020
- Forthcoming Discontinuation of Priadel Tablets (update 15/10/20) – Friday 16.10.2020
- Pay As You Go Mobile Phones

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

Index and copies of the Communications Update documents can be found at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

cpdt@ggc.scot.nhs.uk