



**Community Pharmacy Communication Update**

Date: Tuesday 3<sup>rd</sup> November 2020

<b>ACTION</b>	<b>Pharmaceutical Waste – Contractors Experiencing Issues – Monday 02.11.20</b>
	<p>Can I ask all contractors where in the unlikely event, there is an issue with the service provided by Tradebe i.e. not replacing bins, no lids – please direct these issues to the CPD Team, by either e-mailing <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>, or phoning Bridie on 0141-201-6054.</p> <p>Please don't rely on the drivers taking these issues back to Tradebe.</p> <p>All communication relating to this contract should be directed through the CPD Team.</p> <p>Thanks</p> <p><a href="mailto:janine.glen@ggc.scot.nhs.uk">janine.glen@ggc.scot.nhs.uk</a></p>

<b>INFORMATION</b>	<b>'Ask Your Pharmacist' week – Tuesday 03.11.2020</b>
	<p>This is now 'Ask Your Pharmacist' week until 9 November, an annual event to highlight the vital role community pharmacies play in providing care and support for patients. This year's theme of 'Your Local Pharmacy in the NHS Family' provides a unique opportunity to highlight the pharmacy offering as a first point of contact for many and how this integrates with other healthcare providers. The ability to cope with the unprecedented workload generated by the pandemic demonstrates a resilience and commitment that the NHS came to rely upon as an integral part of its wider function.</p> <p>The event can be used to raise awareness of your pharmacy services and to prompt conversations with key stakeholders through social media highlighting the role of pharmacy and the benefits of using this service at a local level.</p> <p><b>David - <a href="mailto:david.thomson@ggc.scot.nhs.uk">david.thomson@ggc.scot.nhs.uk</a></b></p>

<b>UPDATE</b>	<b>Specials Process – feedback and update for contractors – Friday 30.10.2020</b>
	<p>Our emailing process has been in place for a number of weeks now and the team thought it would be useful to provide some feedback to contractors but also to seek your views on the new process.</p> <p>Contractors are now asked to email an authorisation form to the Prescribing Team for</p> <ul style="list-style-type: none"> <li>• items that are not available or obtained from PSS (previously Tayside Pharmaceuticals)</li> <li>• items that are not included within Part 7S/U of the SDT or</li> <li>• items that are not included on the monthly guide price or have a procurement cost above the stated guide price.</li> </ul>

43% of all requests being emailed are for products that do not fall into these categories above. Whilst completing and emailing the form to us takes time, we can all work more efficiently and support reach other if pharmacy teams can check the current month's entries for Part 7S/U and also the guide price before completing the form. This will save you a lot of time and hassle and also allow you to place the order faster than waiting for us to call you back!

Further analysis of the authorisation requests show that 46% of all requests coming into the mailbox are for melatonin, sucralfate or omeprazole. The first two items are listed on the guide price list omeprazole is not as the price is varying to widely at present.

Copies of the authorisation form can be found on the NHS GGC Community Pharmacy website <https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

#### [NHS Community Pharmacy Website](#)

COVID-19 (Coronavirus) We are utilising one of our generic email addresses for all queries COVID-19 related. Please email any questions, queries, stories (good and bad as we do need to celebrate the successes more than ever!) to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk) and one of the team will respond. Thank you.

[www.communitypharmacy.scot.nhs.uk](http://www.communitypharmacy.scot.nhs.uk)

The guide price is found in the restricted area due to the sensitive nature of the content.

We will be undertaking a wide review of the process and I will invite contractor views as part of this to make sure that we are all doing the right thing for each other and for our patients to ensure an appropriate and timely service.

Please take time to familiarise yourself with the contents of the guide price and Part 7S/U before you email us so that as we can be as efficient and helpful as we can for everyone.

Elaine Paton – [Elaine.paton@ggc.scot.nhs.uk](mailto:Elaine.paton@ggc.scot.nhs.uk)

<b>REMINDER</b>	<b>Move Away From Fax Communication – Tuesday 29.09.20</b>
	<p>Following on from our previous communication several months ago, you will have noticed that the CPD Team have started to remove the fax number from our claim forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p> <p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. <a href="mailto:janine.glen@ggc.scot.nhs.uk">janine.glen@ggc.scot.nhs.uk</a></p>

<b>REMINDERS</b>	<b>Please find below details of issues which have appeared in recent Updates.</b>
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Detailed information can be found on the Update Index by following the link below:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

- **CMO Letter to Shielding Patients – Wednesday 28.10.20**
- **Melatonin Products – Thursday 29.10.20**
- NEO Alcohol Module (Disulfiram Supervision) Live from 1st November 2020 – Tuesday 27.10.2020
- Winter Ready Hub – Tuesday 27.10.2020
- F.A.O Participants in this year's flu programme – Tuesday 27.10.200
- IEP 30 Second Foil Provision Survey – Thursday 22.10.20
- Palliative Care Resources for Community Pharmacy – Wednesday 21.10.20
- NHSS PSS Contact Points - Previously Tayside Pharmaceuticals – Monday 19.10.2020
- F.A.O – Participants in Flu Vaccination Programme - RECORDING ON NEO – Friday 16.10.2020
- Forthcoming Discontinuation of Priadel Tablets (update 15/10/20) – Friday 16.10.2020
- Pay As You Go Mobile Phones

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

Index and copies of the Communications Update documents can be found at:

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

[cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)





## Community Pharmacy Communication Update

Date: Thursday 5<sup>th</sup> November 2020

<b>ACTION</b>	<b>CPDT Generic Mailbox address – Thursday 05.11.20</b>
	<p>The CPD Team's generic mailbox migrated to the new Office platform last month. There is a forwarding rule on the old account up to 18th November, however we have received notification that the old mailbox is now full and as such cannot accept any new messages.</p> <p>The new e-mail address is: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p> <p>Please update your records and make sure you are using the new address with immediate effect. Any messages sent to the old address will bounce back as undelivered. If you receive such a message, you will need to forward your message to the new address.</p> <p>We are in the process of updating all our forms, website etc. to reflect the new address. Your co-operation is appreciated.</p>

<b>ACTION</b>	<b>PCA(P) (2020) 23 - PHARMACEUTICAL SERVICES AMENDMENTS TO DRUG TARIFF IN RESPECTS OF REMUNERATION ARRANGEMENTS FOR 2020/21 – Thursday 05.11.20</b>
	<p><a href="https://www.sehd.scot.nhs.uk/pca/PCA2020(P)23.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2020(P)23.pdf</a></p>

<b>INFORMATION</b>	<b>Collection of OST by a Patient Representative – Wednesday 04.11.20</b>
<p> Collection of OST by a Patient Represe</p> <p> Staff collection of medication from cor</p> <p>Attached</p>	<p>If a patient is unable to collect medication (e.g. if self-isolating) then pharmacists can be asked to provide OST to a patient representative or Health Care Professional on the patient's behalf. The ADRS team have produced brief guidance on Collection of OST by a Patient Representative to support pharmacy staff to do this. Also attached is guidance which was produced for ADRS staff for further information.</p> <p><a href="mailto:ADRS.PharmacyTeam@ggc.scot.nhs.uk">ADRS.PharmacyTeam@ggc.scot.nhs.uk</a></p>

<b>INFORMATION</b>	<b>Scottish Drugs Forum – Wednesday 04.11.20</b>
	<p>Scottish Drugs Forum have produced a glossary of terms commonly used within substance use which highlights contested terms. The resource aims to allow people to understand how language can result from and perpetuate stigma. It highlights the use of people-first language, an example would be to encourage the use of the term "people who use drugs" rather than using the term "addicts". The resource is available by clicking <a href="http://www.sdf.org.uk/wp-content/uploads/2020/10/Moving-Beyond-People-First-Language.pdf">http://www.sdf.org.uk/wp-content/uploads/2020/10/Moving-Beyond-People-First-Language.pdf</a></p>

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<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p>
	<ul style="list-style-type: none"> <li>• 'Ask Your Pharmacist' Week – Tuesday 03.11.2020</li> <li>• Specials Process – Feedback and Update for Contractors – Friday 30.10.2020</li> <li>• Pharmaceutical Waste – Contractors Experiencing Issues – Monday 02.11.20</li> <li>• CMO Letter to Shielding Patients – Wednesday 28.10.20</li> <li>• Melatonin Products – Thursday 29.10.20</li> <li>• NEO Alcohol Module (Disulfiram Supervision) Live from 1st November 2020 – Tuesday 27.10.2020</li> <li>• Winter Ready Hub – Tuesday 27.10.2020</li> <li>• F.A.O Participants in this year's flu programme – Tuesday 27.10.200</li> <li>• Pay As You Go Mobile Phones</li> </ul>

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[cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



## Community Pharmacy Communication Update

Date: Tuesday 10<sup>th</sup> November 2020

<b>ACTION</b>	<b>Move to Outlook 365 – Sent Friday 06.11.2020</b>
	<p>Further to recent communications with regards to the above, please be advised that all accounts will move to O365, on the evening of <b>Wednesday 18th November 2020</b>. Further updates will follow next week, including your new email address and password.</p> <p>Please remember to tidy up your account and shared mailboxes deleting any mail and attachments no longer required. This will ensure your account can be migrated to the new service.</p> <p><b>Keep a note of your signature, any distribution lists you have created and any shared folders. Click on the link below for more information regarding O365.</b></p> <p><a href="https://www.youtube.com/watch?v=oJ0gzItVmFg">https://www.youtube.com/watch?v=oJ0gzItVmFg</a></p> <p><b>Catherine Scoular</b> - <a href="mailto:Catherine.scoular@ggc.scot.nhs.uk">Catherine.scoular@ggc.scot.nhs.uk</a></p>

<b>ACTION</b>	<b>Community Pharmacy Launch – Monday 09.11.2020</b>
	<p>NES Pharmacy is inviting newly registered pharmacy technicians to take part in a pilot of their new Vocational Training Foundation Programme for Pharmacy Technicians.</p> <p>This is an excellent opportunity for newly registered pharmacy technicians to continue their professional development and build a portfolio of evidence of competency which will enable them to:</p> <ul style="list-style-type: none"> <li>· develop their knowledge and skills benefitting community pharmacy practice by:             <ul style="list-style-type: none"> <li>○ enhancing person-centred care                 <ul style="list-style-type: none"> <li>▪ providing a robust triage service around new Pharmacy First services</li> <li>▪ leading on public health campaigns</li> <li>▪ engagement with quality improvement initiatives</li> </ul> </li> <li>○ supporting role development within the new Pharmacy First service</li> <li>○ support education and training within the pharmacy team</li> </ul> </li> <li>· complete appraisal or revalidation effortlessly</li> <li>· evidence professionalism and competency of aspirational tasks within the workplace</li> <li>· receive regular feedback from experienced personnel leading to increased confidence and improved quality of pharmaceutical care</li> </ul> <p>For employers wishing to support pharmacy technicians and pharmacy technicians who want to undertake the pilot you should be aware that:</p>



- Foundation Pharmacy Technicians (FPTs) will require to be allocated a tutor from within the workplace, who has extensive post registration experience and will be required to undertake specific learning modules on NES Turas Learn to support them in their role
- There is no remuneration for participation
- Access to a PC or laptop with Microsoft Teams and a camera is required\*
- Protected learning time out of the work environment will/may be required for both the pharmacy technician and the tutor\*\*
  - Initial induction session (single session) – 3 hours
  - Participation in pilot research focus group – 1 hour
  - Evidence workshop (single session) – 2 hours
  - Peer review (quarterly session) – 2 hours
  - Monthly tutor appraisal/ support meeting – ½ - 1 hour (recommended)
  - **Ad hoc** NES education session (quarterly) - 2 hours
- The programme will take around 18 – 36 months to complete
- Personal out of work input will be required
- To be able to complete the course, pharmacy technicians may have to gain experience of tasks and responsibilities out with their current role description

In addition to the induction, workshops and peer review sessions outlined above NES Pharmacy will provide:

- Support for both FPTs and tutors from our Regional Programme Officers who will:
  - Organise regular one: one sessions to support and track progress
  - Provide availability for online bookable surgeries for additional help when required
- Online access to Turas portfolio to enable FPTs to log evidence and tutors to track evidence electronically
- \*Discussion around bespoke options for alternative digital delivery of induction sessions, workshops etc if Microsoft Teams and camera is not available
- \*\*Discussion around options for bespoke alternative delivery out with core working hours of induction sessions workshops etc

NB Tutors can be experienced pharmacists or pharmacy technicians. Turas Learn modules for tutors do not need to be repeated if they have undertaken these for Experiential Learning, the Pre-Registration Pharmacist Scheme, or the Pharmacist Foundation Training Programme. It is recommended that tutors consider tutoring no more than two staff members.

[Click on this link](#) to find out more about the Vocational Training Foundation Programme for Pharmacy Technicians and download a copy of the Foundation Framework.

If you are interested or would like any additional information please contact [Arlene.turnbull@nes.scot.nhs.uk](mailto:Arlene.turnbull@nes.scot.nhs.uk)

**Fiona Stewart - [Fiona.Stewart@nes.scot.nhs.uk](mailto:Fiona.Stewart@nes.scot.nhs.uk)**


ACTION	Semaglutide Prescribing – Monday 09.11.2020
	<p>This is a further request to help identify overprescribing of semaglutide pens for patients with diabetes.</p> <p>Semaglutide is a once weekly GLP1 agonist included in the NHS GG&amp;C Formulary.</p> <ul style="list-style-type: none"> <li>• It is a single pen device available in 3 different strengths <b>0.25mg, 0.5mg and 1mg.</b></li> <li>• Each pen device is multi use and contains 4 doses (4 week supply).</li> <li>• When initiated patients titrate from 0.25mg once a week for 4 weeks (1 pen), then to 0.5mg once a week for 4 weeks (1 pen). Following a review the dose may titrate further to 1mg once a week.</li> <li>• If a patient is switched from an alternative GLP1 agonist (e.g. liraglutide, dulaglutide, exenatide, lixisenatide) they may start semaglutide at 0.5mg or 1mg once a week.</li> <li>• You should never need to dispense more than 2 pens per prescription (8 week supply).</li> </ul> <p><b><u>Points to consider:</u></b></p> <ul style="list-style-type: none"> <li>➤ <b>Some patients are being prescribed 4 pens at a time (i.e. 4 month supply)</b> <ul style="list-style-type: none"> <li>• Treatment is initially titrated therefore only one pen (4 week supply) is usually required for initial doses e.g. 0.25mg once a week.</li> <li>• The maximum number of pens issued on each prescription should not exceed 2 pens (8 week supply) for maintenance doses.</li> <li>• Please contact the GP practice if the quantity prescribed exceeds 2 pens.</li> <li>• Also, please ensure the patient is aware that one pen contains 4 doses.</li> </ul> </li> <li>➤ <b>Ensure the strength of pen = weekly dose prescribed</b> <ul style="list-style-type: none"> <li>• A different strength of pen should be prescribed for each dose titration e.g. 0.25mg, 0.5mg and 1mg.</li> <li>• Doubling a dose is off licence use.</li> </ul> </li> <li>➤ <b>Some patients are being prescribed 2 different GLP1 agonists.</b> <ul style="list-style-type: none"> <li>• A person should only be prescribed one GLP1 agonist at a time.</li> <li>• When a patient switches to semaglutide then please check that other GLP-1 preparations have been discontinued (liraglutide, dulaglutide, exenatide, lixisenatide).</li> </ul> </li> <li>➤ <b>Patients do not need a separate prescription for needles.</b> <ul style="list-style-type: none"> <li>• Each box of Semaglutide contains one pen and 4 needles.</li> </ul> </li> </ul> <p>Below is the blog previously prepared on the supply of semaglutide.</p> <p><i>Published 11/09/19. Medicines Update blogs are correct at the time of publication</i></p> <p><a href="https://ggcmedicines.org.uk/blog/prescribing-semaglutidepractical-considerations/">https://ggcmedicines.org.uk/blog/prescribing-semaglutidepractical-considerations/</a></p>

ACTION	Drug alert class 4 no 51 2020 medicines defect information intrapharm laboratories ltd kolanticon gel 200ml – Monday 09.11.2020
	<p><a href="https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-kolanticon-gel-200ml-pl-17509-0084-el-20-a-51">https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-kolanticon-gel-200ml-pl-17509-0084-el-20-a-51</a></p>




ACTION	PGD recording to GP practice – Tuesday 10.11.2020
	<p>As patients are really beginning to utilise the Pharmacy First service it is even more important as we head into winter that Pharmacy teams advise GP practices in a timely manner, when medication is supplied.</p> <p>This should be done whenever a PGD is used to manage a condition presented to you and should be done utilising the SBAR option which is the tried and tested way of notifying the GP practice of any supply made.</p> <p>A copy of the SBAR document can be found at the following link (this link takes you to the restricted area of the Community Pharmacy website - you will need to log in to access).</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/media/2593/pharmacy-first-sbar-blank.pdf">https://www.communitypharmacy.scot.nhs.uk/media/2593/pharmacy-first-sbar-blank.pdf</a></p> <p>Please brief all members of the team including relief and locum pharmacists to ensure that this process is being used.</p> <p>Thanks for your continued co-operation.</p> <p>Alan Harrison - alan.harrison@ggc.scot.nhs.uk</p>

INFORMATION	Melatonin information for community pharmacists – Friday 06.11.2020
	<p>There are now a number of recently licensed melatonin preparations, with others due to be marketed soon. In light of this, both the NHSGGC shared care agreements (children and adult) for melatonin are in the process of being reviewed and updated, but this process will not be complete before these new formulations come to the market. Current Shared Care Agreements remain valid.</p> <p><b>Licensed melatonin products should be prescribed unless there is a specific clinical reason</b></p> <p>The <a href="#">MHRA</a> and the <a href="#">NHS Circular PCA(P)(2015)17</a> recommend that ‘specials’ and imported unlicensed medicines should only be used <b>where there is no suitable licensed alternative</b>. Clinicians should not routinely use an unlicensed preparation when there is a licensed product available, unless there is a specific clinical reason.</p> <p><b>Prescriptions for unlicensed melatonin</b></p> <p><b>Please note</b> that the availability of licensed preparations may impact on the availability or ability to procure unlicensed melatonin.</p> <p>Before seeking authorisation for unlicensed melatonin, please ensure that the prescriber is aware of licensed options and that there is a specific clinical reason for continuing to supply unlicensed. Prescribers and pharmacists both have a responsibility to ensure that where Specials are prescribed they are the most appropriate choice and patients are supported to use them effectively. When procuring and supplying a Special, dispensing pharmacists should ensure that patients receive medicine that is of appropriate quality, is appropriate for the patient’s condition and personal circumstances, with minimal clinical risk. For RPS Professional Guidance for the Procurement and Supply of Specials click <a href="#">here</a>.</p> <p>Mairi-Anne McLean - <a href="mailto:mairi-anne.mclean@ggc.scot.nhs.uk">mairi-anne.mclean@ggc.scot.nhs.uk</a></p>

<b>INFORMATION</b>	<b>Changes to Eye bottle droppers- Pharmaceutical Services Scotland (PSS) – Friday 06.11.2020</b>
 Eye droppers (rubber) (002).docx Attached	<p>Please see attached letter from PSS (formerly Tayside Pharmaceuticals) with regards to the change in latex component of the eye droppers that will be supplied shortly.</p>

<b>INFORMATION</b>	<b>Drugs over tariff prices – Monday 09.11.2020</b>
	<p>We have been made aware that there may be some drugs currently unavailable at tariff prices.</p> <p>I would like to remind everyone that wherever possible such drugs should be supplied as normal and the cost of the drugs recorded through the Community Pharmacy Scotland (CPS) website shortages page. This allows CPS to discuss with PSD regarding potential tariff changes to reflect these current prices if it is deemed a common problem.</p> <p>Failure to follow this process results in no information passing to PSD to help inform decisions being made on medicines costs.</p> <p>Alan Harrison – Alan.harrison@ggc.scot.nhs.uk</p>

<b>INFORMATION</b>	<b>NHS Pharmacy First Scotland – Guidance and Referral Form for Treatment of Minor Eye Conditions – Tuesday 10.11.2020</b>
 PCA2020(O)18 and PCA(P) 24 - NHS PH/ Attached	<p>Patients are encouraged to use their local community optometrist as the "First Port of Call" for all eye and vision problems rather than attending their GP. In addition patients will often present to their local pharmacy with minor eye complaints. This nationally agreed guidance and referral form facilitates optometry and pharmacy working together to provide excellent patient-centred care for the treatment of minor eye conditions.</p> <p>Details on this guidance and a copy of the referral form for downloading are available here.</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/optometry/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/optometry/</a></p> <p>Please note that this replaces the existing scheme in GGC although the principles remain the same.</p> <p><a href="mailto:Pamela.MacIntyre@ggc.scot.nhs.uk">Pamela.MacIntyre@ggc.scot.nhs.uk</a> / Tel 01389 828293 / Mob 07876 137154</p>

<b>UPDATE</b>	<b>Closure of Martindale Pharmaceuticals - Specials lab – Monday 09.11.2020</b>
	<p>We have just been informed of the expected closure of the above specials manufacturer. Please see below from them with regards to the closure and access to specials currently supplied by Martindales:</p> <p>“On Monday 12<sup>th</sup> October Ethypharm announced the closure of its Martindale Pharmaceuticals Ltd bespoke and small-scale specials manufacturing site in the UK. The closure is unrelated to the current Covid-19 pandemic. The demand for bespoke ‘specials’ medicines, has been on a downward trajectory for the last several years and therefore, as a result continuation of this small-scale manufacturing has become unsustainable for our business.</p> <p>Closure of the Ashton Gate (Romford) site is planned for the end of November and in the meantime, we will endeavour to work with our customers to supply where possible or to facilitate access to an alternative supply of these medicines.</p> <p>We will continue to produce some sterile ampoules and oral solution specials at our Romford factory.”</p>

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## Community Pharmacy Communication Update

Date: Tuesday 12<sup>th</sup> November 2020

<b>ACTION</b>	<b>DRUG ALERT CLASS 2 NO 52 2020 MEDICINES RECALL MEDAC GMB (T/A MEDAC PHARMA LLP) SODIOFOLIN 50MG/ML SOLUTION FOR INJECTION 100MG/2ML – Wednesday 11.11.20</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-medac-gmbh-t-a-medac-pharma-llp-sodiofolin-50mg-ml-solution-for-injection-100mg-2ml-pl-11587-0005-el-20-a-52">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-medac-gmbh-t-a-medac-pharma-llp-sodiofolin-50mg-ml-solution-for-injection-100mg-2ml-pl-11587-0005-el-20-a-52</a>

<b>ACTION</b>	<b>DRUG ALERT CLASS 2 NO 53 2020 MEDICINES RECALL MYLAN UK HEALTHCARE LTD ANCOTIL 2.5G/250ML SOLUTION FOR INFUSION – Thursday 12.11.20</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-mylan-uk-healthcare-ltd-ancotil-2-5-g-250-ml-solution-for-infusion-pl-46302-0116-el-20-a-53">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-mylan-uk-healthcare-ltd-ancotil-2-5-g-250-ml-solution-for-infusion-pl-46302-0116-el-20-a-53</a>

<b>INFORMATION</b>	<b>Minor Amendment to OST SLA – Wednesday 11.11.20</b>
	<p>A minor amendment has been made to the current SLA for Opiate Substitution Therapy (OST).</p> <p>The amendment allows contractors flexibility in the provision of the service in certain circumstances i.e. to allow for cleaning of equipment etc.</p> <p>The amendment can be found on Page 3 of the SLA.</p> <p>The following words now apply: <b>Ensure that the service is available to patients for the full contracted opening hours of the premises unless there are exceptional circumstances.</b></p> <p>The amendment is minor and should not affect service provision. As such there is no need for contractors to re-sign the SLA. A copy of the updated version will be placed on the website (link below).</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/opiate-substitution-therapy-ost/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/opiate-substitution-therapy-ost/</a></p> <p>Any queries should be directed to: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p>

<b>UPDATE</b>	<b>Accessing NEO Online - Thursday 12.11.20</b>
	<p>Please be aware that the URL used to access the NEO service online has changed. Could you please save the below address to your favourites for ease of access.</p> <p><a href="https://glasgow.neo360.systems/Secure">https://glasgow.neo360.systems/Secure</a></p>

<b>REMINDER</b>	<b>Move to Outlook 365 – Friday 06.11.2020</b>
	<p>Further to recent communications with regards to the above, please be advised that all accounts will move to O365, on the evening of <b>Wednesday 18th November 2020</b>. Further updates will follow next week, including your new email address and password.</p> <p>Please remember to tidy up your account and shared mailboxes deleting any mail and attachments no longer required. This will ensure your account can be migrated to the new service.</p> <p><b>Keep a note of your signature, any distribution lists you have created and any shared folders. Click on the link below for more information regarding O365.</b></p> <p><a href="https://www.youtube.com/watch?v=oJ0gzItVmFg">https://www.youtube.com/watch?v=oJ0gzItVmFg</a></p> <p><a href="mailto:catherine.scoular@ggc.scot.nhs.uk">catherine.scoular@ggc.scot.nhs.uk</a></p>

<b>REMINDER</b>	<b>CPDT Generic Mailbox address – Thursday 05.11.20</b>
	<p>The CPD Team's generic mailbox migrated to the new Office platform last month. There is a forwarding rule on the old account up to 18th November, however we have received notification that the old mailbox is now full and as such cannot accept any new messages.</p> <p>The new e-mail address is: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p> <p>Please update your records and make sure you are using the new address with immediate effect. Any messages sent to the old address will bounce back as undelivered. If you receive such a message, you will need to forward your message to the new address.</p> <p>We are in the process of updating all our forms, website etc. to reflect the new address. Your co-operation is appreciated.</p>

<b>REMINDER</b>	<b>Move Away From Fax Communication – Tuesday 29.09.20</b>
	<p>Following on from our previous communication several months ago, you will have noticed that the CPD Team have started to remove the fax number from our claim forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p> <p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. <a href="mailto:janine.glen@ggc.scot.nhs.uk">janine.glen@ggc.scot.nhs.uk</a></p>

<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p>
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- PGD recording to GP practice – Tuesday 10.11.2020
- NHS Pharmacy First Scotland – Guidance and Referral Form for Treatment of Minor Eye Conditions – Tuesday 10.11.2020
- Community Pharmacy Launch – Monday 09.11.2020
- Semaglutide Prescribing – Monday 09.11.2020
- Drugs over tariff prices – Monday 09.11.2020
- Closure of Martindale Pharmaceuticals - Specials lab – Monday 09.11.2020
- Melatonin information for community pharmacists – Friday 06.11.2020
- Changes to Eye bottle droppers- Pharmaceutical Services Scotland (PSS) – Friday 06.11.2020
- Collection of OST by a Patient Representative – Wednesday 04.11.20
- Scottish Drugs Forum – Wednesday 04.11.20
- 'Ask Your Pharmacist' Week – Tuesday 03.11.2020
- Pharmaceutical Waste – Contractors Experiencing Issues – Monday 02.11.20
- Specials Process – Feedback and Update for Contractors – Friday 30.10.2020
- Pay As You Go Mobile Phones

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

Index and copies of the Communications Update documents can be found at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

[cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)





## Community Pharmacy Communication Update

Date: Tuesday 17<sup>th</sup> November 2020

### URGENT ACTION

#### F.A.O. Participants in Flu Vaccination Service – Tuesday 17.11.20

We would like to take this opportunity to thank the pharmacy teams who have been successfully delivering the 2020/21 Flu Vaccination Service. Your contributions have not gone unnoticed especially under the trying circumstances we currently find ourselves in.

#### **Patient Group Direction**

In light of the following information, this year's PGD has been amended to enable the administration of QIVe vaccine to patients. ALL pharmacists must read and re-sign the attached updated PGD as it supersedes previous versions, and provides the legal basis for QIVe vaccine administration.

The attached documentation can also be found [here](#).

#### **Vaccine supply**

As many of you will already know there has been a scarcity of vaccines in the first few weeks of this year's programme, unfortunately meaning many of you have been unable to order in excess of your initial allocation of 50 QIVc vaccines. National Procurement has advised that an additional quantity of **QIVe** vaccines is to be made available to the Community Pharmacy Network; however no further vaccine will be made available over and above this quantity.

With that in mind CPDT must not divide these vaccines up uniformly amongst participating pharmacies, for fear vaccine will not be in the right place, in the right number, at the right time. As such CPDT will utilise the procedure already in place for authorising/ordering additional stock in order to mitigate the above risk.

Pharmacies looking to obtain more vaccines must email CPDT at [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk) and state:

- **Their contractor code**
- **Desired quantity of QIVe vaccine**
- **Reason for requiring additional supply** (e.g approached by care home to vaccinate X number of staff, recorded close to 50 vaccinations on NEO, etc).
- **Confirmation you have the fridge capacity for the requested quantity**
- **Pharmacist name**




Once submitted requests will be reviewed and processed in a first come first serve basis by a member of CPDT, who will communicate to each pharmacy the outcome of their request.

#### **Please note:**


- The vaccine available is the Egg based Vaccine Quadrivalent Inactivated Vaccine (QIVe) Manufactured by GSK.

	<ul style="list-style-type: none"> <li>This vaccine has a low ovalbumin content, but is not considered suitable for those who have a documented, severe, life-threatening anaphylactic allergy to eggs. QIVc will be required for people with severe life-threatening egg allergies.</li> <li><b><u>QIVe vaccines come in SINGLE DOSE BOXES</u></b>, as such please ensure you have adequate fridge capacity when requesting further supply.</li> </ul>
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<b>ACTION</b>	<b>NES peer discussion event on Conjunctivitis and Other Minor Eye Conditions, Tuesday 17th November at 7pm. Friday 13.11.2020</b>
	<p>Join us for a NES peer discussion event on Conjunctivitis and Other Minor Eye Conditions, Tuesday 17th November at 7pm.</p> <p>This small group discussion event will be supported by a community pharmacist IP and an experienced optometrist. We'll consider differential diagnosis using visual case studies, red flag referrals and the new Scottish circular detail.</p> <p>The meeting will be hosted on Teams. For more information and to book a place please go to  TURAS <a href="https://learn.nes.nhs.scot/36739/pharmacy/courses-and-events/peer-discussion-events-management-of-conjunctivitis-and-other-minor-eye-conditions">https://learn.nes.nhs.scot/36739/pharmacy/courses-and-events/peer-discussion-events-management-of-conjunctivitis-and-other-minor-eye-conditions</a></p> <p>Kind regards</p> <p>Lynsey Boyle  Pharmacist – Mobile: <a href="tel:07951617854">07951617854</a> - MS Teams: <a href="mailto:BOYLELY949@xggc.scot.nhs.uk">BOYLELY949@xggc.scot.nhs.uk</a></p>

<b>ACTION</b>	<b>Logging in to your O365 Account – Tuesday 17.11.2020</b>
 <p>Accessing outlook web In Office 365.pd</p>  <p>MFA GUIDE Contractors.pdf</p>  <p>Send and Receive Emails.pdf</p> <p><b>Attached</b></p>	<p>Dear Colleague</p> <p><b><u>For staff working in Boots, Lloyds, Rowlands and Well pharmacies this does not apply to you.</u></b></p> <p>Your new email address and password has been emailed to your NHS net account.</p> <p>We would like you to logon to your new account before 19th November, making sure your new account can be accessed.</p> <p>Step 1 – set up security called multi factor identification. The instructions are attached.  Step 2 – Login using your new email address and password. (No emails will show in here until after the migration). The instructions are attached.</p> <p>A couple of things to note:  If you can't access your O365 account please log a call on 0345 612 5000 and keep hold of the reference number.  You should continue to use your NHS Mail account until the evening of Wednesday 18th November.</p> <p>Catherine Scoular - <a href="mailto:Catherine.scoular@ggc.scot.nhs.uk">Catherine.scoular@ggc.scot.nhs.uk</a></p>

<b>INFORMATION</b>	<b>Public Health Scotland community surveillance of Covid-19 in Primary Care settings – Friday 13.11.2020</b>
	<p>We are delighted to share the below link which will take you to the first Public Health Scotland report from community surveillance of Covid-19 in Primary Care settings. The document and its attached infographic provide a summary of findings from data collected in phase 1 and phase 2 of the programme. The infographic gives a visual aid of the journey and key findings so far.</p> <p><a href="https://www.publichealthscotland.scot/downloads/enhanced-surveillance-of-covid-19-in-scotland-community-surveillance-in-primary-care-settings/">https://www.publichealthscotland.scot/downloads/enhanced-surveillance-of-covid-19-in-scotland-community-surveillance-in-primary-care-settings/</a></p> <p>Kathy Kenmuir - <a href="mailto:kathy.kenmuir@phs.scot">kathy.kenmuir@phs.scot</a></p>

<b>INFORMATION</b>	<b>Vaccine Availability Summary 13 November 2020 – Friday 13.11.2020</b>
 <p>Stock availability November 2020 Vers Attached</p>	<p>Please find attached the latest vaccine stock availability report for your information and circulation as appropriate.</p> <p>Karen Carberry - <a href="mailto:karen.carberry@ggc.scot.nhs.uk">karen.carberry@ggc.scot.nhs.uk</a></p>

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## Community Pharmacy Communication Update

Date: Thursday 19<sup>th</sup> November 2020

### URGENT ACTION

#### Provision of Pharmacy Services During Festive Period – Wednesday 18.11.20



Christmas & New Year - Draft - Sent to

Attached

I have attached a spreadsheet which details the information we have for pharmacies providing services during this year's Festive Holidays.

#### Points to Note:

- Enough pharmacies indicated they were open for normal business on both Saturdays (26<sup>th</sup> Dec and 2<sup>nd</sup> Jan) and both Mondays (28<sup>th</sup> Dec and 4<sup>th</sup> Jan) - we didn't need to accept any offers from volunteers;
- this means that anyone opening on these four dates will be opening as normal business and won't receive any additional payment;
- Payment will only be made to those pharmacies who are open on Friday 25<sup>th</sup> December and Friday 1<sup>st</sup> January **and** who have received a confirmation e-mail from the CPD Team.

#### Action:

- Please identify your pharmacy on the attached spreadsheet;
- Check entry carefully for each of the days indicated;
- If the information is an accurate reflection of your proposed activity – **you need do nothing.**
- **If the information is incorrect or requires amendment, PLEASE DO NOT AMEND THE SPREADSHEET;**
- Amendments must be sent by e-mail to: [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot).

**You must respond by close of play Friday 27<sup>th</sup> November 2020.**  
**Amendments/changes received after this date might not be reflected in information distributed widely.**

**Please note: if you are part of a multiple/small chain, the information will probably have been provided from a central point. You should bear this in mind when reviewing the information for your pharmacy.**

Can we take this opportunity to thank everyone for their co-operation in this exercise and thanks to those who have volunteered to work the key holidays? It is really appreciated given the year that community pharmacy has had.

### URGENT ACTION

#### F.A.O. Participants in Flu Vaccination Service – Tuesday 17.11.20



PGD Inactivated flu vaccine PGD 2020-21

We would like to take this opportunity to thank the pharmacy teams who have been successfully delivering the 2020/21 Flu Vaccination Service. Your contributions have not gone unnoticed especially under the trying circumstances we currently find ourselves in.



Flu PGD v21  
SIGNATURE SHEET.p

Attached

**Patient Group Direction**

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Pharmacies looking to obtain more vaccines must email CPDT at [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk) and state:

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- **Confirmation you have the fridge capacity for the requested quantity**
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Please note:

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- This vaccine has a low ovalbumin content, but is not considered suitable for those who have a documented, severe, life-threatening anaphylactic allergy to eggs. QIVc will be required for people with severe life-threatening egg allergies.
- **QIVe vaccines come in SINGLE DOSE BOXES**, as such please ensure you have adequate fridge capacity when requesting further supply.

**ACTION**

**Migration to Office 365 – Wednesday 18.11.20**



Claim Form.docx

You should by now have migrated from nhs.net to Office 365.

Hopefully your migration has gone smoothly and you will have been able to log in to the new system with no issues. Information on what you should do if you are experiencing issue is provided in a separate piece in the Information section below.



Attached	<p>We have previously issued helpful advice and information on how to manage your transition to the new platform. If you want to refresh your memory please use the link below which will take you to the Communications Update Index – <b>please note: this document sits in the restricted access page on the website. You will need to log in at the Home page before clicking the link.</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/media/3881/index-of-comms-updates.pdf">https://www.communitypharmacy.scot.nhs.uk/media/3881/index-of-comms-updates.pdf</a></p> <p>Part of the new process requires that you set up multi factorial authentication (MFA). This facilitates the sending of a code to either a mobile, or e-mail address and ensures an additional level of security. You will need to enter this code each time you access your account from anywhere other than in the pharmacy (if you access via a Swan connection). <b>Please note: if you are a Boots, Lloyds, Rowlands, Well or Morrisons pharmacy your company will make separate arrangements for this.</b></p> <p>Previously we have offered reimbursement against the purchase of a second mobile phone for community pharmacies. A small number of pharmacies have taken up this offer, but we feel it is timely to keep this offer open in case any contractor wishes to utilise this mechanism to help with the MFA process.</p> <p>The reimbursement form for the Pay as You Go Mobile is attached should you wish to utilise this offer.</p>
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<b>ACTION</b>	<b>Accessing Generic Mailbox (GMB) – Thursday 18.11.2020</b>
	<p>Please find attached instructions for how to access generic mailboxes after migration to O365. <b>Please note there is no separate password for accessing a generic mailbox.</b></p> <p>Should you experience any issues you can log a call with the Service Desk on 0345 612 5000, however during this exceptionally busy period you may prefer to send an email via <a href="mailto:itservicedesk.nhss-ggc@atos.net">itservicedesk.nhss-ggc@atos.net</a>. Below is the basic information required for logging a call:</p> <p>Department e.g. Community Dental, Community Pharmacy, Community Optician Contractor, Location or Payment Code Contact Name Contact Telephone number O365 Email address Availability</p> <p>Tell us what is wrong - e.g. Issue accessing GMB after O365 migration, or what is my new email address, password reset</p> <p>We would like to thank you for your patience and reassure you that we will assist as soon as possible.</p>

<b>INFORMATION</b>	<b>COPD Webinar Session – Thursday 19.11.20</b>
	<p>You will be aware that over the next few weeks the COPD service will be extended to all community pharmacies in NHS GG&amp;C.</p> <p>To support this new service, a training session was held on the evening of Wednesday 8<sup>th</sup> October.</p> <p>Since then we have been working with IT colleagues to have a recording of the session uploaded on to the Community Pharmacy website. This is proving challenging given the size of the file. While it is still our intention to make the entire webinar available, we have</p>

	<p>now uploaded the two presentations given in the session by Ysobel Gourlay and David Anderson.</p> <p>You can access these from the following link:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/chronic-obstructive-pulmonary-disease-copd-exacerbation/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/chronic-obstructive-pulmonary-disease-copd-exacerbation/</a></p>
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	<ul style="list-style-type: none"> <li>• Public Health Scotland Community Surveillance of Covid-19 in Primary Care settings – Friday 13.11.2020</li> <li>• Minor Amendment to OST SLA – Wednesday 11.11.20</li> <li>• Accessing NEO Online - Thursday 12.11.20</li> <li>• PGD recording to GP practice – Tuesday 10.11.2020</li> <li>• NHS Pharmacy First Scotland – Guidance and Referral Form for Treatment of Minor Eye Conditions – Tuesday 10.11.2020</li> <li>• Drugs over Tariff Prices – Monday 09.11.2020</li> <li>• Closure of Martindale Pharmaceuticals - Specials lab – Monday 09.11.2020</li> <li>• Melatonin information for Community Pharmacists – Friday 06.11.2020</li> <li>• Changes to Eye Bottle Droppers- Pharmaceutical Services Scotland (PSS) – Friday 06.11.2020</li> </ul>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

Index and copies of the Communications Update documents can be found at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

[cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



## Community Pharmacy Communication Update

Date: Tuesday 24<sup>th</sup> November 2020

### URGENT ACTION

### Exacerbation of COPD Service – Sign-Up Exercise and Commencement of Service – Tuesday 24.11.20



SLA - for Board wide  
COPD - V1.docx



COPD Participation  
Form.docx

Attached

#### IF YOU ARE A BOOTS, LLOYDS, WELL, ROWLANDS, MORRISONS OR PART OF A CHAIN WHO OPERATES A CENTRAL SIGN UP – YOU NEED NOT SIGN AND RETURN THE PARTICIPATION FORM

Following the successful pilot phase of this project in Renfrewshire HSCP, it has been agreed to extend this service to include all community pharmacies within NHS GGC. Endorsed by the Respiratory Managed Clinical Network (MCN), the Board's Antimicrobial Resistance Group and Community Pharmacy Greater Glasgow & Clyde this development provides community pharmacists with a major opportunity to positively impact on the welfare and well being of patients affect by this condition. Despite the condition being easily preventable, the UK is in the top 3 for deaths in Europe. With an estimated 2% - higher in deprived areas - affected, patients will be only too well aware of the early onset of symptoms but may have difficulty in securing the medication required that would prevent a hospital admission. By making these essential medicines more readily available to selected pre-diagnosed patients from community pharmacies, based on the feedback from the pilot project in Renfrewshire and elsewhere, will reduce the number of patients hospitalised and, given the seasonal nature of this illness, ease demand at a particularly busy period.


Appropriate that we launch this programme around COPD Awareness week with the designated National Day being on the 21st. The associated publicity is likely to increase awareness amongst this patient cohort and their families and carers. The attached documents contain full details of the service. Please read these carefully and return the signature sheet for the associated PGD's by the required date. It is hoped to launch the service from 30 November 2020 in order to be available as patients begin to experience symptoms with the onset of winter although the short timescale is regrettable but outwith our control.

I recommend the service to you and would encourage you to register your interest by [completing the Participation Form](#). In the interim I would be grateful if you could address any questions on the service to myself should this be necessary.

The SLA and Participation form is attached. All other supporting documents (including the PGDs) can be accessed at the following link:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/chronic-obstructive-pulmonary-disease-copd-exacerbation/>


[david.thomson@gg.scot.nhs.uk](mailto:david.thomson@gg.scot.nhs.uk)

<p><b>URGENT ACTION</b></p>	<p><b>F.A.O. Participants in Flu Vaccination Service – Friday 20.11.20</b></p>		
<p>             Rev 2021 04            Inactivated flu vaccin         </p>	<p><b><u>Vaccine supply - QIVe</u></b></p> <p>As per our Communications Update last Tuesday (17<sup>th</sup> November), the Board has made available to all participants in the flu service a number of Qive vaccinations (25). These are available to order via Movianto’s Marketplace facility.</p> <p>When placing your order you will need to ensure you are entering the following detail to ensure you are accessing the correct vaccine:</p> <table border="1" data-bbox="363 517 1070 555"> <tr> <td>706132</td> <td>FLUARIX TETRA (GSK) 1X1</td> </tr> </table> <p>We have had reports from some contractors that on speaking to Movianto’s Customer Services Department, they have been told that there is no stock of the single Fluarix Tetra (GSK) vaccines and that only packs of 10 are available. We have clarified this with National Procurement and this is not the case. There are sufficient stocks of single Fluarix and orders can be placed for x 25.</p> <p><b><u>GP Details:</u></b></p> <p>Please ensure that you are entering the details of the patient’s GP. This is required for all cohorts <b>EXCEPT</b> Social Care Workers. Public Health produce weekly reports for GP practices to let them know which of their patients have been vaccinated. Increasingly they are finding that either the GP details haven’t been input at all, or the details are incorrect.</p> <p>We would ask you to be vigilant when completing this part of the process so that accurate information is available.</p> <p><b><u>PGD:</u></b></p> <p>The PGD sent out in the Communications Update of 19<sup>th</sup> November was not the correct version. Please note: the most up to date version is V22. The correct version is now attached and we apologise for any confusion this might have caused. If you have signed the PGD in the last week, please re-sign the attached version and submit.</p> <p>This document can also be accessed from the link below (please note: this is a restricted page and requires a username and password to access).</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/flu-vaccination-service-20202021/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/flu-vaccination-service-20202021/</a></p>	706132	FLUARIX TETRA (GSK) 1X1
706132	FLUARIX TETRA (GSK) 1X1		


<p><b>ACTION</b></p>	<p><b>CUT OFF FOR NEO SUBMISSIONS – DECEMBER 2020</b></p>
	<p><b><u>Change to OST NEO claims cut off date for December</u></b></p> <p>Please note that for the month of December ONLY, the cut off date for all NEO OST claims will be <b>5pm on the 9<sup>th</sup> December</b> instead of the 10<sup>th</sup>. From January the cut off date will revert to the 10<sup>th</sup> of the month.</p>

	<p>Any claims sent after the 9<sup>th</sup> December will be processed in January.</p> <p>Laura Wilson, Advanced pharmacist <a href="mailto:Adrs.PharmacyTeam@ggc.scot.nhs.uk">Adrs.PharmacyTeam@ggc.scot.nhs.uk</a></p>
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<b>ACTION</b>	<b>PCA (P)(2020) 25 - UPDATED INFORMATION ON PRESCRIPTION STATIONERY AND ALLIED HEALTH PROFESSIONALS WHO ARE NHS INDEPENDENT PRESCRIBERS – Monday 23.11.20</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2020(P)25.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2020(P)25.pdf</a>

<b>ACTION</b>	<b>Alloga Account Application form – RIBAVARIN – Monday 23.11.20</b>
 <p>Application form for Ribavirin NOV 2 Attached</p>	<p>Attached is the Alloga Account application form (2 pages). All Pharmacies are required to complete, sign and date both pages.</p> <p>Completed forms to be sent back to <a href="mailto:sandra.massey@alloga.co.uk">sandra.massey@alloga.co.uk</a> and state in the email that the application is for Ribavirin as part of Greater Glasgow &amp; Clyde Community Pharmacy scheme.</p>

<b>INFORMATION</b>	<b>ONS Products: Reclassified IDDSI Levels – Friday 20.11.20</b>
	<ul style="list-style-type: none"> <li>- Abbott and Fresenius have retested and reclassified the IDDSI levels of their oral nutritional supplement (ONS) products. This has resulted in some products being classified with two different levels - one when chilled and one at room temperature.</li> <li>- The NHSGGC Non-Medicines Utilisation Committee of the ADTC have ratified an update to the NHSGGC ONS formulary as a result of these changes (<a href="https://ggcmedicines.org.uk/other-formularies/non-medicines-formularies/">https://ggcmedicines.org.uk/other-formularies/non-medicines-formularies/</a>). The formulary will continue to indicate only one IDDSI level per product. This will be the room temperature level - the safest level as products become thicker when chilled.</li> <li>- If initiating ONS for patients who require fluids at a specified IDDSI level, staff should use the information contained in the NHSGGC ONS formulary to inform decisions about which ONS product is suitable, continuing to take account of the patient's nutritional requirements and the nutritional contents of the product. In exceptional circumstances staff may consider using an ONS product for the IDDSI level at chilled temperature (as specified in the company information links within the formulary) ONLY where this is risk assessed in conjunction with a speech and language therapist and deemed to be safe.</li> <li>- <b>Of note, as a result of this retesting, the product 'Fresubin 3.2 kcal' is now classified as IDDSI level 2, previously classified at IDDSI level 3. Work is underway to ensure continued safety for patients prescribed this product. If you have any concerns about individual patients, please contact the prescribing support dietitians on 0141 201 6012 / <a href="mailto:presupdiet@ggc.scot.nhs.uk">presupdiet@ggc.scot.nhs.uk</a></b></li> </ul>

<b>REMINDER</b>	<b>Accessing Generic Mailbox (GMB) – Thursday 18.11.2020</b>
 <p>0365 Access to GMB.doc Attached</p>	<p>Please find attached instructions for how to access generic mailboxes after migration to O365. <b>Please note there is no separate password for accessing a generic mailbox.</b></p> <p>Should you experience any issues you can log a call with the Service Desk on 0345 612 5000, however during this exceptionally busy period you may prefer to send an email via <a href="mailto:itservicedesk.nhss-ggc@atos.net">itservicedesk.nhss-ggc@atos.net</a>. Below is the basic information required for logging a call:</p>

	<p>Department e.g. Community Dental, Community Pharmacy, Community Optician Contractor, Location or Payment Code  Contact Name  Contact Telephone number  O365 Email address  Availability</p> <p>Tell us what is wrong - e.g. Issue accessing GMB after O365 migration, or what is my new email address, password reset</p> <p>We would like to thank you for your patience and reassure you that we will assist as soon as possible.</p>
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<b>REMINDER</b>	<b>Move Away From Fax Communication – Tuesday 29.09.20</b>
	<p>Following on from our previous communication several months ago, you will have noticed that the CPD Team have started to remove the fax number from our claim forms/participation forms. This is in line with our move to decommission fax communications by the end of this financial year.</p> <p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. <a href="mailto:janine.glen@ggc.scot.nhs.uk">janine.glen@ggc.scot.nhs.uk</a></p>

<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p>
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Index and copies of the Communications Update documents can be found at:





**Community Pharmacy Communication Update**

Date: Thursday 26<sup>th</sup> November 2020

ACTION	<b>F.A.O PARTICIPANTS IN FLU VACCINATION PROGRAMME – Thursday 26.11.20</b>
	<p>We advised through the Communications Update on 17<sup>th</sup> November a further supply of 25 x QIVe vaccines have been made available to each community pharmacy participating in this year's flu vaccination programme.</p> <p>It is important that all participants order their allocation and where necessary (i.e. where further appointments have been booked) make application to the CPD Team for further supplies. Pharmacies looking to obtain more vaccines must email CPDT at <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a> and state:</p> <ul style="list-style-type: none"> <li>• <b>Their contractor code</b></li> <li>• <b>Desired quantity of QIVe vaccine</b></li> <li>• <b>Reason for requiring additional supply</b> (e.g approached by care home to vaccinate X number of staff, recorded close to 50 vaccinations on NEO, etc).</li> <li>• <b>Confirmation you have the fridge capacity for the requested quantity</b></li> <li>• <b>Pharmacist name</b></li> </ul> <p>Once submitted requests will be reviewed and processed on a first come first serve basis by a member of CPDT, who will communicate to each pharmacy the outcome of their request.</p> <p><b>Please be mindful of your order day and ensure you have sufficient stock to meet the current demands of the service. Please note that the Board is currently in discussions with CP GG&amp;C around adding a further cohort of 60-64 years to the community pharmacy programme (this has not been finalised as yet). We will communicate this to participants if/when agreement is reached.</b></p>

ACTION	<b>Paracetamol suspension 120mg/5ml doses for prophylaxis of post immunisation fever - Wednesday 25.11.20</b>
	<p>The Paracetamol suspension 120mg/5ml for prophylaxis of post vaccination fever PGD does not allow supply for infants under 3kg in weight.</p> <p>For such infants it is necessary to obtain supply under Patient Specific Direction. In community and primary care this would normally be a GP10 written by the patient's GP.</p> <p>The table below is intended as a guide to assist nurses and pharmacists advising prescribers.</p>

The doses have been pragmatically derived from the Children's BNF based on the treatment doses for neonates born at less than 32 weeks and reflect the smallest dosage increments readily available in the community setting. N.B. these doses are also suitable for infants born at any stage of gestation but weighing below 3kg when they present for vaccination.

Weight of infant	Dose of Paracetamol suspension 120mg/5ml	Frequency
<2.4kg	1ml (24mg)	Three doses of paracetamol are required The 1 <sup>st</sup> dose to be given immediately before or after immunisation then
2.4kg to <3kg	1.5ml (36mg)	two further doses at an interval of a minimum 6 to 8 hours. No more than 3 doses in 24 hours. This may be repeated if required up to 48 hours after vaccination.
3kg and over	2.5ml (60mg) Paracetamol may be supplied under the NHSGGC Paracetamol suspension 120mg/5ml for prophylaxis of post vaccination fever PGD	

ACTION	<b>Advance Notification – Decommissioning of Generic Mailbox – Wednesday 25.11.20</b>
	<p>All contractors should by now have successfully accessed their personal, generic and clinical mailboxes on the new Office 365 system. If you continue to experience problems please log a call with the IT Helpdesk on 0345-612-5000 or alternatively where call volumes are high e-mail them at: <a href="mailto:itservicedesk.nhss-ggc@atos.net">itservicedesk.nhss-ggc@atos.net</a></p> <p><b>We now provide advance notification that, with the agreement of CP GG&amp;C, it has been decided to decommission the generic mailboxes with effect from the end of December 2020. This means that in 6 weeks time your generic mailbox will cease to exist and all communication will be sent to your clinical mailbox.</b></p> <p>In preparation you should begin to make arrangements to transfer any items you wish to keep to your clinical mailbox.</p> <p>This decision has been taken to reduce the workload that checking multiple mailboxes brings.</p> <p>We will continue to post reminders weekly until the final date of decommissioning. Any queries should be addressed to: <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a></p>


ACTION	<b>DRUG ALERT CLASS 2 NO 54 2020 MEDICINES RECALL KYOWA KIRIN LIMITED ABSTRAL 200MCG SUBLINGUAL TABLETS – Wednesday 25.11.20</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-kyowa-kirin-limited-abstral-200-microgram-sublingual-tablets-el-20-a-54">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-kyowa-kirin-limited-abstral-200-microgram-sublingual-tablets-el-20-a-54</a>

<b>ACTION</b>	<b>FOR ATTENTION OF PARTICIPANTS IN THIS YEAR'S FLU VACCINATION SERVICE – Wednesday 25.11.20</b>
	<p><b>BRANCHES OF BOOTS AND LLOYDS NEED NOT RESPOND TO THIS MESSAGE</b></p> <p>You will be aware that as part of the cohort of patients for the community pharmacy network to vaccinate, care home workers were identified as a key group of individuals that required to be vaccinated. To date this has had varying degrees of success for a variety of different reasons.</p> <p>There has been a request for Community Pharmacists to go to the care homes and vaccinate the staff in the care home rather than the staff coming to them as an option.</p> <p>We are gathering information in relation to which pharmacists / pharmacies would be willing to support this and would ask that you reply by return if you would be willing to support this issue</p> <p><a href="mailto:alan.harrison@ggc.scot.nhs.uk">alan.harrison@ggc.scot.nhs.uk</a></p>

<b>ACTION</b>	<b>DRUG ALERT CLASS 2 NO 55 2020 MEDICINES RECALL KENT PHARMACEUTICALS LIMITED BETAHISTINE DIHYDROCHLORIDE 8 AND 16MG TABLETS – Thursday 26.11.20</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-kent-pharmaceuticals-ltd-betahistine-dihydrochloride-8mg-and-16mg-tablets-el-20-a-55">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-kent-pharmaceuticals-ltd-betahistine-dihydrochloride-8mg-and-16mg-tablets-el-20-a-55</a>

<b>ACTION</b>	<b>DRUG ALERT CLASS 2 NO 56 2020 MEDICINES RECALL AVENTIS PHARMA T/A SANOFI LARGACTIL 50MG/2ML SOLUTION FOR INJECTION – Thursday 26/11/20</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-aventis-pharma-limited-t-a-sanofi-largactil-50mg-2ml-solution-for-injection-el-20-a-56">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-aventis-pharma-limited-t-a-sanofi-largactil-50mg-2ml-solution-for-injection-el-20-a-56</a>

<b>REMINDER</b>	<b>CUT OFF FOR NEO SUBMISSIONS – DECEMBER 2020 – Tuesday 24.11.20</b>
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<b>REMINDER</b>	<b>Accessing Generic Mailbox (GMB) – Thursday 18.11.2020</b>
 <p>O365 Access to GMB.doc</p> <p>Attached</p>	<p>Please find attached instructions for how to access generic mailboxes after migration to O365. <b>Please note there is no separate password for accessing a generic mailbox.</b></p> <p>Should you experience any issues you can log a call with the Service Desk on 0345 612 5000, however during this exceptionally busy period you may prefer to send an email via <a href="mailto:itservicedesk.nhss-ggc@atos.net">itservicedesk.nhss-ggc@atos.net</a>. Below is the basic information required for logging a call:</p> <p>Department e.g. Community Dental, Community Pharmacy, Community Optician Contractor, Location or Payment Code</p>

	<p>Contact Name  Contact Telephone number  O365 Email address  Availability</p> <p>Tell us what is wrong - e.g. Issue accessing GMB after O365 migration, or what is my new email address, password reset</p> <p>We would like to thank you for your patience and reassure you that we will assist as soon as possible.</p>
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