



Community Pharmacy Communication Update

Date: Thursday 4th February 2021

ACTION	Treatment of Hepatitis C Patients – Thursday 04.02.21
	<p>We have been made aware of a number of situations where patients have fallen out of treatment for Hepatitis C when the Pharmacy supplying the medication has failed to notify the Specialist team at the Brownlee, in a timely manner, when a patient fails to turn up.</p> <p>In one recent case it was 6 weeks before the Brownlee were advised that a patient had failed to turn up for their ongoing treatment.</p> <p>Where we appreciate that due to changes in treatment regime patients are being seen less frequently, we would ask that the Specialist team are notified at the earliest possible opportunity to ensure that we can have an early intervention into the care and treatment of the individual.</p> <p>If a daily patient fails to present 2 days, please contact the Brownlee on the number below. Where a patient receives a week's worth of treatment you should make contact where the patient fails to attend their weekly pick up:</p> <p>Clinical Enquiries: Hospital Pharmacy Hepatitis C Team, 0141-211-3367</p> <p>Thank you for your support in this.</p> <p>Alan Harrison</p>
ACTION	DRUG ALERT CLASS 3 MEDICINES RECALL - ACTION WITHIN 5 DAYS - INTRAPHARM LABORATORIES LTD KOLANTICON GEL 500ML – Wednesday 03.02.21
	<p>https://www.gov.uk/drug-device-alerts/class-3-medicines-recall-intrapharm-laboratories-ltd-kolanticon-gel-500ml-el-21-a-slash-01</p>
URGENT INFORMATION	Additional Vaccination Clinic (Sent as a Separate Email 03.02.21) – Wednesday 03.02.21
	<p>There has been another COVID vaccination clinic set up at the Louisa Jordan Hospital on Sunday 7th February for those colleagues who have failed to obtain a vaccine up until this point.</p> <p>This is in response to those colleagues who may be new to a role, returning from maternity leave or have had a positive test and have had to wait 4 weeks before getting the vaccine.</p> <p>For any colleagues who may wish to book an appointment please use the link below:</p> <p>https://www.nhsqgc.org.uk/07febljh</p> <p>Please ensure that the appropriate paperwork is taken with you when attending the Louisa Jordan.</p>

UPDATE	URGENT PAYMENT INFORMATION – Friday 22.01.21
	<p>Through routine analysis Payment Verification (Pharmacy) noted Pharmacies within the NHS Board that evidenced an issue relating to the endorsing of Not Collected/Not Dispensed ('NC/ND') items. For accurate payments it is essential that for items Not Collected/Not Dispensed:</p> <ul style="list-style-type: none"> • Both electronic & paper endorsing of 'NC/ND' items must match and both are required to be completed prior to submission of the paper prescription to PSD, to avoid being paid in error. • Payment Verification (Pharmacy) will reclaim the appropriate monies for paid items that have an 'NC/ND' (or scored out) endorsement evident. <p>The NHS Board wish to remind you of the endorsing instructions for such items, and request that all Pharmacies adhere to these with immediate effect. The full guide can be found at www.nhsnss.org/services/practitioner/pharmacy/, please refer to sections (2.2.4 & 2.2.5).</p> <p>The NHS Board has instructed Payment Verification (Pharmacy) to reclaim any monies paid in error relating to this matter. The adjustment code used for any reclaim will be "PVNCND".</p> <p>The request for repayment is made without prejudice to our right to take further action against you, including potential disciplinary proceedings and reference to the Procurator Fiscal.</p> <p>Should you have any queries relating to this matter please contact John Symington john.symington@nhs.scot</p>

REMINDER	Accessing Restricted Area on Community Pharmacy Development Website – Wednesday 16.12.20
	<p>Access instructions to restricted site:</p> <p><u>To access:</u></p> <p>Follow the link below to the Community Pharmacy page: https://www.communitypharmacy.scot.nhs.uk In the top right hand corner you will see an option for "Member Login" – On choosing this option, you will be asked for a Username and Password – you should enter:</p> <p>User Name: pharmacist Password: pharmacist1</p> <p>Once logged in you must then access the NHS GGC page from the options provided at the top of the page as normal. Please note: This username and password must not be given to anyone outwith your pharmacy team.</p> <p>Queries to: Janine Glen – janine.glen@ggc.scot.nhs.uk; or Bridie McCallum – bridie.mccallum@ggc.scot.nhs.uk</p>

REMINDER	Paperless Claiming System – Thursday 28.01.21
	<p>We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).</p> <p>The final draft workbook is now with a group of around 20 volunteers who will test the</p>

	<p>process during January, February and March. The intention is to take feedback from the volunteers at the beginning of April, make any suggested changes and to introduce the new system in May for the April claims.</p> <p>We will keep you posted on progress.</p> <p>If you have any queries regarding any aspect of the process please submit these to cpdt@ggc.scot.nhs.uk</p> <p>Janine Glen – Contracts Manager</p>
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REMINDER	Move Away From Fax Communication – Thursday 21.01.21
	<p>This your EIGHT WEEK klaxon to remind you that the fax machine in the Community Pharmacy Development Team will be decommissioned from use at close of play on Wednesday 31st March 2021.</p> <p>Please note this important date and begin to review your processes to allow transfer of any information for the CPD Team to take place via e-mail from this date.</p> <p>As the number of e-mails into the Team’s generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. janine.glen@ggc.scot.nhs.uk</p>

REMINDERS	<p>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</p>
	<ul style="list-style-type: none"> • Communication between GP practice and Community Pharmacy – Tuesday 02.02.21 • Expressions of Interest for Vaccinators– COVID-19 Vaccination Programme (NHS Greater Glasgow and Clyde) – Monday 01.02.21 • Updated Specials Price Guide List – February 2021 – Monday 01.02.21 • Temporary Reduction in Model Hours – initially communicated 19.01.21 – Thursday 28.01.21 • Communication Between GP Practice and Community Pharmacy – Thursday 28.01.21 • Covid Vaccination Program Update for Patients – Thursday 28.01.21 • Pharmacy Strategic Framework - Thursday 28.01.21 • Wearing of PPE After Receiving COVID Vaccination – Tuesday 26.01.21 • Violent and Aggressive Behaviour – Tuesday 26.01.21 • NES Pharmacy Professional Development – Monday 25.01.21

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

Index and copies of the Communications Update documents can be found at:




Community Pharmacy Communication Update

Date: Tuesday 9th February 2021

ACTION	SHORT SURVEY – EVALUATION OF COMMUNICATIONS UPDATE – Tuesday 09.02.21
	<p>The Communications Update was introduced some 8 months ago in response to feedback from the community pharmacy network during the height of the COVID19 pandemic.</p> <p>We are keen to learn how the network views the “new” process and would ask that you take ten minutes to complete a very short Webropol survey (link below).</p> <p>This will allow us to evaluate the current process and consider any suggestions for improvement.</p> <p>The survey will be open until Friday 26th February 2021. We are keen to hear from as many of you as possible.</p> <p>Thank you for your continued co-operation.</p> <p>https://link.webpolsurveys.com/S/DF61F8EB7DE0190A</p> <p>Janine Glen</p>
ACTION	DRUG ALERT CLASS 2 NO 2 2021 - MEDICINES RECALL ACTION WITHIN 48 HOURS - GRÜNENTHAL LTD – PALEXIA 20MG/ML ORAL SOLUTION – Monday 08.02.21
	<p>https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-grunenthal-ltd-palexia-20-mg-slash-ml-oral-solution-pl-21727-slash-0054</p>
IMPORTANT INFORMATION	£500 Scottish Government Colleague Payment – Monday 08.02.21
	<p>As you will remember the First Minister announced in November 2020 that health care workers would receive a £500 payment as a “thank you” for their efforts throughout the pandemic.</p> <p>The link below will take you to the circular that outlines the process that community pharmacy contractors/locums should follow to obtain this payment.</p> <p>https://www.sehd.scot.nhs.uk/pca/PCA2021(D)01.pdf</p> <p>Please note a link to a form within the circular has to be completed and submitted to Practitioner Services to ensure that payments are made.</p> <p>We also ask you to note the date by which the form must be received – that being the <u>21st February 2021</u>.</p> <p>We would ask that you advise locum pharmacists of this circular and that they follow the guidance for locums outlined.</p> <p>Alan Harrison</p>
INFORMATION	Unintended Consequences of Using CP4's – Tuesday 09.02.21

	<p>You will be aware of the emphasis placed on the MCR service and serial prescriptions in particular as a mechanism to improve efficiency in the overall process whilst enhancing the standard of pharmaceutical care available to patients. This increased focus has had a knock on effect in generating a considerable volume of CP4 forms alongside the additional workload now required to read code and manually enter these details into EMIS. Whilst this increase in activity is welcomed and recognised as necessary and relevant in most cases, concerns continue to be raised over the generation of CP4 forms deemed unnecessary or inappropriate. In particular, a CP4 should not be required if the patient is on an active serial script with that pharmacy. In addition, where a change in strength or formulation is required to resolve a supply issue for example, the GP10 should be annotated with the appropriate endorsement this deemed sufficient to record the change required. Similarly when Priadel tablets 200mg were issued in a doubled quantity and dose to cover the non-availability of the 400mg tablets, the GP10 would have expected to have been used and not a CP4. I would be grateful if dispensary teams could be briefed on this requirement and would welcome any feedback on any difficulties encountered in complying with this request.</p> <p>David Thomson</p>
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INFORMATION	Oxford Pharmacy Stores - Annual Stock Take – Monday 08.02.21
	<p>Oxford Pharmacy Store will be closed for business on Friday 26th February for the annual stock take.</p> <p>All orders placed after 2pm on Thursday 25th February will be processed W/C 1st March.</p> <p>For further details please contact us:</p> <p>Tel: 01865 904141</p> <p>Email: ops.orders@oxfordhealth.nhs.uk</p>

INFORMATION	Virtual Celtic Conference on Thursday 11 March 2021 - PRESS RELEASE ATTACHED – Tuesday 09.02.21
 <p>PRESS RELEASE for the virtual PM Celtic C Attached</p>	<p>The attached press release gives details of the second Celtic Conference, a major event hosted by NHS Wales on 11 March 2021 in a virtual platform. The full programme provides a unique opportunity to learn more about the exciting new pharmacy services being developed in the three Celtic nations giving a unique insight into major initiatives in Scotland, Wales and Northern Ireland aiming to enhance the patient's experience.</p> <p>David Thomson</p>

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Community Pharmacy Communication Update

Date: Thursday 11th February 2021

ACTION	Area Pharmaceutical Committee – Election of Members (Glasgow South, East Renfrewshire, Inverclyde) – Wednesday 10.02.21
 Nomination form- East Renfrewshire.doc  Nomination form- Glasgow City.doc  Nomination form- Inverclyde.doc Attached	<p>Towards the end of January we sought nominations from community pharmacists for membership of the Area Pharmaceutical Committee (APC) in the above three areas.</p> <p>To date the response has been poor, with only one nomination being received for Glasgow South.</p> <p>We are keen to hear from community pharmacists within the three areas above who are keen to play a more active role in advising the Board on pharmacy matters. Candidates should complete and return the attached nomination form by close of play on Friday 19th February 2021. An election will then be arranged involving the constituent community pharmacies within your HSCP should more than one candidate come forward.</p> <p>I can be contacted on 0141 201 6051 should you wish to discuss APC/APC CP Sub membership prior to submitting your nomination form by Friday 19th February 2021.</p> <p>Alan Harrison</p>

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INFORMATION	MHRA Guidance: Management and Use of IVD Point of Care Test Devices – Wednesday 10.02.21
	<p>Please find attached MHRA Guidance: Management and use of IVD point of care test devices. The aim of this document is to provide advice and guidance on the management and use of point of care testing (POCT) in vitro diagnostic (IVD) devices. It is a revised edition of the version first published in 2002 as DB 2002(03). Please review and circulate as appropriate.</p>

UPDATE	FreeStyle Libre 2 - Switch activity NHS GGC – Wednesday 10.02.21
 FreeStyle Libre 2 Educational Resourc	<p>As mentioned before Christmas the pharmacy teams in GP will begin a switch of patients from Freestyle Libre sensor to Freestyle Libre 2 sensor from February onwards with all patients and families contacted by the end of March. New patients will be started on Libre 2 going forward.</p>

Attached	<p>Patients will be identified, records updated with the switch & a letter sent to patients. Patients will be advised to use up existing sensors, to ensure they have a compatible reader (if needed), completed online training before requesting their next prescription with the new sensor.</p> <p>The important information to patients who use a reader to scan the sensor is they have requested a new reader from Abbott via their website. The sensors are not interchangeable with the readers.</p> <p>Many patients choose to use the FreeStyle LibreLink app to scan their sensor. These patients can continue to use their app to scan FreeStyle Libre® 2 sensors, they do not need to download a new app. The patient must ensure that they have updated their app to the latest version (2.5) to enable additional functionality of the FreeStyle Libre® 2system.</p> <p>Abbott has updated the sensor with Bluetooth technology to enable transmission directly to the Freestyle LibreLink app or the reader in real time. Additionally, this change enables features for optional alarms (low glucose alarm, high glucose alarm and signal loss alarm).</p> <p>Please find attached information from the company.</p> <p>Thank you for your support with this activity.</p> <p>Sheila Tennant</p>
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<p>ACTION</p>	<p>Area Pharmaceutical Committee – Election of Members (Glasgow South, East Renfrewshire, Inverclyde) – Wednesday 10.02.21</p>
<p>  Nomination form- East Renfrewshire.doc  Nomination form- Glasgow City.doc  Nomination form- Inverclyde.doc Attached </p>	<p>Towards the end of January we sought nominations from community pharmacists for membership of the Area Pharmaceutical Committee (APC) in the above three areas.</p> <p>To date the response has been poor, with only one nomination being received for Glasgow South.</p> <p>We are keen to hear from community pharmacists within the three areas above who are keen to play a more active role in advising the Board on pharmacy matters. Candidates should complete and return the attached nomination form by close of play on Friday 19th February 2021. An election will then be arranged involving the constituent community pharmacies within your HSCP should more than one candidate come forward.</p> <p>I can be contacted on 0141 201 6051 should you wish to discuss APC/APC CP Sub membership prior to submitting your nomination form by Friday 19th February 2021.</p> <p>Alan Harrison</p>
<p>ACTION</p>	<p>Controlled Drug Legislation - Minimal Leeway for Interpretation (sent as a separate email Thu 11.02.21) – Friday 12.02.21</p>
	<p>My apologies for adding to the annals already written on this particular topic but it appears that, despite best efforts, the message is not getting through. In respect of a prescription for a controlled drug you DO NOT have the authority to amend the frequency of supply stipulated by the prescriber, nor do you have the authority to issue a supply before the date indicated on the script irrespective of how convincing the accompanying story line might be. You can be reassured that the prescriber will have decided on the dose, the frequency and point of supply after considering the health and social welfare reports available that we do not have access to. Thus making a change based on the limited and spurious accuracy of the information you are being provided with places you at risk of prosecution under several pieces of legislation including the Misuse of Drugs Act, the Misuse of Drugs Regulations, the Health Act, and the Human Medicines Regulations 2012. A further complexity of manslaughter could also be added to the mix were the patient to die as a consequence of your actions. I do not wish to belittle in any way the exemplary standard of care routinely provided to patients in total compliance with the governing legislation. My point is aimed at those who may not have a full grasp of the legislation or choose to ignore it. Please contact myself or members of the Controlled Governance Team should you wish to discuss any concerns you may have after reading this article.</p> <p>david.thomson@ggc.scot.nhs.uk</p>
<p>ACTION</p>	<p>Applicable only to those providing this service - 24 Emergency Service- Update of Information – Monday 15.02.2021</p>
<p>  Update information form.doc </p>	<p>To ensure that the operation of this service remains of the highest service, the CPD team review the information held for all Contractors involved every 6 months. It would greatly assist us if contractors could complete the attached form and send back by email at their earliest convenience. This will ensure that the 24 hour Emergency Dispensing Service information is kept up to date.</p> <p>Thank you to those whom have sent their form.</p>

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ACTION	Webropol Survey - Experience of using Telephone Interpreting – Monday 15.02.2021
	<p>In light of the Primary Care Improvement Plan we are keen to re-visit the use of telephone interpreting in Community Pharmacy.</p> <p>We would be grateful if you could take the time to fill in this short questionnaire (link below) on your experience of using telephone interpreting.</p> <p>The survey will be open until Tuesday 16th March 2021.</p> <p>Thank you for your continued co-operation.</p> <p>https://link.webpolsurveys.com/S/9BEC60039BAF6069</p> <p>Jac Ross- Jac.ross@ggc.scot.nhs.uk</p>



ACTION	COVID-19 vaccination - second dose for staff – Monday 15.02.2021
	<p>While we continue our vaccination programme for vulnerable members of the community it is also time to start vaccinating health and social care staff with their second dose.</p> <p>It is important that staff attend for their second vaccination as the evidence is that it provides additional and longer term protection.</p> <p>Everyone who received a first vaccination before the 17th of January should have received a link to book their second appointment.</p> <p>Those who were vaccinated between the 18th and 24th of January will be contacted this week</p> <p>If you have not been contacted this will be because we did not have a note of your mobile number or email address. If this is the case please email:</p> <p>Ggc.CovidVaccinationContactCentre@ggc.scot.nhs.uk giving the date and location of your first vaccination.</p> <p>Alan Harrison</p>

ACTION	LFD Testing - Expansion to primary care patient-facing staff – Tuesday 16.02.2021
	<p>As you may be aware, twice weekly Lateral Flow Device (LFD) testing of healthcare workers is now being expanded to include patient-facing staff in primary care including general practice, dentistry, optometry and pharmacy.</p> <p>Please find attached a Directors' Letter (DL) setting out more information about the testing pathway and how test-kits will be distributed to primary care. I have also attached documents setting out the Standard Operating Procedure and Frequently Asked Questions, which provide more details about the testing programme.</p> <p>The DL and supporting guidance can also be viewed here: Coronavirus (COVID-19): asymptomatic staff testing in NHS Scotland - gov.scot (www.gov.scot).</p> <p>Each contractor will receive an initial allocation of tests with an email address to contact should more be required.</p> <p>I would strongly recommend that when you set this up for your pharmacy you agree a rota where staff are tested on different days. This is to ensure pharmacy services are not put at risk if all staff test positive on the same day.</p> <p>Alan Harrison</p>

INFORMATION	DRUG ALERT CLASS 4 NO 3 2021 - CLASS 4 MEDICINES DEFECT INFORMATION CAUTION IN USE – GILEAD SCIENCES LTD – AMBISOME LIPOSOMAL 50MG POWDER FOR DISPERSION FOR INFUSION – Friday 12.02.21
	https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-ambisome-liposomal-50-mg-powder-for-dispersion-for-infusion-pl-16807-slash-0001-el-21-a-slash-03

INFORMATION	PCA(P)(2021) 3 - Medicines: Care and Review Service – Directions and Service specification – Friday 12.02.21
	<p>Please find link below to NHS circular, PCA(P)(2021) 3 – Medicines: Care and Review Service – Directions and Service specification.</p> <p>https://www.sehd.scot.nhs.uk/pca/PCA2021(P)03.pdf</p>

INFORMATION	DRUG ALERT CLASS 2 NO 4 2021 - CLASS 2 MEDICINES recall action within 48 hours – EASTSTONE LIMITED – MIDABUC – MIDAZOLAM (AS HCL) 10MG/ML OROMUCOSAL SOLUTION – Tuesday 16.02.2021
	https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-eaststone-limited-midabuc-midazolam-as-hcl-10mg-slash-ml-orumucosal-solution-el-21-a-slash-04

INFORMATION	COVID-19 THERAPEUTIC ALERT – COLCHICINE IN THE MANAGEMENT OF COVID-19 (SARS-CoV-2) POSITIVE PATIENTS – TRIAL USE ONLY
 COVID -19 USE OF COLCHICINE.pdf  CEM-CMO-2021-005.pdf	<p>Please find attached CMO letter for issue to relevant healthcare professionals about recommendations on the use of colchicine in the management of covid-19 (SARS-CoV-2) positive patients</p>

INFORMATION	Pharmacy First Plus (Common Clinical Conditions) Skin Webinar and the Winter Illness Webinar – Tuesday 16.02.2021
	<p>Please see the links below for the Skin Webinar and the Winter Illness Webinar from October which covers sore throat etc have been loaded onto Turas Learn (alongside the transcripts).</p> <p>https://learn.nes.nhs.scot/44034/pharmacy/cpd-resources/common-clinical-conditions/pharmacy-management-of-skin-conditions-common-clinical-conditions-webinar</p> <p>https://learn.nes.nhs.scot/44029/pharmacy/cpd-resources/common-clinical-conditions/pharmacy-management-of-winter-illness-common-clinical-conditions-webinar</p>

UPDATE	URGENT PAYMENT INFORMATION – Friday 22.01.21
	<p>Through routine analysis Payment Verification (Pharmacy) noted Pharmacies within the NHS Board that evidenced an issue relating to the endorsing of Not Collected/Not Dispensed ('NC/ND') items. For accurate payments it is essential that for items Not Collected/Not Dispensed:</p> <ul style="list-style-type: none"> • Both electronic & paper endorsing of 'NC/ND' items must match and both are required to be completed prior to submission of the paper prescription to PSD, to avoid being paid in error. • Payment Verification (Pharmacy) will reclaim the appropriate monies for paid items that have an 'NC/ND' (or scored out) endorsement evident. <p>The NHS Board wish to remind you of the endorsing instructions for such items, and request that all Pharmacies adhere to these with immediate effect. The full guide can be found at www.nhs.uk/services/practitioner/pharmacy/, please refer to sections (2.2.4 & 2.2.5).</p> <p>The NHS Board has instructed Payment Verification (Pharmacy) to reclaim any monies paid in error relating to this matter. The adjustment code used for any reclaim will be "PVNCND".</p> <p>The request for repayment is made without prejudice to our right to take further action against you, including potential disciplinary proceedings and reference to the Procurator Fiscal.</p> <p>Should you have any queries relating to this matter please contact John Symington john.symington@nhs.scot</p>

REMINDER	Oxford Pharmacy Stores - Annual Stock Take – Monday 08.02.21
	<p>Oxford Pharmacy Store will be closed for business on Friday 26th February for the annual stock take.</p> <p>All orders placed after 2pm on Thursday 25th February will be processed W/C 1st March.</p> <p>For further details please contact us:</p> <p>Tel: 01865 904141</p> <p>Email: ops.orders@oxfordhealth.nhs.uk</p>

REMINDER	Paperless Claiming System – Thursday 28.01.21
	<p>We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).</p> <p>The final draft workbook is now with a group of around 20 volunteers who will test the process during January, February and March. The intention is to take feedback from the volunteers at the beginning of April, make any suggested changes and to introduce the new system in May for the April claims.</p> <p>We will keep you posted on progress.</p> <p>If you have any queries regarding any aspect of the process please submit these to cpdt@ggc.scot.nhs.uk</p> <p>Janine Glen – Contracts Manager</p>

REMINDER	Move Away From Fax Communication – Thursday 21.01.21
	<p>This your SIX WEEK klaxon to remind you that the fax machine in the Community Pharmacy Development Team will be decommissioned from use at close of play on Wednesday 31st March 2021.</p> <p>Please note this important date and begin to review your processes to allow transfer of any information for the CPD Team to take place via e-mail from this date.</p> <p>As the number of e-mails into the Team's generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. janine.glen@ggc.scot.nhs.uk</p>

REMINDERS	<p>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</p>
	<ul style="list-style-type: none"> • MHRA Guidance: Management and Use of IVD Point of Care Test Devices – Wednesday 10.02.21 • FreeStyle Libre 2 - Switch activity NHS GGC – Wednesday 10.02.21 • SHORT SURVEY – EVALUATION OF COMMUNICATIONS UPDATE – Tuesday 09.02.21 • Unintended Consequences of Using CP4's – Tuesday 09.02.21 • Virtual Celtic Conference on Thursday 11 March 2021 - PRESS RELEASE ATTACHED – Tuesday 09.02.21 • £500 Scottish Government Colleague Payment – Monday 08.02.21 • Treatment of Hepatitis C Patients – Thursday 04.02.21

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

cpdt@ggc.scot.nhs.uk



<p>ACTION</p>	<p>Data Protection Breaches by CP – Wednesday 17.02.21</p>
	<p>Following the recent switch from our nhs.net email address to nhs.scot it is essential that all pharmacies follow the agreed process for submitting approval requests containing patient information to us that is by using the secure nhs.scot email address allocated to you. Our Information Governance team have noted some concern about non secure email routes being used to send patient data to us and have requested that this issue be highlighted to you in order that you take the necessary steps to prevent non secure email addresses being used. Patient confidentiality is of the utmost importance to us and our provision of the nhs.scot email address provides a secure route for you to send patient data and reduce any risk to our patients and to you as a contractor.</p> <p>Stewart Whyte Information Governance Manager, Deputy Data Protection Officer NHS Greater Glasgow & Clyde, 1 Smithhills Street, Paisley, PA1 1EB stewart.whyte@ggc.scot.nhs.uk, 0141 278 4774</p>
<p>ACTION</p>	<p>Return to NHS GGC Model Core Hours – Thursday 18.02.21</p>
	<p>You will be aware from a previous communication in January that the Board re-instated a temporary reduction in the Model Hours Scheme to alleviate the pressures associated with COVID-19. Over the last 3 weeks, the Board has taken into account the workload of community pharmacy, the 1st dose of vaccines being administered and fewer positive cases of COVID being detected and with the support of the Contractors Committee has taken the decision to revert back to the original Model Hours from 1st March 2021.</p> <p>There may be some Community Pharmacies who continue to experience issues and this being the case, I would ask those pharmacies to make contact with the Board using the pro-forma on the website (link below) and these will be looked at on a case by case basis.</p> <p>All GP practices will be advised of this information, however to ensure smooth transition of arrangements between yourselves and the GP practice, it may be helpful for you to remind the local GP Practices you have returned to the original Model Hours.</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</p> <p>Alan Harrison</p>
<p>ACTION</p>	<p>Area Pharmaceutical Committee – Election of Members (Glasgow South, East Renfrewshire, Inverclyde) – Wednesday 10.02.21</p>
 <p>Nomination form- East Renfrewshire.doc</p>	<p>Towards the end of January we sought nominations from community pharmacists for membership of the Area Pharmaceutical Committee (APC) in the above three areas.</p> <p>We are keen to hear from community pharmacists within the three areas above who are keen to play a more active role in advising the Board on pharmacy matters. Candidates should complete and return the attached nomination form by close of play on Friday 19th February 2021. An election will then be arranged involving the constituent community pharmacies within your HSCP should more than one candidate come forward.</p>

 <p>Nomination form- Glasgow City.doc</p>  <p>Nomination form- Inverclyde.doc</p> <p>Attached</p>	<p>I can be contacted on 0141 201 6051 should you wish to discuss APC/APC CP Sub membership prior to submitting your nomination form by Friday 19th February 2021.</p> <p>Alan Harrison</p>
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ACTION	Webropol Survey - Experience of using Telephone Interpreting – Monday 15.02.21
	<p>In light of the Primary Care Improvement Plan we are keen to re-visit the use of telephone interpreting in Community Pharmacy.</p> <p>We would be grateful if you could take the time to fill in this short questionnaire (link below) on your experience of using telephone interpreting.</p> <p>The survey will be open until Tuesday 16th March 2021.</p> <p>Thank you for your continued co-operation.</p> <p>https://link.webpolsurveys.com/S/9BEC60039BAF6069</p> <p>Jac Ross- Jac.ross@ggc.scot.nhs.uk</p>

ACTION	SHORT SURVEY – EVALUATION OF COMMUNICATIONS UPDATE – Tuesday 09.02.21
	<p>The Communications Update was introduced some 8 months ago in response to feedback from the community pharmacy network during the height of the COVID19 pandemic.</p> <p>We are keen to learn how the network views the “new” process and would ask that you take ten minutes to complete a very short Webropol survey (link below).</p> <p>This will allow us to evaluate the current process and consider any suggestions for improvement.</p> <p>The survey will be open until Friday 26th February 2021. We are keen to hear from as many of you as possible.</p> <p>Thank you for your continued co-operation.</p> <p>https://link.webpolsurveys.com/S/DF61F8EB7DE0190A</p> <p>Janine Glen</p>

ACTION	DRUG ALERT CLASS 3 NO 5 2021 – CLASS 3 MEDICINES RECALL ACTION WITHIN 5 DAYS – SYRIMED CLONIDINE HYDROCHLORIDE 50MCG/5ML ORAL SOLUTION – Wednesday 17.02.21
	<p>https://www.gov.uk/drug-device-alerts/class-3-medicines-recall-syrimed-clonidine-hydrochloride-50micrograms-slash-5ml-oral-solution-el-21-a-slash-05</p>

INFORMATION	COPD Blog Link – Wednesday 17.02.21
	Introducing the NHS Scotland COPD Digital Support Service

INFORMATION	COVID-19 THERAPEUTIC ALERT – INTERLEUKIN-6 INHIBITORS (TOCILIZUMAB OR SARILUMAB) FOR HOSPITALISED PATIENTS WITH COVID-19 PNEUMONIA (ADULTS) – Thursday 18.02.21
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 CEM_CMO_2021_006.pdf  Updated_Tocilizumab_Interim_Policy.pdf  Updated_Sarilumab_Interim_Policy.pdf Attached	Please find attached CMO letter about recommendations on the use of tocilizumab and Sarilumab following the recent findings from the RECOVERY trial.
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<p>ACTION</p>	<p>Have Your Say - Injecting Equipment Provision (IEP) Guidelines Consultation - 23rd Feb 7-9pm – Friday 19.02.2021</p>
 <p>IEP Guidance Draft for consultation</p> <p>Attached</p>	<p>The Scottish guidance for Injecting Equipment Provision (IEP) is being updated. We are looking for pharmacy staff who actively deliver IEP to read through the attached draft and feed in their thoughts to shape the final version. This is your change to help determine how IEP services in Scotland are delivered!</p> <p>The event will take place on Tuesday 23rd February from 7.00-9.00pm. Places are limited. Click on the following link for more information and to book your place now. www.eventbrite.co.uk/e/iep-guidance-consultation-workshop-community-pharmacies-tickets-141428501455</p>
<p>ACTION</p>	<p>SHORT SURVEY – EVALUATION OF COMMUNICATIONS UPDATE – Tuesday 09.02.21</p>
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ACTION	Phyllocontin (Aminophylline) 225mg and 350mg modified release tablets Discontinuation – Friday 19.02.2021
	<p>Phyllocontin® (aminophylline) Continus 225mg and Phyllocontin® Forte Continus 350mg modified-release tablets are being discontinued in the UK. Remaining supplies of the 225mg strength are expected to be exhausted by 2nd March 2021 and the 350mg strength are expected to be exhausted by 5th April 2021.</p> <p>Phyllocontin® (aminophylline) is used in adults for the treatment and prophylaxis of bronchospasm associated with asthma, chronic obstructive pulmonary disease and chronic bronchitis. For children, it is used for the management of asthma.</p> <p>Prescribers will need to review all affected patients and optimise inhaled therapies. Patients, who still require a methylxanthine, will need to be switched to theophylline tablets (Uniphyllin Continus®).</p> <p>Information has been added to the Staffnet Current Medicine Supply Problems and Shortages page</p> <p>mairi-anne.mclean@ggc.scot.nhs.uk</p>

ACTION	Access to Clinical Mailboxes and New Members of the Pharmacy Team – Tuesday 23.02.21
	<p>We continue to receive reports from our secondary colleagues on the difficulties experienced by some patients receiving secondary care medication from their community pharmacy. The main reasons cited for these difficulties continues to centre around community pharmacies not checking their clinical mailboxes and picking up referrals and/or scanned prescriptions.</p> <p>Over the last two weeks, we have monitored these reports and most seem to involve new pharmacy staff coming in who haven't yet organised an nhs.scot account or where they haven't set up access to the clinical mailbox.</p> <p>Can I reiterate that there is a pro-forma on the CPDT website which sets out the various tasks/actions that should be taken by new pharmacy staff to ensure they have access to the various systems/platforms? You can access this at the link below.</p> <p>Please note this form is housed in the restricted space of the website, and you will therefore need to log in at the Home page before accessing the link.</p> <p>https://www.communitypharmacy.scot.nhs.uk/media/3986/community-pharmacist-joiner-leaver-form.pdf</p>

	<p>Please ensure that there is a least one person in the pharmacy who can access the clinical mailbox during all opening hours (including weekends) and that the mailbox is checked a minimum of twice per day.</p> <p>Thank you for your continued co-operation.</p> <p>Janine Glen Contracts Manager</p>
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INFORMATION	APC update – Monday 22.02.21
	<p>The APC met last week and, among other issues, discussed Yellow Card reporting for covid vaccine adverse drug reactions. It was noted that these vaccines are black triangle medicines. The MHRA has set up a dedicated site for reporting adverse events which can be found at https://coronavirus-yellowcard.mhra.gov.uk/. The Patient Information leaflets for these vaccines encourage patients to report adverse events, but clinicians may also do so on behalf of the patient where they assess that is required, eg where treating an adverse event.</p> <p>Audrey Thompson</p>

INFORMATION	Medication: Care & Review – Tuesday 23.02.21
	<p>From this month (February 2021) some serial scripts will be cancelled and re-issued by practices to prevent a large increase in workload in June and July following the increase in issue of serial scripts in June/July 2020.</p> <ul style="list-style-type: none"> • The scripts will only be cancelled if the patient has collected (and compliance/claim message sent) within the last two weeks; • The practice team will contact the CP in advance of cancelling the script(s) to ensure no outstanding claims are to be made and to allow the pharmacy team remove the "old" scripts in anticipation of receiving the new ones; • The old scripts should be submitted to PSD for archiving as per usual process for completed serial scripts. • The re-order point (TSR) for the item(s) will now be based on the re-issued scripts. • If there are any questions or concerns please contact your local Pharmacy Champion.

UPDATE	COPD Service Update – Monday 22.01.21
	<p>You will remember that a decision was taken in December 2020 that due to rising numbers in cases of Covid and further lock down measures, the launch of the NHS GGC COPD exacerbation treatment service that would be run from the community Pharmacy network was put on hold.</p> <p>I thought that it would be beneficial to give you an update on where we are with commencing the service.</p> <p>The Respiratory MCN met within the last two weeks and discussed the service going forward and decided to continue to hold the launch of the service as we still fight to get positive Covid numbers down and we remain in a level 4 lockdown situation.</p> <p>We have the patient cards ready to be circulated to the GP practices when the situation allows us to launch so we can move to implement the service as soon as practicably possible.</p> <p>We will of course give notice of when we will be starting to ensure you have adequate time to prepare your teams.</p>

I would like to thank you for your patience through this difficult time as we strive to ensure we launch at the best possible time to ensure the best patient compliance and outcomes for this service.

Alan Harrison

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- Area Pharmaceutical Committee – Election of Members (Glasgow South, East Renfrewshire, Inverclyde) – Wednesday 10.02.21
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cpdt@ggc.scot.nhs.uk



<p>ACTION REQUIRED</p>	<p>Webropol Survey - Experience of Using Telephone Interpreting – Monday 15.02.21</p>
	<p>ONLY 9 RESPONSES RECEIVED TO DATE</p> <p>In light of the Primary Care Improvement Plan we are keen to re-visit the use of telephone interpreting in Community Pharmacy.</p> <p>We would be grateful if you could take the time to fill in this short questionnaire (link below) on your experience of using telephone interpreting.</p> <p>The survey will be open until Tuesday 16th March 2021.</p> <p>Thank you for your continued co-operation.</p> <p>https://link.webpolsurveys.com/S/9BEC60039BAF6069</p> <p>Jac Ross- Jac.ross@ggc.scot.nhs.uk</p>
<p>LAST OPPORTUNITY FOR ACTION</p>	<p>SHORT SURVEY – EVALUATION OF COMMUNICATIONS UPDATE – Tuesday 09.02.21</p>
	<p>The Communications Update was introduced some 8 months ago in response to feedback from the community pharmacy network during the height of the COVID19 pandemic.</p> <p>We are keen to learn how the network views the “new” process and would ask that you take ten minutes to complete a very short Webropol survey (link below).</p> <p>This will allow us to evaluate the current process and consider any suggestions for improvement.</p> <p>The survey will be open until Friday 26th February 2021. We are keen to hear from as many of you as possible.</p> <p>Thank you for your continued co-operation.</p> <p>https://link.webpolsurveys.com/S/DF61F8EB7DE0190A</p> <p>Janine Glen</p>
<p>ACTION</p>	<p>CLAIMS FOR LOCAL PHARMACY SERVICES – END OF FINANCIAL YEAR – Wednesday 24.02.21</p>
	<p>This current financial year is fast approaching and we would urge contractors to review their claims and submit any outstanding claims for the provision of local services by close of play Wednesday 10th March 2021 to ensure payment at the end of March.</p> <p>We would ask you to note that as per our agreement with CP GGC we are unable to accept any claim that dates back more than six months i.e. before October 2020.</p> <p>Thank you for your co-operation in this matter.</p>

	Janine Glen Contracts Manager
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ACTION	Data Protection Breaches by CP – Wednesday 17.02.21
	<p>Following the recent switch from our nhs.net email address to nhs.scot it is essential that all pharmacies follow the agreed process for submitting approval requests containing patient information to us that is by using the secure nhs.scot email address allocated to you. Our Information Governance team have noted some concern about non secure email routes being used to send patient data to us and have requested that this issue be highlighted to you in order that you take the necessary steps to prevent non secure email addresses being used. Patient confidentiality is of the utmost importance to us and our provision of the nhs.scot email address provides a secure route for you to send patient data and reduce any risk to our patients and to you as a contractor.</p> <p>Stewart Whyte Information Governance Manager, Deputy Data Protection Officer NHS Greater Glasgow & Clyde, 1 Smithhills Street, Paisley, PA1 1EB stewart.whyte@ggc.scot.nhs.uk, 0141 278 4774</p>

ACTION	Access to Clinical Mailboxes and New Members of the Pharmacy Team – Tuesday 23.02.21
	<p>We continue to receive reports from our secondary colleagues on the difficulties experienced by some patients receiving secondary care medication from their community pharmacy. The main reasons cited for these difficulties continues to centre around community pharmacies not checking their clinical mailboxes and picking up referrals and/or scanned prescriptions.</p> <p>Over the last two weeks, we have monitored these reports and most seem to involve new pharmacy staff coming in who haven't yet organised an nhs.scot account or where they haven't set up access to the clinical mailbox.</p> <p>Can I reiterate that there is a pro-forma on the CPDT website which sets out the various tasks/actions that should be taken by new pharmacy staff to ensure they have access to the various systems/platforms? You can access this at the link below.</p> <p>Please note this form is housed in the restricted space of the website, and you will therefore need to log in at the Home page before accessing the link.</p> <p>https://www.communitypharmacy.scot.nhs.uk/media/3986/community-pharmacist-joiner-leaver-form.pdf</p> <p>Please ensure that there is a least one person in the pharmacy who can access the clinical mailbox during all opening hours (including weekends) and that the mailbox is checked a minimum of twice per day.</p> <p>Thank you for your continued co-operation.</p> <p>Janine Glen Contracts Manager</p>

REMINDER	Oxford Pharmacy Stores - Annual Stock Take – Monday 08.02.21
	<p>Oxford Pharmacy Store will be closed for business on Friday 26th February for the annual stock take.</p> <p>All orders placed after 2pm on Thursday 25th February will be processed W/C 1st March.</p>

	<p>For further details please contact us:</p> <p>Tel: 01865 904141 Email: ops.orders@oxfordhealth.nhs.uk</p>
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REMINDER	Paperless Claiming System – Thursday 28.01.21
	<p>We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).</p> <p>The final draft workbook is now with a group of around 20 volunteers who will test the process during January, February and March. The intention is to take feedback from the volunteers at the beginning of April, make any suggested changes and to introduce the new system in May for the April claims.</p> <p>We will keep you posted on progress.</p> <p>If you have any queries regarding any aspect of the process please submit these to cpdt@ggc.scot.nhs.uk</p> <p>Janine Glen – Contracts Manager</p>

REMINDER	Move Away From Fax Communication – Thursday 21.01.21
	<p>This your FIVE WEEK klaxon to remind you that the fax machine in the Community Pharmacy Development Team will be decommissioned from use at close of play on Wednesday 31st March 2021.</p> <p>Please note this important date and begin to review your processes to allow transfer of any information for the CPD Team to take place via e-mail from this date.</p> <p>As the number of e-mails into the Team’s generic mailbox increases over the next couple of months, we would ask that the inclusion of a contractor code be a minimum requirement when sending messages to the Team. While the subject line of your message should clearly let us know what your message is about, it should at the very least contain a contractor code so that we can clearly identify messages and ensure they are actioned appropriately.</p> <p>Thank you for your co-operation. janine.glen@ggc.scot.nhs.uk</p>

REMINDERS	<p>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</p>
	<ul style="list-style-type: none"> • Medication: Care & Review – Tuesday 23.02.21 • COPD Service Update – Monday 22.01.21 • APC Update – Monday 22.02.21 • URGENT PAYMENT INFORMATION – Friday 22.01.21 • Have Your Say - Injecting Equipment Provision (IEP) Guidelines Consultation - 23rd Feb 7-9pm – Friday 19.02.2021 • Phyllocontin (Aminophylline) 225mg and 350mg modified release tablets Discontinuation – Friday 19.02.2021 • Return to NHS GGC Model Core Hours – Thursday 18.02.21

- COPD Blog Link – Wednesday 17.02.21
- LFD Testing - Expansion to primary care patient-facing staff – Tuesday 16.02.21
- Pharmacy First Plus (Common Clinical Conditions) Skin Webinar and the Winter Illness Webinar – Tuesday 16.02.21
- COVID-19 Vaccination - Second Dose for Staff – Monday 15.02.2021
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