

**NHS Pharmacy First Questionnaire (May 2021)**

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|  | **Question** | **YES** | **NO** |
| 1 | *Do you view every interaction with a patient as a possible Pharmacy First consultation unless they ask for a named product?* |  |  |
| 2 | *Do you do the same for every phone call?* |  |  |
| 3 | *Do you do the same when the first thing a patient says is "can I speak to the pharmacist?"* |  |  |
| 4 | *Do you have the Approved list in a folder in dispensary and front counter?* |  |  |
| 5 | *Do you include the Pharmacy First consultation in the dispensing workflow?* |  |  |
| 6 | *Do you enter ‘Advice only’ as you do them?* |  |  |
| 7 | *Do staff use the PF approved list to recommend Treatment?* |  |  |
| 8 | *Do you have items on the PF approved list in one handy location?* |  |  |
| 9 | *Do you have staff training on some of the products on the approved list?* |  |  |
| 10 | *Do you know how you are doing with Advice, Referral and Treatment numbers compared to other pharmacies/national average*? |  |  |