




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

ACTION	PHARMACY SERVICES STRATEGIC PLAN – INFORMATION SESSIONS – Tuesday 27.04.21
 <p>Teams - How to Join By Link.docx Attached</p>	<p>Over the last year the Pharmacy Services team within NHS GGC have been reviewing ways of working and the direction of travel we should take to meet the challenges for Pharmacy in the future. We have been working closely with Community Pharmacy GGC (CP GGC) around piloting services and looking at how we can make a difference to patients in our communities. From this work a Strategic Plan has been developed that includes community pharmacy at the heart of many of the services we see developing.</p> <p>Community Pharmacy is integral to the plans proposed in the Plan and It is important that as many community pharmacy staff as possible have an opportunity to hear the proposals set out. As such we would like to warmly invite community pharmacy staff to an Information Roadshow to hear from our Director of Pharmacy, Gail Caldwell, who will outline the Strategy and others, who will talk about specific aspects of the Plan which might impact and involve community pharmacy.</p> <p>Two dates in May have been identified and we hope that you will be able to attend one of these – Roadshows will be held <b>at 7.00pm on both Monday 10th May 2021 and Wednesday 26th May 2021</b>. The sessions will be held on Microsoft Teams using the following link:</p> <p><b>Microsoft Teams meeting</b>  <b>Join on your computer or mobile app</b>  <a href="#">Click here to join the meeting</a></p> <p><b><i>The sessions are open to all Pharmacy staff and we would encourage you to forward the link to the e-mails of as many of your colleagues as possible so that they can access the session via either their internet browser or the Microsoft Teams app (a simple “how to guide” is attached).</i></b></p> <p>I look forward to seeing community pharmacy well represented at both these events.</p> <p>Alan Harrison - Lead Pharmacist, Community Care</p>

REMINDER	Paperless Claiming System – Thursday 28.01.21
	<p>We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).</p> <p>The final draft workbook is now with a group of around 20 volunteers who will test the process during January, February and March. The intention is to take feedback from the volunteers at the beginning of April, make any suggested changes and to introduce the new system in May for the April claims.</p> <p>We will keep you posted on progress.</p> <p>If you have any queries regarding any aspect of the process please submit these to <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a></p> <p>Janine Glen – Contracts Manager</p>

<b>REMINDERS</b>	<b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b>  <a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/" style="color: white;">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a>
<ul style="list-style-type: none"><li>• Enoxaparin supply – Thursday 29.04.21</li><li>• CHANGE TO PRESCRIPTIONS AND COMMUNICATION TO COMMUNITY PHARMACIES – Tuesday 27.04.21</li><li>• RPS MEMBERS – Tuesday 27.04.21</li><li>• MDSI(SC)21/04: Total Parenteral (TPN) and Enteral Nutrition Bags Manufactured by Diffuplast: Sterilisation Issue – Tuesday 27.04.21</li><li>• PHS Health Protection Alert 2021/09 - Update: AZ Vaccine Safety– Thursday 22.04.21</li></ul>	

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**Community Pharmacy Communication Update**



**Date: Thursday 6<sup>th</sup> May 2021**




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ACTION	<b>Trimethoprim and Fusidic acid suspension stock update – Thursday 6th May 21</b>
	<p>Following my email last week, the Central Prescribing Team have been able to obtain some more information about stock availability and I promised to share with you all:</p> <p><u>Fusidic acid 250mg/5ml suspension</u> – there is no stock disruption and continues to be manufactured by Leo. However, this is only supplied by Alliance wholesalers so other wholesalers may use the standard (and misleading) message that the product is either ‘discontinued’ or ‘manufacturing issue with no date of recovery’.</p> <p>Anyone who receives a prescription for Fusidic acid can obtain via Alliance as part of the solus supplier arrangements.</p> <p><u>Trimethoprim 50mg/5ml suspension</u> – stock remains erratic from the wholesalers. We will continue to monitor and update.</p> <p>Community pharmacy teams are encouraged to follow the process for shortages on the Community Pharmacy Scotland website via the following links –</p> <p><a href="http://www.staffnet.ggc.scot.nhs.uk/Clinical%20Info/Documents/CP%20Medicines%20Shortages%20Guidance.pdf">http://www.staffnet.ggc.scot.nhs.uk/Clinical%20Info/Documents/CP%20Medicines%20Shortages%20Guidance.pdf</a> or from <a href="http://www.cps.scot.nhs.uk">Community Pharmacy Scotland (cps.scot)</a></p> <p>You are also encouraged to check all available wholesalers for stock (by telephone as well as the automatic ordering/live screens) and explore all available avenues before contacting the prescriber to inform him/her that the item is not available.</p> <p>I appreciate that there are difficulties when an item is a solus line and we are trying to find a way that will help CP team identify when this is the case (though there may not be an easy way for this)</p> <p>Elaine Paton Senior Prescribing Adviser</p>

ACTION	<b>DRUG ALERT CLASS 4 NO 11 2021 – CLASS 4 MEDICINES DEFECT INFORMATION – LUPIN HEALTHCARE UK LTD – SYONELL 250MG GASTRO – TABLETS – Thursday 6<sup>th</sup> May 21</b>
	<p><u><a href="https://www.scot.nhs.uk/drug-alerts/class-4-no-11-2021">Drug alert class 4 no 11 2021: class 4 medicines defect information – Lupin Healthcare (UK) Ltd [Syonell 250mg Gastro-Resistant Tablets] (scot.nhs.uk)</a></u></p>

ACTION	Specials Process – Thursday 6 <sup>th</sup> May 21
 <p>Specials Authorisation GGC Fir</p>  <p>Guide Prices for Commonly Requestec</p>	<p>A reminder to all community pharmacy teams regarding the processes for seeking authorisation of specials, unlicensed medicines or imported medicines. Our process continues to use an email document for seeking authorisation and to be sent from a secure email address ending in nhs.scot</p> <p>As a reminder, you do not need to seek authorisation if:</p> <ul style="list-style-type: none"> <li>· The product is a UK licensed medicine</li> <li>· Products are: <ul style="list-style-type: none"> <li>o Listed in Scottish Drug tariff part 7s, part 7u</li> <li>o Listed on the pre-approved price list (see below)</li> <li>o Available from the NHS manufacturing unit, Pharmaceutical Specials Service (PSS) – formerly Tayside Pharmaceuticals</li> </ul> </li> <li>· The product is not a medicine e.g. stocking, dressing</li> <li>· Authorisation has been obtained within last 12 months with less than 20% price variation from original authorisation</li> </ul> <p>Where authorisation is required please complete all sections of the authorisation request form and email to: <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a> and a member of the team will contact the pharmacy back with advice or authorisation details.</p> <p>We retained the use of the Specials guide price list as part of our ongoing response to the pandemic and continue to do so longer term. The document is updated and replaced on a quarterly basis. It is not a replacement for the Scottish Drug Tariff and is in no way shared or approved by PSD. Any product on this list still needs to be correctly and accurately endorsed; the guide price is only a means for facilitating the authorisation process.</p> <p>All details can be found in the Specials section of the website:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/specials/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/specials/</a></p> <p>The price list is located in the restricted section due to the commercial sensitivity of the prices. A copy of the form and the most recent price list is attached for awareness and information.</p> <p>Elaine Paton Senior Prescribing Adviser</p>

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**2021 and Wednesday 26th May 2021.** The sessions will be held on Microsoft Teams using the following link:

## Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

***The sessions are open to all Pharmacy staff and we would encourage you to forward the link to the e-mails of as many of your colleagues as possible so that they can access the session via either their internet browser or the Microsoft Teams app (a simple “how to guide” is attached).***

I look forward to seeing community pharmacy well represented at both these events.

Alan Harrison - Lead Pharmacist, Community Care

### REMINDER

#### Paperless Claiming System – Thursday 28.01.21

We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).

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We will keep you posted on progress.

If you have any queries regarding any aspect of the process please submit these to [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

Janine Glen – Contracts Manager

### REMINDERS

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**Community Pharmacy Communication Update**


**Date: Tuesday 11<sup>th</sup> May 2021**





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<b>ACTION</b>	<b>“It’s OK to Ask” - national campaign supporting realistic medicine and patients – Tuesday 11.05.21</b>
<p> Clinicians headed letter.pdf</p> <p> 01 NHS It's OK to Ask A5 Leaflet OPTIC</p> <p><b>Attached</b></p>	<p>I am writing to let you know about an imminent campaign to support patients and healthcare professionals in having positive conversations about care and treatment. The campaign will run across the NHS in Scotland from 11 May 2021 and has been devised with input from NHS clinicians.</p> <p>The campaign message is “It’s Ok to ask.” We know that when people understand what's going on with health, they can make better decisions around care and treatment.</p> <p>Please can you support this message by distributing the attached letter through your staff. The information is also available on the NHS Inform website at <a href="https://www.nhsinform.scot/itsoktoask">https://www.nhsinform.scot/itsoktoask</a> where you will also find translations of the patient leaflet and social media assets for your use.</p> <p>Digital advertising is due to begin from 11 May. The campaign is also using the community pharmacy window space in promoting the campaign, as you may already be aware.</p> <p>Thank you very much for your support with this initiative.</p> <p>Dr John McAnaw MRPharmS - Head of Pharmacy, NHS 24</p>

<b>ACTION</b>	<b>Royal Pharmaceutical Society – Drug Use Policy Survey – Monday 10.05.2021</b>
	<p>Please find below a link to the RPS website where you will find a survey relating to the Society’s new policy on drug use and treatment services.</p> <p>We are keen to hear how pharmacy teams can contribute to reducing harm and prevent drug deaths in a number of areas.</p> <p><a href="https://www.rpharms.com/scotland/drug-use-policy#survey">https://www.rpharms.com/scotland/drug-use-policy#survey</a></p>

ACTION	URGENT: PLEASE READ - REFRESHER SESSION FOR MEDICINES CARE & REVIEW – Monday 10.05.21
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IMPORTANT INFORMATION	Fluticasone (Flixotide) 100microgram Accuhaler shortage Primary Care – Tuesday 11.05.21
	<p>The Department of Health (DoH) have advised that Fluticasone (Flixotide) 100microgram Accuhaler will be out of stock until at least w/c 31 May 2021.</p> <p>The following alternatives can be considered</p> <ul style="list-style-type: none"> <li>• Flixotide 50microgram Evohalers can support a partial uplift in demand</li> <li>• Flixotide 50microgram Accuhalers can support a partial uplift in demand</li> <li>• Flixotide 125microgram Evohalers remain available and can support a full uplift in demand</li> </ul>



	<p>Specialist importers may be able to source unlicensed products although lead times vary.</p> <p>A DoH MSN will be issued shortly and will be posted on the <a href="#">Staffnet Current Medicine Supply Problems and Shortages page</a></p> <p>Mairi-Anne Senior Prescribing Advisor and Lead for Therapeutics Handbook</p>
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<b>IMPORTANT INFORMATION</b>	<b>Eplerenone shortage primary care – Tuesday 11.05.21</b>
 Eplerenone May 21 V3.pdf Attached	<p>Please find attached advice on the Eplerenone shortage.</p> <p>This advice will be posted onto the supply problems page in due course. Please note however that there are currently issues with the editing of the page.</p> <p>Mairi-Anne Senior Prescribing Advisor and Lead for Therapeutics Handbook</p>

<b>IMPORTANT INFORMATION</b>	<b>Primary Care Supply disruptions Trimethoprim 50mg/5ml Oral Suspension – Tuesday 11.05.21</b>
	<p>There have been primary care supply disruptions reported with Trimethoprim oral suspension 50mg/5ml. Some limited stock remains in some wholesalers.</p> <p>Please refer to the <a href="#">NHSGGC Primary Care Shortages Database</a> for regularly updated information or contact <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a></p> <p>Mairi-Anne Senior Prescribing Advisor and Lead for Therapeutics Handbook</p>

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<b>ACTION</b>	<b>Old prescription pads pre 2015 changes still being used by Nurses – Thursday 13.05.21</b>
	<p>It has been brought to our attention that there may have been a refusal to supply medication on a Nurses prescription that may have been conceived as being discontinued.</p> <p>Can I remind everyone of the 2015 Scottish Government circular which highlights that Nurses prescriptions will change however that these will be in a run in, run out situation, rather than the old pad stopping on a specific date.</p> <p>I appreciate that this is not very clear however would appeal to you to ensure that you honour a Nurses prescription should it be presented in the old or new format.</p> <p>I have been advised that new supplies to prescribers are in the new format. As a result, there are very few of the old supplies in circulation</p> <p><u><a href="#">NHS Circular: PCA (P) (2015) 29 Healthcare Quality and Strategy Directorate</a></u></p> <p>Thank you for your co-operation in this matter.</p> <p>Alan Harrison - Lead Pharmacist, Community Care</p>

<b>ACTION</b>	<b>Chloramphenicol 0.5% eye drops - safety alert in children &lt; 2 years –Thursday 13.05.21</b>
 Memo - SAFETY ALERT Chloramphen  Attached	<p>You may be aware of recent information that has highlighted the concerns associated with the supply of Chloramphenicol Drops to children under the age of 2.</p> <p>I have attached further information regarding this and would ask that it is shared with your teams.</p> <p>Alan Harrison - Lead Pharmacist, Community Care</p>

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### **Specials Process – Thursday 6.05.21**



Specials  
Authorisation GGC Fir



Guide Prices for  
Commonly Requestec

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## **ACTION**

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By Link.docx

Attached

Over the last year the Pharmacy Services team within NHS GGC have been reviewing ways of working and the direction of travel we should take to meet the challenges for Pharmacy in the future. We have been working closely with Community Pharmacy GGC (CP GGC) around piloting services and looking at how we can make a difference to patients in our communities. From this work a Strategic Plan has been developed that includes community pharmacy at the heart of many of the services we see developing.

Community Pharmacy is integral to the plans proposed in the Plan and It is important that as many community pharmacy staff as possible have an opportunity to hear the proposals set out. As such we would like to warmly invite community pharmacy staff to an Information Roadshow to hear from our Director of Pharmacy, Gail Caldwell, who will outline the Strategy and others, who will talk about specific aspects of the Plan which might impact and involve community pharmacy.

The last roadshow will be held **at 7.00pm on Wednesday 26th May 2021**. The session will be held on Microsoft Teams using the following link:

## Microsoft Teams meeting

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Alan Harrison - Lead Pharmacist, Community Care

<b>REMINDER</b>	<b>Paperless Claiming System – Thursday 28.01.21</b>
	<p>We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).</p> <p>The final draft workbook is now with a group of around 20 volunteers who will test the process during January, February and March. The intention is to take feedback from the volunteers at the beginning of April, make any suggested changes and to introduce the new system in May for the April claims.</p> <p>We will keep you posted on progress.</p> <p>If you have any queries regarding any aspect of the process please submit these to <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a></p> <p>Janine Glen – Contracts Manager</p>

<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p>
	<ul style="list-style-type: none"> <li>• Enoxaparin supply – Thursday 29.04.21</li> <li>• Trimethoprim and Fusidic acid suspension stock update – Thursday 6.05.21</li> <li>• “It’s OK to Ask” - national campaign supporting realistic medicine and patients – Tuesday 11.05.21 - <a href="https://www.nhsinform.scot/itsoktoask">https://www.nhsinform.scot/itsoktoask</a></li> <li>• Royal Pharmaceutical Society – Drug Use Policy Survey – Monday 10.05.2021</li> <li>• Fluticasone (Flixotide) 100microgram Accuhaler shortage Primary Care – Tuesday 11.05.21</li> </ul>

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**Community Pharmacy Communication Update**


**Date: Tuesday 18<sup>th</sup> May 2021**





**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

<b>URGENT ACTION</b>	<b>DRUG ALERT CLASS 2 NO 12 2021 – CLASS 2 MEDICINES RECALL ACTION WITHIN 48 HOURS - ASTRA ZENECA UK LTD BRICANYL INJECTION 0.5MG/ML SOLUTION FOR INJECTION OR INFUSION – Tuesday 18.05.21</b>
	<a href="https://www.sehd.scot.nhs.uk/publications/DC20210517drugalert12.pdf">https://www.sehd.scot.nhs.uk/publications/DC20210517drugalert12.pdf</a>

<b>ACTION</b>	<b>LOCAL IMPLEMENTATION GROUP - NEXT MEETING 28<sup>th</sup> MAY 2021</b>
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on <b>Friday 28<sup>th</sup> May 2021</b>. Noted below are the contact details for the Pharmacy Champions. If you have any concerns you would like raised at this meeting, please speak to your Pharmacy Champion in the first instance -</p> <p>East Dunbartonshire      <a href="mailto:sultana.khaliq@nhs.scot">sultana.khaliq@nhs.scot</a></p> <p>East Renfrewshire        <a href="mailto:Elizabeth.rodick@nhs.scot">Elizabeth.rodick@nhs.scot</a></p> <p>Inverclyde                 <a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a></p> <p>North East                 <a href="mailto:derek.jamieson@nhs.scot">derek.jamieson@nhs.scot</a> <b>or</b> <a href="mailto:hannah.mcphail@nhs.scot">hannah.mcphail@nhs.scot</a></p> <p>North West                <a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> <b>or</b> <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a></p> <p>Renfrewshire              <a href="mailto:sara.docherty@nhs.scot">sara.docherty@nhs.scot</a></p> <p>South –                      <a href="mailto:karen.macdonald7@nhs.scot">karen.macdonald7@nhs.scot</a> <b>or</b> <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a></p> <p>West Dunbartonshire    <a href="mailto:joan.miller2@nhs.scot">joan.miller2@nhs.scot</a></p> <p>Trish Cawley, Contracts Co-ordinator</p>

ACTION	URGENT: PLEASE READ - REFRESHER SESSION FOR MEDICINES CARE & REVIEW
 <p>Teams - How to Join By Link.docx</p> <p>Attached</p>	<p>We are delighted to let you know that a Refresher Session around Medicines: Care &amp; Review will be held for community pharmacies. The session will be non-PMR specific.</p> <p>The event will take place as follows:</p> <p><b>DATE: Wednesday 19th May 2021</b>  <b>TIME: 7:00pm for 7:15pm</b></p> <p>Access to the event will be via the Teams link provided below.</p> <p>Microsoft Teams meeting  <b>Join on your computer or mobile app</b>  <a href="#">Click here to join the meeting</a></p> <p><b><i>The session is open to all Pharmacy staff and we would encourage you to forward the link to the e-mails of as many of your colleagues as possible so that they can access the session via either their internet browser or the Microsoft Teams app (a simple "how to guide" is attached).</i></b></p> <p>The format will follow a 30 x minute session plus 30 minutes for Q&amp;As, along with the opportunity to chat with the Prescribing Team around current activity.</p> <p>Some of the questions that will be answered will be :-</p> <ol style="list-style-type: none"> <li>1. How do I complete a TSR?</li> <li>2. How do I request a new serial prescription?</li> <li>3. How do I manage a PRN medication?</li> </ol> <p>We would commend this event to you and would ask that if you are interested in attending that you send any specific/issues questions you might have in advance of the session, so that we can make sure your issue is addressed.</p> <p>You will also find it useful to have to hand a copy of the MCR manual for your PMR for the session.</p> <p>I hope this is helpful. If you have any queries regarding any aspect of the session, please let us know.</p>

ACTION	Specials Process – Thursday 6.05.21
 <p>Specials Authorisation GGC Fir</p>  <p>Guide Prices for Commonly Requestec</p>	<p>A reminder to all community pharmacy teams regarding the processes for seeking authorisation of specials, unlicensed medicines or imported medicines. Our process continues to use an email document for seeking authorisation and to be sent from a secure email address ending in nhs.scot</p> <p>As a reminder, you do not need to seek authorisation if:</p> <ul style="list-style-type: none"> <li>• The product is a UK licensed medicine</li> <li>• Products are: <ul style="list-style-type: none"> <li>o Listed in Scottish Drug tariff part 7s, part 7u</li> <li>o Listed on the pre-approved price list (see below)</li> <li>o Available from the NHS manufacturing unit, Pharmaceutical Specials Service (PSS) – formerly Tayside Pharmaceuticals</li> </ul> </li> <li>• The product is not a medicine e.g. stocking, dressing</li> <li>• Authorisation has been obtained within last 12 months with less than 20% price variation from original authorisation</li> </ul> <p>Where authorisation is required please complete all sections of the authorisation request form and email to: <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a> and a member of the team will contact the pharmacy back with advice or authorisation details.</p>

We retained the use of the Specials guide price list as part of our ongoing response to the pandemic and continue to do so longer term. The document is updated and replaced on a quarterly basis. It is not a replacement for the Scottish Drug Tariff and is in no way shared or approved by PSD. Any product on this list still needs to be correctly and accurately endorsed; the guide price is only a means for facilitating the authorisation process.

All details can be found in the Specials section of the website:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/specials/>

The price list is located in the restricted section due to the commercial sensitivity of the prices. A copy of the form and the most recent price list is attached for awareness and information.

Elaine Paton - Senior Prescribing Adviser

## ACTION

## PHARMACY SERVICES STRATEGIC PLAN – INFORMATION SESSIONS



Teams - How to Join  
By Link.docx

Attached

Over the last year the Pharmacy Services team within NHS GGC have been reviewing ways of working and the direction of travel we should take to meet the challenges for Pharmacy in the future. We have been working closely with Community Pharmacy GGC (CP GGC) around piloting services and looking at how we can make a difference to patients in our communities. From this work a Strategic Plan has been developed that includes community pharmacy at the heart of many of the services we see developing.

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REMINDER

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We will keep you posted on progress.

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- “It’s OK to Ask” - national campaign supporting realistic medicine and patients – Tuesday 11.05.21 -
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- Eplerenone shortage primary care – Tuesday 11.05.21
- Primary Care Supply disruptions Trimethoprim 50mg/5ml Oral Suspension – Tuesday 11.05.21
- Old prescription pads pre 2015 changes still being used by Nurses – Thursday 13.05.21
- Chloramphenicol 0.5% eye drops - safety alert in children < 2 years –Thursday 13.05.21

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ACTION	COMMENCEMENT OF COPD SERVICE FROM 7 <sup>TH</sup> JUNE 2021
 <p>COPD Participation Spreadsheet.xlsx</p>  <p>COPD Participation Form.docx</p> <p>Attached</p>	<p>You will remember that NHS GGC in collaboration with CPGGC planned to launch a COPD service towards the end of 2020, after a successful pilot completed in Renfrewshire. This was unfortunately delayed as a result of the Covid Pandemic, and interim arrangements put in place where suitable patients could be issued with a rescue prescription which could be drawn upon should a COPD patient require medication urgently or to replace just in case medication. This initial supply could then be used for an unscheduled care supply from community pharmacies to be made for future events should the patient have further exacerbations.</p> <p>After careful review of current cases of Covid and the extent of hospital admissions of COPD patients, the Respiratory MCN have agreed that we should now progress with the original service.</p> <p><b>The service will commence from Monday 7<sup>th</sup> June 2021 and will replace the interim service which has been running for the last few months.</b></p> <p>You will find all information you need (including V2 of the SLA) to engage with the service here:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/chronic-obstructive-pulmonary-disease-copd-exacerbation/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/chronic-obstructive-pulmonary-disease-copd-exacerbation/</a></p> <p><b>The current participant list is attached. You should check this list and make sure your details are included. If your name isn't included in the participant list and you wish to engage with this service, you will need to complete a Participation Form and submit this to the CPDT (this does not apply to multiple chains who sign up centrally).</b></p> <p>Notification of the commencement of service will be sent to colleagues within primary care and acute settings week beginning <b>24<sup>th</sup> May 2021</b>. Patient record cards will be delivered to GP practices and Respiratory Teams the same week.</p> <p>We would ask that you refresh your understanding of the service requirements in time for the service commencing.</p> <p>This will be a roll out service and will develop as patients are reviewed under their current COPD care plan rather than a huge uplift and surge in all COPD patients being signed up under the service guidance.</p> <p>I look forward to your engagement and your ongoing support in the development of patient care for those COPD patients who will utilise the service going forward.</p> <p>Alan Harrison, Lead Pharmacist – Community Care</p>

ACTION	<b>(DPP) DESIGNATED PRESCRIBING PRACTITIONERS RESEARCH – Thursday 20.05.21</b>
	<p>I hope you are well. I'm not sure if you will have already completed a study around DPP (Designated Prescribing Practitioners) in Scottish community pharmacy, but the research team at RGU who are completing this work were keen to have the views and opinions of pharmacists across NHS Scotland/community practice. If you have not done so already, would you possibly have 10 minutes to spare to complete it? We are close to a 'significant' number of responses so are hopeful we can get some more people to participate.</p> <p>This research study aims to explore the views and perceptions of stakeholders and identify factors that may influence the implementation of the role of the DPP. This is being conducted jointly by NHS Education for Scotland, Community Pharmacy Scotland and the Robert Gordon University. The launch of NHS Pharmacy First Plus means we need many more IP qualified pharmacists in community pharmacy to deliver services more effectively. The DPP plays a key role during the IP course period of learning in practice.</p> <p>This study will give you an opportunity to share your views and help the implementation process. It will take around 10-15 minutes to complete. It can be completed online by accessing this link:</p> <p><a href="https://robertgordonuniversity.onlinesurveys.ac.uk/dpp-role-survey">https://robertgordonuniversity.onlinesurveys.ac.uk/dpp-role-survey</a></p> <p>I know you will be very busy, but the team also hope to conduct some short focus groups to discuss views and opinions – if you were willing to participate in this please contact Dr Tesnime Jebara at RGU at : <a href="mailto:t.jebara1@rgu.ac.uk">t.jebara1@rgu.ac.uk</a></p> <p>On behalf of the research team, thank you for your time and consideration of taking part.</p> <p>Kind Regards,</p> <p>Laura Karim MPharm (Hons)  School of Pharmacy and Life Sciences   RGU   Garthdee Road   Aberdeen   AB10 7GJ  Tel: +44 (0) 1224 262500 (ext. 2658) Email: <a href="mailto:l.karim@rgu.ac.uk">l.karim@rgu.ac.uk</a></p>

ACTION	<b>LOCAL IMPLEMENTATION GROUP - NEXT MEETING 28<sup>th</sup> MAY 2021</b>
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on <b>Friday 28<sup>th</sup> May 2021</b>. Noted below are the contact details for the Pharmacy Champions. If you have any concerns you would like raised at this meeting, please speak to your Pharmacy Champion in the first instance -</p> <p>East Dunbartonshire      <a href="mailto:sultana.khalig@nhs.scot">sultana.khalig@nhs.scot</a></p> <p>East Renfrewshire        <a href="mailto:Elizabeth.rodick@nhs.scot">Elizabeth.rodick@nhs.scot</a></p> <p>Inverclyde                 <a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a></p> <p>North East                 <a href="mailto:derek.jamieson@nhs.scot">derek.jamieson@nhs.scot</a> <b>or</b> <a href="mailto:hannah.mcphail@nhs.scot">hannah.mcphail@nhs.scot</a></p> <p>North West                <a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> <b>or</b> <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a></p> <p>Renfrewshire              <a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a></p>

	<p>South – <a href="mailto:karen.macdonald7@nhs.scot">karen.macdonald7@nhs.scot</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a></p> <p>West Dunbartonshire <a href="mailto:joan.miller2@nhs.scot">joan.miller2@nhs.scot</a></p> <p>Trish Cawley, Contracts Co-ordinator</p>
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ACTION	PHARMACY SERVICES STRATEGIC PLAN – INFORMATION SESSIONS
 <p>Teams - How to Join By Link.docx Attached</p>	<p>Over the last year the Pharmacy Services team within NHS GGC have been reviewing ways of working and the direction of travel we should take to meet the challenges for Pharmacy in the future. We have been working closely with Community Pharmacy GGC (CP GGC) around piloting services and looking at how we can make a difference to patients in our communities. From this work a Strategic Plan has been developed that includes community pharmacy at the heart of many of the services we see developing.</p> <p>Community Pharmacy is integral to the plans proposed in the Plan and It is important that as many community pharmacy staff as possible have an opportunity to hear the proposals set out. As such we would like to warmly invite community pharmacy staff to an Information Roadshow to hear from our Director of Pharmacy, Gail Caldwell, who will outline the Strategy and others, who will talk about specific aspects of the Plan which might impact and involve community pharmacy.</p> <p>The last roadshow will be held <b>at 7.00pm on Wednesday 26th May 2021</b>. The session will be held on Microsoft Teams using the following link:</p> <h3>Microsoft Teams meeting</h3> <p><b>Join on your computer or mobile app</b> <a href="#">Click here to join the meeting</a></p> <p><b><i>The session is open to all Pharmacy staff and we would encourage you to forward the link to the e-mails of as many of your colleagues as possible so that they can access the session via either their internet browser or the Microsoft Teams app (a simple “how to guide” is attached).</i></b></p> <p>I look forward to seeing community pharmacy well represented at this event.</p> <p>Alan Harrison - Lead Pharmacist, Community Care</p>

ACTION	EVALUATION OF COMMUNICATION UPDATE PROCESS (THE FIRST 8 MONTHS)
	<p>Several months ago, we asked the community pharmacy network to give us their views on the first 8 months of the Communications Update.</p> <p>We received 50 responses (thank you so much to those who took the time to complete the survey and provide valuable feedback). The majority of the responses were positive and confirmed that the “new” process was working well.</p> <p>There were constructive critical comments as well and we thought it would be useful to provide you with information on how we intend to respond to the suggestions made</p> <p><b><u>FRQUENCY/FORMAT</u></b> – responses were evenly split between “twice a week is sufficient” and “once a week would be better” – More than 50% of respondents felt the continued inclusion of “Reminders” and/or “Updates” cluttered the Update and could potentially lead to important new information being missed.</p>

**Response:** From 1<sup>st</sup> June 2021, the Tuesday update will contain “new” information only. Reminders, Updates and the list of previous articles will be restricted to the Thursday edition.

We will include a “headline” list at the top of each Update for easy reference.

We have agreed with CP GGC that the Thursday edition may also include new information, where the information cannot be held over until the following week.

INDEX – Only 35% respondents were aware of the Communications Update Index, or that back copies of the Update are stored on the CPDT website. Of those who were aware of the Index, the majority had used the resource, and had found it useful.

**Reminder:** The Communications Update Index and back copies of each Update can be found here:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/restricted-community-pharmacists/>

**PLEASE NOTE: THIS IS A RESTRICTED AREA OF THE WEBSITE AND YOU WILL NEED TO ENTER LOGIN DETAILS AT THE HOME PAGE BEFORE NAVIGATING TO THE RESTRICTED PAGE (reminder on process below).**

<https://www.communitypharmacy.scot.nhs.uk/>

LINKS – 75% of respondents were keen that the list of previous articles at the end of the Update contain links to the relevant information.

**Response:** Each item in the list will be linked to either:

- the relevant page on the website; or
- the relevant document.

I hope you find these changes useful. Please continue to provide feedback where you think we can make further improvements.

IMPORTANT INFORMATION	David Thomson
	<p>We have been made aware that a number of pharmacists have tried to make contact with David Thomson through his email address or his mobile/desk phone.</p> <p>Unfortunately David is off work at the present moment due to ill health and therefore cannot respond to these messages/requests.</p> <p>Until further notice, if you require assistance with a professional issue, then please contact the Community Pharmacy Development Team generic mailbox at: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> and your query will be directed to an appropriate person to help and support you.</p> <p>Alan Harrison - Lead Pharmacist, Community Care</p>

REMINDER	RESTRICTED AREA OF CPDT WEBSITE
	<p>Reminder on how to access the restricted area of the CPDT Website:</p> <p><b><u>Items which will appear on restricted space will include:-</u></b></p> <ul style="list-style-type: none"> <li>- Patient Group Directions;</li> <li>- Clinical Mailbox Addresses;</li> <li>- 2<sup>nd</sup> Phone numbers for community pharmacies;</li> <li>- Palliative Care Network leaflet.</li> </ul> <p>This list is not exhaustive and we will add other relevant items through time.</p> <p><b><u>To access:</u></b></p> <p>Follow the link below to the Community Pharmacy page:  <a href="https://www.communitypharmacy.scot.nhs.uk">https://www.communitypharmacy.scot.nhs.uk</a></p> <p>In the top right hand corner you will see an option for “Member Login” –  On choosing this option, you will be asked for a Username and Password – you should enter:</p> <p><b>User Name: pharmacist</b>  <b>Password: pharmacist1</b></p> <p><b>Once logged in you must then access the NHS GGC page from the options provided at the top of the page as normal.</b></p> <p><b>Please note: This username and password must not be given to anyone outwith your pharmacy team.</b></p> <p>Queries to:  <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p>

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<ul style="list-style-type: none"> <li>• “It’s OK to Ask” - national campaign supporting realistic medicine and patients – Tuesday 11.05.21</li> <li>• Royal Pharmaceutical Society – Drug Use Policy Survey – Monday 10.05.2021</li> <li>• Fluticasone (Flixotide) 100microgram Accuhaler shortage Primary Care – Tuesday 11.05.21</li> <li>• Eplerenone shortage primary care – Tuesday 11.05.21</li> </ul>	

- Primary Care Supply disruptions Trimethoprim 50mg/5ml Oral Suspension – Tuesday 11.05.21
- Old prescription pads pre 2015 changes still being used by Nurses – Thursday 13.05.21
- Chloramphenicol 0.5% eye drops - safety alert in children < 2 years –Thursday 13.05.21

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

Index and copies of the Communications Update documents can be found at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update



Date: Tuesday 25<sup>th</sup> May 2021



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

<b>URGENT ACTION</b>	<b>DRUG ALERT CLASS 3 NO 13 2021 – CLASS 3 MEDICINES RECALL – ACTION WITHIN 5 DAYS – ADVANZ PHARMA – CARBIMAZOLE TABLETS 10 AND 15MG</b>
	<a href="#">Drug alert class 3 no 13 2021: class 3 medicines recall: action within 5 days: Advanz Pharma [Carbimazole Tablets 10 and 15mg] (scot.nhs.uk)</a>

<b>ACTION</b>	<b>NES WEBINAR - Covid 'Friendly' Consultations - Tuesday 22nd June 7-9pm</b>
	<p>We welcome back Dr Scott Jamieson for our next webinar supporting pharmacy teams with hints and tips to carry out patient consultations in a Covid 'Friendly' manner.</p> <p>Pharmacy teams have continued to adapt to all of the challenges presented by Covid over the past 15 months. This webinar aims to help participants to undertake consultations both face to face and also remotely using NHS near me, while overcoming anxieties and the challenges of PPE, reduced contact time and the added complexity of new technology.</p> <p><b>Learning Outcomes:</b></p> <ol style="list-style-type: none"> <li>1. Understand how to approach a remote consultation and the barriers and solutions to a successful remote consultation</li> <li>2. Be aware of hints and tips of how to carry out face to face consultations while remaining Covid secure.</li> <li>3. 3. Describe how to overcome communication challenges presented by wearing PPE.</li> </ol> <p>Join us on MS Teams for another unique and interactive session. <b>Click <a href="#">here</a> to book your place on Turas.</b> The link to join will be circulated closer to the time of the session.</p> <p><b>Contact Email:</b> <a href="mailto:Lynsey.Boyle@ggc.scot.nhs.uk">Lynsey.Boyle@ggc.scot.nhs.uk</a></p> <p>Lynsey Boyle, Pharmacist - Education &amp; Training</p>

<b>ACTION</b>	<b>COMMENCEMENT OF COPD SERVICE FROM 7<sup>TH</sup> JUNE 2021</b>
 COPD Participation Spreadsheet.xlsx   COPD Participation Form.docx  Attached	<p>You will remember that NHS GGC in collaboration with CPGGC planned to launch a COPD service towards the end of 2020, after a successful pilot completed in Renfrewshire. This was unfortunately delayed as a result of the Covid Pandemic, and interim arrangements put in place where suitable patients could be issued with a rescue prescription which could be drawn upon should a COPD patient require medication urgently or to replace just in case medication. This initial supply could then be used for an unscheduled care supply from community pharmacies to be made for future events should the patient have further exacerbations.</p>



After careful review of current cases of Covid and the extent of hospital admissions of COPD patients, the Respiratory MCN have agreed that we should now progress with the original service.

**The service will commence from Monday 7<sup>th</sup> June 2021 and will replace the interim service which has been running for the last few months.**

You will find all information you need (including V2 of the SLA) to engage with the service here:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/chronic-obstructive-pulmonary-disease-copd-exacerbation/>

**The current participant list is attached. You should check this list and make sure your details are included. If your name isn't included in the participant list and you wish to engage with this service, you will need to complete a Participation Form and submit this to the CPDT (this does not apply to multiple chains who sign up centrally).**

Notification of the commencement of service will be sent to colleagues within primary care and acute settings week beginning **24<sup>th</sup> May 2021**. Patient record cards will be delivered to GP practices and Respiratory Teams the same week.

We would ask that you refresh your understanding of the service requirements in time for the service commencing.


This will be a roll out service and will develop as patients are reviewed under their current COPD care plan rather than a huge uplift and surge in all COPD patients being signed up under the service guidance.

I look forward to your engagement and ongoing support in the development of patient care for those COPD patients who will utilise the service going forward.

Alan Harrison, Lead Pharmacist – Community Care

ACTION	LOCAL IMPLEMENTATION GROUP - NEXT MEETING 28 <sup>th</sup> MAY 2021
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on <b>Friday 28<sup>th</sup> May 2021</b>. Noted below are the contact details for the Pharmacy Champions. If you have any concerns you would like raised at this meeting, please speak to your Pharmacy Champion in the first instance -</p> <p>East Dunbartonshire      <a href="mailto:sultana.khaliq@nhs.scot">sultana.khaliq@nhs.scot</a></p> <p>East Renfrewshire      <a href="mailto:Elizabeth.rodick@nhs.scot">Elizabeth.rodick@nhs.scot</a></p> <p>Inverclyde      <a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a></p> <p>North East      <a href="mailto:derek.jamieson@nhs.scot">derek.jamieson@nhs.scot</a> <b>or</b> <a href="mailto:hannah.mcphail@nhs.scot">hannah.mcphail@nhs.scot</a></p> <p>North West      <a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> <b>or</b> <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a></p> <p>Renfrewshire      <a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a></p> <p>South –      <a href="mailto:karen.macdonald4@ggc.scot.nhs.uk">karen.macdonald4@ggc.scot.nhs.uk</a> <b>or</b> <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a></p>

	West Dunbartonshire <a href="mailto:joan.miller2@nhs.scot">joan.miller2@nhs.scot</a> Trish Cawley, Contracts Co-ordinator
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ACTION	PHARMACY SERVICES STRATEGIC PLAN – INFORMATION SESSIONS
 Teams - How to Join By Link.docx <b>Attached</b>	<p>Over the last year the Pharmacy Services team within NHS GGC have been reviewing ways of working and the direction of travel we should take to meet the challenges for Pharmacy in the future. We have been working closely with Community Pharmacy GGC (CP GGC) around piloting services and looking at how we can make a difference to patients in our communities. From this work a Strategic Plan has been developed that includes community pharmacy at the heart of many of the services we see developing.</p> <p>Community Pharmacy is integral to the plans proposed in the Plan and It is important that as many community pharmacy staff as possible have an opportunity to hear the proposals set out. As such we would like to warmly invite community pharmacy staff to an Information Roadshow to hear from our Director of Pharmacy, Gail Caldwell, who will outline the Strategy and others, who will talk about specific aspects of the Plan which might impact and involve community pharmacy.</p> <p>The last roadshow will be held <b>at 7.00pm on Wednesday 26th May 2021</b>. The session will be held on Microsoft Teams using the following link:</p> <p><b>Microsoft Teams meeting</b>  <b>Join on your computer or mobile app</b>  <a href="#">Click here to join the meeting</a></p> <p><b><i>The session is open to all Pharmacy staff and we would encourage you to forward the link to the e-mails of as many of your colleagues as possible so that they can access the session via either their internet browser or the Microsoft Teams app (a simple “how to guide” is attached).</i></b></p> <p>I look forward to seeing community pharmacy well represented at this event.</p> <p>Alan Harrison - Lead Pharmacist, Community Care</p>

IMPORTANT INFORMATION	EVALUATION OF COMMUNICATION UPDATE PROCESS (THE FIRST 8 MONTHS)
	<p>Several months ago, we asked the community pharmacy network to give us their views on the first 8 months of the Communications Update.</p> <p>We received 50 responses (thank you so much to those who took the time to complete the survey and provide valuable feedback). The majority of the responses were positive and confirmed that the “new” process was working well.</p> <p>There were constructive critical comments as well and we thought it would be useful to provide you with information on how we intend to respond to the suggestions made</p> <p><u>FRQUENCY/FORMAT</u> – responses were evenly split between “twice a week is sufficient” and “once a week would be better” – More than 50% of respondents felt the continued inclusion of “Reminders” and/or “Updates” cluttered the Update and could potentially lead to important new information being missed.</p>

**Response:** From 1<sup>st</sup> June 2021, the Tuesday update will contain “new” information only. Reminders, Updates and the list of previous articles will be restricted to the Thursday edition.

We will include a “headline” list at the top of each Update for easy reference.

We have agreed with CP GGC that the Thursday edition may also include new information, where the information cannot be held over until the following week.

INDEX – Only 35% respondents were aware of the Communications Update Index, or that back copies of the Update are stored on the CPDT website. Of those who were aware of the Index, the majority had used the resource, and had found it useful.

**Reminder:** The Communications Update Index and back copies of each Update can be found here:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/restricted-community-pharmacists/>

**PLEASE NOTE: THIS IS A RESTRICTED AREA OF THE WEBSITE AND YOU WILL NEED TO ENTER LOGIN DETAILS AT THE HOME PAGE BEFORE NAVIGATING TO THE RESTRICTED PAGE (reminder on process below).**

<https://www.communitypharmacy.scot.nhs.uk/>

LINKS – 75% of respondents were keen that the list of previous articles at the end of the Update contain links to the relevant information.

**Response:** Each item in the list will be linked to either:

- the relevant page on the website; or
- the relevant document.

I hope you find these changes useful. Please continue to provide feedback where you think we can make further improvements.

Janine Glen – Contracts Manager

#### IMPORTANT INFORMATION

#### F.A.O. PARTICIPANTS IN FLU VACCINATION PROGRAMME 2020/2021 – UPLIFT OF SHARPS BINS

We have recently become aware that many participants in the flu vaccination programme have not yet had their sharps bins uplifted. Sectors G1-G34 should already have been uplifted.

Tradebe (the company who will undertake the uplift) have explained that they needed to pause the uplift schedule due to other demands.

I have had an assurance from Tradebe that the uplift programme for sharps bins (solely related to the flue vaccination service) recommenced week beginning Monday 24<sup>th</sup> May 2021.

**TRADEBE ADVISED THAT SOME PHARMACIES HAVE ATTEMPTED TO RETURN GENERAL SHARPS WASTE – PLEASE ENSURE YOUR STAFF ARE AWARE THAT THIS UPLIFT IS RESTRICTED TO THE SHARPS GENERATED DURING THE FLU VACCINATION PROGRAMME FOR LAST YEAR – EVERY PARTICIPANT WAS PROVIDED WITH A BIN SOLELY FOR THIS PURPOSE.**

I would ask that you let us know if your sharps bin hasn't been uplifted by 1<sup>st</sup> June 2021. Notifications should be sent into the generic mailbox – [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot).

Thanks

Janine Glen – Contracts Manager

21/05/21

<b>IMPORTANT INFORMATION</b>	<b>COMMUNITY PHARMACY STAFF REQUIRING FIRST VACCINE</b>
	<p>By now the majority of colleagues working within Community Pharmacies should have accessed Covid vaccines through the various mass vaccination clinics that were set up for frontline workers.</p> <p>In the event that a member of staff requires access for a first vaccine, the following email address should be used to advise the service accordingly</p> <p><a href="mailto:staff.covid19@ggc.scot.nhs.uk">staff.covid19@ggc.scot.nhs.uk</a></p> <p>Alan Harrison - Lead Pharmacist, Community Care</p>

<b>IMPORTANT INFORMATION</b>	<b>DAVID THOMSON</b>
	<p>We have been made aware that a number of pharmacists have tried to make contact with David Thomson through his email address or his mobile/desk phone.</p> <p>Unfortunately David is off work at the present moment due to ill health and therefore cannot respond to these messages/requests.</p> <p>Until further notice, if you require assistance with a professional issue, then please contact the Community Pharmacy Development Team generic mailbox at: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> and your query will be directed to an appropriate person to help and support you.</p> <p>Alan Harrison - Lead Pharmacist, Community Care</p>

<b>REMINDER</b>	<b>RESTRICTED AREA OF CPDT WEBSITE</b>
	<p>Reminder on how to access the restricted area of the CPDT Website:</p> <p><b><u>Items which will appear on restricted space will include:-</u></b></p> <ul style="list-style-type: none"> <li>- Patient Group Directions;</li> <li>- Clinical Mailbox Addresses;</li> <li>- 2<sup>nd</sup> Phone numbers for community pharmacies;</li> <li>- Palliative Care Network leaflet.</li> </ul> <p>This list is not exhaustive and we will add other relevant items through time.</p> <p><b><u>To access:</u></b></p> <p>Follow the link below to the Community Pharmacy page:  <a href="https://www.communitypharmacy.scot.nhs.uk">https://www.communitypharmacy.scot.nhs.uk</a></p> <p>In the top right hand corner you will see an option for “Member Login” –  On choosing this option, you will be asked for a Username and Password – you should enter:</p> <p><b>User Name: pharmacist</b>  <b>Password: pharmacist1</b></p> <p><b>Once logged in you must then access the NHS GGC page from the options provided at the top of the page as normal.</b></p> <p><b>Please note: This username and password must not be given to anyone outwith your pharmacy team.</b></p> <p>Queries to:</p>

[ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

<b>REMINDER</b>	<b>Paperless Claiming System – Thursday 28.01.21</b>
	<p>We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).</p> <p>The final draft workbook is now with a group of around 20 volunteers who will test the process during January, February and March. The intention is to take feedback from the volunteers at the beginning of April, make any suggested changes and to introduce the new system in May for the April claims.</p> <p>We will keep you posted on progress.</p> <p>If you have any queries regarding any aspect of the process please submit these to <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a></p> <p>Janine Glen – Contracts Manager</p>

<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p> <ul style="list-style-type: none"><li>• Old prescription pads pre 2015 changes still being used by Nurses – Thursday 13.05.21</li><li>• Chloramphenicol 0.5% eye drops - safety alert in children &lt; 2 years –Thursday 13.05.21</li><li>• <a href="#">(DPP) DESIGNATED PRESCRIBING PRACTITIONERS RESEARCH – Thursday 20.05.21</a></li></ul>
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Index and copies of the Communications Update documents can be found at:  
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ACTION	NES WEBINAR - Covid 'Friendly' Consultations - Tuesday 22nd June 7-9pm
	<p>We welcome back Dr Scott Jamieson for our next webinar supporting pharmacy teams with hints and tips to carry out patient consultations in a Covid 'Friendly' manner.</p> <p>Pharmacy teams have continued to adapt to all of the challenges presented by Covid over the past 15 months. This webinar aims to help participants to undertake consultations both face to face and also remotely using NHS near me, while overcoming anxieties and the challenges of PPE, reduced contact time and the added complexity of new technology.</p> <p><b>Learning Outcomes:</b></p> <ol style="list-style-type: none"> <li>1. Understand how to approach a remote consultation and the barriers and solutions to a successful remote consultation</li> <li>2. Be aware of hints and tips of how to carry out face to face consultations while remaining Covid secure.</li> <li>3. 3. Describe how to overcome communication challenges presented by wearing PPE.</li> </ol> <p>Join us on MS Teams for another unique and interactive session. <b>Click <a href="#">here</a> to book your place on Turas.</b> The link to join will be circulated closer to the time of the session.</p> <p><b>Contact Email:</b> <a href="mailto:Lynsey.Boyle@ggc.scot.nhs.uk">Lynsey.Boyle@ggc.scot.nhs.uk</a></p> <p>Lynsey Boyle, Pharmacist - Education &amp; Training</p>

ACTION	COMMENCEMENT OF COPD SERVICE FROM 7 <sup>TH</sup> JUNE 2021
 <p>COPD Participation Sheet 27_05_21 1pm</p>  <p>COPD Participation Form.docx</p> <p>Attached</p>	<p>You will remember that NHS GGC in collaboration with CPGGC planned to launch a COPD service towards the end of 2020, after a successful pilot completed in Renfrewshire. This was unfortunately delayed as a result of the Covid Pandemic, and interim arrangements put in place where suitable patients could be issued with a rescue prescription which could be drawn upon should a COPD patient require medication urgently or to replace just in case medication. This initial supply could then be used for an unscheduled care supply from community pharmacies to be made for future events should the patient have further exacerbations.</p> <p>After careful review of current cases of Covid and the extent of hospital admissions of COPD patients, the Respiratory MCN have agreed that we should now progress with the original service.</p> <p><b>The service will commence from Monday 7<sup>th</sup> June 2021 and will replace the interim service which has been running for the last few months.</b></p> <p>You will find all information you need (including V2 of the SLA) to engage with the service here:</p>

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/chronic-obstructive-pulmonary-disease-copd-exacerbation/>

The current participant list is attached. You should check this list and make sure your details are included. If your name isn't included in the participant list and you wish to engage with this service, you will need to complete a Participation Form and submit this to the CPDT (this does not apply to multiple chains who sign up centrally).

Notification of the commencement of service will be sent to colleagues within primary care and acute settings week beginning **24<sup>th</sup> May 2021**. Patient record cards will be delivered to GP practices and Respiratory Teams the same week.

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20/05/21

## ACTION

## LOCAL IMPLEMENTATION GROUP - NEXT MEETING 28<sup>th</sup> MAY 2021

The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.

The next meeting of the LIG is due to take place on **Friday 28<sup>th</sup> May 2021**. Noted below are the contact details for the Pharmacy Champions. If you have any concerns you would like raised at this meeting, please speak to your Pharmacy Champion in the first instance -

East Dunbartonshire [sultana.khaliq@nhs.scot](mailto:sultana.khaliq@nhs.scot)

East Renfrewshire [elizabeth.roddick@nhs.scot](mailto:elizabeth.roddick@nhs.scot)

Inverclyde [sandra.reynolds@nhs.scot](mailto:sandra.reynolds@nhs.scot)

North East [derek.jamieson@nhs.scot](mailto:derek.jamieson@nhs.scot) **or** [hannah.mcphail@nhs.scot](mailto:hannah.mcphail@nhs.scot)

North West [garry.scott@nhs.scot](mailto:garry.scott@nhs.scot) **or** [stuart.dinnie@nhs.scot](mailto:stuart.dinnie@nhs.scot)

Renfrewshire [sarah.docherty@nhs.scot](mailto:sarah.docherty@nhs.scot)


South – [karen.macdonald4@ggc.scot.nhs.uk](mailto:karen.macdonald4@ggc.scot.nhs.uk)  
**or** [narinder.dhillon7@nhs.scot](mailto:narinder.dhillon7@nhs.scot)


West Dunbartonshire [joan.miller2@nhs.scot](mailto:joan.miller2@nhs.scot)

Trish Cawley, Contracts Co-ordinator

## INFORMATION

**Discontinuation of Products From PSS (Formerly Tayside Pharmaceuticals)**

 <p>Extemporaneous discontinuation Ma Attached</p>	<p>Please see attached letter from PSS intimating a discontinuation of several lines that are now available from Rosemont with longer expiry dates and more cost efficient pricing.</p> <p>Elaine Paton, Senior Prescribing Adviser</p> <p>27/05/21</p>
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<p><b>IMPORTANT</b></p>	<p><b>Guide Price for Specials</b></p>
 <p>Guide Prices for Commonly Requeste Attached</p>	<p>I have attached a copy of the pre-approved prices for certain commonly prescribed and dispensed unlicensed/ Specials and also vitamin supplements for reference in your pharmacy. As before, any item on this list which can be obtained at the price provided or less, does NOT require authorisation from the Board. This list is not shared with PSD and is a local agreement so contractors must ensure that all ULM/specials/ vitamins are correctly and accurately endorsed electronically before submission to PSD.</p> <p>Items not listed on this pre-approved list; listed in Part 7S or 7U of the Scottish Drug tariff or available from PSS must be authorised using the correct form for this purpose. All information, including the form is available on the <a href="#">CPDT website</a>. Please note that the guide price list is within the <u>restricted</u> section due to commercial sensitivity.</p> <p>Elaine Paton, Senior Prescribing Adviser</p> <p>27/05/21</p>

<p><b>IMPORTANT INFORMATION</b></p>	<p><b>EVALUATION OF COMMUNICATION UPDATE PROCESS (THE FIRST 8 MONTHS)</b></p>
	<p>Several months ago, we asked the community pharmacy network to give us their views on the first 8 months of the Communications Update.</p> <p>We received 50 responses (thank you so much to those who took the time to complete the survey and provide valuable feedback). The majority of the responses were positive and confirmed that the “new” process was working well.</p> <p>There were constructive critical comments as well and we thought it would be useful to provide you with information on how we intend to respond to the suggestions made</p> <p><b>FRQUENCY/FORMAT</b> – responses were evenly split between “twice a week is sufficient” and “once a week would be better” – More than 50% of respondents felt the continued inclusion of “Reminders” and/or “Updates” cluttered the Update and could potentially lead to important new information being missed.</p> <p><b>Response:</b> From 1<sup>st</sup> June 2021, the Tuesday update will contain “new” information only. Reminders, Updates and the list of previous articles will be restricted to the Thursday edition.</p> <p><b>We will include a “headline” list at the top of each Update for easy reference.</b></p> <p><b>We have agreed with CP GGC that the Thursday edition may also include new information, where the information cannot be held over until the following week.</b></p> <p><b>INDEX</b> – Only 35% respondents were aware of the Communications Update Index, or that back copies of the Update are stored on the CPDT website. Of those who were aware of the Index, the majority had used the resource, and had found it useful.</p> <p><b>Reminder:</b> The Communications Update Index and back copies of each Update can be found here:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/restricted-community-pharmacists/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/restricted-community-pharmacists/</a></p>



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LINKS – 75% of respondents were keen that the list of previous articles at the end of the Update contain links to the relevant information.

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- the relevant document.

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Janine Glen, Contracts Manager

**IMPORTANT INFORMATION**

**F.A.O. PARTICIPANTS IN FLU VACCINATION PROGRAMME 2020/2021 – UPLIFT OF SHARPS BINS**

We have recently become aware that many participants in the flu vaccination programme have not yet had their sharps bins uplifted. Sectors G1-G34 should already have been uplifted.

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**TRADEBE ADVISED THAT SOME PHARMACIES HAVE ATTEMPTED TO RETURN GENERAL SHARPS WASTE – PLEASE ENSURE YOUR STAFF ARE AWARE THAT THIS UPLIFT IS RESTRICTED TO THE SHARPS GENERATED DURING THE FLU VACCINATION PROGRAMME FOR LAST YEAR – EVERY PARTICIPANT WAS PROVIDED WITH A BIN SOLELY FOR THIS PURPOSE.**

I would ask that you let us know if your sharps bin hasn't been uplifted by **1<sup>st</sup> June 2021**. Notifications should be sent into the generic mailbox – [gqc.cpdevteam@nhs.scot](mailto:gqc.cpdevteam@nhs.scot).

Thanks

Janine Glen, Contracts Manager

21/05/21

**IMPORTANT INFORMATION**

**DAVID THOMSON**

We have been made aware that a number of pharmacists have tried to make contact with David Thomson through his email address or his mobile/desk phone.

Unfortunately David is off work at the present moment due to ill health and therefore cannot respond to these messages/requests.

Until further notice, if you require assistance with a professional issue, then please contact the Community Pharmacy Development Team generic mailbox at: [gqc.cpdevteam@nhs.scot](mailto:gqc.cpdevteam@nhs.scot) and your query will be directed to an appropriate person to help and support you.

Alan Harrison, Lead Pharmacist, Community Care

REMINDER	RESTRICTED AREA OF CPDT WEBSITE
	<p>Reminder on how to access the restricted area of the CPDT Website:</p> <p><b><u>Items which will appear on restricted space will include:-</u></b></p> <ul style="list-style-type: none"> <li>- Patient Group Directions;</li> <li>- Clinical Mailbox Addresses;</li> <li>- 2<sup>nd</sup> Phone numbers for community pharmacies;</li> <li>- Palliative Care Network leaflet.</li> </ul> <p>This list is not exhaustive and we will add other relevant items through time.</p> <p><b><u>To access:</u></b></p> <p>Follow the link below to the Community Pharmacy page:  <a href="https://www.communitypharmacy.scot.nhs.uk">https://www.communitypharmacy.scot.nhs.uk</a></p> <p>In the top right hand corner you will see an option for “Member Login” –  On choosing this option, you will be asked for a Username and Password – you should enter:</p> <p><b>User Name: pharmacist</b>  <b>Password: pharmacist1</b></p> <p><b>Once logged in you must then access the NHS GGC page from the options provided at the top of the page as normal.</b></p> <p><b>Please note: This username and password must not be given to anyone outwith your pharmacy team.</b></p> <p>Queries to:  <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p>

REMINDER	Paperless Claiming System – Thursday 28.01.21
	<p>We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).</p> <p>The final draft workbook is now with a group of around 20 volunteers who will test the process during January, February and March. The intention is to take feedback from the volunteers at the beginning of April, make any suggested changes and to introduce the new system in May for the April claims.</p> <p>We will keep you posted on progress.</p> <p>If you have any queries regarding any aspect of the process please submit these to <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a></p> <p>Janine Glen, Contracts Manager</p>

REMINDERS	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p>
<ul style="list-style-type: none"> <li>• <a href="#">(DPP) DESIGNATED PRESCRIBING PRACTITIONERS RESEARCH – Thursday 20.05.21</a></li> <li>• <a href="#">COMMUNITY PHARMACY STAFF REQUIRING FIRST VACCINE – Tuesday 25.05.21</a></li> </ul>	

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

Index and copies of the Communications Update documents can be found at:  
<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>