

Regional Portals

Accessing Regional Clinical Portals from NHS Fife H&SC Clinical Portal

Before you start you will require Clinical user or GP user access to the Orion H&SC Clinical Portal

STEP 1 Accessing West of Scotland: patient not in context

- Double click the Portal Icon on the desktop 
- Sign into portal
- Select the Regional Portals link/Regional Portal Search on the portal home page

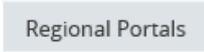


- Select Regional Portal Search from the available actions
- Landing page for the available portals details important information
- Select the appropriate portal from the list
- User will be signed into the portal. Maximise the portal screen.
- Enter the CHI and search
- Select the matching patient
- To return to the Fife portal close the screen using the X top right of the screen



STEP 2 Accessing West of Scotland: patient in context

- Select a patient and launch portal from Trakcare using the portal icon
- Or sign into portal and search for a patient first

- With a patient in context select the Regional Portals tab 
- Landing page for the available portals details important information
- Select the appropriate portal from the list
- User will be signed into the portal. Maximise the portal screen
- Select the patient to confirm
- To return to the Fife portal close the screen using the X



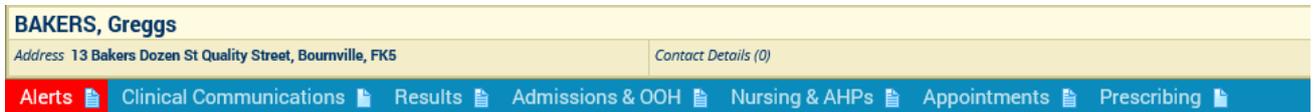
STEP 3 Viewing information:

- It is important to note that information shared by each board may differ. If there are any queries about the information, or perceived missing information, please contact the relevant specialty in that board.
- There is currently no data sharing agreement in place for Immunisation data.
- Please take the reference ranges into account when interpreting laboratory results from the different boards.
- With the patient selected navigate the clinical documents in the same way as in the Fife portal.
- Some information can be expanded to view e.g. the Patient notes found on the person summary in the GGC portal. Hover over the note and a hand icon will be seen. Click to view the full note.

Patient Notes - Click to Maximise

Note Type	Last Updated	Note	Created By	Description	Role	Specialty	Organisation
Outpatient Note EXTENDED	15-Jul-2020 2:22 PM	S- Symptoms improving. Right leg pain resolved- no pain for last 5 days. LBP persists but eases when moving/walking. Stopped taking amitriptyline. At work & managing well. D- Nil tender on palpation of L5px. AROM L5px flex FT to mid shin - 	MSKS	MSK Physio test account		Physiotherapy	

- The NHS Forth valley portal has a different user interface with tabs across the top to navigate the documents/results



- Hyperlinks to the boards specific intranets site or further training guidance may be seen. These links will not load that site for Fife users as there is no agreement in place to share.

Further Guidance

Portal guides are available on Stafflink under Reference/Clinical Systems Learning Materials/Health and Social Care Portal

Contact us

If you have any questions, please do not hesitate to get in touch via the below options:

- Log a call with the IT Service Desk Portal
- Call the IT Service Desk on Ext: 28028