





**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

In this edition –

- Instalment Dispensing
- Revised Ordering Arrangements for PPE
- National Pharmacy Technician Group Scotland – Key Messages
- PCA(P)07 – NHS Pharmacy First Scotland – Addition of Common Clinical Conditions
- NES Webinar – COVID “friendly” consultations – 22/06/2021

ACTION	INSTALMENT DISPENSING
	<p>We believe there may be some confusion around supply of controlled drugs in dosette boxes. It appears that some pharmacies are supplying weekly dosette boxes, four at a time, against prescriptions for one month's supply where the prescriber has specified weekly dispensing.</p> <p>The Misuse of Drugs Act and Regulations legislation is quite clear in that you are not able to make a supply of a Schedule 2 or Schedule 3 controlled drug, prescribed in instalments, in advance of the supply date except in circumstances where the pharmacy is closed and where the Home Office wording is included on the prescription. Where a prescription for these drugs states supply weekly, it must only be supplied weekly.</p> <p>For example, where the first supply is made on the 1<sup>st</sup> day on the month, then the next supply should be made 7 days later on the 8<sup>th</sup> day of the month. All four boxes should not be issued at once if the prescription specifies weekly dispensing.</p> <p>Requests from patients, family, carers or others cannot take precedence over the prescriber's instructions. Where a prescriber requests the supply to be made in advance, then they must furnish a legally compliant prescription before any supplies are made.</p> <p>This legislation applies to many commonly prescribed medicines in addition to Schedule 2CDs including Tramadol, Temazepam, Gabapentin and Pregabalin</p> <p>We reminded you recently that pharmacists, are unable to amend the frequency of the supply stipulated by the actual prescriber.</p> <p>Many medicines, including those not governed by controlled drug legislation, are potentially harmful when not used appropriately, and there are risks inherent in making supplies that are contrary to the prescribers instructions.</p> <p>Please contact <a href="#">the Controlled Drug Governance Team</a> or phone 0141 201 6033 should you wish to discuss any concerns you may have.</p> <p>01/06/2021</p>

ACTION	REVISED ORDERING ARRANGEMENTS FOR PPE
 <p>Instructions for GG&amp;C and Borders.pc Attached</p>	<p>You should all be aware that the ordering of PPE will now be made via PECOS rather than via a telephone ordering system operated by National Procurement. CPS have been at the forefront of this new provision and have circulated information to support the new way of ordering.</p> <p>I have attached the instructions just in case these have been missed within your pharmacy.</p> <p>This information will also be housed on the CPDT website front page.</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p> <p>Alan Harrison 01/06/21</p>

ACTION	National Pharmacy Technician Group Scotland – Key Messages
 <p>Key Messages May 2021- Pharmacy Tech Attached</p>	<p>Please see attached.</p> <p>Alan Harrison 01/06/21</p>

ACTION	PCA(P)07 - ADDITIONAL PHARMACEUTICAL SERVICES NHS PHARMACY FIRST SCOTLAND – ADDITION OF COMMON CLINICAL CONDITIONS
	<p><u>Additional Pharmaceutical Services: NHS Pharmacy First Scotland: addition of common clinical conditions</u></p>

ACTION	NES WEBINAR - Covid 'Friendly' Consultations - Tuesday 22nd June 7-9pm
	<p>We welcome back Dr Scott Jamieson for our next webinar supporting pharmacy teams with hints and tips to carry out patient consultations in a Covid 'Friendly' manner.</p> <p>Pharmacy teams have continued to adapt to all of the challenges presented by Covid over the past 15 months. This webinar aims to help participants to undertake consultations both face to face and also remotely using NHS near me, while overcoming anxieties and the challenges of PPE, reduced contact time and the added complexity of new technology.</p> <p><b>Learning Outcomes:</b></p> <ol style="list-style-type: none"> <li>1. Understand how to approach a remote consultation and the barriers and solutions to a successful remote consultation</li> <li>2. Be aware of hints and tips of how to carry out face to face consultations while remaining Covid secure.</li> <li>3. 3. Describe how to overcome communication challenges presented by wearing PPE.</li> </ol> <p>Join us on MS Teams for another unique and interactive session. <b>Click <a href="#">here</a> to book your place on Turas.</b> The link to join will be circulated closer to the time of the session.</p>

**Contact Email:** [Lynsey.Boyle@ggc.scot.nhs.uk](mailto:Lynsey.Boyle@ggc.scot.nhs.uk)

Lynsey Boyle, Pharmacist - Education & Training

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**New in this edition –**

- **Scottish Pharmacy Technician Clinical Leadership Fellow**
- **Circular PCA(P) (2021) 8 COVID-19 Test Kit Community Pharmacy Collection Service**
- **PGDs for Aciclovir and Flucloxacillin**

<b>ACTION</b>	<b>Scottish Pharmacy Technician Clinical Leadership Fellow</b>
	<p>Please see link below to the job advert for the Scottish Pharmacy Technician Clinical Leadership Fellow 2021 -22.</p> <p><a href="#">NHS Scotland   Jobs   Search here for your perfect career</a></p> <p><b>Closing date : 13<sup>th</sup> June 2021</b></p> <p>Best Wishes Val Findlay National Co-ordinator Pharmacy Technician Educational Development</p>

<b>ACTION</b>	<b>Circular PCA(P) (2021) 8 COVID-19 Test Kit Community Pharmacy Collection Service</b>
 Circular PCA(P)(2021) 8 COV   Circular PCA(P)(2021) 8 COV  <b>Attached</b>	

<b>ACTION</b>	<b>PGDs for Aciclovir and Flucloxacillin</b>
 PGD Aciclovir 800mg APPROVED N	<p>Attached are National Pharmacy First PGDs for Aciclovir and Flucloxacillin.</p> <p><b>Please note: To cut down on paper and to streamline the submission process, you only need to submit one signing sheet. This sheet <u>MUST</u> however contain</b></p>



PGD Flucloxacillin  
National APPROVED



Aciclovir\_Flucloxacil  
lin Single Signature

Attached

**separate signatures for both of the PGDs showing that you have read, understood and accept the professional responsibility for each arrangement.**

**Please sign and return by 1<sup>st</sup> July 2021.**


Further information available from the link below – please note this is a restricted space and you will need to provide log in details to access:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/restricted-community-pharmacists/patient-group-directions-pgd/>

03/06/21

## REMINDERS AND UPDATES:

REMINDER	INSTALMENT DISPENSING
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REMINDER	National Pharmacy Technician Group Scotland – Key Messages
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1. Understand how to approach a remote consultation and the barriers and solutions to a successful remote consultation
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Join us on MS Teams for another unique and interactive session. **Click [here](#) to book your place on Turas.** The link to join will be circulated closer to the time of the session.

**Contact Email:** Lynsey.Boyle@ggc.scot.nhs.uk

Lynsey Boyle, Pharmacist - Education & Training

## REMINDER

## COMMENCEMENT OF COPD SERVICE FROM 7TH JUNE 2021



COPD Participation Sheet 03\_06\_21 1pm



COPD Participation Form.docx

Attached

You will remember that NHS GGC in collaboration with CPGGC planned to launch a COPD service towards the end of 2020, after a successful pilot completed in Renfrewshire. This was unfortunately delayed as a result of the Covid Pandemic, and interim arrangements put in place where suitable patients could be issued with a rescue prescription which could be drawn upon should a COPD patient require medication urgently or to replace just in case medication. This initial supply could then be used for an unscheduled care supply from community pharmacies to be made for future events should the patient have further exacerbations.

After careful review of current cases of Covid and the extent of hospital admissions of COPD patients, the Respiratory MCN have agreed that we should now progress with the original service.

**The service will commence from Monday 7<sup>th</sup> June 2021 and will replace the interim service which has been running for the last few months.**

You will find all information you need (including V2 of the SLA) to engage with the service here:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/chronic-obstructive-pulmonary-disease-copd-exacerbation/>

**The current participant list is attached. You should check this list and make sure your details are included. If your name isn't included in the participant list and you wish to engage with this service, you will need to complete a Participation Form and submit this to the CPDT (this does not apply to multiple chains who sign up centrally).**

Notification of the commencement of service will be sent to colleagues within primary care and acute settings week beginning **24<sup>th</sup> May 2021**. Patient record cards will be delivered to GP practices and Respiratory Teams the same week.

We would ask that you refresh your understanding of the service requirements in time for the service commencing.

This will be a roll out service and will develop as patients are reviewed under their current COPD care plan rather than a huge uplift and surge in all COPD patients being signed up under the service guidance.

I look forward to your engagement and ongoing support in the development of patient care for those COPD patients who will utilise the service going forward.



Alan Harrison, Lead Pharmacist – Community Care  
20/05/21

**REMINDER**

**RESTRICTED AREA OF CPDT WEBSITE**

Reminder on how to access the restricted area of the CPDT Website:

**Items which will appear on restricted space will include:-**

- Patient Group Directions;
- Clinical Mailbox Addresses;
- 2<sup>nd</sup> Phone numbers for community pharmacies;
- Palliative Care Network leaflet.

This list is not exhaustive and we will add other relevant items through time.

**To access:**

Follow the link below to the Community Pharmacy page:

<https://www.communitypharmacy.scot.nhs.uk>

In the top right hand corner you will see an option for “Member Login” –

On choosing this option, you will be asked for a Username and Password – you should enter:

**User Name: pharmacist**

**Password: pharmacist1**

**Once logged in you must then access the NHS GGC page from the options provided at the top of the page as normal.**

**Please note: This username and password must not be given to anyone outwith your pharmacy team.**

Queries to:

[ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

**REMINDER**

**Paperless Claiming System – Thursday 28.01.21**

We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).

The final draft workbook is now with a group of around 20 volunteers who will test the process during January, February and March. The intention is to take feedback from the volunteers at the beginning of April, make any suggested changes and to introduce the new system in May for the April claims.

We will keep you posted on progress.

If you have any queries regarding any aspect of the process please submit these to [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

Janine Glen, Contracts Manager

**REMINDERS**

**Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:**

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

- [Guide Price for Specials - 27/05/21](#)
- [Discontinuation of Products From PSS \(Formerly Tayside Pharmaceuticals\) – 27.05.21](#)
- [REVISED ORDERING ARRANGEMENTS FOR PPE - 1/6/21](#)

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In this edition –

- Patient Return of Sharps Bins.

<b>ACTION</b>	<b>Patient Return of Sharps Bins</b>
 <p>Sharps Bins - Updated Letter to GPs.</p>	<p>The Board's Waste Manager recently issued a letter to GP practices, which mistakenly advised that pharmacies would routinely accept patient returns of sharps bins (regardless of where the bins were generated).</p> <p>This as you will be aware, is not correct. The only community pharmacies who routinely take back sharps are the IEP pharmacies, and this arrangement is solely for harm reduction patients.</p> <p>We have highlighted the error, and an updated message has been sent out to GP practices (copy attached for information). This should result in GP practices being more willing to take bins back from patients.</p> <p>It is entirely possible that the initial message has made its way through to a small number of patients which might result in some attempts to return sharps bins to community pharmacies. If this happens, please provide the patient with the correct information.</p> <p>Any queries e-mail: <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a></p> <p>Janine Glen – 07/06/2021</p>

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## Reminders and Updates –




- **Patient Return of Sharps Bins**
- **Scottish Pharmacy Technician Clinical Leadership Fellow**
- **PGDs for Aciclovir and Flucloxacillin**
- **NES WEBINAR - Covid 'Friendly' Consultations - Tuesday 22nd June 7-9pm**

### REMINDERS AND UPDATES:

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	Best Wishes Val Findlay National Co-ordinator Pharmacy Technician Educational Development
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REMINDER	PGDs for Aciclovir and Flucloxacillin
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**Community Pharmacy Communication Update**


**Date: Tuesday 15<sup>th</sup> June 2021**


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In this edition –

- **Vaccination Programme – 2021/2022**
- **Midazolam Dispensing**
- **ONS Improvement Programme Newsletter May 2021**
- **COVID-19 Therapeutic Alert- Remdesivir for Patients Hospitalised with Covid Update**

Action	Vaccination Programme – 2021/2022
 Vaccination Programme - 2021-2 <b>Attached</b>	<p>As you might be aware, the Board is currently planning its vaccination programme for 2021/2022.</p> <p>At this point, no firm decisions have been taken around the level or focus of community pharmacy involvement in the programme. We do however need to undertake some preparatory work to inform the planning process at this stage.</p> <p>Attached is a pro-forma which we would ask that you complete and return to the Community Pharmacy Development Team (CPD) by <b>Wednesday 23<sup>rd</sup> June 2021</b>. Within the pro-forma you should indicate whether you would be interested in participating in the flu element of the vaccination programme, a dual flu/COVID element of the programme, or whether you do not wish to participate in any part of the vaccination programme.</p> <p>An indication of participation at this point is not a commitment to take part, but rather an indication that will allow the CPD Team to work with CP GGC to effectively plan and organise any potentially agreed service.</p> <p><b>BRANCHES OF BOOTS, LLOYDS, WELL, ROWLANDS, MORRISONS, GILBRIDES and any other small multiple who operates a central sign up process should not complete the pro-forma. This information will be sourced centrally for them.</b></p> <p>Thank you for your co-operation in this matter.</p> <p>Alan Harrison – Lead Pharmacist, Community Care 15/06/2021</p>

Action	Midazolam Dispensing
 Midazolam Dispensing.doc <b>Attached</b>	<p>Please find attached an update relating to Midazolam dispensing and the various products that are available. It is important to supply the same product each time for improved patient safety.</p> <p>If you have any queries, please contact the prescribing team at: <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a></p> <p>11/06/2021</p>

<b>Action</b>	<b>ONS Improvement Programme Newsletter May 2021</b>
 ONS Improvement Programme Newslet Attached	Please find attached issue 13 of the 'ONS Improvement Programme' newsletter  Laura Houston- on behalf of Prescribing Support Dietitian 11/06/2021

<b>Action</b>	<b>COVID-19 THERAPEUTIC ALERT - REMDESIVIR FOR PATIENTS HOSPITALISED WITH COVID UPDATE</b>
 14 June update remdesivir COVID-19   Remdesivir May 2021 updated policy   CEM-CMO-2021-01 3 (4).pdf	Please see attached for information

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New in this Edition


- **CONTINUED EFFORTS TO REPRESS VIRUS**
- **Varenicline (Champix) Availability**
- **Urgent reminder regarding handling of patient sensitive details**
- **DRUG ALERT CLASS 2 - 14 2021 – CLASS 2 MEDICINES RECALL**

Action	CONTINUED EFFORTS TO REPRESS VIRUS
	<p>We are beginning to receive intelligence from across the country that the Delta strain of the Covid virus is starting to cause problems with pharmacy colleagues testing positive and having to self-isolate as a result.</p> <p>This strain has been identified as being more virulent, is spreading much faster than other strains and yet again is putting a strain on the pharmacy workforce.</p> <p>With this in mind we thought it pertinent to remind everyone again of the steps that should be in place within your pharmacies to help minimise the risk of onward transmission of the virus:</p> <ol style="list-style-type: none"> <li>1. PPE supplied from PECOS should continue to be used at all times in line with guidance – we would advise against the wearing of cloth face masks;</li> <li>2. Staff and patients should socially distance wherever possible;</li> <li>3. Use of hand gels and more importantly regular handwashing regimes should be in place;</li> <li>4. All work benches and counters should be regularly cleaned with suitable products;</li> <li>5. Ensure that breaks are split and wherever possible colleagues are not sharing close spaces when having rest breaks; and</li> </ol> <p>Please, Please do not let your guard down and remember that the above still apply <b><u>EVEN THOUGH</u></b> you may have had one or both vaccines.</p> <p>Alan Harrison 17.06.21</p>




Action	Varenicline (Champix) Availability
	<p>We've been informed that unfortunately Pfizer are currently facing an issue with the supply of varenicline (Champix) across all doses and presentations.</p> <p>Pfizer anticipate this <b>supply disruption will last for at least several weeks.</b></p> <p>The current recommendation is that <b>until the Champix shortage is resolved, patients will need to consult with their healthcare professional to choose an alternative treatment option.</b> For those who have already started a course of Champix, there isn't a lot of evidence on switching from Champix to an alternative stop smoking medication like <b>combination NRT</b>, but that <b>would seem a reasonable option.</b></p> <p><b>Any new clients starting a quit attempt should be advised to use an alternative stop smoking product</b> rather than begin a course of Champix at this time, given the uncertainty around supply.</p> <p>Annette Robb - Public Health Pharmacy 17.06.21</p>




Action	Urgent reminder regarding handling of patient sensitive details
	<p>We are starting to see an increase in the amount of patient information being sent to us in relation to Specials authorisation via personal and Company email addresses.</p> <p>I would like to remind everyone the risk of a data protection breach that this causes and refer everyone to the process that should be implemented when sending information to the office for authorisation. The process that should be followed and the forms that should be used can be accessed from the Community Pharmacy website via the link below</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/specials/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/specials/</a></p> <p>Please brief all members of the team on this issue including locum pharmacists</p> <p>Alan Harrison 17.06.21</p>

Action	DRUG ALERT CLASS 2 - 14 2021 – CLASS 2 MEDICINES RECALL – ACTION WITHIN 48 HOURS – BRISTOL LABORATORIES LIMITED, BROWN & BURK UK LTD, TEVA UK LTD, IRBESARTAN CONTAINING AND LOSARTAN CONTAINING PRODUCTS
 EL_21_A_14_FIN AL.pdf	<p>Please see attached</p>

## REMINDERS AND UPDATES:

REMINDER	NES WEBINAR - Covid 'Friendly' Consultations - Tuesday 22nd June 7-9pm
	<p>We welcome back Dr Scott Jamieson for our next webinar supporting pharmacy teams with hints and tips to carry out patient consultations in a Covid 'Friendly' manner.</p> <p>Pharmacy teams have continued to adapt to all of the challenges presented by Covid over the past 15 months. This webinar aims to help participants to undertake consultations both face to face and also remotely using NHS near me, while overcoming anxieties and the challenges of PPE, reduced contact time and the added complexity of new technology.</p> <p><b>Learning Outcomes:</b></p> <ol style="list-style-type: none"><li>1. Understand how to approach a remote consultation and the barriers and solutions to a successful remote consultation</li><li>2. Be aware of hints and tips of how to carry out face to face consultations while remaining Covid secure.</li><li>3. 3. Describe how to overcome communication challenges presented by wearing PPE.</li></ol> <p>Join us on MS Teams for another unique and interactive session. <b>Click <a href="#">here</a> to book your place on Turas.</b> The link to join will be circulated closer to the time of the session.</p> <p><b>Contact Email:</b> Lynsey.Boyle@ggc.scot.nhs.uk</p> <p>Lynsey Boyle, Pharmacist - Education &amp; Training</p>

REMINDER	Vaccination Programme – 2021/2022
 <p>Vaccination Programme - 2021-2</p> <p>Attached</p>	<p>As you might be aware, the Board is currently planning its vaccination programme for 2021/2022.</p> <p>At this point, no firm decisions have been taken around the level or focus of community pharmacy involvement in the programme. We do however need to undertake some preparatory work to inform the planning process at this stage.</p> <p>Attached is a pro-forma which we would ask that you complete and return to the Community Pharmacy Development Team (CPD) by <b>Wednesday 23<sup>rd</sup> June 2021</b>. Within the pro-forma you should indicate whether you would be interested in participating in the flu element of the vaccination programme, a dual flu/COVID element of the programme, or whether you do not wish to participate in any part of the vaccination programme.</p> <p>An indication of participation at this point is not a commitment to take part, but rather an indication that will allow the CPD Team to work with CP GGC to effectively plan and organise any potentially agreed service.</p> <p><b>BRANCHES OF BOOTS, LLOYDS, WELL, ROWLANDS, MORRISONS, GILBRIDES and any other small multiple who operates a central sign up process should not complete the pro-forma. This information will be sourced centrally for them.</b></p> <p>Thank you for your co-operation in this matter.</p> <p>Alan Harrison – Lead Pharmacist, Community Care 15/06/2021</p>

REMINDER	PGDs for Aciclovir and Flucloxacillin
 PGD Aciclovir 800mg APPROVED N  PGD Flucloxacillin National APPROVED  Aciclovir_Flucloxacillin Single Signature Attached	<p>Attached are National Pharmacy First PGDs for Aciclovir and Flucloxacillin.</p> <p><b>Please note: To cut down on paper and to streamline the submission process, you only need to submit one signing sheet. This sheet <u>MUST</u> however contain separate signatures for both of the PGDs showing that you have read, understood and accept the professional responsibility for each arrangement.</b></p> <p><b>Please sign and return by 1<sup>st</sup> July 2021.</b></p> <p>Further information available from the link below – please note this is a restricted space and you will need to provide log in details to access:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/restricted-community-pharmacists/patient-group-directions-pgd/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/restricted-community-pharmacists/patient-group-directions-pgd/</a></p>

REMINDER	RESTRICTED AREA OF CPDT WEBSITE
	<p>Reminder on how to access the restricted area of the CPDT Website:</p> <p><b><u>Items which will appear on restricted space will include:-</u></b></p> <ul style="list-style-type: none"> <li>- Patient Group Directions;</li> <li>- Clinical Mailbox Addresses;</li> <li>- 2<sup>nd</sup> Phone numbers for community pharmacies;</li> <li>- Palliative Care Network leaflet.</li> </ul> <p>This list is not exhaustive and we will add other relevant items through time.</p> <p><b><u>To access:</u></b></p> <p>Follow the link below to the Community Pharmacy page:  <a href="https://www.communitypharmacy.scot.nhs.uk">https://www.communitypharmacy.scot.nhs.uk</a></p> <p>In the top right hand corner you will see an option for “Member Login” –        On choosing this option, you will be asked for a Username and Password – you should enter:</p> <p><b>User Name: pharmacist</b>  <b>Password: pharmacist1</b></p> <p><b>Once logged in you must then access the NHS GGC page from the options provided at the top of the page as normal.</b></p> <p><b>Please note: This username and password must not be given to anyone outwith your pharmacy team.</b></p> <p>Queries to:  <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p>

REMINDER	Paperless Claiming System – Thursday 28.01.21
	<p>We have previously communicated our intention to move to a paperless claiming system for locally negotiated pharmacy services from the new financial year (2021/2022).</p> <p>The final draft workbook is now with a group of around 20 volunteers who will test the process during January, February and March. The intention is to take feedback from the volunteers at the beginning of April, make any suggested changes and to introduce the new system in May for the April claims.</p> <p>We will keep you posted on progress.</p> <p>If you have any queries regarding any aspect of the process please submit these to <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a></p> <p>Janine Glen, Contracts Manager</p>

<b>REMINDERS</b>	<b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b> <a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a>
<ul style="list-style-type: none"><li>• <a href="#">Patient Return of Sharps Bins – 07/06/2021</a> (attachment within email)</li><li>• <a href="#">Midazolam Dispensing – 11/06/21</a> (attachment within email)</li><li>• <a href="#">ONS Improvement Programme Newsletter May 2021 – 11/06/21</a> (attachment within email)</li><li>• <a href="#">COVID-19 THERAPEUTIC ALERT - REMDESIVIR FOR PATIENTS HOSPITALISED WITH COVID UPDATE-15/06/21</a> (attachment within email)</li></ul>	

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

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## Community Pharmacy Communication Update

Date: Tuesday 22nd June 2021



**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

In this edition –

- **David Thomson's (Virtual) Retiral Tea**
- **Guidance on how to measure for Elastic Hosiery**
- **Advanced Notification for the next Patient Rights Survey (Customer Complaints)**

**Q1 - April to June 21**



- **Unscheduled Care - Pharmacy Guide - PGD Version 28 – May 2021**
- **New clinical guideline - Proton Pump Inhibitor Guideline for Neonates and Paediatrics**

<b>Important Information</b>	<b>David Thomson's (Virtual) Retiral Tea</b>
	<p>Further to the retiral of our Colleague David Thomson, we are in the process of trying to arrange a (virtual) retiral tea and a presentation to mark the years of service that David has given to, not only the NHS, but to Pharmacy in general <b>(Date to be confirmed)</b></p> <p>For those that would like to contribute to a retiral gift then donations can be made to the following Paypal account :- <b>@janineglen1 (please ensure you leave your name)</b></p> <p>Retiral messages to David can still be posted at the following email address from which we will create a book of comments that we can give to David at the presentation :- <b>cpdt@ggc.scot.nhs.uk.</b></p> <p>Alan Harrison 22.06.21</p>

<b>Action</b>	<b>Guidance on how to measure for Elastic Hosiery</b>
	<p>We have been advised that some contractors would benefit from being able to access instructions on how to measure for elastic hosiery. The links below allow you to access Altimed and Brightlife direct which outline clear instructions to guide you through the process</p> <p><a href="https://www.altimed.co.uk/pharmacy/measuring-fitting-hosiery/">https://www.altimed.co.uk/pharmacy/measuring-fitting-hosiery/</a></p> <p><a href="https://www.brightlifedirect.com/pages/how-to-measure-socks">https://www.brightlifedirect.com/pages/how-to-measure-socks</a></p> <p>If the patient is able to measure themselves then please remember that measurements should be taken as early as possible in the day ideally when the patient is getting out of bed. If this is impractical and the measurements are to be taken within the pharmacy then as early in the morning as possible would be recommended.</p> <p>This is to ensure that there is minimum swelling on the legs/ankles/feet and the measurements give a true reflection of the actual size of the area being measured.</p> <p>Alan Harrison 22.06.21</p>

<b>Action</b>	<b>Advanced Notification for the next Patient Rights Survey (Customer Complaints) Q1 - April to June 21</b>
	<p><b>Branches of Boots, Houlihan, Invercoast, Lloyds, Morrisons, Rowlands, Well, Reach &amp; NR Gordon, whose responses come direct from their Head Office or Complaints Department have no need to participate in the Webropol Survey.</b></p> <p>The next the Webropol survey, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing <b>Monday 28th June 2021</b>.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper 22.06.21</p>

<b>Action</b>	<b>For your attention: SIM2107: Personal protective equipment and heat: risk of heat stress</b>
	<p><b><u>For your attention, Safety Action Notice</u></b> <b><u>Personal protective equipment and heat: risk of heat stress</u></b></p> <p><a href="http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/Health%20and%20Safety/Corporate%20Health%20and%20Safety/Documents/2021%20Alerts/SIM2107.pdf">http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/Health%20and%20Safety/Corporate%20Health%20and%20Safety/Documents/2021%20Alerts/SIM2107.pdf</a></p> <p>Wearing personal protective equipment (PPE) in warm/hot environments increases the risk of heat stress. This occurs when the body is unable to cool itself enough to maintain a healthy temperature. Heat stress can cause heat exhaustion and lead to heat stroke if the person is unable to cool down.</p> <p>Measures to control the temperature of clinical environments and enable staff to make behavioural adaptations to stay cool and well hydrated should be made. Staff may require more frequent breaks and the frequency of PPE changes may increase, with a resulting increase in demand.</p> <p>If you require any further advice or information on this matter, please do not hesitate to contact your relevant specialist Practitioner.</p> <p>The Health and Safety Department 22.06.21</p>

<b>Action</b>	<b>Unscheduled Care - PGD Version 28 – May 2021</b>
 <p>PGD v28 (May 2021).pdf</p>  <p>What's New V28.pdf</p>	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 28. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/">https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</a></p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “<b>What’s new</b>” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete <b>the individual authorisation</b>. Once signed, the individual authorisation form should be returned for the attention of Karen Armstrong by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign</p>



Individual signing sheet v28.pdf



Direct Referral contact numbers OOI

and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.

NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:

- Please complete the individual signing sheet and tick each board you work in. If you work in more than 3 board areas then an additional form needs to be used.
- It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD.
- Pharmacists have until **Friday 30<sup>th</sup> July 2021** to sign version 28, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy.
- Individual pharmacists are reminded that they must sign the most recent version of the PGD, which is now only issued once every year.
- If you do not complete and sign an individual authorisation form for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.

Please ensure that all locums have signed and faxed the authorisation form as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Bank holiday period. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.

Thank you for giving this matter your attention.

Karen Armstrong, Contracts Administrator  
22.06.21

Action	New clinical guideline - Proton Pump Inhibitor Guideline for Neonates and Paediatrics
	<p>I am pleased to advise that the clinical guideline <a href="#">Proton Pump Inhibitor Guideline for Neonates and Paediatrics</a> has been uploaded to NHSGGC Clinical Guidelines Directory. This is a board wide guideline and we would expect all prescribers in GGC to manage patients in accordance with this guideline unless their clinical judgement is that this is not suitable.</p> <p>As such, the Central Prescribing Team will provide authorisation of unlicensed Aclomep omeprazole solution 20mg/5ml when prescribed in line with this guidance as ADTC has endorsed its use ahead of licensed omeprazole solutions 10mg/5ml and 20mg/5ml. All requests should be submitted following the usual process.</p> <p>Mairi-Anne McLean, Senior Prescribing Advisor &amp; Lead for Therapeutics Handbook 22.06.21</p>

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**Community Pharmacy Communication Update**

**Date: Thursday 24<sup>th</sup> June 2021**



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<b>REMINDERS</b>	<p><b>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</b></p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/" style="color: white;">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</a></p>
	<ul style="list-style-type: none"> <li>• <a href="#"><b><u>COVID-19 THERAPEUTIC ALERT - REMDESIVIR FOR PATIENTS HOSPITALISED WITH COVID UPDATE-15/06/21</u></b></a></li> <li>• <a href="#"><b><u>Guidance on how to measure for Elastic Hosiery- 22.06.21</u></b></a>  <a href="https://www.altimed.co.uk/pharmacy/measuring-fitting-hosiery/">https://www.altimed.co.uk/pharmacy/measuring-fitting-hosiery/</a>, <a href="https://www.brightlifedirect.com/pages/how-to-measure-socks">https://www.brightlifedirect.com/pages/how-to-measure-socks</a></li> <li>• <a href="#"><b><u>SIM2107: Personal protective equipment and heat: risk of heat stress-24.06.21</u></b></a></li> <li>• <a href="#"><b><u>New clinical guideline - Proton Pump Inhibitor Guideline for Neonates and Paediatrics-24.06.21</u></b></a></li> </ul>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

Index and copies of the Communications Update documents can be found at:  
<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:  
[cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

New in this edition –

- **Clenil® Modulite® (beclometasone) release of additional batches for all strengths without dose counter**
- **COVID-19 VACCINE MODERNA AND PFIZER/BIONTECH COVID-19 VACCINE: MYOCARDITIS AND PERICARDITIS – REVISIONS TO THE PRODUCT INFORMATION**
- **Opioid Substitution Therapy (OST) Self Audit for Community Pharmacies**
- **Disallowed items**

<b>Action</b>	<b>Clenil® Modulite® (beclometasone) release of additional batches for all strengths without dose counter</b>
	<p>Clenil Modulite inhalers contain the same medication as before, beclometasone, and therefore require no change to either the way prescriptions are written, or the way patients manage their asthma.</p> <p>The medicine is provided in the same inhaler device (pressurised metered dose inhaler; pMDI). The only difference in the new additional batches is the lack of dose indicator on any strength of Clenil (50/100/200/250mcg)</p> <p><b>Please share to all your teams including locum pharmacists as appropriate</b></p> <p>Alan Harrison 29.06.21</p>

<b>Action</b>	<b>COVID-19 VACCINE MODERNA AND PFIZER/BIONTECH COVID-19 VACCINE: MYOCARDITIS AND PERICARDITIS – REVISIONS TO THE PRODUCT INFORMATION</b>
	<p>Please see MHRA information regarding revisions to the product information for the Moderna, and Pfizer/BioNTech COVID-19 vaccines for onward transmission using the link below:</p> <p><a href="https://www.rpharms.com/COVID-19-Vaccine-Moderna-and-Pfizer-BioNTech-COVID-19-vaccine-myocarditis-and-pericarditis-revisions-to-the-product-information">COVID-19 Vaccine Moderna and Pfizer/BioNTech COVID-19 vaccine: myocarditis and pericarditis– revisions to the product information (rpharms.com)</a></p> <p>Alan Harrison 29.06.21</p>

Action	Opioid Substitution Therapy (OST) Self Audit for Community Pharmacies
	<p>A new self audit tool has been created for all community pharmacists who provide OST services. The audit will help you to review current practice within the pharmacy and identify areas for development.</p> <p>Pharmacists are being asked to complete the self audit tool on an annual basis and following any:</p> <ul style="list-style-type: none"> <li>• Significant change to the OST dispensing process within the pharmacy</li> <li>Or</li> <li>• Pharmacy incident involving OST</li> </ul> <p>Please click to access the audit <a href="#">CP OST Self Audit Form</a></p> <p>A copy of the form can also be found on the Community Pharmacy Website using the following link: <a href="#">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Amanda Laird 29.06.21</p>

Action	Disallowed items
	<p>There has been a number of queries into the office recently regarding disallowed items and the forms that are being used/selected on the PMR.</p> <p>We would encourage everyone to ensure that :-</p> <ol style="list-style-type: none"> <li>1. The correct form and service is being selected when using the PMR;</li> <li>2. Use only medicines and drugs that are listed in the formularies for the service that is being delivered; and</li> <li>3. If there is a query in relation to a disallowed product then the following contact details for PSD are used to enquire around the issue :- <ul style="list-style-type: none"> <li>• Telephone: 0131 275 7433</li> <li>• Email: <a href="mailto:nss.pcfs-pharm-group-leaders-edin@nhs.scot">nss.pcfs-pharm-group-leaders-edin@nhs.scot</a></li> </ul> </li> </ol> <p>Alan Harrison 29.06.21</p>

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