



NHS GGC Community Pharmacy Independent Prescriber WhatsApp Group



Introduction to the Community Pharmacy Independent Prescriber (CPIP) WhatsApp Group

Through discussion at the Community Pharmacy Independent Prescriber (CPIP) Peer Support Session and the Common Clinical Conditions (CCC) Advisory Group, we agreed that a WhatsApp group would be introduced which will be used enable the CPIPs to engage with their peers and share experiences of their Prescribing in a safe and secure environment.

To establish this group, we will need to use your personal phone number(s) to add you to the group. This means that other people in the group will be able to see your contact telephone number. There is no obligation for you to join the group and this will not affect your participation in the CPIP Group.

The Community Pharmacy Development Team (CPDT) is committed to ensure that any personal information you provide is handled fairly and confidentially and in accordance with Data Protection legislation. We will not share your mobile number with any third party and will only be shared with the WhatsApp group.

Rules for Self-Management WhatsApp Group

To ensure we are all well connected and use this facility correctly and safely, we have developed a few ground rules for using the WhatsApp Group.

1. **Respect others as individuals** - giving the other person our attention, responding politely and not ridiculing what other people say. Remember – not everyone will have the same opinion and that is perfectly OK!
2. **Respect others culture, race and background** - realising that while we are all different, that deep inside we are essentially the same.
3. **Respect others privacy and confidentiality** - you must not share contact numbers of participants in the group to anyone else and remember that anything discussed in the group must be treated confidentially.
4. **No bullying, harassment or discrimination.**
5. **No use of explicit / sexual language.**
6. **Take turns** - let everyone have a turn and do join the conversation when you can.
7. **Have Fun!!!** - share exciting news, share your anxieties and worries, share your thoughts and offer support to one another.
8. **No Tolerance Policy** - the Advisory Group will be part of the group chat to both participate and monitor conversations to help and support when required. We may ask you to remove comment or chat that is not appropriate. In very rare cases, we may apply some form of sanction i.e. suspension/removal from the group.
9. **Make a Rule** - if you wish a rule to be added here then get in touch and let us know.
10. **If you wish to leave the group:** Within WhatsApp click on the name of the group – this will display the group icon and participants, scroll down to the bottom of the page and click “Exit Group” if you no longer wish to participate please inform Michelle Cooper@ggc.scot.nhs.uk.
11. **Remember** - this facility is NOT a replacement for emergency situations. WhatsApp will not be monitored 24/7 and therefore if you have an emergency please call 999 or 101 for non-emergencies.



WhatsApp CPIP Group Consent Form



What is Consent?

Consent is a legal definition that simply means that you are competent and capable to make a decision once you have received adequate (or enough) information. Consent should be given without influence and in Scotland; the legal age of consent is 12 years. If you are under 12 years, Parents / Carers or Guardians will be required to give consent as well.

Would you like to join the CPIP WhatsApp Group	Yes	No
If Yes, do you give your permission for NHSGGC, Community Pharmacy Development Team to share your mobile number with other members	Yes	No
I understand that I can leave the group at any point without giving any notice or reason for leaving	Yes	No
I have read and understood the rules attached for participating In the WhatsApp Group chat	Yes	No
I understand that discussion in the group will be monitored by the Advisory Group	Yes	No
Please enter your mobile number:		
Participants Name:		
Participants Signature:		
Date signed:		