

Community Pharmacy Communication Update

Date: Thursday 2nd December 2021



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

New in this edition –


- **Aptamil Pepti 1 Stock**
- **Drug Alert Class 2 Medicines Recall**

ACTION	Aptamil Pepti 1 Stock
	<p>There has been a problem with stock of Aptamil Pepti 1 being low or showing out of stock at the wholesalers recently.</p> <p>Please contact Tina Napier-Green directly at 07775 020 978 or tina.napier-green@nutricia.com, for a short supply while we work to resolve this issue.</p> <p>Una Cuthbert, Dietetic Manager 2.12.21</p>

ACTION	DRUG ALERT Class 2 Medicines Recall - UPDATED PRODUCT AND BATCH No. 34 2021 - Action Within 48 Hours - VARIOUS MARKETING AUTHORISATION HOLDERS AND PARALLEL DISTRIBUTOR COMPANIES, IRBESARTAN-CONTAINING PRODUCTS
	<p>Drug alert class 2 - 34 2021 – Class 2 medicines recall action – updated product and batch no.34 2021 - action within 48 hours – various marketing authorisation holders and parallel distributor companies, Irbesartan-containing products (scot.nhs.uk)</p> <p>2.12.21</p>

REMINDERS AND UPDATES:

REMINDER	Palliative Care – Learning Needs
	<p>To understand the pharmacy workforce's required educational needs and to help Scottish Palliative Care Pharmacy Association (SPCPA) and NES Pharmacy ensure that the education provided is fit for purpose for your palliative care learning and/or CPD, please answer these short questions to highlight your personal preferences.</p> <p>https://response.questback.com/nhseducationforscotland/5vmb0ogdwb</p> <p>Closing date for responses: 10th December 2021</p> <p>Janine Glen 23.11.21</p>

REMINDER	GGC Toolkit for Greener Respiratory Care
 GGC Toolkit for Greener Respiratory C Attached	<p>By now you should have received a poster for display in your pharmacy on the correct disposal of inhalers. This is part of the “Toolkit for Greener Respiratory care” that focuses on the very important (and highly topical) issue of the impact on the environment by the use and disposal of inhaler devices.</p> <p>Attached is a copy of the GGC Toolkit for Greener Respiratory care which includes information on how to reduce the environmental effect of prescribing and the use of these devices.</p> <p>Going forward, can you please make sure staff have access to this information.</p> <p>30.11.21</p>

REMINDERS	Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/
	<ul style="list-style-type: none"> • Pulmozyme 2500u/2.5ml (Dornase Alpha) nebuliser solution – 23.11.21 • Steroid Emergency Card to support early recognition and treatment of adrenal crisis in adults – 23.11.21 • Prohealth Vitamin D3 Children’s Drops – 23.11.21 • Area Pharmaceutical Committee (APC) meeting - October 2022 – 23.11.21 • Resources for Pharmacy’s role in the early detection of cancer – 23.11.21

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk



Community Pharmacy Communication Update

Date: Monday 6th December 2021

GET READY FOR THE FESTIVE SEASON

In this edition –

- [Alcohol and Drug Recovery Services - Community Pharmacy Christmas Information](#)
- [PPE Orders](#)
- [Christmas and New Year Arrangements for Compliance Aid dispensing from GG+C Hospitals](#)
- [Christmas and New Year - OST Self-Audit](#)

Alcohol and Drug Recovery Services - Community Pharmacy Christmas Information

Please find below some useful information regarding prescriptions and contact information for use, if required, during the Christmas period.

Appropriate/start dates on prescriptions – Prescriptions covering the festive period may have been printed/signed prior to the treatment start date (the appropriate date). In some cases the date of printing/signing may be more than 28 days before the start date. These prescriptions are legal as prescription validity is 28 days from the appropriate start date. However, if you have any concerns regarding the clinical appropriateness of a patient's medication, please contact the team who issued it to discuss. Reference – RPS MEP Edition 44 July 2021 section 3.6.7 page 110.

Home office wording for Control Drugs - All ADRS prescriptions will contain the relevant Home Office wording to enable take home doses to be supplied on an appropriate day in advance of pharmacy closures. Please refer to the CD governance team briefing on the right:

Please note Disulfiram prescriptions do not require the home office wording (not a CD), the day of supply of a bank holiday dose is at the discretion of the pharmacist. Either provide the patient with the bank holiday dose(s) on the previous day of supervision or on the last day of opening prior to closure (safe storage of medication should be highlighted).

Patient focused care – Please ensure that when deciding on the appropriate day to dispense medication over the festive period that you consider each patients individual circumstances and take these into account where possible e.g do they have children at home ?, how many days medication will be stored at home ?, etc. Please also consider if it is reasonable to expect patients to attend on certain days (e.g. 26th December and 2nd January) taking into consideration restricted public transport as well as your pharmacy opening hours i.e. it may not be reasonable to expect patients to attend on the 26th if you are only open for 2 hours and there is limited public transport.

Missed doses of OST and Disulfiram – It is vital that over the Christmas period pharmacy staff continue to monitor patients' attendance at the pharmacy and notify the team when 3 doses have been missed, or sooner if you have particular concerns about a patient. This is a time of increased risk for patients and it is important that pharmacy staff continue to make these interventions. Missed doses/instalments of Disulfiram should continue to be reported via the recently launched NEO module. Reference – Standards for Drug and Alcohol Services in Community Pharmacies & NHSGGC Missed Dose ORT Guidance

Extra supplies of warning labels for take home doses can be ordered using the pharmacy team mailbox Adrs.PharmacyTeam@ggc.scot.nhs.uk

Missed Dose Guidance: [nhsggc-missed-doses-ort-guidance-2018.pdf \(scot.nhs.uk\)](https://www.scot.nhs.uk/nhs/ggc-missed-doses-ort-guidance-2018.pdf)

Standards for Drug and Alcohol Services in Community Pharmacies - [standards-for-drug-alcohol-services.pdf \(scot.nhs.uk\)](https://www.scot.nhs.uk/standards-for-drug-alcohol-services.pdf)

ADRS contact details – Please find attached contact details for ADRS teams for use over the Christmas period.



ADRS Bases and
Contact details.docx

Prescribing guidelines – Please find attached the NHSGGC Prescribing Guidelines for information



GGC ORT Guideline
Update 2017 v3 0.pd

ADRS Pharmacy team mailbox – Please use the pharmacy team mailbox if you require any assistance over the Christmas period and a member of the team will respond to your email.

Adrs.PharmacyTeam@ggc.scot.nhs.uk

In order to ensure treatment continuity and patient safety during the coming holiday period, the Controlled Drugs Governance Team and Glasgow Alcohol and Drug Recovery Services (ADRS) are issuing the following advice to community pharmacists on the supply of controlled drugs by instalment.

Medication intended for use on those days that the pharmacy is closed, can be supplied in advance providing that a legally valid prescription is in place and contains the Home Office approved wording **“Please dispense instalments due on pharmacy closed days on a prior suitable day”**, or similar.

Medication may be supplied in advance of the prescription start date providing that the prescription has been signed and dated by the prescriber. No supply should be made before the date on which the prescription was signed.

Glasgow Alcohol and Drug Recovery Services personnel have ensured that individual's supervision requirements have been assessed appropriately and these should be followed on days when the pharmacy is open.

In an effort to ensure continuity of care, GDRS and prescribers are providing two 28 day prescriptions to cover the period into January and beyond. In these cases, please be sure to retain this advance prescription in the pharmacy until required.

These advance prescriptions will be legally valid for 28 days beyond the start date even when more than 28 days have elapsed since they were signed by the prescriber. All prescriptions should be checked on receipt to ensure that any required changes can be made.

Opening hours over the four day periods between Saturday 25th to Tuesday 28th December 2021 and Saturday 1st to Tuesday 4th January 2022 will differ between pharmacies. Pharmacists should exercise their

professional judgment to ensure that medication supply is made so that the patient's best interests are met over the holiday periods.

This is a period of high risk for patients. Maintaining patients in ORT is a protective factor in the prevention of drug related deaths and other adverse events. Pharmacists have a responsibility to work with other health and social care professionals to support retention in treatment.

For further information contact the Controlled Drug Governance Team on 01412016033 or at cdgovernance@ggc.scot.nhs.uk

Controlled Drugs Governance Team, NHS Greater Glasgow and Clyde, 1st Floor Clarkston Court
56 Busby Road Clarkston Glasgow G767AT

PPE Orders

National Procurement are currently preparing plans to cover ordering and delivery of PPE orders for Primary Care contractors over the Christmas/New Year. This will impact some deliveries but depend on where you are in your 4 wk ordering cycle.

We recognise that practices may also have their own plans to close their premises therefore may be unable to accept deliveries.

To ensure there is no disruption to supporting NHS services during this period, I would be grateful if you can note and plan accordingly based on the information below.

I would also remind you to ensure that you have placed your order requirements well in advance of to your assigned deadline date, especially dental orders that require local board approval (who potentially may issue comms instructing earlier approval dates due to approvers being on annual leave etc).

Cycle 2 & 3 – Your orders are scheduled to be delivered within the agreed 10 working days. We would however remind you to ensure that your orders for your January deliveries are placed well before the deadline to get your next delivery.

Cycle 2	
Order Deadline	Delivery w/c
03/12/2021	13/12/2021
31/12/2021	10/01/2022

Glasgow & Clyde Comm
Pharmacy

TO ALL, PLEASE NOTE IF ORDERS ARE RECEIVED AFTER THE CYCLE DEADLINE DATES FOR DECEMBER, THESE WILL NOT BE DELIVERED UNTIL YOUR NEXT SCHEDULED DELIVERY DATE IN JANUARY 2022.

Thank you for your co-operation in this matter if you require any additional information please contact the Customer Services team at the following email address: primarycare@hubppe.co.uk

Christmas and New Year Arrangements for Compliance Aid dispensing from GG+C Hospitals

Pharmacy traditionally supply a minimum of 7 days of medicines on discharge where patients have no medicines at home or have been prescribed a new or changed medicine. During the festive period the quantity supplied is normally increased, last year from the acute setting we supplied a one week compliance aid where requested as this initiative was successful the same approach will be taken this year.

Acute Pharmacy Services Dispensaries will supply a minimum of 7 days of new medicines as normal including the supply of one compliance aid only. Where possible we will contact the patient's community pharmacy to alert them that the patient is being discharged and that the Discharge letter will be on "Clinical Portal" an information leaflet will be given to the patient detailing when they require to contact their GP for a new prescription and collect their medicines. If for any reason the patient cannot contact the GP or Community Pharmacy we will supply two compliance aids to ensure continuity of medicine supply.

For further information please contact:

GRI:-0141-201-3241

Vale of Leven: - 01389-817-540

GGH: - 0141-211-3322

WoSCC: - 0141-301-7653

QEUH: 0141-452-2982 Option 6

RAH: - 0141-314-7070

IRH: - 01475-504620

Christmas and New Year - OST Self-Audit

TOP TIPS – Communication

Completed OST Self-Audits have highlighted varying practices around communication within community pharmacies. Please consider these top tips to improve how information is communicated and recorded within the pharmacy.

Communication between pharmacy staff

Consider the introduction of a pharmacy communication book or diary to highlight any relevant information in addition to face to face communication and / or written notes attached to prescriptions, to ensure that there is a permanent record of communication for staff members.

Communication between pharmacy staff & Alcohol and Drug Recovery (ADRS) staff

It is advisable to always record the date, time, contact name, query and the query outcome or identified action when contacting or being contacted by the ADRS team / Prescriber.

Recording of information

In addition to the pharmacy communication book / pharmacy diary consider recording all patient specific contact with the ADRS team / Prescriber in the patient's PMR or equivalent to ensure that individual patient queries are linked together.

It is recommended that the Community Pharmacy OST Self-Audit is completed annually & following any incident or error. To access the audit please click [CP OST Self Audit Form.](#)

Community Pharmacy Communication Update


Date: Tuesday 7th December 2021



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In this edition –


- [Health Worker Respect Campaign](#)
- [Medicines Update blogs](#)
- [Quit Your Way - Availability of Nicotinell Patch](#)
- [Guide Prices for Commonly Requested Unlicensed Medicines December 2021](#)
- [PCA\(P\)\(2021\) 19: Introduction Of Electronic Transfer Of Acute Medication Service \(AMS\)](#)
- [Ensure Compact \(some flavours\) and Ensure Shake \(all flavours\) out of stock at the wholesalers](#)
- [Community Pharmacies currently providing pharmaceutical care to HIV/ARV Patients](#)
- [UPDATE: Reintroduction of pastoral visits to community pharmacies in 2022](#)

ACTION	Health Worker Respect Campaign
 <p>21-22 - Stakeholder Toolkit</p> <p>Attached</p>	<p>We wanted to introduce our Health Worker Respect Campaign, which has been produced to help reduce levels of violent and abusive behaviour being experienced by health and social care workers following increased demands on NHS services during the Coronavirus pandemic</p> <p>Please find attached, the Health Worker Respect Stakeholder Toolkit which includes a set of communication assets which can be used in a variety of health and social care settings as well as social media channels. Core messaging recognises the challenges staff are facing and the consequences inappropriate behaviour can have on staff members.</p> <p>Health Worker Respect Campaign Stakeholder Toolkit</p> <ul style="list-style-type: none"> • Campaign overview • Social static assets and suggested copy • Social carousel images and suggested copy • A3 & A4 posters <p>How You Can Help</p> <ul style="list-style-type: none"> • Please share campaign assets via your social channel • Please share the Stakeholder Toolkit with your relevant contacts <p>Campaign Assets</p> <p>You can download all Healthcare Worker Respect campaign assets via the link below: <u>Healthcare Worker Respect campaign assets can be downloaded using this WeTransfer link</u></p> <p>Louise McCubbin - Policy Manager 7.12.21</p>

ACTION	Medicines Update blogs
	<p>Please see below links to recently published Medicines Update blogs.</p> <p>GGC Medicines: New clinical guideline - Proton Pump Inhibitor Guideline for Neonates and Paediatrics This includes information on authorisation of unlicensed Aclomep omeprazole 20mg/5ml oral solution in line with restricted indications.</p> <p>GGC Medicines: Safe Prescribing of Oral Liquid Medicines for Children This includes information on continuing the same concentration of liquids to ensure patient safety.</p> <p>Elaine Mclvor Senior Pharmacist Medicines Education 7.12.21</p>

ACTION	Quit Your Way - Availability of Nicotinell Patch
	<p>We've been informed that GSK are currently facing an issue with the supply of Nicotinell Patches across all strengths. GSK anticipate this supply disruption will last until mid January 2022.</p> <p>Until this Nicotinell patch shortage is resolved, please discuss an alternative brand of patch with the client if you do not have stock of Nicotinell.</p> <p>Unfortunately, we still do not have a date for the return of Varenicline (Champix).</p> <p>If you require any further advice, please contact pharmacy team on 0141 201 4945 or e-mail pharmacyhit@ggc.scot.nhs.uk</p> <p>Annette Robb - Public Health Pharmacy 7.12.21</p>

ACTION	Guide Prices for Commonly Requested Unlicensed Medicines December 2021
 <p>Guide Prices for Commonly Requested</p> <p>Attached</p>	<p>The attached pre-approved guide list for prices for selected unlicensed medicines and food supplements has been updated for December. This replaces all previous versions as some prices have been changed.</p> <p>The updated price list can also be accessed at: https://www.communitypharmacy.scot.nhs.uk/media/4993/guide-prices-for-commonly-requested-unlicensed-meds-v3-dec-21.pdf</p> <p>Elaine Paton - Senior Prescribing Adviser 7.12.21</p>

ACTION	PCA(P)(2021) 19: INTRODUCTION OF ELECTRONIC TRANSFER OF ACUTE MEDICATION SERVICE (AMS) PRESCRIPTIONS FOR PRESCRIBERS WITHIN PRIMARY CARE OUT OF HOURS CENTRES
 <p>PCA2021(P)19 Introduction of Elec</p> <p>Attached</p>	<p>Please find attached circular PCA(P)(2021) 19 which advises of the move to Electronic transfer of Prescriptions (ETP) from the OOH service.</p> <p>Please ensure that, especially in the OOH period (Saturdays, Sundays and late nights) and also over the festive period, you check your clinical email boxes for any transfer of information relating to emergency prescriptions.</p> <p>Alan Harrison 7.12.21</p>

ACTION	Ensure Compact (some flavours) and Ensure Shake (all flavours) out of stock at the wholesalers.
	<p>We are aware some community pharmacist are currently experiencing difficulties getting supply of some of the Abbott range of oral nutritional supplements (mainly the Ensure Compact and Ensure Shake).</p> <p>If you continue to experience difficulties and wish to discuss a suitable alternative, please contact the prescribing support dietitians on 0141-201-6012. We will be happy to discuss on a patient named basis.</p> <p>Delivery is due in on Wednesday 8th December. Therefore, expected to resolve by Thursday 9th December.</p> <p>Prescribing Support Dietitians 7.12.21</p>

ACTION	Community Pharmacies currently providing pharmaceutical care to HIV/ARV Patients
	<p>The current system for monitoring and reporting missed doses of ARV medication relies on pharmacies reporting these to the Pharmacy Team at the Brownlee via telephone.</p> <p>Current workload pressures in community pharmacy can make this difficult to manage and the subsequent delay in reporting can delay outreach welfare checks and impact prescribing decisions to continue optimal doses and ensure patient safety.</p> <p>In a similar arrangement to that recently introduced for OST patients and in order to improve the communication and ensure an audit trail of communication, a new feature will be added to the NEO system from 4th January 2022. This allows the automatic reporting of missed ARV doses via the system rather than phoning or emailing the Brownlee Pharmacy Team. When this feature is utilised an email will be sent directly to the designated team attached to the patient.</p> <p>In addition, the function will be used to generate the monthly payment associated with the pharmaceutical care of the patient.</p> <p>At this point you need do nothing. The Community Pharmacy Development Team will load all current patients on to the system over the next two weeks. Once uploaded, pharmacies with current patients will be provided with a NEO User Guide which shows how the module works.</p>

	<p>This notification merely provides advance notice of the changes. Further information will be issued in due course.</p> <p>Janine Glen 7.12.21</p>
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UPDATE	Reintroduction of pastoral visits to community pharmacies in 2022.
	<p>We advised the network in September that we would be reintroducing a programme of pastoral visits to community pharmacies in 2022.</p> <p>This is an update to confirm that the programme will commence in February 2022. The first visits will be conducted in Glasgow City HSCP – South Sector.</p> <p>We will be in touch to arrange dates well in advance of the visits taking place.</p> <p>Janine Glen 7.12.21</p>

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New in this edition –


- **DRUG ALERT Class 2 Medicines Recall No. 35**
- **COVID THERAPEUTIC ALERT**

ACTION	DRUG ALERT Class 2 Medicines Recall No. 35 - Action Within 48 Hours - Intrapharm Laboratories Ltd, Mydrilate 0.5% Eye Drops 5ml
	Drug alert class 2 - 35 2021 – Class 2 medicines recall action - action within 48 hours – Intrapharm Laboratories Ltd, Mydrilate 0.5% Eye Drops 5ml (scot.nhs.uk)
	8.12.21

ACTION	COVID THERAPEUTIC ALERT – Neutralising monoclonal antibodies (nMABs) or antivirals for non-hospitalised patients with COVID-19
 nMABs_AV Community RPS.pdf  intrrim Clinical Commissioning Policy	Please find attached a COVID-19 therapeutic alert for dissemination to relevant healthcare professionals about the policy replacing on neutralising monoclonal antibodies (nMABs) or antivirals for non-hospitalised patients with COVID-19.
Attached	8.12.21

REMINDERS AND UPDATES:


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- [Self-Isolation Exemption for Staff - Update](#)
- [Wellbeing Support for Pharmacy Teams](#)
- [ANTERIOR SEGMENT TREATMENT LADDERS - Guidance for Greater Glasgow & Clyde Community Optometrists](#)
- [DRUG ALERT No. 36 2021 Action Within 48 Hours - Class 2 Medicines Recall](#)
- [Information For Frontline Healthcare Professionals - Targeted Deployment Of Covid-19 Medicines For Non-Hospitalised Patients](#)
- [ProHealth Vitamin D Drops Recall](#)


ACTION	Self Isolation Exemption for Staff - Update
	<p>Please find below a communication which has been circulated to all NHSGGC staff. Community Pharmacy colleagues will continue to be considered as frontline health and social care staff and therefore guidance will be applied to all cases relating to colleagues in the community pharmacy setting.</p> <p>As you will be aware the Omicron variant of COVID-19 is increasing in prevalence and it is extremely likely there will be many more cases confirmed in the coming days. In light of this emerging threat the First Minister outlined enhanced measures with regard to self-isolation for the general public which came into effect on 11th December.</p> <p>However, within health and social care, a high number of staff isolating would put additional pressure on already fragile services, therefore, it has now been confirmed that current guidance for health and social care staff should still be applied with one important addition. This existing isolation policy for staff who are household or passing contacts of covid-19 positive cases, exempts them from the requirement to self-isolate for 10 days when they:</p> <ul style="list-style-type: none"> · are double-vaccinated; · are asymptomatic and remain asymptomatic, · undertake PCR test (which returns a negative test result before returning to work), and; · undertake daily LFD testing for the remainder of the 10 day period. <p>An important addition to this is that staff must be</p> <ul style="list-style-type: none"> · double vaccinated and had their booster <p>In accordance with the terms of this existing policy and the new addition, staff are ordinarily expected to return to work if they meet the conditions above and comply with the testing requirements set out. This replaces the previous recent advice which outlined that staff, if informed by test and protect to be a close contact of omicron, will have to self-isolate.</p> <p>This means that any staff household contacts who are currently isolating, but meet the conditions above, as well as the addition of the booster are able to return to work.</p>

	<p>Please ensure that all current guidance around preventative measures associated with minimising COVID-19 spread are continuing to be followed, including the wearing of PPE, hand washing/use of hand gels and social distancing wherever possible and at all times when working within the community pharmacy setting.</p> <p>14/12/2021</p>
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ACTION	Wellbeing Support for Pharmacy Teams
	<p>Every pharmacy team, regardless of sector, has played a vital role in the NHS response to the COVID-19 pandemic. To each of you, you have our admiration and sincere thanks.</p> <p>We also recognise that all of your efforts in ensuring that patients and members of the public are receiving the best pharmaceutical care available irrespective of the setting, may mean you feel exhausted. As we head into the Winter season it is critical that every member of the pharmacy team ensures they look after themselves, consider their own health and wellbeing and of those around them. And this is why we are writing to you.</p> <p>To support you, along with the wider health and care sector, there are a range of resources available through the NHS Scotland National Wellbeing Hub (https://wellbeinghub.scot/). The National Wellbeing Hub is for all members of the pharmacy team, working in all settings and we encourage you to make use of this resource as necessary, and for employers to support their teams in its use.</p> <p><u>What is the National Wellbeing Hub?</u></p> <p>The National Wellbeing Hub is first and foremost completely free and entirely confidential. It can be accessed when you need it, at a time that suits you, has no links to your organisation and does not require any referral or input from them.</p> <p>NHS Scotland's National Wellbeing Hub provides access to information, resources and support for all health and care workers in Scotland. The resources and toolkits provided by the National Wellbeing Hub are evidence-based services that support the psychological wellbeing of people working in health and care.</p> <p>Additional resourcing has been secured through the NHS Recovery Plan which will further support the 24/7 National Wellbeing Helpline, our National Wellbeing Hub, and Coaching for Wellbeing which are already available for all members of the pharmacy team; alongside tailored psychological interventions for staff, providing individualised wellbeing support focusing on people's physical and emotional needs.</p> <p>There is also the Workforce Specialist Service for pharmacists and pharmacy technicians, which is a confidential multidisciplinary mental health service with expertise in treating health and social services regulated professionals. The Scottish Government worked alongside the General Pharmaceutical Council (GPhC) to develop the service specifically for pharmacists and pharmacy technicians.</p> <p>The National Wellbeing Hub and the support it can provide is there for you to access and use. We would urge anyone in any pharmacy team who feels they need assistance or advice to feel confident to seek the support they need and we would encourage you to use the services offered by the National Wellbeing Hub.</p> <p>Thank you once again for all of your efforts and dedication during these unprecedented times.</p> <p>14.12.21</p>

ACTION	ANTERIOR SEGMENT TREATMENT LADDERS - Guidance for Greater Glasgow & Clyde Community Optometrists
 Anterior Segment Treatment Ladders.pdf	Please find attached. NHS Community Pharmacy Website (scot.nhs.uk) - Optometry Page 14.12.21

ACTION	DRUG ALERT No. 36 2021 Action Within 48 Hours - Class 2 Medicines Recall: Novartis Pharmaceuticals UK, Lucentis 10 mg/ml solution for injection in pre-filled syringe
	Drug alert no. 36 2021: action within 48 hours - class 2 medicines recall: Novartis Pharmaceuticals UK, [Lucentis 10 mg/ml solution for injection in pre-filled syringe] (scot.nhs.uk) 14.12.21

ACTION	Information For Frontline Healthcare Professionals - Targeted Deployment Of Covid-19 Medicines For Non-Hospitalised Patients
 information for frontline healthcare	Please find attached. 14.12.21

ACTION	ProHealth Vitamin D Drops Recall
	AAH and Alliance are now accepting the return of affected batch of ProHealth Vitamin D Drops and will provide credit for bottles returned. The affected batch number is 2101001. <u>Some products have 2101001 listed on the box and an additional number e.g. S05214 printed on the bottle. These products are not affected and not included in the recall and should be reintroduced into your stock.</u> Please check both the box and bottle contain only 2101001 before returning stock to wholesalers. Aileen Begley, Lead Pharmacy Technician, Public Health 14.12.21

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New in this edition –

- **Working together against COVID 19 Omicron**
- **PRIMARY CARE DISTRIBUTION CENTRE – NEWSLETTER - Christmas Delivery Arrangements**
- **DRUG ALERT CLASS 4 - 37 2021**

ACTION	WORKING TOGETHER AGAINST COVID 19 OMICRON
	<p>As you will no doubt be aware we are now dealing with a new and more virulent strain of COVID 19 - Omicron. This new strain is once again putting pressure on all aspects of life and especially health and social care services.</p> <p>Community Pharmacy has been at the forefront of delivering care within our communities and has been since the start of the pandemic in March 2020. To ensure that we protect this invaluable service and maintain ongoing care we have to ensure that we protect each other in the working environment.</p> <p>With this in mind I provide this timely reminder of key tools available to allow us to do this:</p> <ol style="list-style-type: none"> 1. For those without a medical exemption wear a mask while working within your designated area of practice including rest rooms and areas out with the pharmacy; 2. Regularly wash your hands or use hand gels which contain alcohol at 70%; 3. Maintain social distancing wherever possible although we do recognise the small working spaces that Community Pharmacies have to work in can make this challenging; 4. Stagger staff breaks; 5. Clean down benches including tearoom tables regularly especially after usage; 6. Take regular Lateral flow tests - if a positive test is highlighted stay away from the working environment and take a PCR test; 7. If symptoms develop stay away from the working environment unless a negative PCR is received; 8. Re instal protective screens if these have been removed; 9. Consider patient flow within your pharmacies including maximum capacity limits considered. <p>These are all practical tasks that can be carried out, put in place or continued within your pharmacies however the strongest tool we have to protect ourselves is to ensure that colleagues within our pharmacy teams have been vaccinated not once or twice but three times in line with current medical guidelines.</p> <p>For those colleagues that who have not had their three Covid vaccinations I make a special plea for you all to utilise the link below and arrange an appointment to complete your vaccine course as soon as possible (adhering to current guidelines).</p> <p>Book a flu or coronavirus booster vaccination The flu vaccine (nhsinform.scot)</p>

	<p>Together we can fight this virus and continue to deliver great pharmaceutical care to the people in our communities.</p> <p>Alan Harrison 16.12.21</p>
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ACTION	PRIMARY CARE DISTRIBUTION CENTRE – NEWSLETTER - Christmas Delivery Arrangements
 PCDC Newsletter December 2021.docx Attached	Please see attached for Christmas Delivery Arrangements from the Primary Care Distribution Centre Annette Robertson 16.12.21


ACTION	DRUG ALERT CLASS 4 - 37 2021 – CLASS 4 MEDICINES DEFECT INFORMATION – CAUTION IN USE – FRESENIUS KABI LIMITED SMOFKABIVEN CENTRAL EMULSION FOR INFUSION
	Pharmacy and Medicines Division.dot (scot.nhs.uk) 16.12.21


REMINDERS AND UPDATES:

REMINDER	Self Isolation Exemption for Staff - Update
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REMINDERS	Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/
	<ul style="list-style-type: none"> • GGC Toolkit for Greener Respiratory Care – 30.11.21 • Health Worker Respect Campaign – 7.12.21 • Medicines Update blogs – 7.12.21 • Guide Prices for Commonly Requested Unlicensed Medicines December 2021 – 7.12.21 • Quit Your Way - Availability of Nicotinell Patch – 7.12.21 • Ensure Compact (some flavours) and Ensure Shake (all flavours) out of stock at the wholesalers – 7.12.21 • Community Pharmacies currently providing pharmaceutical care to HIV/ARV Patients – 7.12.21 • Reintroduction of pastoral visits to community pharmacies in 2022 – 7.12.21

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Community Pharmacy Communication Update

Date: Tuesday 21st December 2021



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PLEASE NOTE: There will be no Communications from the CPDEV Team on Tuesday 28th December 2021 and Tuesday 4th January 2022. The Communication Updates for these dates will be combined with the Thursday edition and sent out on Wednesday 29th December and Wednesday 5th January 2022. The Tuesday and Thursday updates will resume as of Tuesday 11th January 2022.

In this edition –

- **Newly Appointed Lead Pharmacist Primary and Community Development**
- **Christmas Message from Alan Harrison**
- **Healthier Together - A Community Initiative**
- **Introduction to NMSGC LearnPro Learning Platform for Pharmacy Staff**
- **Specials A-Z GGC Dec 21 CP updated**
- **Take Home Naloxone Access via SAS**
- **Pre-registration Pharmacy Technicians (PRPT)**
- **Later Flow Device Process improvements**
- **DRUG ALERT No. 38 2021 Action Within 48 Hours - Class 2 Medicines Recall:**
- **DRUG ALERT No. 39 2021 - Class 4 Medicines Recall**
- **NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**

ACTION	Newly Appointed Lead Pharmacist Primary and Community Development
	<p>I am delighted to announce the appointment of Pamela Macintyre to the role of Lead Pharmacist Primary and Community Development.</p> <p>Pamela comes with a wealth of knowledge and experience from West Dunbartonshire HSCP where she is well known in both community and primary care circles.</p> <p>Pamela in the last year has been supporting the central pharmacy team across both primary and community pharmacy projects and with this appointment will strive to continue the great collaborative working we have seen with teams actively working together to advance pharmaceutical care to the patients in our communities.</p> <p>I am sure you will all join me in wishing Pamela all the very best in this news exciting role.</p> <p>Alan Harrison 21.12.21</p>

ACTION	Christmas Message from Alan Harrison
	<p>Another year is about to pass us by and yet again what a year it has been. We thought that last year was challenging but this year has equalled if not exceeded the challenges that Community Pharmacies have come up against. The network never ceases to amaze</p>

me in how they get knocked down, pick themselves up, dust themselves down and then rise again to deliver great pharmaceutical care to the people within their communities.

At this time of year, it's always good to pause and reflect on what has been achieved across the year we are about to leave, as we always forget about the successes we have had.

Two additional PGD's under pharmacy first, Bridging contraception service under Public Health, Pharmacy First services in over 35 pharmacies with over 45 pharmacists trained as Independent prescribers, COPD service and serial prescriptions in most Community Pharmacies to name but a few.

Throw in a National delivery service and supply of lateral flow devices to the public and yet again you can see the value that Community Pharmacy play in patient care.


This difficult year has given us challenges, however from these challenges we have turned them into hope for the future. A hospital discharge service that is making a real difference to patient pathways of care, Oral Nutritional supplements service working collaboratively with dietetic colleagues, both to be fully implemented in 2022 based on the work that has been completed this year.

I am hopeful that colleagues across the Community Pharmacy network will be able to get some time out over the festive period to rest and recharge the batteries and wherever possible spend time with your loved ones.


My thanks to everyone for your hard work and dedication over the last year and would wish you all a happy Christmas and a peaceful and prosperous New Year.


Alan Harrison
21.12.21

ACTION	Healthier Together - A Community Initiative
	Please use the link below to access information around childhood ailments etc Home :: Healthier Together (what0-18.nhs.uk) 21.12.21


ACTION	Introduction to NHSGGC LearnPro Learning Platform for Pharmacy Staff
 LearnPro - Pro-Forma.docx Attached	<u>PLEASE NOTE: THE BELOW IS NOT OPEN TO BRANCHES OF MULTIPLE CHAINS INCLUDING: BOOTS, LLOYDS, ROWLANDS, WELL, MORRISON, TESCO</u> We wrote out to the network some time back, letting you know that Community pharmacies will be able to access the Learnpro learning platform used by the Board in early 2022. The platform houses a range of learning and development modules and it would be our intention to locate all training related to additional pharmaceutical services here. We are aware that most community pharmacies might already have a robust framework for ensuring their employees have access to "mandatory" training subjects i.e. fire safety, information governance etc either through their own frameworks (in the case of large multiple chains) or via a third party provider i.e. the PDA. To supplement this, we are

	<p>offering independent pharmacies and small chains an opportunity to access the following Board's suite of mandatory training modules.</p> <p>GGC001: Fire Safety GGC002: Health and Safety, An Introduction GGC003: Reducing Risks of Violence & Aggression GGC004: Equality, Diversity and Human Rights GGC005: Manual Handling Theory GGC006: Public Protection - (Adult Support & Protection and Child Protection) GGC007: Standard Infection Control Precautions GGC008: Security and Threat GGC009: Safe Information Handling (Information Governance)</p> <p>Completion of these modules are not mandatory for community staff, but are offered as an additional resource to help and support.</p> <p>Access to the modules is by request only.</p> <p>If you would be interested in accessing these, please complete the attached pro-forma and return using the contact details provided. Once you receive your log-in details to Learnpro you will be able to self register and access the suite.</p> <p>Full details on how to access the platform will be sent out in the next few weeks.</p> <p>21.12.21</p>
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ACTION	Specials A-Z GGC Dec 21 CP updated
 <p>Specials A-Z GGC Dec 21 CP updated.p Attached</p>	<p>The Specials A-Z has now been reviewed for use by prescribers and dispensing community pharmacies. The A-Z should be read in conjunction with advice within NEWT guidance for those patients with either enteral feeding or swallowing difficulties. Details are accurate at point of publication.</p> <p>The A-Z examines possible alternatives for commonly prescribed unlicensed medicines that should be considered before a ULM is prescribed and may be used as part of the decision making process or discussions between the GP practice and the pharmacy. In the event of a ULM still being needed, the community pharmacy should follow the authorisation process as per normal.</p> <p>This version supersedes any previous versions and you are asked to update your records accordingly.</p> <p>Elaine Paton, Senior Prescribing Adviser 21.12.21</p>

ACTION	Take Home Naloxone Access via SAS
 <p>SAS - Ask us for Naloxone - Uniform () Attached</p>	<p>The Scottish Ambulance Service (SAS) Drug Harms Team have created a poster for use within services to promote the conversation around asking SAS for Naloxone. They continue to promote that the crews offer Naloxone on every job, however, recognise their role in boosting community empowerment by supporting anyone who needs Naloxone to feel that they can approach ambulance clinicians to request it.</p> <p>Please consider displaying the poster within the pharmacy and please share the information with your team and patients. This may be especially of benefit for individuals on the days services are closed during the festive period.</p>

	ADRS Pharmacy Team 21.12.21
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ACTION	Pre-registration Pharmacy Technicians (PRPT)
 Pre-Registration Pharmacy Technicians. Attached	<p>This year, for the first time in GGC, a number of Pre-registration Pharmacy Technicians (PRPT) have been employed by Primary Care Pharmacy Teams.</p> <p>To achieve the required competencies to complete their qualification the trainees amongst other things, are required to spend time in a dispensary. Prior to this cohort coming into post all PRPTs achieved this by spending time in an acute hospital setting.</p> <p>However, with this Primary Care cohort, two of the trainees have been undertaking this via a long-term placement with local Community Pharmacies. This article describes their experiences so far.</p> <p>If you would be interested in providing a placement for future PRPTs in your community pharmacy, please send an expression of interest to: gqc.cpdevteam@nhs.scot.</p> <p>If you would prefer to discuss further, please contact pamela.macintyre@gqc.scot.nhs.uk</p> <p>21.12.21</p>

ACTION	Later Flow Device Process improvements
	<p>As a result of feedback from Community Pharmacy teams, CPS have issued guidance on how to deal with the supply of Lateral flow Devices from your pharmacies. This guidance will help speed up the process and reduce the amount of time on completing forms.</p> <p>The guidance can be accessed at the link below :-</p> <p>https://us3.campaign-archive.com/?u=032c5a08dbe2ec3d9e1b0de89&id=11d0d29129</p> <p>Please share with all colleagues including locums</p> <p>Alan Harrison 21.12.21</p>

ACTION	DRUG ALERT No. 38 2021 Action Within 48 Hours - Class 2 Medicines Recall: Wockhardt UK Ltd, Heparin sodium 1,000 I.U./ml solution for injection or concentrate for solution for infusion
	<p>Drug alert No. 38 2021: action within 48 hours: Class 2 Medicines Recall: Wockhardt UK Ltd [Heparin sodium 1,000 I.U./ml solution for injection or concentrate for solution for infusion] (scot.nhs.uk)</p> <p>21.12.21</p>

ACTION	DRUG ALERT No. 39 2021 – CLASS 4 Medicines Defect Information – CAUTION IN USE – Mc Neil Products Limited – Benylin Origanl Chesty Coughs (P) and Benylin Chesty Coughs Non-Drowsy (GSL)
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[Class 4 Medicines defect information: Benylin Chesty Coughs Original \(P\) and Benylin Chesty Coughs Non-Drowsy \(GSL\), EL\(21\)A/39 - GOV.UK \(www.gov.uk\)](#)

21.12.21

ACTION

NHS GG&C Community Pharmacy "5 Senses Philosophy" Wellbeing Session



Wellbeing session -
registration form.doc

The last 18 months have been incredibly challenging, and Community Pharmacy Teams have been at the forefront of the pandemic response. In recognition of this and to support the Community Pharmacy Teams with the ongoing day-to-day challenges, CPD Team have organised a wellbeing session to suggest some strategies to help. This is part of the wider support for Health and Social Care Wellbeing which is being funded by the Scottish Government.

These remote interactive sessions (to be delivered twice) are open to all community pharmacy staff in NHSGGC and will be led by Jill Cruickshank based on her "5 Senses Philosophy".

The aim of each session is:

To provide those joining with new coping & communication strategies

- for themselves
- for their team
- for the day-to-day challenges in community pharmacy

Sessions via MS Teams:-

Tuesday 1st February - 1.00pm - 3.30pm

Monday 21st February - 7.00pm - 9.30pm

A payment **per contractor** will be available to aid staff to be released.

If you would like to register for one of the sessions, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot by Friday 7th January 2022.

More information on these sessions will be shared in the New Year.

Pamela MacIntyre

21.12.21

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- **Information For Frontline Healthcare Professionals – Targeted Deployment of COVID-19 Medicines For Non-Hospitalised Patients**
- **Clinical Mailboxes**
- **Contingency Planning**
- **Pharmacy Newsletter for Care Homes**
- **NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**


ACTION	Information For Frontline Healthcare Professionals – Targeted Deployment of COVID-19 Medicines For Non-Hospitalised Patients
	DL(2021)52 - Information for frontline healthcare professionals – targeted deployment of COVID-19 medicines for non-hospitalised patients (scot.nhs.uk)
	22.12.21

ACTION	Clinical Mailboxes
	<p>As services are getting busier and busier, we have to ensure that communication pathways between community pharmacies and GP practices are utilised to the full.</p> <p>All community pharmacies have a unique clinical email address that is being relied on more and more to carry information pertaining to patient care.</p> <p>We would remind all colleagues that it is imperative that this email account is accessed at least twice a day to ensure that information is retrieved in a timely manner.</p> <p>If you have been locked out of this account or you need a password reset then please contact the ehealth phone line (0845-512-6000) and log a call so that your situation can be resolved.</p> <p>Alan Harrison 22.12.21</p>

ACTION	Contingency Planning
	<p>As the Omicron virus becomes the dominant strain of COVID and more and more colleagues are having to isolate as a result, I would like to take this opportunity to remind you to ensure that your Business Continuity Plans and contingency planning is up to date.</p> <p>These plans should include:-</p> <ol style="list-style-type: none"> 1. Contact details for all your staff;

	<ol style="list-style-type: none"> 2. Contact details for your local surgeries; 3. Contact details of your opiate substitution patients; 4. Contact details of your local Community Addiction Teams; 5. Details of your buddy pharmacy who may be within your own Company or on the same street as you; 6. Patient lists for those patients who require a dosette device (MDS TRAY) <p>These are contacts you will need, in the event of an emergent situation or situation where contingency plans need to be put in place.</p> <p>I would like to encourage you to work with your colleagues across other community pharmacies, as you have done previously, to ensure that patient care can be maintained wherever possible, in the event of that contingency arrangements need to take effect.</p> <p>Alan Harrison 22.12.21</p>
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ACTION	Pharmacy Newsletter for Care Homes
 <p>Newsletter Dec 2021.pptx</p>  <p>Care Home Guidance Sheet.pdf</p> <p>Attached</p>	<p>Please see attached newsletter being sent to Care Homes in Glasgow City highlighting the availability of Pharmacy First to Care Home residents.</p> <p>Pamela MacIntyre 23.12.21</p>

ACTION	NHS GG&C Community Pharmacy "5 Senses Philosophy" Wellbeing Session
 <p>Wellbeing session - registration form.do</p> <p>Attached</p>	<p>The last 18 months have been incredibly challenging, and Community Pharmacy Teams have been at the forefront of the pandemic response. In recognition of this and to support the Community Pharmacy Teams with the ongoing day-to-day challenges, CPD Team have organised a wellbeing session to suggest some strategies to help. This is part of the wider support for Health and Social Care Wellbeing which is being funded by the Scottish Government.</p> <p>These remote interactive sessions (to be delivered twice) are open to all community pharmacy staff in NHSGGC and will be led by Jill Cruickshank based on her "5 Senses Philosophy".</p> <p><u>The aim of each session is:</u></p> <p>To provide those joining with new coping & communication strategies</p> <ul style="list-style-type: none"> · for themselves · for their team · for the day-to-day challenges in community pharmacy <p><u>Sessions via MS Teams:-</u></p> <p>Tuesday 1st February - 1.00pm - 3.30pm Monday 21st February - 7.00pm - 9.30pm</p> <p>A payment per contractor will be available to aid staff to be released.</p> <p>If you would like to register for one of the sessions, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot by Friday 7th January 2022.</p>

More information on these sessions will be shared in the New Year.

Pamela MacIntyre
21.12.21


REMINDERS AND UPDATES:


REMINDER	Newly Appointed Lead Pharmacist Primary and Community Development
	<p>I am delighted to announce the appointment of Pamela Macintyre to the role of Lead Pharmacist Primary and Community Development.</p> <p>Pamela comes with a wealth of knowledge and experience from West Dunbartonshire HSCP where she is well known in both community and primary care circles.</p> <p>Pamela in the last year has been supporting the central pharmacy team across both primary and community pharmacy projects and with this appointment will strive to continue the great collaborative working we have seen with teams actively working together to advance pharmaceutical care to the patients in our communities.</p> <p>I am sure you will all join me in wishing Pamela all the very best in this new exciting role.</p> <p>Alan Harrison 21.12.21</p>

REMINDER	Christmas Message from Alan Harrison
	<p>Another year is about to pass us by and yet again what a year it has been. We thought that last year was challenging but this year has equalled if not exceeded the challenges that Community Pharmacies have come up against. The network never ceases to amaze me in how they get knocked down, pick themselves up, dust themselves down and then rise again to deliver great pharmaceutical care to the people within their communities.</p> <p>At this time of year, it's always good to pause and reflect on what has been achieved across the year we are about to leave, as we always forget about the successes we have had.</p> <p>Two additional PGD's under pharmacy first, Bridging contraception service under Public Health, Pharmacy First services in over 35 pharmacies with over 45 pharmacists trained as Independent prescribers, COPD service, serial prescriptions in most Community Pharmacies to name but a few.</p> <p>Throw in a National delivery service and supply of lateral flow devices to the public and yet again you can see the value that Community Pharmacy play in patient care.</p> <p>This difficult year has given us challenges, however from these challenges we have turned them into hope for the future. A hospital discharge service that is making a real difference to patient pathways of care, Oral Nutritional supplements service working collaboratively with dietetic colleagues, both to be fully implemented in 2022 based on the work that has been completed this year.</p> <p>I am hopeful that colleagues across the community pharmacy network will be able to get some time out over the festive period to rest and recharge the batteries and wherever possible spend time with your loved ones.</p> <p>My thanks to everyone for your hard work and dedication over the last year and would wish you all a happy Christmas and a peaceful and prosperous New Year.</p> <p>Alan Harrison 21.12.21</p>


REMINDER	Healthier Together - A Community Initiative
	<p>Please use the link below to access information around childhood ailments etc</p> <p>Home :: Healthier Together (what0-18.nhs.uk)</p> <p>21.12.21</p>


PLEASE NOTE: THE BELOW IS NOT OPEN TO BRANCHES OF MULTIPLE CHAINS INCLUDING: BOOTS, LLOYDS, ROWLANDS, WELL, MORRISON, TESCO

REMINDER	Introduction to NHSGGC LearnPro Learning Platform for Pharmacy Staff
 LearnPro - Pro-Forma.docx	<p>We wrote out to the network some time back, letting you know that Community pharmacies will be able to access the Learnpro learning platform used by the Board in early 2022.</p> <p>The platform houses a range of learning and development modules and it would be our intention to locate all training related to additional pharmaceutical services here.</p> <p>We are aware that most community pharmacies might already have a robust framework for ensuring their employees have access to “mandatory” training subjects i.e. fire safety, information governance etc either through their own frameworks (in the case of large multiple chains) or via a third party provider i.e. the PDA. To supplement this, we are offering independent pharmacies and small chains an opportunity to access the following Board’s suite of mandatory training modules.</p> <p>GGC001: Fire Safety GGC002: Health and Safety, An Introduction GGC003: Reducing Risks of Violence & Aggression GGC004: Equality, Diversity and Human Rights GGC005: Manual Handling Theory GGC006: Public Protection - (Adult Support & Protection and Child Protection) GGC007: Standard Infection Control Precautions GGC008: Security and Threat GGC009: Safe Information Handling (Information Governance)</p> <p>Completion of these modules are not mandatory for community staff, but are offered as an additional resource to help and support.</p> <p>Access to the modules is by request only.</p> <p>If you would be interested in accessing these, please complete the attached pro-forma and return using the contact details provided. Once you receive your log-in details to Learnpro you will be able to self register and access the suite.</p> <p>Full details on how to access the platform will be sent out in the next few weeks.</p> <p>21.12.21</p>

REMINDER	Specials A-Z GGC Dec 21 CP updated
 Specials A-Z GGC Dec 21 CP updated.p	<p>The Specials A-Z has now been reviewed for use by prescribers and dispensing community pharmacies. The A-Z should be read in conjunction with advice within NEWT guidance for those patients with either enteral feeding or swallowing difficulties. Details are accurate at point of publication.</p>

	<p>The A-Z examines possible alternatives for commonly prescribed unlicensed medicines that should be considered before a ULM is prescribed and may be used as part of the decision making process or discussions between the GP practice and the pharmacy. In the event of a ULM still being needed, the community pharmacy should follow the authorisation process as per normal.</p> <p>This version supersedes any previous versions and you are asked to update your records accordingly.</p> <p>Elaine Paton, Senior Prescribing Adviser 21.12.21</p>
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REMINDER	Take Home Naloxone Access via SAS
 <p>SAS - Ask us for Naloxone - Uniform (</p>	<p>The Scottish Ambulance Service (SAS) Drug Harms Team have created a poster for use within services to promote the conversation around asking SAS for Naloxone. They continue to promote that the crews offer Naloxone on every job, however, recognise their role in boosting community empowerment by supporting anyone who needs Naloxone to feel that they can approach ambulance clinicians to request it.</p> <p>Please consider displaying the poster within the pharmacy and please share the information with your team and patients. This may be especially of benefit for individuals on the days services are closed during the festive period.</p> <p>ADRS Pharmacy Team 21.12.21</p>

REMINDER	Pre-registration Pharmacy Technicians (PRPT)
 <p>Pre-Registration Pharmacy Technicians.</p>	<p>This year, for the first time in GGC, a number of pre-registration pharmacy technicians (PRPT) have been employed by Primary Care Pharmacy Teams.</p> <p>To achieve the required competencies to complete their qualification the trainees amongst other things, are required to spend time in a dispensary. Prior to this cohort coming into post all PRPTs achieved this by spending time in an acute hospital setting.</p> <p>However, with this Primary Care cohort, two of the trainees have been undertaking this via a long-term placement with local Community Pharmacies. This article describes their experiences so far. If you would be interested in providing a placement for future PRPTs in your community pharmacy, could you please send an expression of interest to: ggc.cpdevteam@nhs.scot.</p> <p>If you would prefer to discuss further, please contact pamela.macintyre@ggc.scot.nhs.uk</p> <p>CPDEV TEAM 21.12.21</p>

REMINDER	Lateral Flow Device Process improvements
	<p>As a result of feedback from Community Pharmacy teams, CPS have issued guidance on how to deal with the supply of Lateral flow Devices from your pharmacies. This guidance will help speed up the process and reduce the amount of time on completing forms.</p> <p>The guidance can be accessed at the link below :-</p> <p>https://us3.campaign-archive.com/?u=032c5a08dbe2ec3d9e1b0de89&id=11d0d29129</p> <p>Please share with all colleagues including locums</p>

	Alan Harrison 21.12.21
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REMINDERS	Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/ <ul style="list-style-type: none">• Self Isolation Exemption for Staff – Update - 14.12.21• Wellbeing Support for Pharmacy Teams – 14.12.21• ANTERIOR SEGMENT TREATMENT LADDERS - Guidance for Greater Glasgow & Clyde Community Optometrists – 14.12.21• Information For Frontline Healthcare Professionals - Targeted Deployment Of Covid-19 Medicines For Non-Hospitalised Patients – 14.12.21• ProHealth Vitamin D Drops Recall – 14.12.21
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Index and copies of the Communications Update documents can be found at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>



We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

New in this edition –

- **COVID 19 – UPDATE AND REINTRODUCTION OF CONTINGENCY ARRANGEMENTS**
- **PCA (P)(2021) 21**

ACTION	COVID 19 – UPDATE AND REINTRODUCTION OF CONTINGENCY ARRANGEMENTS
 <p>GPhC-Responsible-pharmacist-guidance.p</p>	<p>I hope you have all had a great Christmas and managed to get some well-earned rest.</p> <p>We are aware there is a growing issue with colleagues testing positive for Covid 19 or having to isolate as a result of being a direct contact to someone testing positive. This undoubtedly will have an effect on available workforce and hence workload.</p> <p>The vaccination programme, and booster vaccines in particular, remain our best countermeasure against the new strain of Covid 19 and I would encourage those of you who have not yet made arrangements to receive your booster vaccine to visit NHS Inform and book your booster vaccine as soon as possible –</p> <p>Coronavirus (COVID-19) booster vaccination The coronavirus (COVID-19) vaccine (nhsinform.scot)</p> <div data-bbox="375 1254 1532 1568" style="border: 1px solid black; padding: 5px;">  <p>Coronavirus (COVID-19) booster vaccination The coronavirus (COVID-19) vaccine</p> <p>Why the booster dose is important. Like some other vaccines, levels of protection may begin to reduce over time. The coronavirus (COVID-19) vaccine booster dose will help extend the protection you gained from your first two doses and give you longer-term protection.</p> <p>w.nhsinform.scot</p> </div> <p>This is the best way to keep you, your family, your colleagues and your patients safe.</p> <p><u>PCR Tests for Essential Workers (including community pharmacy staff):</u> Please find below the link to the NHS Inform PCR appointment site which will allow colleagues to book a test.</p> <p>We believe that test results may be taking longer to be returned which puts additional strain on the workforce as individuals isolate waiting for their results to be returned.</p> <p>To ensure speed of process, it is essential that when asked on the form community pharmacy staff record that they are <u>an essential worker</u> to ensure that priority is given both for testing and then getting result back.</p> <p>Please share this with all colleagues.</p> <p>Coronavirus (COVID-19): Get a PCR test if you have symptoms NHS inform</p>

As a result of these current pressures, we have taken a decision to reintroduce some measures that we had in place at the start of the pandemic.

Reintroduction of Contingency Arrangements:

Model Hours of Service:

From Wednesday 5th of January, the Board will reinstate the amended Model Hours which were initially introduced in March 2020. These being:

Monday – Saturday:	10.00am – 5.00pm;
Two half days:	10.00am – 1.00pm;
Lunchtime:	One hour

We hope this flexibility will allow the CP network to catch up with outstanding work, deep clean and give staff respite from the increasing pressures. If you have taken the difficult decision to amend your hours you should aim to operate within the parameters set out above. If your amended hours meet the above requirement ***YOU NEED DO NOTHING – THERE IS NO NEED TO LET US KNOW.***

If however, after risk assessment you need to reduce your opening hours below the above level, then you **MUST** inform the Board, using the pro-forma provided on the CPDT webpage (link below). This requirement also includes where a pharmacist has to leave one pharmacy to cover another:

[NHS Community Pharmacy Website \(scot.nhs.uk\)](http://scot.nhs.uk)

Again, we have not made any specific requirement for extended hours pharmacies i.e. those open after 6.00pm – we are hopeful that extended hours can be maintained during this time, but appreciate the difficulties this continuing pandemic is placing on the community pharmacy network as it meets the challenge.

This decision will be reviewed w/c 17th of January in line with Scottish Government advice.

Dosette Patients:

Review all dosette patients and where it was deemed suitable during the first wave of the pandemic you may wish to consider supplying 4 weeks at the one time. If this is considered and actioned then a note should be put on the patients PMR advising date and time of conversation with prescriber. There is no need to further contact the prescriber if this process has already been initiated.

This decision will be reviewed w/c 17th of January in line with Scottish Government advice. (please note that this does not apply to dosette boxes with controlled drugs).

OST Patients:

OST patients should be maintained at current levels of supervision and instalments as each individual patient has been assessed more than once in the last year as to the appropriate level of treatment required for their own circumstances. However, prescriptions will be supplied as 2x 28 days to allow the forward preparation of dosages.

Remote Supervision:

I have checked with the GPhC regarding the supervision of handing out medicines to a patient and have attached the responsible pharmacists guidelines with the following advice from the GPhC

	<p>Sale/supply of prescription-only medicines (e.g. handing dispensed medicines over to a patient, patient representative or a delivery person).</p> <p>Sections 52, 58, 70, 71, 72 and 72A of the Medicines Act 1968.</p> <p>‘Supervision’ in this context <u>requires physical presence and a pharmacist being able to advise and intervene.</u></p> <p>So the pharmacist can be signed in as RP and absent from the premises for up to two hours, and Appendix A shows what can and can’t be done in that time at the pharmacy. But as you can see from the above, the handing out of medicines isn’t allowed.</p> <p>I hope that the guidance will help and support at these difficult times.</p> <p>Alan Harrison</p> <p>29.12.21</p>
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ACTION	PCA (P)(2021) 21 - PHARMACEUTICAL SERVICES AMENDMENTS TO THE DRUG TARIFF PART 11 DISCOUNT CLAWBACK SCALE
	<p>https://www.sehd.scot.nhs.uk/pca/PCA2021(P)21.pdf</p> <p>29.12.21</p>

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