

Community Pharmacy Communication Update


Date: Wednesday 5th January 2022




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

New in this edition –

- **URGENT - PLEASE READ: OST MODULE ON NEO**

ACTION	URGENT - PLEASE READ: OST MODULE ON NEO
 <p>IMPORTANT INFORMATION – OST</p> <p>Attached</p>	<p>Dear colleagues</p> <p>Previously only staff with GPhC registration have been able to access the OST module. Due to the recent Missed Dose additions within the module staff without GPhC registration can now be given access to the module for missed dose recording and entry purposes, <i>but not for claim submissions.</i></p> <p>The OST claim must be submitted by a member of staff with GPhC registration. In order to be able to submit the OST claim an additional permission has to be added for the relevant individual(s). Please see attached guide for details on how to add the new permission required.</p> <p>If you have any queries please contact a member of the ADRS Pharmacy team by emailing ADRS.Pharmacyteam@ggc.scot.nhs.uk</p> <p>Amanda Laird 05.01.22</p>

REMINDERS AND UPDATES:

REMINDER	COVID 19 – UPDATE AND REINTRODUCTION OF CONTINGENCY ARRANGEMENTS
 <p>GPhC-Responsible-pharmacist-guidance.p</p>	<p>I hope you have all had a great Christmas and managed to get some well-earned rest.</p> <p>We are aware there is a growing issue with colleagues testing positive for Covid 19 or having to isolate as a result of being a direct contact to someone testing positive. This undoubtedly will have an effect on available workforce and hence workload.</p> <p>The vaccination programme, and booster vaccines in particular, remain our best countermeasure against the new strain of Covid 19 and I would encourage those of you who have not yet made arrangements to receive your booster vaccine to visit NHS Inform and book your booster vaccine as soon as possible –</p> <p>Coronavirus (COVID-19) booster vaccination The coronavirus (COVID-19) vaccine (nhsinform.scot)</p>



[Coronavirus \(COVID-19\) booster vaccination | The coronavirus \(COVID-19\) vaccine](#)

Why the booster dose is important. Like some other vaccines, levels of protection may begin to reduce over time. The coronavirus (COVID-19) vaccine booster dose will help extend the protection you gained from your first two doses and give you longer-term protection.

www.nhsinform.scot

This is the best way to keep you, your family, your colleagues and your patients safe.

PCR Tests for Essential Workers (including community pharmacy staff):

Please find below the link to the NHS Inform PCR appointment site which will allow colleagues to book a test.

We believe that test results may be taking longer to be returned which puts additional strain on the workforce as individuals isolate waiting for their results to be returned.

To ensure speed of process, it is essential that when asked on the form community pharmacy staff record that they are **an essential worker** to ensure that priority is given both for testing and then getting result back.

Please share this with all colleagues.

[Coronavirus \(COVID-19\): Get a PCR test if you have symptoms | NHS inform](#)

As a result of these current pressures, we have taken a decision to reintroduce some measures that we had in place at the start of the pandemic.

Reintroduction of Contingency Arrangements:

Model Hours of Service:

From Wednesday 5th of January, the Board will reinstate the amended Model Hours which were initially introduced in March 2020. These being:

Monday – Saturday:	10.00am – 5.00pm;
Two half days:	10.00am – 1.00pm;
Lunchtime:	One hour

We hope this flexibility will allow the CP network to catch up with outstanding work, deep clean and give staff respite from the increasing pressures. If you have taken the difficult decision to amend your hours you should aim to operate within the parameters set out above. If your amended hours meet the above requirement ***YOU NEED DO NOTHING – THERE IS NO NEED TO LET US KNOW.***

If however, after risk assessment you need to reduce your opening hours below the above level, then you **MUST** inform the Board, using the pro-forma provided on the CPDT webpage (link below). This requirement also includes where a pharmacist has to leave one pharmacy to cover another:

[NHS Community Pharmacy Website \(scot.nhs.uk\)](http://www.scot.nhs.uk)

Again, we have not made any specific requirement for extended hours pharmacies i.e. those open after 6.00pm – we are hopeful that extended hours can be maintained during this time, but appreciate the difficulties this continuing pandemic is placing on the community pharmacy network as it meets the challenge.

This decision will be reviewed w/c 17th of January in line with Scottish Government advice.

Dosette Patients:

Review all dosette patients and where it was deemed suitable during the first wave of the pandemic you may wish to consider supplying 4 weeks at the one time. If this is considered and actioned then a note should be put on the patients PMR advising date and time of conversation with prescriber. There is no need to further contact the prescriber if this process has already been initiated.

This decision will be reviewed w/c 17th of January in line with Scottish Government advice. (please note that this does not apply to dosette boxes with controlled drugs).

OST Patients:

OST patients should be maintained at current levels of supervision and instalments as each individual patient has been assessed more than once in the last year as to the appropriate level of treatment required for their own circumstances. However, prescriptions will be supplied as 2x 28 days to allow the forward preparation of dosages.

Remote Supervision:

I have checked with the GPhC regarding the supervision of handing out medicines to a patient and have attached the responsible pharmacists guidelines with the following advice from the GPhC

Sale/supply of prescription-only medicines (e.g. handing dispensed medicines over to a patient, patient representative or a delivery person).

Sections 52, 58, 70, 71, 72 and 72A of the Medicines Act 1968.

'Supervision' in this context **requires physical presence and a pharmacist being able to advise and intervene.**

So the pharmacist can be signed in as RP and absent from the premises for up to two hours, and Appendix A shows what can and can't be done in that time at the pharmacy. But as you can see from the above, the handing out of medicines isn't allowed.

I hope that the guidance will help and support at these difficult times.

Alan Harrison

29.12.21

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Index and copies of the Communications Update documents can be found at:
<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>


We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk






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- **IMPORTANT - PLEASE READ - NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**
- **COVID 19 – UPDATE AND REINTRODUCTION OF CONTINGENCY ARRANGEMENTS – CLARIFICATION**
- **Updated ADRS Patient Information And Pharmacy Briefing**
- **Frailty Pathways- Cross Sector Pharmacy Development Sessions**
- **PCA(P) (2022) 1 - COMMUNITY PHARMACIST PRACTITIONER CHAMPIONS**
- **Letter: Extension to LFD Pharmacy Collect service guidance**
- **NHSGGC Pharmaceutical List as at 5th January 2022**


ACTION	IMPORTANT - PLEASE READ - NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
 <p>Wellbeing session - registration form.doc</p> <p>Attached</p>	<p>The last 18 months have been incredibly challenging, and Community Pharmacy Teams have been at the forefront of the pandemic response. In recognition of this and to support the Community Pharmacy Teams with the ongoing day-to-day challenges, CPD Team have organised a wellbeing session to suggest some strategies to help. This is part of the wider support for Health and Social Care Wellbeing which is being funded by the Scottish Government.</p> <p>These remote interactive sessions (to be delivered twice) are open to all community pharmacy staff in NHSGGC and will be led by Jill Cruickshank based on her "5 Senses Philosophy".</p> <p><u>The aim of each session is:</u></p> <p>To provide those joining with new coping & communication strategies</p> <ul style="list-style-type: none"> · for themselves · for their team · for the day-to-day challenges in community pharmacy <p><u>Sessions via MS Teams:-</u></p> <p>Tuesday 1st February - 1.00pm - 3.30pm Monday 21st February - 7.00pm - 9.30pm</p> <p>A payment of £150 per contractor will be available to aid staff to be released.</p> <p>If you would like to register for one of the sessions, please complete the attached proforma and return to ggc.cpdevteam@nhs.scot by <u>Friday 14th January 2022.</u></p> <p>Pamela MacIntyre 11.01.2022</p>



ACTION	COVID 19 – UPDATE AND REINTRODUCTION OF CONTINGENCY ARRANGEMENTS – CLARIFICATION
	<p>We included a piece in the Communications Update on 29th December 2021 which detailed various arrangements that were being put in place to support the community pharmacy network over the next few weeks.</p> <p>One of these arrangements was an amendment to the current Model Hours of Service Scheme and a return to the situation initially introduced in Phase 1 of the pandemic in 2020.</p> <p>We would like to make two clarifications:</p> <p><u>Notification of Local GP Practices:</u> Any community pharmacy who makes the decision to instigate the amended Model Hours, should advise their local GP practice of their intention and how long the hours will last. As there is no need to alert the Community Pharmacy Development Team where the amended hours are in line with those detailed in the Scheme, notification to GP practices needs to come from the individual contractors.</p> <p>We would also encourage you to place a notice in your window advising the general public of the change. A template can be found here: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p><u>Half Day Closures (within Model Hours):</u> For clarity the mention of two half days within the Model Hours refers to “normal” working hours. As such, there is no provision for any pharmacy to close for a half day (where their normal working hours do not include a half day) in response to pressures of work, or reasons associated with COVID. The Board expects all pharmacies to open between 10.00am and 5.00pm Mon-Fri and between 10.00am and 1.00pm on Saturdays.</p> <p>In the unlikely event that a pharmacy needs to operate below this level the CPDT <u>must be notified.</u></p> <p>11.01.22</p>

ACTION	Updated ADRS Patient Information And Pharmacy Briefing
 <p>ADRS COVID CONTACTS.docx</p>  <p>Jan 2022 COVID Advice to patients on P</p>  <p>Jan 2022 Pharmacy Briefing OST Instalm</p> <p>Attached</p>	<p>Please find attached information from the ADRS Pharmacy Team for use during periods of reduced hours.</p> <p>ADRS Pharmacy Team 11.01.22</p>

ACTION	Frailty Pathways- Cross Sector Pharmacy Development Sessions
 Agenda Frailty integrated pharmacy	<p><u>Tues 25th January & Tues 8th March 2022 0900-1100</u></p> <p>What is the aim of the sessions? To identify ways to optimise and integrate existing pharmacy models of care to support people living with frailty. The output of these sessions will inform an action plan for all sectors aligned to the Moving Pharmacy Forward Strategic Framework.</p> <p>Representatives should be able to attend both sessions noted above. These sessions will take place virtually via MS Teams.</p> <p>Please see attached agenda, and if interested contact Narinder Dhillon no later than Friday 14th January 2022 by email: Narinder.dhillon7@nhs.scot</p> <p>11.01.22</p>

ACTION	PCA(P) (2022) 1 – Community Pharmacist Practitioner Champions
	<p>Community pharmacist practitioner champions (scot.nhs.uk)</p> <p>11.01.22</p>

ACTION	Letter: Extension to LFD Pharmacy Collect service guidance
 Letter Community Pharmacy LFD Collect Attached	<p>Please see attached, information regarding an extension to the relaxation in the data capture requirements for the LFD Pharmacy Collect service.</p> <p>11.01.22</p>

UPDATE	NHSGGC Pharmaceutical List as at 5th January 2022
 Pharmaceutical Index Jan 22.pdf  Pharmaceutical List Jan 22.pdf Attached	<p>The following are attached and can also be found on the Community Pharmacy Website: contractor lists</p> <ol style="list-style-type: none"> 1. Complete alphabetical Index 2. Complete Pharmaceutical List <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p>Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email ggc.cpdevteam@nhs.scot as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</p> <p>Next Update is due – 1st April 2022.</p> <p>Karen Armstrong 07.01.22</p>

Community Pharmacy Communication Update

Date: Thursday 13th January 2022



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New in this edition –

- **ProHealth Vitamin D Drops Recall**
- **PCA(P)(2022) 02 – Universal Access Lateral Flow Test**

ACTION	ProHealth Vitamin D Drops Recall
	<p>AAH and Alliance are now accepting return of affected batch of ProHealth Vitamin D Drops and will provide credit for bottles returned.</p> <p>The affected batch is 2101001.</p> <p><u>Some product has 2101001 listed on the box and additional number e.g. S05214 printed on the bottle.</u></p> <p><u>These products are not affected and not included in the recall and should be reintroduced into your stock.</u></p> <p>Please check both the box and bottle contain only 2101001 before returning stock to wholesalers.</p> <p>18.01.22</p>

ACTION	PCA(P)(2022) 02 – Universal Access Lateral Flow Test Kits – Community Pharmacy COVID-19 Test Kit Distribution Service – Reintroduction of Innova Test Kits
 Circular PCA(P)(2022) 02 UNI	<p>Please see attached</p> <p>13.01.22</p>

REMINDERS AND UPDATES:

REMINDER	IMPORTANT - PLEASE READ - NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
 Wellbeing session - registration form.doc Attached	<p>The last 18 months have been incredibly challenging, and Community Pharmacy Teams have been at the forefront of the pandemic response. In recognition of this and to support the Community Pharmacy Teams with the ongoing day-to-day challenges, CPD Team have organised a wellbeing session to suggest some strategies to help. This is part of the wider support for Health and Social Care Wellbeing which is being funded by the Scottish Government.</p> <p>These remote interactive sessions (to be delivered twice) are open to all community pharmacy staff in NHSGGC and will be led by Jill Cruickshank based on her "5 Senses Philosophy".</p>

The aim of each session is:

To provide those joining with new coping & communication strategies

- for themselves
- for their team
- for the day-to-day challenges in community pharmacy

Sessions via MS Teams:-

Tuesday 1st February - 1.00pm - 3.30pm

Monday 21st February - 7.00pm - 9.30pm




A payment of £150 per contractor will be available to aid staff to be released.


If you would like to register for one of the sessions, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot by **Friday 14th January 2022**.


Pamela MacIntyre



11.01.2022

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REMINDERS	Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/
<ul style="list-style-type: none">• COVID 19 – UPDATE AND REINTRODUCTION OF CONTINGENCY ARRANGEMENTS – 29.12.21• URGENT - PLEASE READ: OST MODULE ON NEO – 05.01.22	

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- **NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**
- **Introduction to NHSGGC LearnPro Learning Platform for Pharmacy Staff**
- **ProHealth Vitamin D Drops Recall**
- **Primary Care Distribution Centre Relocation – F.A.O Pharmacies situated in the old “Glasgow” board area**
- **Nutrition Product Shortages**
- **Travel Health Service Tender**

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 <p>Wellbeing session - registration form.doc</p> <p>Attached</p>	<p>The last 18 months have been incredibly challenging, and Community Pharmacy Teams have been at the forefront of the pandemic response. In recognition of this and to support the Community Pharmacy Teams with the ongoing day-to-day challenges, CPD Team have organised a wellbeing session to suggest some strategies to help. This is part of the wider support for Health and Social Care Wellbeing which is being funded by the Scottish Government.</p> <p>These remote interactive sessions (to be delivered twice) are open to all community pharmacy staff in NHSGGC and will be led by Jill Cruickshank based on her "5 Senses Philosophy".</p> <p><u>The aim of each session is:</u></p> <p>To provide those joining with new coping & communication strategies</p> <ul style="list-style-type: none"> · for themselves · for their team · for the day-to-day challenges in community pharmacy <p><u>Sessions via MS Teams:-</u></p> <p>Tuesday 1st February - 1.00pm - 3.30pm Monday 21st February - 7.00pm - 9.30pm</p> <p>A payment of £150 per contractor will be available to aid staff to be released.</p> <p>If you would like to register for one of the sessions, please complete the attached proforma and return to ggc.cpdevteam@nhs.scot.</p> <p>Pamela Macintyre 11.01.2022</p>

ACTION	Introduction to NHSGGC LearnPro Learning Platform for Pharmacy Staff
 <p>LearnPro - Pro-Forma.docx</p> <p>Attached</p>	<p><u>PLEASE NOTE: THE BELOW IS NOT OPEN TO BRANCHES OF MULTIPLE CHAINS INCLUDING: BOOTS, LLOYDS, ROWLANDS, WELL, MORRISON, TESCO</u></p> <p>We wrote out to the network some time back, letting you know that Community pharmacies will be able to access the Learnpro learning platform used by the Board in early 2022.</p> <p>The platform houses a range of learning and development modules and it would be our intention to locate all training related to additional pharmaceutical services here.</p> <p>We are aware that most community pharmacies might already have a robust framework for ensuring their employees have access to “mandatory” training subjects i.e. fire safety, information governance etc either through their own frameworks (in the case of large multiple chains) or via a third party provider i.e. the PDA. To supplement this, we are offering independent pharmacies and small chains an opportunity to access the following Board’s suite of mandatory training modules.</p> <p>GGC001: Fire Safety GGC002: Health and Safety, An Introduction GGC003: Reducing Risks of Violence & Aggression GGC004: Equality, Diversity and Human Rights GGC005: Manual Handling Theory GGC006: Public Protection - (Adult Support & Protection and Child Protection) GGC007: Standard Infection Control Precautions GGC008: Security and Threat GGC009: Safe Information Handling (Information Governance)</p> <p>Completion of these modules are not mandatory for community staff, but are offered as an additional resource to help and support.</p> <p>Access to the modules is by request only.</p> <p>If you would be interested in accessing these, please complete the attached pro-forma and return using the contact details provided. Once you receive your log-in details to Learnpro you will be able to self register and access the suite.</p> <p>Full details on how to access the platform will be sent out in the next few weeks.</p> <p>21.12.21</p>

ACTION	ProHealth Vitamin D Drops Recall
	<p>AAH and Alliance are now accepting return of affected batch of ProHealth Vitamin D Drops and will provide credit for bottles returned.</p> <p>The affected batch is 2101001.</p> <p><u>Some products have 2101001 listed on the box and an additional number e.g. S05214 printed on the bottle.</u></p> <p><u>These products are not affected and not included in the recall and should be reintroduced into your stock.</u></p> <p>Please check both the box and bottle contain only 2101001 before returning stock to wholesalers.</p> <p>18.01.22</p>

ACTION	Primary Care Distribution Centre Relocation – F.A.O Pharmacies situated in the old “Glasgow” board area
	<p>The Primary Care Distribution Centre currently situated at Cornwall Street South will be moving on Thursday 27th and Friday 28th of January.</p> <p>There will be no deliveries on Friday 28th January to community pharmacies to facilitate the move. If your normal delivery day for stationery, denaturing kits, or prescription pad is a Friday, please place any orders you might have as soon as possible to avoid any disruption to your delivery.</p> <p>Deliveries will commence on Tuesday 1st February via NHS delivery drivers. A new delivery schedule will be shared with the network once available.</p> <p>PLEASE NOTE: THIS ARRANGEMENT DOES NOT AFFECT COMMUNITY PHARMACIES WHO RECEIVE DELIVERIES FROM DAVA STREET (OLD ARGYLL & CLYDE PHARMACIES)</p> <p>Janine Glen, 18.01.22</p>

ACTION	Nutrition Product Shortages
 <p>Article re shortages Jan 22.pdf Attached</p>	<p>There continues to be challenges across the Nutrition Product Ranges.</p> <p>Please see attached for a summary of products affected for supply through community pharmacy.</p> <p>Una Cuthbert 18.01.22</p>

ACTION	Travel Health Service Tender
	<p>NHS GGC will be looking to develop an NHS Travel Vaccination service that will be run across the Board from April 2022.</p> <p>In order to gauge interest in this service the Vaccination Transformation Group have set up a tendering process that will allow all interested parties to tender for the service.</p> <p>This will obviously be a new concept to a number of contractors so if there are any questions that need answered then please follow the guidance in the communication that directs you to the tendering platform.</p> <p>The tender for travel health service provision has now been published on the national procurement website under reference JAN437271. The contract notice has been published on Public Contracts Scotland www.publiccontractsscotland.gov.uk</p> <p>The notice explains to potential suppliers how they can view/access the full tender on Public Contracts Scotland – Tender (PCS-T) system. If potential bidders have any questions regarding this tender they will be required to ask them via PCS-T messages.</p> <p>The closing date for submissions is 10th February 2022.</p> <p>Alan Harrison -18.01.22</p>

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- **DRUG ALERT – No. 2022 A(01) - Action Within 48 Hours - Class 2 Medicines Recall**

ACTION	Urgent Correction - Community Pharmacy Communication Update for Tuesday 18th January 2022
	<p>In the newsletter dated Tuesday 18th of January we communicated out an article regarding the tendering process for the Travel Vaccination service within NHS GGC.</p> <p>I must apologise as the reference number I supplied was incorrect and should have been JAN437261 rather than JAN437271.</p> <p>Please use JAN437261 to access the correct tendering process.</p> <p>Alan Harrison 20.01.22</p>

ACTION	DRUG ALERT – No. 2022 A(01) - Action Within 48 Hours - Class 2 Medicines Recall: SANTEN Oy (trading as Santen UK Limited) IKERVIS 1 mg/mL eye drops, emulsion , EL (22)A/01
	<p>Drug alert class 2 – 01 2022 – Class 2 medicines recall action - action within 48 hours – SANTEN Oy (trading as Santen UK Limited) IKERVIS 1 mg/mL eye drops, emulsion (scot.nhs.uk)</p> <p>20.01.22</p>

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Pamela MacIntyre

11.01.2022

**URGENT
REMINDER**

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We wrote out to the network some time back, letting you know that Community pharmacies will be able to access the Learnpro learning platform used by the Board in early 2022.

The platform houses a range of learning and development modules and it would be our intention to locate all training related to additional pharmaceutical services here.

We are aware that most community pharmacies might already have a robust framework for ensuring their employees have access to “mandatory” training subjects i.e. fire safety, information governance etc either through their own frameworks (in the case of large multiple chains) or via a third party provider i.e. the PDA. To supplement this, we are offering independent pharmacies and small chains an opportunity to access the following Board’s suite of mandatory training modules.

GGC001: Fire Safety

GGC002: Health and Safety, An Introduction

GGC003: Reducing Risks of Violence & Aggression

GGC004: Equality, Diversity and Human Rights

GGC005: Manual Handling Theory

GGC006: Public Protection - (Adult Support & Protection and Child Protection)

GGC007: Standard Infection Control Precautions

GGC008: Security and Threat

GGC009: Safe Information Handling (Information Governance)

Completion of these modules are not mandatory for community staff, but are offered as an additional resource to help and support.

Access to the modules is by request only.


If you would be interested in accessing these, please complete the attached pro-forma and return using the contact details provided. Once you receive your log-in details to Learnpro you will be able to self register and access the suite.

Full details on how to access the platform will be sent out in the next few weeks.

21.12.21

REMINDER	ProHealth Vitamin D Drops Recall
	<p>AAH and Alliance are now accepting return of affected batch of ProHealth Vitamin D Drops and will provide credit for bottles returned.</p> <p>The affected batch is 2101001.</p> <p><u>Some products have 2101001 listed on the box and an additional number e.g. S05214 printed on the bottle.</u></p> <p><u>These products are not affected and not included in the recall and should be reintroduced into your stock.</u></p> <p>Please check both the box and bottle contain only 2101001 before returning stock to wholesalers.</p> <p>18.01.22</p>

REMINDER	Primary Care Distribution Centre Relocation – F.A.O Pharmacies situated in the old “Glasgow” board area
	<p>The Primary Care Distribution Centre currently situated at Cornwall Street South will be moving on Thursday 27th and Friday 28th of January.</p> <p>There will be no deliveries on Friday 28th January to community pharmacies to facilitate the move. If your normal delivery day for stationery, denaturing kits, or prescription pad is a Friday, please place any orders you might have as soon as possible to avoid any disruption to your delivery.</p> <p>Deliveries will commence on Tuesday 1st February via NHS delivery drivers. A new delivery schedule will be shared with the network once available.</p> <p>PLEASE NOTE: THIS ARRANGEMENT DOES NOT AFFECT COMMUNITY PHARMACIES WHO RECEIVE DELIVERIES FROM DAVA STREET (OLD ARGYLL & CLYDE PHARMACIES)</p> <p>Janine Glen, 18.01.22</p>

REMINDER	Nutrition Product Shortages
 <p>Article re shortages Jan 22.pdf Attached</p>	<p>There continues to be challenges across the Nutrition Product Ranges.</p> <p>Please see attached for a summary of products affected for supply through community pharmacy.</p> <p>Una Cuthbert 18.01.22</p>

REMINDER	Travel Health Service Tender
	<p>NHS GGC will be looking to develop an NHS Travel Vaccination service that will be run across the Board from April 2022.</p> <p>In order to gauge interest in this service the Vaccination Transformation Group have set up a tendering process that will allow all interested parties to tender for the service.</p>

	<p>This will obviously be a new concept to a number of contractors so if there are any questions that need answered then please follow the guidance in the communication that directs you to the tendering platform.</p> <p>The tender for travel health service provision has now been published on the national procurement website under reference JAN437271. The contract notice has been published on Public Contracts Scotland www.publiccontractsscotland.gov.uk</p> <p>The notice explains to potential suppliers how they can view/access the full tender on Public Contracts Scotland – Tender (PCS-T) system. If potential bidders have any questions regarding this tender they will be required to ask them via PCS-T messages.</p> <p>The closing date for submissions is 10th February 2022.</p> <p>Alan Harrison -18.01.22</p>
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REMINDERS	<p>Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</p>
<ul style="list-style-type: none"> • COVID 19 – UPDATE AND REINTRODUCTION OF CONTINGENCY ARRANGEMENTS – CLARIFICATION – 11.02.22 • Updated ADRS Patient Information And Pharmacy Briefing – 11.02.22 • Frailty Pathways- Cross Sector Pharmacy Development Sessions – 11.02.22 • Letter: Extension to LFD Pharmacy Collect service guidance – 11.02.22 	

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Index and copies of the Communications Update documents can be found at: <https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk




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In this edition –

- Community Pharmacy Nutrition Support Service
- Endorsing of Specials/ULM Prescriptions
- NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
- DRUG ALERT CLASS 4 - 2 2022
- INFORMATION – UPDATED EARLY WARNING SYSTEMS
- Urgent: CFS alert for distribution
- Event Invite - Reducing Injecting Harms: a National Wound Care Guide for Scotland
- Purchase of equipment for undertaking Pharmacy First Service
- UPDATE: REINSTATEMENT OF PHARMACY VISIT PROGRAMME – 2022
- UREGNT REMINDER: Introduction to NHSGGC LearnPro Learning Platform for Pharmacy Staff

ACTION	Roll out of the Community Pharmacy Nutrition Support Service- March 1st 2022 (previously known as ONS New Ways of Working) new SLA and invitation to training
 CPNSS - SLA - 2022 - Version 1 - Final.doc Attached	<p>Branches of Boots, Dicksons, Gilbrides, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to return a participation form as this will be co-ordinated centrally.</p> <p>As you may be aware, new ways of working for Oral Nutritional Supplement (ONS) prescribing have previously been piloted in Renfrewshire, West Dunbartonshire and East Dunbartonshire HSCPs. The evaluation showed positive results and therefore the health board have supported the direction of travel to roll out the service to all GGC HSCPs (Now known as the Community Pharmacy Nutrition Support Service). This new service is based on the successful ‘Scottish Gluten Free Food Service’. Pathways of care are delivered collaboratively by dietetic and community pharmacy staff.</p> <p>Please find attached:</p> <ul style="list-style-type: none"> • A Service Level Agreement (SLA) which details the requirements of the service. You should read this carefully and confirm your intention to participate, by signing and returning Appendix 7 in the document. Please submit your form no later than Friday 28th February 2022. • If you do not wish to participate in the Service, please let us know by using the relevant section of Appendix 7. <p><u>Training</u> Please hold the date, 23rd February 2022 at 7pm to attend a virtual ‘Live’ training event for the Community Pharmacy Nutrition Support Service. By signing up to the SLA it is expected that someone from each pharmacy attends this training session.</p>

[Click here to join the meeting](#) . An attendance register will be kept.

It is hoped that all community pharmacies will participate in the service and should therefore attend the training session to assist us in delivering a smooth transition into the new CPNSS service.

Accordingly, the Community Pharmacy Nutrition Support Service prescription management of Oral Nutritional Supplements will go live across all HSCPs within GGC with effect of **1st March 2022**. This will see dietetic and community pharmacy staff working in collaboration to deliver pathways of care for patients requiring ONS.

This new service aims to:

- reduce demand on General Practice for work relating to ONS prescribing
- have ONS initiated only as part of dietetic treatment plans and to allow dietitians to initiate standard ONS products for the treatment of malnutrition in conjunction with community pharmacy
- have monitoring plans in place for all patients for the duration of their ONS treatment

We look forward to your support.

**Wendy McGaugie | Advanced Practice Prescribing Support Dietitian | NHS Greater Glasgow & Clyde
Pharmacy Services| Clarkston Court| 56 Busby Road| G76 7AT| T: 0141 201 6012
E: wendy.mcgaugie@ggc.scot.nhs.uk
25.01.22**

ACTION

Endorsing of Specials/ULM Prescriptions


As with all prescriptions, the correct and accurate endorsing of unlicensed medicines and Specials is a contractual responsibility. Pharmacy teams must ensure that they continue to submit electronic endorsing claims for these items as well as on paper. In the vast majority of cases, PSD will only consider and pay the electronic claim, rarely using paper endorsing at all anymore. This is important as there is a lot of work that goes in to paying, and then correcting subsequent overpayments as a result of inaccurate or missing electronic endorsements.

With Specials/ULM, the pharmacy is required to add the special price (SP), as well as supplier, OOPE and HP that may apply. You will need to wait until the invoice has been sent by the supplier in order to add the SP price, if the invoice is not available at point of labelling. Good practice would also mean that a copy of the invoice is also submitted as a record/confirmation of the price being claimed.


The prices on the pre-approved guide price list are only to provide a price where the Board are happy to approve without prior authorisation; these do not and should not replace the invoice price submitted for payment.

As part of the Board monthly analysis on Specials dispensed and paid, the vast majority of claims are not supported by electronic endorsements. Please remember to correctly and accurately endorse your items as per invoice price and submit along with the paper prescription in the monthly bundles.


Elaine Paton
25.01.22

ACTION	NHS GG&C Community Pharmacy "5 Senses Philosophy" Wellbeing Session
 <p>Wellbeing session - registration form (2)</p> <p>Attached</p>	<p>We first wrote to contractors on 21 December 2021 promoting 2 sessions which were being run as part of the wider support of Health and Social Care Wellbeing which is being funded by the Scottish Government.</p> <p>Due to unforeseen circumstances, the session which was due to take place on Tuesday 1st February has been postponed and will not now take place. We are in the process of identifying another date and will communicate this in due course.</p> <p>The session below will still run:</p> <ol style="list-style-type: none"> Monday 21st February - 7.00pm - 9.30pm <p>There are still spaces available and we would encourage any member of the pharmacy team to reserve a place as soon as possible.</p> <p><u>The aim of each session is:</u> To provide those joining with new coping & communication strategies</p> <ul style="list-style-type: none"> · for themselves · for their team · for the day-to-day challenges in community pharmacy <p>A payment of £150 per pharmacy will be available to aid staff to be released.</p> <p>If you would like to register for the evening session in February, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot.</p> <p>Pamela Macintyre 25.01.2022</p>


ACTION	DRUG ALERT CLASS 4 - 2 2022 – CLASS 4 MEDICINES DEFECT INFORMATION – CAUTION IN USE – FRESENIUS KABI LIMITED – KABIVEN EMULSION FOR INFUSION
	<p>Drug alert class 4 – 02 2022 – Class 4 medicines recall action – caution in use – Fresenius Kabi Limited – Kabiven emulsion for infusion (scot.nhs.uk)</p> <p>25.01.22</p>

ACTION	INFORMATION – UPDATED EARLY WARNING SYSTEMS
 <p>EWS - All HSCPs - January 2022.pdf</p> <p>Attached</p>	<p>Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Please identify your pharmacy and print off the relevant cascade.</p> <p>I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.</p> <p>As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls</p>

	<p>the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle. <u>It is essential that pharmacies follow this cascade in the specified order</u> to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Bridie McCallum on 0141-201-6054 or Michelle Cooper on 0141-201-6041.</p> <p>Bridie McCallum – Contracts Supervisor 25.01.2022</p>
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ACTION	Urgent: CFS alert for distribution
 CFS alert 09-2021-22 - Office ! Attached	Please find attached a scam that is circulating in GP practices. Although so far it has focussed on GP practices, we would ask you all to be vigilant in case they attempt to try community pharmacies. Alan Harrison 25.01.22

ACTION	Event Invite - Reducing Injecting Harms: a National Wound Care Guide for Scotland
	<p>Online Event: Please find details below</p> <p>Friday 4th February 2022 13.:00 – 14:15 <u>Register here for free</u></p> <p>25.01.22</p>

ACTION	Purchase of equipment for undertaking Pharmacy First Service
 Claim form - Pharmacy First.docx Attached	<p>The Pharmacy First service and the service delivering common clinical condition treatment through independent prescribers, is gathering pace, with more prescribers coming on board and more PGDs in the pipeline to supplement the existing service.</p> <p>To help and support in this, NHS GGC CPDT are offering contractors a one-off payment towards the future purchase of equipment or reimbursement against equipment that has already been purchased. Payment will only be made against equipment specifically utilised in the provision of the above services e.g. a thermoscan temperature reader, an otoscope, tongue depressors, a blood pressure meter to name but a few.</p> <p>To access this payment, please complete all sections of the attached proforma and submit this using the contact details provided on the form.</p> <p>Once submitted, a payment up to the value of £50.00 will be made via the Regional Services process. This payment will be made in April 2022 and will be identifiable via the Regional Services tab on your PAY001. Full details will also appear on the monthly finance remittance issued by the CPDT.</p>

	<p>To qualify for the payment, the equipment must have been purchased within the current financial year i.e. between 1st April 2021 and 31st March 2022.. Claims must be submitted by 8th April 2022 and must be accompanied by an invoice. We will not be able to process any claims made after this date.</p> <p>We hope that you will take this offer up to help and support you in delivering this growing service.</p> <p>Alan Harrison 25.01.2022</p>
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UPDATE	REINSTATEMENT OF PHARMACY VISIT PROGRAMME – 2022
	<p>We provided notification to the network in September 2021 that the pastoral visit programme previously undertaken by members of the Community Pharmacy Development Team would restart in 2022.</p> <p>I can now confirm that Trish Cawley (Contracts Co-ordinator) and I will start to visit pharmacies in the Glasgow City HSCP – South Sector from the end of February 2022. Manpreet Narwan (Contracts Administrator) will manage this process and she will be in touch to agree arrangements well in advance of the visit taking place.</p> <p>If you have any queries regarding any aspect of this process please get in touch.</p> <p>Janine Glen – Contracts Manager 21.01.22</p>

URGENT REMINDER	Introduction to NHSGGC LearnPro Learning Platform for Pharmacy Staff
 <p>LearnPro - Pro-Forma.docx</p> <p>Attached</p>	<p><u>PLEASE NOTE: THE BELOW IS NOT OPEN TO BRANCHES OF MULTIPLE CHAINS INCLUDING: BOOTS, LLOYDS, ROWLANDS, WELL, MORRISON, TESCO</u></p> <p>We wrote out to the network some time back, letting you know that Community pharmacies will be able to access the Learnpro learning platform used by the Board in early 2022.</p> <p>The platform houses a range of learning and development modules and it would be our intention to locate all training related to additional pharmaceutical services here.</p> <p>We are aware that most community pharmacies might already have a robust framework for ensuring their employees have access to “mandatory” training subjects i.e. fire safety, information governance etc either through their own frameworks (in the case of large multiple chains) or via a third party provider i.e. the PDA. To supplement this, we are offering independent pharmacies and small chains an opportunity to access the following Board’s suite of mandatory training modules.</p> <p>GGC001: Fire Safety GGC002: Health and Safety, An Introduction GGC003: Reducing Risks of Violence & Aggression GGC004: Equality, Diversity and Human Rights GGC005: Manual Handling Theory GGC006: Public Protection - (Adult Support & Protection and Child Protection) GGC007: Standard Infection Control Precautions GGC008: Security and Threat GGC009: Safe Information Handling (Information Governance)</p> <p>Completion of these modules are not mandatory for community staff, but are offered as an additional resource to help and support.</p>

Access to the modules is by request only.

If you would be interested in accessing these, please complete the attached pro-forma and return using the contact details provided. Once you receive your log-in details to Learnpro you will be able to self register and access the suite.

Full details on how to access the platform will be sent out in the next few weeks.

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Community Pharmacy Communication Update

Date: Thursday 27th January 2022

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New in this edition –


- **Flu Vaccination Programme – 2020/2021**
- **Return to Core Model Hours**

ACTION	Flu Vaccination Programme – 2020/2021
<p> Flu Vaccination Service - 2021_2022 -</p> <p> PGD inactivated flu PGD 2021-22 v2.0.pd</p> <p> Inactivated Flu signature sheet for CI</p> <p> Turas VMT Account Request Form.xlsx</p>	<p>Branches of Boots, Dicksons, Gilbrides, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to return a participation form as this will be co-ordinated centrally.</p> <p>Following recent discussions between NHS GGC Public Health team, NHS GGC Community Pharmacy Development Team, CP GGC and CPS, it has been agreed that Community Pharmacy will play a supportive role in the Flu Vaccination program across the whole of Greater Glasgow and Clyde Health Board for the remainder of the winter season 202/21 from participating pharmacies.</p> <p>From the 1st February 2022, Pharmacies will have the opportunity to vaccinate eligible patients in line with clear guidelines set out in the Service Level Agreement (SLA) for this service.</p> <p>The service will attract a payment of £8.27 for every patient vaccinated and a participation fee of £250 for each pharmacy taking part in the program.</p> <p>The following documents are attached:</p> <ul style="list-style-type: none"> - Service Level Agreement (SLA) – please read and make yourself familiar with the contents; - PGD – every pharmacist involved in the service should sign the PGD and return the authorisation form, using the contact details provided; - Authorisation sheet for PGD; - Access Request form for the Vaccination Management Tool (VMT). <p>We are currently making arrangements for the uplift of clinical waste generated during the programme– we will send full details once these are finalised.</p> <p>We apologise for the quick turnaround but would ask you to complete and return the participation form as soon as possible and certainly before Thursday 8th February 2022.</p> <p>Thank you for your interest in the provision of this very important service.</p> <p>Alan Harrison – Lead Pharmacist, Community Care 27.01.22</p>

ACTION	Return to Core Model Hours
	<p>Due to the continuing pressures that Community Pharmacies experienced over December and the early part of January, we took the decision to amend the Board's model hours in line with what we set out at the start of the pandemic. This was to allow community pharmacies to have the option of opening later and closing earlier to facilitate the management of workload and workforce availability.</p> <p>Having reviewed and taken into consideration the current trend of positive cases associated with Covid, and advice from Community Pharmacy colleagues across the Health Board in relation to workforce pressures, I am writing to advise that the Board will reinstate it's original model core hours from <u>Tuesday 1st of February 2022.</u></p> <p>We appreciate that there may be specific circumstances that warrant you to consider reducing your hours in relation to Covid driven issues however in these cases we would ask that we are contacted immediately to discuss the options that are available to you so that an informed judgement can be made as to what is in the best interests of patients.</p> <p>Thank you once again for your support through these difficult times.</p> <p>Alan Harrison – Lead Pharmacist, Community Care 27.01.22</p>

REMINDERS AND UPDATES:

REMINDER	Event Invite - Reducing Injecting Harms: a National Wound Care Guide for Scotland
	<p>Online Event: Please find details below</p> <p>Friday 4th February 2022 13.:00 – 14:15 <u>Register here for free</u></p> <p>25.01.22</p>

URGENT REMINDER	Introduction to NHSGGC LearnPro Learning Platform for Pharmacy Staff
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21.12.21

REMINDER

Roll out of the Community Pharmacy Nutrition Support Service- March 1st 2022 (previously known as ONS New Ways of Working) new SLA and invitation to training



CPNSS - SLA - 2022 -
Version 1 - Final.docx

Attached

Branches of Boots, Dicksons, Gilbrides, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to return a participation form as this will be co-ordinated centrally.

As you may be aware, new ways of working for Oral Nutritional Supplement (ONS) prescribing have previously been piloted in Renfrewshire, West Dunbartonshire and East Dunbartonshire HSCPs. The evaluation showed positive results and therefore the health board have supported the direction of travel to roll out the service to all GGC HSCPs (Now known as the Community Pharmacy Nutrition Support Service). This new service is based on the successful 'Scottish Gluten Free Food Service'. Pathways of care are delivered collaboratively by dietetic and community pharmacy staff.

Please find attached:

- A Service Level Agreement (SLA) which details the requirements of the service. You should read this carefully and confirm your intention to participate, by signing and returning **Appendix 7** in the document. Please submit your form no later than **Friday 28th February 2022**.
- If you do not wish to participate in the Service, please let us know by using the relevant section of **Appendix 7**.

Training

Please hold the date, **23rd February 2022** at 7pm to attend a virtual 'Live' training event for the Community Pharmacy Nutrition Support Service. By signing up to the SLA it is expected that someone from each pharmacy attends this training session.

[Click here to join the meeting](#) . An attendance register will be kept.


It is hoped that all community pharmacies will participate in the service and should therefore attend the training session to assist us in delivering a smooth transition into the new CPNSS service.

Accordingly, the Community Pharmacy Nutrition Support Service prescription management of Oral Nutritional Supplements will go live across all HSCPs within GGC with effect of **1st March 2022**. This will see dietetic and community pharmacy staff working in collaboration to deliver pathways of care for patients requiring ONS.


This new service aims to:


	<ul style="list-style-type: none"> • reduce demand on General Practice for work relating to ONS prescribing • have ONS initiated only as part of dietetic treatment plans and to allow dietitians to initiate standard ONS products for the treatment of malnutrition in conjunction with community pharmacy • have monitoring plans in place for all patients for the duration of their ONS treatment <p>We look forward to your support.</p> <p>Wendy McGaugie Advanced Practice Prescribing Support Dietitian NHS Greater Glasgow & Clyde Pharmacy Services Clarkston Court 56 Busby Road G76 7AT T: 0141 201 6012 E: wendy.mcgaugie@ggc.scot.nhs.uk 25.01.22</p>
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REMINDER	Endorsing of Specials/ULM Prescriptions
	<p>As with all prescriptions, the correct and accurate endorsing of unlicensed medicines and Specials is a contractual responsibility. Pharmacy teams must ensure that they continue to submit electronic endorsing claims for these items as well as on paper. In the vast majority of cases, PSD will only consider and pay the electronic claim, rarely using paper endorsing at all anymore. This is important as there is a lot of work that goes in to paying, and then correcting subsequent overpayments as a result of inaccurate or missing electronic endorsements.</p> <p>With Specials/ULM, the pharmacy is required to add the special price (SP), as well as supplier, OOPE and HP that may apply. You will need to wait until the invoice has been sent by the supplier in order to add the SP price, if the invoice is not available at point of labelling. Good practice would also mean that a copy of the invoice is also submitted as a record/confirmation of the price being claimed.</p> <p>The prices on the pre-approved guide price list are only to provide a price where the Board are happy to approve without prior authorisation; these do not and should not replace the invoice price submitted for payment.</p> <p>As part of the Board monthly analysis on Specials dispensed and paid, the vast majority of claims are not supported by electronic endorsements. Please remember to correctly and accurately endorse your items as per invoice price and submit along with the paper prescription in the monthly bundles.</p> <p>Elaine Paton 25.01.22</p>

REMINDER	NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
 <p>Wellbeing session - registration form (2)</p> <p>Attached</p>	<p>We first wrote to contractors on 21 December 2021 promoting 2 sessions which were being run as part of the wider support of Health and Social Care Wellbeing which is being funded by the Scottish Government.</p> <p>Due to unforeseen circumstances, the session which was due to take place on Tuesday 1st February has been postponed and will not now take place. We are in the process of identifying another date and will communicate this in due course.</p> <p>The session below will still run:</p> <ol style="list-style-type: none"> 1. Monday 21st February - 7.00pm - 9.30pm

	<p>There are still spaces available and we would encourage any member of the pharmacy team to reserve a place as soon as possible.</p> <p><u>The aim of each session is:</u> To provide those joining with new coping & communication strategies</p> <ul style="list-style-type: none"> · for themselves · for their team · for the day-to-day challenges in community pharmacy <p>A payment of £150 per pharmacy will be available to aid staff to be released.</p> <p>If you would like to register for the evening session in February, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot.</p> <p>Pamela Macintyre 25.01.2022</p>
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REMINDER	INFORMATION – UPDATED EARLY WARNING SYSTEMS
 <p>EWS - All HSCPs - January 2022.pdf</p> <p>Attached</p>	<p>Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Please identify your pharmacy and print off the relevant cascade.</p> <p>I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.</p> <p>As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle. <u>It is essential that pharmacies follow this cascade in the specified order</u> to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Bridie McCallum on 0141-201-6054 or Michelle Cooper on 0141-201-6041.</p> <p>Bridie McCallum – Contracts Supervisor 25.01.2022</p>

REMINDER	Urgent: CFS alert for distribution
 <p>CFS alert 09-2021-22 - Office</p> <p>Attached</p>	<p>Please find attached a scam that is circulating in GP practices.</p> <p>Although so far it has focussed on GP practices, we would ask you all to be vigilant in case they attempt to try community pharmacies.</p> <p>Alan Harrison</p>

25.01.22

REMINDER

Purchase of equipment for undertaking Pharmacy First Service



Claim form -
Pharmacy First.docx

Attached

The Pharmacy First service and the service delivering common clinical condition treatment through independent prescribers, is gathering pace, with more prescribers coming on board and more PGDs in the pipeline to supplement the existing service.

To help and support in this, NHS GGC CPDT are offering contractors a one-off payment towards the future purchase of equipment or reimbursement against equipment that has already been purchased. Payment will only be made against equipment specifically utilised in the provision of the above services e.g. a thermoscan temperature reader, an otoscope, tongue depressors, a blood pressure meter to name but a few.

To access this payment, please complete all sections of the attached proforma and submit this using the contact details provided on the form.

Once submitted, a payment up to the value of £50.00 will be made via the Regional Services process. This payment will be made in April 2022 and will be identifiable via the Regional Services tab on your PAY001. Full details will also appear on the monthly finance remittance issued by the CPDT.

To qualify for the payment, the equipment must have been purchased within the current financial year i.e. between 1st April 2021 and 31st March 2022.. Claims must be submitted by 8th April 2022 and must be accompanied by an invoice. We will not be able to process any claims made after this date.

We hope that you will take this offer up to help and support you in delivering this growing service.

Alan Harrison
25.01.2022

UPDATE

REINSTATEMENT OF PHARMACY VISIT PROGRAMME – 2022

We provided notification to the network in September 2021 that the pastoral visit programme previously undertaken by members of the Community Pharmacy Development Team would restart in 2022.

I can now confirm that Trish Cawley (Contracts Co-ordinator) and I will start to visit pharmacies in the Glasgow City HSCP – South Sector from the end of February 2022. Manpreet Narwan (Contracts Administrator) will manage this process and she will be in touch to agree arrangements well in advance of the visit taking place.

If you have any queries regarding any aspect of this process please get in touch.

Janine Glen – Contracts Manager
21.01.22

REMINDERS

Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

- **ProHealth Vitamin D Drops Recall – 18.01.22**
- **Primary Care Distribution Centre Relocation – F.A.O Pharmacies situated in the old “Glasgow” board area – 18.01.22**

- **Nutrition Product Shortages – 18.01.22**
- **Travel Health Service Tender – 18.01.22**

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

Index and copies of the Communications Update documents can be found at:
<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk