







PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot


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- [NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session](#)
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- [Letter: LFD Pharmacy Collect and PPE](#)
- [Updated version of NHS Pharmacy First Scotland Approved List - Version 14, 1 February 2022](#)

ACTION	Flu Vaccination Programme – 2020/2021
<p>  Flu Vaccination Service - 2021_2022 -  PGD inactivated flu PGD 2021-22 v2.0.pd  Turas VMT Account Request Form.xlsx  Flu signature sheet for CPDT 2021-22 V2 Attached </p>	<p>Branches of Boots, Dicksons, Gilbrides, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to return a participation form as this will be co-ordinated centrally.</p> <p>Following recent discussions between NHS GGC Public Health team, NHS GGC Community Pharmacy Development Team, CP GGC and CPS, it has been agreed that Community Pharmacy will play a supportive role in the Flu Vaccination program across the whole of Greater Glasgow and Clyde Health Board for the remainder of the winter season 202/21 from participating pharmacies.</p> <p>From the 1st February 2022, Pharmacies will have the opportunity to vaccinate eligible patients in line with clear guidelines set out in the Service Level Agreement (SLA) for this service.</p> <p>The service will attract a payment of £8.27 for every patient vaccinated and a participation fee of £250 for each pharmacy taking part in the program.</p> <p>The following documents are attached:</p> <ul style="list-style-type: none"> - Service Level Agreement (SLA) – please read and make yourself familiar with the contents; - PGD – every pharmacist involved in the service should sign the PGD and return the authorisation form, using the contact details provided; - Authorisation sheet for PGD; - Access Request form for the Vaccination Management Tool (VMT).

	<p>We are currently making arrangements for the uplift of clinical waste generated during the programme– we will send full details once these are finalised.</p> <p>We apologise for the quick turnaround but would ask you to complete and return the participation form as soon as possible and certainly before Thursday 10th February 2022.</p> <p>Thank you for your interest in the provision of this very important service.</p> <p>Alan Harrison – Lead Pharmacist, Community Care 27.01.22</p>
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ACTION	Return to Core Model Hours
	<p>Due to the continuing pressures that Community Pharmacies experienced over December and the early part of January, we took the decision to amend the Board's model hours in line with what we set out at the start of the pandemic. This was to allow community pharmacies to have the option of opening later and closing earlier to facilitate the management of workload and workforce availability.</p> <p>Having reviewed and taken into consideration the current trend of positive cases associated with Covid, and advice from Community Pharmacy colleagues across the Health Board in relation to workforce pressures, I am writing to advise that the Board will reinstate it's original model core hours from <u>Tuesday 1st of February 2022</u>.</p> <p>We appreciate that there may be specific circumstances that warrant you to consider reducing your hours in relation to Covid driven issues however in these cases we would ask that we are contacted immediately to discuss the options that are available to you so that an informed judgement can be made as to what is in the best interests of patients.</p> <p>Thank you once again for your support through these difficult times.</p> <p>Alan Harrison – Lead Pharmacist, Community Care 27.01.22</p>

ACTION	NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
 <p>Wellbeing session - registration form (1).c Attached</p>	<p>We have been asked for some more detail around the content of the upcoming Wellbeing Sessions.</p> <p>The presenter – Jill Cruickshank, works regularly in Community Pharmacy and has done, all the way through the pandemic. Jill is therefore ideally placed to understand what the network has been through over the last two years.</p> <p>Jill is also skilled in helping others identify problems/issues and more importantly also suggest practical ways of helping to mitigate some of them.</p> <p>The content of the sessions are detailed below:</p> <p>What are we going to do in this GG&C 5 Senses Philosophy Wellbeing Session?</p> <ul style="list-style-type: none"> • We are going to have a bit of a CHECK IN then explore BURNOUT and how we may be affected. • We are going to have a look at 3 completely different WELL BEING Solutions & have a bit of fun with them. • One looks at the 6 pillars of the British Society of Life Style Medicines, • One looks at how Asking better questions can help us and our teams and • The last ONE looks at FUN ways of how what we can do to change the way we communicate to manage demanding & frustrated patients.

How are we going to do this?

- We are going to do it by making it very relaxed & creating as much interaction as possible with music, stories & breakout rooms
- And OH YES a wee surprise gift at the end!

A further date has been identified for March 2022. The details of the sessions via MS Teams are as follows:

1. **Monday 21st February - 7.00pm - 9.30pm**
2. **Tuesday 22nd March – 1.00pm – 3.30pm**

We would encourage any member of the pharmacy team to reserve a place as soon as possible.

A payment of £150 per pharmacy will be available to aid staff to be released.

If you would like to register for either session, please complete the attached pro-forma and return to gqc.cpdevteam@nhs.scot.

Pamela Macintyre
01.02.2022

ACTION

"Why Understanding Pain really matters" Flippin' Pain National Online Webinar Series



FPEvent Flyer - Final.pdf

Attached

Please print off the first page of this flyer and display in your pharmacies wherever possible

We are delighted to announce a series of FREE webinars with Flippin' Pain™ in association with Scottish Government and NHS Scotland.

"Why Understanding Pain really matters" is a series of three webinars in February and March delivered by Flippin' Pain™ – a public health campaign that supports people to change the way they think about, talk about, and manage persistent (or *chronic*) pain.

Each webinar will include an easy to understand overview of the science of pain (why it occurs, why it sometimes doesn't go away, and things that can influence it) followed by an opportunity for the audience to ask questions of a guest panel including local people living with persistent pain and specialist health professionals.

I have attached a few assets in the hope that you will support us in promoting the event within your service and networks.

- The event flyer which can be used electronically and is also printable.
- The jpeg image for social media (we will be posting on the MSK facebook and Flippin' Pain pages if you wish to share posts directly from there)

If you are looking for any further images or anything else to help support the promotion of the event, please get in touch via: <https://www.nhsaaa.net/pain-management-service/>

I will also be sending out some printed material which can be used as posters or fliers.

The event is aimed at people living with pain but it is open to all including those living with or supporting individuals with pain. Health care professionals are also welcome to join and learn more about pain, what it means, the place of medicines and surgeries and understanding pain and recovery and #flip how we think about, talk about and treat persistent pain.

	<p>We would encourage attending the “live” event to ask any questions to the panel, however, by signing up you will receive recordings of all the events to watch as you wish.</p> <p>The event page for more information and to sign up free is here: https://www.flippinpain.co.uk/event/scotland-22/</p> <p>Thanks in advance for your ongoing support for these events.</p> <p>Emma Mair Pain Management Physiotherapist (NHS Ayrshire & Arran) 1.2.22</p>
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ACTION	Trulicity supply Issue
	<p>There is disruption to the supply of 3.0 mg and 4.5 mg doses of dulaglutide (Trulicity®) solution for injection in a pre-filled pen. The shortages (due to higher-than-expected demand) are short-term, with wholesalers and pharmacies expected to be replenished in April 2022.</p> <p>There are no quotas in place and pharmacies can contact the company directly to attempt to order .</p> <p>For further information please refer to the NHSGGC staffnet memo here: http://www.staffnet.ggc.scot.nhs.uk/Clinical%20Info/Documents/Supply%20problem%20primary%20care%20memo%20dulaglutide%20220126.pdf</p> <p>Mairi-Anne McLean Senior Prescribing Advisor 01.02.22</p>


ACTION	ProHealth Vitamin D drops back in stock					
	<p>Pro Health Vitamin D drops are back in stock following the recall of some batches.</p> <p>Please re-stock and re-commence the provision of the drops free to children under 3 years. Pro Health Vit D tablets 10mcg are available for any breast feeding women.</p> <p>Full details of the Free Vitamin Scheme are on the CPS website https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/vitamin-d-supplements/</p> <p>All children under 3 years old will be eligible to Pro Health vitamin D drops free of charge from community pharmacies via UCF. Children having more than 500mls (around 1 pint) of formula milk do not need vitamin D supplements as formula milk is fortified with Vit D3. All breastfeeding women are eligible for Pro Health Vitamin D tablets 10mcg free via UCF Please select 'Health Board Local Service'</p> <p>The product details are:</p>					
	Product	Strength	Pack size	Suggested Retail Price For children over 3 years	Alliance code	AAH CODE


	Pro Health Vitamin D3 Oral Drops	10mcg/ml	120ml	£4.07	8033185	PRO2589B
	Pro Health Vitamin D3 Tablets	10mcg	120	£3.58	8033193	PRO2590S
<p>N.B. If you have difficulty obtaining Pro Health stock via online ordering with Alliance, please telephone Alliance and place the order using the PIP Code.</p> <p>Annette Rob 1.02.22</p>						

ACTION	Local Implementation Group - Friday 25th February 2022																		
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on Friday 25th February 2022.</p> <p>Noted below are the contact details for the Pharmacy Champions. If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –</p> <table border="1"> <thead> <tr> <th><u>HSCP</u></th> <th><u>Pharmacy Champion</u></th> </tr> </thead> <tbody> <tr> <td>East Dunbartonshire</td> <td>sultana.khaliq@nhs.scot</td> </tr> <tr> <td>East Renfrewshire</td> <td>elizabeth.roddick@nhs.scot</td> </tr> <tr> <td>Inverclyde</td> <td>Sandra.reynolds@nhs.scot</td> </tr> <tr> <td>Glasgow City - North East</td> <td>derek.jamieson@ggc.scot.nhs.uk or hannah.mcphail@nhs.scot</td> </tr> <tr> <td>Glasgow City - North West</td> <td>garry.scott@nhs.scot or stuart.dinnie@nhs.scot</td> </tr> <tr> <td>Renfrewshire</td> <td>sarah.docherty@nhs.scot</td> </tr> <tr> <td>Glasgow City - South</td> <td>Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot</td> </tr> <tr> <td>West Dunbartonshire</td> <td>joan.miller@ggc.scot.nhs.uk</td> </tr> </tbody> </table> <p>Trish Cawley, Contracts Co-ordinator 01/02/2022</p>	<u>HSCP</u>	<u>Pharmacy Champion</u>	East Dunbartonshire	sultana.khaliq@nhs.scot	East Renfrewshire	elizabeth.roddick@nhs.scot	Inverclyde	Sandra.reynolds@nhs.scot	Glasgow City - North East	derek.jamieson@ggc.scot.nhs.uk or hannah.mcphail@nhs.scot	Glasgow City - North West	garry.scott@nhs.scot or stuart.dinnie@nhs.scot	Renfrewshire	sarah.docherty@nhs.scot	Glasgow City - South	Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot	West Dunbartonshire	joan.miller@ggc.scot.nhs.uk
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West Dunbartonshire	joan.miller@ggc.scot.nhs.uk																		

ACTION	DRUG ALERT CLASS 4 - 4 2022 – CLASS 4 MEDICINES DEFECT INFORMATION – CAUTION IN USE – FLAMINGO PHARMA UK LTD - IBUPROFEN TABLETS 400MG
	<p>Drug alert class 4 - 4 2022 CE class 4 medicines defect information CE caution in use CE Flamingo Pharma UK Ltd CE Ibuprofen Tablets 400mg (scot.nhs.uk)</p> <p>01.02.22</p>

ACTION	MHRA - Class 4 Medicines Defect Information: Antibiotice SA, Piperacillin / Tazobactam 4g/0.5 g, powder for solution for infusion, EL (22)A/03
	<p>Drug alert no. EL 2022 A/03 - caution in use - class 4 medicines defect information: Antibiotice SA, Piperacillin / Tazobactam 4g/0.5 g, Powder for solution for infusion (scot.nhs.uk)</p> <p>01.02.22</p>

ACTION	Letter: LFD Pharmacy Collect and PPE
 <p>Letter Community Pharmacy LFD Collect</p> <p>Attached</p>	<p>Please see attached a letter to the pharmacy network regarding aspects of the LFD Collect Service and the provision of PPE for Primary Care contractors</p> <p>Alan Harrison 01/02/2022</p>

ACTION	Updated version of NHS Pharmacy First Scotland Approved List - Version 14, 1 February 2022
 <p>Approved List - V14 - 1 February 2022.docx</p> <p>Attached</p>	<p>Please note the attached updated version of the Approved List. The changes made in this edition are listed on page 2.</p> <p>This is now also published on the SHOW website, replacing version 13, at the following link https://www.sehd.scot.nhs.uk/details.asp?PublicationID=7020</p> <p>01.02.22</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

Index and copies of the Communications Update documents can be found at: <https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Thursday 3rd February 2022



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New in this edition –

- [Community Pharmacies interested in providing Travel Vaccine Service](#)
- [ADRS patient Covid vaccine uptake](#)
- [Changes to Ordering Named Prescriber Pads for all Primary Care Contractors](#)
- [DRUG ALERT CLASS 4 - 5 2022](#)

ACTION	Community Pharmacies interested in providing Travel Vaccine Service
	<p>We previously sent out information in the Communications Updates on 18th and 20th January 2022 regarding the tendering process for the Travel Health Service provision.</p> <p>The tender is published on the national procurement website – Reference: JAN437261. The contract notice has been published on Public Contracts Scotland www.publiccontractsscotland.gov.uk</p> <p>A Q&A session is taking place this Friday (4th February 2022) between 1.00pm and 2.00pm for any contractors who are interested in submitting a tender. The session will be held on Microsoft Teams.</p> <p>Join on your computer or mobile app Click here to join the meeting</p> <p>03.02.22</p>

ACTION	ADRS patient Covid vaccine uptake
	<p>The majority of our pharmacy teams see patients from the Alcohol and Drug Recovery Service (ADRS) at the very least once a week and in a great deal of cases multiple times across the week.</p> <p>This is an ideal opportunity for us to engage with the patients to ensure that they have been vaccinated against Covid and /or have access to a vaccination point where they can attend to receive their vaccinations.</p> <p>We would like to ask for your support in having the conversation with the patients who access this service to be able to point them in the correct direction if they have not yet been vaccinated or they need to get their 2nd or 3rd when required.</p> <p>Please use the link to establish where drop in sessions are being held and encourage as many patients as possible to make sure that they are fully vaccinated</p>

	https://www.nhsggc.org.uk/your-health/health-issues/covid-19-coronavirus/for-patients-the-public/covid-vaccinations/drop-in-vaccinations/ Alan Harrison 03.02.22
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ACTION	Changes to Ordering Named Prescriber Pads for all Primary Care Contractors
 CHEMIST ORDER FORM.doc  PHARMACY FIRST order form.doc  Pharmacist GP10P Prescription Pad Orde Attached	<p>The Primary Care Distribution Centre will be relocating from Clutha House to Dava Street on Friday 28th January 22. We have updated the order forms which are attached. Please use these going forward.</p> <p>There will be no storage facility for named prescriber pads at Dava Street. If you place an order for named prescriber pads the team will place the order to come directly from the supplier. The pads will delivered on your normal scheduled delivery day of the week. Can we please ask that when you start to use your last named prescriber pad that you place an order for more pads by completing the order form and emailing it to pc.distributioncentre@ggc.scot.nhs.uk by 5pm on the second Wednesday of the month. Orders will be delivered within 6 weeks of being placed.</p> <p>Marie Gallagher Family Health Services Manager 03.02.22</p>

ACTION	DRUG ALERT CLASS 4 - 5 2022 – CLASS 4 MEDICINES DEFECT INFORMATION – CAUTION IN USE – ATNAHS PHARMA UK LIMITED – NAPROSYN 250 AND 500MG TABLETS, NAPROSYN EC 250MG GASTRO-RESISTANT TABLETS
	<p>Drug alert class 4 – 05 2022 – Class 4 medicines defect information – caution in use – Atnahs Pharma UK Limited – Naprosyn 250 AND 500mg tablets, Naprosyn EC 250mg gastro-resistant tablets (scot.nhs.uk)</p> <p>03.02.22</p>

REMINDERS AND UPDATES:

REMINDER	Event Invite - Reducing Injecting Harms: a National Wound Care Guide for Scotland
	<p>Online Event: Please find details below</p> <p>Friday 4th February 2022 13.:00 – 14:15 <u>Register here for free</u></p> <p>25.01.22</p>

REMINDER	Flu Vaccination Programme – 2020/2021
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Flu Vaccination Service - 2021_2022 -



PGD inactivated flu PGD 2021-22 v2.0.pdf



Turas VMT Account Request Form.xlsx



Flu signature sheet for CPDT 2021-22 V2

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The content of the sessions are detailed below:

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Thanks in advance for your ongoing support for these events.

Emma Mair

Pain Management Physiotherapist (NHS Ayrshire & Arran)
1.2.22

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Senior Prescribing Advisor
01.02.22

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	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on Friday 25th February 2022.</p> <p>Noted below are the contact details for the Pharmacy Champions. If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –</p> <table border="1"> <thead> <tr> <th><u>HSCP</u></th> <th><u>Pharmacy Champion</u></th> </tr> </thead> <tbody> <tr> <td>East Dunbartonshire</td> <td>sultana.khalig@nhs.scot</td> </tr> <tr> <td>East Renfrewshire</td> <td>elizabeth.rodick@nhs.scot</td> </tr> <tr> <td>Inverclyde</td> <td>Sandra.reynolds@nhs.scot</td> </tr> <tr> <td>Glasgow City - North East</td> <td>derek.jamieson@ggc.scot.nhs.uk or hannah.mcphail@nhs.scot</td> </tr> </tbody> </table>	<u>HSCP</u>	<u>Pharmacy Champion</u>	East Dunbartonshire	sultana.khalig@nhs.scot	East Renfrewshire	elizabeth.rodick@nhs.scot	Inverclyde	Sandra.reynolds@nhs.scot	Glasgow City - North East	derek.jamieson@ggc.scot.nhs.uk or hannah.mcphail@nhs.scot
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	Glasgow City - North West	garry.scott@nhs.scot or stuart.dinnie@nhs.scot
	Renfrewshire	sarah.docherty@nhs.scot
	Glasgow City - South	Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot
	West Dunbartonshire	joan.miller@ggc.scot.nhs.uk
Trish Cawley, Contracts Co-ordinator 01/02/2022		

REMINDER	Letter: LFD Pharmacy Collect and PPE
	Please see attached a letter to the pharmacy network regarding aspects of the LFD Collect Service and the provision of PPE for Primary Care contractors
	Alan Harrison 01/02/2022

REMINDER	Updated version of NHS Pharmacy First Scotland Approved List - Version 14, 1 February 2022
 Approved List - V14 - 1 February 2022.docx Attached	Please note the attached updated version of the Approved List. The changes made in this edition are listed on page 2. This is now also published on the SHOW website, replacing version 13, at the following link https://www.sehd.scot.nhs.uk/details.asp?PublicationID=7020
	01.02.22

REMINDERS	Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/
	<ul style="list-style-type: none"> • REINSTATEMENT OF PHARMACY VISIT PROGRAMME – 2022 – 21.01.22 • Purchase of equipment for undertaking Pharmacy First Service – 25.01.22 • Urgent: CFS alert for distribution • INFORMATION – UPDATED EARLY WARNING SYSTEMS – 25.01.22 • NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session – 25.01.22 • Endorsing of Specials/ULM Prescriptions – 25.01.22 • Roll out of the Community Pharmacy Nutrition Support Service- March 1st 2022 (previously known as ONS New Ways of Working) new SLA and invitation to training – 25.01.22 • Introduction to NHSGGC LearnPro Learning Platform for Pharmacy Staff - 25.01.22 •

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update



Date: Tuesday 8th February 2022



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In this edition –

- [RPS and NPTGS launch Pharmacy 2030](#)
- [Pharmacy First Recording of information](#)
- [F.A.O Community Pharmacies taking part in the Flu Vaccination Mop-Up Service](#)
- [NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session](#)

ACTION	RPS and NPTGS launch Pharmacy 2030
 Pharmacy 2030 Executive summary Ja  Pharmacy 2030 Full professional vision Jai Attached	<p>Today, RPS Scotland in collaboration with the National Pharmacy Technician Group Scotland launched “Pharmacy 2030” our professional vision for the future.</p> <p>I attach a copy (short and a full version), which can also be accessed via our website at: www.rpharms.com/scotland/pharmacy2030</p> <p>The vision has taken nearly a year to produce, with three rounds of consultation, many focus groups, surveys and stakeholder meetings. This final version brings together all of that learning into one single vision for pharmacy. We are hugely grateful for everyone’s participation.</p> <p>We really look forward to discussing with you how we can achieve this vision. We hope these discussions will begin at a webinar on Wednesday 23 February at 7pm – we welcome all members of all pharmacy teams across Scotland at this webinar, there is no need to be an RPS member.</p> <p>To register for the webinar – please click - https://events.rpharms.com/scotland2030</p> <p>Clare Morrison 08.02.22</p>

ACTION	Pharmacy First Recording of information
	<p>Please ensure that your teams are fully aware of how to record interactions with patients within the Pharmacy First service. There are three options that can be chosen and only one at a time should be selected for any one interaction with an individual patient. Those options are as follows :-</p> <ol style="list-style-type: none"> 1. After an initial consultation and it is deemed suitable to prescribe a medicine then the completion of a prescription for the medicine is all you should do - this is for the supply of a medicine (the consultation is within this claim and should not be completed as a separate interaction). 2. After an initial consultation and it is deemed that only advice is required then a consultation should be recorded on the UCF.

	<p>3. After initial consultation and it is deemed that the patient should be seen by another healthcare provider then a referral should be recorded on the UCF.</p> <p>Payment Verification services have highlighted to us that there may be some confusion around point 1 above, where pharmacies are recording both a consultation and a supply of medication for the same patient as two separate interactions.</p> <p>I hope that this helps clarify</p> <p>Alan Harrison 08.02.22</p>
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ACTION	F.A.O Community Pharmacies taking part in the Flu Vaccination Mop-Up Service
	<p>Thank you so much for agreeing to take part in this service.</p> <p>If you have returned your participation form your name will now be included in the list of participants which is being used by the Board's Vaccine Transformation Team to respond to patient enquiries.</p> <p>Below are updates and further information on issues that have raised by participants:</p> <p><u>Vaccine Recording:</u></p> <ul style="list-style-type: none"> - Please DO NOT use NEO to record your vaccines. If you do so, you will not receive payment for any vaccine undertaken; - All vaccines provided under this service MUST be recorded using the VMT; - Full details on how to access this system can be found here. - If you have a TURAS Username and are looking for access to the VMT, please DO NOT complete the form provided with the SLA; - You should send your details to: gqc.cpdevteam@nhs.scot – stating your name, contractor code where you will be undertaking vaccines, and your TURAS Username – access will be organised from there; - Only use the form provided if you do not have a TURAS username at all; - You will receive an e-mail confirming that the VMT module has been added to your log in; - Once you receive this confirmation you will be able to access the VMT and start adding your vaccination information. <p><u>Use of Private Stock:</u></p> <ul style="list-style-type: none"> - Participants can use private flu stocks for the nhs service while they are awaiting delivery of nhs stock; - A flat rate payment (to be decided) will be made for every vaccine recorded on the VMT from 1st February 2022 up to the date after the pharmacy's first order is placed with AAH. This will accommodate the private stock used; - This fee will be made automatically using information drawn from the VMT; - There is no need to submit any paper claims. <p><u>Clinical Waste:</u></p> <ul style="list-style-type: none"> - Tradebe will begin delivering 71 sharps bins to participants from week commencing 14th February 2022.

Charging of Eligible Patients:


We have had a few reports of eligible patients being charged a private fee for their flu vaccine.


On further investigation it appears that the charge has been made because the pharmacy has not received confirmation that they have been granted access to the VMT and so cannot undertake the vaccine under the nhs arrangements.

Thank you for your continued co-operation in this exercise.

Janine Glen

08.02.2022

ACTION	NHS GG&C Community Pharmacy "5 Senses Philosophy" Wellbeing Session
 <p>Wellbeing session - registration form (1).c</p> <p>Attached</p>	<p>We have been asked for some more detail around the content of the upcoming Wellbeing Sessions.</p> <p>The presenter – Jill Cruickshank, works regularly in Community Pharmacy and has done, all the way through the pandemic. Jill is therefore ideally placed to understand what the network has been through over the last two years.</p> <p>Jill is also skilled in helping others identify problems/issues and more importantly also suggest practical ways of helping to mitigate some of them.</p> <p>The content of the sessions are detailed below:</p> <p>What are we going to do in this GG&C 5 Senses Philosophy Wellbeing Session?</p> <ul style="list-style-type: none">• We are going to have a bit of a CHECK IN then explore BURNOUT and how we may be affected.• We are going to have a look at 3 completely different WELL BEING Solutions & have a bit of fun with them.• One looks at the 6 pillars of the British Society of Life Style Medicines,• One looks at how Asking better questions can help us and our teams and• The last ONE looks at FUN ways of how what we can do to change the way we communicate to manage demanding & frustrated patients. <p>How are we going to do this?</p> <ul style="list-style-type: none">• We are going do it by making it very relaxed & creating as much interaction as possible with music, stories & breakout rooms• And OH YES a wee surprise gift at the end! <p>A further date has been identified for March 2022. The details of the sessions via MS Teams are as follows:</p> <ol style="list-style-type: none">1. Monday 21st February - 7.00pm - 9.30pm2. Tuesday 22nd March – 1.00pm – 3.30pm (please note, the start time previously notified in the registration form of 1.30pm was incorrect. The correct start time is 1.00pm) <p>We would encourage any member of the pharmacy team to reserve a place as soon as possible.</p> <p>A payment of £150 per pharmacy will be available to aid staff to be released.</p> <p>If you would like to register for either session, please complete the attached pro-forma and return to gqc.cpdevteam@nhs.scot.</p>



Pamela Macintyre
01.02.2022

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New in this edition –

- **NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**
- **PRPTs - letter for contractors**
- **UPDATE: Changes to ordering named prescriber pads for all Primary Care Contractors**

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If you would like to register for either session, please complete the attached pro-forma and return to gqc.cpdevteam@nhs.scot.

Pamela Macintyre
01.02.2022

ACTION

PTPTs - letter for contractors



MoU - Pharmacy
Student Secondment

Attached

Due to the increasing workforce pressures, particularly the impact of the emerging GP Practice Pharmacotherapy Services, a national scheme has been created to improve the pipeline of registered Pharmacy Technicians. In addition to the 10 training places being funded through the Scottish Government, NHS GGC PC are also planning to recruit an additional 6 PTPTs. This initial cohort are due to commence their training in April 2022, with a further national cohort planned for September 2022.

Community pharmacy has a key role to play in the delivery of pharmaceutical care services and we would like to strengthen the already established links between community pharmacies and acute/GP practices. It is a requirement of the SG funding that the PTPTs experience at least 2 sectors of pharmacy, however we are keen that as many of the PTPTs as possible have experiential learning delivered in all 3 sectors of pharmacy.

There are 2 possible models of delivery over the 2 year period:

Model 1 (current): the PTPT spends 2 days per week in a local community pharmacy and 2 days per week in primary care (GP practice/Hub). Day 5 is spent on undertaking learning/assessments/college. (There will be some blocks of time needed to allow for successful completion of some units e.g. checking qualification and placements in acute)

Model 2: the PTPT training would be on a rotation of three 4 months placements each year, i.e. they would spend 4 months in the pharmacy in Year 1 followed by a further block of 4 months in Year 2. The other 8 months in each year would be split between acute and Primary Care. If the pharmacy was willing a second and third student would also attend for their 4 month block - meaning that a student would always be present in the pharmacy. The 5th day each week is for the student to undertake the required college learning/assessments.




It is likely that both models will be tested this year to help inform future delivery.

At this stage we are aiming to establish any interest from community pharmacies who would be able to provide up to 24 months of experiential learning for a pre-registration trainee pharmacy technician. We would also like you to indicate which model or models you would be happy to be part of.

If you feel that you would be able to support a pre-registration pharmacy student in this way or if you have any other questions then could you please contact Lynne Meldrum (lynne.meldrum@ggc.scot.nhs.uk or 01389 828293) by **Friday 25th February 2022**.

Alan Harrison

10.02.22



ACTION	UPDATE: To Message sent on Thursday 3rd February: Changes to ordering named prescriber pads for all Primary Care Contractors
 Chemist order form (1).doc  Pharmacy First order form (1).doc  Pharmacist GP10P Prescription Pad Order Attached	<p>The Primary Care Distribution Centre have relocated from Clutha House to Dava Street as of Friday 28th January 2022. We have updated the order forms which are attached. Please use these going forward.</p> <p>Due to the fact that there is no facility to store named prescriber pads at our new premises, we have to inform you that we can only order pads from the Printers every 2nd Thursday of the month. Can we please ask that when you start to use your last prescription pad that you place an order for more prescription pads by completing the order form and emailing it to PC.DistributionCentre@ggc.scot.nhs.uk no later than 5pm on the Wednesday before. Orders should take approximately 6 weeks from your request to delivery.</p> <p>PLEASE NOTE: THIS ARRANGEMENT DOES NOT AFFECT COMMUNITY PHARMACIES WHO ALREADY RECEIVE DELIVERIES FROM ALAN ARMSTRONG AT DAVA STREET (OLD ARGYLL & CLYDE PHARMACIES)</p> <p>Marie Gallagher Family Health Services Manager</p> <p>10.02.22</p>

REMINDERS AND UPDATES:

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REMINDER	ADRS patient Covid vaccine uptake
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	<p>The majority of our pharmacy teams see patients from the Alcohol and Drug Recovery Service (ADRS) at the very least once a week and in a great deal of cases multiple times across the week.</p> <p>This is an ideal opportunity for us to engage with the patients to ensure that they have been vaccinated against Covid and /or have access to a vaccination point where they can attend to receive their vaccinations.</p> <p>We would like to ask for your support in having the conversation with the patients who access this service to be able to point them in the correct direction if they have not yet been vaccinated or they need to get their 2nd or 3rd when required.</p> <p>Please use the link to establish where drop in sessions are being held and encourage as many patients as possible to make sure that they are fully vaccinated</p> <p>https://www.nhsggc.org.uk/your-health/health-issues/covid-19-coronavirus/for-patients-the-public/covid-vaccinations/drop-in-vaccinations/</p> <p>Alan Harrison 03.02.22</p>
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 Pharmacy 2030 Executive summary Ja  Pharmacy 2030 Full professional vision Ja <p>Attached</p>	<p>Today, RPS Scotland in collaboration with the National Pharmacy Technician Group Scotland launched “Pharmacy 2030” our professional vision for the future.</p> <p>I attach a copy (short and a full version), which can also be accessed via our website at: www.rpharms.com/scotland/pharmacy2030</p> <p>The vision has taken nearly a year to produce, with three rounds of consultation, many focus groups, surveys and stakeholder meetings. This final version brings together all of that learning into one single vision for pharmacy. We are hugely grateful for everyone’s participation.</p> <p>We really look forward to discussing with you how we can achieve this vision. We hope these discussions will begin at a webinar on Wednesday 23 February at 7pm – we welcome all members of all pharmacy teams across Scotland at this webinar, there is no need to be an RPS member.</p> <p>To register for the webinar – please click - https://events.rpharms.com/scotland2030</p> <p>Clare Morrison 08.02.22</p>

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	<p>Please ensure that your teams are fully aware of how to record interactions with patients within the Pharmacy First service. There are three options that can be chosen and only one at a time should be selected for any one interaction with an individual patient. Those options are as follows :-</p> <ol style="list-style-type: none"> 1. After an initial consultation and it is deemed suitable to prescribe a medicine then the completion of a prescription for the medicine is all you should do - this is for the supply of a medicine (the consultation is within this claim and should not be completed as a separate interaction). 2. After an initial consultation and it is deemed that only advice is required then a consultation should be recorded on the UCF.

3. After initial consultation and it is deemed that the patient should be seen by another healthcare provider then a referral should be recorded on the UCF.

Payment Verification services have highlighted to us that there may be some confusion around point 1 above, where pharmacies are recording both a consultation and a supply of medication for the same patient as two separate interactions.

I hope that this helps clarify

Alan Harrison
08.02.22

REMINDER

F.A.O Community Pharmacies taking part in the Flu Vaccination Mop-Up Service

Thank you so much for agreeing to take part in this service.

If you have returned your participation form your name will now be included in the list of participants which is being used by the Board's Vaccine Transformation Team to respond to patient enquiries.

Below are updates and further information on issues that have raised by participants:

Vaccine Recording:

- Please **DO NOT** use NEO to record your vaccines. If you do so, you will not receive payment for any vaccine undertaken;
- All vaccines provided under this service **MUST** be recorded using the VMT;
- Full details on how to access this system can be found [here](#).
- If you have a TURAS Username and are looking for access to the VMT, please DO NOT complete the form provided with the SLA;
- You should send your details to: gqc.cpdevteam@nhs.scot – stating your name, contractor code where you will be undertaking vaccines, and your TURAS Username – access will be organised from there;
- Only use the form provided if you do not have a TURAS username at all;
- You will receive an e-mail confirming that the VMT module has been added to your log in;
- Once you receive this confirmation you will be able to access the VMT and start adding your vaccination information.

Use of Private Stock:

- Participants can use private flu stocks for the nhs service while they are awaiting delivery of nhs stock;
- A flat rate payment (to be decided) will be made for every vaccine recorded on the VMT from 1st February 2022 up to the date after the pharmacy's first order is placed with AAH. This will accommodate the private stock used;
- This fee will be made automatically using information drawn from the VMT;
- There is no need to submit any paper claims.

Clinical Waste:

- Tradebe will begin delivering 71 sharps bins to participants from week commencing 14th February 2022.

Charging of Eligible Patients:

	<p>We have had a few reports of eligible patients being charged a private fee for their flu vaccine.</p> <p>On further investigation it appears that the charge has been made because the pharmacy has not received confirmation that they have been granted access to the VMT and so cannot undertake the vaccine under the nhs arrangements.</p> <p>Thank you for your continued co-operation in this exercise.</p> <p>Janine Glen - 08.02.2022</p>
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	<ul style="list-style-type: none"> • Flu Vaccination Programme – 2020/2021 – 01.02.22 • Return to Core Model Hours – 01.02.22 • "Why Understanding Pain really matters" Flippin' Pain National Online Webinar Series-01.02.22 • Trulicity supply Issue- 01.02.22 • ProHealth Vitamin D drops back in stock – 01.02.22 • Letter: LFD Pharmacy Collect and PPE – 01.02.22 • Updated version of NHS Pharmacy First Scotland Approved List - Version 14, 1 February 2022 – 01.02.22

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Community Pharmacy Communication Update

Date: Tuesday 15th February 2022

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- **NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**
- **Roll out of the Community Pharmacy Nutrition Support Service- March 1st 2022 (previously known as ONS New Ways of Working) new SLA and invitation to training**
- **PTPTs - letter for contractors**
- **DRUG ALERT CLASS 2 – 6 2022 – CLASS 2 MEDICINES RECALL**
- **UPDATE: To Message sent on Thursday 3rd February: Changes to ordering named prescriber pads for all Primary Care Contractors**

ACTION	NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
 <p>Wellbeing session - registration form (1).c</p> <p>Attached</p>	<p><u>Update –</u></p> <p>The Courier is currently in the process of distributing Wellbeing bags to every pharmacy in NHS GGC which contains details of both sessions.</p> <p>The bag contains NHS GGC Covid Pandemic badges which we would encourage your staff to wear in recognition of the significant role they have played and continue to play in the fight against the virus.</p> <p>If you have not already received a Wellbeing bag, please look out for one being delivered in the coming days.</p> <p>We look forward to seeing you register and attending the sessions</p> <p>Alan Harrison 15.02.22</p> <p>We have been asked for some more detail around the content of the upcoming Wellbeing Sessions.</p> <p>The presenter – Jill Cruickshank, works regularly in Community Pharmacy and has done, all the way through the pandemic. Jill is therefore ideally placed to understand what the network has been through over the last two years.</p> <p>Jill is also skilled in helping others identify problems/issues and more importantly also suggest practical ways of helping to mitigate some of them.</p> <p>The content of the sessions are detailed below:</p> <p>What are we going to do in this GG&C 5 Senses Philosophy Wellbeing Session?</p> <ul style="list-style-type: none"> • We are going to have a bit of a CHECK IN then explore BURNOUT and how we may be affected.

- We are going to have a look at 3 completely different WELL BEING Solutions & have a bit of fun with them.
- One looks at the 6 pillars of the British Society of Life Style Medicines,
- One looks at how Asking better questions can help us and our teams and
- The last ONE looks at FUN ways of how what we can do to change the way we communicate to manage demanding & frustrated patients.

How are we going to do this?

- We are going to do it by making it very relaxed & creating as much interaction as possible with music, stories & breakout rooms
- And OH YES a wee surprise gift at the end!

A further date has been identified for March 2022. The details of the sessions via MS Teams are as follows:


1. **Monday 21st February - 7.00pm - 9.30pm**
2. **Tuesday 22nd March – 1.00pm – 3.30pm** (please note, the start time previously notified in the registration form of 1.30pm was incorrect. The correct start time is 1.00pm)

We would encourage any member of the pharmacy team to reserve a place as soon as possible.

A payment of £150 per pharmacy will be available to aid staff to be released.

If you would like to register for either session, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot.

Pamela Macintyre
01.02.2022

ACTION	Roll out of the Community Pharmacy Nutrition Support Service- March 1st 2022 (previously known as ONS New Ways of Working) new SLA and invitation to training
 <p>CPNSS - SLA - 2022 - Version 1 - Final.doc</p> <p>Attached</p>	<p>Branches of Boots, Dicksons, Gilbrides, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to return a participation form as this will be co-ordinated centrally.</p> <p>As you may be aware, new ways of working for Oral Nutritional Supplement (ONS) prescribing have previously been piloted in Renfrewshire, West Dunbartonshire and East Dunbartonshire HSCPs. The evaluation showed positive results and therefore the health board have supported the direction of travel to roll out the service to all GGC HSCPs (Now known as the Community Pharmacy Nutrition Support Service). This new service is based on the successful 'Scottish Gluten Free Food Service'. Pathways of care are delivered collaboratively by dietetic and community pharmacy staff.</p> <p>Please find attached:</p> <ul style="list-style-type: none"> • A Service Level Agreement (SLA) which details the requirements of the service. You should read this carefully and confirm your intention to participate, by signing and returning Appendix 7 in the document. Please submit your form no later than Friday 28th February 2022. • If you do not wish to participate in the Service, please let us know by using the relevant section of Appendix 7. <p><u>Training</u></p>

Please hold the date, **23rd February 2022** at 7pm to attend a virtual 'Live' training event for the Community Pharmacy Nutrition Support Service. By signing up to the SLA it is expected that someone from each pharmacy attends this training session.

[Click here to join the meeting](#) . An attendance register will be kept.

It is hoped that all community pharmacies will participate in the service and should therefore attend the training session to assist us in delivering a smooth transition into the new CPNSS service.

Accordingly, the Community Pharmacy Nutrition Support Service prescription management of Oral Nutritional Supplements will go live across all HSCPs within GGC with effect of **1st March 2022**. This will see dietetic and community pharmacy staff working in collaboration to deliver pathways of care for patients requiring ONS.

This new service aims to:

- reduce demand on General Practice for work relating to ONS prescribing
- have ONS initiated only as part of dietetic treatment plans and to allow dietitians to initiate standard ONS products for the treatment of malnutrition in conjunction with community pharmacy
- have monitoring plans in place for all patients for the duration of their ONS treatment

We look forward to your support.

Wendy McGaugie | Advanced Practice Prescribing Support Dietitian | NHS Greater Glasgow & Clyde
Pharmacy Services| Clarkston Court| 56 Busby Road| G76 7AT| T: 0141 201 6012
E: wendy.mcgaugie@ggc.scot.nhs.uk

25.01.22

ACTION

PTPTs - letter for contractors



MoU - Pharmacy
Student Secondment,

Attached

Due to the increasing workforce pressures, particularly the impact of the emerging GP Practice Pharmacotherapy Services, a national scheme has been created to improve the pipeline of registered Pharmacy Technicians. In addition to the 10 training places being funded through the Scottish Government, NHS GGC PC are also planning to recruit an additional 6 PTPTs. This initial cohort are due to commence their training in April 2022, with a further national cohort planned for September 2022.

Community pharmacy has a key role to play in the delivery of pharmaceutical care services and we would like to strengthen the already established links between community pharmacies and acute/GP practices. It is a requirement of the SG funding that the PTPTs experience at least 2 sectors of pharmacy, however we are keen that as many of the PTPTs as possible have experiential learning delivered in all 3 sectors of pharmacy.




There are 2 possible models of delivery over the 2 year period:

Model 1 (current): the PTPT spends 2 days per week in a local community pharmacy and 2 days per week in primary care (GP practice/Hub). Day 5 is spent on undertaking learning/assessments/college. (There will be some blocks of time needed to allow for successful completion of some units e.g. checking qualification and placements in acute)

Model 2: the PTPT training would be on a rotation of three 4 months placements each year, i.e. they would spend 4 months in the pharmacy in Year 1 followed by a further block of 4 months in Year 2. The other 8 months in each year would be split between acute and Primary Care. If the pharmacy was willing a second and third student would also attend for their 4 month block - meaning that a student would always be present in the pharmacy.

	<p>The 5th day each week is for the student to undertake the required college learning/assessments.</p> <p>It is likely that both models will be tested this year to help inform future delivery.</p> <p>At this stage we are aiming to establish any interest from community pharmacies who would be able to provide up to 24 months of experiential learning for a pre-registration trainee pharmacy technician. We would also like you to indicate which model or models you would be happy to be part of.</p> <p>If you feel that you would be able to support a pre-registration pharmacy student in this way or if you have any other questions then could you please contact Lynne Meldrum (lynne.meldrum@ggc.scot.nhs.uk or 01389 828293) by Friday 25th February 2022.</p> <p>Alan Harrison 10.02.22</p>
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ACTION	DRUG ALERT CLASS 2 – 6 2022 – CLASS 2 MEDICINES RECALL – ACTION WITHIN 48 HOURS – HAMELN PHARMA LTD – WATER FOR INJECTIONS BP – 100ML VIALS
	<p>Drug alert class 2 - 6 2022 OE class 2 medicines recall OE action within 48 hours - hameln pharma ltd OE Water for Injections BP OE 100ml vials (scot.nhs.uk)</p> <p>15.02.22</p>

ACTION	<u>UPDATE: To Message sent on Thursday 3rd February: Changes to ordering named prescriber pads for all Primary Care Contractors</u>
 Chemist order form (1).doc  Pharmacy First order form (1).doc  Pharmacist GP10P Prescription Pad Orde Attached	<p>The Primary Care Distribution Centre have relocated from Clutha House to Dava Street as of Friday 28th January 2022. We have updated the order forms which are attached. Please use these going forward.</p> <p>Due to the fact that there is no facility to store named prescriber pads at our new premises, we have to inform you that we can only order pads from the Printers every 2nd Thursday of the month. Can we please ask that when you start to use your last prescription pad that you place an order for more prescription pads by completing the order form and emailing it to PC.DistributionCentre@ggc.scot.nhs.uk no later than 5pm on the Wednesday before. Orders should take approximately 6 weeks from your request to delivery.</p> <p>PLEASE NOTE: THIS ARRANGEMENT DOES NOT AFFECT COMMUNITY PHARMACIES WHO ALREADY RECEIVE DELIVERIES FROM ALAN ARMSTRONG AT DAVA STREET (OLD ARGYLL & CLYDE PHARMACIES)</p> <p>Marie Gallagher Family Health Services Manager 10.02.22</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

Index and copies of the Communications Update documents can be found at:
<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update


Date: Thursday 17th February 2022




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

New in this edition –

- Pharmacy 2030 webinar 23 Feb
- Roll out of the Community Pharmacy Nutrition Support Service
- DRUG ALERT – No. EL 2022 A/07
- NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session

ACTION	Pharmacy 2030 webinar 23 Feb
 Pharmacy 2030 flyer Feb 2022.pdf Attached	<p>Pharmacy 2030 is a professional vision for the future of pharmacy in Scotland, published jointly by RPS Scotland and the National Pharmacy Technician Group Scotland.</p> <p>We look forward to discussing with you how we can achieve this vision at a Webinar on Wednesday 23 February 7-8pm. Join us to find out more about the vision, hear views from across pharmacy and discuss next steps. To register please click: www.rpharms.com/events</p> <p>All members of all pharmacy teams across Scotland are welcome; there is no need to be an RPS member.</p> <p>For further details please see attached flyer.</p> <p>Alan Harrison - 17.02.22</p>

ACTION	Roll out of the Community Pharmacy Nutrition Support Service- March 1st 2022 (previously known as ONS New Ways of Working) new SLA and invitation to training
 CPNSS - SLA - 2022 - Version 1 - Final.doc Attached	<p>Update 17/2/22 Important Change to date of training due to a clash with the RPS 2030 strategy launch event on the same night. This training has been rescheduled for Monday 28th February at 7pm (lasting 1 hour maximum)</p> <p>Branches of Boots, Dicksons, Gilbrides, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to return a participation form as this will be co-ordinated centrally.</p> <p>As you may be aware, new ways of working for Oral Nutritional Supplement (ONS) prescribing have previously been piloted in Renfrewshire, West Dunbartonshire and East Dunbartonshire HSCPs. The evaluation showed positive results and therefore the health board have supported the direction of travel to roll out the service to all GGC HSCPs (Now known as the Community Pharmacy Nutrition Support Service). This new service is based on the successful ‘Scottish Gluten Free Food Service’. Pathways of care are delivered collaboratively by dietetic and community pharmacy staff.</p> <p>Please find attached:</p>

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Training

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[Click here to join the meeting](#): An attendance register will be kept.

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**Wendy McGaugie | Advanced Practice Prescribing Support Dietitian | NHS Greater Glasgow & Clyde
Pharmacy Services| Clarkston Court| 56 Busby Road| G76 7AT| T: 0141 201 6012
E: wendy.mcgaugie@ggc.scot.nhs.uk**

25.01.22

ACTION	DRUG ALERT – No. EL 2022 A/07 - Action Within 48 Hours - Class 2 Medicines Recall - Uni Health Distribution, Efudix 5% w/w cream
	Drug alert class 2 – 07 2022 – Action Within 48 Hours - Class 2 Medicines Recall - Uni Health Distribution, Efudix 5% w/w cream (scot.nhs.uk)
	17.02.22

REMINDER	NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
 Wellbeing session - registration form (1).c	<u>Update 17/02/22 –</u> A link to the Wellbeing session taking place on MS Teams on Monday 21st February 2022 @ 7.00pm has been sent to the individuals who have registered.
Attached	If you have not received this link, please advise us as soon as possible by emailing ggc.cpdevteam@nhs.scot
	Trish Cawley

Update 15/02/22

The Courier is currently in the process of distributing Wellbeing bags to every pharmacy in NHS GGC which contains details of both sessions.

The bag contains NHS GGC Covid Pandemic badges which we would encourage your staff to wear in recognition of the significant role they have played and continue to play in the fight against the virus.

If you have not already received a Wellbeing bag, please look out for one being delivered in the coming days.

We look forward to seeing you register and attending the sessions

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15.02.22

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Pamela Macintyre
01.02.2022

REMINDERS AND UPDATES:

REMINDER	PTPTs - letter for contractors
 <p>MoU - Pharmacy Student Secondmen</p> <p>Attached</p>	<p>Due to the increasing workforce pressures, particularly the impact of the emerging GP Practice Pharmacotherapy Services, a national scheme has been created to improve the pipeline of registered Pharmacy Technicians. In addition to the 10 training places being funded through the Scottish Government, NHS GGC PC are also planning to recruit an additional 6 PTPTs. This initial cohort are due to commence their training in April 2022, with a further national cohort planned for September 2022.</p> <p>Community pharmacy has a key role to play in the delivery of pharmaceutical care services and we would like to strengthen the already established links between community pharmacies and acute/GP practices. It is a requirement of the SG funding that the PTPTs experience at least 2 sectors of pharmacy, however we are keen that as many of the PTPTs as possible have experiential learning delivered in all 3 sectors of pharmacy.</p> <p>There are 2 possible models of delivery over the 2 year period:</p> <p>Model 1 (current): the PTPT spends 2 days per week in a local community pharmacy and 2 days per week in primary care (GP practice/Hub). Day 5 is spent on undertaking learning/assessments/college. (There will be some blocks of time needed to allow for successful completion of some units e.g. checking qualification and placements in acute)</p> <p>Model 2: the PTPT training would be on a rotation of three 4 months placements each year, i.e. they would spend 4 months in the pharmacy in Year 1 followed by a further block of 4 months in Year 2. The other 8 months in each year would be split between acute and Primary Care. If the pharmacy was willing a second and third student would also attend for their 4 month block - meaning that a student would always be present in the pharmacy. The 5th day each week is for the student to undertake the required college learning/assessments.</p> <p>It is likely that both models will be tested this year to help inform future delivery.</p> <p>At this stage we are aiming to establish any interest from community pharmacies who would be able to provide up to 24 months of experiential learning for a pre-registration trainee pharmacy technician. We would also like you to indicate which model or models you would be happy to be part of.</p> <p>If you feel that you would be able to support a pre-registration pharmacy student in this way or if you have any other questions then could you please contact Lynne Meldrum (lynne.meldrum@ggc.scot.nhs.uk or 01389 828293) by Friday 25th February 2022.</p> <p>Alan Harrison 10.02.22</p>

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PLEASE NOTE: THIS ARRANGEMENT DOES NOT AFFECT COMMUNITY PHARMACIES WHO ALREADY RECEIVE DELIVERIES FROM ALAN ARMSTRONG AT DAVA STREET (OLD ARGYLL & CLYDE PHARMACIES)

Marie Gallagher
Family Health Services Manager

10.02.22

REMINDER

Local Implementation Group - Friday 25th February 2022

The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.

The next meeting of the LIG is due to take place on **Friday 25th February 2022**.

Noted below are the contact details for the Pharmacy Champions. If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –

<u>HSCP</u>	<u>Pharmacy Champion</u>
East Dunbartonshire	sultana.khaliq@nhs.scot
East Renfrewshire	elizabeth.rodick@nhs.scot
Inverclyde	Sandra.reynolds@nhs.scot
Glasgow City - North East	derek.jamieson@ggc.scot.nhs.uk or hannah.mcphail@nhs.scot
Glasgow City - North West	garry.scott@nhs.scot or stuart.dinnie@nhs.scot
Renfrewshire	sarah.docherty@nhs.scot
Glasgow City - South	Karen.macdonald4@ggc.scot.nhs.uk or narinde.r.dhillon7@nhs.scot
West Dunbartonshire	joan.miller@ggc.scot.nhs.uk

Trish Cawley, Contracts Co-ordinator
01/02/2022

REMINDER

ADRS patient Covid vaccine uptake

The majority of our pharmacy teams see patients from the Alcohol and Drug Recovery Service (ADRS) at the very least once a week and in a great deal of cases multiple times across the week.

This is an ideal opportunity for us to engage with the patients to ensure that they have been vaccinated against Covid and /or have access to a vaccination point where they can attend to receive their vaccinations.

We would like to ask for your support in having the conversation with the patients who access this service to be able to point them in the correct direction if they have not yet been vaccinated or they need to get their 2nd or 3rd when required.

Please use the link to establish where drop in sessions are being held and encourage as many patients as possible to make sure that they are fully vaccinated

<https://www.nhsggc.org.uk/your-health/health-issues/covid-19-coronavirus/for-patients-the-public/covid-vaccinations/drop-in-vaccinations/>

Alan Harrison
03.02.22

REMINDER

RPS and NPTGS launch Pharmacy 2030



Pharmacy 2030
Executive summary Ja



Pharmacy 2030 Full
professional vision Ja

Attached

Today, RPS Scotland in collaboration with the National Pharmacy Technician Group Scotland launched “Pharmacy 2030” our professional vision for the future.

I attach a copy (short and a full version), which can also be accessed via our website at: www.rpharms.com/scotland/pharmacy2030

The vision has taken nearly a year to produce, with three rounds of consultation, many focus groups, surveys and stakeholder meetings. This final version brings together all of that learning into one single vision for pharmacy. We are hugely grateful for everyone’s participation.

We really look forward to discussing with you how we can achieve this vision. We hope these discussions will begin at a webinar on **Wednesday 23 February at 7pm** – we welcome all members of all pharmacy teams across Scotland at this webinar, there is no need to be an RPS member.

To register for the webinar – please click - <https://events.rpharms.com/scotland2030>

Clare Morrison
08.02.22

REMINDER

Pharmacy First Recording of information

Please ensure that your teams are fully aware of how to record interactions with patients within the Pharmacy First service. There are three options that can be chosen and only one at a time should be selected for any one interaction with an individual patient. Those options are as follows :-

1. After an initial consultation and it is deemed suitable to prescribe a medicine then the completion of a prescription for the medicine is all you should do - this is for the supply of a medicine (the consultation is within this claim and should not be completed as a separate interaction).
2. After an initial consultation and it is deemed that only advice is required then a consultation should be recorded on the UCF.
3. After initial consultation and it is deemed that the patient should be seen by another healthcare provider then a referral should be recorded on the UCF.

Payment Verification services have highlighted to us that there may be some confusion around point 1 above, where pharmacies are recording both a consultation and a supply of medication for the same patient as two separate interactions.

I hope that this helps clarify

Alan Harrison
08.02.22

REMINDER

F.A.O Community Pharmacies taking part in the Flu Vaccination Mop-Up Service

Thank you so much for agreeing to take part in this service.

If you have returned your participation form your name will now be included in the list of participants which is being used by the Board's Vaccine Transformation Team to respond to patient enquiries.

Below are updates and further information on issues that have raised by participants:

Vaccine Recording:

- Please **DO NOT** use NEO to record your vaccines. If you do so, you will not receive payment for any vaccine undertaken;
- All vaccines provided under this service **MUST** be recorded using the VMT;
- Full details on how to access this system can be found [here](#).
- If you have a TURAS Username and are looking for access to the VMT, please DO NOT complete the form provided with the SLA;
- You should send your details to: gqc.cpdevteam@nhs.scot – stating your name, contractor code where you will be undertaking vaccines, and your TURAS Username – access will be organised from there;
- Only use the form provided if you do not have a TURAS username at all;
- You will receive an e-mail confirming that the VMT module has been added to your log in;
- Once you receive this confirmation you will be able to access the VMT and start adding your vaccination information.

Use of Private Stock:

- Participants can use private flu stocks for the nhs service while they are awaiting delivery of nhs stock;
- A flat rate payment (to be decided) will be made for every vaccine recorded on the VMT from 1st February 2022 up to the date after the pharmacy's first order is placed with AAH. This will accommodate the private stock used;
- This fee will be made automatically using information drawn from the VMT;
- There is no need to submit any paper claims.

Clinical Waste:

- Tradebe will begin delivering 71 sharps bins to participants from week commencing 14th February 2022.

Charging of Eligible Patients:

We have had a few reports of eligible patients being charged a private fee for their flu vaccine.

On further investigation it appears that the charge has been made because the pharmacy has not received confirmation that they have been granted access to the VMT and so cannot undertake the vaccine under the nhs arrangements.

Thank you for your continued co-operation in this exercise.

Janine Glen - 08.02.2022

REMINDERS	Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/
<ul style="list-style-type: none">• Letter: LFD Pharmacy Collect and PPE – 01.02.22• Updated version of NHS Pharmacy First Scotland Approved List - Version 14, 1 February 2022 – 01.02.22	

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Community Pharmacy Communication Update


Date: Tuesday 22nd February 2022



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In this edition –

- **UPDATE: Roll out of the Community Pharmacy Nutrition Support Service**
- **Business Continuity Planning Process**
- **Community pharmacy/MCN help with Long COVID research recruitment**
- **Webinar: Anticoagulation for mechanical heart valves (interprofessional audience)**
- **Revert back to twice weekly HCW testing**
- **Upcoming LIVE event: NHS Scotland Cybercrime Awareness**
- **Recall of the product Alimentum and Elecare**
- **Pharmacy 2030 webinar 23 Feb**
- **NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**
- **PTPTs - letter for contractors**
- **INFORMATION: Enhanced Pharmaceutical Services for Patients for Patients Receiving Medicines Supervised by Secondary Care**

<p>UPDATE</p>	<p>Roll out of the Community Pharmacy Nutrition Support Service- March 1st 2022 (previously known as ONS New Ways of Working) new SLA and invitation to training</p>
<p> CPNSS - SLA - 2022 - Version 1 - Final.doc</p> <p>Attached</p>	<p>Update 17/2/22 Important Change to date of training due to a clash with the RPS 2030 strategy launch event on the same night. <u>This training has been rescheduled for Monday 28th February at 7pm (lasting 1 hour maximum)</u></p> <p>Branches of Boots, Dicksons, Gilbrides, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to return a participation form as this will be co-ordinated centrally.</p> <p>As you may be aware, new ways of working for Oral Nutritional Supplement (ONS) prescribing have previously been piloted in Renfrewshire, West Dunbartonshire and East Dunbartonshire HSCPs. The evaluation showed positive results and therefore the health board have supported the direction of travel to roll out the service to all GGC HSCPs (Now known as the Community Pharmacy Nutrition Support Service). This new service is based on the successful ‘Scottish Gluten Free Food Service’. Pathways of care are delivered collaboratively by dietetic and community pharmacy staff.</p> <p>Please find attached:</p> <ul style="list-style-type: none"> • A Service Level Agreement (SLA) which details the requirements of the service. You should read this carefully and confirm your intention to participate, by signing and returning Appendix 7 in the document. Please submit your form no later than Friday 25th February 2022. • If you do not wish to participate in the Service, please let us know by using the relevant section of Appendix 7.

Training

Please hold the date, **28th February 2022** at 7pm to attend a virtual 'Live' training event for the Community Pharmacy Nutrition Support Service. By signing up to the SLA it is expected that someone from each pharmacy attends this training session.

[Click here to join the meeting](#): An attendance register will be kept.

It is hoped that all community pharmacies will participate in the service and should therefore attend the training session to assist us in delivering a smooth transition into the new CPNSS service.

Accordingly, the Community Pharmacy Nutrition Support Service prescription management of Oral Nutritional Supplements will go live across all HSCPs within GGC with effect of **1st March 2022**. This will see dietetic and community pharmacy staff working in collaboration to deliver pathways of care for patients requiring ONS.

This new service aims to:

- reduce demand on General Practice for work relating to ONS prescribing
- have ONS initiated only as part of dietetic treatment plans and to allow dietitians to initiate standard ONS products for the treatment of malnutrition in conjunction with community pharmacy
- have monitoring plans in place for all patients for the duration of their ONS treatment

We look forward to your support.

Wendy McGaugie | Advanced Practice Prescribing Support Dietitian | NHS Greater Glasgow & Clyde
Pharmacy Services| Clarkston Court| 56 Busby Road| G76 7AT| T: 0141 201 6012
E: wendy.mcgaugie@ggc.scot.nhs.uk

25.01.22

ACTION

Business Continuity Planning Process



Business Continuity
Plan Template Jan 20;
Attached

PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT

Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.

During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.

It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.


With the support of CP GGC and too ensure the Board fulfils its obligations and complies with the governing legislation we are asking:


- **All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made;**


	<p>- Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made.</p> <p>Completed templates should be submitted electronically to: ggc.cpdevteam@nhs.scot by Thursday 17th March 2022. It would be helpful if you could mark the following in the Subject Line: BCP Submission – Contractor Code:**** (insert your contractor code).</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>A copy of the current template is attached for ease of reference.</p> <p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: NHS Community Pharmacy Website (scot.nhs.uk)</p>
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ACTION	Community pharmacy/MCN help with Long COVID research recruitment
 ReDIRECT Advert V2.0 130122.pdf Attached	<p>The University of Glasgow has been awarded National Institute for Health Research (NIHR) funding for a UK-wide study called ReDIRECT (Remote Diet Intervention to REduce long COVID symptoms Trial). This is a randomised controlled trial (RCT), using the evidence-based Counterweight programme, and aims to test whether a remotely delivered and supported weight management programme can improve Long COVID symptoms (using personalised symptom improvement goals).</p> <p>Our study is currently recruiting, and we hope you will be willing to share information on the study by displaying the attached poster in your pharmacies. This will help us reach a diverse group of potential participants.</p> <p>You can find more information about the study on our website: https://redirectstudy.co.uk/</p> <p>The study team can also be contacted at: redirect-study@glasgow.ac.uk</p> <p>22.02.22</p>


ACTION	Webinar: Anticoagulation for mechanical heart valves (interprofessional audience)
	<p>A national patient safety alert (NPSA) has highlighted the significant risks associated with the inappropriate anticoagulation and monitoring of patients with mechanical heart valves.</p> <p>This webinar will be hosted by NES and delivered at Golden Jubilee National Hospital. It will provide prescribers and other healthcare professionals with an understanding of what mechanical heart valves are and how they differ from tissue valves, before explaining how to anticoagulate this complex patient group appropriately.</p> <p>We will discuss the benefits and risks of different therapeutic options with a specific focus on how to initiate patients on warfarin. We will also share a patients' experience to better understand the patient perspective.</p> <p>It runs on the Thursday 10 March 2022 6:00-7:00pm. To learn more and to book on visit Turas Learn (log in required)</p> <p>Dr Leon Zlotos, Principal Lead - Educational Development (Professional Development)</p>


	22.02.22
ACTION	Revert back to twice weekly HCW testing
 HAI - COVID19 - DL - Revert back to twice v Attached	<p>As the number of COVID-19 Nosocomial Clusters has been reducing, officials sought advice from the COVID-19 Nosocomial Review Group (CNRG) to consider whether daily asymptomatic testing of HCWs is still necessary. The group offered their expert advice on this issue and were supportive of reverting to twice-weekly testing as soon as is feasible.</p> <p>In light of this, the Scottish Government is asking all healthcare staff, including primary care staff, eligible for daily asymptotic testing to return to twice-weekly asymptomatic testing as soon as is practicable. Please see attached DL for further details.</p> <p>Thank you</p> <p>Louise McCubbin, Policy Manager 22.02.22</p>

ACTION	Upcoming LIVE event: NHS Scotland Cybercrime Awareness - REGISTRATION TO JOIN NOW OPEN
 Cybercrime Event Poster.pdf Attached	<p>CFS are holding a free Cybercrime Awareness Event, LIVE on Monday 28th February 2022 at 1:00pm.</p> <p>The event is supported by Police Scotland and colleagues in NHS Scotland Digital and Security who will be available to answer any questions you might have on the day.</p> <p>Cybercrime is an issue that affects us all and therefore this event is open to all NHS employees, partner agencies and to the public. The event will be held on Microsoft Teams and will last approximately one hour.</p> <p>Once you register for the event, CFS will email you with a link to the event. A reminder will be sent on the morning of the event at 9:00am. You do not need Microsoft Teams to attend as the link will take you to a browser where you can view the event.</p> <p>Registration is now open at the following link: register to join</p> <p>Please share this email with colleagues who may find this of interest.</p> <p>Janet Richardson, Head of Financial Governance/Fraud Liaison Officer 22.02.22</p>

ACTION	Recall of Alimentum and Elecare
 MHRA.pdf Attached	<p>Safety concern for any patients currently using Alimentum or EleCare.</p> <p>Abbott have issued a proactive, voluntary recall of some powder formulas manufactured in Sturgis, Michigan in the United States, after four consumer complaints in the United States related to <i>Cronobacter sakazakii</i> or <i>Salmonella</i> Newport in infants who had consumed powder infant formula manufactured in this facility.</p> <p>Retained samples related to the three complaints for <i>Cronobacter sakazakii</i> tested negative for <i>Cronobacter sakazakii</i>. And the retained sample related to the complaint for <i>Salmonella</i> Newport tested negative for <i>Salmonella</i> Newport.</p> <p>Importantly, no distributed product has tested positive for the presence of either of these bacteria.</p> <p>Please do not prescribe or dispense ALIMENTUN or Elecare.</p>

	<p>Advise patients to immediately discontinue use of the product. The patients prescribed this product over the last two months have been identified and the managing Dietitians will be in contact with the GP practice regarding which alternative product is now suitable.</p> <p>Please contact the managing Dietitian in the first instance for any issues highlighted with individual patients. If this is not obvious, please contact the Prescribing Support Dietitians on 0141-201-6012 or email presupdiet@ggc.scot.nhs.uk</p> <p>Community pharmacies/patients can call Abbott's Customer Services department on 01795 580303 for information on what to do with the recalled product.</p> <p>22.02.22</p>
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ACTION	Pharmacy 2030 webinar 23 Feb
 Pharmacy 2030 flyer Feb 2022.pdf Attached	<p>Pharmacy 2030 is a professional vision for the future of pharmacy in Scotland, published jointly by RPS Scotland and the National Pharmacy Technician Group Scotland.</p> <p>We look forward to discussing with you how we can achieve this vision at a Webinar on Wednesday 23 February 7-8pm. Join us to find out more about the vision, hear views from across pharmacy and discuss next steps. To register please click: www.rpharms.com/events</p> <p>All members of all pharmacy teams across Scotland are welcome; there is no need to be an RPS member. For further details please see attached flyer.</p> <p>Alan Harrison - 17.02.22</p>

ACTION	NHS GG&C Community Pharmacy "5 Senses Philosophy" Wellbeing Session
 Wellbeing session - registration form (1).c Attached	<p><u>Update –</u></p> <p>The Courier has now delivered Wellbeing bags to every pharmacy in NHS GGC which contains details of the Wellbeing sessions.</p> <p>The bag contains NHS GGC Covid Pandemic badges which we would encourage your staff to wear in recognition of the significant role they have played and continue to play in the fight against the virus.</p> <p>If you have not already received a Wellbeing bag, please email us on ggc.cpdevteam@nhs.scot</p> <p>We look forward to seeing you register and attending the final session.</p> <p>Alan Harrison 15.02.22</p> <p>We have been asked for some more detail around the content of the upcoming Wellbeing Sessions.</p> <p>The presenter – Jill Cruickshank, works regularly in Community Pharmacy and has done, all the way through the pandemic. Jill is therefore ideally placed to understand what the network has been through over the last two years.</p>

Jill is also skilled in helping others identify problems/issues and more importantly also suggest **practical** ways of helping to mitigate some of them.

The content of the sessions are detailed below:

What are we going to do in this GG&C 5 Senses Philosophy Wellbeing Session?

- We are going to have a bit of a CHECK IN then explore BURNOUT and how we may be affected.
- We are going to have a look at 3 completely different WELL BEING Solutions & have a bit of fun with them.
- One looks at the 6 pillars of the British Society of Life Style Medicines,
- One looks at how Asking better questions can help us and our teams and
- The last ONE looks at FUN ways of how what we can do to change the way we communicate to manage demanding & frustrated patients.

How are we going to do this?

- We are going to do it by making it very relaxed & creating as much interaction as possible with music, stories & breakout rooms
- And OH YES a wee surprise gift at the end!

The final session details are as follows:


1. **Tuesday 22nd March – 1.00pm – 3.30pm** (please note, the start time previously notified in the registration form of 1.30pm was incorrect. The correct start time is 1.00pm)

We would encourage any member of the pharmacy team to reserve a place as soon as possible.

A payment of £150 per pharmacy will be available to aid staff to be released.

If you would like to register for either session, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot.

Pamela Macintyre
01.02.2022

ACTION	PTPTs - letter for contractors
 <p>MoU - Pharmacy Student Secondment Attached</p>	<p>Due to the increasing workforce pressures, particularly the impact of the emerging GP Practice Pharmacotherapy Services, a national scheme has been created to improve the pipeline of registered Pharmacy Technicians. In addition to the 10 training places being funded through the Scottish Government, NHS GGC PC are also planning to recruit an additional 6 PTPTs. This initial cohort are due to commence their training in April 2022, with a further national cohort planned for September 2022.</p> <p>Community pharmacy has a key role to play in the delivery of pharmaceutical care services and we would like to strengthen the already established links between community pharmacies and acute/GP practices. It is a requirement of the SG funding that the PTPTs experience at least 2 sectors of pharmacy, however we are keen that as many of the PTPTs as possible have experiential learning delivered in all 3 sectors of pharmacy.</p> <p>There are 2 possible models of delivery over the 2 year period: Model 1 (current): the PTPT spends 2 days per week in a local community pharmacy and 2 days per week in primary care (GP practice/Hub). Day 5 is spent on undertaking learning/assessments/college. (There will be some blocks of time needed to allow for successful completion of some units e.g. checking qualification and placements in acute) Model 2: the PTPT training would be on a rotation of three 4 months placements each year, i.e. they would spend 4 months in the pharmacy in Year 1 followed by a further block</p>

of 4 months in Year 2. The other 8 months in each year would be split between acute and Primary Care. If the pharmacy was willing a second and third student would also attend for their 4 month block - meaning that a student would always be present in the pharmacy. The 5th day each week is for the student to undertake the required college learning/assessments.

It is likely that both models will be tested this year to help inform future delivery.

At this stage we are aiming to establish any interest from community pharmacies who would be able to provide up to 24 months of experiential learning for a pre-registration trainee pharmacy technician. We would also like you to indicate which model or models you would be happy to be part of.

If you feel that you would be able to support a pre-registration pharmacy student in this way or if you have any other questions then could you please contact Lynne Meldrum (lynne.meldrum@ggc.scot.nhs.uk or 01389 828293) by **Friday 25th February 2022**.

Alan Harrison

10.02.22

INFORMATION	Enhanced Pharmaceutical Services for Patients for Patients Receiving Medicines Supervised by Secondary Care
	<p>You will be aware that in November 2018, two service outlines came into being for patients receiving Enzalutamide and Abiraterone. These service outlines will expire at the end of March 2022. Due to the COVID pandemic, it has been agreed to extend the current outlines for a further period of 2 years, after which the service will be reviewed.</p> <p>There is no need for you to re-sign your commitment to provide this service, as nothing has changed from the original service outline.</p> <p>The Service Outlines have been updated to reflect the extended expiry date. Copies can be found at the following link:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/tiered-services/oncology/</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

Index and copies of the Communications Update documents can be found at:
<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update


Date: Thursday 24th February 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

New in this edition –

- **UPDATE: Roll out of the Community Pharmacy Nutrition Support Service- March 1st 2022**
- **Upcoming LIVE event: NHS Scotland Cybercrime Awareness**
- **REMINDER: NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**
- **AVATAR2 - community pharmacy query**
- **Drug alert Class 4 Medicines Defect Information**
- **DL 2022 4 - FURTHER INFORMATION FOR HEALTHCARE PROFESSIONALS**
- **Levomepromazine injection supply issue**
- **Emerging shortage issue**
- **INFORMATION: Enhanced Pharmaceutical Services for Patients for Patients Receiving Medicines Supervised by Secondary Care**

<p>UPDATE</p>	<p>Roll out of the Community Pharmacy Nutrition Support Service- March 1st 2022 (previously known as ONS New Ways of Working) new SLA and invitation to training</p>
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This new service aims to:

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We look forward to your support.

Wendy McGaugie | Advanced Practice Prescribing Support Dietitian | NHS Greater Glasgow & Clyde
Pharmacy Services| Clarkston Court| 56 Busby Road| G76 7AT| T: 0141 201 6012
E: wendy.mcgaugie@ggc.scot.nhs.uk

25.01.22

ACTION

Upcoming LIVE event: NHS Scotland Cybercrime Awareness - REGISTRATION TO JOIN NOW OPEN



Cybercrime Event
Poster.pdf

Attached

CFS are holding a free Cybercrime Awareness Event, LIVE on **Monday 28th February 2022 at 1:00pm**.

The event is supported by Police Scotland and colleagues in NHS Scotland Digital and Security who will be available to answer any questions you might have on the day.

Cybercrime is an issue that affects us all and therefore this event is open to all NHS employees, partner agencies and to the public. The event will be held on Microsoft Teams and will last approximately one hour.

Once you register for the event, CFS will email you with a link to the event. A reminder will be sent on the morning of the event at 9:00am. You do not need Microsoft Teams to attend as the link will take you to a browser where you can view the event.

Registration is now open at the following link: [register to join](#)

Please share this email with colleagues who may find this of interest.

Janet Richardson, Head of Financial Governance/Fraud Liaison Officer
22.02.22

REMINDER

NHS GG&C Community Pharmacy "5 Senses Philosophy" Wellbeing Session



Wellbeing session -
registration form (1).c

Update 17/02/22

Attached

A link to the Wellbeing session taking place on MS Teams on Monday 21st February 2022 @ 7.00pm has been sent to the individuals who have registered.

If you have not received this link, please advise us as soon as possible by emailing gqc.cpdevteam@nhs.scot

Trish Cawley

Update 15/02/22

The Courier is currently in the process of distributing Wellbeing bags to every pharmacy in NHS GGC which contains details of both sessions.

The bag contains NHS GGC Covid Pandemic badges which we would encourage your staff to wear in recognition of the significant role they have played and continue to play in the fight against the virus.

If you have not already received a Wellbeing bag, please look out for one being delivered in the coming days.

We look forward to seeing you register and attending the sessions

Alan Harrison
15.02.22

We have been asked for some more detail around the content of the upcoming Wellbeing Sessions.

The presenter – Jill Cruickshank, works regularly in Community Pharmacy and has done, all the way through the pandemic. Jill is therefore ideally placed to understand what the network has been through over the last two years.

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How are we going to do this?

- We are going to do it by making it very relaxed & creating as much interaction as possible with music, stories & breakout rooms
- And OH YES a wee surprise gift at the end!



A further date has been identified for March 2022. The details of the sessions via MS Teams are as follows:

1. **Monday 21st February - 7.00pm - 9.30pm**
2. **Tuesday 22nd March – 1.00pm – 3.30pm** (please note, the start time previously notified in the registration form of 1.30pm was incorrect. The correct start time is 1.00pm)

	<p>We would encourage any member of the pharmacy team to reserve a place as soon as possible.</p> <p>A payment of £150 per pharmacy will be available to aid staff to be released.</p> <p>If you would like to register for either session, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot.</p> <p>Pamela Macintyre 01.02.2022</p>
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ACTION	AVATAR2 - community pharmacy query
 AVATAR2 Poster v3.pdf Attached	<p>AVATAR2 is a talking therapy being trialled across GG&C for people who hear distressing voices. So far, we have welcomed over forty people to the study.</p> <p>Many people who hear distressing voices will attend their local pharmacist to pick up medication and by displaying a poster you will be raising awareness of an opportunity to access support.</p> <p>Alan Harrison 24.02.22</p>

ACTION	Drug alert Class 4 Medicines Defect Information: Atnahs Pharma UK Limited, Naprosyn Tablets (all strengths), Naprosyn EC 500mg Gastro-Resistant Tablets, EL (22)A/09
	<p>Drug alert class 4 – 09 2022 – Caution in use - class 4 medicines defect information: Atnahs Pharma UK Limited, Naprosyn tablets (all strengths), Naprosyn EC 500mg gastro-resistant tablets (scot.nhs.uk)</p> <p>24.02.22</p>

ACTION	DL 2022 4 - FURTHER INFORMATION FOR HEALTHCARE PROFESSIONALS - TARGETED DEPLOYMENT OF COVID-19 MEDICINES FOR NON-HOSPITALISED PATIENTS - PANORAMIC TRIAL POSTER
 2022-02-16 DL (2022) 04 - COVID-19  PANORAMIC Recruitment poster N Attached	<p>Please find attached for dissemination to relevant healthcare professionals the attached letter which provides updated and further information for healthcare professionals on new treatment options for COVID-19 which are being made available to individuals at higher risk of hospital admission or death from COVID-19.</p> <p>In addition, a copy of the poster promoting recruitment for the Oxford University PANORAMIC National Study (Oral Antivirals)</p> <p>24.02.22</p>


ACTION	Levomepromazine injection supply issue
	<p>There is currently a supply issue with levomepromazine 25mg/1ml injection. Both the branded Nozinan preparation and the Wockhardt generic are unavailable. Nozinan is expected back into wholesalers the w/b 7th March, but there is no date yet for re-supply of the Wockhardt one.</p> <p>Fortunately, hospitals will be able to access supplies via the Covid stockpile so supply should be able to be maintained.</p> <p>The remaining stock at wholesalers will be left for primary care use. Unfortunately, there is now a prescription validation process in place for this item which means that</p>

	<p>community pharmacies must show proof that they have a script in hand which needs dispensed.</p> <p>I've asked for GPs to be made aware of the shortage so that potentially an alternative anti-emetic can be prescribed for 'Just in Case' use. I've also relayed the information to district nurses, including their nurse prescribers.</p> <p>If any help is needed with urgent supply that can't be provided via the community pharmacy network, please contact:</p> <p>Elayne Harris; mobile 07876 478140 Carolyn Mackay; mobile 07775 012560 Susan Addie; mobile 07880 786659</p> <p>24.02.22</p>
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ACTION	Emerging shortage issue
	<p>We have an emerging shortage issue once more with Disulfiram.</p> <p>There are currently only two UK licensed manufacturers, and only one with stock available. Where this is posing a challenge is specifically, at this point for Boots Pharmacies. There is licensed stock available via AAH, Phoenix and a few of the local short liners.</p> <p>I believe a Boots branch are speaking to head office to get the ban on ordering from Phoenix lifted to permit them to order from Phoenix. I am uncertain does this only then apply to 1 branch or to all branches?</p> <p>The Addictions team are fully aware of this but given the difficulties in patients moving Pharmacies that may become increasingly difficult for patients who are with this multiple for their medication/treatment.</p> <p>I was hoping a communication could be put out on the newsletter to highlight there is a supply disruption at this time and there is stock in the system.</p> <p>I am happy to have a further conversation about this shortage if this is required. I will be monitoring this weekly and feeding back to the Addictions team with availability.</p> <p>Alison McAuley/Pharmacy Technician/Pharmacy Services 24.02.22</p>

INFORMATION	Enhanced Pharmaceutical Services for Patients Receiving Medicines Supervised by Secondary Care
	<p>You will be aware that in November 2018, two service outlines came into being for patients receiving Enzalutamide and Abiraterone. These service outlines will expire at the end of March 2022. Due to the COVID pandemic, it has been agreed to extend the current outlines for a further period of 2 years, after which the service will be reviewed.</p> <p>There is no need for you to re-sign your commitment to provide this service, as nothing has changed from the original service outline.</p> <p>The Service Outlines have been updated to reflect the extended expiry date. Copies can be found at the following link:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/tiered-services/oncology/</p>


REMINDERS AND UPDATES:


REMINDER	Business Continuity Planning Process
 <p>Business Continuity Plan Template Jan 20: Attached</p>	<p>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and too ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none">- All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made;- Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made. <p>Completed templates should be submitted electronically to: ggc.cpdevteam@nhs.scot by Thursday 17th March 2022. It would be helpful if you could mark the following in the Subject Line: BCP Submission – Contractor Code:**** (insert your contractor code).</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>A copy of the current template is attached for ease of reference.</p> <p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: NHS Community Pharmacy Website (scot.nhs.uk)</p>

REMINDER	Webinar: Anticoagulation for mechanical heart valves (interprofessional audience)
	<p>A national patient safety alert (NPSA) has highlighted the significant risks associated with the inappropriate anticoagulation and monitoring of patients with mechanical heart valves.</p> <p>This webinar will be hosted by NES and delivered at Golden Jubilee National Hospital. It will provide prescribers and other healthcare professionals with an understanding of</p>

	<p>what mechanical heart valves are and how they differ from tissue valves, before explaining how to anticoagulate this complex patient group appropriately.</p> <p>We will discuss the benefits and risks of different therapeutic options with a specific focus on how to initiate patients on warfarin. We will also share a patients' experience to better understand the patient perspective.</p> <p>It runs on the Thursday 10 March 2022 6:00-7:00pm. To learn more and to book on visit Turas Learn (log in required)</p> <p>Dr Leon Zlotos, Principal Lead - Educational Development (Professional Development) 22.02.22</p>
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REMINDER	Community pharmacy/MCN help with Long COVID research recruitment
 ReDIRECT Advert V2.0 130122.pdf Attached	<p>The University of Glasgow has been awarded National Institute for Health Research (NIHR) funding for a UK-wide study called ReDIRECT (Remote Diet Intervention to REduce long COVID symptoms Trial). This is a randomised controlled trial (RCT), using the evidence-based Counterweight programme, and aims to test whether a remotely delivered and supported weight management programme can improve Long COVID symptoms (using personalised symptom improvement goals).</p> <p>Our study is currently recruiting, and we hope you will be willing to share information on the study by displaying the attached poster in your pharmacies. This will help us reach a diverse group of potential participants.</p> <p>You can find more information about the study on our website: https://redirectstudy.co.uk/</p> <p>The study team can also be contacted at: redirect-study@glasgow.ac.uk</p> <p>22.02.22</p>

REMINDER	Revert back to twice weekly HCW testing
 HAI - COVID19 - DL - Revert back to twice v Attached	<p>As the number of COVID-19 Nosocomial Clusters has been reducing, officials sought advice from the COVID-19 Nosocomial Review Group (CNRG) to consider whether daily asymptomatic testing of HCWs is still necessary. The group offered their expert advice on this issue and were supportive of reverting to twice-weekly testing as soon as is feasible.</p> <p>In light of this, the Scottish Government is asking all healthcare staff, including primary care staff, eligible for daily asymptomatic testing to return to twice-weekly asymptomatic testing as soon as is practicable. Please see attached DL for further details.</p> <p>Thank you</p> <p>Louise McCubbin, Policy Manager 22.02.22</p>

REMINDER	Recall of Alimentum and Elecare
 MHRA.pdf Attached	<p>Safety concern for any patients currently using Alimentum or EleCare.</p> <p>Abbott have issued a proactive, voluntary recall of some powder formulas manufactured in Sturgis, Michigan in the United States, after four consumer complaints in the United States related to <i>Cronobacter sakazakii</i> or <i>Salmonella</i> Newport in infants who had consumed powder infant formula manufactured in this facility.</p>

Retained samples related to the three complaints for *Cronobacter sakazakii* tested negative for *Cronobacter sakazakii*. And the retained sample related to the complaint for *Salmonella*Newport tested negative for *Salmonella* Newport.

Importantly, no distributed product has tested positive for the presence of either of these bacteria.

Please do not prescribe or dispense ALIMENTUN or Elecare.

Advise patients to immediately discontinue use of the product. The patients prescribed this product over the last two months have been identified and the managing Dietitians will be in contact with the GP practice regarding which alternative product is now suitable.

Please contact the managing Dietitian in the first instance for any issues highlighted with individual patients. If this is not obvious, please contact the Prescribing Support Dietitians on 0141-201-6012 or email presupdiet@ggc.scot.nhs.uk

Community pharmacies/patients can call Abbott's Customer Services department on 01795 580303 for information on what to do with the recalled product.

22.02.22

REMINDERS

Please find below details of issues which have appeared in recent Updates. Detailed information can be found on the Update Index by following the link below:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

- **F.A.O Community Pharmacies taking part in the Flu Vaccination Mop-Up Service – 08.02.22**
- **Pharmacy First Recording of information – 08.02.22**
- **RPS and NPTGS launch Pharmacy 2030 – 08.02.22**
- **ADRS patient Covid vaccine uptake – 03.02.22**
- **Local Implementation Group - Friday 25th February 2022 – 01.02.22**
- **UPDATE: To Message sent on Thursday 3rd February: Changes to ordering named prescriber pads for all Primary Care Contractors – 10.02.22**
- **PTPTs - letter for contractors – 10.02.22**
- **Pharmacy 2030 webinar 23 Feb – 17.02.22**

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

Index and copies of the Communications Update documents can be found at:
<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk