




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**
- **Pharmacy Opening Hours Easter Monday**
- **Levomepromazine Injection Supply Issue**
- **Emerging Shortage Issue**
- **Enhanced Pharmaceutical Services for Patients for Patients Receiving Medicines Supervised by Secondary Care**
- **Opiate Substitution Therapy and Disulfiram Services**
- **Pharmacist Information Pack**
- **Update on Current Service Developments**
- **Class 4 Medicines Defect Information: Atnahs Pharma UK Limited, Naprosyn Tablets (all strengths), Naprosyn EC 250mg Gastro-Resistant Tablets, Naprosyn EC 500mg Gastro-Resistant Tablets, EL (22)A/09**

ACTION	NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
 <p>Wellbeing session - registration form (1).c</p> <p>Attached</p>	<p><u>Update –</u></p> <p>The Courier has now delivered Wellbeing bags to every pharmacy in NHS GGC which contains details of the Wellbeing sessions.</p> <p>The bag contains NHS GGC Covid Pandemic badges which we would encourage your staff to wear in recognition of the significant role they have played and continue to play in the fight against the virus.</p> <p>If you have not already received a Wellbeing bag, please email us on ggc.cpdevteam@nhs.scot</p> <p>We look forward to seeing you register and attending the final session.</p> <p>Alan Harrison 15.02.22</p> <p>We have been asked for some more detail around the content of the upcoming Wellbeing Sessions.</p> <p>The presenter – Jill Cruickshank, works regularly in Community Pharmacy and has done, all the way through the pandemic. Jill is therefore ideally placed to understand what the network has been through over the last two years.</p> <p>Jill is also skilled in helping others identify problems/issues and more importantly also suggest practical ways of helping to mitigate some of them.</p>

The content of the sessions are detailed below:

What are we going to do in this GG&C 5 Senses Philosophy Wellbeing Session?

- We are going to have a bit of a CHECK IN then explore BURNOUT and how we may be affected.
- We are going to have a look at 3 completely different WELL BEING Solutions & have a bit of fun with them.
- One looks at the 6 pillars of the British Society of Life Style Medicines,
- One looks at how Asking better questions can help us and our teams and
- The last ONE looks at FUN ways of how what we can do to change the way we communicate to manage demanding & frustrated patients.

How are we going to do this?

- We are going to do it by making it very relaxed & creating as much interaction as possible with music, stories & breakout rooms
- And OH YES a wee surprise gift at the end!

The final session details are as follows:



1. **Tuesday 22nd March – 1.00pm – 3.30pm** (please note, the start time previously notified in the registration form of 1.30pm was incorrect. The correct start time is 1.00pm)

We would encourage any member of the pharmacy team to reserve a place as soon as possible.

A payment of £150 per pharmacy will be available to aid staff to be released.

If you would like to register for either session, please complete the attached pro-forma and return to gqc.cpdevteam@nhs.scot.

Pamela Macintyre
01.02.2022

ACTION	Pharmacy Opening Hours for Easter Monday
 <p>Pro Forma.doc</p>  <p>List of Public Holidays - 2022-2023:</p> <p>Attached</p>	<p>PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, LLOYDS, WELL, ROWLANDS, MORRISONS OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT gqc.cpdevteam@nhs.scot)</p> <p>Dear Colleague</p> <p>As you will be aware, the Board is required to develop a scheme to ensure that pharmaceutical services are available within its area at all reasonable times. Part of this process involves the collation, and publication of pharmaceutical services available during public holidays.</p> <p>For the last couple of years, we have sought information from contractors for all public holidays up to and including the September weekend Monday, however as you will be aware, this year an additional public holiday has been announced to mark the Queen's Platinum Jubilee and it has been left to individual areas as to how they will manage this alongside the late May holiday. Unfortunately, NHSGGC has not yet come to an agreement with the Area Partnership Forum around these arrangements and so we cannot undertake our full information exercise.</p> <p>We will let contractors know about the additional May holiday as soon as it is confirmed. In the meantime we are seeking your plans for the Easter holiday only.</p>

As in previous years, we will provide a draft list, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.

The NHSGGC public holidays for 2022/23 which have been agreed (so far) by the Area Partnership Forum are listed on the attached sheet.

Please note the following:

- **Good Friday – 15th April 2022 is not deemed a holiday for community pharmacy.**

In 2021 we set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to open on Easter Monday.

If you intend to open on Easter Monday, please provide details of your intended hours of service by completing the table below. Please return this to: ggc.cpdevteam@nhs.scot no later than **Tuesday 15th March 2022**.

Pharmacy Stamp:	Contractor Code:
<u>Date:</u>	<u>My opening hours on Easter Monday will be:</u>
Easter Monday 18th April 2022	

Janine Glen
28.2.2022

ACTION

LFT Supply

The bulk claiming for the supply of LFD kits has been further extended. Therefore, please continue as before.

<https://www.cps.scot/news/lfid-process-bulk-claiming>

Pamela MacIntyre
01.03.2022

ACTION

Levomepromazine Injection Supply Issue

There is currently a supply issue with levomepromazine 25mg/1ml injection. Both the branded Nozinan preparation and the Wockhardt generic are unavailable. Nozinan is expected back into wholesalers the w/b 7th March, but there is no date yet for re-supply of the Wockhardt one.

Fortunately, hospitals will be able to access supplies via the Covid stockpile so supply should be able to be maintained.


The remaining stock at wholesalers will be left for primary care use. Unfortunately, there is now a prescription validation process in place for this item which means that community pharmacies must show proof that they have a script in hand which needs dispensed.


	<p>I've asked for GPs to be made aware of the shortage so that potentially an alternative anti-emetic can be prescribed for 'Just in Case' use. I've also relayed the information to district nurses, including their nurse prescribers.</p> <p>If any help is needed with urgent supply that can't be provided via the community pharmacy network, please contact:</p> <p>Elayne Harris; mobile 07876 478140 Carolyn Mackay; mobile 07775 012560 Susan Addie; mobile 07880 786659</p> <p>24.02.2022</p>
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ACTION	Emerging Shortage Issue
	<p>We have an emerging shortage issue once more with Disulfiram.</p> <p>There are currently only two UK licensed manufacturers, and only one with stock available. There is licensed stock available via AAH, Phoenix and a few of the local short liners.</p> <p>Alison McAuley/Pharmacy Technician/Pharmacy Services 24.02.2022</p>

INFORMATION	Enhanced Pharmaceutical Services for Patients for Patients Receiving Medicines Supervised by Secondary Care
	<p>You will be aware that in November 2018, two service outlines came into being for patients receiving Enzalutamide and Abiraterone. These service outlines will expire at the end of March 2022. Due to the COVID pandemic, it has been agreed to extend the current outlines for a further period of 2 years, after which the service will be reviewed.</p> <p>There is no need for you to re-sign your commitment to provide this service, as nothing has changed from the original service outline.</p> <p>The Service Outlines have been updated to reflect the extended expiry date. Copies can be found at the following link:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/tiered-services/oncology/</p>

INFORMATION	Opiate Substitution Therapy and Disulfarim Services
	<p>The Service Level Agreements or the two services mentioned above expire at the end of March 2022.</p> <p>Pharmacy Services is currently working with the ADRS Pharmacy Team and CP GGC to develop a consolidated SLA encompassing all Harm Reduction Services, and it is hoped that this will be in place in 2023. As such it has been agreed to extend the current Agreements for a further period of 1 year (pending completion of the comprehensive review).</p> <p>There is no need for you to re-sign your commitment to provide these services, as nothing has changed from the original Agreements.</p> <p>The Agreements have been updated to reflect the extended expiry date. Copies can be found at the following links:</p> <p>OST Disulfarim</p>

UPDATE	Pharmacist Information Pack
 Current Version - V12 - January 2022.p Attached	<p>Attached is an updated version of the Pharmacist Information Pack. You might remember that this information resource exists to provide pharmacists (including locums) with details on community pharmacy services provided in NHS Greater Glasgow & Clyde, along with payment and contact details.</p> <p>The pack can also be accessed from the CPDT web page by following the link below.</p> <p>NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>NB - The pack is around 30 pages long. Please consider before printing.</p> <p>We have a small supply of hard copies of the Pack. Should you wish to obtain a copy, please request from: cpdt@ggc.scot.nhs.uk</p> <p>01.03.2022</p>

UPDATE	Update on Current Service Developments – Medicines Reconciliation and Supply
 Hospital discharge discussion Jan 2022. Attached	<p>At the start of the pandemic a hospital discharge pilot service was established in NE Glasgow that allowed a patient's community pharmacy to supply any new medicines needed for appropriate patients after an in-patient stay at Glasgow Royal Infirmary. From October 2021 the pilot was expanded across NW Glasgow and East Dunbartonshire and a medicines reconciliation by the community pharmacy added</p> <p>It is hoped to further expand the pilot in the coming months - in advance of the proposed National Service in 2023.</p> <p>Andrew McMurdo at Sighthill Pharmacy has been participating since the initial stage of the pilot and he describes his experiences so far.</p> <p>Pamela MacIntyre 28.02.2022</p>

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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

Index and copies of the Communications Update documents can be found at:
<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/>


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- **Drug alert Class 3 Medicines Recall: Kyowa Kirin Services Ltd. Isotard 60mg XL Tablets, EL (22)A/10**
- **Community Pharmacy Nutrition Support Service (CPNSS)**
- **INTELLIGENCE ALERT: 13-2021/22 – March 2022 Just Answer – GP Practice Portal Scam**

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<p>  Wellbeing session - registration form (1).c Attached </p>	<p><u>Update –</u></p> <p>The Courier has now delivered Wellbeing bags to every pharmacy in NHS GGC which contains details of the Wellbeing sessions.</p> <p>The bag contains NHS GGC Covid Pandemic badges which we would encourage your staff to wear in recognition of the significant role they have played and continue to play in the fight against the virus.</p> <p>If you have not already received a Wellbeing bag, please email us on ggc.cpdevteam@nhs.scot</p> <p>We look forward to seeing you register and attending the final session.</p> <p>Alan Harrison 15.02.22</p> <p>We have been asked for some more detail around the content of the upcoming Wellbeing Sessions.</p> <p>The presenter – Jill Cruickshank, works regularly in Community Pharmacy and has done, all the way through the pandemic. Jill is therefore ideally placed to understand what the network has been through over the last two years.</p> <p>Jill is also skilled in helping others identify problems/issues and more importantly also suggest practical ways of helping to mitigate some of them.</p> <p>The content of the sessions are detailed below:</p> <p>What are we going to do in this GG&C 5 Senses Philosophy Wellbeing Session?</p> <ul style="list-style-type: none"> • We are going to have a bit of a CHECK IN then explore BURNOUT and how we may be affected. • We are going to have a look at 3 completely different WELL BEING Solutions & have a bit of fun with them.

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Pamela Macintyre
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	https://www.gov.uk/drug-device-alerts/class-3-medicines-recall-kyowa-kirin-services-ltd-isotard-60mg-xl-tablets-el-22-a-slash-10

ACTION	Community Pharmacy Nutrition Support Service (CPNSS)
	<p>CPNSS for Oral Nutritional Supplements went live across all HSCPs within GGC with effect of 1st March 2022. Pathways of care can now be delivered collaboratively by dietetic and community pharmacy staff when patients are registered on this service. Thank you to all those who have already signed up and attended training. Due to demand, there will be further training event on the 23rd March at 7pm via teams. Click here to join the meeting.</p> <p>Click here for link to meeting</p> <p>If you have not returned your SLA and you wish to participate in this service, please sign and return Appendix 7 from the document ASAP. By signing up to the SLA it is expected that someone from each pharmacy attends one of the training sessions. Furthermore, if you wish to opt out, please indicate this also on Appendix 7 of the SLA document and return.</p> <p>Any question please contact presupdiet@ggc.scot.nhs.uk or phone 0141-201-6012</p> <p>Wendy McGaugie 03.03.22</p>

ACTION	INTELLIGENCE ALERT: 13-2021/22 – March 2022 Just Answer – GP Practice Portal Scam
 13 2021-22 - Just Answer - GP Practice	Please find attached. Alan Harrison 03.03.2022


REMINDERS AND UPDATES:

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Janine Glen
28.2.2022

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REMINDER	Update on Current Service Developments – Medicines Reconciliation and Supply
 <p>Hospital discharge discussion Jan 2022.</p>	<p>At the start of the pandemic a hospital discharge pilot service was established in NE Glasgow that allowed a patient's community pharmacy to supply any new medicines needed for appropriate patients after an in-patient stay at Glasgow Royal Infirmary. From October 2021 the pilot was expanded across NW Glasgow and East Dunbartonshire and a medicines reconciliation by the community pharmacy added</p> <p>It is hoped to further expand the pilot in the coming months - in advance of the proposed National Service in 2023.</p> <p>Andrew McMurdo at Sighthill Pharmacy has been participating since the initial stage of the pilot and he describes his experiences so far.</p> <p>Pamela MacIntyre 28.02.2022</p>

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	<p>Elayne Harris; mobile 07876 478140 Carolyn Mackay; mobile 07775 012560 Susan Addie; mobile 07880 786659</p> <p>24.02.2022</p>
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REMINDER	Emerging Shortage Issue
	<p>We have an emerging shortage issue once more with Disulfiram.</p> <p>There are currently only two UK licensed manufacturers, and only one with stock available. There is licensed stock available via AAH, Phoenix and a few of the local short liners.</p> <p>Alison McAuley/Pharmacy Technician/Pharmacy Services 24.02.2022</p>

REMINDER	Business Continuity Planning Process
	<p>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board’s service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board’s Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and too ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none"> - All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made; - Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made. <p>Completed templates should be submitted electronically to: ggc.cpdevteam@nhs.scot by Thursday 17th March 2022. It would be helpful if you could mark the following in the Subject Line: BCP Submission – Contractor Code:**** (insert your contractor code).</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter.</p>

Further details on the Business Continuity Planning process is available from: [NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.nhs.uk)

REMINDER

AVATAR2 - community pharmacy query



AVATAR2 Poster
v3.pdf

AVATAR2 is a talking therapy being trialled across GG&C for people who hear distressing voices. So far, we have welcomed over forty people to the study.

Many people who hear distressing voices will attend their local pharmacist to pick up medication and by displaying a poster you will be raising awareness of an opportunity to access support.

Alan Harrison
24.02.22

REMINDER

DL 2022 4 - FURTHER INFORMATION FOR HEALTHCARE PROFESSIONALS - TARGETED DEPLOYMENT OF COVID-19 MEDICINES FOR NON-HOSPITALISED PATIENTS - PANORAMIC TRIAL POSTER



2022-02-16 DL
(2022) 04 - COVID-19



PANORAMIC
Recruitment poster N

Please find attached for dissemination to relevant healthcare professionals the attached letter which provides updated and further information for healthcare professionals on new treatment options for COVID-19 which are being made available to individuals at higher risk of hospital admission or death from COVID-19.

In addition, a copy of the poster promoting recruitment for the Oxford University PANORAMIC National Study (Oral Antivirals)

24.02.22

REMINDER

Webinar: Anticoagulation for mechanical heart valves (interprofessional audience)

A national patient safety alert (NPSA) has highlighted the significant risks associated with the inappropriate anticoagulation and monitoring of patients with mechanical heart valves.

This webinar will be hosted by NES and delivered at Golden Jubilee National Hospital. It will provide prescribers and other healthcare professionals with an understanding of what mechanical heart valves are and how they differ from tissue valves, before explaining how to anticoagulate this complex patient group appropriately.

We will discuss the benefits and risks of different therapeutic options with a specific focus on how to initiate patients on warfarin. We will also share a patients' experience to better understand the patient perspective.

It runs on the **Thursday 10 March 2022 6:00-7:00pm**. To learn more and to book on visit [Turas Learn](#) (log in required)

Dr Leon Zlotos, Principal Lead - Educational Development (Professional Development)
22.02.22

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update


Date: Tuesday 8th March 2022



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- [Drug Alert Class 3 Medicines Recall: Kyowa Kirin Services Ltd. Isotard 60mg XL Tablets, EL \(22\)A/10](#)
- [Hospital Discharge Project - Update Session March 31st at 1pm and 7pm](#)
- [How to Access MSK Services](#)
- [Survey of Community Pharmacists and the Pharmaceutical Care of Older People with Sensory Impairment](#)
- [PCA\(P\)\(2022\) 04 - Community Pharmacy Ventilation Enhancement Allowance](#)
- [National Patient Safety Alert - UKHSA: Potential Contamination of Alimentum and Elecare Infant Formula Food Products](#)
- [Drug Alert Class 2 – 11 2022 – Class 2 Medicines Recall – Action Within 48 Hours](#)
- [Intellegence Alert: 13-2021/22 – March 2022 Just Answer – GP Practice Portal Scam](#)
- [Serial Prescriptions - Change in Appearance](#)
- [TSRs](#)
- [Palliative Care Leaflet](#)

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 <p>Wellbeing session - registration form (1).c</p> <p>Attached</p>	<p><u>Update –</u></p> <p>The Courier has now delivered Wellbeing bags to every pharmacy in NHS GGC which contains details of the Wellbeing sessions.</p> <p>The bag contains NHS GGC Covid Pandemic badges which we would encourage your staff to wear in recognition of the significant role they have played and continue to play in the fight against the virus.</p> <p>If you have not already received a Wellbeing bag, please email us on ggc.cpdevteam@nhs.scot</p> <p>We look forward to seeing you register and attending the final session.</p> <p>Alan Harrison 15.02.22</p> <p>We have been asked for some more detail around the content of the upcoming Wellbeing Sessions.</p>

The presenter – Jill Cruickshank, works regularly in Community Pharmacy and has done, all the way through the pandemic. Jill is therefore ideally placed to understand what the network has been through over the last two years.

Jill is also skilled in helping others identify problems/issues and more importantly also suggest **practical** ways of helping to mitigate some of them.

The content of the sessions are detailed below:

What are we going to do in this GG&C 5 Senses Philosophy Wellbeing Session?

- We are going to have a bit of a CHECK IN then explore BURNOUT and how we may be affected.
- We are going to have a look at 3 completely different WELL BEING Solutions & have a bit of fun with them.
- One looks at the 6 pillars of the British Society of Life Style Medicines,
- One looks at how Asking better questions can help us and our teams and
- The last ONE looks at FUN ways of how what we can do to change the way we communicate to manage demanding & frustrated patients.

How are we going to do this?

- We are going to do it by making it very relaxed & creating as much interaction as possible with music, stories & breakout rooms
- And OH YES a wee surprise gift at the end!

The final session details are as follows:

1. **Tuesday 22nd March – 1.00pm – 3.30pm** (please note, the start time previously notified in the registration form of 1.30pm was incorrect. The correct start time is 1.00pm)

We would encourage any member of the pharmacy team to reserve a place as soon as possible.

A payment of £150 per pharmacy will be available to aid staff to be released.

If you would like to register for either session, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot.

Pamela Macintyre
01.02.2022

ACTION

Pharmacy Opening Hours for Easter Monday



Pro Forma.doc



List of Public Holidays - 2022-202:

Attached

PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, LLOYDS, WELL, ROWLANDS, MORRISONS OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT ggc.cpdevteam@nhs.scot)

Dear Colleague

As you will be aware, the Board is required to develop a scheme to ensure that pharmaceutical services are available within its area at all reasonable times. Part of this process involves the collation, and publication of pharmaceutical services available during public holidays.

For the last couple of years, we have sought information from contractors for all public holidays up to and including the September weekend Monday, however as you will be aware, this year an additional public holiday has been announced to mark the Queen's Platinum Jubilee and it has been left to individual areas as to how they will manage this alongside the late May holiday. Unfortunately, NHSGGC has not yet come to an

agreement with the Area Partnership Forum around these arrangements and so we cannot undertake our full information exercise.

We will let contractors know about the additional May holiday as soon as it is confirmed. In the meantime we are seeking your plans for the Easter holiday only.

As in previous years, we will provide a draft list, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.

The NHSGGC public holidays for 2022/23 which have been agreed (so far) by the Area Partnership Forum are listed on the attached sheet.

Please note the following:

- **Good Friday – 15th April 2022 is not deemed a holiday for community pharmacy.**

In 2021 we set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to open on Easter Monday.

If you intend to open on Easter Monday, please provide details of your intended hours of service by completing the table below. Please return this to: ggc.cpdevteam@nhs.scot no later than **Tuesday 15th March 2022.**

Pharmacy Stamp:	Contractor Code:
<u>Date:</u>	<u>My opening hours on Easter Monday will be:</u>
Easter Monday 18th April 2022	

Janine Glen
28.2.2022

ACTION

Drug Alert Class 3 Medicines Recall: Kyowa Kirin Services Ltd. Isotard 60mg XL Tablets, EL (22)A/10

<https://www.gov.uk/drug-device-alerts/class-3-medicines-recall-kyowa-kirin-services-ltd-isotard-60mg-xl-tablets-el-22-a-slash-10>

03.03.22

ACTION

Hospital Discharge Project - Update Session March 31st at 1pm and 7pm



Pharmacy Strategy
45min Spotlight Update
Attached

Please find attached an invitation to a MS Teams update session on the Hospital Discharge Project.


This project involves Community Pharmacy undertaking a medicines reconciliation and supply of new medicines to appropriate patients being discharged from Glasgow Royal Infirmary.

The session will take place on **Thursday 31st March at 1pm and will be repeated at 7pm.** It should last around 45 minutes to 1 hour.


This is a drop-in session, and no prior registration is required.

	Pamela Macintyre 08.03.22
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ACTION	How to Access MSK Services
	<p>Please follow the link below to NHS INFORM for further details on Accessing MSK services within other Health Boards.</p> <p>How to access MSK services NHS inform</p> <p>08.03.22</p>

ACTION	Survey of Community Pharmacists and the Pharmaceutical Care of Older People with Sensory Impairment
	<p>The SIPA2 (Sensory Impairment and the Pharmaceutical Care of Older People) Study, led by Professor Mags Watson from the University of Strathclyde, focuses on identifying the challenges experienced by older people with sensory impairment as they navigate managing their medicines, as well as those faced by their healthcare professionals in supporting these individuals and their medication needs.</p> <p>Our goal is to identify and develop person-centred product and service specifications that meet the needs of older people with sensory impairment, enabling them to optimise their health and wellbeing by improving their safe and effective use of medicines.</p> <p>The purpose of this survey is to gather the views and practice of occupational therapists (OTs) in terms of their involvement with OPwSI in relation to their medicines; the use of assistive technologies with these patient populations and their education and training needs in relation to the medicines management of OPwSI. We are distributing this survey throughout the UK to gather as many perspectives as possible and would appreciate your assistance and input. There is a prize draw associated with the survey and participants have the option to be included if they so desire. The survey takes approximately 20 minutes to complete and participation is voluntary.</p> <p>You can access the survey through this link: https://strathsci.qualtrics.com/ife/form/SV_5zsGYA43Zae2fmS</p> <p>Or this QR code:</p>  <p>Thank you for your assistance with this survey.</p> <p>Margaret (Mags) Watson, GTAP Professor of Health Services Research and Pharmacy Practice 08.03.22</p>

ACTION	PCA(P)(2022) 04 – Community Pharmacy Ventilation Enhancement Allowance
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 <p>Claim Form EVA.xlsm</p> <p>Attached</p>	<p>Please follow the link below to PCA9P)(2022)04 – Circular which advises of a new ventilation enhancement allowance for community pharmacies in Scotland</p> <p>PCA(P)(2022)04 - Community pharmacy ventilation enhancement allowance (scot.nhs.uk)</p> <p>08.03.22</p>
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<p>ACTION</p>	<p>National Patient Safety Alert - UKHSA: Potential Contamination of Alimentum and Elecare Infant Formula Food Products</p>
	<p>Please follow the link below to National Patient Safety Alert - UKHSA: Potential contamination of Alimentum and Elecare infant formula food products</p> <p>Pharmacy and Medicines Division.dot (scot.nhs.uk)</p> <p>08.03.22</p>

<p>ACTION</p>	<p>Drug Alert Class 2 – 11 2022 – Class 2 Medicines Recall – Action Within 48 Hours – Wockhardt UK Ltd Diazepam Rectubes 2.5mg Rectal Solution</p>
	<p>Drug alert class 2 11 2022 class 2 medicines recall action within 48 hours Wockhardt UK [Diazepam RecTubes 2.5mg Rectal Solution] (scot.nhs.uk)</p> <p>08.03.22</p>

<p>ACTION</p>	<p>Intelligence Alert: 13-2021/22 – March 2022 Just Answer – GP Practice Portal Scam</p>
 <p>13 2021-22 - Just Answer - GP Practice</p> <p>Attached</p>	<p>Please find attached.</p> <p>Alan Harrison 03.03.2022</p>

<p>INFORMATION</p>	<p>Serial Prescriptions - Change in Appearance</p>
	<p>Our colleagues at ATOS and NSS have let us know that the EMIS GP Prescribing system will shortly receive an update. As part of this update, Serial prescriptions printed from EMIS systems will now have "SRx" in the bottom left corner rather than the current "CMS". Nothing else will change, so these prescriptions should be processed as normal.</p> <p>Pamela MacIntyre 08.03.22</p>

<p>INFORMATION</p>	<p>TSRs</p>
 <p>Treatment Summary Help.docx</p>	<p>A number of queries have been raised to us regarding the use of TSRs in the process for serial prescriptions. Catherine Scoular, our IT specialist, put some information together to help us all understand what should and shouldn't happen in relation to the management of TSRs. This has been circulated previously, but we attach again just as a refresher.</p> <p>You can find all information on TSRs (including a training video) here.</p> <p>Janine Glen 08.03.22</p>

<p>INFORMATION</p>	<p>Palliative Care Leaflet</p>
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	<p>Within the next week to 10 days each pharmacy will receive a physical copy of the updated Palliative Care Leaflet (via Royal Mail). This is dated April 2021 and is green in colour.</p> <p>Please put this leaflet with your Purple Resource Folder.</p> <p>Due to the nature of the information contained in the leaflet we have not placed an electronic copy on our website (the restricted folder is not available at the moment). You can obtain an electronic copy if required from your Pharmacy Champion.</p> <p>Janine Glen 08.03.22</p>
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UPDATE	Community Pharmacy Nutrition Support Service (CPNSS)
	<p>CPNSS for Oral Nutritional Supplements went live across all HSCPs within GGC with effect of 1st March 2022. Pathways of care can now be delivered collaboratively by dietetic and community pharmacy staff when patients are registered on this service. Thank you to all those who have already signed up and attended training. Due to demand, there will be further training event on the 23rd March at 7pm via teams. Click here to join the meeting.</p> <p>Click here for link to meeting</p> <p>If you have not returned your SLA and you wish to participate in this service, please sign and return Appendix 7 from the document ASAP.</p> <p>By signing up to the SLA it is expected that someone from each pharmacy attends one of the training sessions. Furthermore, if you wish to opt out, please indicate this also on Appendix 7 of the SLA document and return.</p> <p>Following the training on Monday 28th February 2022, the following questions were to be clarified –</p> <ul style="list-style-type: none"> · Should I use UCF to do the prescription? - Yes use the UCF- Prescribe the ONS under the health board local service tab, then select option- GP notification (remember to complete the GP practice details). These should then be submitted to PSD for payment. There is no need to send a copy to the GP. · Where can I find the claim form? - These should be submitted monthly and can be found on the Community Pharmacy website https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/claim-forms/ <p>A full set of frequently asked questions will be distributed in due course.</p> <p>Any question please contact presupdiet@ggc.scot.nhs.uk or phone 0141-201-6012</p> <p>Wendy McGaugie 03.03.22</p>


We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

New in this edition –

- **REMINDER: NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**
- **Safety Information Message 22 01 - Provision and Use of Health Technology: Human Factors Training**
- **FSN/2022/005: Abbott Recalls two Infant Formula Powders because of the Possible Presence of Salmonella and Cronobacter Sakazakii**
- **Drug Alert No 12 2022 Class 4 – Caution in Use – Boots Company PLC – Decongestant**

REMINDER	NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
 <p>Wellbeing session - registration form (1).c</p> <p>Attached</p>	<p><u>Update –</u></p> <p>The Courier has now delivered Wellbeing bags to every pharmacy in NHS GGC which contains details of the Wellbeing sessions.</p> <p>The bag contains NHS GGC Covid Pandemic badges which we would encourage your staff to wear in recognition of the significant role they have played and continue to play in the fight against the virus.</p> <p>If you have not already received a Wellbeing bag, please email us on ggc.cpdevteam@nhs.scot</p> <p>We look forward to seeing you register and attending the final session.</p> <p>Alan Harrison 15.02.22</p> <p>We have been asked for some more detail around the content of the upcoming Wellbeing Sessions.</p> <p>The presenter – Jill Cruickshank, works regularly in Community Pharmacy and has done, all the way through the pandemic. Jill is therefore ideally placed to understand what the network has been through over the last two years.</p> <p>Jill is also skilled in helping others identify problems/issues and more importantly also suggest practical ways of helping to mitigate some of them.</p> <p>The content of the sessions are detailed below:</p> <p>What are we going to do in this GG&C 5 Senses Philosophy Wellbeing Session?</p> <ul style="list-style-type: none"> • We are going to have a bit of a CHECK IN then explore BURNOUT and how we may be affected. • We are going to have a look at 3 completely different WELL BEING Solutions & have a bit of fun with them.

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If you would like to register for either session, please complete the attached pro-forma and return to gqc.cpdevteam@nhs.scot.

Pamela Macintyre

01.02.2022

ACTION	Safety Information Message 22 01 - Provision and Use of Health Technology: Human Factors Training
	<p>Provision and use of health technology: human factors training</p> <p>Human factors are central to health and social care including the safe provision and use of health technology. NHS Education for Scotland (NES) has launched online introductory courses on Turas showing how human factors contributes to improving health and social care work. IRIC is highlighting these courses to staff providing and using health technology in their everyday jobs</p> <p>http://www.staffnet.gqc.scot.nhs.uk/Info%20Centre/Health%20and%20Safety/Corporate%20Health%20and%20Safety/Documents/2022%20Alerts/SIM2201.pdf</p> <p>10.03.22</p>

ACTION	FSN/2022/005: Abbott Recalls two Infant Formula Powders because of the Possible Presence of Salmonella and Cronobacter Sakazakii
 Safety Alert FSN-22-005.pdf  NatPSA_2022_001_U KHSa.pdf Attached	<p>IMPORTANT FURTHER INFORMATION - FOR CIRCULATION - National Patient Safety Alert and FSA Alert</p> <p>Safety concern for any patients currently using Alimentum or EleCare.</p> <p>Abbott have issued a proactive, voluntary recall of some powder formulas manufactured in Sturgis, Michigan in the United States, after four consumer complaints in the United States related to <i>Cronobacter sakazakii</i> or <i>Salmonella</i> Newport in infants who had consumed powder infant formula manufactured in this facility. Retained samples related to the three complaints for <i>Cronobacter sakazakii</i> tested negative for <i>Cronobacter sakazakii</i>. And the retained sample related to the complaint for <i>Salmonella</i> Newport tested negative for <i>Salmonella</i> Newport. Importantly, no distributed product has tested positive for the presence of either of these bacteria.</p> <p>Please do not prescribe or dispense ALIMENTUN or Elecare. Despite the information on batch numbers within the FSA alert all batch numbers for these products are being recalled.</p> <p>Advise patients to immediately discontinue use of the product and return to local pharmacy.</p>

	<p>Please see attached NSPA notification for further actions required by Community pharmacies. Community pharmacies are asked to return available/recovered supplies of Ailmentum/Elecare to the supplier further details in the alert. Pharmacies /patients can call Abbott's Customer Services department on 01795 580303 for further information.</p> <p>Any issues highlighted with individual patients please contact the managing Dietitian firstly. If this is not obvious, please contact the Prescribing Support Dietitians on 0141-201-6012 or email presupdiet@ggc.scot.nhs.uk</p> <p>Una Cuthbert 10/03/22</p>
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ACTION	Drug Alert No 12 2022 – Class 4 Medicines Defect Information – Caution in Use - Boots Company PLC – Decongestant Tablets
	<p><u>Class 4 Medicines Defect Information: Boots Company Plc, Decongestant Tablets and Decongestant with Pain Relief Tablets, EL (22)A/12 - GOV.UK (www.gov.uk)</u> 10.03.22</p>

REMINDERS AND UPDATES:

REMINDER	How to Access MSK Services
	<p>Please follow the link below to NHS INFORM for further details on Accessing MSK services within other Health Boards.</p> <p>How to access MSK services NHS inform</p> <p>08.03.22</p>

REMINDER	Survey of Community Pharmacists and the Pharmaceutical Care of Older People with Sensory Impairment
	<p>The SIPA2 (Sensory Impairment and the Pharmaceutical Care of Older People) Study, led by Professor Mags Watson from the University of Strathclyde, focuses on identifying the challenges experienced by older people with sensory impairment as they navigate managing their medicines, as well as those faced by their healthcare professionals in supporting these individuals and their medication needs.</p> <p>Our goal is to identify and develop person-centred product and service specifications that meet the needs of older people with sensory impairment, enabling them to optimise their health and wellbeing by improving their safe and effective use of medicines.</p> <p>The purpose of this survey is to gather the views and practice of occupational therapists (OTs) in terms of their involvement with OPwSI in relation to their medicines; the use of assistive technologies with these patient populations and their education and training needs in relation to the medicines management of OPwSI. We are distributing this survey throughout the UK to gather as many perspectives as possible and would appreciate your assistance and input. There is a prize draw associated with the survey and participants have the option to be included if they so desire. The survey takes approximately 20 minutes to complete and participation is voluntary.</p> <p>You can access the survey through this link: https://strathsci.qualtrics.com/jfe/form/SV_5zsGYA43Zae2fmS</p> <p>Or this QR code:</p>



Thank you for your assistance with this survey.

Margaret (Mags) Watson, GTAP Professor of Health Services Research and Pharmacy Practice
08.03.22

REMINDER

PCA(P)(2022) 04 – Community Pharmacy Ventilation Enhancement Allowance



Claim Form EVA.xlsm

Please follow the link below to PCA9P)(2022)04 – Circular which advises of a new ventilation enhancement allowance for community pharmacies in Scotland

[PCA\(P\)\(2022\)04 - Community pharmacy ventilation enhancement allowance \(scot.nhs.uk\)](https://www.scot.nhs.uk/PCA(P)(2022)04-Community-pharmacy-ventilation-enhancement-allowance)

08.03.22

REMINDER

National Patient Safety Alert - UKHSA: Potential Contamination of Alimentum and Elecare Infant Formula Food Products

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08.03.22

REMINDER

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Pharmacy Strategy
45min Spotlight Upde
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Pamela Macintyre
08.03.22

REMINDER

Serial Prescriptions - Change in Appearance


	<p>Our colleagues at ATOS and NSS have let us know that the EMIS GP Prescribing system will shortly receive an update. As part of this update, Serial prescriptions printed from EMIS systems will now have "SRx" in the bottom left corner rather than the current "CMS". Nothing else will change, so these prescriptions should be processed as normal.</p> <p>Pamela MacIntyre 08.03.22</p>
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REMINDER	TSRs
 <p>Treatment Summary Help.docx</p>	<p>A number of queries have been raised to us regarding the use of TSRs in the process for serial prescriptions. Catherine Scoular, our IT specialist, put some information together to help us all understand what should and shouldn't happen in relation to the management of TSRs. This has been circulated previously, but we attach again just as a refresher.</p> <p>You can find all information on TSRs (including a training video) here.</p> <p>Janine Glen 08.03.22</p>

REMINDER	Palliative Care Leaflet
	<p>Within the next week to 10 days each pharmacy will receive a physical copy of the updated Palliative Care Leaflet (via Royal Mail). This is dated April 2021 and is green in colour.</p> <p>Please put this leaflet with your Purple Resource Folder.</p> <p>Due to the nature of the information contained in the leaflet we have not placed an electronic copy on our website (the restricted folder is not available at the moment). You can obtain an electronic copy if required from your Pharmacy Champion.</p> <p>Janine Glen 08.03.22</p>

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	<p>CPNSS for Oral Nutritional Supplements went live across all HSCPs within GGC with effect of 1st March 2022. Pathways of care can now be delivered collaboratively by dietetic and community pharmacy staff when patients are registered on this service. Thank you to all those who have already signed up and attended training. Due to demand, there will be further training event on the 23rd March at 7pm via teams. Click here to join the meeting.</p> <p>Click here for link to meeting</p> <p>If you have not returned your SLA and you wish to participate in this service, please sign and return Appendix 7 from the document ASAP.</p> <p>By signing up to the SLA it is expected that someone from each pharmacy attends one of the training sessions. Furthermore, if you wish to opt out, please indicate this also on Appendix 7 of the SLA document and return.</p> <p>Following the training on Monday 28th February 2022, the following questions were to be clarified –</p> <ul style="list-style-type: none"> Should I use UCF to do the prescription? - Yes use the UCF- Prescribe the ONS under the health board local service tab, then select option- GP notification

	<p>(remember to complete the GP practice details). These should then be submitted to PSD for payment. There is no need to send a copy to the GP.</p> <ul style="list-style-type: none"> Where can I find the claim form? - These should be submitted monthly and can be found on the Community Pharmacy website https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/claim-forms/ <p>A full set of frequently asked questions will be distributed in due course.</p> <p>Any question please contact presupdiet@ggc.scot.nhs.uk or phone 0141-201-6012</p> <p>Wendy McGaugie 03.03.22</p>
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REMINDER	Intelligence Alert: 13-2021/22 – March 2022 Just Answer – GP Practice Portal Scam
 13 2021-22 - Just Answer - GP Practice	Please find attached. Alan Harrison 03.03.2022



REMINDER	Pharmacist Information Pack
 Current Version - V12 - January 2022.p	Attached is an updated version of the Pharmacist Information Pack. You might remember that this information resource exists to provide pharmacists (including locums) with details on community pharmacy services provided in NHS Greater Glasgow & Clyde, along with payment and contact details. The pack can also be accessed from the CPDT web page by following the link below. NHS Community Pharmacy Website (scot.nhs.uk) NB - The pack is around 30 pages long. Please consider before printing. We have a small supply of hard copies of the Pack. Should you wish to obtain a copy, please request from: cpdt@ggc.scot.nhs.uk 01.03.2022

REMINDER	LFT Supply
	The bulk claiming for the supply of LFD kits has been further extended. Therefore, please continue as before. https://www.cps.scot/news/lfid-process-bulk-claiming Pamela MacIntyre 01.03.2022

REMINDER	Enhanced Pharmaceutical Services for Patients for Patients Receiving Medicines Supervised by Secondary Care
	You will be aware that in November 2018, two service outlines came into being for patients receiving Enzalutamide and Abiraterone. These service outlines will expire at the end of March 2022. Due to the COVID pandemic, it has been agreed to extend the current outlines for a further period of 2 years, after which the service will be reviewed. There is no need for you to re-sign your commitment to provide this service, as nothing has changed from the original service outline.

	<p>The Service Outlines have been updated to reflect the extended expiry date. Copies can be found at the following link:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/tiered-services/oncology/</p> <p>01.03.2022</p>
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REMINDER	Opiate Substitution Therapy and Disulfarim Services
	<p>The Service Level Agreements for the two services mentioned above expire at the end of March 2022.</p> <p>Pharmacy Services is currently working with the ADRS Pharmacy Team and CP GGC to develop a consolidated SLA encompassing all Harm Reduction Services, and it is hoped that this will be in place in 2023. As such it has been agreed to extend the current Agreements for a further period of 1 year (pending completion of the comprehensive review).</p> <p>There is no need for you to re-sign your commitment to provide these services, as nothing has changed from the original Agreements.</p> <p>The Agreements have been updated to reflect the extended expiry date. Copies can be found at the following links:</p> <p>OST</p> <p>Disulfarim</p> <p>Janine Glen</p> <p>01.03.22</p>

REMINDER	Pharmacy Opening Hours for Easter Monday
 <p>Pro Forma.doc</p>  <p>List of Public Holidays - 2022-2023:</p>	<p>PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, LLOYDS, WELL, ROWLANDS, MORRISONS OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT ggc.cpdevteam@nhs.scot)</p> <p>Dear Colleague</p> <p>As you will be aware, the Board is required to develop a scheme to ensure that pharmaceutical services are available within its area at all reasonable times. Part of this process involves the collation, and publication of pharmaceutical services available during public holidays.</p> <p>For the last couple of years, we have sought information from contractors for all public holidays up to and including the September weekend Monday, however as you will be aware, this year an additional public holiday has been announced to mark the Queen's Platinum Jubilee and it has been left to individual areas as to how they will manage this alongside the late May holiday. Unfortunately, NHSGGC has not yet come to an agreement with the Area Partnership Forum around these arrangements and so we cannot undertake our full information exercise.</p> <p>We will let contractors know about the additional May holiday as soon as it is confirmed. In the meantime we are seeking your plans for the Easter holiday only.</p> <p>As in previous years, we will provide a draft list, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.</p> <p>The NHSGGC public holidays for 2022/23 which have been agreed (so far) by the Area Partnership Forum are listed on the attached sheet.</p> <p>Please note the following:</p>

- **Good Friday – 15th April 2022 is not deemed a holiday for community pharmacy.**

In 2021 we set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to open on Easter Monday.

If you intend to open on Easter Monday, please provide details of your intended hours of service by completing the table below. Please return this to: ggc.cpdevteam@nhs.scot no later than **Tuesday 15th March 2022.**

Pharmacy Stamp:	Contractor Code:
<u>Date:</u>	<u>My opening hours on Easter Monday will be:</u>
Easter Monday 18th April 2022	

Janine Glen
28.2.2022

REMINDER

Update on Current Service Developments – Medicines Reconciliation and Supply



Hospital discharge discussion Jan 2022.

At the start of the pandemic a hospital discharge pilot service was established in NE Glasgow that allowed a patient's community pharmacy to supply any new medicines needed for appropriate patients after an in-patient stay at Glasgow Royal Infirmary. From October 2021 the pilot was expanded across NW Glasgow and East Dunbartonshire and a medicines reconciliation by the community pharmacy added

It is hoped to further expand the pilot in the coming months - in advance of the proposed National Service in 2023.

Andrew McMurdo at Sighthill Pharmacy has been participating since the initial stage of the pilot and he describes his experiences so far.

Pamela MacIntyre
28.02.2022

REMINDER

Levomepromazine Injection Supply Issue

There is currently a supply issue with levomepromazine 25mg/1ml injection. Both the branded Nozinan preparation and the Wockhardt generic are unavailable. Nozinan is expected back into wholesalers the w/b 7th March, but there is no date yet for re-supply of the Wockhardt one.

Fortunately, hospitals will be able to access supplies via the Covid stockpile so supply should be able to be maintained.




The remaining stock at wholesalers will be left for primary care use. Unfortunately, there is now a prescription validation process in place for this item which means that community pharmacies must show proof that they have a script in hand which needs dispensed.

I've asked for GPs to be made aware of the shortage so that potentially an alternative anti-emetic can be prescribed for 'Just in Case' use. I've also relayed the information to district nurses, including their nurse prescribers.

	<p>If any help is needed with urgent supply that can't be provided via the community pharmacy network, please contact:</p> <p>Elayne Harris; mobile 07876 478140 Carolyn Mackay; mobile 07775 012560 Susan Addie; mobile 07880 786659</p> <p>24.02.2022</p>
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REMINDER	Emerging Shortage Issue
	<p>We have an emerging shortage issue once more with Disulfiram.</p> <p>There are currently only two UK licensed manufacturers, and only one with stock available. There is licensed stock available via AAH, Phoenix and a few of the local short liners.</p> <p>Alison McAuley/Pharmacy Technician/Pharmacy Services 24.02.2022</p>

REMINDER	Business Continuity Planning Process
	<p>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and too ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none"> - All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made; - Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made. <p>Completed templates should be submitted electronically to: gqc.cpdevteam@nhs.scot by Thursday 17th March 2022. It would be helpful if you could mark the following in the Subject Line: BCP Submission – Contractor Code:**** (insert your contractor code).</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p>

	<p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: NHS Community Pharmacy Website (scot.nhs.uk)</p>
REMINDER	AVATAR2 - community pharmacy query
 <p>AVATAR2 Poster v3.pdf</p>	<p>AVATAR2 is a talking therapy being trialled across GG&C for people who hear distressing voices. So far, we have welcomed over forty people to the study.</p> <p>Many people who hear distressing voices will attend their local pharmacist to pick up medication and by displaying a poster you will be raising awareness of an opportunity to access support.</p> <p>Alan Harrison 24.02.22</p>
REMINDER	DL 2022 4 - FURTHER INFORMATION FOR HEALTHCARE PROFESSIONALS - TARGETED DEPLOYMENT OF COVID-19 MEDICINES FOR NON-HOSPITALISED PATIENTS - PANORAMIC TRIAL POSTER
 <p>2022-02-16 DL (2022) 04 - COVID-19</p>  <p>PANORAMIC Recruitment poster N</p>	<p>Please find attached for dissemination to relevant healthcare professionals the attached letter which provides updated and further information for healthcare professionals on new treatment options for COVID-19 which are being made available to individuals at higher risk of hospital admission or death from COVID-19.</p> <p>In addition, a copy of the poster promoting recruitment for the Oxford University PANORAMIC National Study (Oral Antivirals)</p> <p>24.02.22</p>
REMINDER	Webinar: Anticoagulation for mechanical heart valves (interprofessional audience)
	<p>A national patient safety alert (NPSA) has highlighted the significant risks associated with the inappropriate anticoagulation and monitoring of patients with mechanical heart valves.</p> <p>This webinar will be hosted by NES and delivered at Golden Jubilee National Hospital. It will provide prescribers and other healthcare professionals with an understanding of what mechanical heart valves are and how they differ from tissue valves, before explaining how to anticoagulate this complex patient group appropriately.</p> <p>We will discuss the benefits and risks of different therapeutic options with a specific focus on how to initiate patients on warfarin. We will also share a patients' experience to better understand the patient perspective.</p> <p>It runs on the Thursday 10 March 2022 6:00-7:00pm. To learn more and to book on visit Turas Learn (log in required)</p> <p>Dr Leon Zlotos, Principal Lead - Educational Development (Professional Development) 22.02.22</p>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Tuesday 15th March 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **Restricted Page Update - PGDs**
- **NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session**
- **Pharmacy Opening Hours Easter Monday**
- **Safety Information Message 22 01 - Provision and Use of Health Technology: Human Factors Training**
- **FSN/2022/005: Abbott Recalls two Infant Formula Powders because of the Possible Presence of Salmonella and Cronobacter Sakazakii**
- **Drug Alert No 12 2022 – Class 4 Medicines Defect Information – Caution in Use - Boots Company PLC – Decongestant Tablets**
- **PCA (P)(2022) 05 – Additional Pharmaceutical Services Gluten Free Food Prescribable Product List**
- **Class 4 Medicines Defect Information: CNX Therapeutics Ltd, Latuda Film-Coated Tablets, EL (22)A/13**
- **Pre-approved Price List March 2022 for Commonly Requested Unlicensed Medicines**

ACTION	Restricted Page Update - PGDs
	<p>You will be aware that the restricted space on the CPDT website has been unavailable for some time.</p> <p>This has curtailed access to PGDs and required contractors to contact the team for electronic copies.</p> <p>We have learned that it is unlikely that the issue will be resolved due to plans to move to an alternative content management system. As such, we have agreed to place all NHSGGC PGDs on the main page. These will be housed in a separate page which will be linked in the main index on the CPDT site. Copies of the PGD can also be found in the individual pages relating to the relevant service.</p> <p>Thank you for your patience while this was being resolved.</p> <p>Janine Glen 15.03.22</p>

ACTION

NHS GG&C Community Pharmacy "5 Senses Philosophy" Wellbeing Session



Wellbeing session - registration form (1).c

Attached

The final session details are as follows:

- 1. **Tuesday 22nd March – 1.00pm – 3.30pm**

We would encourage any member of the pharmacy team to reserve a place as soon as possible.

The first session took place Monday 21st February 2022. Below are comments made by participants during the session –



A payment of £150 per pharmacy is available to aid staff to be released.

If you would like to register for either session, please complete the attached pro-forma and return to gqc.cpdevteam@nhs.scot.

Pamela Macintyre
15.03.2022

ACTION**Pharmacy Opening Hours for Easter Monday**

Pro Forma.doc



List of Public Holidays - 2022-2023

Attached

PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, LLOYDS, WELL, ROWLANDS, MORRISONS OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT ggc.cpdevteam@nhs.scot)

Dear Colleague

As you will be aware, the Board is required to develop a scheme to ensure that pharmaceutical services are available within its area at all reasonable times. Part of this process involves the collation, and publication of pharmaceutical services available during public holidays.

For the last couple of years, we have sought information from contractors for all public holidays up to and including the September weekend Monday, however as you will be aware, this year an additional public holiday has been announced to mark the Queen's Platinum Jubilee and it has been left to individual areas as to how they will manage this alongside the late May holiday. Unfortunately, NHSGGC has not yet come to an agreement with the Area Partnership Forum around these arrangements and so we cannot undertake our full information exercise.

We will let contractors know about the additional May holiday as soon as it is confirmed. In the meantime we are seeking your plans for the Easter holiday only.

As in previous years, we will provide a draft list, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.

The NHSGGC public holidays for 2022/23 which have been agreed (so far) by the Area Partnership Forum are listed on the attached sheet.

Please note the following:

- **Good Friday – 15th April 2022 is not deemed a holiday for community pharmacy.**



In 2021 we set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to open on Easter Monday.

If you intend to open on Easter Monday, please provide details of your intended hours of service by completing the table below. Please return this to: ggc.cpdevteam@nhs.scot no later than **Tuesday 15th March 2022.**

Pharmacy Stamp:	Contractor Code:
<u>Date:</u>	<u>My opening hours on Easter Monday will be:</u>
Easter Monday 18th April 2022	

Janine Glen
28.2.2022

ACTION	Safety Information Message 22 01 - Provision and Use of Health Technology: Human Factors Training
	<p>Provision and use of health technology: human factors training Human factors are central to health and social care including the safe provision and use of health technology. NHS Education for Scotland (NES) has launched online introductory courses on Turas showing how human factors contributes to improving health and social care work. IRIC is highlighting these courses to staff providing and using health technology in their everyday jobs</p> <p>http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/Health%20and%20Safety/Corporate%20Health%20and%20Safety/Documents/2022%20Alerts/SIM2201.pdf</p> <p>10.03.22</p>


ACTION	FSN/2022/005: Abbott Recalls two Infant Formula Powders because of the Possible Presence of Salmonella and Cronobacter Sakazakii
 Safety Alert FSN-22-005.pdf  NatPSA_2022_001_U KHSA.pdf Attached	<p>IMPORTANT FURTHER INFORMATION - FOR CIRCULATION - National Patient Safety Alert and FSA Alert</p> <p>Safety concern for any patients currently using Alimentum or EleCare. Abbott have issued a proactive, voluntary recall of some powder formulas manufactured in Sturgis, Michigan in the United States, after four consumer complaints in the United States related to <i>Cronobacter sakazakii</i> or <i>Salmonella</i> Newport in infants who had consumed powder infant formula manufactured in this facility. Retained samples related to the three complaints for <i>Cronobacter sakazakii</i> tested negative for <i>Cronobacter sakazakii</i>. And the retained sample related to the complaint for <i>Salmonella</i> Newport tested negative for <i>Salmonella</i> Newport. Importantly, no distributed product has tested positive for the presence of either of these bacteria.</p> <p>Please do not prescribe or dispense ALIMENTUN or Elecare. Despite the information on batch numbers within the FSA alert all batch numbers for these products are being recalled. Advise patients to immediately discontinue use of the product and return to local pharmacy.</p> <p>Please see attached NSPA notification for further actions required by Community pharmacies. Community pharmacies are asked to return available/recovered supplies of Ailmentum/Elecare to the supplier further details in the alert. Pharmacies /patients can call Abbott's Customer Services department on 01795 580303 for further information.</p> <p>Any issues highlighted with individual patients please contact the managing Dietitian firstly. If this is not obvious, please contact the Prescribing Support Dietitians on 0141-201-6012 or email presupdiet@ggc.scot.nhs.uk</p> <p>Una Cuthbert 10/03/22</p>

ACTION	Drug Alert No 12 2022 – Class 4 Medicines Defect Information – Caution in Use - Boots Company PLC – Decongestant Tablets
	<p>Class 4 Medicines Defect Information: Boots Company Plc, Decongestant Tablets and Decongestant with Pain Relief Tablets, EL (22)A/12 - GOV.UK (www.gov.uk)</p> <p>10.03.22</p>

ACTION	PCA (P)(2022) 05 – Additional Pharmaceutical Services Gluten Free Food Prescribable Product List
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	PCA(P)(2022)05 - Additional pharmaceutical services: Gluten Free Food Prescribable Product List (scot.nhs.uk) 15.03.2022
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ACTION	Class 4 Medicines Defect Information: CNX Therapeutics Ltd, Latuda film-coated tablets, EL (22)A/13
	Class 4 Medicines Defect Information: CNX Therapeutics Ltd, Latuda film-coated tablets, EL (22)A/13 - GOV.UK (www.gov.uk) 15.03.2022

INFORMATION	Pre-approved Price List March 2022 for Commonly Requested Unlicensed Medicines
 Guide Prices for Commonly Requested Attached	Please find attached the new March 2022 version of the pre-approved price list for Commonly Requested Unlicensed Medicines.. Please note there are a few changes to this document. Alison McAuley 15.03.22

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Thursday 17th March 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

New in this edition –

- Confirmation of Late May and Jubilee Holidays
- NHS GG&C Community Pharmacy “5 Senses Philosophy” Wellbeing Session
- Drug Alert Class 4 - Medicines Defect Information, Ayrton Saunders Limited, Beclometasone dipropionate 50 micrograms/dose Nasal Spray (Various Liveries), EL (22)A/14
- Community Pharmacy Nutrition Support Service (CPNSS)

URGENT INFORMATION	Confirmation of Late May and Jubilee Holidays
	<p>We recently advised the community pharmacy network of the agreed public holidays in 2022. At that time, the additional holiday in June and the late May holiday had not been finalised and so wasn't included in the list sent to pharmacies.</p> <p>These holidays have now been confirmed and we have listed below the public holiday dates agreed for NHS Greater Glasgow & Clyde GP practices in 2022:</p> <p>Friday 15 April 2022 – this is not a holiday for community pharmacy Monday 18 April 2022 Monday 2 May 2022 Monday 30 May 2022 Friday 3 June 2022 Monday 4 July (Inverclyde) Monday 18 July (Greater Glasgow and Clyde except Inverclyde and Renfrewshire) Monday 1 August (Renfrewshire) Monday 26 September 2022</p> <p>Please note that in all cases Saturday and Sunday are normal days and all pharmacies except those in Health Centres traditionally provide a service on Good Friday.</p> <p>We have already asked for information around service provision on Monday 18th April 2022 and will soon be able to send this to contractors for checking.</p> <p>We will seek an indication of service provision for the remainder of the public holidays up to and including Monday 26 September in due course. The Festive Season will be subject to a separate exercise.</p>

ACTION

NHS GG&C Community Pharmacy "5 Senses Philosophy" Wellbeing Session



Wellbeing session - registration form (1).c

Attached

The final session details are as follows:

- 1. **Tuesday 22nd March – 1.00pm – 3.30pm**

We would encourage any member of the pharmacy team to reserve a place as soon as possible.

The first session took place Monday 21st February 2022. Below are comments made by participants during the session –



A payment of £150 per pharmacy is available to aid staff to be released.

If you would like to register for either session, please complete the attached pro-forma and return to ggc.cpdevteam@nhs.scot.



Pamela Macintyre
15.03.2022

ACTION	Drug Alert Class 4 - Medicines Defect Information, Ayrton Saunders Limited, Beclometasone dipropionate 50 micrograms/dose Nasal Spray (Various Liveries), EL (22)A/14
	Class 4 Medicines Defect Information, Ayrton Saunders Limited, Beclometasone dipropionate 50 micrograms/dose Nasal Spray (Various Liveries), EL (22)A/14 - GOV.UK (www.gov.uk)

ACTION	Community Pharmacy Nutrition Support Service (CPNSS)
	<p>CPNSS for Oral Nutritional Supplements went live across all HSCPs within GGC with effect of 1st March 2022. Pathways of care can now be delivered collaboratively by dietetic and community pharmacy staff when patients are registered on this service. Thank you to all those who have already signed up and attended training. Due to demand, there will be further training event on the 23rd March at 7pm via teams. Click here to join the meeting.</p> <p>Click here for link to meeting</p> <p>If you have not returned your SLA and you wish to participate in this service, please sign and return Appendix 7 from the document ASAP.</p> <p>By signing up to the SLA it is expected that someone from each pharmacy attends one of the training sessions. Furthermore, if you wish to opt out, please indicate this also on Appendix 7 of the SLA document and return.</p> <p>Following the training on Monday 28th February 2022, the following questions were to be clarified –</p> <ul style="list-style-type: none"> · Should I use UCF to do the prescription? - Yes use the UCF- Prescribe the ONS under the health board local service tab, then select option- GP notification (remember to complete the GP practice details). These should then be submitted to PSD for payment. There is no need to send a copy to the GP. · Where can I find the claim form? - These should be submitted monthly and can be found on the Community Pharmacy website https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/claim-forms/ <p>A full set of frequently asked questions will be distributed in due course.</p> <p>Any question please contact presupdiet@ggc.scot.nhs.uk or phone 0141-201-6012</p> <p>Wendy McGaugie 03.03.22</p>

REMINDERS AND UPDATES:

REMINDER	Safety Information Message 22 01 - Provision and Use of Health Technology: Human Factors Training
	<p>Provision and use of health technology: human factors training</p> <p>Human factors are central to health and social care including the safe provision and use of health technology. NHS Education for Scotland (NES) has launched online introductory courses on Turas showing how human factors contributes to improving health and social care work. IRIC is highlighting these courses to staff providing and using health technology in their everyday jobs</p> <p>http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/Health%20and%20Safety/Corporate%20Health%20and%20Safety/Documents/2022%20Alerts/SIM2201.pdf</p> <p>10.03.22</p>

REMINDER	FSN/2022/005: Abbott Recalls two Infant Formula Powders because of the Possible Presence of Salmonella and Cronobacter Sakazakii
 Safety Alert FSN-22-005.pdf  NatPSA_2022_001_U KHSa.pdf Attached	<p>IMPORTANT FURTHER INFORMATION - FOR CIRCULATION - National Patient Safety Alert and FSA Alert</p> <p>Safety concern for any patients currently using Alimentum or EleCare. Abbott have issued a proactive, voluntary recall of some powder formulas manufactured in Sturgis, Michigan in the United States, after four consumer complaints in the United States related to <i>Cronobacter sakazakii</i> or <i>Salmonella</i> Newport in infants who had consumed powder infant formula manufactured in this facility. Retained samples related to the three complaints for <i>Cronobacter sakazakii</i> tested negative for <i>Cronobacter sakazakii</i>. And the retained sample related to the complaint for <i>Salmonella</i> Newport tested negative for <i>Salmonella</i> Newport. Importantly, no distributed product has tested positive for the presence of either of these bacteria.</p> <p>Please do not prescribe or dispense ALIMENTUN or Elecare. Despite the information on batch numbers within the FSA alert all batch numbers for these products are being recalled. Advise patients to immediately discontinue use of the product and return to local pharmacy.</p> <p>Please see attached NSPA notification for further actions required by Community pharmacies. Community pharmacies are asked to return available/recovered supplies of Alimentum/Elecare to the supplier further details in the alert. Pharmacies /patients can call Abbott's Customer Services department on 01795 580303 for further information.</p> <p>Any issues highlighted with individual patients please contact the managing Dietitian firstly. If this is not obvious, please contact the Prescribing Support Dietitians on 0141-201-6012 or email presupdiet@ggc.scot.nhs.uk</p> <p>Una Cuthbert 10/03/22</p>

REMINDER	How to Access MSK Services
	<p>Please follow the link below to NHS INFORM for further details on Accessing MSK services within other Health Boards.</p> <p>How to access MSK services NHS inform</p> <p>08.03.22</p>

REMINDER	Survey of Community Pharmacists and the Pharmaceutical Care of Older People with Sensory Impairment
	<p>The SIPA2 (Sensory Impairment and the Pharmaceutical Care of Older People) Study, led by Professor Mags Watson from the University of Strathclyde, focuses on identifying the challenges experienced by older people with sensory impairment as they navigate managing their medicines, as well as those faced by their healthcare professionals in supporting these individuals and their medication needs.</p> <p>Our goal is to identify and develop person-centred product and service specifications that meet the needs of older people with sensory impairment, enabling them to optimise their health and wellbeing by improving their safe and effective use of medicines.</p> <p>The purpose of this survey is to gather the views and practice of occupational therapists (OTs) in terms of their involvement with OPwSI in relation to their medicines; the use of assistive technologies with these patient populations and their education and training needs in relation to the medicines management of OPwSI. We are distributing this</p>

survey throughout the UK to gather as many perspectives as possible and would appreciate your assistance and input. There is a prize draw associated with the survey and participants have the option to be included if they so desire. The survey takes approximately 20 minutes to complete and participation is voluntary.


You can access the survey through this link: https://strathsci.qualtrics.com/jfe/form/SV_5zsGYA43Zae2fmS

Or this QR code:




Thank you for your assistance with this survey.

Margaret (Mags) Watson, GTAP Professor of Health Services Research and Pharmacy Practice
08.03.22


REMINDER	PCA(P)(2022) 04 – Community Pharmacy Ventilation Enhancement Allowance
 Claim Form EVA.xlsm	Please follow the link below to PCA9P)(2022)04 – Circular which advises of a new ventilation enhancement allowance for community pharmacies in Scotland PCA(P)(2022)04 - Community pharmacy ventilation enhancement allowance (scot.nhs.uk) 08.03.22

REMINDER	National Patient Safety Alert - UKHSA: Potential Contamination of Alimentum and Elecare Infant Formula Food Products
	Please follow the link below to National Patient Safety Alert - UKHSA: Potential contamination of Alimentum and Elecare infant formula food products Pharmacy and Medicines Division.dot (scot.nhs.uk) 08.03.22


REMINDER	Hospital Discharge Project - Update Session March 31st at 1pm and 7pm
 Pharmacy Strategy 45min Spotlight Upda Attached	Please find attached an invitation to a MS Teams update session on the Hospital Discharge Project. This project involves Community Pharmacy undertaking a medicines reconciliation and supply of new medicines to appropriate patients being discharged from Glasgow Royal Infirmary.


	<p>The session will take place on <u>Thursday 31st March at 1pm and will be repeated at 7pm.</u> It should last around 45 minutes to 1 hour.</p> <p>This is a drop-in session, and no prior registration is required.</p> <p>Pamela Macintyre 08.03.22</p>
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REMINDER	Serial Prescriptions - Change in Appearance
	<p>Our colleagues at ATOS and NSS have let us know that the EMIS GP Prescribing system will shortly receive an update. As part of this update, Serial prescriptions printed from EMIS systems will now have "SRx" in the bottom left corner rather than the current "CMS". Nothing else will change, so these prescriptions should be processed as normal.</p> <p>Pamela MacIntyre 08.03.22</p>

REMINDER	TSRs
 Treatment Summary Help.docx	<p>A number of queries have been raised to us regarding the use of TSRs in the process for serial prescriptions. Catherine Scoular, our IT specialist, put some information together to help us all understand what should and shouldn't happen in relation to the management of TSRs. This has been circulated previously, but we attach again just as a refresher.</p> <p>You can find all information on TSRs (including a training video) here.</p> <p>Janine Glen 08.03.22</p>

REMINDER	Palliative Care Leaflet
	<p>Within the next week to 10 days each pharmacy will receive a physical copy of the updated Palliative Care Leaflet (via Royal Mail). This is dated April 2021 and is green in colour.</p> <p>Please put this leaflet with your Purple Resource Folder.</p> <p>Due to the nature of the information contained in the leaflet we have not placed an electronic copy on our website (the restricted folder is not available at the moment). You can obtain an electronic copy if required from your Pharmacy Champion.</p> <p>Janine Glen 08.03.22</p>

REMINDER	Intelligence Alert: 13-2021/22 – March 2022 Just Answer – GP Practice Portal Scam
 13 2021-22 - Just Answer - GP Practice	<p>Please find attached.</p> <p>Alan Harrison 03.03.2022</p>


REMINDER	Pharmacist Information Pack
 <p>Current Version - V12 - January 2022.p</p>	<p>Attached is an updated version of the Pharmacist Information Pack. You might remember that this information resource exists to provide pharmacists (including locums) with details on community pharmacy services provided in NHS Greater Glasgow & Clyde, along with payment and contact details.</p> <p>The pack can also be accessed from the CPDT web page by following the link below.</p> <p>NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>NB - The pack is around 30 pages long. Please consider before printing.</p> <p>We have a small supply of hard copies of the Pack. Should you wish to obtain a copy, please request from: cpdt@ggc.scot.nhs.uk</p> <p>01.03.2022</p>

REMINDER	LFT Supply
	<p>The bulk claiming for the supply of LFD kits has been further extended. Therefore, please continue as before.</p> <p>https://www.cps.scot/news/lfid-process-bulk-claiming</p> <p>Pamela MacIntyre 01.03.2022</p>

REMINDER	Enhanced Pharmaceutical Services for Patients for Patients Receiving Medicines Supervised by Secondary Care
	<p>You will be aware that in November 2018, two service outlines came into being for patients receiving Enzalutamide and Abiraterone. These service outlines will expire at the end of March 2022. Due to the COVID pandemic, it has been agreed to extend the current outlines for a further period of 2 years, after which the service will be reviewed.</p> <p>There is no need for you to re-sign your commitment to provide this service, as nothing has changed from the original service outline.</p> <p>The Service Outlines have been updated to reflect the extended expiry date. Copies can be found at the following link:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/tiered-services/oncology/</p> <p>01.03.2022</p>

REMINDER	Opiate Substitution Therapy and Disulfiram Services
	<p>The Service Level Agreements for the two services mentioned above expire at the end of March 2022.</p> <p>Pharmacy Services is currently working with the ADRS Pharmacy Team and CP GGC to develop a consolidated SLA encompassing all Harm Reduction Services, and it is hoped that this will be in place in 2023. As such it has been agreed to extend the current Agreements for a further period of 1 year (pending completion of the comprehensive review).</p>

	<p>There is no need for you to re-sign your commitment to provide these services, as nothing has changed from the original Agreements.</p> <p>The Agreements have been updated to reflect the extended expiry date. Copies can be found at the following links:</p> <p>OST</p> <p>Disulfiram</p> <p>Janine Glen</p> <p>01.03.22</p>
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REMINDER	Update on Current Service Developments – Medicines Reconciliation and Supply
 <p>Hospital discharge discussion Jan 2022.</p>	<p>At the start of the pandemic a hospital discharge pilot service was established in NE Glasgow that allowed a patient's community pharmacy to supply any new medicines needed for appropriate patients after an in-patient stay at Glasgow Royal Infirmary. From October 2021 the pilot was expanded across NW Glasgow and East Dunbartonshire and a medicines reconciliation by the community pharmacy added</p> <p>It is hoped to further expand the pilot in the coming months - in advance of the proposed National Service in 2023.</p> <p>Andrew McMurdo at Sighthill Pharmacy has been participating since the initial stage of the pilot and he describes his experiences so far.</p> <p>Pamela MacIntyre</p> <p>28.02.2022</p>

REMINDER	Levomepromazine Injection Supply Issue
	<p>There is currently a supply issue with levomepromazine 25mg/1ml injection. Both the branded Nozinan preparation and the Wockhardt generic are unavailable. Nozinan is expected back into wholesalers the w/b 7th March, but there is no date yet for re-supply of the Wockhardt one.</p> <p>Fortunately, hospitals will be able to access supplies via the Covid stockpile so supply should be able to be maintained.</p> <p>The remaining stock at wholesalers will be left for primary care use. Unfortunately, there is now a prescription validation process in place for this item which means that community pharmacies must show proof that they have a script in hand which needs dispensed.</p> <p>I've asked for GPs to be made aware of the shortage so that potentially an alternative anti-emetic can be prescribed for 'Just in Case' use. I've also relayed the information to district nurses, including their nurse prescribers.</p> <p>If any help is needed with urgent supply that can't be provided via the community pharmacy network, please contact:</p> <p>Elayne Harris; mobile 07876 478140 Carolyn Mackay; mobile 07775 012560 Susan Addie; mobile 07880 786659</p> <p>24.02.2022</p>



REMINDER	Emerging Shortage Issue
	<p>We have an emerging shortage issue once more with Disulfiram.</p>

	<p>There are currently only two UK licensed manufacturers, and only one with stock available. There is licensed stock available via AAH, Phoenix and a few of the local short liners.</p> <p>Alison McAuley/Pharmacy Technician/Pharmacy Services 24.02.2022</p>
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REMINDER	Business Continuity Planning Process
	<p>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and too ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none"> - All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made; - Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made. <p>Completed templates should be submitted electronically to: ggc.cpdevteam@nhs.scot by Thursday 17th March 2022. It would be helpful if you could mark the following in the Subject Line: BCP Submission – Contractor Code:**** (insert your contractor code).</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: NHS Community Pharmacy Website (scot.nhs.uk)</p>

REMINDER	AVATAR2 - community pharmacy query
 AVATAR2 Poster v3.pdf	<p>AVATAR2 is a talking therapy being trialled across GG&C for people who hear distressing voices. So far, we have welcomed over forty people to the study.</p>

	<p>Many people who hear distressing voices will attend their local pharmacist to pick up medication and by displaying a poster you will be raising awareness of an opportunity to access support.</p> <p>Alan Harrison 24.02.22</p>
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REMINDER	DL 2022 4 - FURTHER INFORMATION FOR HEALTHCARE PROFESSIONALS - TARGETED DEPLOYMENT OF COVID-19 MEDICINES FOR NON-HOSPITALISED PATIENTS - PANORAMIC TRIAL POSTER
 2022-02-16 DL (2022) 04 - COVID-19  PANORAMIC Recruitment poster NI	<p>Please find attached for dissemination to relevant healthcare professionals the attached letter which provides updated and further information for healthcare professionals on new treatment options for COVID-19 which are being made available to individuals at higher risk of hospital admission or death from COVID-19.</p> <p>In addition, a copy of the poster promoting recruitment for the Oxford University PANORAMIC National Study (Oral Antivirals)</p> <p>24.02.22</p>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot


In this edition –

- Confirmation of Late May and Jubilee Holidays
- Health Improvement Poster
- Medicine Donations to the Ukraine
- PCA(P)(2022) (06) – Universal Access Lateral Flow Device Test Kits – Community Pharmacy Covid-19 Test Kit Distribution Service – End date for the service
- Drug Alert Class 4 - Medicines Defect Information, Ayrton Saunders Limited, Beclometasone dipropionate 50 micrograms/dose Nasal Spray (Various Liveries), EL (22)A/14
- Community Pharmacy Nutrition Support Service (CPNSS)
- Advanced Notification – Q4 Customer Complaints / Whistleblowing & Annual Survey
- Drug Alert Class 4 - Medicines Defect Information: Benzylpenicillin benzathine 1.2 Million I.U. and 2.4 Million I.U. powder and solvent for suspension for injection, EL (22)A/15
- Seasonal Influenza: Use of Antivirals 2021-22
- Area Pharmaceutical Committee Meetings Update

URGENT INFORMATION	Confirmation of Late May and Jubilee Holidays
	<p>We recently advised the community pharmacy network of the agreed public holidays in 2022. At that time, the additional holiday in June and the late May holiday had not been finalised and so wasn't included in the list sent to pharmacies.</p> <p>These holidays have now been confirmed and we have listed below the public holiday dates agreed for NHS Greater Glasgow & Clyde GP practices in 2022:</p> <p>Friday 15 April 2022 – this is not a holiday for community pharmacy Monday 18 April 2022 Monday 2 May 2022 Monday 30 May 2022 Friday 3 June 2022 Monday 4 July (Inverclyde) Monday 18 July (Greater Glasgow and Clyde except Inverclyde and Renfrewshire) Monday 1 August (Renfrewshire) Monday 26 September 2022</p> <p>Please note that in all cases Saturday and Sunday are normal days and all pharmacies except those in Health Centres traditionally provide a service on Good Friday.</p> <p>We have already asked for information around service provision on Monday 18th April 2022 and will soon be able to send this to contractors for checking.</p>

	We will seek an indication of service provision for the remainder of the public holidays up to and including Monday 26 September in due course. The Festive Season will be subject to a separate exercise.
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ACTION	Health Improvement Poster
 Health Improv Service Poster.pdf Attached	Please find attached a poster from the Health Improvement Team detailing the services they provide. If you have any suggestions on how the Health Improvement Team can help your pharmacy, please contact them on – PharmacyHIT@ggc.scot.nhs.uk or 0141-201-4945. 22.03.22

ACTION	Medicine Donations to the Ukraine
 2022-03-14 CPO - Medicines Donations Attached	Donation of medicines to the Ukraine Please find attached letter that sets out the actions being taken in a coordinated way across the UK to ensure medical supplies including medicines specifically requested by the authorities in Ukraine are being made available to support humanitarian efforts. Alan Harrison 21.03.22

ACTION	PCA(P)(2022) (06) – Universal Access Lateral Flow Device Test Kits – Community Pharmacy Covid-19 Test Kit Distribution Service – End date for the service
	Please find link to Scottish Government circular PCA(P)(2022) (06) which relates to the distribution of Lateral Flow Devices. Please note that after the 31st of March there will be no payments authorised for the distribution of kits so, please ensure that all staff are communicated with this message to ensure that existing kits are utilised before the deadline date. PCA(P)(2022)06 - Universal access lateral flow device test kits - community pharmacy covid-19 test kit distribution service - end date for the service (scot.nhs.uk) Alan Harrison 21.03.22

ACTION	Drug Alert Class 4 - Medicines Defect Information, Ayrton Saunders Limited, Beclometasone dipropionate 50 micrograms/dose Nasal Spray (Various Liveries), EL (22)A/14
	Class 4 Medicines Defect Information, Ayrton Saunders Limited, Beclometasone dipropionate 50 micrograms/dose Nasal Spray (Various Liveries), EL (22)A/14 - GOV.UK (www.gov.uk)

ACTION	Community Pharmacy Nutrition Support Service (CPNSS)
	CPNSS for Oral Nutritional Supplements went live across all HSCPs within GGC with effect of 1st March 2022. Pathways of care can now be delivered collaboratively by dietetic and community pharmacy staff when patients are registered on this service. Thank you to all those who have already signed up and attended training. Due to demand, there will be further training event on the 23rd March at 7pm via teams. Click here to join the meeting.

[Click here for link to meeting](#)

If you have not returned your SLA and you wish to participate in this service, please sign and return Appendix 7 from the document ASAP.

By signing up to the SLA it is expected that someone from each pharmacy attends one of the training sessions. Furthermore, if you wish to opt out, please indicate this also on Appendix 7 of the SLA document and return.

Following the training on Monday 28th February 2022, the following questions were to be clarified –

- Should I use UCF to do the prescription? - Yes use the UCF- Prescribe the ONS under the health board local service tab, then select option- GP notification (remember to complete the GP practice details). These should then be submitted to PSD for payment. There is no need to send a copy to the GP.
- Where can I find the claim form? - These should be submitted monthly and can be found on the Community Pharmacy website
<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/claim-forms/>

A full set of frequently asked questions will be distributed in due course.


Any question please contact presupdiet@ggc.scot.nhs.uk or phone 0141-201-6012

Wendy McGaugie
03.03.22

INFORMATION	Advanced Notification – Q4 Customer Complaints / Whistleblowing & Annual Survey
	<p>Q4 Customer Complaints / Whistleblowing & Annual Webropol survey, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 28th March 2022.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 21.03.22</p>

INFORMATION	Drug Alert Class 4 - Medicines Defect Information: Benzylpenicillin benzathine 1.2 Million I.U. and 2.4 Million I.U. powder and solvent for suspension for injection, EL (22)A/15
	Class 4 Medicines Defect Information: Benzylpenicillin benzathine 1.2 Million I.U. and 2.4 Million I.U. powder and solvent for suspension for injection, EL (22)A/15 - GOV.UK (www.gov.uk)

INFORMATION	Seasonal Influenza: Use of Antivirals 2021-22
	<p>Please find link to circular relating to the prescribing of Antivirals for Influenza.</p> <p>https://www.sehd.scot.nhs.uk/cmo/CMO(2022)09.pdf</p>

UPDATE	Area Pharmaceutical Committee Meetings Update
 Area Pharmaceutical Committee meetings Attached	Please find attached letter of the Area Pharmaceutical Committee meetings update.

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

New in this edition –

- **Business Continuity Planning Process**
- **NES Supervised Learning Events**
- **Participants in Flu Up Service 2021/2022**
- **Communication on Nutilis Powder formulation, scoop weight and case size changes to align to the International Dysphagia Diet Standardisation Initiative (IDDSI)**


ACTION	Business Continuity Planning Process
	<p>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and too ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none"> - All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made; - Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made. <p>Completed templates should be submitted electronically to: ggc.cpdevteam@nhs.scot by Friday 8th April 2022. It would be helpful if you could mark the following in the Subject Line: BCP Submission – Contractor Code:**** (insert your contractor code).</p>

	<p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>23.03.22</p>
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ACTION	NES Supervised Learning Events
	<p>NES Pharmacy are undertaking work to support the supervision of learner in practice and have developed the events below to help support any member of the pharmacy team who are supporting a learner undertaking any training in practice.</p> <p>Supervised Learning Events Workshops – Supervised learning Events are tools that enable learners to be provided with feedback and support them in development of their practice. These are quick and easy tools to use and enable learners to develop evidence in a quick and efficient manner. To support the use of Supervised learning events in practice, NES pharmacy is running a series of workshops where any member of the pharmacy workforce can attend to hear more about supervised learning events and discuss how these can be used in practice. Book onto these sessions via the 'Supervised learning events workshops' page on Turas.</p> <p>Supervision Peer review and support session – Feedback from our learning needs analysis highlighted that colleagues across the workforce were keen to have peer support sessions around educational supervision to help support and upskill colleagues supporting learners in practice. We are therefore running national peer review and support sessions which are available to book onto via the 'Supervisor peer review and support session' Turas page.</p> <p>Peter Hamilton Principal Lead – Professional Development Senior Educator – Foundation Training West Region NHS Education For Scotland 3rd Floor, 2 Central Quay 89 Hydepark Street Glasgow G3 8BW peter.hamilton@nhs.scot</p> <p></p> <p>Chat with me on Teams!</p> <p>23.03.22</p>


ACTION	Participants in Flu Mop Up Service 2021/2022
	<p>We would like to thank you for your support in the Flu vaccination mop up service that has been running in NHS GGC since February. As previously communicated, this was to pick up on any individuals who were unable to access their vaccine through the established channels pre-Christmas.</p>

	<p>As the Flu season is coming to an end, we would like to advise that the service will cease from the 31st of March and from that date there will be no further opportunities for patients to access a vaccine.</p> <p>Please ensure that all staff are briefed on this issue and no vaccines are administered after the 31st of March</p> <p>Once again, my thanks for your support in this service delivery.</p> <p>Alan Harrison 23.03.22</p>
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ACTION	Communication on Nutilis Powder formulation, scoop weight and case size changes to align to the International Dysphagia Diet Standardisation Initiative (IDDSI)
 Nutilis Powder IDDSI formulation and scoop	<p>Please find attached information on changes to Nutilis Powder to align with IDDSI which will happen in early April 2022.</p> <p>Nutilis Powder is starch-based thickener which is a non-formulary product within NHSGGC. The formulary preferred list first line product is Nutilis Clear which is a gum-based product. There are currently less than 15 patients in NHSGGC prescribed Nutilis Powder and they are all being contacted directly by a Speech and Language Therapist or another Health Care Professional to discuss the changes.</p> <p>In early April the labelling, scoop colour, scoop size and case size will change but the PIP codes and AAH codes will not change. All new tins will have a sticker on the lid for the first 6 months of production. If you are dispensing one of the new tins, please check with the patient that they are confident that they understand that the scoop and directions for use have changed.</p> <p>If you have any questions, please contact presupdiet@ggc.scot.nhs.uk</p> <p>Una Cuthbert Dietetic Manager Prescribing.</p> <p>24.03.22</p>

REMINDERS AND UPDATES:

REMINDER	Health Improvement Poster
 Health Improv Service Poster.pdf	<p>Please find attached a poster from the Health Improvement Team detailing the services they provide.</p> <p>If you have any suggestions on how the Health Improvement Team can help your pharmacy, please contact them on – PharmacyHIT@ggc.scot.nhs.uk or 0141-201-4945.</p> <p>22.03.22</p>


REMINDER	Medicine Donations to the Ukraine
 2022-03-14 CPO - Medicines Donations	<p>Donation of medicines to the Ukraine</p> <p>Please find attached letter that sets out the actions being taken in a coordinated way across the UK to ensure medical supplies including medicines specifically requested by the authorities in Ukraine are being made available to support humanitarian efforts.</p> <p>Alan Harrison</p>

21.03.22

REMINDER	PCA(P)(2022) (06) – Universal Access Lateral Flow Device Test Kits – Community Pharmacy Covid-19 Test Kit Distribution Service – End date for the service
	<p>Please find link to Scottish Government circular PCA(P)(2022) (06) which relates to the distribution of Lateral Flow Devices. Please note that after the 31st of March there will be no payments authorised for the distribution of kits so, please ensure that all staff are communicated with this message to ensure that existing kits are utilised before the deadline date.</p> <p>PCA(P)(2022)06 - Universal access lateral flow device test kits - community pharmacy covid-19 test kit distribution service - end date for the service (scot.nhs.uk)</p> <p>Alan Harrison 21.03.22</p>

REMINDER	Advanced Notification – Q4 Customer Complaints / Whistleblowing & Annual Survey
	<p>Q4 Customer Complaints / Whistleblowing & Annual Webropol survey, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 28th March 2022.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 21.03.22</p>



REMINDER	Seasonal Influenza: Use of Antivirals 2021-22
	<p>Please find link to circular relating to the prescribing of Antivirals for Influenza. https://www.sehd.scot.nhs.uk/cmo/CMO(2022)09.pdf</p> <p>21.03.22</p>

REMINDER	Area Pharmaceutical Committee Meetings Update
 Area Pharmaceutical Committee meetings	<p>Please find attached letter of the Area Pharmaceutical Committee meetings update.</p> <p>21.03.22</p>

REMINDER	Confirmation of Late May and Jubilee Holidays
	<p>We recently advised the community pharmacy network of the agreed public holidays in 2022. At that time, the additional holiday in June and the late May holiday had not been finalised and so wasn't included in the list sent to pharmacies.</p> <p>These holidays have now been confirmed and we have listed below the public holiday dates agreed for NHS Greater Glasgow & Clyde GP practices in 2022:</p> <p>Friday 15 April 2022 – this is not a holiday for community pharmacy Monday 18 April 2022</p>


	<p>Monday 2 May 2022 Monday 30 May 2022 Friday 3 June 2022 Monday 4 July (Inverclyde) Monday 18 July (Greater Glasgow and Clyde except Inverclyde and Renfrewshire) Monday 1 August (Renfrewshire) Monday 26 September 2022</p> <p>Please note that in all cases Saturday and Sunday are normal days and all pharmacies except those in Health Centres traditionally provide a service on Good Friday.</p> <p>We have already asked for information around service provision on Monday 18th April 2022 and will soon be able to send this to contractors for checking.</p> <p>We will seek an indication of service provision for the remainder of the public holidays up to and including Monday 26 September in due course. The Festive Season will be subject to a separate exercise.</p> <p>16.03.22</p>
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REMINDER	Safety Information Message 22 01 - Provision and Use of Health Technology: Human Factors Training
	<p>Provision and use of health technology: human factors training Human factors are central to health and social care including the safe provision and use of health technology. NHS Education for Scotland (NES) has launched online introductory courses on Turas showing how human factors contributes to improving health and social care work. IRIC is highlighting these courses to staff providing and using health technology in their everyday jobs http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/Health%20and%20Safety/Corporate%20Health%20and%20Safety/Documents/2022%20Alerts/SIM2201.pdf</p> <p>10.03.22</p>


REMINDER	FSN/2022/005: Abbott Recalls two Infant Formula Powders because of the Possible Presence of Salmonella and Cronobacter Sakazakii
 Safety Alert FSN-22-005.pdf  NatPSA_2022_001_U KHSa.pdf Attached	<p>IMPORTANT FURTHER INFORMATION - FOR CIRCULATION - National Patient Safety Alert and FSA Alert</p> <p>Safety concern for any patients currently using Alimentum or EleCare. Abbott have issued a proactive, voluntary recall of some powder formulas manufactured in Sturgis, Michigan in the United States, after four consumer complaints in the United States related to <i>Cronobacter sakazakii</i> or <i>Salmonella</i> Newport in infants who had consumed powder infant formula manufactured in this facility. Retained samples related to the three complaints for <i>Cronobacter sakazakii</i> tested negative for <i>Cronobacter sakazakii</i>. And the retained sample related to the complaint for <i>Salmonella</i> Newport tested negative for <i>Salmonella</i> Newport. Importantly, no distributed product has tested positive for the presence of either of these bacteria.</p> <p>Please do not prescribe or dispense ALIMENTUN or Elecare. Despite the information on batch numbers within the FSA alert all batch numbers for these products are being recalled. Advise patients to immediately discontinue use of the product and return to local pharmacy.</p> <p>Please see attached NSPA notification for further actions required by Community pharmacies. Community pharmacies are asked to return available/recovered supplies of Ailmentum/Elecare to the supplier further details in the alert. Pharmacies /patients can call Abbott's Customer Services department on 01795 580303 for further information.</p>

	<p>Any issues highlighted with individual patients please contact the managing Dietitian firstly. If this is not obvious, please contact the Prescribing Support Dietitians on 0141-201-6012 or email presupdiet@ggc.scot.nhs.uk</p> <p>Una Cuthbert 10/03/22</p>
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REMINDER	How to Access MSK Services
	<p>Please follow the link below to NHS INFORM for further details on Accessing MSK services within other Health Boards.</p> <p>How to access MSK services NHS inform</p> <p>08.03.22</p>

REMINDER	Survey of Community Pharmacists and the Pharmaceutical Care of Older People with Sensory Impairment
	<p>The SIPA2 (Sensory Impairment and the Pharmaceutical Care of Older People) Study, led by Professor Mags Watson from the University of Strathclyde, focuses on identifying the challenges experienced by older people with sensory impairment as they navigate managing their medicines, as well as those faced by their healthcare professionals in supporting these individuals and their medication needs.</p> <p>Our goal is to identify and develop person-centred product and service specifications that meet the needs of older people with sensory impairment, enabling them to optimise their health and wellbeing by improving their safe and effective use of medicines.</p> <p>The purpose of this survey is to gather the views and practice of occupational therapists (OTs) in terms of their involvement with OPwSI in relation to their medicines; the use of assistive technologies with these patient populations and their education and training needs in relation to the medicines management of OPwSI. We are distributing this survey throughout the UK to gather as many perspectives as possible and would appreciate your assistance and input. There is a prize draw associated with the survey and participants have the option to be included if they so desire. The survey takes approximately 20 minutes to complete and participation is voluntary.</p> <p>You can access the survey through this link: https://strathsci.qualtrics.com/jfe/form/SV_5zsGYA43Zae2fmS</p> <p>Or this QR code:</p> <div style="text-align: center;">  </div> <p>Thank you for your assistance with this survey.</p>

	Margaret (Mags) Watson, GTAP Professor of Health Services Research and Pharmacy Practice 08.03.22
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REMINDER	PCA(P)(2022) 04 – Community Pharmacy Ventilation Enhancement Allowance
 Claim Form EVA.xlsm	Please follow the link below to PCA9P)(2022)04 – Circular which advises of a new ventilation enhancement allowance for community pharmacies in Scotland PCA(P)(2022)04 - Community pharmacy ventilation enhancement allowance (scot.nhs.uk) 08.03.22

REMINDER	National Patient Safety Alert - UKHSA: Potential Contamination of Alimentum and Elecare Infant Formula Food Products
	Please follow the link below to National Patient Safety Alert - UKHSA: Potential contamination of Alimentum and Elecare infant formula food products Pharmacy and Medicines Division.dot (scot.nhs.uk) 08.03.22

REMINDER	Hospital Discharge Project - Update Session March 31st at 1pm and 7pm
 Pharmacy Strategy 45min Spotlight Upda Attached	Please find attached an invitation to a MS Teams update session on the Hospital Discharge Project. This project involves Community Pharmacy undertaking a medicines reconciliation and supply of new medicines to appropriate patients being discharged from Glasgow Royal Infirmary. The session will take place on <u>Thursday 31st March at 1pm and will be repeated at 7pm.</u> It should last around 45 minutes to 1 hour. This is a drop-in session, and no prior registration is required. Pamela Macintyre 08.03.22

REMINDER	Serial Prescriptions - Change in Appearance
	Our colleagues at ATOS and NSS have let us know that the EMIS GP Prescribing system will shortly receive an update. As part of this update, Serial prescriptions printed from EMIS systems will now have "SRx" in the bottom left corner rather than the current "CMS". Nothing else will change, so these prescriptions should be processed as normal. Pamela MacIntyre 08.03.22

REMINDER	TSRs
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Treatment Summary
Help.docx

A number of queries have been raised to us regarding the use of TSRs in the process for serial prescriptions. Catherine Scouler, our IT specialist, put some information together to help us all understand what should and shouldn't happen in relation to the management of TSRs. This has been circulated previously, but we attach again just as a refresher.

You can find all information on TSRs (including a training video) [here](#).

Janine Glen
08.03.22

REMINDER

Palliative Care Leaflet

Within the next week to 10 days each pharmacy will receive a physical copy of the updated Palliative Care Leaflet (via Royal Mail). This is dated April 2021 and is green in colour.

Please put this leaflet with your Purple Resource Folder.

Due to the nature of the information contained in the leaflet we have not placed an electronic copy on our website (the restricted folder is not available at the moment). You can obtain an electronic copy if required from your Pharmacy Champion.

Janine Glen
08.03.22

REMINDER

Intellegence Alert: 13-2021/22 – March 2022 Just Answer – GP Practice Portal Scam



13 2021-22 - Just
Answer - GP Practice

Please find attached.

Alan Harrison
03.03.2022

REMINDER

Pharmacist Information Pack



Current Version -
V12 - January 2022.p

Attached is an updated version of the Pharmacist Information Pack. You might remember that this information resource exists to provide pharmacists (including locums) with details on community pharmacy services provided in NHS Greater Glasgow & Clyde, along with payment and contact details.

The pack can also be accessed from the CPDT web page by following the link below.

NHS Community Pharmacy Website (scot.nhs.uk)

NB - The pack is around 30 pages long. Please consider before printing.

We have a small supply of hard copies of the Pack. Should you wish to obtain a copy, please request from: cpdt@ggc.scot.nhs.uk

01.03.2022

REMINDER

LFT Supply

The bulk claiming for the supply of LFD kits has been further extended. Therefore, please continue as before.

<https://www.cps.scot/news/ldf-process-bulk-claiming>

Pamela MacIntyre
01.03.2022

REMINDER

Enhanced Pharmaceutical Services for Patients for Patients Receiving Medicines Supervised by Secondary Care

You will be aware that in November 2018, two service outlines came into being for patients receiving Enzalutamide and Abiraterone. These service outlines will expire at the end of March 2022. Due to the COVID pandemic, it has been agreed to extend the current outlines for a further period of 2 years, after which the service will be reviewed.

There is no need for you to re-sign your commitment to provide this service, as nothing has changed from the original service outline.

The Service Outlines have been updated to reflect the extended expiry date. Copies can be found at the following link:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/tiered-services/oncology/>

01.03.2022

REMINDER

Opiate Substitution Therapy and Disulfarim Services

The Service Level Agreements or the two services mentioned above expire at the end of March 2022.

Pharmacy Services is currently working with the ADRS Pharmacy Team and CP GGC to develop a consolidated SLA encompassing all Harm Reduction Services, and it is hoped that this will be in place in 2023. As such it has been agreed to extend the current Agreements for a further period of 1 year (pending completion of the comprehensive review).

There is no need for you to re-sign your commitment to provide these services, as nothing has changed from the original Agreements.

The Agreements have been updated to reflect the extended expiry date. Copies can be found at the following links:

[OST](#)

[Disulfarim](#)

Janine Glen

01.03.22

REMINDER

Update on Current Service Developments – Medicines Reconciliation and Supply



Hospital discharge discussion Jan 2022.

At the start of the pandemic a hospital discharge pilot service was established in NE Glasgow that allowed a patient's community pharmacy to supply any new medicines needed for appropriate patients after an in-patient stay at Glasgow Royal Infirmary. From October 2021 the pilot was expanded across NW Glasgow and East Dunbartonshire and a medicines reconciliation by the community pharmacy added

It is hoped to further expand the pilot in the coming months - in advance of the proposed National Service in 2023.

Andrew McMurdo at Sighthill Pharmacy has been participating since the initial stage of the pilot and he describes his experiences so far.

Pamela MacIntyre

28.02.2022

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:
cpdt@ggc.scot.nhs.uk



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –


- **Disopyramide Availability**
- **Class 2 Medicines Recall: Pfizer Limited, Accuretic 10/12.5 mg film-coated tablets, EL (22)A/16**
- **Letters from Payment Verification (PV) for Prescriptions for the Supply of Ranitidine tablets from April 2020**
- **Communication on Nutilis Powder formulation, scoop weight and case size changes to align to the International Dysphagia Diet Standardisation Initiative (IDDSI)**
- **NES Supervised Learning Events**
- **Business Continuity Planning Process**
- **Travel Health Arrangements**
- **Tegretol Retard Supply Issue**
- **Participants in Flu Mop Up Service 2021/2022**
- **CANCELLATION - Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” 31st March Sessions**

ACTION	Disopyramide Availability
	<p>There is currently a major shortage in all preparations of Disopyramide which is affecting patient care across NHS GGC. Our colleagues within the Acute sector have asked us to reach out to Community Pharmacies to try and identify where there may be stock available for patients to access.</p> <p>If you have any unused stock or stock that is not for one of your patients which is required in the next month then please advise us by contacting - ggc.cpdevteam@nhs.scot</p> <p>Alan Harrison 29.03.22</p>

ACTION	Class 2 Medicines Recall: Pfizer Limited, Accuretic 10/12.5 mg film-coated tablets, EL (22)A/16
	<p>https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-pfizer-limited-accuretic-10-slash-12-dot-5-mg-film-coated-tablets-el-22-a-slash-16</p>

ACTION	Letters from Payment Verification (PV) for Prescriptions for the Supply of Ranitidine tablets from April 2020
	<p>We have been made aware of concerns raised by contractors in relation to the circulation of letters from Payment Verification (PV), regarding remuneration for prescriptions for the supply of Ranitidine tablets from April 2020.</p>

	<p>In order for us to look into these concerns we will be contacting PV to put a temporary hold on this exercise while we investigate and work with the Contractors Committee to fully understand the implications of this decision.</p> <p>We will advise you in due course as to the outcome of these discussions.</p> <p>Apologies for the inconvenience that this has caused.</p> <p>Alan Harrison 29.03.22</p>
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ACTION	Communication on Nutilis Powder formulation, scoop weight and case size changes to align to the International Dysphagia Diet Standardisation Initiative (IDDSI)
 <p>Nutilis Powder IDDSI formulation and scoop Attached</p>	<p>Please find attached information on changes to Nutilis Powder to align with IDDSI which will happen in early April 2022.</p> <p>Nutilis Powder is starch-based thickener which is a non-formulary product within NHSGGC. The formulary preferred list first line product is Nutilis Clear which is a gum-based product. There are currently less than 15 patients in NHSGGC prescribed Nutilis Powder and they are all being contacted directly by a Speech and Language Therapist or another Health Care Professional to discuss the changes.</p> <p>In early April the labelling, scoop colour, scoop size and case size will change but the PIP codes and AAH codes will not change. All new tins will have a sticker on the lid for the first 6 months of production. If you are dispensing one of the new tins, please check with the patient they are confident that they understand the scoop and directions for use have changed.</p> <p>If you have any questions, please contact presupdiet@ggc.scot.nhs.uk</p> <p>Una Cuthbert Dietetic Manager Prescribing. 24.03.22</p>

ACTION	NES Supervised Learning Events
	<p>NES Pharmacy are undertaking work to support the supervision of learner in practice and have developed the events below to help support any member of the pharmacy team who are supporting a learner undertaking any training in practice.</p> <p>Supervised Learning Events Workshops – Supervised learning Events are tools that enable learners to be provided with feedback and support them in development of their practice. These are quick and easy tools to use and enable learners to develop evidence in a quick and efficient manner. To support the use of Supervised learning events in practice, NES pharmacy is running a series of workshops where any member of the pharmacy workforce can attend to hear more about supervised learning events and discuss how these can be used in practice. Book onto these sessions via the ‘Supervised learning events workshops’ page on Turas.</p> <p>Supervision Peer review and support session – Feedback from our learning needs analysis highlighted that colleagues across the workforce were keen to have peer support sessions around educational supervision to help support and upskill colleagues supporting learners in practice. We are therefore running national peer review and support sessions which are available to book onto via the ‘Supervisor peer review and support session’ Turas page.</p> <p>Peter Hamilton Principal Lead – Professional Development</p>

Senior Educator – Foundation Training
West Region
NHS Education For Scotland
3rd Floor, 2 Central Quay
89 Hydepark Street
Glasgow
G3 8BW
peter.hamilton@nhs.scot



[Chat with me on Teams!](#)

23.03.22

ACTION

Business Continuity Planning Process



Business Continuity
Plan Template Jan 2022

Attached

PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT

Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.

During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.

It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.

With the support of CP GGC and to ensure the Board fulfils its obligations and complies with the governing legislation we are asking:


- **All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made;**
- **Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made.**

Completed templates should be submitted electronically to: ggc.cpdevteam@nhs.scot by **Friday 8th April 2022**. It would be helpful if you could mark the following in the Subject Line: **BCP Submission – Contractor Code:**** (insert your contractor code)**.

Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.


Thank you for your continued support in this matter.

Further details on the Business Continuity Planning process is available from: [NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.scot.nhs.uk)

INFORMATION	Travel Health Arrangements
	<p>In line with the vaccination transformation programme general practice will no longer be required to provide travel health services from 1st April 2022.</p> <p>Patients should be asked to access information on what vaccinations are required, together with malarial and safe travel advice at Home - Fit for Travel. The website allows then to select their destination and then view the requirements for the destination before contacting the providers on the board website.</p> <p>4 Travel Vaccines are available on the NHS (Typhoid, Hepatitis A, DPT and Cholera) at no direct cost to the patient. Any other vaccinations will incur a cost to the patient as at present</p> <p>There is also a GGC webpage; https://www.nhsggc.scot/your-health/general-vaccinations/overseas-travel-vaccinations</p> <p>A QR code which allows patients to scan information can be found here:</p> <div data-bbox="395 837 647 1088" style="text-align: center;">  </div> <p>Both the QR code and the links to the Board Website can be added to any practice website. Further promotional information on the Service Providers will be sent to all Contractors in due course.</p> <p>Jane A. Beresford - Public Health Programme Manager - Vaccinations</p> <p>28.03.22</p>

INFORMATION	Tegretol Retard Supply Issue
	<p>There is an ongoing shortage with Tegretol Retard 400mg tablets. This is currently out of stock and expected to be resolved mid-April. There has been an increase in demand of the other prolonged release preparations as a result of this. Novartis are increasing the stock holdings of Tegretol Retard 200mg, over the next few weeks. There are quotas in situ for all Tegretol preparations.</p> <p>Could pharmacies please clarify with prescribers if using the 200mg PR preparation is suitable in the first instance until this is resolved. If there is none available in the wholesalers, pharmacies can contact Novartis on (0)845 741 9442 or novartis.customercare@novartis.com</p> <p>I can be contacted at prescribing@ggc.scot.nhs.uk should there be any problems with this</p> <p>Alison McAuley 28.03.22</p>

INFORMATION	Participants in Flu Mop Up Service 2021/2022
	<p>We would like to thank you for your support in the Flu vaccination mop up service that has been running in NHS GGC since February. As previously communicated, this was to pick up on any individuals who were unable to access their vaccine through the established channels pre-Christmas.</p> <p>As the Flu season is coming to an end, we would like to advise that the service will cease from the 31st of March and from that date there will be no further opportunities for patients to access a vaccine.</p> <p>Please ensure that all staff are briefed on this issue and no vaccines are administered after the 31st of March</p> <p>Once again, my thanks for your support in this service delivery.</p> <p>Alan Harrison 23.03.22</p>

UPDATE	CANCELLATION - Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” 31st March Sessions
 <p>Discharge Project Flash Report March 21</p>	<p>Dear Colleagues</p> <p><u>Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” (45 min sessions)</u></p> <p>Please note that the Discharge Project webinars due to be held on <u>Thursday 31st of March have been CANCELLED.</u></p> <p>An update / rescheduled dates will be sent out once confirmed.</p> <p>29.03.22</p>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk


Community Pharmacy Communication Update

Date: Thursday 31st March 2022




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

REMINDERS AND UPDATES:


REMINDER	CANCELLATION - Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” 31st March Sessions
 Discharge Project Flash Report March 20	<p>Dear Colleagues</p> <p><u>Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” (45 min sessions)</u></p> <p>Please note that the Discharge Project webinars due to be held on <u>Thursday 31st of March have been CANCELLED.</u></p> <p>An update / rescheduled dates will be sent out once confirmed.</p> <p>29.03.22</p>


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23.03.22

REMINDER

Participants in Flu Mop Up Service 2021/2022

We would like to thank you for your support in the Flu vaccination mop up service that has been running in NHS GGC since February. As previously communicated, this was to pick up on any individuals who were unable to access their vaccine through the established channels pre-Christmas.

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Alan Harrison
23.03.22

REMINDER

Business Continuity Planning Process



Business Continuity
Plan Template Jan 202

PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT

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	<p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>23.03.22</p>
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REMINDER	Health Improvement Poster
 <p>Health Improv Service Poster.pdf</p>	<p>Please find attached a poster from the Health Improvement Team detailing the services they provide.</p> <p>If you have any suggestions on how the Health Improvement Team can help your pharmacy, please contact them on – PharmacyHIT@ggc.scot.nhs.uk or 0141-201-4945.</p> <p>22.03.22</p>


REMINDER	Medicine Donations to the Ukraine
 <p>2022-03-14 CPO - Medicines Donations</p>	<p>Donation of medicines to the Ukraine</p> <p>Please find attached letter that sets out the actions being taken in a coordinated way across the UK to ensure medical supplies including medicines specifically requested by the authorities in Ukraine are being made available to support humanitarian efforts.</p> <p>Alan Harrison 21.03.22</p>

REMINDER	PCA(P)(2022) (06) – Universal Access Lateral Flow Device Test Kits – Community Pharmacy Covid-19 Test Kit Distribution Service – End date for the service
	<p>Please find link to Scottish Government circular PCA(P)(2022) (06) which relates to the distribution of Lateral Flow Devices. Please note that after the 31st of March there will be no payments authorised for the distribution of kits so, please ensure that all staff are communicated with this message to ensure that existing kits are utilised before the deadline date.</p> <p>PCA(P)(2022)06 - Universal access lateral flow device test kits - community pharmacy covid-19 test kit distribution service - end date for the service (scot.nhs.uk)</p> <p>Alan Harrison 21.03.22</p>

REMINDER	Advanced Notification – Q4 Customer Complaints / Whistleblowing & Annual Survey
	<p>Q4 Customer Complaints / Whistleblowing & Annual Webropol survey, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 28th March 2022.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p>

	Michelle Cooper – Contracts Supervisor 21.03.22
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REMINDER	Seasonal Influenza: Use of Antivirals 2021-22
	Please find link to circular relating to the prescribing of Antivirals for Influenza. https://www.sehd.scot.nhs.uk/cmo/CMO(2022)09.pdf 21.03.22

REMINDER	Area Pharmaceutical Committee Meetings Update
 Area Pharmaceutical Committee meetings	Please find attached letter of the Area Pharmaceutical Committee meetings update. 21.03.22

REMINDER	Confirmation of Late May and Jubilee Holidays
	<p>We recently advised the community pharmacy network of the agreed public holidays in 2022. At that time, the additional holiday in June and the late May holiday had not been finalised and so wasn't included in the list sent to pharmacies.</p> <p>These holidays have now been confirmed and we have listed below the public holiday dates agreed for NHS Greater Glasgow & Clyde GP practices in 2022:</p> <p>Friday 15 April 2022 – this is not a holiday for community pharmacy Monday 18 April 2022 Monday 2 May 2022 Monday 30 May 2022 Friday 3 June 2022 Monday 4 July (Inverclyde) Monday 18 July (Greater Glasgow and Clyde except Inverclyde and Renfrewshire) Monday 1 August (Renfrewshire) Monday 26 September 2022</p> <p>Please note that in all cases Saturday and Sunday are normal days and all pharmacies except those in Health Centres traditionally provide a service on Good Friday.</p> <p>We have already asked for information around service provision on Monday 18th April 2022 and will soon be able to send this to contractors for checking.</p> <p>We will seek an indication of service provision for the remainder of the public holidays up to and including Monday 26 September in due course. The Festive Season will be subject to a separate exercise.</p> <p>16.03.22</p>

REMINDER	Safety Information Message 22 01 - Provision and Use of Health Technology: Human Factors Training
	Provision and use of health technology: human factors training Human factors are central to health and social care including the safe provision and use of health technology. NHS Education for Scotland (NES) has launched online introductory courses on Turas showing how human factors contributes to improving health and social care work. IRIC is highlighting these courses to staff providing and using health technology in their everyday jobs

<http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/Health%20and%20Safety/Corporate%20Health%20and%20Safety/Documents/2022%20Alerts/SIM2201.pdf>

10.03.22

REMINDER **FSN/2022/005: Abbott Recalls two Infant Formula Powders because of the Possible Presence of Salmonella and Cronobacter Sakazakii**



Safety Alert
FSN-22-005.pdf



NatPSA_2022_001_U
KHSa.pdf

IMPORTANT FURTHER INFORMATION - FOR CIRCULATION - National Patient Safety Alert and FSA Alert

Safety concern for any patients currently using Alimentum or EleCare.

Abbott have issued a proactive, voluntary recall of some powder formulas manufactured in Sturgis, Michigan in the United States, after four consumer complaints in the United States related to *Cronobacter sakazakii* or *Salmonella* Newport in infants who had consumed powder infant formula manufactured in this facility. Retained samples related to the three complaints for *Cronobacter sakazakii* tested negative for *Cronobacter sakazakii*. And the retained sample related to the complaint for *Salmonella* Newport tested negative for *Salmonella* Newport. **Importantly, no distributed product has tested positive for the presence of either of these bacteria.**

Please do not prescribe or dispense ALIMENTUN or Elecare. Despite the information on batch numbers within the FSA alert all batch numbers for these products are being recalled.

Advise patients to immediately discontinue use of the product and return to local pharmacy.

Please see attached NSPA notification for further actions required by Community pharmacies. Community pharmacies are asked to return available/recovered supplies of Alimentum/Elecare to the supplier further details in the alert. Pharmacies /patients can call Abbott's Customer Services department on 01795 580303 for further information.

Any issues highlighted with individual patients please contact the managing Dietitian firstly. If this is not obvious, please contact the Prescribing Support Dietitians on 0141-201-6012 or email presupdiet@ggc.scot.nhs.uk

Una Cuthbert
10/03/22

REMINDER **How to Access MSK Services**

Please follow the link below to NHS INFORM for further details on Accessing MSK services within other Health Boards.

[How to access MSK services | NHS inform](#)

08.03.22

REMINDER **Survey of Community Pharmacists and the Pharmaceutical Care of Older People with Sensory Impairment**

The SIPA2 (Sensory Impairment and the Pharmaceutical Care of Older People) Study, led by Professor Mags Watson from the University of Strathclyde, focuses on identifying the challenges experienced by older people with sensory impairment as they navigate managing their medicines, as well as those faced by their healthcare professionals in supporting these individuals and their medication needs.

Our goal is to identify and develop person-centred product and service specifications that meet the needs of older people with sensory impairment, enabling them to optimise their health and wellbeing by improving their safe and effective use of medicines.

The purpose of this survey is to gather the views and practice of occupational therapists (OTs) in terms of their involvement with OPwSI in relation to their medicines; the use of assistive technologies with these patient populations and their education and training needs in relation to the medicines management of OPwSI. We are distributing this survey throughout the UK to gather as many perspectives as possible and would appreciate your assistance and input. There is a prize draw associated with the survey and participants have the option to be included if they so desire. The survey takes approximately 20 minutes to complete and participation is voluntary.


You can access the survey through this link: https://strathsci.qualtrics.com/jfe/form/SV_5zsGYA43Zae2fmS

Or this QR code:




Thank you for your assistance with this survey.

Margaret (Mags) Watson, GTAP Professor of Health Services Research and Pharmacy Practice
08.03.22

REMINDER	PCA(P)(2022) 04 – Community Pharmacy Ventilation Enhancement Allowance
 Claim Form EVA.xlsm	Please follow the link below to PCA9P)(2022)04 – Circular which advises of a new ventilation enhancement allowance for community pharmacies in Scotland PCA(P)(2022)04 - Community pharmacy ventilation enhancement allowance (scot.nhs.uk) 08.03.22

REMINDER	National Patient Safety Alert - UKHSA: Potential Contamination of Alimentum and Elecare Infant Formula Food Products
	Please follow the link below to National Patient Safety Alert - UKHSA: Potential contamination of Alimentum and Elecare infant formula food products Pharmacy and Medicines Division.dot (scot.nhs.uk) 08.03.22

REMINDER	Serial Prescriptions - Change in Appearance
	<p>Our colleagues at ATOS and NSS have let us know that the EMIS GP Prescribing system will shortly receive an update. As part of this update, Serial prescriptions printed from EMIS systems will now have "SRx" in the bottom left corner rather than the current "CMS". Nothing else will change, so these prescriptions should be processed as normal.</p> <p>Pamela MacIntyre 08.03.22</p>

REMINDER	TSRs
 <p>Treatment Summary Help.docx</p>	<p>A number of queries have been raised to us regarding the use of TSRs in the process for serial prescriptions. Catherine Scoular, our IT specialist, put some information together to help us all understand what should and shouldn't happen in relation to the management of TSRs. This has been circulated previously, but we attach again just as a refresher.</p> <p>You can find all information on TSRs (including a training video) here.</p> <p>Janine Glen 08.03.22</p>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk