



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –

- [Pharmacy Opening Hours for Public Holidays 2022](#)
- [Child Protection Webinar Information](#)
- [Guidance on Disclosure for Healthcare Professionals](#)
- [Reminder: Please use NEO to report OST Missed Dose/Report Concern/Rx Issue rather than phoning ADRS](#)
- [Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022](#)
- [NHSGGC Pharmaceutical List as at 1st April 2022](#)

**URGENT ACTION**

**Pharmacy Opening Hours for Public Holidays 2022**



Public Holidays  
iProforma 2022.pdf

Attached

The public holidays for 2022/23 have now been agreed by the NHS GGC Area Partnership Forum. A full list has previously been circulated in the Communications Update and can also be found on our website at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/>

This will now allow the Board, as required to develop their scheme to ensure that pharmaceutical services are available within its area at all reasonable times. Part of this process involves the collation, and publication of pharmaceutical services available during public holidays.

Over the last two years we have consolidated this exercise and sought information from contractors for all public holidays up to and including the September Weekend. This exercise has worked relatively well, given that the provision of services over public holidays is relatively static with the majority of contractors having a consistent approach to opening/closing.



Due to the relatively consistent approach the CP network has to opening on Public Holidays, **we will continue to set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to OPEN on any of the holidays. Please return by 13<sup>th</sup> April 2022.**

Hopefully, this will reduce the workload for pharmacies.

**PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, LLOYDS, WELL, ROWLANDS OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot))**

As in previous years, we will provide a draft list for each holiday, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.

	<p>For those pharmacies opening on any of the public holidays appearing on the pro-forma, please complete the attached interactive pdf and return to <a href="mailto:gqc.cpdevteam@nhs.scot">gqc.cpdevteam@nhs.scot</a>.</p> <p>Thank you for your co-operation in this matter.</p> <p>Janine Glen - Contracts Manager 05.04.2022</p>
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<b>ACTION</b>	<b>Child Protection Webinar Information</b>
 NES Webinar - child protection training  Registering for Turas Learn.doc Attached	<p><b><u>Date for your Diary - Thursday 5<sup>th</sup> May 2022 @ 7.00pm</u></b></p> <p>Child Protection - NES Webinar</p> <p>This training is to support all Community Pharmacy Staff to be able to identify signs of child abuse and neglect and where to direct concerns. This may be especially relevant to those pharmacists who provide EHC services.</p> <p>See attached flyer for further information - including how to book.</p> <p>For any additional information please contact : <a href="mailto:Lynsey.boyle@gqc.scot.nhs.uk">Lynsey.boyle@gqc.scot.nhs.uk</a></p> <p>05.04.22</p>

<b>ACTION</b>	<b>Guidance on Disclosure for Healthcare Professionals</b>
	<p><b>Commencement of the Forensic Medical Services (Victims of Sexual Offences) (Scotland) Act 2021 (“FMS Act”) and implementation of self-referral services on 1st April 2022.</b></p> <p><b>The FMS Act</b></p> <p>The Forensic Medical Services (Victims of Sexual Offences) (Scotland) Act 2021 (FMS Act) will come into force on 1 April 2022. It places a statutory duty on health boards to provide forensic medical services for victims of sexual offences. The Act establishes a legal framework for consistent access to “self-referral” where a victim can access healthcare and request a Forensic Medical Examination (FME) without first having to make a report to the police. In addition, and as part of a person centred approach, individuals will be able to request the sex of their examiner involved in their care.</p> <p><b>Self-referral</b></p> <p>Self-referral means that people don’t need to be referred by a GP or other healthcare professional to access a Sexual Assault Response Co-ordination Service (SARCS). A SARCS will be available in each health board to address people’s immediate healthcare needs and if appropriate, to access a FME, which could gather forensic evidence which could help the police to confirm the identity of the person who carried out the assault. The SARCS will keep this evidence for a period of 26 months, in case people want to tell the police at a later date.</p> <p>NHS Inform will provide information on how to access self-referral services through a new national 24/7/365 telephony service hosted by NHS 24. Information on the service can be found at <a href="http://www.nhsinform.scot/sarcs">www.nhsinform.scot/sarcs</a></p> <p><b>Guidance for Healthcare professionals</b></p> <p>As a Healthcare professional you may find yourself in a position where a person discloses to you that they have been raped or sexually assaulted. It is important that you know what to do if that happens. A guidance document, which should be used from 1</p>

April 2022, has been developed that summarises how to support someone who discloses rape or sexual assault and the options available to them. This guidance will be available from 1 April 2022 and can be accessed here:

<http://www.gov.scot/isbn/9781804351826>

### Material produced

A range of material to support the implementation of self-referral services has been developed by the CMO Taskforce for Rape and Sexual Assault and can be found here from 1 April 2022

<https://www.gov.scot/groups/taskforce-to-improve-services-for-rape-and-sexual-assault-victims/>

### Marketing campaign

A national marketing campaign will be launched on 4 April. It will raise awareness and understanding of SARCS and direct people to NHS Inform.

There will be a range of digital content across social media and online platforms and posters will be appearing throughout Scottish cities in a wide range of venues including pharmacies, pubs/clubs, further education and bus shelters.

A digital toolkit has been produced which will be available from 4 April. There is a range of material which may increase your understanding of the SARCS service: please feel free to use any of the products across your organisation too.

<https://sgmarketing-newsroom.prgloo.com/resources/f/safer-scotland-campaigns/rape-and-sexual-assault-self-referral-campaign>

Thank you for your support for this important work.

[CMOTaskforce.Secretariat@gov.scot](mailto:CMOTaskforce.Secretariat@gov.scot)

05.04.2022

## ACTION

### Reminder: Please use NEO to report OST Missed Dose/Report Concern/Rx Issue rather than phoning ADRS



Neo OST User  
Guide- Update Nov

Attached

In order to improve the communication and ensure an audit trail of communication, a new feature was added to the NEO OST module in November 2021. This feature allows the reporting of 3 missed OST doses/patient concerns/prescription issues via NEO rather than phoning or emailing the ADRS prescribing team. When this feature is utilised an email will be sent directly to the designated team attached to the patient.

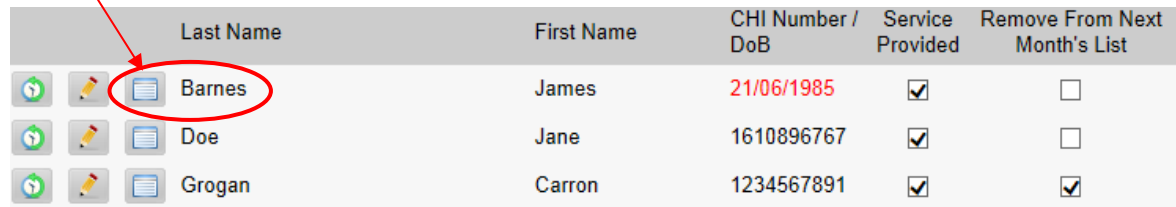
**Currently only 94/254 pharmacies providing OST services have used the new function to report missed doses.**




The previous system for monitoring and reporting missed doses of OST relies on pharmacies reporting to ADRS/GP practices via telephone. Pharmacies report there can be difficulty contacting ADRS teams due to engaged phone lines and the subsequent delay in reporting can delay outreach welfare checks and impact prescribing decisions to continue optimal OST doses and ensure patient safety. Lack of a robust process and communication challenges are a critical risk when managing OST prescriptions and patient care.


**IMPORTANT : This feature can only be utilised if the patient is prescribed by ADRS. If the prescription is from a GP as part of the Shared Care Scheme them**

Click to  
report missed

**you should continue to report missed doses and concerns via phone as is current practice.**



	Last Name	First Name	CHI Number / DoB	Service Provided	Remove From Next Month's List
	Barnes	James	21/06/1985	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Doe	Jane	1610896767	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Grogan	Carron	1234567891	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

When contact with the ADRS team is required the  should be clicked and 3 options will appear. If you have not already edited the patient details to add the ADRS team you will be prompted to do so before submitting a message. The appropriate subject should be clicked and a free text box will appear allowing additional information to be added to the message.

**Please ensure clinically appropriate language when using this facility.**

**Reporting 3 consecutive missed doses-** Please enter **date of last dispensed dose** in the free text box and any other information you feel is relevant.

**Missed doses should be reported via NEO by 10.30am** and the team have been directed to respond via phone/email by 12.30pm on the same day to advise of the clinical management plan for the patient allowing time for a new prescription to be issued if necessary.

The “Report Concern” function consists of a free text box enabling pharmacy staff to report any less urgent concerns such as frequent but non consecutive missed doses, changes in presentation, refused doses, concerns around welfare of children in the patients care etc. It also ensures there is an audit trail of any contact that has been made. NEO will maintain records of reported missed doses/concerns reported, within each patient’s record.

Please contact the team by phone via the dedicated professional line for any urgent patient issues.

**Full guidance on use of the OST module is attached.**

Please contact [adrs.pharmacyteam@ggc.scot.nhs.uk](mailto:adrs.pharmacyteam@ggc.scot.nhs.uk) if you have any questions

31.03.22

**ACTION**

**Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022**

We are delighted to invite all pharmacy teams to join this RPS Scotland event to:

- Share and celebrate innovative pharmacy practice
- Gain inspiration from an agenda focused on positivity
- Network with colleagues from across Scotland

The event will take place at the Strathclyde Technology and Innovation Centre in Glasgow on Sunday 29 May from 10am-4pm with lunch included. Attendance is free for RPS members and £50 for non-members.

The theme of celebration will be underpinned by the RPS Scotland vision for future of pharmacy, Pharmacy 2030, published in February and available at: <https://www.rpharms.com/pharmacy2030>

### Call for speakers

We would love you to take part: we have a number of 5-10 minute speaker slots available at the event for pharmacy teams to share their best practice. Please submit examples via the RPS Scotland website by 14 April using the following form: <https://www.rpharms.com/scotland/sharing-best-practice>

### Register to attend

For more details and to register: <https://eu-admin.eventscloud.com/website/7631/>

Please get in touch if you have any queries. We look forward to seeing you there.

Clare Morrison  
30.03.22

## UPDATE

## NHSGGC Pharmaceutical List as at 1<sup>st</sup> April 2022



Pharmaceutical  
Index Apr 22.pdf



rpt\_PharmaceuticalL  
ist.pdf



Pharmaceutical  
Amendments April 2

The following are attached and can also be found on the Community Pharmacy Website: [contractor lists](#)

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3. A list of amendments made since the previous notification.

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**Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email [gqc.cpdevteam@nhs.scot](mailto:gqc.cpdevteam@nhs.scot) as soon as possible. This will allow our records and the Pharmaceutical List to be updated.**

**Next Update is due – 1<sup>st</sup> July 2022**

Lauren Keenan  
05.04.2022

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@gqc.scot.nhs.uk](mailto:cpdt@gqc.scot.nhs.uk)

## Community Pharmacy Communication Update

Date: Thursday 7<sup>th</sup> April 2022



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05.04.2022

## REMINDERS AND UPDATES:

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**Thank you for your support for this important work.**

[CMOTaskforce.Secretariat@gov.scot](mailto:CMOTaskforce.Secretariat@gov.scot)

05.04.2022

## REMINDER

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rpt\_Pharmaceutical List.pdf



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Lauren Keenan  
05.04.2022

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Neo OST User Guide- Update Nov

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phoning or emailing the ADRS prescribing team. When this feature is utilised an email will be sent directly to the designated team attached to the patient.


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**IMPORTANT : This feature can only be utilised if the patient is prescribed by ADRS. If the prescription is from a GP as part of the Shared Care Scheme them you should continue to report missed doses and concerns via phone as is current practice.**

Click to report missed doses or concerns to ADRS

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Please contact the team by phone via the dedicated professional line for any urgent patient issues.

**Full guidance on use of the OST module is attached.**

	Please contact <a href="mailto:adrs.pharmacyteam@ggc.scot.nhs.uk">adrs.pharmacyteam@ggc.scot.nhs.uk</a> if you have any questions 31.03.22
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<b>REMINDER</b>	<b>Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022</b>
	<p>We are delighted to invite all pharmacy teams to join this RPS Scotland event to:</p> <ul style="list-style-type: none"> <li>• Share and celebrate innovative pharmacy practice</li> <li>• Gain inspiration from an agenda focused on positivity</li> <li>• Network with colleagues from across Scotland</li> </ul> <p>The event will take place at the Strathclyde Technology and Innovation Centre in Glasgow on Sunday 29 May from 10am-4pm with lunch included. Attendance is free for RPS members and £50 for non-members.</p> <p>The theme of celebration will be underpinned by the RPS Scotland vision for future of pharmacy, Pharmacy 2030, published in February and available at: <a href="https://www.rpharms.com/pharmacy2030">https://www.rpharms.com/pharmacy2030</a></p> <p><b>Call for speakers</b> We would love you to take part: we have a number of 5-10 minute speaker slots available at the event for pharmacy teams to share their best practice. Please submit examples via the RPS Scotland website by 14 April using the following form: <a href="https://www.rpharms.com/scotland/sharing-best-practice">https://www.rpharms.com/scotland/sharing-best-practice</a></p> <p><b>Register to attend</b> For more details and to register: <a href="https://eu-admin.eventscloud.com/website/7631/">https://eu-admin.eventscloud.com/website/7631/</a></p> <p>Please get in touch if you have any queries. We look forward to seeing you there.</p> <p>Clare Morrison 30.03.22</p>

<b>REMINDER</b>	<b>CANCELLATION - Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” 31st March Sessions</b>
 Discharge Project Flash Report March 21	<p>Dear Colleagues</p> <p><u><a href="#">Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” (45 min sessions)</a></u></p> <p>Please note that the Discharge Project webinars due to be held on <b><u>Thursday 31st of March have been CANCELLED.</u></b></p> <p>An update / rescheduled dates will be sent out once confirmed.</p> <p>29.03.22</p>


<b>REMINDER</b>	<b>Letters from Payment Verification (PV) for Prescriptions for the Supply of Ranitidine tablets from April 2020</b>
	<p>We have been made aware of concerns raised by contractors in relation to the circulation of letters from Payment Verification (PV), regarding remuneration for prescriptions for the supply of Ranitidine tablets from April 2020.</p> <p>In order for us to look into these concerns we will be contacting PV to put a temporary hold on this exercise while we investigate and work with the Contractors Committee to fully understand the implications of this decision.</p>

	<p>We will advise you in due course as to the outcome of these discussions.</p> <p>Apologies for the inconvenience that this has caused.</p> <p>Alan Harrison 29.03.22</p>
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<b>REMINDER</b>	<b>Disopyramide Availability</b>
	<p>There is currently a major shortage in all preparations of Disopyramide which is affecting patient care across NHS GGC. Our colleagues within the Acute sector have asked us to reach out to Community Pharmacies to try and identify where there may be stock available for patients to access.</p> <p>If you have any unused stock or stock that is not for one of your patients which is required in the next month then please advise us by contacting - <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p> <p>Alan Harrison 29.03.22</p>

<b>REMINDER</b>	<b>Travel Health Arrangements</b>
	<p>In line with the vaccination transformation programme general practice will no longer be required to provide travel health services from 1<sup>st</sup> April 2022.</p> <p>Patients should be asked to access information on what vaccinations are required, together with malarial and safe travel advice at <a href="#">Home - Fit for Travel</a>. The website allows then to select their destination and then view the requirements for the destination before contacting the providers on the board website.</p> <p>4 Travel Vaccines are available on the NHS (Typhoid, Hepatitis A, DPT and Cholera) at no direct cost to the patient. Any other vaccinations will incur a cost to the patient as at present</p> <p>There is also a GGC webpage; <a href="https://www.nhsggc.scot/your-health/general-vaccinations/overseas-travel-vaccinations">https://www.nhsggc.scot/your-health/general-vaccinations/overseas-travel-vaccinations</a></p> <p>A QR code which allows patients to scan information can be found here:</p> <div style="text-align: center;">  </div> <p>Both the QR code and the links to the Board Website can be added to any practice website. Further promotional information on the Service Providers will be sent to all Contractors in due course.</p> <p>Jane A. Beresford - Public Health Programme Manager - Vaccinations 28.03.22</p>

<b>REMINDER</b>	<b>Tegretol Retard Supply Issue</b>
	<p>There is an ongoing shortage with Tegretol Retard 400mg tablets. This is currently out of stock and expected to be resolved mid-April. There has been an increase in demand of the other prolonged release preparations as a result of this. Novartis are increasing the stock holdings of Tegretol Retard 200mg, over the next few weeks. There are quotas in situ for all Tegretol preparations.</p> <p>Could pharmacies please clarify with prescribers if using the 200mg PR preparation is suitable in the first instance until this is resolved. If there is none available in the wholesalers, pharmacies can contact Novartis on (0)845 741 9442 or <a href="mailto:novartis.customercare@novartis.com">novartis.customercare@novartis.com</a></p> <p>I can be contacted at <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a> should there be any problems with this</p> <p>Alison McAuley 28.03.22</p>

<b>REMINDER</b>	<b>Communication on Nutilis Powder formulation, scoop weight and case size changes to align to the International Dysphagia Diet Standardisation Initiative (IDDSI)</b>
 Nutilis Powder IDDSI formulation and scoop	<p>Please find attached information on changes to Nutilis Powder to align with IDDSI which will happen in early April 2022.</p> <p>Nutilis Powder is starch-based thickener which is a non-formulary product within NHSGGC. The formulary preferred list first line product is Nutilis Clear which is a gum-based product. There are currently less than 15 patients in NHSGGC prescribed Nutilis Powder and they are all being contacted directly by a Speech and Language Therapist or another Health Care Professional to discuss the changes.</p> <p>In early April the labelling, scoop colour, scoop size and case size will change but the PIP codes and AAH codes will not change. All new tins will have a sticker on the lid for the first 6 months of production. If you are dispensing one of the new tins, please check with the patient they are confident that they understand the scoop and directions for use have changed.</p> <p>If you have any questions, please contact <a href="mailto:presupdiet@ggc.scot.nhs.uk">presupdiet@ggc.scot.nhs.uk</a></p> <p>Una Cuthbert Dietetic Manager Prescribing. 24.03.22</p>

<b>REMINDER</b>	<b>NES Supervised Learning Events</b>
	<p>NES Pharmacy are undertaking work to support the supervision of learner in practice and have developed the events below to help support any member of the pharmacy team who are supporting a learner undertaking any training in practice.</p> <p><b>Supervised Learning Events Workshops</b> – Supervised learning Events are tools that enable learners to be provided with feedback and support them in development of their practice. These are quick and easy tools to use and enable learners to develop evidence in a quick and efficient manner. To support the use of Supervised learning events in practice, NES pharmacy is running a series of workshops where any member of the pharmacy workforce can attend to hear more about supervised learning events and discuss how these can be used in practice. Book onto these sessions via the <a href="#">‘Supervised learning events workshops’</a> page on Turas.</p>

**Supervision Peer review and support session** – Feedback from our learning needs analysis highlighted that colleagues across the workforce were keen to have peer support sessions around educational supervision to help support and upskill colleagues supporting learners in practice. We are therefore running national peer review and support sessions which are available to book onto via the [‘Supervisor peer review and support session’](#) Turas page.

Peter Hamilton  
Principal Lead – Professional Development  
Senior Educator – Foundation Training  
West Region  
NHS Education For Scotland  
3rd Floor, 2 Central Quay  
89 Hydepark Street  
Glasgow  
G3 8BW  
[peter.hamilton@nhs.scot](mailto:peter.hamilton@nhs.scot)



[Chat with me on Teams!](#)

23.03.22

## REMINDER

### Business Continuity Planning Process



Business Continuity  
Plan Template Jan 20:

**PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT**

Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.

During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.


It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.


With the support of CP GGC and to ensure the Board fulfils its obligations and complies with the governing legislation we are asking:

- **All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made;**
- **Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made.**

Completed templates should be submitted electronically to: [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot) by **Friday 8<sup>th</sup> April 2022**. It would be helpful if you could mark the following in the Subject Line: **BCP Submission – Contractor Code:\*\*\*\* (insert your contractor code)**.

	<p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: <a href="https://www.scot.nhs.uk/communitypharmacy/">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>23.03.22</p>
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<b>REMINDER</b>	<b>Health Improvement Poster</b>
 Health Improv Service Poster.pdf	<p>Please find attached a poster from the Health Improvement Team detailing the services they provide.</p> <p>If you have any suggestions on how the Health Improvement Team can help your pharmacy, please contact them on – <a href="mailto:PharmacyHIT@ggc.scot.nhs.uk">PharmacyHIT@ggc.scot.nhs.uk</a> or 0141-201-4945.</p> <p>22.03.22</p>


<b>REMINDER</b>	<b>Medicine Donations to the Ukraine</b>
 2022-03-14 CPO - Medicines Donations	<p>Donation of medicines to the Ukraine</p> <p>Please find attached letter that sets out the actions being taken in a coordinated way across the UK to ensure medical supplies including medicines specifically requested by the authorities in Ukraine are being made available to support humanitarian efforts.</p> <p>Alan Harrison 21.03.22</p>

<b>REMINDER</b>	<b>PCA(P)(2022) (06) – Universal Access Lateral Flow Device Test Kits – Community Pharmacy Covid-19 Test Kit Distribution Service – End date for the service</b>
	<p>Please find link to Scottish Government circular PCA(P)(2022) (06) which relates to the distribution of Lateral Flow Devices. Please note that after the 31st of March there will be no payments authorised for the distribution of kits so, please ensure that all staff are communicated with this message to ensure that existing kits are utilised before the deadline date.</p> <p><a href="https://www.scot.nhs.uk/pca/p/2022/06-universal-access-lateral-flow-device-test-kits-community-pharmacy-covid-19-test-kit-distribution-service-end-date-for-the-service/">PCA(P)(2022)06 - Universal access lateral flow device test kits - community pharmacy covid-19 test kit distribution service - end date for the service (scot.nhs.uk)</a></p> <p>Alan Harrison 21.03.22</p>

<b>REMINDER</b>	<b>Advanced Notification – Q4 Customer Complaints / Whistleblowing &amp; Annual Survey</b>
	<p>Q4 Customer Complaints / Whistleblowing &amp; Annual Webropol survey, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday <b>28th March 2022</b>.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p>

	Michelle Cooper – Contracts Supervisor 21.03.22
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<b>REMINDER</b>	<b>Seasonal Influenza: Use of Antivirals 2021-22</b>
	Please find link to circular relating to the prescribing of Antivirals for Influenza. <a href="https://www.sehd.scot.nhs.uk/cmo/CMO(2022)09.pdf">https://www.sehd.scot.nhs.uk/cmo/CMO(2022)09.pdf</a>  21.03.22

<b>REMINDER</b>	<b>Area Pharmaceutical Committee Meetings Update</b>
 Area Pharmaceutical Committee meetings	Please find attached letter of the Area Pharmaceutical Committee meetings update.  21.03.22

<b>REMINDER</b>	<b>Confirmation of Late May and Jubilee Holidays</b>
	<p>We recently advised the community pharmacy network of the agreed public holidays in 2022. At that time, the additional holiday in June and the late May holiday had not been finalised and so wasn't included in the list sent to pharmacies.</p> <p>These holidays have now been confirmed and we have listed below the public holiday dates agreed for NHS Greater Glasgow &amp; Clyde GP practices in 2022:</p> <p>Friday 15 April 2022 – <b>this is not a holiday for community pharmacy</b>  Monday 18 April 2022  Monday 2 May 2022  Monday 30 May 2022  Friday 3 June 2022  Monday 4 July (Inverclyde)  Monday 18 July (Greater Glasgow and Clyde except Inverclyde and Renfrewshire)  Monday 1 August (Renfrewshire)  Monday 26 September 2022</p> <p><b>Please note that in all cases Saturday and Sunday are normal days and all pharmacies except those in Health Centres traditionally provide a service on Good Friday.</b></p> <p>We have already asked for information around service provision on Monday 18<sup>th</sup> April 2022 and will soon be able to send this to contractors for checking.</p> <p>We will seek an indication of service provision for the remainder of the public holidays up to and including Monday 26 September in due course. The Festive Season will be subject to a separate exercise.</p> <p>16.03.22</p>

<b>REMINDER</b>	<b>Safety Information Message 22 01 - Provision and Use of Health Technology: Human Factors Training</b>
	<b>Provision and use of health technology: human factors training</b> Human factors are central to health and social care including the safe provision and use of health technology. NHS Education for Scotland (NES) has launched online

	<p>introductory courses on Turas showing how human factors contributes to improving health and social care work. IRIC is highlighting these courses to staff providing and using health technology in their everyday jobs</p> <p><a href="http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/Health%20and%20Safety/Corporate%20Health%20and%20Safety/Documents/2022%20Alerts/SIM2201.pdf">http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/Health%20and%20Safety/Corporate%20Health%20and%20Safety/Documents/2022%20Alerts/SIM2201.pdf</a></p> <p>10.03.22</p>
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<b>REMINDER</b>	<p><b>FSN/2022/005: Abbott Recalls two Infant Formula Powders because of the Possible Presence of Salmonella and Cronobacter Sakazakii</b></p>
<p> Safety Alert FSN-22-005.pdf</p> <p> NatPSA_2022_001_U KHSa.pdf</p>	<p><b>IMPORTANT FURTHER INFORMATION - FOR CIRCULATION - National Patient Safety Alert and FSA Alert</b></p> <p><b>Safety concern for any patients currently using Alimentum or EleCare.</b> Abbott have issued a proactive, voluntary recall of some powder formulas manufactured in Sturgis, Michigan in the United States, after four consumer complaints in the United States related to <i>Cronobacter sakazakii</i> or <i>Salmonella</i> Newport in infants who had consumed powder infant formula manufactured in this facility. Retained samples related to the three complaints for <i>Cronobacter sakazakii</i> tested negative for <i>Cronobacter sakazakii</i>. And the retained sample related to the complaint for <i>Salmonella</i> Newport tested negative for <i>Salmonella</i> Newport. <b>Importantly, no distributed product has tested positive for the presence of either of these bacteria.</b></p> <p><b>Please do not prescribe or dispense ALIMENTUN or Elecare. Despite the information on batch numbers within the FSA alert all batch numbers for these products are being recalled.</b> Advise patients to immediately discontinue use of the product and return to local pharmacy.</p> <p>Please see attached NSPA notification for further actions required by Community pharmacies. Community pharmacies are asked to return available/recovered supplies of Ailmentum/Elecare to the supplier further details in the alert. Pharmacies /patients can call Abbott's Customer Services department on 01795 580303 for further information.</p> <p>Any issues highlighted with individual patients please contact the managing Dietitian firstly. If this is not obvious, please contact the Prescribing Support Dietitians on 0141-201-6012 or email <a href="mailto:presupdiet@ggc.scot.nhs.uk">presupdiet@ggc.scot.nhs.uk</a></p> <p>Una Cuthbert 10/03/22</p>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



## Community Pharmacy Communication Update

Date: Tuesday 12<sup>th</sup> April 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –

- **Pharmacy Opening Hours for Public Holidays 2022**
- **Ukrainian Refugee Support Service**
- **DRUG ALERT: Class 2 Medicines Recall: USV UK Limited, Olopatadine USV 1mg/ml Eye Drops, Solution, EL(22)A/17**
- **NHS Circular PCA(P)(2022)07 - Community Pharmacy Public Health Service Poster Campaigns 2022 - PHS poster campaign update - April 2022**
- **Reporting of Missed Doses for OST Patients**
- **CPNSS FAQ's**

### URGENT ACTION



Public Holidays  
iProforma 2022.pdf

Attached

### Pharmacy Opening Hours for Public Holidays 2022

The public holidays for 2022/23 have now been agreed by the NHS GGC Area Partnership Forum. A full list has previously been circulated in the Communications Update and can also be found on our website at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/>

This will now allow the Board, as required to develop their scheme to ensure that pharmaceutical services are available within its area at all reasonable times. Part of this process involves the collation, and publication of pharmaceutical services available during public holidays.



Over the last two years we have consolidated this exercise and sought information from contractors for all public holidays up to and including the September Weekend. This exercise has worked relatively well, given that the provision of services over public holidays is relatively static with the majority of contractors having a consistent approach to opening/closing.

Due to the relatively consistent approach the CP network has to opening on Public Holidays, **we will continue to set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to OPEN on any of the holidays. Please return by 13<sup>th</sup> April 2022.**

Hopefully, this will reduce the workload for pharmacies.

**PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, LLOYDS, WELL, ROWLANDS OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot))**

	<p>As in previous years, we will provide a draft list for each holiday, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.</p> <p>For those pharmacies opening on any of the public holidays appearing on the pro-forma, please complete the attached interactive pdf and return to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>.</p> <p>Thank you for your co-operation in this matter.</p> <p>Janine Glen - Contracts Manager 05.04.2022</p>
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<b>ACTION</b>	<b>Ukrainian Refugee Support Service</b>
 a-guide-to-nhs-scotland-services-for-di   ukrainian-version-nhs-pharmacy-first-sc	<p>You will be aware of the current conflict in Ukraine and the subsequent displacement of Ukrainian refugees across many countries in Europe and further afield.</p> <p>We have attached two documents that you may find useful in explaining general healthcare services as well as the Pharmacy First Service to any Ukrainian patients attending your pharmacy.</p> <p>Alan Harrison 12.04.22</p>

<b>ACTION</b>	<b>DRUG ALERT: Class 2 Medicines Recall: USV UK Limited, Olopatadine USV 1mg/ml Eye Drops, Solution, EL(22)A/17</b>
	<p><a href="#">Class 2 Medicines Recall: USV UK Limited, Olopatadine USV 1mg/ml Eye Drops, Solution, EL(22)A/17 - GOV.UK (www.gov.uk)</a></p> <p>12.04.22</p>

<b>ACTION</b>	<b>NHS Circular PCA(P)(2022)07 - Community Pharmacy Public Health Service Poster Campaigns 2022 - PHS poster campaign update - April 2022</b>
	<p><a href="https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf</a></p> <p>11.04.22</p>

<b>ACTION</b>	<b>Reporting of Missed Doses for OST Patients</b>
	<p>Following on from the updates to NEO in November regarding the recording of missed doses and reporting of patient concerns, I would like to share with you a review of the information we have received from colleagues in the ADRS service.</p> <p><b>94/254</b> (37%) pharmacies providing OST have used the Missed dose module since launch in mid- November  <b>805</b> reports have been made in total</p> <p>426 reports of 3 consecutive missed doses  230 reports of issues with Rx  149 reports of concerns for patient</p> <p>The number of reports coming in per month continues to rise which is allowing the ADRS service and others an opportunity to intervene at an early stage in managing patient care. What is hugely encouraging is the number of reports of concern that community pharmacy teams are raising when they feel that a patient could do with some additional support.</p>

	<p>Feedback from both the pharmacy teams and the ADRS teams has been hugely positive as more interactions are occurring between the two services making care more joined up and less time consuming when individuals previously had to chase around different options to try and get the correct person to speak to.</p> <p>I would urge more Pharmacies to utilise these functions that we now have on NEO to ensure that more patients are able to receive a quick intervention into their care.</p> <p>Many thanks for the support that you are giving to one of the most vulnerable cohorts of patients we service and i look forward to seeing these numbers grow in the future.</p> <p>Alan Harrison 11.04.22</p>
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<b>IMPORTANT INFORMATION</b>	<b>CPNSS FAQ's</b>
 <p>FAQ CP CPNSS March 2022 v2 0704; Attached</p>	<p>As previously intimated, please find attached a FAQ document to support the CPNS Service. You can also access this resource via the CPDT website at: <a href="https://www.scot.nhs.uk/nhs-community-pharmacy-website/">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Janine Glen 12.04.22</p>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



## Community Pharmacy Communication Update


Date: Thursday 14<sup>th</sup> April 2022



**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

### REMINDERS AND UPDATES:



REMINDER	Ukrainian Refugee Support Service
 a-guide-to-nhs-scotland-services-for-di   ukrainian-version-nhs-pharmacy-first-sc	<p>You will be aware of the current conflict in Ukraine and the subsequent displacement of Ukrainian refugees across many countries in Europe and further afield.</p> <p>We have attached two documents that you may find useful in explaining general healthcare services as well as the Pharmacy First Service to any Ukrainian patients attending your pharmacy.</p> <p>Alan Harrison 12.04.22</p>

REMINDER	CPNS Service – Frequently Asked Question Document
 FAQ CP CPNS March 2022 v2 0704:	<p>As previously intimated, please find attached a FAQ document to support the CPNS Service. You can also access this resource via the CPDT website at: <a href="https://www.nhs.uk/community-pharmacy-website">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Janine Glen 12.04.22</p>

REMINDER	NHS Circular PCA(P)(2022)07 - Community Pharmacy Public Health Service Poster Campaigns 2022 - PHS poster campaign update - April 2022
	<p><a href="https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf</a></p> <p>11.04.22</p>

REMINDER	Reporting of Missed Doses for OST Patients
	<p>Following on from the updates to NEO in November regarding the recording of missed doses and reporting of patient concerns, I would like to share with you a review of the information we have received from colleagues in the ADRS service.</p> <p><b>94/254</b> (37%) pharmacies providing OST have used the Missed dose module since launch in mid- November  <b>805</b> reports have been made in total</p> <p>426 reports of 3 consecutive missed doses            230 reports of issues with Rx            149 reports of concerns for patient</p> <p>The number of reports coming in per month continues to rise which is allowing the ADRS service and others an opportunity to intervene at an early stage in managing patient care. What is hugely encouraging is the number of reports of concern that community</p>

	<p>pharmacy teams are raising when they feel that a patient could do with some additional support.</p> <p>Feedback from both the pharmacy teams and the ADRS teams has been hugely positive as more interactions are occurring between the two services making care more joined up and less time consuming when individuals previously had to chase around different options to try and get the correct person to speak to.</p> <p>I would urge more Pharmacies to utilise these functions that we now have on NEO to ensure that more patients are able to receive a quick intervention into their care.</p> <p>Many thanks for the support that you are giving to one of the most vulnerable cohorts of patients we service and i look forward to seeing these numbers grow in the future.</p> <p>Alan Harrison 11.04.22</p>
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<b>REMINDER</b>	<b>Child Protection Webinar Information</b>
 <p>NES Webinar - child protection training 1</p>  <p>Registering for Turas Learn.doc</p>	<p><b><u>Date for your Diary - Thursday 5<sup>th</sup> May 2022 @ 7.00pm</u></b></p> <p>Child Protection - NES Webinar</p> <p>This training is to support all Community Pharmacy Staff to be able to identify signs of child abuse and neglect and where to direct concerns. This may be especially relevant to those pharmacists who provide EHC services.</p> <p>See attached flyer for further information - including how to book.</p> <p>For any additional information please contact : <a href="mailto:Lynsey.boyle@ggc.scot.nhs.uk">Lynsey.boyle@ggc.scot.nhs.uk</a></p> <p>05.04.22</p>

<b>REMINDER</b>	<b>Guidance on Disclosure for Healthcare Professionals</b>
	<p><b>Commencement of the Forensic Medical Services (Victims of Sexual Offences) (Scotland) Act 2021 (“FMS Act”) and implementation of self-referral services on 1st April 2022.</b></p> <p><b>The FMS Act</b></p> <p>The Forensic Medical Services (Victims of Sexual Offences) (Scotland) Act 2021 (FMS Act) will come into force on 1 April 2022. It places a statutory duty on health boards to provide forensic medical services for victims of sexual offences. The Act establishes a legal framework for consistent access to “self-referral” where a victim can access healthcare and request a Forensic Medical Examination (FME) without first having to make a report to the police. In addition, and as part of a person centred approach, individuals will be able to request the sex of their examiner involved in their care.</p> <p><b>Self-referral</b></p> <p>Self-referral means that people don’t need to be referred by a GP or other healthcare professional to access a Sexual Assault Response Co-ordination Service (SARCS). A SARCS will be available in each health board to address people’s immediate healthcare needs and if appropriate, to access a FME, which could gather forensic evidence which could help the police to confirm the identity of the person who carried out the assault. The SARCS will keep this evidence for a period of 26 months, in case people want to tell the police at a later date.</p>

NHS Inform will provide information on how to access self-referral services through a new national 24/7/365 telephony service hosted by NHS 24. Information on the service can be found at [www.nhsinform.scot/sarcs](http://www.nhsinform.scot/sarcs)

### Guidance for Healthcare professionals

As a Healthcare professional you may find yourself in a position where a person discloses to you that they have been raped or sexually assaulted. It is important that you know what to do if that happens. A guidance document, which should be used from 1 April 2022, has been developed that summarises how to support someone who discloses rape or sexual assault and the options available to them. This guidance will be available from 1 April 2022 and can be accessed here:

<http://www.gov.scot/isbn/9781804351826>

### Material produced

A range of material to support the implementation of self-referral services has been developed by the CMO Taskforce for Rape and Sexual Assault and can be found here from 1 April 2022

<https://www.gov.scot/groups/taskforce-to-improve-services-for-rape-and-sexual-assault-victims/>

### Marketing campaign

A national marketing campaign will be launched on 4 April. It will raise awareness and understanding of SARCS and direct people to NHS Inform.

There will be a range of digital content across social media and online platforms and posters will be appearing throughout Scottish cities in a wide range of venues including pharmacies, pubs/clubs, further education and bus shelters.

A digital toolkit has been produced which will be available from 4 April. There is a range of material which may increase your understanding of the SARCS service: please feel free to use any of the products across your organisation too.

<https://sgmarketing-newsroom.prgloo.com/resources/f/safer-scotland-campaigns/rape-and-sexual-assault-self-referral-campaign>

**Thank you for your support for this important work.**

[CMOTaskforce.Secretariat@gov.scot](mailto:CMOTaskforce.Secretariat@gov.scot)

05.04.2022

## REMINDER

## NHSGGC Pharmaceutical List as at 1<sup>st</sup> April 2022



Pharmaceutical  
Index Apr 22.pdf



rpt\_PharmaceuticalL  
ist.pdf



Pharmaceutical  
Amendments April 2

The following are attached and can also be found on the Community Pharmacy Website: [contractor lists](#)

1. Complete alphabetical index.
2. Complete Pharmaceutical List.
3. A list of amendments made since the previous notification.

Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.

Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot) as soon as possible. This will allow our records and the Pharmaceutical List to be updated.

Next Update is due – 1<sup>st</sup> July 2022

Lauren Keenan  
05.04.2022

## REMINDER

### Reminder: Please use NEO to report OST Missed Dose/Report Concern/Rx Issue rather than phoning ADRS



Neo OST User  
Guide- Update Nov










In order to improve the communication and ensure an audit trail of communication, a new feature was added to the NEO OST module in November 2021. This feature allows the reporting of 3 missed OST doses/patient concerns/prescription issues via NEO rather than phoning or emailing the ADRS prescribing team. When this feature is utilised an email will be sent directly to the designated team attached to the patient.


**Currently only 94/254 pharmacies providing OST services have used the new function to report missed doses.**

The previous system for monitoring and reporting missed doses of OST relies on pharmacies reporting to ADRS/GP practices via telephone. Pharmacies report there can be difficulty contacting ADRS teams due to engaged phone lines and the subsequent delay in reporting can delay outreach welfare checks and impact prescribing decisions to continue optimal OST doses and ensure patient safety. Lack of a robust process and communication challenges are a critical risk when managing OST prescriptions and patient care.

**IMPORTANT : This feature can only be utilised if the patient is prescribed by ADRS. If the prescription is from a GP as part of the Shared Care Scheme them you should continue to report missed doses and concerns via phone as is current practice.**

Click to  
report missed  
doses or  
concerns to  
ADRS

Last Name	First Name	CHI Number / DoB	Service Provided	Remove From Next Month's List
   Barnes	James	21/06/1985	<input checked="" type="checkbox"/>	<input type="checkbox"/>
   Doe	Jane	1610896767	<input checked="" type="checkbox"/>	<input type="checkbox"/>
   Grogan	Carron	1234567891	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

When contact with the ADRS team is required the  should be clicked and 3 options will appear. If you have not already edited the patient details to add the ADRS team you will be prompted to do so before submitting a message. The appropriate subject should be clicked and a free text box will appear allowing additional information to be added to the message.

**Please ensure clinically appropriate language when using this facility.**

**Reporting 3 consecutive missed doses-** Please enter **date of last dispensed dose** in the free text box and any other information you feel is relevant.

**Missed doses should be reported via NEO by 10.30am** and the team have been directed to respond via phone/email by 12.30pm on the same day to advise of the

	<p>clinical management plan for the patient allowing time for a new prescription to be issued if necessary.</p> <p>The “Report Concern” function consists of a free text box enabling pharmacy staff to report any less urgent concerns such as frequent but non consecutive missed doses, changes in presentation, refused doses, concerns around welfare of children in the patients care etc. It also ensures there is an audit trail of any contact that has been made. NEO will maintain records of reported missed doses/concerns reported, within each patient’s record.</p> <p>Please contact the team by phone via the dedicated professional line for any urgent patient issues.</p> <p><b>Full guidance on use of the OST module is attached.</b></p> <p>Please contact <a href="mailto:adrs.pharmacyteam@ggc.scot.nhs.uk">adrs.pharmacyteam@ggc.scot.nhs.uk</a> if you have any questions</p> <p>31.03.22</p>
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<b>REMINDER</b>	<b>Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022</b>
	<p>We are delighted to invite all pharmacy teams to join this RPS Scotland event to:</p> <ul style="list-style-type: none"> <li>• Share and celebrate innovative pharmacy practice</li> <li>• Gain inspiration from an agenda focused on positivity</li> <li>• Network with colleagues from across Scotland</li> </ul> <p>The event will take place at the Strathclyde Technology and Innovation Centre in Glasgow on Sunday 29 May from 10am-4pm with lunch included. Attendance is free for RPS members and £50 for non-members.</p> <p>The theme of celebration will be underpinned by the RPS Scotland vision for future of pharmacy, Pharmacy 2030, published in February and available at: <a href="https://www.rpharms.com/pharmacy2030">https://www.rpharms.com/pharmacy2030</a></p> <p><b>Call for speakers</b> We would love you to take part: we have a number of 5-10 minute speaker slots available at the event for pharmacy teams to share their best practice. Please submit examples via the RPS Scotland website by 14 April using the following form: <a href="https://www.rpharms.com/scotland/sharing-best-practice">https://www.rpharms.com/scotland/sharing-best-practice</a></p> <p><b>Register to attend</b> For more details and to register: <a href="https://eu-admin.eventscloud.com/website/7631/">https://eu-admin.eventscloud.com/website/7631/</a></p> <p>Please get in touch if you have any queries. We look forward to seeing you there.</p> <p>Clare Morrison 30.03.22</p>

<b>REMINDER</b>	<b>CANCELLATION - Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” 31st March Sessions</b>
 <p>Discharge Project Flash Report March 20</p>	<p>Dear Colleagues</p> <p><u><a href="#">Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” (45 min sessions)</a></u></p> <p>Please note that the Discharge Project webinars due to be held on <b><u>Thursday 31st of March have been CANCELLED.</u></b></p>



	<p><b>An update / rescheduled dates will be sent out once confirmed.</b></p> <p>29.03.22</p>
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<b>REMINDER</b>	<b>Letters from Payment Verification (PV) for Prescriptions for the Supply of Ranitidine tablets from April 2020</b>
	<p>We have been made aware of concerns raised by contractors in relation to the circulation of letters from Payment Verification (PV), regarding remuneration for prescriptions for the supply of Ranitidine tablets from April 2020.</p> <p>In order for us to look into these concerns we will be contacting PV to put a temporary hold on this exercise while we investigate and work with the Contractors Committee to fully understand the implications of this decision.</p> <p>We will advise you in due course as to the outcome of these discussions.</p> <p>Apologies for the inconvenience that this has caused.</p> <p>Alan Harrison 29.03.22</p>

<b>REMINDER</b>	<b>Disopyramide Availability</b>
	<p>There is currently a major shortage in all preparations of Disopyramide which is affecting patient care across NHS GGC. Our colleagues within the Acute sector have asked us to reach out to Community Pharmacies to try and identify where there may be stock available for patients to access.</p> <p>If you have any unused stock or stock that is not for one of your patients which is required in the next month then please advise us by contacting - <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p> <p>Alan Harrison 29.03.22</p>

<b>REMINDER</b>	<b>Travel Health Arrangements</b>
	<p>In line with the vaccination transformation programme general practice will no longer be required to provide travel health services from 1<sup>st</sup> April 2022.</p> <p>Patients should be asked to access information on what vaccinations are required, together with malarial and safe travel advice at <a href="#">Home - Fit for Travel</a>. The website allows then to select their destination and then view the requirements for the destination before contacting the providers on the board website.</p> <p>4 Travel Vaccines are available on the NHS (Typhoid, Hepatitis A, DPT and Cholera) at no direct cost to the patient. Any other vaccinations will incur a cost to the patient as at present</p> <p>There is also a GGC webpage; <a href="https://www.nhsggc.scot/your-health/general-vaccinations/overseas-travel-vaccinations">https://www.nhsggc.scot/your-health/general-vaccinations/overseas-travel-vaccinations</a></p> <p>A QR code which allows patients to scan information can be found here:</p>



Both the QR code and the links to the Board Website can be added to any practice website. Further promotional information on the Service Providers will be sent to all Contractors in due course.

Jane A. Beresford - Public Health Programme Manager - Vaccinations

28.03.22

## REMINDER

### Tegretol Retard Supply Issue

There is an ongoing shortage with Tegretol Retard 400mg tablets. This is currently out of stock and expected to be resolved mid-April. There has been an increase in demand of the other prolonged release preparations as a result of this. Novartis are increasing the stock holdings of Tegretol Retard 200mg, over the next few weeks. There are quotas in situ for all Tegretol preparations.

Could pharmacies please clarify with prescribers if using the 200mg PR preparation is suitable in the first instance until this is resolved. If there is none available in the wholesalers, pharmacies can contact Novartis on (0)845 741 9442 or [novartis.customercare@novartis.com](mailto:novartis.customercare@novartis.com)

I can be contacted at [prescribing@ggc.scot.nhs.uk](mailto:prescribing@ggc.scot.nhs.uk) should there be any problems with this

Alison McAuley  
28.03.22

## REMINDER

### Communication on Nutilis Powder formulation, scoop weight and case size changes to align to the International Dysphagia Diet Standardisation Initiative (IDDSI)



Nutilis Powder IDDSI  
formulation and scoop


Please find attached information on changes to Nutilis Powder to align with IDDSI which will happen in early April 2022.


Nutilis Powder is starch-based thickener which is a non-formulary product within NHSGGC. The formulary preferred list first line product is Nutilis Clear which is a gum-based product. There are currently less than 15 patients in NHSGGC prescribed Nutilis Powder and they are all being contacted directly by a Speech and Language Therapist or another Health Care Professional to discuss the changes.

In early April the labelling, scoop colour, scoop size and case size will change but the PIP codes and AAH codes will not change. All new tins will have a sticker on the lid for the first 6 months of production. If you are dispensing one of the new tins, please check with the patient they are confident that they understand the scoop and directions for use have changed.


If you have any questions, please contact [presupdiet@ggc.scot.nhs.uk](mailto:presupdiet@ggc.scot.nhs.uk)


Una Cuthbert Dietetic Manager Prescribing.  
24.03.22

REMINDER	NES Supervised Learning Events
	<p>NES Pharmacy are undertaking work to support the supervision of learner in practice and have developed the events below to help support any member of the pharmacy team who are supporting a learner undertaking any training in practice.</p> <p><b>Supervised Learning Events Workshops</b> – Supervised learning Events are tools that enable learners to be provided with feedback and support them in development of their practice. These are quick and easy tools to use and enable learners to develop evidence in a quick and efficient manner. To support the use of Supervised learning events in practice, NES pharmacy is running a series of workshops where any member of the pharmacy workforce can attend to hear more about supervised learning events and discuss how these can be used in practice. Book onto these sessions via the <a href="#">‘Supervised learning events workshops’</a> page on Turas.</p> <p><b>Supervision Peer review and support session</b> – Feedback from our learning needs analysis highlighted that colleagues across the workforce were keen to have peer support sessions around educational supervision to help support and upskill colleagues supporting learners in practice. We are therefore running national peer review and support sessions which are available to book onto via the <a href="#">‘Supervisor peer review and support session’</a> Turas page.</p> <p>Peter Hamilton Principal Lead – Professional Development Senior Educator – Foundation Training West Region NHS Education For Scotland 3rd Floor, 2 Central Quay 89 Hydepark Street Glasgow G3 8BW <a href="mailto:peter.hamilton@nhs.scot">peter.hamilton@nhs.scot</a></p> <p> <a href="#">Chat with me on Teams!</a></p> <p>23.03.22</p>

REMINDER	Business Continuity Planning Process
 <p>Business Continuity Plan Template Jan 202</p>	<p><b>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</b></p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board’s service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board’s Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a</p>

	<p>material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and to ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none"> <li>- <b>All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made;</b></li> <li>- <b>Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made.</b></li> </ul> <p>Completed templates should be submitted electronically to: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>. It would be helpful if you could mark the following in the Subject Line: <b>BCP Submission – Contractor Code:**** (insert your contractor code)</b>.</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: <a href="https://www.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>23.03.22</p>
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<b>REMINDER</b>	<b>Health Improvement Poster</b>
 Health Improv Service Poster.pdf	<p>Please find attached a poster from the Health Improvement Team detailing the services they provide.</p> <p>If you have any suggestions on how the Health Improvement Team can help your pharmacy, please contact them on – <a href="mailto:PharmacyHIT@ggc.scot.nhs.uk">PharmacyHIT@ggc.scot.nhs.uk</a> or 0141-201-4945.</p> <p>22.03.22</p>


<b>REMINDER</b>	<b>Medicine Donations to the Ukraine</b>
 2022-03-14 CPO - Medicines Donations	<p>Donation of medicines to the Ukraine</p> <p>Please find attached letter that sets out the actions being taken in a coordinated way across the UK to ensure medical supplies including medicines specifically requested by the authorities in Ukraine are being made available to support humanitarian efforts.</p> <p>Alan Harrison 21.03.22</p>

<b>REMINDER</b>	<b>PCA(P)(2022) (06) – Universal Access Lateral Flow Device Test Kits – Community Pharmacy Covid-19 Test Kit Distribution Service – End date for the service</b>
	<p>Please find link to Scottish Government circular PCA(P)(2022) (06) which relates to the distribution of Lateral Flow Devices. Please note that after the 31st of March there will be no payments authorised for the distribution of kits so, please ensure that all staff are communicated with this message to ensure that existing kits are utilised before the deadline date.</p>

	<a href="#">PCA(P)(2022)06 - Universal access lateral flow device test kits - community pharmacy covid-19 test kit distribution service - end date for the service (scot.nhs.uk)</a>  Alan Harrison 21.03.22
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<b>REMINDER</b>	<b>Advanced Notification – Q4 Customer Complaints / Whistleblowing &amp; Annual Survey</b>
	<p>Q4 Customer Complaints / Whistleblowing &amp; Annual Webropol survey, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday <b>28th March 2022</b>.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor          21.03.22</p>

<b>REMINDER</b>	<b>Seasonal Influenza: Use of Antivirals 2021-22</b>
	<p>Please find link to circular relating to the prescribing of Antivirals for Influenza.  <a href="https://www.sehd.scot.nhs.uk/cmo/CMO(2022)09.pdf">https://www.sehd.scot.nhs.uk/cmo/CMO(2022)09.pdf</a></p> <p>21.03.22</p>

<b>REMINDER</b>	<b>Area Pharmaceutical Committee Meetings Update</b>
 Area Pharmaceutical Committee meetings	<p>Please find attached letter of the Area Pharmaceutical Committee meetings update.</p> <p>21.03.22</p>


We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

In this edition –

- **FINAL REMINDER: Business Continuity Planning Process**

<b>ACTION</b>	<b>FINAL REMINDER: Business Continuity Planning Process</b>
 <p>Business Continuity Plan Template Jan 2022 Attached</p>	<p><b>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</b></p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and to ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none"> <li>- <b>All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made;</b></li> <li>- <b>Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made.</b></li> </ul> <p>Completed templates should be submitted electronically to: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> by <b>Friday 29<sup>th</sup> April 2022</b>. It would be helpful if you could mark the following in the Subject Line: <b>BCP Submission – Contractor Code:**** (insert your contractor code)</b>.</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter.</p>

Further details on the Business Continuity Planning process is available from: [NHS  
Community Pharmacy Website \(scot.nhs.uk\)](https://www.scot.nhs.uk/nhs)

14.04.22

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)




**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**


In this edition –

- **Class 4 Medicines Defect Information: Pfizer Limited, Depo-Medrone with Lidocaine 40 mg/mL (1 mL and 2 mL vials – single vial preparations), EL (22)A/18**
- **Urgent Safety Notice – BD ROWA Vmax and BD ROWA Smart**

<b>ACTION</b>	<b>Class 4 Medicines Defect Information: Pfizer Limited, Depo-Medrone with Lidocaine 40 mg/mL (1 mL and 2 mL vials – single vial preparations), EL (22)A/18</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-pfizer-limited-depo-medrone-with-lidocaine-40-mg-slash-ml-1-ml-and-2-ml-vials-single-vial-preparations-el-22-a-slash-18">https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-pfizer-limited-depo-medrone-with-lidocaine-40-mg-slash-ml-1-ml-and-2-ml-vials-single-vial-preparations-el-22-a-slash-18</a>



<b>ACTION</b>	<b>Urgent Safety Notice – BD ROWA Vmax and BD ROWA Smart</b>
 BD ROWA Vmax.pdf	Please find attached safety notice.  21.04.22


**REMINDERS AND UPDATES:**

<b>REMINDER</b>	<b>FINAL REMINDER: Business Continuity Planning Process</b>
 Business Continuity Plan Template Jan 2022	<p><b>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</b></p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a</p>



	<p>material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and to ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none"> <li>- <b>All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made;</b></li> <li>- <b>Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made.</b></li> </ul> <p>Completed templates should be submitted electronically to: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> by <b>Friday 29<sup>th</sup> April 2022</b>. It would be helpful if you could mark the following in the Subject Line: <b>BCP Submission – Contractor Code:**** (insert your contractor code)</b>.</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: <a href="https://www.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>14.04.22</p>
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<b>REMINDER</b>	<b>Ukrainian Refugee Support Service</b>
 a-guide-to-nhs-scotland-services-for-di  ukrainian-version-nhs-pharmacy-first-sc	<p>You will be aware of the current conflict in Ukraine and the subsequent displacement of Ukrainian refugees across many countries in Europe and further afield.</p> <p>We have attached two documents that you may find useful in explaining general healthcare services as well as the Pharmacy First Service to any Ukrainian patients attending your pharmacy.</p> <p>Alan Harrison 12.04.22</p>

<b>REMINDER</b>	<b>CPNS Service – Frequently Asked Question Document</b>
 FAQ CP CPNS March 2022 v2 0704:	<p>As previously intimated, please find attached a FAQ document to support the CPNS Service. You can also access this resource via the CPDT website at: <a href="https://www.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Janine Glen 12.04.22</p>

<b>REMINDER</b>	<b>NHS Circular PCA(P)(2022)07 - Community Pharmacy Public Health Service Poster Campaigns 2022 - PHS poster campaign update - April 2022</b>
	<p><a href="https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf</a></p> <p>11.04.22</p>

<b>REMINDER</b>	<b>Reporting of Missed Doses for OST Patients</b>
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	<p>Following on from the updates to NEO in November regarding the recording of missed doses and reporting of patient concerns, I would like to share with you a review of the information we have received from colleagues in the ADRS service.</p> <p><b>94/254</b> (37%) pharmacies providing OST have used the Missed dose module since launch in mid- November  <b>805</b> reports have been made in total</p> <p>426 reports of 3 consecutive missed doses  230 reports of issues with Rx  149 reports of concerns for patient</p> <p>The number of reports coming in per month continues to rise which is allowing the ADRS service and others an opportunity to intervene at an early stage in managing patient care. What is hugely encouraging is the number of reports of concern that community pharmacy teams are raising when they feel that a patient could do with some additional support.</p> <p>Feedback from both the pharmacy teams and the ADRS teams has been hugely positive as more interactions are occurring between the two services making care more joined up and less time consuming when individuals previously had to chase around different options to try and get the correct person to speak to.</p> <p>I would urge more Pharmacies to utilise these functions that we now have on NEO to ensure that more patients are able to receive a quick intervention into their care.</p> <p>Many thanks for the support that you are giving to one of the most vulnerable cohorts of patients we service and i look forward to seeing these numbers grow in the future.</p> <p>Alan Harrison  11.04.22</p>
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<b>REMINDER</b>	<b>Child Protection Webinar Information</b>
 NES Webinar - child protection training     Registering for Turas Learn.doc	<p><b><u>Date for your Diary - Thursday 5<sup>th</sup> May 2022 @ 7.00pm</u></b></p> <p>Child Protection - NES Webinar</p> <p>This training is to support all Community Pharmacy Staff to be able to identify signs of child abuse and neglect and where to direct concerns. This may be especially relevant to those pharmacists who provide EHC services.</p> <p>See attached flyer for further information - including how to book.</p> <p>For any additional information please contact : <a href="mailto:Lynsey.boyle@ggc.scot.nhs.uk">Lynsey.boyle@ggc.scot.nhs.uk</a></p> <p>05.04.22</p>

<b>REMINDER</b>	<b>Guidance on Disclosure for Healthcare Professionals</b>
	<p><b>Commencement of the Forensic Medical Services (Victims of Sexual Offences) (Scotland) Act 2021 (“FMS Act”) and implementation of self-referral services on 1st April 2022.</b></p> <p><b>The FMS Act</b></p> <p>The Forensic Medical Services (Victims of Sexual Offences) (Scotland) Act 2021 (FMS Act) will come into force on 1 April 2022. It places a statutory duty on health boards to provide forensic medical services for victims of sexual offences. The Act establishes a</p>

legal framework for consistent access to “self-referral” where a victim can access healthcare and request a Forensic Medical Examination (FME) without first having to make a report to the police. In addition, and as part of a person centred approach, individuals will be able to request the sex of their examiner involved in their care.

### **Self-referral**

Self-referral means that people don't need to be referred by a GP or other healthcare professional to access a Sexual Assault Response Co-ordination Service (SARCS). A SARCS will be available in each health board to address people's immediate healthcare needs and if appropriate, to access a FME, which could gather forensic evidence which could help the police to confirm the identity of the person who carried out the assault. The SARCS will keep this evidence for a period of 26 months, in case people want to tell the police at a later date.

NHS Inform will provide information on how to access self-referral services through a new national 24/7/365 telephony service hosted by NHS 24. Information on the service can be found at [www.nhsinform.scot/sarcs](http://www.nhsinform.scot/sarcs)

### **Guidance for Healthcare professionals**

As a Healthcare professional you may find yourself in a position where a person discloses to you that they have been raped or sexually assaulted. It is important that you know what to do if that happens. A guidance document, which should be used from 1 April 2022, has been developed that summarises how to support someone who discloses rape or sexual assault and the options available to them. This guidance will be available from 1 April 2022 and can be accessed here:

<http://www.gov.scot/isbn/9781804351826>

### **Material produced**

A range of material to support the implementation of self-referral services has been developed by the CMO Taskforce for Rape and Sexual Assault and can be found here from 1 April 2022

<https://www.gov.scot/groups/taskforce-to-improve-services-for-rape-and-sexual-assault-victims/>

### **Marketing campaign**

A national marketing campaign will be launched on 4 April. It will raise awareness and understanding of SARCS and direct people to NHS Inform.

There will be a range of digital content across social media and online platforms and posters will be appearing throughout Scottish cities in a wide range of venues including pharmacies, pubs/clubs, further education and bus shelters.




A digital toolkit has been produced which will be available from 4 April. There is a range of material which may increase your understanding of the SARCS service: please feel free to use any of the products across your organisation too.











<https://sgmarketing-newsroom.prgloo.com/resources/f/safer-scotland-campaigns/rape-and-sexual-assault-self-referral-campaign>


**Thank you for your support for this important work.**

[CMOTaskforce.Secretariat@gov.scot](mailto:CMOTaskforce.Secretariat@gov.scot)

05.04.2022

REMINDER	NHSGGC Pharmaceutical List as at 1 <sup>st</sup> April 2022
 Pharmaceutical Index Apr 22.pdf  rpt_Pharmaceutical List.pdf  Pharmaceutical Amendments April 2	<p>The following are attached and can also be found on the Community Pharmacy Website: <a href="#">contractor lists</a></p> <ol style="list-style-type: none"> <li>1. Complete alphabetical index.</li> <li>2. Complete Pharmaceutical List.</li> <li>3. A list of amendments made since the previous notification.</li> </ol> <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p><b>Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</b></p> <p><b>Next Update is due – 1<sup>st</sup> July 2022</b></p> <p>Lauren Keenan 05.04.2022</p>

REMINDER	Reminder: Please use NEO to report OST Missed Dose/Report Concern/Rx Issue rather than phoning ADRS																				
 Neo OST User Guide- Update Nov	<p>In order to improve the communication and ensure an audit trail of communication, a new feature was added to the NEO OST module in November 2021. This feature allows the reporting of 3 missed OST doses/patient concerns/prescription issues via NEO rather than phoning or emailing the ADRS prescribing team. When this feature is utilised an email will be sent directly to the designated team attached to the patient.</p> <p><b>Currently only 94/254 pharmacies providing OST services have used the new function to report missed doses.</b></p> <p>The previous system for monitoring and reporting missed doses of OST relies on pharmacies reporting to ADRS/GP practices via telephone. Pharmacies report there can be difficulty contacting ADRS teams due to engaged phone lines and the subsequent delay in reporting can delay outreach welfare checks and impact prescribing decisions to continue optimal OST doses and ensure patient safety. Lack of a robust process and communication challenges are a critical risk when managing OST prescriptions and patient care.</p> <p><b>IMPORTANT : This feature can only be utilised if the patient is prescribed by ADRS. If the prescription is from a GP as part of the Shared Care Scheme then you should continue to report missed doses and concerns via phone as is current practice.</b></p> <div data-bbox="296 1653 459 1832" style="border: 1px solid red; padding: 5px; margin-bottom: 10px;">       Click to report missed doses or concerns to ADRS     </div> <table border="1" data-bbox="375 1892 1556 2094"> <thead> <tr> <th>Last Name</th> <th>First Name</th> <th>CHI Number / DoB</th> <th>Service Provided</th> <th>Remove From Next Month's List</th> </tr> </thead> <tbody> <tr> <td> Barnes</td> <td>James</td> <td>21/06/1985</td> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td> Doe</td> <td>Jane</td> <td>1610896767</td> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td> Grogan</td> <td>Carron</td> <td>1234567891</td> <td><input checked="" type="checkbox"/></td> <td><input checked="" type="checkbox"/></td> </tr> </tbody> </table>	Last Name	First Name	CHI Number / DoB	Service Provided	Remove From Next Month's List	 Barnes	James	21/06/1985	<input checked="" type="checkbox"/>	<input type="checkbox"/>	 Doe	Jane	1610896767	<input checked="" type="checkbox"/>	<input type="checkbox"/>	 Grogan	Carron	1234567891	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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 Grogan	Carron	1234567891	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>																	

When contact with the ADRS team is required the  should be clicked and 3 options will appear. If you have not already edited the patient details to add the ADRS team you will be prompted to do so before submitting a message. The appropriate subject should be clicked and a free text box will appear allowing additional information to be added to the message.

**Please ensure clinically appropriate language when using this facility.**

**Reporting 3 consecutive missed doses-** Please enter **date of last dispensed dose** in the free text box and any other information you feel is relevant.

**Missed doses should be reported via NEO by 10.30am** and the team have been directed to respond via phone/email by 12.30pm on the same day to advise of the clinical management plan for the patient allowing time for a new prescription to be issued if necessary.

The “Report Concern” function consists of a free text box enabling pharmacy staff to report any less urgent concerns such as frequent but non consecutive missed doses, changes in presentation, refused doses, concerns around welfare of children in the patients care etc. It also ensures there is an audit trail of any contact that has been made. NEO will maintain records of reported missed doses/concerns reported, within each patient’s record.

Please contact the team by phone via the dedicated professional line for any urgent patient issues.

**Full guidance on use of the OST module is attached.**

Please contact [adrs.pharmacyteam@ggc.scot.nhs.uk](mailto:adrs.pharmacyteam@ggc.scot.nhs.uk) if you have any questions

31.03.22

## REMINDER

### **Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022**

We are delighted to invite all pharmacy teams to join this RPS Scotland event to:

- Share and celebrate innovative pharmacy practice
- Gain inspiration from an agenda focused on positivity
- Network with colleagues from across Scotland

The event will take place at the Strathclyde Technology and Innovation Centre in Glasgow on Sunday 29 May from 10am-4pm with lunch included. Attendance is free for RPS members and £50 for non-members.

The theme of celebration will be underpinned by the RPS Scotland vision for future of pharmacy, Pharmacy 2030, published in February and available at: <https://www.rpharms.com/pharmacy2030>

#### **Call for speakers**


We would love you to take part: we have a number of 5-10 minute speaker slots available at the event for pharmacy teams to share their best practice. Please submit examples via the RPS Scotland website by 14 April using the following form: <https://www.rpharms.com/scotland/sharing-best-practice>

#### **Register to attend**

For more details and to register: <https://eu-admin.eventscloud.com/website/7631/>

Please get in touch if you have any queries. We look forward to seeing you there.

	Clare Morrison 30.03.22
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<b>REMINDER</b>	<b>CANCELLATION - Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” 31st March Sessions</b>
 Discharge Project Flash Report March 20	<p>Dear Colleagues</p> <p><u>Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” (45 min sessions)</u></p> <p>Please note that the Discharge Project webinars due to be held on <b><u>Thursday 31st of March have been CANCELLED.</u></b></p> <p>An update / rescheduled dates will be sent out once confirmed.</p> <p>29.03.22</p>

<b>REMINDER</b>	<b>Letters from Payment Verification (PV) for Prescriptions for the Supply of Ranitidine tablets from April 2020</b>
	<p>We have been made aware of concerns raised by contractors in relation to the circulation of letters from Payment Verification (PV), regarding remuneration for prescriptions for the supply of Ranitidine tablets from April 2020.</p> <p>In order for us to look into these concerns we will be contacting PV to put a temporary hold on this exercise while we investigate and work with the Contractors Committee to fully understand the implications of this decision.</p> <p>We will advise you in due course as to the outcome of these discussions.</p> <p>Apologies for the inconvenience that this has caused.</p> <p>Alan Harrison 29.03.22</p>

<b>REMINDER</b>	<b>Disopyramide Availability</b>
	<p>There is currently a major shortage in all preparations of Disopyramide which is affecting patient care across NHS GGC. Our colleagues within the Acute sector have asked us to reach out to Community Pharmacies to try and identify where there may be stock available for patients to access.</p> <p>If you have any unused stock or stock that is not for one of your patients which is required in the next month then please advise us by contacting - <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p> <p>Alan Harrison 29.03.22</p>

<b>REMINDER</b>	<b>Travel Health Arrangements</b>
	<p>In line with the vaccination transformation programme general practice will no longer be required to provide travel health services from 1<sup>st</sup> April 2022.</p> <p>Patients should be asked to access information on what vaccinations are required, together with malarial and safe travel advice at <a href="#">Home - Fit for Travel</a>. The website allows</p>

then to select their destination and then view the requirements for the destination before contacting the providers on the board website.

4 Travel Vaccines are available on the NHS (Typhoid, Hepatitis A, DPT and Cholera) at no direct cost to the patient. Any other vaccinations will incur a cost to the patient as at present

There is also a GGC webpage; <https://www.nhsggc.scot/your-health/general-vaccinations/overseas-travel-vaccinations>

A QR code which allows patients to scan information can be found here:



Both the QR code and the links to the Board Website can be added to any practice website. Further promotional information on the Service Providers will be sent to all Contractors in due course.

Jane A. Beresford - Public Health Programme Manager - Vaccinations

28.03.22

REMINDER	Tegretol Retard Supply Issue
	<p>There is an ongoing shortage with Tegretol Retard 400mg tablets. This is currently out of stock and expected to be resolved mid-April. There has been an increase in demand of the other prolonged release preparations as a result of this. Novartis are increasing the stock holdings of Tegretol Retard 200mg, over the next few weeks. There are quotas in situ for all Tegretol preparations.</p> <p>Could pharmacies please clarify with prescribers if using the 200mg PR preparation is suitable in the first instance until this is resolved. If there is none available in the wholesalers, pharmacies can contact Novartis on (0)845 741 9442 or <a href="mailto:novartis.customercare@novartis.com">novartis.customercare@novartis.com</a></p> <p>I can be contacted at <a href="mailto:prescribing@ggc.scot.nhs.uk">prescribing@ggc.scot.nhs.uk</a> should there be any problems with this</p> <p>Alison McAuley 28.03.22</p>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update




Date: Tuesday 26<sup>th</sup> April 2022



**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**


In this edition –

- **Levonorgestrel PGD V11**
- **Community Pharmacy Palliative Care Leaflet**
- **F.A.O Participants in CP Nutrition Support Service**

ACTION	Levonorgestrel PGD V11
 Rev 2023 20 Levonorgestrel V11.  EHC Single signing sheet.pdf  Flowchart and Proforma Local NHS	<p>The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. <a href="https://www.nhs.uk/community-pharmacy-website">NHS Community Pharmacy Website (scot.nhs.uk)</a> This must be signed before the old PGD expires end of May 2022.</p> <p>Please return the signature sheet by <b>Friday 27<sup>th</sup> May 2022</b> to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.</p> <p>The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;</p> <ul style="list-style-type: none"> <li>• All clients should be offered Copper-IUD as first line choice</li> <li>• If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart)</li> <li>• Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart)</li> </ul> <p>Pamela MacIntyre 21.04.22</p>

ACTION	Community Pharmacy Palliative Care Leaflet
	<p>We recently posted out the latest Community Pharmacy Palliative Care Leaflet to all pharmacies which you should have received by now.</p> <p>If you have not received a leaflet, please contact <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> and we will arrange for another one to be sent to you.</p> <p>21.04.22</p>



ACTION	F.A.O Participants in CP Nutrition Support Service
 CPNSS - SLA - 2022 - Version 2 - Final.doc	<p>Attached is an updated SLA which is slightly different to the original version sent out previously.</p> <p>There is no change to any clinical aspect of the SLA. You should refer to the version control within the document for details of the changes.</p> <p><b>There is no need to re-sign the SLA. This is being redistributed purely for information purposes.</b></p> <p>All information regarding this service can be found on the CPDT website <a href="#">here</a></p> <p>26.04.22</p>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –


- **Opiate Substitution Therapy – April Payments (March Claims)**
- **Class 2 Medicines Recall: Crescent Pharma Limited, Paroxetine 40mg Film Coated Tablets, EL(22)A/19**
- **Class 2 Medicines Recall: Fresenius Kabi Limited, Sodium bicarbonate 1.26% Solution for infusion, EL(22)A/20**




ACTION	<b>Opiate Substitution Therapy – April Payments (March Claims)</b>
	<p>Thanks to a diligent contractor who checked his local remittance immediately, it appears that no OST payments have been made via the local payment arrangements in April.</p> <p>I can only apologise for this oversight.</p> <p>I have made arrangements for PSD to make an out of course payment which will be made in the next 3-5 days.</p> <p>These payments will appear in May's PPD9 statement as a payment and a recovery, with a final payment appearing in your regional payment schedule in May.</p> <p>Please accept my apologies for this inconvenience.</p> <p>Janine Glen – Contracts Manager 27.04.22</p>

ACTION	<b>Class 2 Medicines Recall: Crescent Pharma Limited, Paroxetine 40mg Film Coated Tablets, EL(22)A/19</b>
	<p><a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-crescent-pharma-limited-paroxetine-40mg-film-coated-tablets-el-22-a-slash-19">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-crescent-pharma-limited-paroxetine-40mg-film-coated-tablets-el-22-a-slash-19</a></p> <p>28.04.22</p>


ACTION	<b>Class 2 Medicines Recall: Fresenius Kabi Limited, Sodium bicarbonate 1.26% Solution for infusion, EL(22)A/20</b>
	<p><a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-fresenius-kabi-limited-sodium-bicarbonate-1-dot-26-percent-solution-for-infusion-el-22-a-slash-20">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-fresenius-kabi-limited-sodium-bicarbonate-1-dot-26-percent-solution-for-infusion-el-22-a-slash-20</a></p> <p>28.04.22</p>


## REMINDERS AND UPDATES:



REMINDER	F.A.O Participants in CP Nutrition Support Service
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REMINDER	Levonorgestrel PGD V11
 Rev 2023 20 Levonorgestrel V11.i  EHC Single signing sheet.pdf  Flowchart and Proforma Local NHS	<p>The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. <a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a> This must be signed before the old PGD expires end of May 2022.</p> <p>Please return the signature sheet by <b>Friday 27<sup>th</sup> May 2022</b> to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.</p> <p>The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;</p> <ul style="list-style-type: none"><li>• All clients should be offered Copper-IUD as first line choice</li><li>• If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart)</li><li>• Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart)</li></ul> <p>Pamela MacIntyre 21.04.22</p>

REMINDER	Community Pharmacy Palliative Care Leaflet
	<p>We recently posted out the latest Community Pharmacy Palliative Care Leaflet to all pharmacies which you should have received by now.</p> <p>If you have not received a leaflet, please contact <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> and we will arrange for another one to be sent to you.</p> <p>21.04.22</p>

<b>REMINDER</b>	<b>Urgent Saftey Notice – BD ROWA Vmax and BD ROWA Smart</b>
 BD ROWA Vmax.pdf	Please find attached safety notice.  21.04.22

<b>REMINDER</b>	<b>FINAL REMINDER: Business Continuity Planning Process</b>
 Business Continuity Plan Template Jan 2022	<p><b>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</b></p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and to ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none"> <li>- <b>All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made;</b></li> <li>- <b>Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made.</b></li> </ul> <p>Completed templates should be submitted electronically to: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> by <b>Friday 29<sup>th</sup> April 2022</b>. It would be helpful if you could mark the following in the Subject Line: <b>BCP Submission – Contractor Code:**** (insert your contractor code)</b>.</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter.            Further details on the Business Continuity Planning process is available from: <a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>14.04.22</p>



<b>REMINDER</b>	<b>Ukrainian Refugee Support Service</b>
 a-guide-to-nhs-scotland-services-for-di  ukrainian-version-nhs-pharmacy-first-sc	<p>You will be aware of the current conflict in Ukraine and the subsequent displacement of Ukrainian refugees across many countries in Europe and further afield.</p> <p>We have attached two documents that you may find useful in explaining general healthcare services as well as the Pharmacy First Service to any Ukrainian patients attending your pharmacy.</p> <p>Alan Harrison 12.04.22</p>

<b>REMINDER</b>	<b>CPNS Service – Frequently Asked Question Document</b>
 FAQ CP CPNS March 2022 v2 0704:	<p>As previously intimated, please find attached a FAQ document to support the CPNS Service. You can also access this resource via the CPDT website at: <a href="https://www.nhs.uk/community-pharmacy-website/">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Janine Glen 12.04.22</p>

<b>REMINDER</b>	<b>NHS Circular PCA(P)(2022)07 - Community Pharmacy Public Health Service Poster Campaigns 2022 - PHS poster campaign update - April 2022</b>
	<p><a href="https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf</a></p> <p>11.04.22</p>

<b>REMINDER</b>	<b>Reporting of Missed Doses for OST Patients</b>
	<p>Following on from the updates to NEO in November regarding the recording of missed doses and reporting of patient concerns, I would like to share with you a review of the information we have received from colleagues in the ADRS service.</p> <p><b>94/254</b> (37%) pharmacies providing OST have used the Missed dose module since launch in mid- November  <b>805</b> reports have been made in total</p> <p>426 reports of 3 consecutive missed doses  230 reports of issues with Rx  149 reports of concerns for patient</p> <p>The number of reports coming in per month continues to rise which is allowing the ADRS service and others an opportunity to intervene at an early stage in managing patient care. What is hugely encouraging is the number of reports of concern that community pharmacy teams are raising when they feel that a patient could do with some additional support.</p> <p>Feedback from both the pharmacy teams and the ADRS teams has been hugely positive as more interactions are occurring between the two services making care more joined up and less time consuming when individuals previously had to chase around different options to try and get the correct person to speak to.</p> <p>I would urge more Pharmacies to utilise these functions that we now have on NEO to ensure that more patients are able to receive a quick intervention into their care.</p> <p>Many thanks for the support that you are giving to one of the most vulnerable cohorts of patients we service and i look forward to seeing these numbers grow in the future.</p>

	Alan Harrison 11.04.22
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<b>REMINDER</b>	<b>Child Protection Webinar Information</b>
 NES Webinar - child protection training  Registering for Turas Learn.doc	<p><b><u>Date for your Diary - Thursday 5<sup>th</sup> May 2022 @ 7.00pm</u></b></p> <p>Child Protection - NES Webinar</p> <p>This training is to support all Community Pharmacy Staff to be able to identify signs of child abuse and neglect and where to direct concerns. This may be especially relevant to those pharmacists who provide EHC services.</p> <p>See attached flyer for further information - including how to book.</p> <p>For any additional information please contact : <a href="mailto:Lynsey.boyle@ggc.scot.nhs.uk">Lynsey.boyle@ggc.scot.nhs.uk</a></p> <p>05.04.22</p>

<b>REMINDER</b>	<b>Guidance on Disclosure for Healthcare Professionals</b>
	<p><b>Commencement of the Forensic Medical Services (Victims of Sexual Offences) (Scotland) Act 2021 (“FMS Act”) and implementation of self-referral services on 1st April 2022.</b></p> <p><b>The FMS Act</b></p> <p>The Forensic Medical Services (Victims of Sexual Offences) (Scotland) Act 2021 (FMS Act) will come into force on 1 April 2022. It places a statutory duty on health boards to provide forensic medical services for victims of sexual offences. The Act establishes a legal framework for consistent access to “self-referral” where a victim can access healthcare and request a Forensic Medical Examination (FME) without first having to make a report to the police. In addition, and as part of a person centred approach, individuals will be able to request the sex of their examiner involved in their care.</p> <p><b>Self-referral</b></p> <p>Self-referral means that people don’t need to be referred by a GP or other healthcare professional to access a Sexual Assault Response Co-ordination Service (SARCS). A SARCS will be available in each health board to address people’s immediate healthcare needs and if appropriate, to access a FME, which could gather forensic evidence which could help the police to confirm the identity of the person who carried out the assault. The SARCS will keep this evidence for a period of 26 months, in case people want to tell the police at a later date.</p> <p>NHS Inform will provide information on how to access self-referral services through a new national 24/7/365 telephony service hosted by NHS 24. Information on the service can be found at <a href="http://www.nhsinform.scot/sarcs">www.nhsinform.scot/sarcs</a></p> <p><b>Guidance for Healthcare professionals</b></p> <p>As a Healthcare professional you may find yourself in a position where a person discloses to you that they have been raped or sexually assaulted. It is important that you know what to do if that happens. A guidance document, which should be used from 1 April 2022, has been developed that summarises how to support someone who discloses rape or sexual assault and the options available to them. This guidance will be available from 1 April 2022 and can be accessed here:</p> <p><a href="http://www.gov.scot/isbn/9781804351826">http://www.gov.scot/isbn/9781804351826</a></p>

## Material produced

A range of material to support the implementation of self-referral services has been developed by the CMO Taskforce for Rape and Sexual Assault and can be found here from 1 April 2022

<https://www.gov.scot/groups/taskforce-to-improve-services-for-rape-and-sexual-assault-victims/>

## Marketing campaign

A national marketing campaign will be launched on 4 April. It will raise awareness and understanding of SARCS and direct people to NHS Inform.

There will be a range of digital content across social media and online platforms and posters will be appearing throughout Scottish cities in a wide range of venues including pharmacies, pubs/clubs, further education and bus shelters.

A digital toolkit has been produced which will be available from 4 April. There is a range of material which may increase your understanding of the SARCS service: please feel free to use any of the products across your organisation too.

<https://sgmarketing-newsroom.prgloo.com/resources/f/safer-scotland-campaigns/rape-and-sexual-assault-self-referral-campaign>

**Thank you for your support for this important work.**

[CMOTaskforce.Secretariat@gov.scot](mailto:CMOTaskforce.Secretariat@gov.scot)

05.04.2022

## REMINDER

## NHSGGC Pharmaceutical List as at 1<sup>st</sup> April 2022



Pharmaceutical  
Index Apr 22.pdf



rpt\_Pharmaceutical  
List.pdf



Pharmaceutical  
Amendments April 2

The following are attached and can also be found on the Community Pharmacy Website: [contractor lists](#)

1. Complete alphabetical index.
2. Complete Pharmaceutical List.
3. A list of amendments made since the previous notification.

Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.

**Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot) as soon as possible. This will allow our records and the Pharmaceutical List to be updated.**

**Next Update is due – 1<sup>st</sup> July 2022**

Lauren Keenan  
05.04.2022

## REMINDER

## Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022

We are delighted to invite all pharmacy teams to join this RPS Scotland event to:

- Share and celebrate innovative pharmacy practice

- Gain inspiration from an agenda focused on positivity
- Network with colleagues from across Scotland

The event will take place at the Strathclyde Technology and Innovation Centre in Glasgow on Sunday 29 May from 10am-4pm with lunch included. Attendance is free for RPS members and £50 for non-members.

The theme of celebration will be underpinned by the RPS Scotland vision for future of pharmacy, Pharmacy 2030, published in February and available at: <https://www.rpharms.com/pharmacy2030>

#### **Call for speakers**

We would love you to take part: we have a number of 5-10 minute speaker slots available at the event for pharmacy teams to share their best practice. Please submit examples via the RPS Scotland website by 14 April using the following form: <https://www.rpharms.com/scotland/sharing-best-practice>

#### **Register to attend**

For more details and to register: <https://eu-admin.eventscloud.com/website/7631/>

Please get in touch if you have any queries. We look forward to seeing you there.

Clare Morrison  
30.03.22

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)