






PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –


- **Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” (45 min sessions)**
- **Opiate Substitution Therapy – April Payments (March Claims)**
- **Anti Microbial Stewardship Survey for Community Pharmacists**
- **Raising Awareness of Gypsy Traveller Communities - Training Modules Available**
- **Tegretol Memo April 2022**
- **Updated Version of NHS Pharmacy First Scotland Approved List - V15 1 May 2022**
- **Pre-approved Price List for Commonly Requested Unlicensed Medicines**


ACTION	<b>Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” (45 min sessions)</b>
 2022-03-14 CPO - Medicines Donations  Discharge Project Flash Report March 21  Pharmacy Strategy 45min Spotlight Update Attached	<p>Two sessions have been arranged to update wider teams on the discharge project:-  <b>Wednesday 18<sup>th</sup> of May at 7pm and;            Thursday 19<sup>th</sup> of May at 1pm, 2022.</b></p> <p>These sessions are open to all - please attend if interested.</p> <p><b><u>Full details can be found on the attached Flyer - 45 min sessions commence at 13:00 or 19:00 (click relevant time for MSTeams link – (right click – open hyperlink)</u></b></p> <p><b>Please also find attached Discharge Project – Flash Report for information</b></p> <p>03.05.22</p>

ACTION	<b>Opiate Substitution Therapy – April Payments (March Claims)</b>
	<p>Thanks to a diligent contractor who checked his local remittance immediately, it appears that no OST payments have been made via the local payment arrangements in April.</p> <p>I can only apologise for this oversight.</p> <p>I have made arrangements for PSD to make an out of course payment which will be made in the next 3-5 days.</p> <p>These payments will appear in May’s PPD9 statement as a payment and a recovery, with a final payment appearing in your regional payment schedule in May.</p> <p>Please accept my apologies for this inconvenience.</p>

**ACTION**

**Anti Microbial Stewardship Survey for Community Pharmacists**

  
Final  
draft\_Non-pharmacist

  
Final  
draft\_Pharmacist AMS

Attached

The attached study on Antimicrobial Stewardship is led by the University of Strathclyde in collaboration with Health Improvement Scotland and is funded by NHS Education for Scotland. The purpose of this questionnaire is to explore community pharmacists' and their teams awareness, attitudes and behaviours regarding antimicrobial stewardship and their engagement with the public to raise awareness of antimicrobial resistance and the appropriate use of antimicrobials.

We would be grateful if you could support the request of the University to complete this survey and also to encourage colleagues from within your teams to complete as well. As you will see there are two distinct surveys to be completed dependent on whether the colleague is a pharmacist or part of the pharmacy team.

As well as the QR codes and information leaflets attached, the surveys can be accessed through the following links

Pharmacist: [https://strathsci.qualtrics.com/jfe/form/SV\\_3a56zd328TRXW1T](https://strathsci.qualtrics.com/jfe/form/SV_3a56zd328TRXW1T)



Non-pharmacist: [https://strathsci.qualtrics.com/jfe/form/SV\\_dhXzyKABCmS9S3b](https://strathsci.qualtrics.com/jfe/form/SV_dhXzyKABCmS9S3b)




Thanking you in anticipation of your engagement in this important evaluation


Alan Harrison  
03.05.22


**ACTION**

**Raising Awareness of Gypsy Traveller Communities - Training Modules Available**

	<p>I wanted to highlight two training modules that are available and may be of interest to community pharmacy teams.</p> <p>Within the Scottish Government's Action Plan, <a href="#">Improving the lives of Gypsy/Travellers: 2019-2021</a>, there was an action to support community pharmacists to use health literacy tools and techniques. An eLearning module on health literacy was developed and tested by community pharmacists and then originally promoted during Health Literacy month in October 2020.</p> <p>In addition to the health literacy module, there is another training module available that provides more detail explaining the background of Gypsy/Travellers and giving a rationale of why some individuals may not access healthcare services in the same way that the settled community might. For anyone undertaking this training we would recommend to do the Raising awareness module prior to the health literacy module.</p> <p>Links to both are as follows:-</p> <p><a href="#">Raising awareness of Gypsy Traveller communities   Turas   Learn (nhs.scot)</a>  <a href="#">Communication matters: why health literacy is important   Turas   Learn (nhs.scot)</a> (Note: you may not be able to access Turas without an account)</p> <p>As a follow-up from the Action Plan, we would like to raise awareness of these resources again</p> <p>Elaine Muirhead 03.04.22</p>
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<b>IMPORTANT INFORMATION</b>	<b>Tegretol Memo April 2022</b>
 Tegretol Memo April 2022.pdf Attached	Please find attached information on supply issue with Tegretol.  03.05.22

<b>UPDATE</b>	<b>Updated Version of NHS Pharmacy First Scotland Approved List - V15 1 May 2022</b>
 Approved List V15 - from 1 May 2022.doc Attached	Please find attached the updated version of the Pharmacy First Scotland Approved List.  The changes made in this edition are listed on page 2 – we have updated the Malathion 0.5% aqueous liquid pack size and also listed the Part 2 and Part 3 items that may be supplied via Pharmacy First.  03.05.22

<b>UPDATE</b>	<b>Pre-approved Price List for Commonly Requested Unlicensed Medicines</b>
 Guide Prices for Commonly Requested Attached	Please find attached the updated May 2022 pre-approved price list for commonly requested unlicensed medicines.  03.05.22

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update



Date: Thursday 5<sup>th</sup> May 2022



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In this edition –

- **Child Protection Webinar Information**
- **Drug Alert Class 2 – 21/2022 - Class 2 Medicines Recall - action with 48 hours - class 2 medicines recall - Pfizer Limited Accupro 5mg, 10mg, 20mg, 40mg film-coated tablets**
- **NHS Circulars PCA(P)(2022)9, 10 and 11 - Serious Shortage Protocol for: Oestrogel Pump-Pack 0.06% gel; Ovestin 1mg cream; and Premique Low Dose 0.3mg/1.5mg modified-release tablets**


<b>ACTION</b>	<b>Child Protection Webinar Information</b>
 NES Webinar - child protection training	<p><b><u>Date for your Diary - Thursday 5<sup>th</sup> May 2022 @ 7.00pm</u></b></p> <p>Child Protection - NES Webinar</p> <p>This training is to support all Community Pharmacy Staff to be able to identify signs of child abuse and neglect and where to direct concerns. This may be especially relevant to those pharmacists who provide EHC services.</p> <p>See attached flyer for further information - including how to book.</p> <p>For any additional information please contact : <a href="mailto:Lynsey.boyle@ggc.scot.nhs.uk">Lynsey.boyle@ggc.scot.nhs.uk</a></p> <p>05.04.22</p>
 Registering for Turas Learn.doc	


<b>ACTION</b>	<b>Drug Alert Class 2 – 21/2022 - Class 2 Medicines Recall - action with 48 hours - class 2 medicines recall - Pfizer Limited Accupro 5mg, 10mg, 20mg, 40mg film-coated tablets</b>
	<p><a href="https://www.sehd.scot.nhs.uk/publications/DC20220505drugalert21.pdf">https://www.sehd.scot.nhs.uk/publications/DC20220505drugalert21.pdf</a></p>


<b>ACTION</b>	<b>NHS Circulars PCA(P)(2022)9, 10 and 11 - Serious Shortage Protocol for: Oestrogel Pump-Pack 0.06% gel; Ovestin 1mg cream; and Premique Low Dose 0.3mg/1.5mg modified-release tablets</b>
	<p>Please find links below of 3 Serious Shortage Protocols;</p> <p>OESTROGEL® PUMP-PACK 0.06% GEL  <a href="http://scot.nhs.uk">Primary and Community Care Directorate (scot.nhs.uk)</a></p> <p>OVESTIN® 1MG CREAM  <a href="http://scot.nhs.uk">Primary and Community Care Directorate (scot.nhs.uk)</a></p> <p>PREMIQUE® LOW DOSE 0.3mg/1.5MG MODIFIED-RELEASE TABLETS  <a href="http://scot.nhs.uk">Primary and Community Care Directorate (scot.nhs.uk)</a></p>

	<p>We ask that you brief all dispensary staff on this important information and look to support patients in line with the guidance set out within each one.</p> <p>Where community pharmacy teams are altering the quantities from the quantities being requested we would ask that the appropriate electronic endorsement is made to each prescription to ensure correct payments are made.</p> <p>This information will also be supplied to GP practices to support the ongoing care of patients within our communities.</p> <p>Thank you</p> <p>Alan Harrison 05.05.22</p>
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**REMINDERS AND UPDATES:**

<b>REMINDER</b>	<b>Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” (45 min sessions)</b>
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<b>REMINDER</b>	<b>Pre-approved Price List for Commonly Requested Unlicensed Medicines</b>
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 Final draft_Non-pharmacist   Final draft_Pharmacist AMS	<p>The attached study on Antimicrobial Stewardship is led by the University of Strathclyde in collaboration with Health Improvement Scotland and is funded by NHS Education for Scotland. The purpose of this questionnaire is to explore community pharmacists' and their teams awareness, attitudes and behaviours regarding antimicrobial stewardship and their engagement with the public to raise awareness of antimicrobial resistance and the appropriate use of antimicrobials.</p> <p>We would be grateful if you could support the request of the University to complete this survey and also to encourage colleagues from within your teams to complete as well. As you will see there are two distinct surveys to be completed dependent on whether the colleague is a pharmacist or part of the pharmacy team.</p> <p>As well as the QR codes and information leaflets attached, the surveys can be accessed through the following links</p> <p>Pharmacist: <a href="https://strathsci.qualtrics.com/jfe/form/SV_3a56zd328TRXW1T">https://strathsci.qualtrics.com/jfe/form/SV_3a56zd328TRXW1T</a></p>




Non-pharmacist: [https://strathsci.qualtrics.com/jfe/form/SV\\_dhXzyKABCmS9S3b](https://strathsci.qualtrics.com/jfe/form/SV_dhXzyKABCmS9S3b)



Thanking you in anticipation of your engagement in this important evaluation




Alan Harrison  
03.05.22

<b>REMINDER</b>	<b>Opiate Substitution Therapy – April Payments (March Claims)</b>
	<p>Thanks to a diligent contractor who checked his local remittance immediately, it appears that no OST payments have been made via the local payment arrangements in April.</p> <p>I can only apologise for this oversight.</p> <p>I have made arrangements for PSD to make an out of course payment which will be made in the next 3-5 days.</p> <p>These payments will appear in May's PPD9 statement as a payment and a recovery, with a final payment appearing in your regional payment schedule in May.</p> <p>Please accept my apologies for this inconvenience.</p> <p>Janine Glen – Contracts Manager 27.04.22</p>


<b>REMINDER</b>	<b>F.A.O Participants in CP Nutrition Support Service</b>
 CPNSS - SLA - 2022 - Version 2 - Final.doc	<p>Attached is an updated SLA which is slightly different to the original version sent out previously.</p> <p>There is no change to any clinical aspect of the SLA. You should refer to the version control within the document for details of the changes.</p>




	<p><b>There is no need to re-sign the SLA. This is being redistributed purely for information purposes.</b></p> <p>All information regarding this service can be found on the CPDT website <a href="#">here</a></p> <p>26.04.22</p>
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<b>REMINDER</b>	<b>Levonorgestrel PGD V11</b>
 Rev 2023 20 Levonorgestrel V11.  EHC Single signing sheet.pdf  Flowchart and Proforma Local NHS	<p>The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. <a href="#">NHS Community Pharmacy Website (scot.nhs.uk)</a> This must be signed before the old PGD expires end of May 2022.</p> <p>Please return the signature sheet by <b>Friday 27<sup>th</sup> May 2022</b> to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.</p> <p>The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;</p> <ul style="list-style-type: none"> <li>• All clients should be offered Copper-IUD as first line choice</li> <li>• If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart)</li> <li>• Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart)</li> </ul> <p>Pamela MacIntyre 21.04.22</p>


<b>REMINDER</b>	<b>Community Pharmacy Palliative Care Leaflet</b>
	<p>We recently posted out the latest Community Pharmacy Palliative Care Leaflet to all pharmacies which you should have received by now.</p> <p>If you have not received a leaflet, please contact <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> and we will arrange for another one to be sent to you.</p> <p>21.04.22</p>

<b>REMINDER</b>	<b>Urgent Safety Notice – BD ROWA Vmax and BD ROWA Smart</b>
 BD ROWA Vmax.pdf	<p>Please find attached safety notice.</p> <p>21.04.22</p>



<b>REMINDER</b>	<b>FINAL REMINDER: Business Continuity Planning Process</b>
 <p>Business Continuity Plan Template Jan 2022</p>	<p><b>PLEASE READ THE BELOW CAREFULLY – THERE ARE DIFFERENT REQUIREMENTS DEPENDING ON WHETHER YOUR PHARMACY IS AN INDEPENDENT PHARMACY OR A MULTIPLE/SMALL MULTIPLE THAT OPERATES UNDER A CORPORATE BUSINESS CONTINUITY PLANNING ARRANGEMENT</b></p> <p>Legislation contained in the Civil Contingencies Act 2004 requires public bodies such as Health Boards to have plans in place to maintain access to core and essential services in an emergency situation. This extends to key constituent elements of the Board's service provision, including community pharmacies.</p> <p>During the course of the pandemic, the Board's Civil Contingencies Team has taken soundings from a wide range of areas, and has made amendments to the template used for Business Continuity Planning.</p> <p>It is now five years since we asked community pharmacies to provide copies of their Business Continuity Plan and we feel that while these amendments do not constitute a material change to the template, they are significant enough to warrant an updating exercise for community pharmacies.</p> <p>With the support of CP GGC and to ensure the Board fulfils its obligations and complies with the governing legislation we are asking:</p> <ul style="list-style-type: none"> <li>- <b>All independent community pharmacies to complete the template from Pages 13 onwards. On submission of a properly completed template, a payment of £50.00 will be made;</b></li> <li>- <b>Community pharmacies who are part of a chain who operate a corporate Business Continuity Planning process should complete Page 13 and Section 1 of the template. On submission of a properly completed portion, a payment of £25.00 will be made.</b></li> </ul> <p>Completed templates should be submitted electronically to: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> by <b>Friday 29<sup>th</sup> April 2022</b>. It would be helpful if you could mark the following in the Subject Line: <b>BCP Submission – Contractor Code:**** (insert your contractor code)</b>.</p> <p>Payments will be made via the Regional Services function and will appear in the payment relating to Dispensed January 2022 (Paid March 2022). Full details will be included in the monthly remittance generated by the CPD Team.</p> <p>Thank you for your continued support in this matter. Further details on the Business Continuity Planning process is available from: <a href="https://www.nhs.uk/community-pharmacy-website/">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>14.04.22</p>

<b>REMINDER</b>	<b>Ukrainian Refugee Support Service</b>
 <p>a-guide-to-nhs-scotland-services-for-di</p>  <p>ukrainian-version-nhs-pharmacy-first-sc</p>	<p>You will be aware of the current conflict in Ukraine and the subsequent displacement of Ukrainian refugees across many countries in Europe and further afield.</p> <p>We have attached two documents that you may find useful in explaining general healthcare services as well as the Pharmacy First Service to any Ukrainian patients attending your pharmacy.</p> <p>Alan Harrison 12.04.22</p>

<b>REMINDER</b>	<b>CPNS Service – Frequently Asked Question Document</b>
 FAQ CP CPNS March 2022 v2 0704:	As previously intimated, please find attached a FAQ document to support the CPNS Service. You can also access this resource via the CPDT website at: <a href="https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf">NHS Community Pharmacy Website (scot.nhs.uk)</a>  Janine Glen 12.04.22

<b>REMINDER</b>	<b>NHS Circular PCA(P)(2022)07 - Community Pharmacy Public Health Service Poster Campaigns 2022 - PHS poster campaign update - April 2022</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2022(P)07.pdf</a>  11.04.22

<b>REMINDER</b>	<b>Reporting of Missed Doses for OST Patients</b>
	<p>Following on from the updates to NEO in November regarding the recording of missed doses and reporting of patient concerns, I would like to share with you a review of the information we have received from colleagues in the ADRS service.</p> <p><b>94/254</b> (37%) pharmacies providing OST have used the Missed dose module since launch in mid- November  <b>805</b> reports have been made in total</p> <p>426 reports of 3 consecutive missed doses            230 reports of issues with Rx            149 reports of concerns for patient</p> <p>The number of reports coming in per month continues to rise which is allowing the ADRS service and others an opportunity to intervene at an early stage in managing patient care. What is hugely encouraging is the number of reports of concern that community pharmacy teams are raising when they feel that a patient could do with some additional support.</p> <p>Feedback from both the pharmacy teams and the ADRS teams has been hugely positive as more interactions are occurring between the two services making care more joined up and less time consuming when individuals previously had to chase around different options to try and get the correct person to speak to.</p> <p>I would urge more Pharmacies to utilise these functions that we now have on NEO to ensure that more patients are able to receive a quick intervention into their care.</p> <p>Many thanks for the support that you are giving to one of the most vulnerable cohorts of patients we service and i look forward to seeing these numbers grow in the future.</p> <p>Alan Harrison            11.04.22</p>

<b>REMINDER</b>	<b>Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022</b>
	<p>We are delighted to invite all pharmacy teams to join this RPS Scotland event to:</p> <ul style="list-style-type: none"> <li>• Share and celebrate innovative pharmacy practice</li> <li>• Gain inspiration from an agenda focused on positivity</li> <li>• Network with colleagues from across Scotland</li> </ul>

The event will take place at the Strathclyde Technology and Innovation Centre in Glasgow on Sunday 29 May from 10am-4pm with lunch included. Attendance is free for RPS members and £50 for non-members.

The theme of celebration will be underpinned by the RPS Scotland vision for future of pharmacy, Pharmacy 2030, published in February and available at: <https://www.rpharms.com/pharmacy2030>

**Call for speakers**

We would love you to take part: we have a number of 5-10 minute speaker slots available at the event for pharmacy teams to share their best practice. Please submit examples via the RPS Scotland website by 14 April using the following form: <https://www.rpharms.com/scotland/sharing-best-practice>

**Register to attend**

For more details and to register: <https://eu-admin.eventscloud.com/website/7631/>

Please get in touch if you have any queries. We look forward to seeing you there.

Clare Morrison  
30.03.22

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



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In this edition –

- **Local Implementation Group - Friday 27th May 2022**
- **Medicines Update Survey**
- **NHS Circulars PCA(P)(2022)9, 10 and 11 - Serious Shortage Protocol for: Oestrogel Pump-Pack 0.06% gel; Ovestin 1mg cream; and Premique Low Dose 0.3mg/1.5mg modified-release tablets**
- **PHS poster reminder and guidance for healthcare professionals on self-referral services**
- **PCA(P)(2022)08 Pharmaceutical Services: amendments to the drug tariff in respect of remuneration arrangements and part 7 discount clawback arrangements from 1 April 2022**
- **Class 4 Medicines Defect Information: GlaxoSmithKline UK Ltd, Zovirax I.V. 500 mg, EL (22)A/22**
- **PCA(P)(2022)12 Pharmaceutical Services drug tariff part 7 Dispensing Pool Balancing Payments 2021/22**
- **Bridging Contraception – Risks re Peanut or Soya Allergy**
- **Bupropion (Zyban®) and Smoking Cessation Support**

ACTION	Local Implementation Group - Friday 27th May 2022														
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on <b>Friday 27th May 2022</b>.</p> <p>Noted below are the contact details for the Pharmacy Champions.</p> <p>If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –</p>														
	<table border="1"> <thead> <tr> <th><u>HSCP</u></th> <th><u>Pharmacy Champion</u></th> </tr> </thead> <tbody> <tr> <td>East Dunbartonshire</td> <td><a href="mailto:sultana.khaliq@nhs.scot">sultana.khaliq@nhs.scot</a></td> </tr> <tr> <td>East Renfrewshire</td> <td><a href="mailto:elizabeth.roddick@nhs.scot">elizabeth.roddick@nhs.scot</a></td> </tr> <tr> <td>Inverclyde</td> <td><a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - North East</td> <td><a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphai1@nhs.scot">hannah.mcphai1@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - North West</td> <td><a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a></td> </tr> <tr> <td>Renfrewshire</td> <td><a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a></td> </tr> </tbody> </table>	<u>HSCP</u>	<u>Pharmacy Champion</u>	East Dunbartonshire	<a href="mailto:sultana.khaliq@nhs.scot">sultana.khaliq@nhs.scot</a>	East Renfrewshire	<a href="mailto:elizabeth.roddick@nhs.scot">elizabeth.roddick@nhs.scot</a>	Inverclyde	<a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a>	Glasgow City - North East	<a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphai1@nhs.scot">hannah.mcphai1@nhs.scot</a>	Glasgow City - North West	<a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a>	Renfrewshire	<a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a>
<u>HSCP</u>	<u>Pharmacy Champion</u>														
East Dunbartonshire	<a href="mailto:sultana.khaliq@nhs.scot">sultana.khaliq@nhs.scot</a>														
East Renfrewshire	<a href="mailto:elizabeth.roddick@nhs.scot">elizabeth.roddick@nhs.scot</a>														
Inverclyde	<a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a>														
Glasgow City - North East	<a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphai1@nhs.scot">hannah.mcphai1@nhs.scot</a>														
Glasgow City - North West	<a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a>														
Renfrewshire	<a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a>														

	Glasgow City - South	<a href="mailto:Karen.macdonald4@ggc.scot.nhs.uk">Karen.macdonald4@ggc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a>
	West Dunbartonshire	<a href="mailto:joan.miller@ggc.scot.nhs.uk">joan.miller@ggc.scot.nhs.uk</a>

Trish Cawley, Contracts Co-ordinator  
09.05.2022

<b>ACTION</b>	<b>Medicines Update Survey</b>
	<p>We want to know what our readers think of Medicines Update blogs. To date there has been no responses from Community Pharmacy. I would be grateful if you could spare five minutes to complete the anonymous survey.</p> <p>Click <a href="#">here</a> to access the survey or scan the QR code:</p>  <p>Your feedback is important to us.</p> <p>Elaine Mclvor 05.05.2022</p>

<b>ACTION</b>	<b>NHS Circulars PCA(P)(2022)9, 10 and 11 - Serious Shortage Protocol for: Oestrogel Pump-Pack 0.06% gel; Ovestin 1mg cream; and Premique Low Dose 0.3mg/1.5mg modified-release tablets</b>
	<p>Please find links below of 3 Serious Shortage Protocols;</p> <p>OESTROGEL® PUMP-PACK 0.06% GEL <a href="#">Primary and Community Care Directorate (scot.nhs.uk)</a></p> <p>OVESTIN® 1MG CREAM <a href="#">Primary and Community Care Directorate (scot.nhs.uk)</a></p> <p>PREMIQUE® LOW DOSE 0.3mg/1.5MG MODIFIED-RELEASE TABLETS <a href="#">Primary and Community Care Directorate (scot.nhs.uk)</a></p> <p>We ask that you brief all dispensary staff on this important information and look to support patients in line with the guidance set out within each one.</p> <p>Where community pharmacy teams are altering the quantities from the quantities being requested, we would ask that the appropriate electronic endorsement is made to each prescription to ensure correct payments are made.</p> <p>This information will also be supplied to GP practices to support the ongoing care of patients within our communities.</p> <p>Alan Harrison 05.05.22</p>

**ACTION**

**PHS poster reminder and guidance for healthcare professionals on self-referral services**

This is a reminder to community pharmacies that they should all currently be displaying the Sexual Assault Response Coordination Service (SARCS) poster below. If any pharmacy has not received the poster, they should contact our printers APS Group by emailing [stockorders.DPPAS@theapsgroup.com](mailto:stockorders.DPPAS@theapsgroup.com)

The PHS poster campaign list is still being finalised for the current financial year. We can confirm however that the current poster on SARCS should continue to be displayed until week commencing 13 June 2022. A further update on campaigns will be sent once finalised.

The guidance for healthcare professionals on SARCS was published on 1<sup>st</sup> April. It summarised how to support someone who discloses rape or sexual assault and the options available to them.

This guidance is available online, along with leaflets for members of the public at - [Supporting documents - Sexual Assault Response Coordination Service \(SARCS\): information - gov.scot \(www.gov.scot\)](https://www.gov.scot/information-support/sexual-assault-response-coordination-service)




Elaine Muirhead  
05.05.2022

<b>ACTION</b>	<b>PCA(P)(2022)08 Pharmaceutical Services: amendments to the drug tariff in respect of remuneration arrangements and part 7 discount clawback arrangements from 1 April 2022</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2022(P)08.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2022(P)08.pdf</a>

<b>ACTION</b>	<b>Class 4 Medicines Defect Information: GlaxoSmithKline UK Ltd, Zovirax I.V. 500 mg, EL (22)A/22</b>
	<a href="#">Class 4 Medicines Defect Information: GlaxoSmithKline UK Ltd, Zovirax I.V. 500 mg, EL (22)A/22 - GOV.UK (www.gov.uk)</a>

<b>ACTION</b>	<b>PCA(P)(2022)12 Pharmaceutical Services drug tariff part 7 Dispensing Pool Balancing Payments 2021/22</b>
	<a href="#">Primary and Community Care Directorate (scot.nhs.uk)</a>

<b>IMPORTANT INFORMATION</b>	<b>Bridging Contraception – Risks re Peanut or Soya Allergy</b>
	<p>Please be aware that when providing bridging contraception via the public health PGD - it is important to check for peanut or soya allergy as part of the consultation.</p> <p>Many desogestrel products (including generic) are contraindicated for people with nut or soya hypersensitivity or allergy. The SPC and/or the PIL of the product to be provided should be checked to confirm prior to dispensing.</p> <p>Pamela MacIntyre 10.05.2022</p>

<b>IMPORTANT INFORMATION</b>	<b>Bupropion (Zyban®) and Smoking Cessation Support</b>
 CP Bulletin - Zyban 09 05 22.doc Attached	<p>Please find attached Bupropion (Zyban®) and Smoking Cessation Support bulletin.</p> <p>10.05.2022</p>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)






**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

In this edition –

- **Update on Levomepromazine Injection**


ACTION	Update on Levomepromazine Injection
	<p>The supply issue with levomepromazine injection is continuing. Sanofi stock of Nozinan injection is available but the prescription validation process is still in place. Stock of the generic Wockhardt product is now expected back in the UK from the end of May which should help to ease the situation.</p> <p>If stock is required urgently and cannot be found locally please contact one of the palliative care pharmacists on the following numbers:</p> <p>Elayne Harris 07876 478140</p> <p>Carolyn Mackay 07775 012560</p> <p>Susan Addie 07880 786659</p> <p>Elayne Harris - Macmillan Lead Pharmacist (Palliative Care) 12.05.2022</p>

**REMINDERS AND UPDATES:**

REMINDER	Bupropion (Zyban®) and Smoking Cessation Support
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REMINDER	Local Implementation Group - Friday 27th May 2022																		
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on <b>Friday 27th May 2022</b>.</p> <p>Noted below are the contact details for the Pharmacy Champions.</p> <p>If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –</p> <table border="1"> <thead> <tr> <th><u>HSCP</u></th> <th><u>Pharmacy Champion</u></th> </tr> </thead> <tbody> <tr> <td>East Dunbartonshire</td> <td><a href="mailto:sultana.khalig@nhs.scot">sultana.khalig@nhs.scot</a></td> </tr> <tr> <td>East Renfrewshire</td> <td><a href="mailto:elizabeth.rodick@nhs.scot">elizabeth.rodick@nhs.scot</a></td> </tr> <tr> <td>Inverclyde</td> <td><a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - North East</td> <td><a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphai1@nhs.scot">hannah.mcphai1@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - North West</td> <td><a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a></td> </tr> <tr> <td>Renfrewshire</td> <td><a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - South</td> <td><a href="mailto:Karen.macdonald4@ggc.scot.nhs.uk">Karen.macdonald4@ggc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a></td> </tr> <tr> <td>West Dunbartonshire</td> <td><a href="mailto:joan.miller@ggc.scot.nhs.uk">joan.miller@ggc.scot.nhs.uk</a></td> </tr> </tbody> </table> <p>Trish Cawley, Contracts Co-ordinator 09.05.2022</p>	<u>HSCP</u>	<u>Pharmacy Champion</u>	East Dunbartonshire	<a href="mailto:sultana.khalig@nhs.scot">sultana.khalig@nhs.scot</a>	East Renfrewshire	<a href="mailto:elizabeth.rodick@nhs.scot">elizabeth.rodick@nhs.scot</a>	Inverclyde	<a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a>	Glasgow City - North East	<a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphai1@nhs.scot">hannah.mcphai1@nhs.scot</a>	Glasgow City - North West	<a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a>	Renfrewshire	<a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a>	Glasgow City - South	<a href="mailto:Karen.macdonald4@ggc.scot.nhs.uk">Karen.macdonald4@ggc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a>	West Dunbartonshire	<a href="mailto:joan.miller@ggc.scot.nhs.uk">joan.miller@ggc.scot.nhs.uk</a>
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Elaine Muirhead  
05.05.2022

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<b>REMINDER</b>	<b>Moving Pharmacy Forward - Strategy Spotlight – “Pharmacy Cross Sector Discharge Project” (45 min sessions)</b>
 <p>2022-03-14 CPO - Medicines Donations</p>  <p>Discharge Project Flash Report March 21</p>  <p>Pharmacy Strategy 45min Spotlight Update</p>	<p>Two sessions have been arranged to update wider teams on the discharge project:-</p> <p><b>Wednesday 18<sup>th</sup> of May at 7pm and;  Thursday 19<sup>th</sup> of May at 1pm, 2022.</b></p> <p>These sessions are open to all - please attend if interested.</p> <p><b><u>Full details can be found on the attached Flyer - 45 min sessions commence at 13:00 or 19:00 (click relevant time for MSTeams link – (right click – open hyperlink)</u></b></p> <p><b>Please also find attached Discharge Project – Flash Report for information</b></p> <p>03.05.22</p>

<b>REMINDER</b>	<b>Pre-approved Price List for Commonly Requested Unlicensed Medicines</b>
 <p>Guide Prices for Commonly Requested</p>	<p>Please find attached the updated May 2022 pre-approved price list for commonly requested unlicensed medicines.</p> <p>03.05.22</p>

<b>REMINDER</b>	<b>Updated Version of NHS Pharmacy First Scotland Approved List - V15 1 May 2022</b>
 Approved List V15 - from 1 May 2022.doc	<p>Please find attached the updated version of the Pharmacy First Scotland Approved List.</p> <p>The changes made in this edition are listed on page 2 – we have updated the Malathion 0.5% aqueous liquid pack size and also listed the Part 2 and Part 3 items that may be supplied via Pharmacy First.</p> <p>03.05.22</p>

<b>REMINDER</b>	<b>Tegretol Memo April 2022</b>
 Tegretol Memo April 2022.pdf	<p>Please find attached information on supply issue with Tegretol.</p> <p>03.05.22</p>

<b>REMINDER</b>	<b>Raising Awareness of Gypsy Traveller Communities - Training Modules Available</b>
	<p>I wanted to highlight two training modules that are available and may be of interest to community pharmacy teams.</p> <p>Within the Scottish Government's Action Plan, <a href="#">Improving the lives of Gypsy/Travellers: 2019-2021</a>, there was an action to support community pharmacists to use health literacy tools and techniques. An eLearning module on health literacy was developed and tested by community pharmacists and then originally promoted during Health Literacy month in October 2020.</p> <p>In addition to the health literacy module, there is another training module available that provides more detail explaining the background of Gypsy/Travellers and giving a rationale of why some individuals may not access healthcare services in the same way that the settled community might. For anyone undertaking this training we would recommend to do the Raising awareness module prior to the health literacy module.</p> <p>Links to both are as follows:-</p> <p><a href="#">Raising awareness of Gypsy Traveller communities   Turas   Learn (nhs.scot)</a>  <a href="#">Communication matters: why health literacy is important   Turas   Learn (nhs.scot)</a> (Note: you may not be able to access Turas without an account)</p> <p>As a follow-up from the Action Plan, we would like to raise awareness of these resources again</p> <p>Elaine Muirhead 03.05.22</p>

<b>REMINDER</b>	<b>Anti Microbial Stewardship Survey for Community Pharmacists</b>
 Final draft_Non-pharmacists   Final draft_Pharmacist AMS	<p>The attached study on Antimicrobial Stewardship is led by the University of Strathclyde in collaboration with Health Improvement Scotland and is funded by NHS Education for Scotland. The purpose of this questionnaire is to explore community pharmacists' and their teams awareness, attitudes and behaviours regarding antimicrobial stewardship and their engagement with the public to raise awareness of antimicrobial resistance and the appropriate use of antimicrobials.</p> <p>We would be grateful if you could support the request of the University to complete this survey and also to encourage colleagues from within your teams to complete as well. As</p>

you will see there are two distinct surveys to be completed dependent on whether the colleague is a pharmacist or part of the pharmacy team.

As well as the QR codes and information leaflets attached, the surveys can be accessed through the following links

Pharmacist: [https://strathsci.qualtrics.com/jfe/form/SV\\_3a56zd328TRXW1T](https://strathsci.qualtrics.com/jfe/form/SV_3a56zd328TRXW1T)



Non-pharmacist: [https://strathsci.qualtrics.com/jfe/form/SV\\_dhXzyKABCmS9S3b](https://strathsci.qualtrics.com/jfe/form/SV_dhXzyKABCmS9S3b)



Thanking you in anticipation of your engagement in this important evaluation

Alan Harrison  
03.05.22

**REMINDER**

**Opiate Substitution Therapy – April Payments (March Claims)**

Thanks to a diligent contractor who checked his local remittance immediately, it appears that no OST payments have been made via the local payment arrangements in April.


I can only apologise for this oversight.




I have made arrangements for PSD to make an out of course payment which will be made in the next 3-5 days.

These payments will appear in May's PPD9 statement as a payment and a recovery, with a final payment appearing in your regional payment schedule in May.


Please accept my apologies for this inconvenience.

Janine Glen – Contracts Manager  
27.04.22

REMINDER	F.A.O Participants in CP Nutrition Support Service
 <p>CPNSS - SLA - 2022 - Version 2 - Final.doc</p>	<p>Attached is an updated SLA which is slightly different to the original version sent out previously.</p> <p>There is no change to any clinical aspect of the SLA. You should refer to the version control within the document for details of the changes.</p> <p><b>There is no need to re-sign the SLA. This is being redistributed purely for information purposes.</b></p> <p>All information regarding this service can be found on the CPDT website <a href="#">here</a></p> <p>26.04.22</p>

REMINDER	Levonorgestrel PGD V11
 <p>Rev 2023 20 Levonorgestrel V11.</p>  <p>EHC Single signing sheet.pdf</p>  <p>Flowchart and Proforma Local NHS</p>	<p>The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. <a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a> This must be signed before the old PGD expires end of May 2022.</p> <p>Please return the signature sheet by <b>Friday 27<sup>th</sup> May 2022</b> to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.</p> <p>The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;</p> <ul style="list-style-type: none"> <li>• All clients should be offered Copper-IUD as first line choice</li> <li>• If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart)</li> <li>• Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart)</li> </ul> <p>Pamela MacIntyre 21.04.22</p>

REMINDER	Community Pharmacy Palliative Care Leaflet
	<p>We recently posted out the latest Community Pharmacy Palliative Care Leaflet to all pharmacies which you should have received by now.</p> <p>If you have not received a leaflet, please contact <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> and we will arrange for another one to be sent to you.</p> <p>21.04.22</p>

REMINDER	Urgent Safety Notice – BD ROWA Vmax and BD ROWA Smart
 <p>BD ROWA Vmax.pdf</p>	<p>Please find attached safety notice.</p> <p>21.04.22</p>



REMINDER	Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022
	<p>We are delighted to invite all pharmacy teams to join this RPS Scotland event to:</p> <ul style="list-style-type: none"><li>• Share and celebrate innovative pharmacy practice</li><li>• Gain inspiration from an agenda focused on positivity</li><li>• Network with colleagues from across Scotland</li></ul> <p>The event will take place at the Strathclyde Technology and Innovation Centre in Glasgow on Sunday 29 May from 10am-4pm with lunch included. Attendance is free for RPS members and £50 for non-members.</p> <p>The theme of celebration will be underpinned by the RPS Scotland vision for future of pharmacy, Pharmacy 2030, published in February and available at: <a href="https://www.rpharms.com/pharmacy2030">https://www.rpharms.com/pharmacy2030</a></p> <p><b>Call for speakers</b> We would love you to take part: we have a number of 5-10 minute speaker slots available at the event for pharmacy teams to share their best practice. Please submit examples via the RPS Scotland website by 14 April using the following form: <a href="https://www.rpharms.com/scotland/sharing-best-practice">https://www.rpharms.com/scotland/sharing-best-practice</a></p> <p><b>Register to attend</b> For more details and to register: <a href="https://eu-admin.eventscloud.com/website/7631/">https://eu-admin.eventscloud.com/website/7631/</a></p> <p>Please get in touch if you have any queries. We look forward to seeing you there.</p> <p>Clare Morrison 30.03.22</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

**Community Pharmacy Communication Update**

**Date: Tuesday 17<sup>th</sup> May 2022**



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In this edition –

- **Countdown: Registration For Learnpro Training Platform**
- **Class 2 Medicines Recall: Quadrant Pharmaceuticals Ltd, Mefenamic Acid 500mg film coated tablets, EL (22)A/23**
- **Medication Incident Form**
- **Please provide the number of patients that you provide multi-compartmental aids (MCA) to on a weekly basis**
- **Update on Levomepromazine Injection**
- **ADRS Delivery Drivers**
- **Emergency Hormonal Contraception FAQs**
- **Uplift of Flu Sharps Bins: Mop Up Flu Vaccination Service**
- **PHS Health Protection Alert 2022/19 - Monkeypox Cases in the UK - Update to Alert 2022/18**

**ACTION**

**Countdown: Registration For Learnpro Training Platform**



LearnPro -  
Pro-Forma.docx

Attached

We advised the network a while ago of Pharmacy Services' intention to invest in resource to provide community pharmacy access to the LearnPro training platform.

This platform will host a significant proportion of the training elements required for community pharmacy to deliver the various local negotiated services.


Every pharmacy will be allowed three log-ins. These should be for the regular pharmacist, and any support staff who are regularly involved in the management of a local service. Registrants must be able to provide a GPhC number. The facility is accessed via a self-registration process, details of which will be provided in the next few weeks, along with notification of the training modules that will be on the platform and instructions on what is required in terms of completion.

There is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.

It is hoped that LearnPro will become the repository for Pharmacy Services training associated with community pharmacy, and we urge all pharmacies to register on the platform from 1<sup>st</sup> July 2022.

Janine Glen  
17.05.2022

<b>ACTION</b>	<b>Class 2 Medicines Recall: Quadrant Pharmaceuticals Ltd, Mefenamic Acid 500mg film coated tablets, EL (22)A/23</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-quadrant-pharmaceuticals-ltd-mefenamic-acid-500mg-film-coated-tablets-el-22-a-slash-23">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-quadrant-pharmaceuticals-ltd-mefenamic-acid-500mg-film-coated-tablets-el-22-a-slash-23</a>


<b>ACTION</b>	<b>Medication Incident Form</b>
 <p>Medication Incident iForm - April 2022.pdf Attached</p>	<p>From time to time an error in the supply of medication to a patient occurs which gives an opportunity to reflect on practices within community pharmacies. We have attached an incident reporting form that we would encourage you to complete and submit to us in the event of any medication incidents taking place. Completing this form will help you to consider how the error/near miss occurred and how the issue could be prevented from happening in the future. The information will also allow the CPD Team to compare and collate data which can then be shared anonymously to support colleagues in other pharmacies.</p> <p>Please brief your staff on this document and encourage usage when necessary. The form is in pdf format and allows completion of the relevant fields.</p> <p>The form will be housed on the Community Pharmacy Development Team website at: <a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Alan Harrison 17.05.2022</p>

<b>ACTION</b>	<b>Please provide the number of patients that you provide multi-compartmental aids (MCA) to on a weekly basis</b>
	<p>Dear Colleague</p> <p>As part of work that started during the early stages of the pandemic to consider alternatives for multi-compartmental aids (MCA), we need to have an accurate number of patients who access this service from community pharmacies.</p> <p>Please respond by Monday 23rd May 2022 with the number of patients that you provide MCA's to on a weekly basis (excluding care home patients).</p> <p>If you do not participate in the multi-compartmental aids (MCA) service, please ignore this email.</p> <p>13.05.2022</p>


<b>ACTION</b>	<b>Update on Levomepromazine Injection</b>
	<p>The supply issue with levomepromazine injection is continuing. Sanofi stock of Nozinan injection is available but the prescription validation process is still in place. Stock of the generic Wockhardt product is now expected back in the UK from the end of May which should help to ease the situation.</p> <p>If stock is required urgently and cannot be found locally please contact one of the palliative care pharmacists on the following numbers:</p> <p>Elayne Harris 07876 478140 Carolyn Mackay 07775 012560 Susan Addie 07880 786659</p>

	Elayne Harris - Macmillan Lead Pharmacist (Palliative Care) 12.05.2022
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<b>ACTION</b>	<b>ADRS Delivery Drivers</b>
	<p>As we ease ourselves out of the pandemic, we are still experiencing situations where vulnerable patients are having to self-isolate due to positive COVID test results. OST patients are a key group in this cohort of patients and we would ask that if you are still operating a limited capacity process for access to your pharmacies then please give due consideration to allowing priority access to members of the ADRS service, including drivers, who may be delivering prescriptions to you or picking up and distributing medicine to isolating OST patients.</p> <p>Many thanks for your support in this matter.</p> <p>Alan Harrison 12.05.2022</p>

<b>ACTION</b>	<b>Emergency Hormonal Contraception FAQs</b>
 EHC FAQs Final Version 120522.doc Attached	<p>Please find attached a Frequently Asked Questions document relating to the recently reviewed levonorgestrel PGD.</p> <p>Hopefully, this will be of use.</p> <p>Pamela MacIntyre 12.05.2022</p>

<b>ACTION</b>	<b>Uplift of Flu Sharps Bins: Mop Up Flu Vaccination Service</b>
	<p><b>APPLICABLE ONLY TO THOSE WHO PATRICIPATED IN THE 2021/2022 FLU MOP UP SERVICE</b></p> <p>Thank you firstly for your support in providing the Mop-up Flu Vaccination service this year.</p> <p>Now that we have come to the end, Tradebe will be scheduling uplifts for the <u>Flu Sharps Bins ONLY</u>.</p> <p>This will commence approximately from week beginning 23rd May 2022.</p> <p>Please note this date and have the sharps bin at an easily accessible point for the driver. Please ensure that all staff are also informed of this location and that the driver will only be in to collect the <b><u>FLU SHARPS BINS</u></b></p> <p>Manpreet Narwan 13.05.2022</p>




<b>UPDATE</b>	<b>PHS Health Protection Alert 2022/19 - Monkeypox Cases in the UK - Update to Alert 2022/18</b>
 PHS Alert 2022_19_monkeypox Attached	<p>Please find attached.</p>




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –

- **Levonorgestrel PGD V11**
- **Countdown: Registration For Learnpro Training Platform**
- **Please provide the number of patients that you provide Multi-Compartmental Aids (MCA) to on a Weekly Basis**


URGENT ACTION	Levonorgestrel PGD V11
 Rev 2023 20 Levonorgestrel V11.  EHC Single signing sheet.pdf  Flowchart and Proforma Local NHS	<p>The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. <a href="https://www.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a> This must be signed before the old PGD expires end of May 2022.</p> <p>Please return the signature sheet by <b>Friday 27<sup>th</sup> May 2022</b> to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.</p> <p>The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;</p> <ul style="list-style-type: none"> <li>• All clients should be offered Copper-IUD as first line choice</li> <li>• If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart)</li> <li>• Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart)</li> </ul> <p>Pamela MacIntyre 21.04.22</p>


ACTION	Countdown: Registration For Learnpro Training Platform
 LearnPro - Pro-Forma.docx	<p>We advised the network a while ago of Pharmacy Services' intention to invest in resource to provide community pharmacy access to the LearnPro training platform.</p> <p>This platform will host a significant proportion of the training elements required for community pharmacy to deliver the various local negotiated services.</p> <p>Every pharmacy will be allowed three log-ins. These should be for the regular pharmacist, and any support staff who are regularly involved in the management of a local service. Registrants must be able to provide a GPhC number. The facility is accessed via a self-registration process, details of which will be provided in the next few weeks,</p>

	<p>along with notification of the training modules that will be on the platform and instructions on what is required in terms of completion.</p> <p>There is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>It is hoped that LearnPro will become the repository for Pharmacy Services training associated with community pharmacy, and we urge all pharmacies to register on the platform from 1<sup>st</sup> July 2022.</p> <p>Janine Glen 17.05.2022</p>
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### REMINDERS AND UPDATES:

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 PHS Alert 2022_19_monkeypox	<p>Please find attached.</p> <p>17.05.22</p>

<b>REMINDER</b>	<b>Medication Incident Form</b>
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	<p>Carolyn Mackay 07775 012560</p> <p>Susan Addie 07880 786659</p> <p>Elayne Harris - Macmillan Lead Pharmacist (Palliative Care) 12.05.2022</p>
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<b>REMINDER</b>	<b>Bupropion (Zyban®) and Smoking Cessation Support</b>
 CP Bulletin - Zyban 09 05 22.doc	<p>Please find attached Bupropion (Zyban®) and Smoking Cessation Support bulletin.</p> <p>10.05.2022</p>

<b>REMINDER</b>	<b>Bridging Contraception – Risks re Peanut or Soya Allergy</b>
	<p>Please be aware that when providing bridging contraception via the public health PGD - it is important to check for peanut or soya allergy as part of the consultation.</p> <p>Many desogestrel products (including generic) are contraindicated for people with nut or soya hypersensitivity or allergy. The SPC and/or the PIL of the product to be provided should be checked to confirm prior to dispensing.</p> <p>Pamela MacIntyre 10.05.2022</p>

<b>REMINDER</b>	<b>Local Implementation Group - Friday 27th May 2022</b>																		
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on <b>Friday 27th May 2022</b>.</p> <p>Noted below are the contact details for the Pharmacy Champions.</p> <p>If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –</p> <table border="1" data-bbox="375 1624 1492 2049"> <thead> <tr> <th><u>HSCP</u></th> <th><u>Pharmacy Champion</u></th> </tr> </thead> <tbody> <tr> <td>East Dunbartonshire</td> <td><a href="mailto:sultana.khalig@nhs.scot">sultana.khalig@nhs.scot</a></td> </tr> <tr> <td>East Renfrewshire</td> <td><a href="mailto:elizabeth.rodick@nhs.scot">elizabeth.rodick@nhs.scot</a></td> </tr> <tr> <td>Inverclyde</td> <td><a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - North East</td> <td><a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphai1@nhs.scot">hannah.mcphai1@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - North West</td> <td><a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a></td> </tr> <tr> <td>Renfrewshire</td> <td><a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - South</td> <td><a href="mailto:Karen.macdonald4@ggc.scot.nhs.uk">Karen.macdonald4@ggc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a></td> </tr> <tr> <td>West Dunbartonshire</td> <td><a href="mailto:joan.miller@ggc.scot.nhs.uk">joan.miller@ggc.scot.nhs.uk</a></td> </tr> </tbody> </table> <p>Trish Cawley, Contracts Co-ordinator</p>	<u>HSCP</u>	<u>Pharmacy Champion</u>	East Dunbartonshire	<a href="mailto:sultana.khalig@nhs.scot">sultana.khalig@nhs.scot</a>	East Renfrewshire	<a href="mailto:elizabeth.rodick@nhs.scot">elizabeth.rodick@nhs.scot</a>	Inverclyde	<a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a>	Glasgow City - North East	<a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphai1@nhs.scot">hannah.mcphai1@nhs.scot</a>	Glasgow City - North West	<a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a>	Renfrewshire	<a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a>	Glasgow City - South	<a href="mailto:Karen.macdonald4@ggc.scot.nhs.uk">Karen.macdonald4@ggc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a>	West Dunbartonshire	<a href="mailto:joan.miller@ggc.scot.nhs.uk">joan.miller@ggc.scot.nhs.uk</a>
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Glasgow City - North East	<a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphai1@nhs.scot">hannah.mcphai1@nhs.scot</a>																		
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Glasgow City - South	<a href="mailto:Karen.macdonald4@ggc.scot.nhs.uk">Karen.macdonald4@ggc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a>																		
West Dunbartonshire	<a href="mailto:joan.miller@ggc.scot.nhs.uk">joan.miller@ggc.scot.nhs.uk</a>																		

09.05.2022

**REMINDER**

**Medicines Update Survey**

We want to know what our readers think of Medicines Update blogs. To date there has been no responses from Community Pharmacy. I would be grateful if you could spare five minutes to complete the anonymous survey.

Click [here](#) to access the survey or scan the QR code:



Your feedback is important to us.

Elaine McIvor  
05.05.2022

**REMINDER**

**NHS Circulars PCA(P)(2022)9, 10 and 11 - Serious Shortage Protocol for: Oestrogel Pump-Pack 0.06% gel; Ovestin 1mg cream; and Premique Low Dose 0.3mg/1.5mg modified-release tablets**

Please find links below of 3 Serious Shortage Protocols;

OESTROGEL® PUMP-PACK 0.06% GEL  
[Primary and Community Care Directorate \(scot.nhs.uk\)](#)

OVESTIN® 1MG CREAM  
[Primary and Community Care Directorate \(scot.nhs.uk\)](#)

PREMIQUE® LOW DOSE 0.3mg/1.5MG MODIFIED-RELEASE TABLETS  
[Primary and Community Care Directorate \(scot.nhs.uk\)](#)

We ask that you brief all dispensary staff on this important information and look to support patients in line with the guidance set out within each one.

Where community pharmacy teams are altering the quantities from the quantities being requested we would ask that the appropriate electronic endorsement is made to each prescription to ensure correct payments are made.

This information will also be supplied to GP practices to support the ongoing care of patients within our communities.

Thank you

Alan Harrison  
05.05.22

**REMINDER**

**PHS poster reminder and guidance for healthcare professionals on self-referral services**

This is a reminder to community pharmacies that they should all currently be displaying the Sexual Assault Response Coordination Service (SARCS) poster below. If any pharmacy has not received the poster, they should contact our printers APS Group by emailing [stockorders.DPPAS@theapsgroup.com](mailto:stockorders.DPPAS@theapsgroup.com)

The PHS poster campaign list is still being finalised for the current financial year. We can confirm however that the current poster on SARCS should continue to be displayed until week commencing 13 June 2022. A further update on campaigns will be sent once finalised.

The guidance for healthcare professionals on SARCS was published on 1<sup>st</sup> April. It summarised how to support someone who discloses rape or sexual assault and the options available to them.


This guidance is available online, along with leaflets for members of the public at - [Supporting documents - Sexual Assault Response Coordination Service \(SARCS\): information - gov.scot \(www.gov.scot\)](https://www.gov.scot/resources/documents/2022/04/Supporting_documents_-_Sexual_Assault_Response_Coordination_Service_(SARCS)_information_-_gov.scot)





Elaine Muirhead  
05.05.2022

REMINDER

Pre-approved Price List for Commonly Requested Unlicensed Medicines

 <p>Guide Prices for Commonly Requested</p>	<p>Please find attached the updated May 2022 pre-approved price list for commonly requested unlicensed medicines.</p> <p>03.05.22</p>
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<p><b>REMINDER</b></p>	<p><b>Updated Version of NHS Pharmacy First Scotland Approved List - V15 1 May 2022</b></p>
 <p>Approved List V15 - from 1 May 2022.doc</p>	<p>Please find attached the updated version of the Pharmacy First Scotland Approved List.</p> <p>The changes made in this edition are listed on page 2 – we have updated the Malathion 0.5% aqueous liquid pack size and also listed the Part 2 and Part 3 items that may be supplied via Pharmacy First.</p> <p>03.05.22</p>

<p><b>REMINDER</b></p>	<p><b>Tegretol Memo April 2022</b></p>
 <p>Tegretol Memo April 2022.pdf</p>	<p>Please find attached information on supply issue with Tegretol.</p> <p>03.05.22</p>

<p><b>REMINDER</b></p>	<p><b>Raising Awareness of Gypsy Traveller Communities - Training Modules Available</b></p>
	<p>I wanted to highlight two training modules that are available and may be of interest to community pharmacy teams.</p> <p>Within the Scottish Government's Action Plan, <a href="#">Improving the lives of Gypsy/Travellers: 2019-2021</a>, there was an action to support community pharmacists to use health literacy tools and techniques. An eLearning module on health literacy was developed and tested by community pharmacists and then originally promoted during Health Literacy month in October 2020.</p> <p>In addition to the health literacy module, there is another training module available that provides more detail explaining the background of Gypsy/Travellers and giving a rationale of why some individuals may not access healthcare services in the same way that the settled community might. For anyone undertaking this training we would recommend to do the Raising awareness module prior to the health literacy module.</p> <p>Links to both are as follows:-</p> <p><a href="#">Raising awareness of Gypsy Traveller communities   Turas   Learn (nhs.scot)</a>  <a href="#">Communication matters: why health literacy is important   Turas   Learn (nhs.scot)</a> (Note: you may not be able to access Turas without an account)</p> <p>As a follow-up from the Action Plan, we would like to raise awareness of these resources again</p> <p>Elaine Muirhead 03.05.22</p>

<p><b>REMINDER</b></p>	<p><b>Anti Microbial Stewardship Survey for Community Pharmacists</b></p>
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Final  
draft\_Non-pharmacist



Final  
draft\_Pharmacist AMS

The attached study on Antimicrobial Stewardship is led by the University of Strathclyde in collaboration with Health Improvement Scotland and is funded by NHS Education for Scotland. The purpose of this questionnaire is to explore community pharmacists' and their teams awareness, attitudes and behaviours regarding antimicrobial stewardship and their engagement with the public to raise awareness of antimicrobial resistance and the appropriate use of antimicrobials.

We would be grateful if you could support the request of the University to complete this survey and also to encourage colleagues from within your teams to complete as well. As you will see there are two distinct surveys to be completed dependent on whether the colleague is a pharmacist or part of the pharmacy team.

As well as the QR codes and information leaflets attached, the surveys can be accessed through the following links

Pharmacist: [https://strathsci.qualtrics.com/jfe/form/SV\\_3a56zd328TRXW1T](https://strathsci.qualtrics.com/jfe/form/SV_3a56zd328TRXW1T)



Non-pharmacist: [https://strathsci.qualtrics.com/jfe/form/SV\\_dhXzyKABCmS9S3b](https://strathsci.qualtrics.com/jfe/form/SV_dhXzyKABCmS9S3b)



Thanking you in anticipation of your engagement in this important evaluation

Alan Harrison  
03.05.22

**REMINDER**


**Opiate Substitution Therapy – April Payments (March Claims)**

Thanks to a diligent contractor who checked his local remittance immediately, it appears that no OST payments have been made via the local payment arrangements in April.

I can only apologise for this oversight.

I have made arrangements for PSD to make an out of course payment which will be made in the next 3-5 days.

	<p>These payments will appear in May's PPD9 statement as a payment and a recovery, with a final payment appearing in your regional payment schedule in May.</p> <p>Please accept my apologies for this inconvenience.</p> <p>Janine Glen – Contracts Manager 27.04.22</p>
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<b>REMINDER</b>	<b>F.A.O Participants in CP Nutrition Support Service</b>
 CPNSS - SLA - 2022 - Version 2 - Final.doc	<p>Attached is an updated SLA which is slightly different to the original version sent out previously.</p> <p>There is no change to any clinical aspect of the SLA. You should refer to the version control within the document for details of the changes.</p> <p><b>There is no need to re-sign the SLA. This is being redistributed purely for information purposes.</b></p> <p>All information regarding this service can be found on the CPDT website <a href="#">here</a></p> <p>26.04.22</p>

<b>REMINDER</b>	<b>Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022</b>
	<p>We are delighted to invite all pharmacy teams to join this RPS Scotland event to:</p> <ul style="list-style-type: none"> <li>• Share and celebrate innovative pharmacy practice</li> <li>• Gain inspiration from an agenda focused on positivity</li> <li>• Network with colleagues from across Scotland</li> </ul> <p>The event will take place at the Strathclyde Technology and Innovation Centre in Glasgow on Sunday 29 May from 10am-4pm with lunch included. Attendance is free for RPS members and £50 for non-members.</p> <p>The theme of celebration will be underpinned by the RPS Scotland vision for future of pharmacy, Pharmacy 2030, published in February and available at: <a href="https://www.rpharms.com/pharmacy2030">https://www.rpharms.com/pharmacy2030</a></p> <p><b>Call for speakers</b> We would love you to take part: we have a number of 5-10 minute speaker slots available at the event for pharmacy teams to share their best practice. Please submit examples via the RPS Scotland website by 14 April using the following form: <a href="https://www.rpharms.com/scotland/sharing-best-practice">https://www.rpharms.com/scotland/sharing-best-practice</a></p> <p><b>Register to attend</b> For more details and to register: <a href="https://eu-admin.eventscloud.com/website/7631/">https://eu-admin.eventscloud.com/website/7631/</a></p> <p>Please get in touch if you have any queries. We look forward to seeing you there.</p> <p>Clare Morrison 30.03.22</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [gqc.cpdevteam@nhs.scot](mailto:gqc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@gqc.scot.nhs.uk](mailto:cpdt@gqc.scot.nhs.uk)





**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

In this edition –

- **Levonorgestrel PGD V11**
- **Countdown: Registration For Learnpro Training Platform**
- **Please provide the number of patients that you provide Multi-Compartmental Aids (MCA) to on a Weekly Basis**
- **NHS Circulars PCA(P)(2022) 13 to 22, Serious Shortage Protocols for HRT products - Oestrogel, Ovestin, Lenzetto and Sandrena**
- **Class 4 Medicines Defect Information: GlaxoSmithKline UK Ltd, Zovirax I.V. 500 mg, EL (22)A/22**
- **Request to be added to NES Funded IP reserve List for NHSGGC**
- **IMPORTANT : Change to OST and Disulfiram claim submission deadline**
- **ProHealth Update**

**URGENT ACTION**

**Levonorgestrel PGD V11**



Rev 2023 20  
Levonorgestrel V11.



EHC Single signing  
sheet.pdf



Flowchart and  
Proforma Local NHS  
Attached

The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. [NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.nhs.uk/community-pharmacy/) This must be signed before the old PGD expires end of May 2022.

Please return the signature sheet by **Friday 27<sup>th</sup> May 2022** to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot) or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.

A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.

The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;





- All clients should be offered Copper-IUD as first line choice
- If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart)
- Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart)

Pamela MacIntyre  
21.04.22



ACTION	Countdown: Registration For Learnpro Training Platform
 LearnPro - Pro-Forma.docx Attached	<p>We advised the network a while ago of Pharmacy Services' intention to invest in resource to provide community pharmacy access to the LearnPro training platform.</p> <p>This platform will host a significant proportion of the training elements required for community pharmacy to deliver the various local negotiated services.</p> <p>Every pharmacy will be allowed three log-ins. These should be for the regular pharmacist, and any support staff who are regularly involved in the management of a local service. Registrants must be able to provide a GPhC number. The facility is accessed via a self-registration process, details of which will be provided in the next few weeks, along with notification of the training modules that will be on the platform and instructions on what is required in terms of completion.</p> <p>There is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>It is hoped that LearnPro will become the repository for Pharmacy Services training associated with community pharmacy, and we urge all pharmacies to register on the platform from 1<sup>st</sup> July 2022.</p> <p>Janine Glen 17.05.2022</p>

ACTION	Please provide the number of patients that you provide Multi-Compartmental Aids (MCA) to on a Weekly Basis
	<p>As part of work that started during the early stages of the pandemic to consider alternatives for multi-compartmental aids (MCA), we are looking to gather accurate numbers of patients who access this service from community pharmacies.</p> <p>I would be grateful if you could respond by <b>Friday 27<sup>th</sup> May 2022</b> with the number of patients that you provide MCA's to on a weekly basis (excluding care home patients).</p> <p>If you do not participate in the multi-compartmental aids (MCA) service, please ignore this email.</p> <p>13.05.2022</p>

ACTION	NHS Circulars PCA(P)(2022) 13 to 22, Serious Shortage Protocols for HRT products - Oestrogel, Ovestin, Lenzetto and Sandrena
 PCA2022(P)13.pdf   PCA2022(P)14.pdf   PCA2022(P)15.pdf   PCA2022(P)16.pdf	<p>You will be aware from a previous newsletter, PCA circulars 9,10 and 11 and also National news that there is a major shortage of HRT products.</p> <p>Please find attached Serious Shortage Protocols for the products in question. We would ask that you review every prescription received for these products and clinically decide what is the best approach for each patient based on availability of the named product and also suitable alternatives. This could mean the supply of a suitably alternative product or a reduced quantity of the prescribed product.</p> <p>Also attached is a copy of guidance around equivalent HRT doses from different topical products which you might find useful.</p> <p>Alan Harrison 24/05/2022</p>


 PCA2022(P)17.pdf	
 PCA2022(P)18.pdf	
 PCA2022(P)19.pdf	
 PCA2022(P)20.pdf	
 PCA2022(P)21.pdf	
 PCA2022(P)22.pdf	
 27-WHC-FACTSHEE T-HRT-Doses-SEPT2022	
Attached	

<b>ACTION</b>	<b>Class 4 Medicines Defect Information: GlaxoSmithKline UK Ltd, Zovirax I.V. 500 mg, EL (22)A/22</b>
	<a href="https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-glaxosmithkline-uk-ltd-zovirax-iv-500-mg-el-22-a-slash-22">https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-glaxosmithkline-uk-ltd-zovirax-iv-500-mg-el-22-a-slash-22</a> 24.05.2022

<b>ACTION</b>	<b>Request to be added to NES Funded IP reserve List for NHSGGC</b>
	<p>NHSGGC is currently building a reserve list for pharmacists who wish to apply for a NES funded Independent Prescriber (IP) place.</p> <p>NHSGGC will use this list to place Applicants into available courses when they become available.</p> <p>If you wish to be added to our reserve list, please click on the link below and complete the online form:-</p> <p><a href="https://forms.office.com/r/JnLKPhfEFH">https://forms.office.com/r/JnLKPhfEFH</a></p> <p>Michelle Cooper - Contracts Supervisor          23.05.2022</p>

<b>ACTION</b>	<b>IMPORTANT : Change to OST and Disulfiram claim submission deadline</b>
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	<p>Please note from June 2022 all payment claims made via NEO for the OST and Disulfiram services must be submitted by close of business on the 6th of each month rather than the previous arrangement which was submission by the 10th of each month. Any claims made after the 6th of each month will be paid the following month.</p> <p>IEP and naloxone claims should also be submitted by the 6th of each month.</p> <p>If you have any queries please contact the pharmacy team via our mailbox <a href="mailto:adrs.pharmacyteam@ggc.scot.nhs.uk">adrs.pharmacyteam@ggc.scot.nhs.uk</a></p> <p>Jennifer Kelly 24.05.2022</p>
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<b>UPDATE</b>	<b>ProHealth Update</b>
 <p>Final Bulletin - Change in Pro Healt</p>	<p>Please find attached the update for the ProHealth drops that are now in stock with wholesalers.</p> <p>Laura Davis - Public Health Improvement Pharmacy Technician 25.05.22</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update




Date: Thursday 26th May 2022




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –


- **Levonorgestrel PGD V11**
- **Drug Alert: Class 2 Medicines Recall: hameln pharma ltd, Water for Injections BP – 100ml vial, EL (22)A/24**
- **Supply Problem – Xaggitin XL® Tablets**

URGENT ACTION	Levonorgestrel PGD V11
 Rev 2023 20 Levonorgestrel V11.1	<p>The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. <a href="https://www.nhs.uk/community-pharmacy-website">NHS Community Pharmacy Website (scot.nhs.uk)</a> This must be signed before the old PGD expires end of May 2022.</p>
 EHC Single signing sheet.pdf	<p>Please return the signature sheet by <b>Friday 27<sup>th</sup> May 2022</b> to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p>
 Flowchart and Proforma Local NHS	<p>A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.</p>
	<p>The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;</p> <ul style="list-style-type: none"> <li>• All clients should be offered Copper-IUD as first line choice</li> <li>• If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart)</li> <li>• Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart)</li> </ul>
	<p>Pamela MacIntyre 21.04.22</p>







ACTION	Drug Alert: Class 2 Medicines Recall: hameln pharma ltd, Water for Injections BP – 100ml vial, EL (22)A/24
	<p><a href="https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-hameln-pharma-ltd-water-for-injections-bp-100ml-vial-el-22-a-slash-24">https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-hameln-pharma-ltd-water-for-injections-bp-100ml-vial-el-22-a-slash-24</a></p>






<b>ACTION</b>	<b>Supply Problem – Xaggitin XL® Tablets</b>
 Xaggitin Supply Problem May 2022 M	Please find attached.

**REMINDERS AND UPDATES:**


<b>REMINDER</b>	<b>ProHealth Update</b>
 Final Bulletin - Change in Pro Healt	Please find attached the update for the ProHealth drops that are now in stock with wholesalers.  Laura Davis - Public Health Improvement Pharmacy Technician 25.05.22

<b>REMINDER</b>	<b>IMPORTANT : Change to OST and Disulfiram claim submission deadline</b>
	Please note from June 2022 all payment claims made via NEO for the OST and Disulfiram services must be submitted by close of business on the 6th of each month rather than the previous arrangement which was submission by the 10th of each month. Any claims made after the 6th of each month will be paid the following month.  IEP and naloxone claims should also be submitted by the 6th of each month.  If you have any queries please contact the pharmacy team via our mailbox <a href="mailto:adrs.pharmacyteam@ggc.scot.nhs.uk">adrs.pharmacyteam@ggc.scot.nhs.uk</a>  Jennifer Kelly 24.05.2022


<b>REMINDER</b>	<b>NHS Circulars PCA(P)(2022) 13 to 22, Serious Shortage Protocols for HRT products - Oestrogel, Ovestin, Lenzetto and Sandrena</b>
 PCA2022(P)13.pdf   PCA2022(P)14.pdf   PCA2022(P)15.pdf   PCA2022(P)16.pdf   PCA2022(P)17.pdf   PCA2022(P)18.pdf	You will be aware from a previous newsletter, PCA circulars 9,10 and 11 and also National news that there is a major shortage of HRT products.  Please find attached Serious Shortage Protocols for the products in question. We would ask that you review every prescription received for these products and clinically decide what is the best approach for each patient based on availability of the named product and also suitable alternatives. This could mean the supply of a suitably alternative product or a reduced quantity of the prescribed product.  Also attached is a copy of guidance around equivalent HRT doses from different topical products which you might find useful.  Alan Harrison 24/05/2022


 PCA2022(P)19.pdf	
 PCA2022(P)20.pdf	
 PCA2022(P)21.pdf	
 PCA2022(P)22.pdf	
 27-WHC-FACTSHEE T-HRT-Doses-SEPT20	

REMINDER	Request to be added to NES Funded IP reserve List for NHSGGC
	<p>NHSGGC is currently building a reserve list for pharmacists who wish to apply for a NES funded Independent Prescriber (IP) place.</p> <p>NHSGGC will use this list to place Applicants into available courses when they become available.</p> <p>If you wish to be added to our reserve list, please click on the link below and complete the online form:-</p> <p><a href="https://forms.office.com/r/JnLKPhfEFH">https://forms.office.com/r/JnLKPhfEFH</a></p> <p>Michelle Cooper - Contracts Supervisor 23.05.2022</p>

REMINDER	Countdown: Registration For Learnpro Training Platform
 LearnPro - Pro-Forma.docx	<p>We advised the network a while ago of Pharmacy Services' intention to invest in resource to provide community pharmacy access to the LearnPro training platform.</p> <p>This platform will host a significant proportion of the training elements required for community pharmacy to deliver the various local negotiated services.</p> <p>Every pharmacy will be allowed three log-ins. These should be for the regular pharmacist, and any support staff who are regularly involved in the management of a local service. Registrants must be able to provide a GPhC number. The facility is accessed via a self-registration process, details of which will be provided in the next few weeks, along with notification of the training modules that will be on the platform and instructions on what is required in terms of completion.</p> <p>There is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>It is hoped that LearnPro will become the repository for Pharmacy Services training associated with community pharmacy, and we urge all pharmacies to register on the platform from 1<sup>st</sup> July 2022.</p>

	Janine Glen 17.05.2022
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<b>REMINDER</b>	<b>PHS Health Protection Alert 2022/19 - Monkeypox Cases in the UK - Update to Alert 2022/18</b>
 PHS Alert 2022_19_monkeypox	<p>Please find attached.</p> <p>17.05.22</p>


<b>REMINDER</b>	<b>Medication Incident Form</b>
 Medication Incident iForm - April 2022.pd	<p>From time to time an error in the supply of medication to a patient occurs which gives an opportunity to reflect on practices within community pharmacies. We have attached an incident reporting form that we would encourage you to complete and submit to us in the event of any medication incidents taking place. Completing this form will help you to consider how the error/near miss occurred and how the issue could be prevented from happening in the future. The information will also allow the CPD Team to compare and collate data which can then be shared anonymously to support colleagues in other pharmacies.</p> <p>Please brief your staff on this document and encourage usage when necessary. The form is in pdf format and allows completion of the relevant fields.</p> <p>The form will be housed on the Community Pharmacy Development Team website at:</p> <p><a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Alan Harrison 17.05.2022</p>

<b>REMINDER</b>	<b>Uplift of Flu Sharps Bins: Mop Up Flu Vaccination Service</b>
	<p><b>APPLICABLE ONLY TO THOSE WHO PATRICIPATED IN THE 2021/2022 FLU MOP UP SERVICE</b></p> <p>Thank you firstly for your support in providing the Mop-up Flu Vaccination service this year.</p> <p>Now that we have come to the end, Tradebe will be scheduling uplifts for the <u>Flu Sharps Bins ONLY</u>.</p> <p>This will commence approximately from week beginning 23rd May 2022.</p> <p>Please note this date and have the sharps bin at an easily accessible point for the driver. Please ensure that all staff are also informed of this location and that the driver will only be in to collect the <b><u>FLU SHARPS BINS</u></b></p> <p>Manpreet Narwan 13.05.2022</p>


<b>REMINDER</b>	<b>ADRS Delivery Drivers</b>
	<p>As we ease ourselves out of the pandemic, we are still experiencing situations where vulnerable patients are having to self-isolate due to positive COVID test results. OST patients are a key group in this cohort of patients and we would ask that if you are still</p>



	<p>operating a limited capacity process for access to your pharmacies then please give due consideration to allowing priority access to members of the ADRS service, including drivers, who may be delivering prescriptions to you or picking up and distributing medicine to isolating OST patients.</p> <p>Many thanks for your support in this matter.</p> <p>Alan Harrison 12.05.2022</p>
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<b>REMINDER</b>	<b>Emergency Hormonal Contraception FAQs</b>
 <p>EHC FAQs Final Version 120522.doc</p>	<p>Please find attached a Frequently Asked Questions document relating to the recently reviewed levonorgestrel PGD.</p> <p>Hopefully, this will be of use.</p> <p>Pamela MacIntyre 12.05.2022</p>

<b>REMINDER</b>	<b>Update on Levomepromazine Injection</b>
	<p>The supply issue with levomepromazine injection is continuing. Sanofi stock of Nozinan injection is available but the prescription validation process is still in place. Stock of the generic Wockhardt product is now expected back in the UK from the end of May which should help to ease the situation.</p> <p>If stock is required urgently and cannot be found locally please contact one of the palliative care pharmacists on the following numbers:</p> <p>Elayne Harris 07876 478140</p> <p>Carolyn Mackay 07775 012560</p> <p>Susan Addie 07880 786659</p> <p>Elayne Harris - Macmillan Lead Pharmacist (Palliative Care) 12.05.2022</p>

<b>REMINDER</b>	<b>Bupropion (Zyban®) and Smoking Cessation Support</b>
 <p>CP Bulletin - Zyban 09 05 22.doc</p>	<p>Please find attached Bupropion (Zyban®) and Smoking Cessation Support bulletin.</p> <p>10.05.2022</p>

<b>REMINDER</b>	<b>Bridging Contraception – Risks re Peanut or Soya Allergy</b>
	<p>Please be aware that when providing bridging contraception via the public health PGD - it is important to check for peanut or soya allergy as part of the consultation.</p> <p>Many desogestrel products (including generic) are contraindicated for people with nut or soya hypersensitivity or allergy. The SPC and/or the PIL of the product to be provided should be checked to confirm prior to dispensing.</p> <p>Pamela MacIntyre</p>

10.05.2022

**REMINDER**

**Local Implementation Group - Friday 27th May 2022**

The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.

The next meeting of the LIG is due to take place on **Friday 27th May 2022**.

Noted below are the contact details for the Pharmacy Champions.

If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –

<b><u>HSCP</u></b>	<b><u>Pharmacy Champion</u></b>
East Dunbartonshire	<a href="mailto:sultana.khalig@nhs.scot">sultana.khalig@nhs.scot</a>
East Renfrewshire	<a href="mailto:elizabeth.roddick@nhs.scot">elizabeth.roddick@nhs.scot</a>
Inverclyde	<a href="mailto:Sandra.reynolds@nhs.scot">Sandra.reynolds@nhs.scot</a>
Glasgow City - North East	<a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphail@nhs.scot">hannah.mcphail@nhs.scot</a>
Glasgow City - North West	<a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a>
Renfrewshire	<a href="mailto:sarah.docherty@nhs.scot">sarah.docherty@nhs.scot</a>
Glasgow City - South	<a href="mailto:Karen.macdonald4@ggc.scot.nhs.uk">Karen.macdonald4@ggc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a>
West Dunbartonshire	<a href="mailto:joan.miller@ggc.scot.nhs.uk">joan.miller@ggc.scot.nhs.uk</a>

Trish Cawley, Contracts Co-ordinator  
09.05.2022

**REMINDER**

**Medicines Update Survey**

We want to know what our readers think of Medicines Update blogs. To date there has been no responses from Community Pharmacy. I would be grateful if you could spare five minutes to complete the anonymous survey.

Click [here](#) to access the survey or scan the QR code:



Your feedback is important to us.

Elaine McIvor  
05.05.2022

<b>REMINDER</b>	<b>NHS Circulars PCA(P)(2022)9, 10 and 11 - Serious Shortage Protocol for: Oestrogel Pump-Pack 0.06% gel; Ovestin 1mg cream; and Premique Low Dose 0.3mg/1.5mg modified-release tablets</b>
	<p>Please find links below of 3 Serious Shortage Protocols;</p> <p>OESTROGEL® PUMP-PACK 0.06% GEL  <a href="https://www.scot.nhs.uk">Primary and Community Care Directorate (scot.nhs.uk)</a></p> <p>OVESTIN® 1MG CREAM  <a href="https://www.scot.nhs.uk">Primary and Community Care Directorate (scot.nhs.uk)</a></p> <p>PREMIQUE® LOW DOSE 0.3mg/1.5MG MODIFIED-RELEASE TABLETS  <a href="https://www.scot.nhs.uk">Primary and Community Care Directorate (scot.nhs.uk)</a></p> <p>We ask that you brief all dispensary staff on this important information and look to support patients in line with the guidance set out within each one.</p> <p>Where community pharmacy teams are altering the quantities from the quantities being requested we would ask that the appropriate electronic endorsement is made to each prescription to ensure correct payments are made.</p> <p>This information will also be supplied to GP practices to support the ongoing care of patients within our communities.</p> <p>Thank you</p> <p>Alan Harrison  05.05.22</p>

<b>REMINDER</b>	<b>PHS poster reminder and guidance for healthcare professionals on self-referral services</b>
	<p>This is a reminder to community pharmacies that they should all currently be displaying the Sexual Assault Response Coordination Service (SARCS) poster below. If any pharmacy has not received the poster, they should contact our printers APS Group by emailing <a href="mailto:stockorders.DPPAS@theapsgroup.com">stockorders.DPPAS@theapsgroup.com</a></p> <p>The PHS poster campaign list is still being finalised for the current financial year. We can confirm however that the current poster on SARCS should continue to be displayed until week commencing 13 June 2022. A further update on campaigns will be sent once finalised.</p> <p>The guidance for healthcare professionals on SARCS was published on 1<sup>st</sup> April. It summarised how to support someone who discloses rape or sexual assault and the options available to them.</p> <p>This guidance is available online, along with leaflets for members of the public at - <a href="https://www.gov.scot">Supporting documents - Sexual Assault Response Coordination Service (SARCS): information - gov.scot (www.gov.scot)</a></p>

DON'T KNOW WHERE  
TO TURN IF YOU'VE  
BEEN RAPED  
OR SEXUALLY  
ASSAULTED?  
**TURN TO SARCS.**


We're NHS Scotland's dedicated sexual assault service. Here to offer you healthcare choices and support in the days after an assault, if you're not ready or unsure whether to go to the police.


Find out more at [nhsinform.scot/SARCS](https://nhsinform.scot/SARCS)


Sexual Assault Response Coordination Service





Elaine Muirhead  
05.05.2022

<b>REMINDER</b>	<b>Pre-approved Price List for Commonly Requested Unlicensed Medicines</b>
 Guide Prices for Commonly Requested	Please find attached the updated May 2022 pre-approved price list for commonly requested unlicensed medicines.  03.05.22

<b>REMINDER</b>	<b>Updated Version of NHS Pharmacy First Scotland Approved List - V15 1 May 2022</b>
 Approved List V15 - from 1 May 2022.doc	Please find attached the updated version of the Pharmacy First Scotland Approved List.  The changes made in this edition are listed on page 2 – we have updated the Malathion 0.5% aqueous liquid pack size and also listed the Part 2 and Part 3 items that may be supplied via Pharmacy First.  03.05.22

<b>REMINDER</b>	<b>Tegretol Memo April 2022</b>
 Tegretol Memo April 2022.pdf	Please find attached information on supply issue with Tegretol.  03.05.22

<b>REMINDER</b>	<b>Raising Awareness of Gypsy Traveller Communities - Training Modules Available</b>
	<p>I wanted to highlight two training modules that are available and may be of interest to community pharmacy teams.</p> <p>Within the Scottish Government's Action Plan, <a href="#">Improving the lives of Gypsy/Travellers: 2019-2021</a>, there was an action to support community pharmacists to use health literacy tools and techniques. An eLearning module on health literacy was developed and tested by community pharmacists and then originally promoted during Health Literacy month in October 2020.</p> <p>In addition to the health literacy module, there is another training module available that provides more detail explaining the background of Gypsy/Travellers and giving a rationale of why some individuals may not access healthcare services in the same way that the settled community might. For anyone undertaking this training we would recommend to do the Raising awareness module prior to the health literacy module.</p> <p>Links to both are as follows:-</p> <p><a href="#">Raising awareness of Gypsy Traveller communities   Turas   Learn (nhs.scot)</a>  <a href="#">Communication matters: why health literacy is important   Turas   Learn (nhs.scot)</a> (Note: you may not be able to access Turas without an account)</p> <p>As a follow-up from the Action Plan, we would like to raise awareness of these resources again</p> <p>Elaine Muirhead  03.05.22</p>

<b>REMINDER</b>	<b>Anti Microbial Stewardship Survey for Community Pharmacists</b>
 Final draft_Non-pharmacist   Final draft_Pharmacist AMS	<p>The attached study on Antimicrobial Stewardship is led by the University of Strathclyde in collaboration with Health Improvement Scotland and is funded by NHS Education for Scotland. The purpose of this questionnaire is to explore community pharmacists' and their teams awareness, attitudes and behaviours regarding antimicrobial stewardship and their engagement with the public to raise awareness of antimicrobial resistance and the appropriate use of antimicrobials.</p> <p>We would be grateful if you could support the request of the University to complete this survey and also to encourage colleagues from within your teams to complete as well. As you will see there are two distinct surveys to be completed dependent on whether the colleague is a pharmacist or part of the pharmacy team.</p> <p>As well as the QR codes and information leaflets attached, the surveys can be accessed through the following links</p> <p>Pharmacist: <a href="https://strathsci.qualtrics.com/jfe/form/SV_3a56zd328TRXW1T">https://strathsci.qualtrics.com/jfe/form/SV_3a56zd328TRXW1T</a></p>



Non-pharmacist: [https://strathsci.qualtrics.com/jfe/form/SV\\_dhXzyKABCmS9S3b](https://strathsci.qualtrics.com/jfe/form/SV_dhXzyKABCmS9S3b)



Thanking you in anticipation of your engagement in this important evaluation

Alan Harrison  
03.05.22

## REMINDER

### **Celebrating and Sharing Best Practice: RPS Scotland Event 29 May 2022**

We are delighted to invite all pharmacy teams to join this RPS Scotland event to:

- Share and celebrate innovative pharmacy practice
- Gain inspiration from an agenda focused on positivity
- Network with colleagues from across Scotland

The event will take place at the Strathclyde Technology and Innovation Centre in Glasgow on Sunday 29 May from 10am-4pm with lunch included. Attendance is free for RPS members and £50 for non-members.

The theme of celebration will be underpinned by the RPS Scotland vision for future of pharmacy, Pharmacy 2030, published in February and available at: <https://www.rpharms.com/pharmacy2030>

#### **Call for speakers**

We would love you to take part: we have a number of 5-10 minute speaker slots available at the event for pharmacy teams to share their best practice. Please submit examples via the RPS Scotland website by 14 April using the following form: <https://www.rpharms.com/scotland/sharing-best-practice>

#### **Register to attend**

For more details and to register: <https://eu-admin.eventscloud.com/website/7631/>

Please get in touch if you have any queries. We look forward to seeing you there.

	Clare Morrison 30.03.22
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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)





**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

In this edition –

- **Levonorgestrel PGD V11**
- **Safeguarding Process Maps for Ukrainians Seeking Refuge in Scotland**
- **Epilim Tear Off Card**
- **NSS Practitioner Services Customer Satisfaction Survey**
- **Supply Problem – Xaggitin XL® Tablets**
- **Drug Alert: Class 4 Medicines Defect Information: Orifarm UK Ltd, Loprazolam 1mg Tablets, EL (22)A/25**
- **Reminder of the Vitamin D supplements scheme in NHSGGC**
- **Strategy Spotlight: Cross Sector Discharge Project**
- **Update Re Formulary Change to dry Eye Products**

**URGENT ACTION**

**Levonorgestrel PGD V11**



Rev 2023 20  
Levonorgestrel V11.



EHC Single signing  
sheet.pdf



Flowchart and  
Proforma Local NHS  
Attached

The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. [NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.nhs.uk/community-pharmacy) This must be signed before the old PGD expires end of May 2022.


Please return the signature sheet (if you have not already done so) to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot) or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.

A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.

The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;


- All clients should be offered Copper-IUD as first line choice
- If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart)
- Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart)

Pamela MacIntyre  
21.04.22

ACTION	Safeguarding Process Maps for Ukrainians Seeking Refuge in Scotland
 <p>Safeguarding Process Maps for HfU and SS : Attached</p>	<p><b>For the attention of all Glasgow City HSCP Staff – both Health and Social Work</b></p> <p>Dear colleague,</p> <p>Please find attached a flowchart developed by Scottish Government in partnership with local authorities in response to safeguarding Ukrainians seeking refuge in Scotland. In addition to this we can update on the following:</p> <ul style="list-style-type: none"> <li>• Glasgow has recently received confirmation on funding arrangements and will now be issuing £200 per person to all arrivals from Ukraine. This will be issued directly from our Asylum Refugee Service.</li> <li>• Property checks are being undertaken by Glasgow City Council Environmental Health Officers and we are making good progress.</li> <li>• Enhanced Disclosures for hosts including anyone residing in the host household above the age of 16 years are also underway with good progress being made. Enhanced Disclosure Scotland are currently processing decisions within 48 hours.</li> <li>• Once property checks and Enhanced Disclosure are complete the Asylum and Refugee Service will activate monthly payments of £350 to hosts, which will be accompanied by monthly visits.</li> </ul> <p>At present Glasgow continues to see small numbers of arrivals through the super sponsor scheme where we would be required to provide emergency accommodation through the Glasgow hub hotel. Anyone arriving at the hotel will be provided with initial assessment via Asylum Refugee Service and where necessary immediate access to Asylum Bridging Health Team. We are however seeing slightly higher numbers of arrivals through the family visa scheme and host arrangements. Once arrived in the Glasgow hub hotel we will seek to match families to hosts or Local Authority Housing Association accommodation to allow people to move on from the hotel as quickly as possible. Anyone seeking refuge from Ukraine are entitled to full benefits and arrangements are in place to ensure this happens as quickly as possible.</p> <p>Glasgow hub members continue to meet weekly where a full review of activity and demand takes place ensuring all the necessary support arrangements are in place. More recently a list of FAQs has been developed to assist those arriving from Ukraine which includes registering with schools, GPs etc: <a href="https://www.glasgow.gov.uk/index.aspx?articleid=29262">https://www.glasgow.gov.uk/index.aspx?articleid=29262</a></p> <p>Anyone presenting as destitute via local area teams should be signposted to Asylum Refugee Service on 0141 222 7300.</p> <p><b>This message has been approved for 'all-Glasgow City HSCP' distribution by Pat Togher, Assistant Chief Officer, Public Protection and Complex Needs.</b></p> <p>31.05.2022</p>

ACTION	Epilim Tear Off Card
	<p>Please be aware that boxes of Epilim now have a Contraception and Pregnancy warning card attached to the box that can be easily removed via a perforated edge. Please do not stick the dispensing label onto this warning card but either flip it up or remove it and attach the label to the box underneath. If removed, please ensure that the warning card is provided to the patient.</p> <p>Pamela MacIntyre 26.05.2022</p>

<b>ACTION</b>	<b>NSS Practitioner Services Customer Satisfaction Survey</b>
	<p>NSS Practitioner Services are keen to know how we are performing and how you feel about the services we provide. We are also embarking on a significant digital transformation of our services. Understanding how much you know about these future changes, and knowing what your priorities and concerns are, will help us to continue providing the best possible service to you.</p> <p>We would like to invite you and your colleagues to fill in our Customer Satisfaction Survey using the link below. Please forward the survey to your team members and encourage them to participate too. Customer views and feedback are critical to us and we would like to hear from as many practitioners as possible. The survey closes on 17 June.</p> <p><a href="https://forms.office.com/r/SbpcCp0Ekk">https://forms.office.com/r/SbpcCp0Ekk</a></p> <p>Anna Rist Customer Relationships Manager Practitioner &amp; Counter Fraud Services NHS National Services Scotland 1 Marischal Square Broad Street Aberdeen AB10 1BL</p> <p>Mobile: 07890 307002 Email: anna-maija.rist2@nhs.scot</p> <p>26.05.2022</p>

<b>ACTION</b>	<b>Supply Problem – Xaggitin XL® Tablets</b>
 Xaggitin Supply Problem May 2022 M Attached	Please find attached.  26.05.22

<b>ACTION</b>	<b>Drug Alert: Class 4 Medicines Defect Information: Orifarm UK Ltd, Loprazolam 1mg Tablets, EL (22)A/25</b>
	<a href="#">Class 4 Medicines Defect Information: Orifarm UK Ltd, Loprazolam 1mg Tablets, EL (22)A/25 - GOV.UK (www.gov.uk)</a>

<b>INFORMATION</b>	<b>Reminder of the Vitamin D supplements scheme in NHSGGC</b>
	<p>Infants and children under 3 years of age (receiving less than 500ml of infant formula) are eligible for Pro Health® Vitamin D3 drops at a dose of 10micrograms (1ml) per day free of charge.</p> <p>Please note, vitamin D supplementation is not needed if an infant or child is having more than 500ml infant formula every day as formula milk is fortified with vitamin D.</p> <p>Please refer to GGC Medicines: Vitamin D Supplements scheme in NHSGGC for further information.</p> <p>Elaine Mclvor – Senior Pharmacist Medicines Education 26.05.2022</p>

<b>INFORMATION</b>	<b>Strategy Spotlight: Cross Sector Discharge Project</b>
	<p>Thanks to those of you who joined us last week for our update on the cross sector medicines discharge pathway redesign.</p> <p>For those of you unable to join please find the recording below.</p> <p><a href="#">Strategy spotlight Pharmacy Cross Sector Discharge Project-20220519 130132-Meeting Recording.mp4</a></p> <p>If you have any questions on the service please do not hesitate to contact myself at <a href="mailto:anne.thomson2@ggc.scot.nhs.uk">anne.thomson2@ggc.scot.nhs.uk</a> or <a href="mailto:gwen.shaw@ggc.scot.nhs.uk">gwen.shaw@ggc.scot.nhs.uk</a></p> <p>Anne Thomson - Lead Pharmacist 27.05.2022</p>

<b>UPDATE</b>	<b>Update Re Formulary Change to dry Eye Products</b>
	<p>Various brands of sodium hyaluronate eye drops are included in the formulary but are restricted to use in severe dry eyes only.</p> <p>The total formulary has recently been updated, with the following changes made:</p> <ul style="list-style-type: none"> <li>· Evolve HA® (sodium hyaluronate 0.2%) and Hylo-Forte® (sodium hyaluronate 0.2%) eye drops have been removed from the formulary and are now non-formulary in NHSGGC</li> <li>· Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops have been added to the formulary, these eye drops are suitable for those requiring preservative free sodium hyaluronate eye drops and also for those with dexterity problems</li> </ul> <p>Blink Intensive Tears® (sodium hyaluronate 0.2%) eye drops remain on the total formulary and are considered the first line sodium hyaluronate preparation. It should be noted that these eye drops contain a preservative.</p> <p>Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops are stocked by all major wholesalers and stock levels will be monitored in order to ensure reliable supply. At present, NHSGGC are not undertaking an active program of switching patients already established on Evolve HA® and Hylo-Forte® to Eyeaze®.</p> <p>Lorna Paterson - Cystic Fibrosis Pharmacist/Prescribing Advisor 31.05.22</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

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