






Community Pharmacy Communication Update

Date: Thursday 2nd June 2022

PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **Levonorgestrel PGD V11**
- **Class 4 Medicines Defect Information: Esomeprazole 40mg Powder for Solution for Injection/Infusion, EL (22)A/26**

URGENT ACTION	Levonorgestrel PGD V11
 Rev 2023 20 Levonorgestrel V11.  EHC Single signing sheet.pdf  Flowchart and Proforma Local NHS	<p>The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk) This must be signed before the old PGD expires end of May 2022.</p> <p>Please return the signature sheet by Friday 27th May 2022 to ggc.cpdevteam@nhs.scot or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.</p> <p>The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;</p> <ul style="list-style-type: none"> • All clients should be offered Copper-IUD as first line choice • If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart) • Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart) <p>Pamela MacIntyre 21.04.22</p>

ACTION	Class 4 Medicines Defect Information: Esomeprazole 40mg Powder for Solution for Injection/Infusion, EL (22)A/26
	<p>https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-esomeprazole-40mg-powder-for-solution-for-injection-slash-infusion-el-22-a-slash-26</p>

REMINDERS AND UPDATES:

REMINDER	Update Re Formulary Change to dry Eye Products
	<p>Various brands of sodium hyaluronate eye drops are included in the formulary but are restricted to use in severe dry eyes only.</p> <p>The total formulary has recently been updated, with the following changes made:</p> <ul style="list-style-type: none">· Evolve HA® (sodium hyaluronate 0.2%) and Hylo-Forte® (sodium hyaluronate 0.2%) eye drops have been removed from the formulary and are now non-formulary in NHS GGC· Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops have been added to the formulary, these eye drops are suitable for those requiring preservative free sodium hyaluronate eye drops and also for those with dexterity problems <p>Blink Intensive Tears® (sodium hyaluronate 0.2%) eye drops remain on the total formulary and are considered the first line sodium hyaluronate preparation. It should be noted that these eye drops contain a preservative.</p> <p>Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops are stocked by all major wholesalers and stock levels will be monitored in order to ensure reliable supply. At present, NHS GGC are not undertaking an active program of switching patients already established on Evolve HA® and Hylo-Forte® to Eyeaze®.</p> <p>Lorna Paterson - Cystic Fibrosis Pharmacist/Prescribing Advisor 31.05.22</p>


REMINDER	Strategy Spotlight: Cross Sector Discharge Project
	<p>Thanks to those of you who joined us last week for our update on the cross sector medicines discharge pathway redesign.</p> <p>For those of you unable to join please find the recording below.</p> <p>Strategy spotlight Pharmacy Cross Sector Discharge Project-20220519 130132-Meeting Recording.mp4</p> <p>If you have any questions on the service please do not hesitate to contact myself at anne.thomson2@ggc.scot.nhs.uk or gwen.shaw@ggc.scot.nhs.uk</p> <p>Anne Thomson - Lead Pharmacist 27.05.2022</p>


REMINDER	NSS Practitioner Services Customer Satisfaction Survey
	<p>NSS Practitioner Services are keen to know how we are performing and how you feel about the services we provide. We are also embarking on a significant digital transformation of our services. Understanding how much you know about these future changes, and knowing what your priorities and concerns are, will help us to continue providing the best possible service to you.</p> <p>We would like to invite you and your colleagues to fill in our Customer Satisfaction Survey using the link below. Please forward the survey to your team members and encourage them to participate too. Customer views and feedback are critical to us and we would like to hear from as many practitioners as possible. The survey closes on 17 June.</p>

	<p>https://forms.office.com/r/SbpcCp0Ekk</p> <p>Anna Rist Customer Relationships Manager Practitioner & Counter Fraud Services NHS National Services Scotland 1 Marischal Square Broad Street Aberdeen AB10 1BL</p> <p>Mobile: 07890 307002 Email: anna-maija.rist2@nhs.scot</p> <p>26.05.2022</p>
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REMINDER	Epilim Tear Off Card
	<p>Please be aware that boxes of Epilim now have a Contraception and Pregnancy warning card attached to the box that can be easily removed via a perforated edge. Please do not stick the dispensing label onto this warning card but either flip it up or remove it and attach the label to the box underneath. If removed, please ensure that the warning card is provided to the patient.</p> <p>Pamela MacIntyre 26.05.2022</p>



REMINDER	Reminder of the Vitamin D supplements scheme in NHSGGC
	<p>Infants and children under 3 years of age (receiving less than 500ml of infant formula) are eligible for Pro Health® Vitamin D3 drops at a dose of 10micrograms (1ml) per day free of charge.</p> <p>Please note, vitamin D supplementation is not needed if an infant or child is having more than 500ml infant formula every day as formula milk is fortified with vitamin D.</p> <p>Please refer to GGC Medicines: Vitamin D Supplements scheme in NHSGGC for further information.</p> <p>Elaine Mclvor – Senior Pharmacist Medicines Education 26.05.2022</p>

REMINDER	Supply Problem – Xaggitin XL® Tablets
 Xaggitin Supply Problem May 2022 M	<p>Please find attached.</p> <p>26.05.22</p>

REMINDER	ProHealth Update
 Final Bulletin - Change in Pro Healt	<p>Please find attached the update for the ProHealth drops that are now in stock with wholesalers.</p> <p>Laura Davis - Public Health Improvement Pharmacy Technician 25.05.22</p>


REMINDER	IMPORTANT : Change to OST and Disulfiram claim submission deadline
	<p>Please note from June 2022 all payment claims made via NEO for the OST and Disulfiram services must be submitted by close of business on the 6th of each month rather than the previous arrangement which was submission by the 10th of each month. Any claims made after the 6th of each month will be paid the following month.</p> <p>IEP and naloxone claims should also be submitted by the 6th of each month.</p> <p>If you have any queries please contact the pharmacy team via our mailbox adrs.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly 24.05.2022</p>


REMINDER	NHS Circulars PCA(P)(2022) 13 to 22, Serious Shortage Protocols for HRT products - Oestrogel, Ovestin, Lenzetto and Sandrena
 PCA2022(P)13.pdf  PCA2022(P)14.pdf  PCA2022(P)15.pdf  PCA2022(P)16.pdf  PCA2022(P)17.pdf  PCA2022(P)18.pdf  PCA2022(P)19.pdf  PCA2022(P)20.pdf  PCA2022(P)21.pdf	<p>You will be aware from a previous newsletter, PCA circulars 9,10 and 11 and also National news that there is a major shortage of HRT products.</p> <p>Please find attached Serious Shortage Protocols for the products in question. We would ask that you review every prescription received for these products and clinically decide what is the best approach for each patient based on availability of the named product and also suitable alternatives. This could mean the supply of a suitably alternative product or a reduced quantity of the prescribed product.</p> <p>Also attached is a copy of guidance around equivalent HRT doses from different topical products which you might find useful.</p> <p>Alan Harrison 24/05/2022</p>

 PCA2022(P)22.pdf  27-WHC-FACTSHEE T-HRT-Doses-SEPT20	
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REMINDER	Request to be added to NES Funded IP reserve List for NHSGGC
	<p>NHSGGC is currently building a reserve list for pharmacists who wish to apply for a NES funded Independent Prescriber (IP) place.</p> <p>NHSGGC will use this list to place Applicants into available courses when they become available.</p> <p>If you wish to be added to our reserve list, please click on the link below and complete the online form:-</p> <p>https://forms.office.com/r/JnLKPhfEFH</p> <p>Michelle Cooper - Contracts Supervisor 23.05.2022</p>


REMINDER	Countdown: Registration For Learnpro Training Platform
 LearnPro - Pro-Forma.docx	<p>We advised the network a while ago of Pharmacy Services' intention to invest in resource to provide community pharmacy access to the LearnPro training platform.</p> <p>This platform will host a significant proportion of the training elements required for community pharmacy to deliver the various local negotiated services.</p> <p>Every pharmacy will be allowed three log-ins. These should be for the regular pharmacist, and any support staff who are regularly involved in the management of a local service. Registrants must be able to provide a GPhC number. The facility is accessed via a self-registration process, details of which will be provided in the next few weeks, along with notification of the training modules that will be on the platform and instructions on what is required in terms of completion.</p> <p>There is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>It is hoped that LearnPro will become the repository for Pharmacy Services training associated with community pharmacy, and we urge all pharmacies to register on the platform from 1st July 2022.</p> <p>Janine Glen 17.05.2022</p>

REMINDER	PHS Health Protection Alert 2022/19 - Monkeypox Cases in the UK - Update to Alert 2022/18
 PHS Alert 2022_19_monkeypox	<p>Please find attached.</p> <p>17.05.22</p>


REMINDER	Medication Incident Form
 <p>Medication Incident Form - April 2022.pdf</p>	<p>From time to time an error in the supply of medication to a patient occurs which gives an opportunity to reflect on practices within community pharmacies. We have attached an incident reporting form that we would encourage you to complete and submit to us in the event of any medication incidents taking place. Completing this form will help you to consider how the error/near miss occurred and how the issue could be prevented from happening in the future. The information will also allow the CPD Team to compare and collate data which can then be shared anonymously to support colleagues in other pharmacies.</p> <p>Please brief your staff on this document and encourage usage when necessary. The form is in pdf format and allows completion of the relevant fields.</p> <p>The form will be housed on the Community Pharmacy Development Team website at:</p> <p>NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Alan Harrison 17.05.2022</p>

REMINDER	Uplift of Flu Sharps Bins: Mop Up Flu Vaccination Service
	<p>APPLICABLE ONLY TO THOSE WHO PARTICIPATED IN THE 2021/2022 FLU MOP UP SERVICE</p> <p>Thank you firstly for your support in providing the Mop-up Flu Vaccination service this year.</p> <p>Now that we have come to the end, Tradebe will be scheduling uplifts for the <u>Flu Sharps Bins ONLY</u>.</p> <p>This will commence approximately from week beginning 23rd May 2022.</p> <p>Please note this date and have the sharps bin at an easily accessible point for the driver. Please ensure that all staff are also informed of this location and that the driver will only be in to collect the <u>FLU SHARPS BINS</u></p> <p>Manpreet Narwan 13.05.2022</p>

REMINDER	ADRS Delivery Drivers
	<p>As we ease ourselves out of the pandemic, we are still experiencing situations where vulnerable patients are having to self-isolate due to positive COVID test results. OST patients are a key group in this cohort of patients and we would ask that if you are still operating a limited capacity process for access to your pharmacies then please give due consideration to allowing priority access to members of the ADRS service, including drivers, who may be delivering prescriptions to you or picking up and distributing medicine to isolating OST patients.</p> <p>Many thanks for your support in this matter.</p> <p>Alan Harrison 12.05.2022</p>

REMINDER	Emergency Hormonal Contraception FAQs
 <p>EHC FAQs Final Version 120522.doc</p>	<p>Please find attached a Frequently Asked Questions document relating to the recently reviewed levonorgestrel PGD.</p> <p>Hopefully, this will be of use.</p> <p>Pamela MacIntyre 12.05.2022</p>

REMINDER	Update on Levomepromazine Injection
	<p>The supply issue with levomepromazine injection is continuing. Sanofi stock of Nozinan injection is available but the prescription validation process is still in place. Stock of the generic Wockhardt product is now expected back in the UK from the end of May which should help to ease the situation.</p> <p>If stock is required urgently and cannot be found locally please contact one of the palliative care pharmacists on the following numbers:</p> <p>Elayne Harris 07876 478140</p> <p>Carolyn Mackay 07775 012560</p> <p>Susan Addie 07880 786659</p> <p>Elayne Harris - Macmillan Lead Pharmacist (Palliative Care) 12.05.2022</p>

REMINDER	Bupropion (Zyban®) and Smoking Cessation Support
 <p>CP Bulletin - Zyban 09 05 22.doc</p>	<p>Please find attached Bupropion (Zyban®) and Smoking Cessation Support bulletin.</p> <p>10.05.2022</p>

REMINDER	Bridging Contraception – Risks re Peanut or Soya Allergy
	<p>Please be aware that when providing bridging contraception via the public health PGD - it is important to check for peanut or soya allergy as part of the consultation.</p> <p>Many desogestrel products (including generic) are contraindicated for people with nut or soya hypersensitivity or allergy. The SPC and/or the PIL of the product to be provided should be checked to confirm prior to dispensing.</p> <p>Pamela MacIntyre 10.05.2022</p>

REMINDER

PHS poster reminder and guidance for healthcare professionals on self-referral services

This is a reminder to community pharmacies that they should all currently be displaying the Sexual Assault Response Coordination Service (SARCS) poster below. If any pharmacy has not received the poster, they should contact our printers APS Group by emailing stockorders.DPPAS@theapsgroup.com

The PHS poster campaign list is still being finalised for the current financial year. We can confirm however that the current poster on SARCS should continue to be displayed until week commencing 13 June 2022. A further update on campaigns will be sent once finalised.

The guidance for healthcare professionals on SARCS was published on 1st April. It summarised how to support someone who discloses rape or sexual assault and the options available to them.

This guidance is available online, along with leaflets for members of the public at - [Supporting documents - Sexual Assault Response Coordination Service \(SARCS\): information - gov.scot \(www.gov.scot\)](https://www.gov.scot/information)








Elaine Muirhead
05.05.2022




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In this edition –


- [COPD SLA Continuation](#)
- [Varenicline PGD V5](#)
- [FOUR WEEKS - Countdown: Registration For Learnpro Training Platform](#)
- [Monkeypox Guidance for Primary Care](#)
- [Community Pharmacy Nutrition Support Service \(CPNSS\)](#)
- [Digital Learning in Scottish Health and Social Care – Survey](#)
- [Pharmacy First Patient Leaflet - Available in Additional Languages](#)
- [Compliance Aid Patients - Ordering of Regular Medicines Not Contained within the Aid](#)
- [Class 4 Medicines Defect Information: OxyContin 20 mg prolonged release tablets, EL \(22\)A/27](#)
- [Shortage of Neocate LCP](#)

ACTION	COPD SLA Continuation
 <p>SLA - for Board wide COPD - V3.doc</p>  <p>PGD COPD Amoxicillin v5.pdf</p>  <p>PGD COPD Doxycycline v5.pdf</p>  <p>PGD COPD Prednisolone v5.pdf</p>  <p>COPD PGDs Single Signature Sheet v5.r</p>	<p>The SLA and associated PGDs which support the above service, terminate this month.</p> <p>With the agreement of the MCN, the SLA has been extended for one year to allow continuation of the service without change. There is no need for you to sign up for the service again, if you have already done so for the original proposal. A copy of the updated SLA is attached for information. There has been no change to the service specification within the service and community pharmacies are not being asked to do anything additional or different. Please note: The reimbursement information at Section 3 has been carried over from the original SLA and no additional sign-up fee will be paid in 2022.</p> <p>All support materials/information relating to the provision of the service can be accessed from the CPDT website - here</p> <p>Also attached are copies of the updated PGDs. Please read, sign and submit the authorisation sheet using the contact details provided. Authorisation sheets must be signed before making any supply.</p> <p>You will remember that at the start of the COVID 19 pandemic an emergency COPD exacerbation treatment service was introduced. This was a temporary measure that allowed a supply of appropriate rescue medicine(s) to be made to patients identified by their GP practice using the unscheduled care PGD. In June 2021 this was replaced by the current "Pharmacy First treatment for COPD exacerbations" which utilises specific PGDs (attached), where supplies can only be made when the patient is in possession of a suitably completed Patient Rescue Card. If patients are looking to access this service and do not have a card then please refer them to whoever manages their condition within the GP Practice.</p>


	Pamela MacIntyre 06.06.2022
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URGENT ACTION	Varenicline PGD V5
 Varenicline PGD v5.pdf	<p>The new, up-to-date PGD for Varenicline is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk) This must be signed before the old PGD expires end of June 2022.</p> <p>Please return the signature sheet by Friday 1st July 2022 to ggc.cpdevteam@nhs.scot or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>Lauren Keenan 06.06.2022</p>

ACTION	FOUR WEEKS - Countdown: Registration For Learnpro Training Platform
 LearnPro - Pro-Forma.docx	<p>We advised the network a while ago of Pharmacy Services' intention to invest in resource to provide community pharmacy access to the LearnPro training platform.</p> <p>This platform will host a significant proportion of the training elements required for community pharmacy to deliver the various local negotiated services.</p> <p>Every pharmacy will be allowed three log-ins. These should be for the regular pharmacist, and any support staff who are regularly involved in the management of a local service. Registrants must be able to provide a GPhC number. The facility is accessed via a self-registration process, details of which will be provided in the next few weeks, along with notification of the training modules that will be on the platform and instructions on what is required in terms of completion.</p> <p>There is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>It is hoped that LearnPro will become the repository for Pharmacy Services training associated with community pharmacy, and we urge all pharmacies to register on the platform from 1st July 2022.</p> <p>Janine Glen 17.05.2022</p>

ACTION	Monkeypox Guidance for Primary Care
 Monkeypox comms Primary Care.doc	<p>PHS has published guidance for Management of suspected monkeypox in primary and secondary care</p> <p>As guidance and related documents are likely to evolve in the coming weeks, please continue to use live links rather than saving versions offline to ensure you are referring to the latest version.</p> <p>Alan Harrison 06.06.22</p>

ACTION	Community Pharmacy Nutrition Support Service (CPNSS)
	<p>As you are all aware CPNSS for Oral Nutritional Supplements went live across all HSCPs within GGC on 1st March 2022. Pathways of care can now be delivered collaboratively by Dietetic and Community Pharmacy staff when patients are registered on this service.</p> <p>Thank you to all those who have already signed up and attended training. Due to demand and a flurry of pharmacies who have recently signed up, there will be one last training event on the 21st June at 7pm via teams. Click here to join the meeting. click here</p> <p>If you have any further questions please contact: presupdiet@ggc.scot.nhs.uk or phone 0141-201-6012</p> <p>Wendy McGaugie - Advanced Prescribing Support Dietitian 07.06.2022</p>

ACTION	Digital Learning in Scottish Health and Social Care – Survey
 <p>Digital Survey Poster.pdf Attached</p>	<p>The Digitally Enabled Workforce team within NHS Education for Scotland (NES) are working to support the development of digital skills and confidence across Scotland's health and social care workforce. We want to make it easier to find and use online learning materials that will help build digital skills and improve confidence with technology. To help us do this effectively we want to hear from people working in health and care so that we can understand what is really needed. To find out more information about this piece of work please click here.</p> <p>This survey is for everyone working in health and care in Scotland, whether you are very confident with digital technology, or completely new to it. The information you provide will help shape how we support the digital and technology learning needs of the health and care workforce, so it is important we gather as wide a range of views as possible.</p> <p>Please help by completing the survey yourself, and by sharing this link throughout your organisation, networks.</p> <p>The survey is completely anonymous and will take around 10 minutes to complete on any device.</p> <p>You can also find a downloadable version of the survey here.</p> <p>To find out more about the survey, and the research work we are doing, visit this information web page: https://learn.nes.nhs.scot/61462</p> <p>Thank you in advance.</p> <p>Dr Leon Zlotos - Principal Lead - Educational Development (Professional Development) 06.06.2022</p>

ACTION	Pharmacy First Patient Leaflet - Available in Additional Languages
	<p>Please note that the NHS Pharmacy First Scotland patient information leaflet is now available online in additional languages. Those recently added are:</p> <ul style="list-style-type: none"> Amharic Belarusian Farsi Kurdish-Sorani Pashto Somali Spanish

	<p>Turkish Vietnamese</p> <p>All translated versions are available at the following web link - Supporting documents - NHS Pharmacy First Scotland: information for patients - gov.scot (www.gov.scot)</p> <p>Elaine Muirhead - Policy Development Manager 06.06.2022</p>
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ACTION	Compliance Aid Patients - Ordering of Regular Medicines Not Contained within the Aid
	<p>There have been a couple of instances recently where a patient with Diabetes has not received their GLP-1 (e.g. exenatide, liraglutide etc) along with their compliance aid. Please can all pharmacies ensure that there is an agreement with the patient in place to ensure that any regular (non-PRN) medicines are routinely ordered and supplied, in addition to those contained within the compliance aid.</p> <p>Pamela MacIntyre 01.06.2022</p>

ACTION	Class 4 Medicines Defect Information: OxyContin 20 mg prolonged release tablets, EL (22)A/27
	<p>https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-oxycontin-20-mg-prolonged-release-tablets-el-22-a-slash-27</p>

IMPORTANT INFORMATION	Shortage of Neocate LCP
	<p>Neocate LCP which is a milk free hypoallergenic infant formula (Formulary Preferred List Amino Acid Formula) used in the treatment of cow's milk allergy is currently experiencing supply issues. It is hoped that a delivery will be received by Alliance Wholesalers on Wednesday and Thursday or Friday at the latest.</p> <p>If an individual patient is in urgent need of supply prior to the end of the week, please contact Tina Napier-Green Nutricia Representative on 07775020978 and she will endeavour to source a supply for them.</p> <p>If you need any further support, please contact the prescribing support dietitians on 0141 201 6012.</p> <p>Una Cuthbert - Dietetic Manager Prescribing 07.06.2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update






Date: Thursday 9th June 2022



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REMINDERS AND UPDATES:

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REMINDER	COPD SLA Continuation
 <p>SLA - for Board wide COPD - V3.doc</p>  <p>PGD COPD Amoxicillin v5.pdf</p>  <p>PGD COPD Doxycycline v5.pdf</p>  <p>PGD COPD Prednisolone v5.pdf</p>  <p>COPD PGDs Single Signature Sheet v5.pdf</p>	<p>The SLA and associated PGDs which support the above service, terminate this month.</p> <p>With the agreement of the MCN, the SLA has been extended for one year to allow continuation of the service without change. There is no need for you to sign up for the service again, if you have already done so for the original proposal. A copy of the updated SLA is attached for information. There has been no change to the service specification within the service and community pharmacies are not being asked to do anything additional or different. Please note: The reimbursement information at Section 3 has been carried over from the original SLA and no additional sign-up fee will be paid in 2022.</p> <p>All support materials/information relating to the provision of the service can be accessed from the CPDT website - here</p> <p>Also attached are copies of the updated PGDs. Please read, sign and submit the authorisation sheet using the contact details provided. Authorisation sheets must be signed before making any supply.</p> <p>You will remember that at the start of the COVID 19 pandemic an emergency COPD exacerbation treatment service was introduced. This was a temporary measure that allowed a supply of appropriate rescue medicine(s) to be made to patients identified by their GP practice using the unscheduled care PGD. In June 2021 this was replaced by the current "Pharmacy First treatment for COPD exacerbations" which utilises specific PGDs (attached), where supplies can only be made when the patient is in possession of a suitably completed Patient Rescue Card. If patients are looking to access this service and do not have a card then please refer them to whoever manages their condition within the GP Practice.</p> <p>Pamela MacIntyre</p>

06.06.2022

REMINDER

Varenicline PGD V5



Varenicline PGD
v5.pdf

The new, up-to-date PGD for Varenicline is attached and available on the Community Pharmacy Development Team website. [NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.scot.nhs.uk) This must be signed before the old PGD expires end of June 2022.

Please return the signature sheet by **Friday 1st July 2022** to ggc.cpdevteam@nhs.scot or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.

Lauren Keenan
06.06.2022

REMINDER

Monkeypox Guidance for Primary Care



Monkeypox comms
Primary Care.doc

PHS has published guidance for [Management of suspected monkeypox in primary and secondary care](#)

As guidance and related documents are likely to evolve in the coming weeks, please continue to use live links rather than saving versions offline to ensure you are referring to the latest version.

Alan Harrison
06.06.22

REMINDER

Digital Learning in Scottish Health and Social Care – Survey



Digital Survey
Poster.pdf

The Digitally Enabled Workforce team within NHS Education for Scotland (NES) are working to support the development of digital skills and confidence across Scotland's health and social care workforce. We want to make it easier to find and use online learning materials that will help build digital skills and improve confidence with technology. To help us do this effectively we want to hear from people working in health and care so that we can understand what is really needed. To find out more information about this piece of work please click [here](#).

This survey is for **everyone** working in health and care in Scotland, whether you are very confident with digital technology, or completely new to it. The information you provide will help shape how we support the digital and technology learning needs of the health and care workforce, so it is important we gather as wide a range of views as possible.

Please help by completing the [survey](#) yourself, and by sharing this link throughout your organisation, networks.

The survey is completely anonymous and will take around 10 minutes to complete on any device.

You can also find a downloadable version of the survey [here](#).

To find out more about the survey, and the research work we are doing, visit this information web page: <https://learn.nes.nhs.scot/61462>

Thank you in advance.

Dr Leon Zlotos - Principal Lead - Educational Development (Professional Development)
06.06.2022

REMINDER	Pharmacy First Patient Leaflet - Available in Additional Languages
	<p>Please note that the NHS Pharmacy First Scotland patient information leaflet is now available online in additional languages. Those recently added are:</p> <p>Amharic Belarusian Farsi Kurdish-Sorani Pashto Somali Spanish Turkish Vietnamese</p> <p>All translated versions are available at the following web link - Supporting documents - NHS Pharmacy First Scotland: information for patients - gov.scot (www.gov.scot)</p> <p>Elaine Muirhead - Policy Development Manager 06.06.2022</p>

REMINDER	Compliance Aid Patients - Ordering of Regular Medicines Not Contained within the Aid
	<p>There have been a couple of instances recently where a patient with Diabetes has not received their GLP-1 (e.g. exenatide, liraglutide etc) along with their compliance aid. Please can all pharmacies ensure that there is an agreement with the patient in place to ensure that any regular (non-PRN) medicines are routinely ordered and supplied, in addition to those contained within the compliance aid.</p> <p>Pamela MacIntyre 01.06.2022</p>

REMINDER	Update Re Formulary Change to dry Eye Products
	<p>Various brands of sodium hyaluronate eye drops are included in the formulary but are restricted to use in severe dry eyes only.</p> <p>The total formulary has recently been updated, with the following changes made:</p> <ul style="list-style-type: none"> · Evolve HA® (sodium hyaluronate 0.2%) and Hylo-Forte® (sodium hyaluronate 0.2%) eye drops have been removed from the formulary and are now non-formulary in NHSGGC · Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops have been added to the formulary, these eye drops are suitable for those requiring preservative free sodium hyaluronate eye drops and also for those with dexterity problems <p>Blink Intensive Tears® (sodium hyaluronate 0.2%) eye drops remain on the total formulary and are considered the first line sodium hyaluronate preparation. It should be noted that these eye drops contain a preservative.</p> <p>Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops are stocked by all major wholesalers and stock levels will be monitored in order to ensure reliable supply. At present, NHSGGC are not undertaking an active program of switching patients already established on Evolve HA® and Hylo-Forte® to Eyeaze®.</p>


	Lorna Paterson - Cystic Fibrosis Pharmacist/Prescribing Advisor 31.05.22
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REMINDER	Strategy Spotlight: Cross Sector Discharge Project
	<p>Thanks to those of you who joined us last week for our update on the cross sector medicines discharge pathway redesign.</p> <p>For those of you unable to join please find the recording below.</p> <p>Strategy spotlight Pharmacy Cross Sector Discharge Project-20220519 130132-Meeting Recording.mp4</p> <p>If you have any questions on the service please do not hesitate to contact myself at anne.thomson2@ggc.scot.nhs.uk or gwen.shaw@ggc.scot.nhs.uk</p> <p>Anne Thomson - Lead Pharmacist 27.05.2022</p>




REMINDER	NSS Practitioner Services Customer Satisfaction Survey
	<p>NSS Practitioner Services are keen to know how we are performing and how you feel about the services we provide. We are also embarking on a significant digital transformation of our services. Understanding how much you know about these future changes, and knowing what your priorities and concerns are, will help us to continue providing the best possible service to you.</p> <p>We would like to invite you and your colleagues to fill in our Customer Satisfaction Survey using the link below. Please forward the survey to your team members and encourage them to participate too. Customer views and feedback are critical to us and we would like to hear from as many practitioners as possible. The survey closes on 17 June.</p> <p>https://forms.office.com/r/SbpcCp0Ekk</p> <p>Anna Rist Customer Relationships Manager Practitioner & Counter Fraud Services NHS National Services Scotland 1 Marischal Square Broad Street Aberdeen AB10 1BL</p> <p>Mobile: 07890 307002 Email: anna-maija.rist2@nhs.scot</p> <p>26.05.2022</p>

REMINDER	Epilim Tear Off Card
	<p>Please be aware that boxes of Epilim now have a Contraception and Pregnancy warning card attached to the box that can be easily removed via a perforated edge. Please do not stick the dispensing label onto this warning card but either flip it up or remove it and attach the label to the box underneath. If removed, please ensure that the warning card is provided to the patient.</p> <p>Pamela MacIntyre 26.05.2022</p>










REMINDER	Reminder of the Vitamin D supplements scheme in NHSGGC
	<p>Infants and children under 3 years of age (receiving less than 500ml of infant formula) are eligible for Pro Health® Vitamin D3 drops at a dose of 10micrograms (1ml) per day free of charge.</p> <p>Please note, vitamin D supplementation is not needed if an infant or child is having more than 500ml infant formula every day as formula milk is fortified with vitamin D.</p> <p>Please refer to GGC Medicines: Vitamin D Supplements scheme in NHSGGC for further information.</p> <p>Elaine McIvor – Senior Pharmacist Medicines Education 26.05.2022</p>



REMINDER	Supply Problem – Xaggitin XL® Tablets
 Xaggitin Supply Problem May 2022 M	Please find attached. 26.05.22

REMINDER	ProHealth Update
 Final Bulletin - Change in Pro Healt	Please find attached the update for the ProHealth drops that are now in stock with wholesalers. Laura Davis - Public Health Improvement Pharmacy Technician 25.05.22

REMINDER	Levonorgestrel PGD V11
 Rev 2023 20 Levonorgestrel V11.j  EHC Single signing sheet.pdf  Flowchart and Proforma Local NHS	<p>The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk) This must be signed before the old PGD expires end of May 2022.</p> <p>Please return the signature sheet by Friday 27th May 2022 to ggc.cpdevteam@nhs.scot or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.</p> <p>The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;</p> <ul style="list-style-type: none"> • All clients should be offered Copper-IUD as first line choice • If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart) • Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart) <p>Pamela MacIntyre 24.05.2022</p>

REMINDER	IMPORTANT : Change to OST and Disulfiram claim submission deadline
	<p>Please note from June 2022 all payment claims made via NEO for the OST and Disulfiram services must be submitted by close of business on the 6th of each month rather than the previous arrangement which was submission by the 10th of each month. Any claims made after the 6th of each month will be paid the following month.</p> <p>IEP and naloxone claims should also be submitted by the 6th of each month.</p> <p>If you have any queries please contact the pharmacy team via our mailbox adrs.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly 24.05.2022</p>


REMINDER	NHS Circulars PCA(P)(2022) 13 to 22, Serious Shortage Protocols for HRT products - Oestrogel, Ovestin, Lenzetto and Sandrena
 PCA2022(P)13.pdf  PCA2022(P)14.pdf  PCA2022(P)15.pdf  PCA2022(P)16.pdf  PCA2022(P)17.pdf  PCA2022(P)18.pdf  PCA2022(P)19.pdf  PCA2022(P)20.pdf  PCA2022(P)21.pdf	<p>You will be aware from a previous newsletter, PCA circulars 9,10 and 11 and also National news that there is a major shortage of HRT products.</p> <p>Please find attached Serious Shortage Protocols for the products in question. We would ask that you review every prescription received for these products and clinically decide what is the best approach for each patient based on availability of the named product and also suitable alternatives. This could mean the supply of a suitably alternative product or a reduced quantity of the prescribed product.</p> <p>Also attached is a copy of guidance around equivalent HRT doses from different topical products which you might find useful.</p> <p>Alan Harrison 24/05/2022</p>


 PCA2022(P)22.pdf  27-WHC-FACTSHEE T-HRT-Doses-SEPT20	
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REMINDER	Request to be added to NES Funded IP reserve List for NHSGGC
	<p>NHSGGC is currently building a reserve list for pharmacists who wish to apply for a NES funded Independent Prescriber (IP) place.</p> <p>NHSGGC will use this list to place Applicants into available courses when they become available.</p> <p>If you wish to be added to our reserve list, please click on the link below and complete the online form:-</p> <p>https://forms.office.com/r/JnLKPhfEFH</p> <p>Michelle Cooper - Contracts Supervisor 23.05.2022</p>

REMINDER	Countdown: Registration For Learnpro Training Platform
 LearnPro - Pro-Forma.docx	<p>We advised the network a while ago of Pharmacy Services' intention to invest in resource to provide community pharmacy access to the LearnPro training platform.</p> <p>This platform will host a significant proportion of the training elements required for community pharmacy to deliver the various local negotiated services.</p> <p>Every pharmacy will be allowed three log-ins. These should be for the regular pharmacist, and any support staff who are regularly involved in the management of a local service. Registrants must be able to provide a GPhC number. The facility is accessed via a self-registration process, details of which will be provided in the next few weeks, along with notification of the training modules that will be on the platform and instructions on what is required in terms of completion.</p> <p>There is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>It is hoped that LearnPro will become the repository for Pharmacy Services training associated with community pharmacy, and we urge all pharmacies to register on the platform from 1st July 2022.</p> <p>Janine Glen 17.05.2022</p>

REMINDER	PHS Health Protection Alert 2022/19 - Monkeypox Cases in the UK - Update to Alert 2022/18
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 <p>PHS Alert 2022_19_monkeypox</p>	<p>Please find attached.</p> <p>17.05.22</p>
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<p>REMINDER</p>	<p>Medication Incident Form</p>
 <p>Medication Incident iForm - April 2022.pdf</p>	<p>From time to time an error in the supply of medication to a patient occurs which gives an opportunity to reflect on practices within community pharmacies. We have attached an incident reporting form that we would encourage you to complete and submit to us in the event of any medication incidents taking place. Completing this form will help you to consider how the error/near miss occurred and how the issue could be prevented from happening in the future. The information will also allow the CPD Team to compare and collate data which can then be shared anonymously to support colleagues in other pharmacies.</p> <p>Please brief your staff on this document and encourage usage when necessary. The form is in pdf format and allows completion of the relevant fields.</p> <p>The form will be housed on the Community Pharmacy Development Team website at:</p> <p>NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Alan Harrison 17.05.2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot


We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk









PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot



In this edition –

- **THREE WEEKS - Countdown: Registration For Learnpro Training Platform**
- **COPD SLA Continuation**
- **Varenicline PGD V5**
- **Internet Explorer**
- **Allergy Training and Pharmacists**
- **Public Protection Service Learning & Education Training Sessions 2022**
- **Class 2 Medicines Recall: Bristol Laboratories Limited, Phenobarbital 60 mg Tablets, EL(22)A/28**
- **PCA(P)(2022)23 Introduction of Electronic Transfer of Acute Medication Service (AMS) Prescriptions for Non-medical Prescribers in GP Practices**
- **AskSARA**
- **Pro Health Vitamin D Drops**
- **Shortage of Neocate LCP**


ACTION	THREE WEEKS - Countdown: Registration For Learnpro Training Platform
 <p>LearnPro - Pro-Forma.docx Attached</p>	<p>We advised the network a while ago of Pharmacy Services' intention to invest in resource to provide community pharmacy access to the LearnPro training platform.</p> <p>This platform will host a significant proportion of the training elements required for community pharmacy to deliver the various local negotiated services.</p> <p>Every pharmacy will be allowed three log-ins. These should be for the regular pharmacist, and any support staff who are regularly involved in the management of a local service. Registrants must be able to provide a GPhC number. The facility is accessed via a self-registration process, details of which will be provided in the next few weeks, along with notification of the training modules that will be on the platform and instructions on what is required in terms of completion.</p> <p>There is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>It is hoped that LearnPro will become the repository for Pharmacy Services training associated with community pharmacy, and we urge all pharmacies to register on the platform from 1st July 2022.</p> <p>Janine Glen 17.05.2022</p>


ACTION	COPD SLA Continuation
 <p>SLA - for Board wide COPD - V3.docx</p>  <p>PGD COPD Amoxicillin v5.pdf</p>  <p>PGD COPD Doxycycline v5.pdf</p>  <p>PGD COPD Prednisolone v5.pdf</p>  <p>COPD PGDs Single Signature Sheet v5.pdf</p> <p>Attached</p>	<p>The SLA and associated PGDs which support the above service, terminate this month.</p> <p>With the agreement of the MCN, the SLA has been extended for one year to allow continuation of the service without change. There is no need for you to sign up for the service again, if you have already done so for the original proposal. A copy of the updated SLA is attached for information. There has been no change to the service specification within the service and community pharmacies are not being asked to do anything additional or different. Please note: The reimbursement information at Section 3 has been carried over from the original SLA and no additional sign-up fee will be paid in 2022.</p> <p>All support materials/information relating to the provision of the service can be accessed from the CPDT website - here</p> <p>Also attached are copies of the updated PGDs. Please read, sign and submit the authorisation sheet using the contact details provided. Authorisation sheets must be signed before making any supply.</p> <p>You will remember that at the start of the COVID 19 pandemic an emergency COPD exacerbation treatment service was introduced. This was a temporary measure that allowed a supply of appropriate rescue medicine(s) to be made to patients identified by their GP practice using the unscheduled care PGD. In June 2021 this was replaced by the current "Pharmacy First treatment for COPD exacerbations" which utilises specific PGDs (attached), where supplies can only be made when the patient is in possession of a suitably completed Patient Rescue Card. If patients are looking to access this service and do not have a card then please refer them to whoever manages their condition within the GP Practice.</p> <p>Pamela MacIntyre 06.06.2022</p>

URGENT ACTION	Varenicline PGD V5
 <p>Varenicline PGD v5.pdf</p> <p>Attached</p>	<p>The new, up-to-date PGD for Varenicline is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk) This must be signed before the old PGD expires at the end of June 2022.</p> <p>Please return the signature sheet by Friday 1st July 2022 to gqc.cpdevteam@nhs.scot or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>Lauren Keenan 06.06.2022</p>

ACTION	Internet Explorer
 <p>SCI Gateway Edge.docx</p>  <p>Importing Favourites from IE11 to Edge.pdf</p> <p>Attached</p>	<p>Internet Explorer (IE) has been the only browser compatible for some of the applications that community pharmacies use. On 15 June 2022, Microsoft will end support of Internet Explorer. This does not mean it is going to disappear for everyone; however, in order to maintain the best secure and safe working environment on the internet, it is recommended that you use Internet Explorer mode in Microsoft Edge.</p> <p>Please find attached instructions explaining the steps required to be made within Edge to allow SCI Gateway to work using Internet Explorer mode. I have also attached a document on importing favourites from Internet Explorer into Edge.</p>


	<p>From testing, it has been discovered that not all PCs have "Reload in IE mode" which is detailed on page 1. If this is the case, you need to follow the steps on page 2 first.</p> <p>Please follow the instructions fully before logging any calls for support.</p> <p>Helpdesk - 0345 612 5000 or itservicedesk.nhss-ggc@atos.net</p> <p>Sharon Hastie 13.06.2022</p>
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ACTION	Allergy Training and Pharmacists
 Community pharmacies and AAI. Attached	<p>Please find attached a message from Dr Adrian Hian Ing Sie, Clinical Lead, CYANS (Children and Young People Allergy Network Scotland).</p> <p>Dr Adrian Hian Ing Sie 09.06.2022</p>

ACTION	Public Protection Service Learning & Education Training Sessions 2022
 The National Guidance for Child Protection Attached	<p>The Public Protection Service has organised a training session for all NHS GGC staff to develop a greater understanding of the National Guidance for Child Protection in Scotland 2021 and the implementation of the Guidance in accordance with their role.</p> <p>Please find attached training flyer for more information.</p> <p>10.06.2022</p>

ACTION	Class 2 Medicines Recall: Bristol Laboratories Limited, Phenobarbital 60 mg Tablets, EL(22)A/28
	<p>https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-bristol-laboratories-limited-phenobarbital-60-mg-tablets-el-22-a-slash-28</p>

ACTION	PCA(P)(2022)23 Introduction of Electronic Transfer of Acute Medication Service (AMS) Prescriptions for Non-medical Prescribers in GP Practices
	<p>https://www.sehd.scot.nhs.uk/pca/PCA2022(M)11_PCA2022(P)23.pdf</p>

IMPORTANT INFORMATION	AskSARA
 Equipu Ask Sara leaflet.pdf Attached	<p>Please find attached a patient leaflet for AskSARA which is an online self guided tool providing impartial advice about suitable assistive technology solutions that enable older people, and disabled people of all ages, to live independently and maintain their chosen lifestyle.</p> <p>The tool is for patients / families / carers looking for advice regarding possible tools, strategies & equipment they are willing to self-purchase with the aim of early intervention to maintain/ improve their function & independence.</p> <p>Fiona McNeney - RES Team Lead West Ren 09.06.2022</p>

UPDATE	Pro Health Vitamin D Drops
	<p>Pro Health® Vitamin D3 drops are now available as 10micrograms per drop (previously 10micrograms per ml) therefore please refer to the following amendment.</p> <p>Infants and children under 3 years of age (receiving less than 500ml of infant formula) are eligible for Pro Health® Vitamin D3 drops at a dose of 10micrograms (1 drop) per day free of charge.</p> <p>Please note, vitamin D supplementation is not needed if an infant or child is having more than 500ml infant formula every day as formula milk is fortified with vitamin D. Please refer to GGC Medicines: Vitamin D Supplements scheme in NHSGGC for further information.</p> <p>Elaine Mclvor 14.06.2022</p>

UPDATE	Shortage of Neocate LCP
	<p>The issue has now been resolved and the product is available to order from Alliance as usual.</p> <p>Una Cuthbert - Dietetic Manager Prescribing 09.06.2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Thursday 16th June 2022




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New in this addition:



- **Class 4 Medicines Defect Information: Altan Pharma Limited, Phenylephrine 0.08 mg/ml - solution for injection/infusion, EL(22)A/29**


ACTION	Class 4 Medicines Defect Information: Altan Pharma Limited, Phenylephrine 0.08 mg/ml - solution for injection/infusion, EL(22)A/29
	https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-altan-pharma-limited-phenylephrine-0-dot-08-mg-slash-ml-solution-for-injection-slash-infusion-el-22-a-slash-29


REMINDERS AND UPDATES:

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REMINDER	Internet Explorer
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REMINDER	Allergy Training and Pharmacists
 Community pharmacies and AAI.	<p>Please find attached a message from Dr Adrian Hian Ing Sie, Clinical Lead, CYANS (Children and Young People Allergy Network Scotland).</p> <p>Dr Adrian Hian Ing Sie 09.06.2022</p>

REMINDER	AskSARA
 Equipu Ask Sara leaflet.pdf	<p>Please find attached a patient leaflet for AskSARA which is an online self guided tool providing impartial advice about suitable assistive technology solutions that enable older people, and disabled people of all ages, to live independently and maintain their chosen lifestyle.</p>


	<p>The tool is for patients / families / carers looking for advice regarding possible tools, strategies & equipment they are willing to self-purchase with the aim of early intervention to maintain/ improve their function & independence.</p> <p>Fiona McNeney - RES Team Lead West Ren 09.06.2022</p>
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REMINDER	Shortage of Neocate LCP
	<p>The issue has now been resolved and the product is available to order from Alliance as usual.</p> <p>Una Cuthbert - Dietetic Manager Prescribing 09.06.2022</p>


REMINDER	Community Pharmacy Nutrition Support Service (CPNSS)
	<p>As you are all aware CPNSS for Oral Nutritional Supplements went live across all HSCPs within GGC on 1st March 2022. Pathways of care can now be delivered collaboratively by Dietetic and Community Pharmacy staff when patients are registered on this service.</p> <p>Thank you to all those who have already signed up and attended training. Due to demand and a flurry of pharmacies who have recently signed up, there will be one last training event on the 21st June at 7pm via teams. Click here to join the meeting. click here</p> <p>If you have any further questions please contact: presupdiet@ggc.scot.nhs.uk or phone 0141-201-6012</p> <p>Wendy McGaugie - Advanced Prescribing Support Dietitian 07.06.2022</p>

REMINDER	COPD SLA Continuation
 <p>SLA - for Board wide COPD - V3.doc</p>  <p>PGD COPD Amoxicillin v5.pdf</p>  <p>PGD COPD Doxycycline v5.pdf</p>  <p>PGD COPD Prednisolone v5.pdf</p>  <p>COPD PGDs Single Signature Sheet v5.1</p>	<p>The SLA and associated PGDs which support the above service, terminate this month.</p> <p>With the agreement of the MCN, the SLA has been extended for one year to allow continuation of the service without change. There is no need for you to sign up for the service again, if you have already done so for the original proposal. A copy of the updated SLA is attached for information. There has been no change to the service specification within the service and community pharmacies are not being asked to do anything additional or different. Please note: The reimbursement information at Section 3 has been carried over from the original SLA and no additional sign-up fee will be paid in 2022.</p> <p>All support materials/information relating to the provision of the service can be accessed from the CPDT website - here</p> <p>Also attached are copies of the updated PGDs. Please read, sign and submit the authorisation sheet using the contact details provided. Authorisation sheets must be signed before making any supply.</p> <p>You will remember that at the start of the COVID 19 pandemic an emergency COPD exacerbation treatment service was introduced. This was a temporary measure that allowed a supply of appropriate rescue medicine(s) to be made to patients identified by their GP practice using the unscheduled care PGD. In June 2021 this was replaced by the current "Pharmacy First treatment for COPD exacerbations" which utilises specific PGDs (attached), where supplies can only be made when the patient is in possession of a suitably completed Patient Rescue Card. If patients are looking to access this service</p>

	<p>and do not have a card then please refer them to whoever manages their condition within the GP Practice.</p> <p>Pamela MacIntyre 06.06.2022</p>
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REMINDER	Varenicline PGD V5
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REMINDER	Monkeypox Guidance for Primary Care
 <p>Monkeypox comms Primary Care.doc</p>	<p>PHS has published guidance for Management of suspected monkeypox in primary and secondary care</p> <p>As guidance and related documents are likely to evolve in the coming weeks, please continue to use live links rather than saving versions offline to ensure you are referring to the latest version.</p> <p>Alan Harrison 06.06.22</p>

REMINDER	Digital Learning in Scottish Health and Social Care – Survey
 <p>Digital Survey Poster.pdf</p>	<p>The Digitally Enabled Workforce team within NHS Education for Scotland (NES) are working to support the development of digital skills and confidence across Scotland's health and social care workforce. We want to make it easier to find and use online learning materials that will help build digital skills and improve confidence with technology. To help us do this effectively we want to hear from people working in health and care so that we can understand what is really needed. To find out more information about this piece of work please click here.</p> <p>This survey is for everyone working in health and care in Scotland, whether you are very confident with digital technology, or completely new to it. The information you provide will help shape how we support the digital and technology learning needs of the health and care workforce, so it is important we gather as wide a range of views as possible.</p> <p>Please help by completing the survey yourself, and by sharing this link throughout your organisation, networks.</p> <p>The survey is completely anonymous and will take around 10 minutes to complete on any device.</p> <p>You can also find a downloadable version of the survey here.</p> <p>To find out more about the survey, and the research work we are doing, visit this information web page: https://learn.nes.nhs.scot/61462</p> <p>Thank you in advance.</p>

	Dr Leon Zlotos - Principal Lead - Educational Development (Professional Development) 06.06.2022
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REMINDER	Pharmacy First Patient Leaflet - Available in Additional Languages
	<p>Please note that the NHS Pharmacy First Scotland patient information leaflet is now available online in additional languages. Those recently added are:</p> <p>Amharic Belarusian Farsi Kurdish-Sorani Pashto Somali Spanish Turkish Vietnamese</p> <p>All translated versions are available at the following web link - Supporting documents - NHS Pharmacy First Scotland: information for patients - gov.scot (www.gov.scot)</p> <p>Elaine Muirhead - Policy Development Manager 06.06.2022</p>

REMINDER	Compliance Aid Patients - Ordering of Regular Medicines Not Contained within the Aid
	<p>There have been a couple of instances recently where a patient with Diabetes has not received their GLP-1 (e.g. exenatide, liraglutide etc) along with their compliance aid. Please can all pharmacies ensure that there is an agreement with the patient in place to ensure that any regular (non-PRN) medicines are routinely ordered and supplied, in addition to those contained within the compliance aid.</p> <p>Pamela MacIntyre 01.06.2022</p>

REMINDER	Update Re Formulary Change to dry Eye Products
	<p>Various brands of sodium hyaluronate eye drops are included in the formulary but are restricted to use in severe dry eyes only.</p> <p>The total formulary has recently been updated, with the following changes made:</p> <ul style="list-style-type: none"> · Evolve HA® (sodium hyaluronate 0.2%) and Hylo-Forte® (sodium hyaluronate 0.2%) eye drops have been removed from the formulary and are now non-formulary in NHSGGC · Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops have been added to the formulary, these eye drops are suitable for those requiring preservative free sodium hyaluronate eye drops and also for those with dexterity problems <p>Blink Intensive Tears® (sodium hyaluronate 0.2%) eye drops remain on the total formulary and are considered the first line sodium hyaluronate preparation. It should be noted that these eye drops contain a preservative.</p> <p>Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops are stocked by all major wholesalers and stock levels will be monitored in order to ensure reliable supply. At</p>

	<p>present, NHSGGC are not undertaking an active program of switching patients already established on Evolve HA® and Hylo-Forte® to Eyeaze®.</p> <p>Lorna Paterson - Cystic Fibrosis Pharmacist/Prescribing Advisor 31.05.22</p>
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REMINDER	Strategy Spotlight: Cross Sector Discharge Project
	<p>Thanks to those of you who joined us last week for our update on the cross sector medicines discharge pathway redesign.</p> <p>For those of you unable to join please find the recording below.</p> <p>Strategy spotlight Pharmacy Cross Sector Discharge Project-20220519 130132-Meeting Recording.mp4</p> <p>If you have any questions on the service please do not hesitate to contact myself at anne.thomson2@ggc.scot.nhs.uk or gwen.shaw@ggc.scot.nhs.uk</p> <p>Anne Thomson - Lead Pharmacist 27.05.2022</p>


REMINDER	NSS Practitioner Services Customer Satisfaction Survey
	<p>NSS Practitioner Services are keen to know how we are performing and how you feel about the services we provide. We are also embarking on a significant digital transformation of our services. Understanding how much you know about these future changes, and knowing what your priorities and concerns are, will help us to continue providing the best possible service to you.</p> <p>We would like to invite you and your colleagues to fill in our Customer Satisfaction Survey using the link below. Please forward the survey to your team members and encourage them to participate too. Customer views and feedback are critical to us and we would like to hear from as many practitioners as possible. The survey closes on 17 June.</p> <p>https://forms.office.com/r/SbpcCp0Ekk</p> <p>Anna Rist Customer Relationships Manager Practitioner & Counter Fraud Services NHS National Services Scotland 1 Marischal Square Broad Street Aberdeen AB10 1BL</p> <p>Mobile: 07890 307002 Email: anna-maija.rist2@nhs.scot</p> <p>26.05.2022</p>




REMINDER	Epilim Tear Off Card
	<p>Please be aware that boxes of Epilim now have a Contraception and Pregnancy warning card attached to the box that can be easily removed via a perforated edge. Please do not stick the dispensing label onto this warning card but either flip it up or remove it and attach</p>

	<p>the label to the box underneath. If removed, please ensure that the warning card is provided to the patient.</p> <p>Pamela MacIntyre 26.05.2022</p>
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REMINDER	Reminder of the Vitamin D supplements scheme in NHSGGC
	<p>Infants and children under 3 years of age (receiving less than 500ml of infant formula) are eligible for Pro Health® Vitamin D3 drops at a dose of 10micrograms (1ml) per day free of charge.</p> <p>Please note, vitamin D supplementation is not needed if an infant or child is having more than 500ml infant formula every day as formula milk is fortified with vitamin D.</p> <p>Please refer to GGC Medicines: Vitamin D Supplements scheme in NHSGGC for further information.</p> <p>Elaine McIvor – Senior Pharmacist Medicines Education 26.05.2022</p>









REMINDER	Supply Problem – Xaggitin XL® Tablets
 <p>Xaggitin Supply Problem May 2022 M</p>	<p>Please find attached.</p> <p>26.05.22</p>




REMINDER	ProHealth Update
 <p>Final Bulletin - Change in Pro Healt</p>	<p>Please find attached the update for the ProHealth drops that are now in stock with wholesalers.</p> <p>Laura Davis - Public Health Improvement Pharmacy Technician 25.05.22</p>

REMINDER	Levonorgestrel PGD V11
 <p>Rev 2023 20 Levonorgestrel V11.</p>  <p>EHC Single signing sheet.pdf</p>  <p>Flowchart and Proforma Local NHS</p>	<p>The new, up-to-date PGD for levonorgestrel is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk) This must be signed before the old PGD expires end of May 2022.</p> <p>Please return the signature sheet by Friday 27th May 2022 to ggc.cpdevteam@nhs.scot or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>A revised Emergency Contraception (EC) Proforma is attached along with a decision making flowchart for EC.</p> <p>The West of Scotland Sexual Health Managed Clinical Network and Sandyford both advise that;</p> <ul style="list-style-type: none"> All clients should be offered Copper-IUD as first line choice

	<ul style="list-style-type: none"> • If Copper-IUD is declined or unsuitable then ulipristal is first line emergency hormonal contraception and should be supplied unless contraindicated (see SPC/flowchart) • Levonorgestrel is second line and can be supplied via PGD (see SPC/flowchart) <p>Pamela MacIntyre 24.05.2022</p>
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REMINDER	IMPORTANT : Change to OST and Disulfiram claim submission deadline
	<p>Please note from June 2022 all payment claims made via NEO for the OST and Disulfiram services must be submitted by close of business on the 6th of each month rather than the previous arrangement which was submission by the 10th of each month. Any claims made after the 6th of each month will be paid the following month.</p> <p>IEP and naloxone claims should also be submitted by the 6th of each month.</p> <p>If you have any queries please contact the pharmacy team via our mailbox adrs.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly 24.05.2022</p>

REMINDER	NHS Circulars PCA(P)(2022) 13 to 22, Serious Shortage Protocols for HRT products - Oestrogel, Ovestin, Lenzetto and Sandrena
 PCA2022(P)13.pdf  PCA2022(P)14.pdf  PCA2022(P)15.pdf  PCA2022(P)16.pdf  PCA2022(P)17.pdf  PCA2022(P)18.pdf  PCA2022(P)19.pdf  PCA2022(P)20.pdf	<p>You will be aware from a previous newsletter, PCA circulars 9,10 and 11 and also National news that there is a major shortage of HRT products.</p> <p>Please find attached Serious Shortage Protocols for the products in question. We would ask that you review every prescription received for these products and clinically decide what is the best approach for each patient based on availability of the named product and also suitable alternatives. This could mean the supply of a suitably alternative product or a reduced quantity of the prescribed product.</p> <p>Also attached is a copy of guidance around equivalent HRT doses from different topical products which you might find useful.</p> <p>Alan Harrison 24/05/2022</p>

 PCA2022(P)21.pdf  PCA2022(P)22.pdf  27-WHC-FACTSHEET -HRT-Doses-SEPT202	
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REMINDER	Request to be added to NES Funded IP reserve List for NHSGGC
	<p>NHSGGC is currently building a reserve list for pharmacists who wish to apply for a NES funded Independent Prescriber (IP) place.</p> <p>NHSGGC will use this list to place Applicants into available courses when they become available.</p> <p>If you wish to be added to our reserve list, please click on the link below and complete the online form:-</p> <p>https://forms.office.com/r/JnLKPhfEFH</p> <p>Michelle Cooper - Contracts Supervisor 23.05.2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot



We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk









PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot


In this edition –






- **TWO WEEKS - Countdown: Registration For Learnpro Training Platform**
- **COPD SLA Continuation**
- **Varenicline PGD V5**
- **Fully Funded PhD Studentship for Community Pharmacist**
- **Haji Toolkit and Social Media Assets**

ACTION	TWO WEEKS – Countdown: Registration For Learnpro Training Platform
 <p>Community Learnpro Registratic</p>  <p>LearnPro - Pro-Forma.docx</p> <p>Attached</p>	<p>As previously stated, from the 1st July the LearnPro Platform will be open to all NHSGGC Community Pharmacies. The platform will be used to house training relating to local services.</p> <p>We have allocated three logins per pharmacy and suggest that at least one of these logins be assigned to your regular Pharmacy Manager. Additionally, If you have delegated responsibility for a specific service to GPhC registered member staff, you may also want to assign them a login.</p> <p>Pharmacists or registered Technicians can obtain a login activation code by contacting the Community Pharmacy Development team via email at ggc.cpdevteam@nhs.scot or by calling 0141 201 6094 / 0141 201 6041.</p> <p>Once a code has been issued you can self-register at: https://community.learnprouk.com.</p> <p>Please find attached the LearnPro Registration Walkthrough guide.</p> <p>We will be accepting requests for logins from 1st July 2022.</p> <p>Please note there is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>Michelle Cooper 21.06.2022</p>

ACTION	COPD SLA Continuation
 SLA - for Board wide COPD - V3.docx  PGD COPD Amoxicillin v5.pdf  PGD COPD Doxycycline v5.pdf  PGD COPD Prednisolone v5.pdf  COPD PGDs Single Signature Sheet v5.pdf Attached	<p>The SLA and associated PGDs which support the above service, terminate this month.</p> <p>With the agreement of the MCN, the SLA has been extended for one year to allow continuation of the service without change. There is no need for you to sign up for the service again, if you have already done so for the original proposal. A copy of the updated SLA is attached for information. There has been no change to the service specification within the service and community pharmacies are not being asked to do anything additional or different. Please note: The reimbursement information at Section 3 has been carried over from the original SLA and no additional sign-up fee will be paid in 2022.</p> <p>All support materials/information relating to the provision of the service can be accessed from the CPDT website - here</p> <p>Also attached are copies of the updated PGDs. Please read, sign and submit the authorisation sheet using the contact details provided. Authorisation sheets must be signed before making any supply.</p> <p>You will remember that at the start of the COVID 19 pandemic an emergency COPD exacerbation treatment service was introduced. This was a temporary measure that allowed a supply of appropriate rescue medicine(s) to be made to patients identified by their GP practice using the unscheduled care PGD. In June 2021 this was replaced by the current "Pharmacy First treatment for COPD exacerbations" which utilises specific PGDs (attached), where supplies can only be made when the patient is in possession of a suitably completed Patient Rescue Card. If patients are looking to access this service and do not have a card then please refer them to whoever manages their condition within the GP Practice.</p> <p>Pamela MacIntyre 06.06.2022</p>

ACTION	Varenicline PGD V5
 Varenicline PGD v5.pdf Attached	<p>The new, up-to-date PGD for Varenicline is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk) This must be signed before the old PGD expires at the end of June 2022.</p> <p>Please return the signature sheet by Friday 1st July 2022 to ggc.cpdevteam@nhs.scot or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>Lauren Keenan 06.06.2022</p>

ACTION	Fully Funded PhD Studentship for Community Pharmacist
 CPS JOB ADVERT 2022 FINAL 1 Jun 22. Attached	<p>Please find attached.</p> <p>16.06.2022</p>

IMPORTANT INFORMATION	Hajj Toolkit and Social Media Assets
 Hajj Social Media toolkit [Final].pdf  hajj-2022-infosheet -english-final.pdf  Hajj - Prepare.pdf  Hajj - Community.pdf  Hajj - Returning.pdf Attached	<p>Every year, millions of Muslims including those from Scotland make the Hajj pilgrimage to the holy city of Mecca in Saudi Arabia. The Hajj pilgrimage is one of the most important traditions in Islam. This year, Hajj takes places between 7-12 July, and 1 million foreign and domestic pilgrims will be allowed to perform Hajj following the COVID-19 pandemic. Fit For Travel, providing up to date health information to the UK public on avoiding illness and staying healthy when travelling abroad, has published travel health advice for pilgrims travelling for Hajj.</p> <p>We would encourage all pilgrims planning to travel to visit https://www.fitfortravel.nhs.uk/hajj to view this travel health advice and to book a travel health appointment prior to travel. To help us communicate this message we have created resources for you to share through your channels and networks. This includes:</p> <ul style="list-style-type: none"> • An information leaflet for those travelling to Hajj • Social media assets for Facebook, Twitter and Whatsapp which are attached to this email. Suggested captions and key messages are also included in the accompanying social media toolkit PDF <p>Thank you for your support. For further information about these assets, or if you have any questions, suggestions, comments or feedback please contact the Public Health Scotland Travel and International Health Team on phs.travelteam@phs.scot.</p> <p>Vivienne Wilson - Senior Communications Officer 21.06.2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk



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In this edition –



- **URGENT: ACTION REQUIRED -TEMPORARY FLEXIBILITY IN SATURDAY SERVICE PROVISION**
- **Disulfiram Shortage**

URGENT ACTION	TEMPORARY FLEXIBILITY IN SATURDAY SERVICE PROVISION
	<p>PLEASE NOTE: Branches of Boots, Dickson’s, Gilbride’s, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who operates a Central Sign Up process have no need to respond to this communication as this will be co-ordinated from a central point within your company.</p> <p>NHS GGC is responsible for making sure it’s population has access to pharmaceutical services at all reasonable times. It fulfils this responsibility through the Model Hours of Service Scheme which sets out the minimum number of hours our community pharmacy network is required to operate.</p> <p>We are fully aware that over the last few months, the network has experienced significant challenges relating to workforce, a resurgence of COVID cases and an increase in workload (amongst others). Our colleagues in CP GGC have advised us that these challenges are set to continue, and may indeed worsen as the summer holiday period begins.</p> <p>The Board and CP GGC agree it might be helpful to stabilise service provision over the next few months, if the network were offered an element of flexibility to allow them to better utilise their available staff resource. As such, we are offering contractors the opportunity to indicate whether they would be interested in “not opening” or varying their normal hours of service on Saturdays over the summer holiday period (dates are detailed in the attached pro-forma). This would involve allowing a proportion of pharmacies to close on Saturdays or reduce their hours in line with the Model Hours (9.00am – 1.00pm) temporarily over the summer to allow pharmacist cover to be focussed on week day provision of service.</p> <p><u>You should be aware that a note of interest does not mean your request will be authorised.</u> Obviously any such permissions to vary contracted hours would be considered by the Board to ensure that adequate provision of service remained for the public across all HSCP’s. Also it may be that pharmacies are happy to continue to open and have cover organised already across the summer and are happy with the arrangements they have in place.</p> <p>In order to allow us to assess the possibilities of the above suggestion please complete the pro forma (link below) <u>ONLY</u> if your pharmacy would like to apply for a temporary</p>






	<p>variation of your Saturday opening hours on any of the Saturdays listed – this could be a full day closure or reduced hours.</p> <p>https://forms.office.com/r/cTTHh4crLB</p> <p>Notes of interest must be submitted (using the contact details provided) by close of play (5.00pm) Thursday 30th June 2022. This will allow us to consider fully whether such an initiative may be possible. Please note: <u>No notes of interest will be accepted after this date.</u></p> <p>Alan Harrison 23.06.2022</p>
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ACTION	Disulfiram Shortage
 Disulfiram Shortage community pharmac	<p>There is currently a disulfiram shortage.</p> <p>Teva and Brown & Burk, the manufacturers, do not expect stock until September 2022. Please see the attached guidance regarding availability and use of unlicensed preparations.</p> <ul style="list-style-type: none"> • Lloyds Pharmacies that are experiencing any issues obtaining unlicensed stock please contact your area manager. • Boots Pharmacies that are experiencing any issues obtaining unlicensed stock please email pharmacy supply. <p>As with all Specials, contractors will require to seek authorisation. However, given the number of patients involved, we will only ask for one authorisation per pharmacy and this will cover all patients requiring ULM dispensing during the current shortage.</p> <p>I will of course keep you updated regarding availability.</p> <p>Please do not hesitate to contact me with queries on 0141 303 8971, 07970733609 or ADRS.PharmacyTeam@ggc.scot.nhs.uk</p> <p>Carron Grogan - Advanced Pharmacist , ADRS Pharmacy Team 23.06.2022</p>

REMINDERS AND UPDATES:

REMINDER	TWO WEEKS – Countdown: Registration For Learnpro Training Platform
 Community Learnpro Registratic  LearnPro - Pro-Forma.docx	<p>As previously stated, from the 1st July the LearnPro Platform will be open to all NHSGGC Community Pharmacies. The platform will be used to house training relating to local services.</p> <p>We have allocated three logins per pharmacy and suggest that at least one of these logins be assigned to your regular Pharmacy Manager. Additionally, If you have delegated responsibility for a specific service to GPhC registered member staff, you may also want to assign them a login.</p> <p>Pharmacists or registered Technicians can obtain a login activation code by contacting the Community Pharmacy Development team via email at ggc.cpdevteam@nhs.scot or by calling 0141 201 6094 / 0141 201 6041.</p> <p>Once a code has been issued you can self-register at: https://community.learnprouk.com.</p> <p>Please find attached the LearnPro Registration Walkthrough guide.</p> <p>We will be accepting requests for logins from 1st July 2022.</p>



	<p>Please note there is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>Michelle Cooper 21.06.2022</p>
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REMINDER	Hajj Toolkit and Social Media Assets
 Hajj Social Media toolkit [Final].pdf  hajj-2022-infosheet -english-final.pdf  Hajj - Prepare.pdf  Hajj - Community.pdf  Hajj - Returning.pdf	<p>Every year, millions of Muslims including those from Scotland make the Hajj pilgrimage to the holy city of Mecca in Saudi Arabia. The Hajj pilgrimage is one of the most important traditions in Islam. This year, Hajj takes places between 7-12 July, and 1 million foreign and domestic pilgrims will be allowed to perform Hajj following the COVID-19 pandemic. Fit For Travel, providing up to date health information to the UK public on avoiding illness and staying healthy when travelling abroad, has published travel health advice for pilgrims travelling for Hajj.</p> <p>We would encourage all pilgrims planning to travel to visit https://www.fitfortravel.nhs.uk/hajj to view this travel health advice and to book a travel health appointment prior to travel. To help us communicate this message we have created resources for you to share through your channels and networks. This includes:</p> <ul style="list-style-type: none"> • An information leaflet for those travelling to Hajj • Social media assets for Facebook, Twitter and Whatsapp which are attached to this email. Suggested captions and key messages are also included in the accompanying social media toolkit PDF <p>Thank you for your support. For further information about these assets, or if you have any questions, suggestions, comments or feedback please contact the Public Health Scotland Travel and International Health Team on psh.travelteam@psh.scot.</p> <p>Vivienne Wilson - Senior Communications Officer 21.06.2022</p>


REMINDER	Fully Funded PhD Studentship for Community Pharmacist
 CPS JOB ADVERT 2022 FINAL 1 Jun 22.	<p>Please find attached.</p> <p>16.06.2022</p>

REMINDER	Pro Health Vitamin D Drops
	<p>Pro Health® Vitamin D3 drops are now available as 10micrograms per drop (previously 10micrograms per ml) therefore please refer to the following amendment.</p> <p>Infants and children under 3 years of age (receiving less than 500ml of infant formula) are eligible for Pro Health® Vitamin D3 drops at a dose of 10micrograms (1 drop) per day free of charge.</p> <p>Please note, vitamin D supplementation is not needed if an infant or child is having more than 500ml infant formula every day as formula milk is fortified with vitamin D. Please refer to GGC Medicines: Vitamin D Supplements scheme in NHSGGC for further information.</p>

	Elaine Mclvor 14.06.2022
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REMINDER	Internet Explorer
 <p>SCI Gateway Edge.docx</p>  <p>Importing Favourites from IE11</p>	<p>Internet Explorer (IE) has been the only browser compatible for some of the applications that community pharmacies use. On 15 June 2022, Microsoft will end support of Internet Explorer. This does not mean it is going to disappear for everyone; however, in order to maintain the best secure and safe working environment on the internet, it is recommended that you use Internet Explorer mode in Microsoft Edge.</p> <p>Please find attached instructions explaining the steps required to be made within Edge to allow SCI Gateway to work using Internet Explorer mode. I have also attached a document on importing favourites from Internet Explorer into Edge.</p> <p>From testing, it has been discovered that not all PCs have "Reload in IE mode" which is detailed on page 1. If this is the case, you need to follow the steps on page 2 first.</p> <p>Please follow the instructions fully before logging any calls for support.</p> <p>Helpdesk - 0345 612 5000 or itservicedesk.nhss-ggc@atos.net</p> <p>Sharon Hastie 13.06.2022</p>


REMINDER	Allergy Training and Pharmacists
 <p>Community pharmacies and AAL</p>	<p>Please find attached a message from Dr Adrian Hian Ing Sie, Clinical Lead, CYANS (Children and Young People Allergy Network Scotland).</p> <p>Dr Adrian Hian Ing Sie 09.06.2022</p>

REMINDER	AskSARA
 <p>Equipu Ask Sara leaflet.pdf</p>	<p>Please find attached a patient leaflet for AskSARA which is an online self guided tool providing impartial advice about suitable assistive technology solutions that enable older people, and disabled people of all ages, to live independently and maintain their chosen lifestyle.</p> <p>The tool is for patients / families / carers looking for advice regarding possible tools, strategies & equipment they are willing to self-purchase with the aim of early intervention to maintain/ improve their function & independence.</p> <p>Fiona McNeney - RES Team Lead West Ren 09.06.2022</p>


REMINDER	Shortage of Neocate LCP
	<p>The issue has now been resolved and the product is available to order from Alliance as usual.</p> <p>Una Cuthbert - Dietetic Manager Prescribing 09.06.2022</p>


REMINDER	Community Pharmacy Nutrition Support Service (CPNSS)
	<p>As you are all aware CPNSS for Oral Nutritional Supplements went live across all HSCPs within GGC on 1st March 2022. Pathways of care can now be delivered collaboratively by Dietetic and Community Pharmacy staff when patients are registered on this service.</p> <p>Thank you to all those who have already signed up and attended training. Due to demand and a flurry of pharmacies who have recently signed up, there will be one last training event on the 21st June at 7pm via teams. Click here to join the meeting. click here</p> <p>If you have any further questions please contact: presupdiet@ggc.scot.nhs.uk or phone 0141-201-6012</p> <p>Wendy McGaugie - Advanced Prescribing Support Dietitian 07.06.2022</p>

REMINDER	COPD SLA Continuation
 <p>SLA - for Board wide COPD - V3.doc</p>  <p>PGD COPD Amoxicillin v5.pdf</p>  <p>PGD COPD Doxycycline v5.pdf</p>  <p>PGD COPD Prednisolone v5.pdf</p>  <p>COPD PGDs Single Signature Sheet v5.pdf</p>	<p>The SLA and associated PGDs which support the above service, terminate this month.</p> <p>With the agreement of the MCN, the SLA has been extended for one year to allow continuation of the service without change. There is no need for you to sign up for the service again, if you have already done so for the original proposal. A copy of the updated SLA is attached for information. There has been no change to the service specification within the service and community pharmacies are not being asked to do anything additional or different. Please note: The reimbursement information at Section 3 has been carried over from the original SLA and no additional sign-up fee will be paid in 2022.</p> <p>All support materials/information relating to the provision of the service can be accessed from the CPDT website - here</p> <p>Also attached are copies of the updated PGDs. Please read, sign and submit the authorisation sheet using the contact details provided. Authorisation sheets must be signed before making any supply.</p> <p>You will remember that at the start of the COVID 19 pandemic an emergency COPD exacerbation treatment service was introduced. This was a temporary measure that allowed a supply of appropriate rescue medicine(s) to be made to patients identified by their GP practice using the unscheduled care PGD. In June 2021 this was replaced by the current "Pharmacy First treatment for COPD exacerbations" which utilises specific PGDs (attached), where supplies can only be made when the patient is in possession of a suitably completed Patient Rescue Card. If patients are looking to access this service and do not have a card then please refer them to whoever manages their condition within the GP Practice.</p> <p>Pamela MacIntyre 06.06.2022</p>

REMINDER	Varenicline PGD V5
 <p>Varenicline PGD v5.pdf</p>	<p>The new, up-to-date PGD for Varenicline is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk) This must be signed before the old PGD expires end of June 2022.</p> <p>Please return the signature sheet by Friday 1st July 2022 to ggc.cpdevteam@nhs.scot or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p>

	<p>Lauren Keenan 06.06.2022</p>
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REMINDER	Monkeypox Guidance for Primary Care
 Monkeypox comms Primary Care.doc	<p>PHS has published guidance for Management of suspected monkeypox in primary and secondary care</p> <p>As guidance and related documents are likely to evolve in the coming weeks, please continue to use live links rather than saving versions offline to ensure you are referring to the latest version.</p> <p>Alan Harrison 06.06.22</p>

REMINDER	Digital Learning in Scottish Health and Social Care – Survey
 Digital Survey Poster.pdf	<p>The Digitally Enabled Workforce team within NHS Education for Scotland (NES) are working to support the development of digital skills and confidence across Scotland's health and social care workforce. We want to make it easier to find and use online learning materials that will help build digital skills and improve confidence with technology. To help us do this effectively we want to hear from people working in health and care so that we can understand what is really needed. To find out more information about this piece of work please click here.</p> <p>This survey is for everyone working in health and care in Scotland, whether you are very confident with digital technology, or completely new to it. The information you provide will help shape how we support the digital and technology learning needs of the health and care workforce, so it is important we gather as wide a range of views as possible.</p> <p>Please help by completing the survey yourself, and by sharing this link throughout your organisation, networks.</p> <p>The survey is completely anonymous and will take around 10 minutes to complete on any device.</p> <p>You can also find a downloadable version of the survey here.</p> <p>To find out more about the survey, and the research work we are doing, visit this information web page: https://learn.nes.nhs.scot/61462</p> <p>Thank you in advance.</p> <p>Dr Leon Zlotos - Principal Lead - Educational Development (Professional Development) 06.06.2022</p>

REMINDER	Pharmacy First Patient Leaflet - Available in Additional Languages
	<p>Please note that the NHS Pharmacy First Scotland patient information leaflet is now available online in additional languages. Those recently added are:</p> <p>Amharic Belarusian Farsi Kurdish-Sorani</p>

	<p>Pashto Somali Spanish Turkish Vietnamese</p> <p>All translated versions are available at the following web link - Supporting documents - NHS Pharmacy First Scotland: information for patients - gov.scot (www.gov.scot)</p> <p>Elaine Muirhead - Policy Development Manager 06.06.2022</p>
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REMINDER	Compliance Aid Patients - Ordering of Regular Medicines Not Contained within the Aid
	<p>There have been a couple of instances recently where a patient with Diabetes has not received their GLP-1 (e.g. exenatide, liraglutide etc) along with their compliance aid. Please can all pharmacies ensure that there is an agreement with the patient in place to ensure that any regular (non-PRN) medicines are routinely ordered and supplied, in addition to those contained within the compliance aid.</p> <p>Pamela MacIntyre 01.06.2022</p>

REMINDER	Update Re Formulary Change to dry Eye Products
	<p>Various brands of sodium hyaluronate eye drops are included in the formulary but are restricted to use in severe dry eyes only.</p> <p>The total formulary has recently been updated, with the following changes made:</p> <ul style="list-style-type: none"> · Evolve HA® (sodium hyaluronate 0.2%) and Hylo-Forte® (sodium hyaluronate 0.2%) eye drops have been removed from the formulary and are now non-formulary in NHSGGC · Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops have been added to the formulary, these eye drops are suitable for those requiring preservative free sodium hyaluronate eye drops and also for those with dexterity problems <p>Blink Intensive Tears® (sodium hyaluronate 0.2%) eye drops remain on the total formulary and are considered the first line sodium hyaluronate preparation. It should be noted that these eye drops contain a preservative.</p> <p>Eyeaze® 0.4% (sodium hyaluronate 0.4%) eye drops are stocked by all major wholesalers and stock levels will be monitored in order to ensure reliable supply. At present, NHSGGC are not undertaking an active program of switching patients already established on Evolve HA® and Hylo-Forte® to Eyeaze®.</p> <p>Lorna Paterson - Cystic Fibrosis Pharmacist/Prescribing Advisor 31.05.22</p>

REMINDER	Strategy Spotlight: Cross Sector Discharge Project
	<p>Thanks to those of you who joined us last week for our update on the cross sector medicines discharge pathway redesign.</p> <p>For those of you unable to join please find the recording below.</p>

[Strategy spotlight Pharmacy Cross Sector Discharge Project-20220519_130132-Meeting Recording.mp4](#)

If you have any questions on the service please do not hesitate to contact myself at anne.thomson2@ggc.scot.nhs.uk or gwen.shaw@ggc.scot.nhs.uk

Anne Thomson - Lead Pharmacist
27.05.2022

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk




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In this edition –

- **ONE WEEK – Countdown: Registration For Learnpro Training Platform**
- **Disulfiram Shortage**
- **APC Community Pharmacy Vacancies**
- **NatPSA/2022/003: Risk of inadvertent oral administration of potassium permanganate**
- **Shortage Memos Norethisterone and Disulfiram**
- **Metolazone 5mg Tablets**
- **Episenta all Preparations**

ACTION	ONE WEEK – Countdown: Registration For Learnpro Training Platform
 <p>Community Learnpro Registration Walkthrc</p>  <p>LearnPro - Pro-Forma.docx</p> <p>Attached</p>	<p>As previously stated, from the 1st July the LearnPro Platform will be open to all NHSGGC Community Pharmacies. The platform will be used to house training relating to local services.</p> <p>We have allocated three logins per pharmacy and suggest that at least one of these logins be assigned to your regular Pharmacy Manager. Additionally, If you have delegated responsibility for a specific service to GPhC registered member staff, you may also want to assign them a login.</p> <p>Pharmacists or registered Technicians can obtain a login activation code by contacting the Community Pharmacy Development team via email at ggc.cpdevteam@nhs.scot or by calling 0141 201 6094 / 0141 201 6041.</p> <p>Once a code has been issued you can self-register at: https://community.learnprouk.com.</p> <p>Please find attached the LearnPro Registration Walkthrough guide.</p> <p>We will be accepting requests for logins from 1st July 2022.</p> <p>Please note there is still time for independent pharmacy owners to include access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.</p> <p>Michelle Cooper 27.06.2022</p>

ACTION	Disulfiram Shortage
 <p>Disulfiram Shortage community pharmacist</p>	<p>There is currently a disulfiram shortage.</p> <p>Teva and Brown & Burk, the manufacturers, do not expect stock until September 2022. Please see the attached guidance regarding availability and use of unlicensed preparations.</p> <ul style="list-style-type: none"> • Lloyds Pharmacies that are experiencing any issues obtaining unlicensed stock please contact your area manager. • Boots Pharmacies that are experiencing any issues obtaining unlicensed stock please email pharmacy supply. <p>I will of course keep you updated regarding availability.</p> <p>Please do not hesitate to contact me with queries on 0141 303 8971, 07970733609 or ADRS.PharmacyTeam@ggc.scot.nhs.uk</p> <p>Carron Grogan - Advanced Pharmacist , ADRS Pharmacy Team 28.06.2022</p>

ACTION	APC Community Pharmacy Vacancies
	<p>There are vacancies for community pharmacists on the Area Pharmaceutical Committee (APC) in East Dunbartonshire, West Dunbartonshire, and Renfrewshire HSCPs. Being on APC is a great way to keep up to date with professional developments across all sectors and to have influence on their development.</p> <p>Meetings are held via Microsoft Teams every two months. If you are interested in getting involved contact Janine Glen (janine.glen@ggc.scot.nhs.uk)</p> <p>Janine Glen 27/06/2022</p>

ACTION	NatPSA/2022/003: Risk of inadvertent oral administration of potassium permanganate
 <p>NaPSA-2022-003.pdf</p> <p>Attached</p>	<p>Please find attached a safety notice pertaining to the use of Potassium Permanganate. I know that this product is not used as much as it used to be however i would ask that you alert all staff to the notice and also pay particular attention to the following :-</p> <p>"a) In primary care:</p> <ul style="list-style-type: none"> • patients are not on repeat prescriptions for potassium permanganate • prescriptions include clear instructions to dilute before use • dispensing label includes the warning 'HARMFUL IF SWALLOWED'." <p>Alan Harrison 28/06/2022</p>

ACTION	Shortage Memos Norethisterone and Disulfiram
	<p>There have been two memos this week regarding shortages added to the memo page. One for the sporadic availability of Northisterone and one for Disulfiram</p> <p>Medicine Supply Problems (scot.nhs.uk)</p> <p>Alison McAuley 28/06/2022</p>

IMPORTANT INFORMATION	Metolazone 5mg Tablets
	<p>A newly licensed 5mg tablet product has now been launched. This product is only distributed via Oxford Pharmacy stores, it is not currently available via any other wholesalers at this time.</p> <p>Alison McAuley 27/06/2022</p>

UPDATE	Episenta all Preparations
	<p>Please note all Episenta preparations are now available in packs of 30, the 100 packs are now discontinued. There may be stocks remaining in wholesalers of 100 pack size, but this is likely to be exhausted imminently.</p> <p>Alison McAuley 27/06/2022</p>

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Community Pharmacy Communication Update


Date: Thursday 30th June 2022



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REMINDERS AND UPDATES:

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	Michelle Cooper 27.06.2022
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REMINDER	Hajj Toolkit and Social Media Assets
 Hajj Social Media toolkit [Final].pdf  hajj-2022-infosheet -english-final.pdf  Hajj - Prepare.pdf  Hajj - Community.pdf  Hajj - Returning.pdf	<p>Every year, millions of Muslims including those from Scotland make the Hajj pilgrimage to the holy city of Mecca in Saudi Arabia. The Hajj pilgrimage is one of the most important traditions in Islam. This year, Hajj takes places between 7-12 July, and 1 million foreign and domestic pilgrims will be allowed to perform Hajj following the COVID-19 pandemic. Fit For Travel, providing up to date health information to the UK public on avoiding illness and staying healthy when travelling abroad, has published travel health advice for pilgrims travelling for Hajj.</p> <p>We would encourage all pilgrims planning to travel to visit https://www.fitfortravel.nhs.uk/hajj to view this travel health advice and to book a travel health appointment prior to travel. To help us communicate this message we have created resources for you to share through your channels and networks. This includes:</p> <ul style="list-style-type: none"> • An information leaflet for those travelling to Hajj • Social media assets for Facebook, Twitter and Whatsapp which are attached to this email. Suggested captions and key messages are also included in the accompanying social media toolkit PDF <p>Thank you for your support. For further information about these assets, or if you have any questions, suggestions, comments or feedback please contact the Public Health Scotland Travel and International Health Team on phs.travelteam@phs.scot.</p> <p>Vivienne Wilson - Senior Communications Officer 21.06.2022</p>

REMINDER	Fully Funded PhD Studentship for Community Pharmacist
 CPS JOB ADVERT 2022 FINAL 1 Jun 22.	<p>Please find attached.</p> <p>16.06.2022</p>

REMINDER	Pro Health Vitamin D Drops
	<p>Pro Health® Vitamin D3 drops are now available as 10micrograms per drop (previously 10micrograms per ml) therefore please refer to the following amendment.</p> <p>Infants and children under 3 years of age (receiving less than 500ml of infant formula) are eligible for Pro Health® Vitamin D3 drops at a dose of 10micrograms (1 drop) per day free of charge.</p> <p>Please note, vitamin D supplementation is not needed if an infant or child is having more than 500ml infant formula every day as formula milk is fortified with vitamin D. Please refer to GGC Medicines: Vitamin D Supplements scheme in NHSGGC for further information.</p> <p>Elaine Mclvor 14.06.2022</p>

REMINDER	Internet Explorer
 SCI Gateway Edge.docx  Importing Favourites from IE11	<p>Internet Explorer (IE) has been the only browser compatible for some of the applications that community pharmacies use. On 15 June 2022, Microsoft will end support of Internet Explorer. This does not mean it is going to disappear for everyone; however, in order to maintain the best secure and safe working environment on the internet, it is recommended that you use Internet Explorer mode in Microsoft Edge.</p> <p>Please find attached instructions explaining the steps required to be made within Edge to allow SCI Gateway to work using Internet Explorer mode. I have also attached a document on importing favourites from Internet Explorer into Edge.</p> <p>From testing, it has been discovered that not all PCs have "Reload in IE mode" which is detailed on page 1. If this is the case, you need to follow the steps on page 2 first.</p> <p>Please follow the instructions fully before logging any calls for support.</p> <p>Helpdesk - 0345 612 5000 or itservicedesk.nhss-ggc@atos.net</p> <p>Sharon Hastie 13.06.2022</p>






REMINDER	Allergy Training and Pharmacists
 Community pharmacies and AAI.	<p>Please find attached a message from Dr Adrian Hian Ing Sie, Clinical Lead, CYANS (Children and Young People Allergy Network Scotland).</p> <p>Dr Adrian Hian Ing Sie 09.06.2022</p>


REMINDER	AskSARA
 Equipu Ask Sara leaflet.pdf	<p>Please find attached a patient leaflet for AskSARA which is an online self guided tool providing impartial advice about suitable assistive technology solutions that enable older people, and disabled people of all ages, to live independently and maintain their chosen lifestyle.</p> <p>The tool is for patients / families / carers looking for advice regarding possible tools, strategies & equipment they are willing to self-purchase with the aim of early intervention to maintain/ improve their function & independence.</p> <p>Fiona McNeney - RES Team Lead West Ren 09.06.2022</p>


REMINDER	Shortage of Neocate LCP
	<p>The issue has now been resolved and the product is available to order from Alliance as usual.</p> <p>Una Cuthbert - Dietetic Manager Prescribing 09.06.2022</p>


REMINDER	Community Pharmacy Nutrition Support Service (CPNSS)
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	<p>As you are all aware CPNSS for Oral Nutritional Supplements went live across all HSCPs within GGC on 1st March 2022. Pathways of care can now be delivered collaboratively by Dietetic and Community Pharmacy staff when patients are registered on this service.</p> <p>Thank you to all those who have already signed up and attended training. Due to demand and a flurry of pharmacies who have recently signed up, there will be one last training event on the 21st June at 7pm via teams. Click here to join the meeting. click here</p> <p>If you have any further questions please contact: presupdiet@ggc.scot.nhs.uk or phone 0141-201-6012</p> <p>Wendy McGaugie - Advanced Prescribing Support Dietitian 07.06.2022</p>
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REMINDER	COPD SLA Continuation
 <p>SLA - for Board wide COPD - V3.doc</p>  <p>PGD COPD Amoxicillin v5.pdf</p>  <p>PGD COPD Doxycycline v5.pdf</p>  <p>PGD COPD Prednisolone v5.pdf</p>  <p>COPD PGDs Single Signature Sheet v5.pdf</p>	<p>The SLA and associated PGDs which support the above service, terminate this month.</p> <p>With the agreement of the MCN, the SLA has been extended for one year to allow continuation of the service without change. There is no need for you to sign up for the service again, if you have already done so for the original proposal. A copy of the updated SLA is attached for information. There has been no change to the service specification within the service and community pharmacies are not being asked to do anything additional or different. Please note: The reimbursement information at Section 3 has been carried over from the original SLA and no additional sign-up fee will be paid in 2022.</p> <p>All support materials/information relating to the provision of the service can be accessed from the CPDT website - here</p> <p>Also attached are copies of the updated PGDs. Please read, sign and submit the authorisation sheet using the contact details provided. Authorisation sheets must be signed before making any supply.</p> <p>You will remember that at the start of the COVID 19 pandemic an emergency COPD exacerbation treatment service was introduced. This was a temporary measure that allowed a supply of appropriate rescue medicine(s) to be made to patients identified by their GP practice using the unscheduled care PGD. In June 2021 this was replaced by the current "Pharmacy First treatment for COPD exacerbations" which utilises specific PGDs (attached), where supplies can only be made when the patient is in possession of a suitably completed Patient Rescue Card. If patients are looking to access this service and do not have a card then please refer them to whoever manages their condition within the GP Practice.</p> <p>Pamela MacIntyre 06.06.2022</p>

REMINDER	Varenicline PGD V5
 <p>Varenicline PGD v5.pdf</p>	<p>The new, up-to-date PGD for Varenicline is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk) This must be signed before the old PGD expires end of June 2022.</p> <p>Please return the signature sheet by Friday 1st July 2022 to ggc.cpdevteam@nhs.scot or post to Lauren Keenan, Community Pharmacy, NHSGGC, Clarkston Court, 56 Busby Road, Glasgow G76 7AT.</p> <p>Lauren Keenan 06.06.2022</p>

REMINDER	Monkeypox Guidance for Primary Care
 <p>Monkeypox comms Primary Care.doc</p>	<p>PHS has published guidance for Management of suspected monkeypox in primary and secondary care</p> <p>As guidance and related documents are likely to evolve in the coming weeks, please continue to use live links rather than saving versions offline to ensure you are referring to the latest version.</p> <p>Alan Harrison 06.06.22</p>

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