

Community Pharmacy Communication Update

Date: Tuesday 2nd August 2022




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **[Reminder: Pharmacy Closure Procedure](#)**
- **[Information – Updated Early Warning Systems](#)**
- **[Urgent: Please Read – Information About Payments](#)**
- **[Medicines at Discharge Survey](#)**
- **[NHS Circular: PCA \(P\)\(2022\) 25 – Update on the Serious Shortage Protocols issued for Oestrogel, Ovenstin, Lenzeto spray, and Sandrena gel – Extended until 29 October 2022](#)**
- **[Right Care Right Place - Urgent Care - Campaign Launch](#)**
- **[Updated Gluten-Free Foods Resource - New Link](#)**

ACTION	Reminder: Pharmacy Closure Procedure
	<p>Please see below, reminder which was initially sent to the community pharmacy network in October 2021. Please make sure your staff are aware of the process.</p> <p>There is a clear duty on pharmacy contractors to ensure they provide services in line with their contractual arrangements with the Health Board, however we accept that the current pressures may cause contractors to make difficult decisions in terms of service provision.</p> <p>For the most part, where a pharmacy is affected, the contractor follows the established procedure which allows the Community Pharmacy Development Team (CPDT) to log the event and make sure relevant healthcare colleagues are informed.</p> <p>I am once again providing a reminder of the process that must be followed if your pharmacy has to close outwith normal contracted hours for any reason:</p> <ol style="list-style-type: none"> 1. The CPDT must be notified immediately, details should be emailed to: ggc.cpdevteam@ggc.scot.nhs.uk or contact any of the numbers below 0141-201-6041/6042/6046/6047/6049/6054 2. You must advise the time the pharmacy will open/close and the reason for the closure 3. You must confirm when the pharmacy will reopen 4. You must display a notice on your window/door informing patients of the details of the their next nearest pharmacies (a template can be found at the link below)

	<p>5. If applicable, arrangements must be put in place for patients receiving Opioid Substitution Therapies who are still due in that day.</p> <p>6. Arrangements must be put in place for prescriptions that are still to be collected.</p> <p>7. Ensure local prescribers are aware of the closure including GP practices, Substance Misuse Services and any other specialist services.</p> <p>You will be asked to confirm that you have made arrangement for Points 4-7 when contacting the CPDT.</p> <p>Please note: This process must be followed even for those pharmacies who are part of multiple chains and who may have their own company processes to follow.</p> <p>Further details can be found via: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/</p> <p>Thank you for your continued co-operation.</p> <p>Alan Harrison 02/08/2022</p>
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ACTION	Information – Updated Early Warning Systems
 <p>EWS - All HSCPs - July 2022.pdf</p>	<p>Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Please identify your pharmacy and print off the relevant cascade.</p> <p>I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.</p> <p>As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.</p> <p>It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041 or Bridie McCallum on 0141-201-6054.</p> <p>Michelle Cooper 29/07/2022</p>

ACTION	Urgent: Please Read – Information About Payments
	<p>** Below is a copy of the correspondence emailed to Contractors on Friday 29th July 2022 **</p> <p>As a consequence of significant and varying technical issues which we are currently in the process of addressing your May payments will initially be paid as an estimated payment as opposed to your actual payment. The estimated payments will be taken from April 2022. The estimated payments will enter bank accounts on Friday 29th as a CHAPS payment.</p> <p>Due to the nature of CHAPS the payments will be paid throughout the day as opposed to an exact time on Friday however we can confirm the May estimated payment will be in your bank account on Friday.</p> <p>Our first priority is always to ensure that a payment is made to each contractor and the payment of actual monies is always preferable as opposed to an estimated payment. However, due to the issues detailed above this has not been possible this month. An exercise to correct any differences between your estimated payment and actual payments will be conducted and any discrepancies adjusted next month.</p> <p>All e-Schedules payment report data will be ready and sent out by Friday 5th August.</p> <p>Gaynor Milligan 01/08/2022</p>

ACTION	Medicines at Discharge Survey
	<p>The Medicines at Discharge Project Team would like your feedback on the Pilot and its progress. Please follow the link and complete the survey at your earliest convenience.</p> <p>https://forms.office.com/r/yjcqBrUhmG</p> <p>Peter Miller 01/08/2022</p>

ACTION	NHS Circular: PCA (P)(2022) 25 – Update on the Serious Shortage Protocols issued for Oestrogel, Ovenstin, Lenzeto spray, and Sandrena gel – Extended until 29 October 2022
	https://www.sehd.scot.nhs.uk/pca/PCA2022(P)25.pdf

ACTION	Right Care Right Place - Urgent Care - Campaign Launch
	<p>The Scottish Government's 'Right Care Right Place' campaign has launched to help the public understand their options for urgent care across A&E, NHS 24 on 111 and General Practice.</p> <p>This campaign will include digital, radio and partnership activity and will run across a 4 week period.</p> <p>How you can help</p> <p>It would be greatly appreciated if you could share the campaign content across your channels. You can help support the campaign by:</p> <ul style="list-style-type: none"> • Sharing the social films, GIFs and/ or statics with accompanying copy via your social channels

- Using the campaign logo on comms where appropriate
- Printing/ displaying/ circulating the poster in visible areas and across your networks
- Circulating the RCRP guide with your audiences
- Following the SG channels [Facebook](#), [Instagram](#) and <https://twitter.com/scotgov>
- Campaign toolkit

Please find the partner toolkit attached which includes information on the following:

- RCRP lock ups
- A3 and A4 posters
- Social films
- Social GIFs and statics with accompanying copy

All campaign assets can be accessed at the [Campaign Resource Centre here.](#)

If you have any questions or require support with the campaign assets, please let us know.

The SG Marketing team

N.B – This does not replace the current SG Public Health Poster Campaign (Lung Cancer) but rather is in addition to.

01/08/2022

UPDATE	Updated Gluten-Free Foods Resource - New Link
	<p>We have recently updated our Gluten-Free Food resource and transferred it from an online PDF format to an e-learning module. It can now be accessed from the following (new) link: https://learn.nes.nhs.scot/63144</p> <p>Vicky Park - Senior Specialist Tutor (e-learning)</p> <p>02/08/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Thursday 4th August 2022



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In this edition –

- **National Patient Safety Alert: Class 1 Medicines Recall Notification: Recall of Mexiletine hydrochloride 50mg, 100mg and 200 mg Hard Capsules, Clinigen Healthcare Ltd, due to a potential for underdosing and/or overdosing, NatPSA/2022/007/MHRA**
- **UPDATE: Oncology Medication Supply – Prostate Cancer**
- **Disulfiram Tablets**

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	https://www.gov.uk/drug-device-alerts/national-patient-safety-alert-class-1-medicines-recall-notification-recall-of-mexiletine-hydrochloride-50mg-100mg-and-200-mg-hard-capsules-clinigen-healthcare-ltd-due-to-a-potential-for-underdosing-and-slash-or-overdosing-natpsa-s

UPDATE	Oncology Medication Supply – Prostate Cancer
	<p>We would like to reiterate previous reminders to the community pharmacy network that once the Electronic Prescription for Oncology patients has been received by the pharmacy, this should prompt the pharmacy to order the medication in readiness for patients attending.</p> <p>This process was established during the Pandemic to eliminate any f delay in patient care.</p> <p>We understand concerns regarding the ordering of high-cost medication before a hard copy prescription is received however, as previously communicated we will ensure that contractors are not out of pocket in the unlikely event that the paper prescription goes astray or is not received.</p> <p>We would be grateful if all staff including relief and locum pharmacists understand that orders for medication can be made pending receipt of the paper prescription.</p> <p>Mani Narwan 04/08/2022</p>

UPDATE	Disulfiram Tablets
	<p>It appears the licensed 200mg tablet has returned into stock from one of the manufacturers. Can pharmacies please check the usual wholesalers for obtaining supply of the licensed product in the first instance. The Central Prescribing team will continue to monitor this and update as we receive information. If any Pharmacies are not able to procure the licensed product via the usual routes, please contact the prescribing team at prescribing@ggc.scot.nhs.uk</p> <p>Alison McAuley 04/08/2022</p>

REMINDERS AND UPDATES:


REMINDER	NHS Circular: PCA (P)(2022) 25 – Update on the Serious Shortage Protocols issued for Oestrogel, Ovenstin, Lenzeto spray, and Sandrena gel – Extended until 29 October 2022
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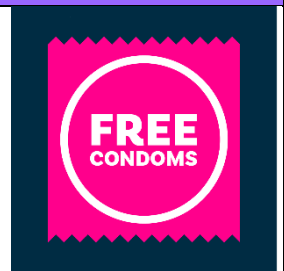
	<p>All campaign assets can be accessed at the Campaign Resource Centre here.</p> <p>If you have any questions or require support with the campaign assets, please let us know.</p> <p>The SG Marketing team</p> <p>N.B – This does not replace the current SG Public Health Poster Campaign (Lung Cancer) but rather is in addition to.</p> <p>01/08/2022</p>
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REMINDER	Free Condoms Service Information Session Article
	<p>The Free Condoms Service (FCS) is a public health intervention contributing to reducing the transmission of HIV and STIs, and reducing unintended pregnancy. As part of Covid-19 recovery planning we held information sessions for distribution outlets.</p> <p>The sessions focused on providing service updates, building relationships and gathering learning for future service developments.</p> <p>Another key aspect of the sessions was to gather updated details for outlets. If you are an existing outlet please can you complete this short form for your pharmacy.</p> <p>The key service updates shared during the sessions are as follows.</p> <ul style="list-style-type: none"> • In response to COVID-19, the FCS developed a temporary online postal service. • Organisations delivering FCS are now referred to as 'distribution outlets', instead of 'venues'. This change was implemented to reflect the variety of methods in which the service is delivered, such as outreach. • We have implemented a new online sign up and refresher tool for distribution outlets to improve access to training. <p>We have also updated our website to provide a comprehensive and interactive resource for both outlets and the public. Products and resources can be ordered via the website: freecondoms.scot</p> <p>A full recording of the session is available here</p> <p>A full review of registered outlets is currently under way to identify gaps in provision. However, if you would like to re-register or become a distribution outlet you can find more information here</p> <p>Mairead Rowan - Health Improvement Senior – Free Condoms Service 26/07/2022</p>




REMINDER	Update on free Vitamin D Supplements
 <p>Reminder - ProHealth Vitamin D</p>	<p>Attached is a reminder of the free NHS GG&C Vitamin D Scheme which has been active since 1st April 2021 for all breastfeeding women and eligible children under 3 years old.</p>

	<p>Alliance and AAH have confirmed that there are no longer any supply issues with the products. Any pharmacies who are still experience supply issues are encouraged to email: pharmacyHIT@ggc.scot.nhs.uk</p> <p>Laura Davis - Senior Specialist Pharmacy Technician 25/07/2022</p>
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REMINDER	Quick Guide for Patient Resources
 <p>Quick Guide for Patient Resources V.</p>	<p>The attached latest <u>Quick Guide for Patient Resources</u> is intended to enable pharmacy teams to best equip patients with up-to-date resources in delivering the Public Health Service element of their NHS contract.</p> <p>These include free, high-quality leaflets, DVDs, alcohol/calorie counter 'wheels', peak flow diary templates, contact/helpline cards, treatment booklets, alert cards and leaflet dispensers/holders.</p> <p>The latest Guide can also be found online at:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-public-health/</p> <p>Alex Thurlow, Public Health Pharmacist Pharmacy Health Improvement Team E: pharmacyhit@ggc.scot.nhs.uk</p> <p>25/07/2022</p>

REMINDER	ARV Module On NEO
	<p><u>F.A.O. All Pharmacies currently providing ARV/HIV Medication</u></p> <p>The NEO module has now been live for slightly more than three months.</p> <p>An audit undertaken for services provided in June shows that usage of the module is still low, with only 13 out of a potential 62 (21%) contractors properly competing the module for the month of June.</p> <p>The module is an important tool, allowing the Hospital Pharmacy Team to monitor patient compliance and react to missed doses. It will also, from January 2023 be the sole generator of payment for this service.</p> <p>If you are currently providing service to an ARV patient, and have not started using the module, I would urge you to do so. A copy of the User Manual can be found here: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>If you have any queries regarding any aspect of the module, or are looking for guidance on how to use the module, please contact Michelle Cooper in the first instance via: ggc.cpdevteam@nhs.scot.</p> <p>Janine Glen 21/07/2022</p>

REMINDER	Summer Sufferings Infographic
	<p>Please find attached the Summer Sufferings Webinar - Summary Summer 2022 (white option and colour option).</p>

	<p>You can also access the "Summer is Coming" peer review session by clicking on the link below.</p> <p> Meeting in Summer is coming -20220616 190516-Meeting Recording.mp4</p> <p>Lorna Brown 19/07/2022</p>
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REMINDER	The Implementation of switch from Irripod to Clinipod
	<p>Please be aware of an upcoming switch of preferred sodium chloride 0.9% irrigation solution product in NHS GGC from w/c 22/08/22. Irripod(R) will be switched to Clinipod(R). Clinipod(R) contains sodium chloride 0.9% Ph. Eur. and is available as a 20ml unit dose preparation. These may be stored at room temperature between 8 - 25°C. Cost is £4.40 for a pack of 25-unit doses of 20ml (price obtained from Dictionary of Medicines and Devices (dm+d) on 15/07/2022).</p> <p>Laurena Pencovich - Pharmacist 15/07/2022</p>

REMINDER	Temporary Saturday closures/reduced hours- OST Prescriptions
	<p>ADRS teams have advised us that some of the pharmacies who have opted for temporary Saturday closures/reduced hours have contacted them requesting replacement OST prescriptions to allow instalments to be given on the Friday.</p> <p>All OST prescriptions should be stamped with Home Office wording which allows pharmacies to supply controlled drugs on the day prior to a planned closure.</p> <p><i>“Please dispense instalments due on pharmacy closed days on a prior suitable day. If an instalment’s collection day has been missed, please still dispense the amount due for any remaining day(s) of that instalment”</i></p> <p>When Home Office wording is present on an OST prescription, a new prescription is NOT required and will not be issued.</p> <p>Pharmacies should ensure that they have up to date contact details for OST patients (where possible) and make every effort to support and encourage attendance if the pharmacies opening hours have changed.</p> <p>ADRS teams have been made aware of the pharmacies who will be closed or have reduced Saturday hours and alternative arrangements will be made for any patients they feel may require additional supervision.</p> <p>If you wish to seek further clarity or require any support please contact the ADRS pharmacy team on adrs.pharmacyteam@ggc.scot.nhs.uk</p> <p>Jennifer Kelly - Advanced Pharmacist 14/07/2022</p>


REMINDER	Unlicensed Medicine Usage Under PGD
	<p>We have been asked to clarify if an Unlicensed Medicine(ULM) can be used to fulfil patients' needs when supplying under a PGD, if a licensed product is unavailable. I can confirm that an Unlicensed Medicine CANNOT be supplied under a PGD. If a ULM is available then this can only be supplied if the product is requested by a prescriber and has been through the appropriate authorisation processes. We hope that this clarifies the situation.</p>

Alan Harrison
13/07/2022

REMINDER

NHSGGC Community LearnPro Platform is Now Live


Community
Learnpro Registratic


LearnPro - Module
Pro-Forma.docx

If you are a Pharmacists or registered Technician, you can obtain a login activation code by contacting the Community Pharmacy Development team via email at ggc.cpdevteam@nhs.scot or by calling 0141 201 6094 / 0141 201 6041.

Once you receive your code, you can self-register at: <https://community.learnprouk.com>.

Please find attached the LearnPro Registration Walkthrough guide.

Please note

We have allocated three logins per pharmacy and suggest that at least one of these logins be assigned to your regular Pharmacy Manager. Additionally, If you have delegated responsibility for a specific service to GPhC registered member staff, you may also want to assign them a login.

Independent pharmacy owners will need to request access to the Board's "Mandatory" modules (this facility is not available to multiple chains who operate their own internal training infrastructure). If you have not already organised this and are interested, please complete the attached form and return using the contact details provided.

Michelle Copper – Contracts Supervisor
12/07/2022

REMINDER

MRS Project Tech Champion

Medicines Reconciliation and Supply Project

As many of you will be aware there is currently a Scottish Government funded pilot project in 3 areas of GGC where the community pharmacy undertakes a medicines reconciliation plus supply of new or changed medicines following a patient's stay in a selected number of wards in GRI.

In order to help with the ongoing delivery and further roll-out of this pilot a new Technician Champion post has been developed, to be undertaken by a Pharmacy Technician currently employed in a community pharmacy. This post would be delivered on a sessional basis (1 session per week) and will run - at least initially - until March 2023.

Working with the Project Team and with colleagues in all sectors of pharmacy this role will initially focus on training and support for community pharmacy staff around the processes involved in medicines reconciliation. The post will involve travelling to community pharmacies across all areas involved in the pilot (currently NE and NW Glasgow and East Dunbartonshire).

If you would like more information or an informal chat to discuss this post then please contact Derek Jamieson at derek.jamieson@ggc.scot.nhs.uk

If interested, please email ggc.cpdevteam@nhs.scot by Friday 29th July.

Pamela Macintyre
12/07/2022

REMINDER

Save the Date - Webinar re Serial Prescribing in Care Homes

SAVE THE DATE: WEBINAR FOR COMMUNITY PHARMACIES INTERESTED IN SERIAL PRESCRIBING IN CARE HOMES

If you are interested in the implementation of serial prescribing in Care Homes, you will want to join the webinar taking place as follows:

DATE: Wednesday 24th August 2022

TIME: 9.00am

The session will be via Microsoft Teams and will last approximately one hour.

Please "Save the Date" pending further information being released.

Janine Glen

11/07/2022

REMINDER

HIS Serial Prescriptions Impact Survey

HIS are undertaking an evaluation of the Toolkit for Serial Prescriptions to understand the impact of the toolkit and to inform future work in this area. Serial prescriptions remain a hot topic and the national Pharmacotherapy Strategic Implementation Group are keen to cast the feedback net wide and to see the outputs of this work. I would therefore be grateful if you could share the link to the survey with colleagues in general practice and community pharmacy and encourage them to share their feedback. The survey can be accessed via the link: Serial Prescriptions Impact Survey

Thank you for supporting this important piece of work.

Roisin Kavanagh

11/07/2022

REMINDER

Updated version of NHS Pharmacy First Scotland Approved List - Version 16, 1 July 2022



Approved List V16 -
from 1 July 2022.doc

Attached

Please note the attached updated version of the Approved List which comes into force from Friday 1st of July. The changes made in this edition are listed on page 2.

This is now also published on the SHOW website, replacing the previous version, at the usual web link <https://www.sehd.scot.nhs.uk/details.asp?PublicationID=7020>

Elaine Muirhead

07/07/2022

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Date: Tuesday 9th August 2022



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- **Oncology Medication Supply – Prostate Cancer**
- **Disulfiram Tablets**

ACTION	Unscheduled Care - PGD Version 29 – May 2022
 PGD v29 (May 2022).pdf  What's New V29.pdf  Individual Signing Sheet v29.pdf  Direct Referral contact numbers OC <p>Attached</p>	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “What’s New” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete the individual signing sheet. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> • Please complete the individual signing sheet and tick each board you work in. • It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD.</u> • Pharmacists have until Friday 23rd September to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy. • Individual pharmacists are reminded that they must sign the most recent version of the PGD. • <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area,</p>

	<p>particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Karen Armstrong, Contracts Administrator</p>
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UPDATE	Oncology Medication Supply – Prostate Cancer
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UPDATE	Disulfiram Tablets
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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Thursday 11th August 2022




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –





- **Local Implementation Group - Friday 26th August 2022**
- **Class 2 Medicines Recall: Sun Pharmaceutical Industries Europe BV, Zoledronic acid SUN 5mg solution for infusion, EL(22)A/34**
- **Sayana Press Supply Disruption**

ACTION	Local Implementation Group - Friday 26th August 2022																		
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on Friday 26th August 2022.</p> <p>Noted below are the contact details for the Pharmacy Champions. If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –</p> <table border="1"> <thead> <tr> <th><u>HSCP</u></th> <th><u>Pharmacy Champion</u></th> </tr> </thead> <tbody> <tr> <td>East Dunbartonshire</td> <td>sultana.khaliq@nhs.scot</td> </tr> <tr> <td>East Renfrewshire</td> <td>elizabeth.rodick@nhs.scot</td> </tr> <tr> <td>Inverclyde</td> <td>Sandrareynolds56@outlook.com</td> </tr> <tr> <td>Glasgow City - North East</td> <td>derek.jamieson@ggc.scot.nhs.uk or hannah.mcphai1@nhs.scot</td> </tr> <tr> <td>Glasgow City - North West</td> <td>garry.scott@nhs.scot or stuart.dinnie@nhs.scot</td> </tr> <tr> <td>Renfrewshire</td> <td>sarah.docherty@nhs.scot</td> </tr> <tr> <td>Glasgow City - South</td> <td>Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot</td> </tr> <tr> <td>West Dunbartonshire</td> <td>joan.miller@ggc.scot.nhs.uk</td> </tr> </tbody> </table> <p>Trish Cawley – Contracts Co-ordinator 11/08/2022</p>	<u>HSCP</u>	<u>Pharmacy Champion</u>	East Dunbartonshire	sultana.khaliq@nhs.scot	East Renfrewshire	elizabeth.rodick@nhs.scot	Inverclyde	Sandrareynolds56@outlook.com	Glasgow City - North East	derek.jamieson@ggc.scot.nhs.uk or hannah.mcphai1@nhs.scot	Glasgow City - North West	garry.scott@nhs.scot or stuart.dinnie@nhs.scot	Renfrewshire	sarah.docherty@nhs.scot	Glasgow City - South	Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot	West Dunbartonshire	joan.miller@ggc.scot.nhs.uk
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ACTION	Sayana Press Supply Disruption
 SayanaPress BSV DHPC June 2022 - IN	<p>There has been a supply disruption with the UK Sayana press, this has resulted in a European licensed product being approved for use. This has a new pip code in Alliance, this is 8045452. It should automatically transfer for the usual product code to this, but it seems there may be instances where this is not happen as expected.</p> <p>Please find attached information provided by the manufacturer, Pfizer.</p> <p>Alison McAuley 11/08/2022</p>

REMINDERS AND UPDATES:

REMINDER	Unscheduled Care - PGD Version 29 – May 2022
 PGD v29 (May 2022).pdf  What's New V29.pdf  Individual Signing Sheet v29.pdf  Direct Referral contact numbers OC	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “What’s New” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete the individual signing sheet. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> • Please complete the individual signing sheet and tick each board you work in. • It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD.</u> • Pharmacists have until Friday 23rd September to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy. • Individual pharmacists are reminded that they must sign the most recent version of the PGD. • <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Karen Armstrong, Contracts Administrator 09/08/2022</p>

REMINDER	Oncology Medication Supply – Prostate Cancer
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REMINDER	NHS Circular: PCA (P)(2022) 25 – Update on the Serious Shortage Protocols issued for Oestrogel, Ovenstin, Lenzeto spray, and Sandrena gel – Extended until 29 October 2022
	https://www.sehd.scot.nhs.uk/pca/PCA2022(P)25.pdf

REMINDER	Updated Gluten-Free Foods Resource - New Link
	<p>We have recently updated our Gluten-Free Food resource and transferred it from an online PDF format to an e-learning module. It can now be accessed from the following (new) link: https://learn.nes.nhs.scot/63144</p> <p>Vicky Park - Senior Specialist Tutor (e-learning) 02/08/2022</p>

REMINDER	Right Care Right Place - Urgent Care - Campaign Launch
	<p>The Scottish Government's 'Right Care Right Place' campaign has launched to help the public understand their options for urgent care across A&E, NHS 24 on 111 and General Practice.</p> <p>This campaign will include digital, radio and partnership activity and will run across a 4 week period.</p>

How you can help

It would be greatly appreciated if you could share the campaign content across your channels. You can help support the campaign by:

- Sharing the social films, GIFs and/ or statics with accompanying copy via your social channels
- Using the campaign logo on comms where appropriate
- Printing/ displaying/ circulating the poster in visible areas and across your networks
- Circulating the RCRP guide with your audiences
- Following the SG channels [Facebook](#), [Instagram](#) and <https://twitter.com/scotgov>
- Campaign toolkit

Please find the partner toolkit attached which includes information on the following:

- RCRP lock ups
- A3 and A4 posters
- Social films
- Social GIFs and statics with accompanying copy

All campaign assets can be accessed at the [Campaign Resource Centre here](#).

If you have any questions or require support with the campaign assets, please let us know.

The SG Marketing team

N.B – This does not replace the current SG Public Health Poster Campaign (Lung Cancer) but rather is in addition to.

01/08/2022

REMINDER

Urgent: Please Read – Information About Payments

**** Below is a copy of the correspondence emailed to Contractors on Friday 29th July 2022 ****


As a consequence of significant and varying technical issues which we are currently in the process of addressing your May payments will initially be paid as an estimated payment as opposed to your actual payment. The estimated payments will be taken from April 2022. The estimated payments will enter bank accounts on Friday 29th as a CHAPS payment.

Due to the nature of CHAPS the payments will be paid throughout the day as opposed to an exact time on Friday however we can confirm the May estimated payment will be in your bank account on Friday.

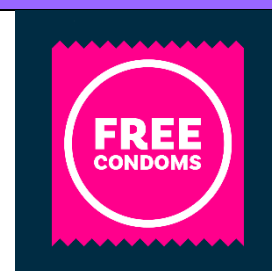
Our first priority is always to ensure that a payment is made to each contractor and the payment of actual monies is always preferable as opposed to an estimated payment. However, due to the issues detailed above this has not been possible this month. An exercise to correct any differences between your estimated payment and actual payments will be conducted and any discrepancies adjusted next month.

All e-Schedules payment report data will be ready and sent out by Friday 5th August.


Gaynor Milligan
01/08/2022


REMINDER	Information – Updated Early Warning Systems
 <p>EWS - All HSCPs - July 2022.pdf</p>	<p>Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Please identify your pharmacy and print off the relevant cascade.</p> <p>I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.</p> <p>As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.</p> <p>It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041 or Bridie McCallum on 0141-201-6054.</p> <p>Michelle Cooper 29/07/2022</p>

REMINDER	Free Condoms Service Information Session Article
	<p>The Free Condoms Service (FCS) is a public health intervention contributing to reducing the transmission of HIV and STIs, and reducing unintended pregnancy. As part of Covid-19 recovery planning we held information sessions for distribution outlets.</p> <p>The sessions focused on providing service updates, building relationships and gathering learning for future service developments.</p> <p>Another key aspect of the sessions was to gather updated details for outlets. If you are an existing outlet please can you complete this short form for your pharmacy.</p> <p>The key service updates shared during the sessions are as follows.</p> <ul style="list-style-type: none"> • In response to COVID-19, the FCS developed a temporary online postal service. • Organisations delivering FCS are now referred to as 'distribution outlets', instead of 'venues'. This change was implemented to reflect the variety of methods in which the service is delivered, such as outreach. • We have implemented a new online sign up and refresher tool for distribution outlets to improve access to training.




	<p>We have also updated our website to provide a comprehensive and interactive resource for both outlets and the public. Products and resources can be ordered via the website: freecondoms.scot</p> <p>A full recording of the session is available here</p> <p>A full review of registered outlets is currently under way to identify gaps in provision. However, if you would like to re-register or become a distribution outlet you can find more information here</p> <p>Mairead Rowan - Health Improvement Senior – Free Condoms Service 26/07/2022</p>
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REMINDER	Update on free Vitamin D Supplements
 Reminder - ProHealth Vitamin D	<p>Attached is a reminder of the free NHS GG&C Vitamin D Scheme which has been active since 1st April 2021 for all breastfeeding women and eligible children under 3 years old.</p> <p>Alliance and AAH have confirmed that there are no longer any supply issues with the products. Any pharmacies who are still experience supply issues are encouraged to email: pharmacyHIT@ggc.scot.nhs.uk</p> <p>Laura Davis - Senior Specialist Pharmacy Technician 25/07/2022</p>

REMINDER	Quick Guide for Patient Resources
 Quick Guide for Patient Resources V.	<p>The attached latest <u>Quick Guide for Patient Resources</u> is intended to enable pharmacy teams to best equip patients with up-to-date resources in delivering the Public Health Service element of their NHS contract.</p> <p>These include free, high-quality leaflets, DVDs, alcohol/calorie counter 'wheels', peak flow diary templates, contact/helpline cards, treatment booklets, alert cards and leaflet dispensers/holders.</p> <p>The latest Guide can also be found online at:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-public-health/</p> <p>Alex Thurlow, Public Health Pharmacist Pharmacy Health Improvement Team E: pharmacyhit@ggc.scot.nhs.uk</p> <p>25/07/2022</p>

REMINDER	ARV Module On NEO
	<p><u>F.A.O. All Pharmacies currently providing ARV/HIV Medication</u></p> <p>The NEO module has now been live for slightly more than three months.</p> <p>An audit undertaken for services provided in June shows that usage of the module is still low, with only 13 out of a potential 62 (21%) contractors properly competing the module for the month of June.</p>

	<p>The module is an important tool, allowing the Hospital Pharmacy Team to monitor patient compliance and react to missed doses. It will also, from January 2023 be the sole generator of payment for this service.</p> <p>If you are currently providing service to an ARV patient, and have not started using the module, I would urge you to do so. A copy of the User Manual can be found here: NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>If you have any queries regarding any aspect of the module, or are looking for guidance on how to use the module, please contact Michelle Cooper in the first instance via: gqc.cpdevteam@nhs.scot.</p> <p>Janine Glen 21/07/2022</p>
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REMINDER	Summer Sufferings Infographic
	<p>Please find attached the Summer Sufferings Webinar - Summary Summer 2022 (white option and colour option).</p> <p>You can also access the "Summer is Coming" peer review session by clicking on the link below.</p> <p> Meeting in Summer is coming -20220616 190516-Meeting Recording.mp4</p> <p>Lorna Brown 19/07/2022</p>

REMINDER	Save the Date - Webinar re Serial Prescribing in Care Homes
	<p>SAVE THE DATE: WEBINAR FOR COMMUNITY PHARMACIES INTERESTED IN SERIAL PRESCRIBING IN CARE HOMES</p> <p>If you are interested in the implementation of serial prescribing in Care Homes, you will want to join the webinar taking place as follows:</p> <p>DATE: Wednesday 24th August 2022 TIME: 9.00am</p> <p>The session will be via Microsoft Teams and will last approximately one hour.</p> <p>Please "Save the Date" pending further information being released.</p> <p>Janine Glen 11/07/2022</p>

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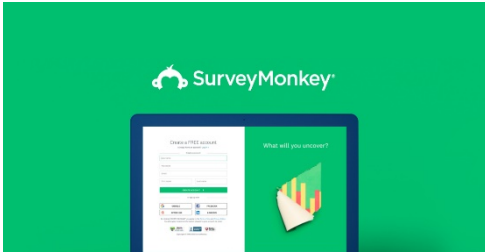
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- **Unscheduled Care - PGD Version 29 – May 2022**
- **Sayana Press Supply Disruption**
- **Smoking Cessation Training - Survey Monkey Questionnaire**
- **CCC Advisory Group**
- **Inappropriate OST Claims**
- **Epipen Junior Injections**

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ACTION	Smoking Cessation Training - Survey Monkey Questionnaire
	<p>Face to face, Quit Your Way (Smoking Cessation) training should restart from September 2022 to help pharmacy teams deliver this core Public Health Service.</p> <p>In light of current pressures on pharmacy teams, please complete the short questionnaire to help us tailor training to support you and your teams.</p> <p>Survey Monkey - https://www.surveymonkey.co.uk/r/972JR98</p> <div data-bbox="376 443 1406 808" style="border: 1px solid black; padding: 10px;">  <div style="display: inline-block; vertical-align: top; margin-left: 20px;"> <p>Quit Your Way Training Survey Take this survey powered by surveymonkey.com. Create your own surveys for free. www.surveymonkey.co.uk</p> </div> </div> <p>The survey should take no longer than 5 minutes.</p> <p>Please ensure as many team members as possible complete their own questionnaire.</p> <p>Further information on delivery of the Quit Your Way (Smoking Cessation) Service can be found at: https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/</p> <p>For any further comments or queries, please contact the Pharmacy Health Improvement Team at: Email: pharmacyhit@ggc.scot.nhs.uk Tel: 0141 201 4945</p> <p>Annette Robb 16/08/2022</p>

ACTION	CCC Advisory Group
 <p>Flash report CCC Initial Aug 22.pptx Attached</p>	<p>As part of the Health Board's ongoing support to the delivery of Pharmacy First Plus, we have created a Common Clinical Conditions Advisory Group. Attached is a flash report providing information about this group, whose membership includes current Community Pharmacy IPs and members of CPGGC.</p> <p>For any questions or further information please contact Pamela Macintyre at pamela.macintyre@ggc.scot.nhs.uk</p> <p>Pamela Macintyre - Lead Pharmacist - Community Pharmacy Development Team 15/08/2022</p>

ACTION	Inappropriate OST Claims
	<p>It has been highlighted that some pharmacies are claiming payment for the dispensing of disulfiram and acamprosate via the OST module on Neo360. OST is Opiate Substitution Therapy and therefore the module should only be used to claim for the supervision of methadone/espranor/buprenorphine or suboxone. Claims made by pharmacies for</p>

patients receiving any other medication could be construed as fraudulent service claims and could be treated as such. Where claims are found to have been made for non-OST medications, a reclaim of funds will be initiated. If you have been inadvertently claiming inappropriately, please contact adrs.pharmacyteam@ggc.scot.nhs.uk to advise, in order that a reclaim can be initiated.

If you are providing a supervised disulfiram service to patients but are not registered to provide this service which allows you to claim a £15 monthly fee please contact carron.grogan@ggc.scot.nhs.uk to discuss.

The dispensing of acamprosate to a patient does not attract any additional service fee.

To support pharmacies with potential inadvertent claims we have added a further prompt when registering any new OST patient on Neo360. You will now be prompted to select the name of the medication being supervised from a drop down menu which will hopefully prevent any further inadvertent claims.

If you have any queries or require support, please contact adrs.pharmacyteam@ggc.scot.nhs.uk who will be happy to help.

Jennifer Kelly (Advanced Pharmacist/Interim Senior Clinical Pharmacist)
16/08/2022

IMPORTANT INFORMATION	Epipen Junior Injections
	<p>We have been made aware that the EpiPen Junior double pack of injections are OOS however singles are available and can be sourced from Alliance Healthcare. Every attempt should be made to access stock where it is available.</p> <p>Please take this into consideration when a prescription is presented to you for two injections.</p> <p>Alan Harrison 16/08/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **Return to Normal Saturday Hours**
- **Local Implementation Group - Friday 26th August 2022**
- **Class 4 Medicines Defect Information, Rosuvastatin 5 mg, 10 mg and 20 mg film-coated tablets EL (22)A/35**
- **Autumn/Winter Vaccination Programme 2022 – Flu & Covid Vaccination**

ACTION	Return to Normal Saturday Hours
	<p>As a result of discussions with CP GGC contractors committee, NHS GGC agreed to support temporary changes to Model core opening hours on Saturdays from the 9th of July until the 20th of August inclusive. A number of pharmacies applied to alter their hours and these were considered individually taking into account patient access and coverage across each of the 8 HSCPs.</p> <p>I would now like to remind those who were authorised to reduce their opening hours on these Saturdays, that we will be informing all relevant services e.g. GP OOH, NHS24 etc, that on Saturday 27th of August all contractors will be expected to return to their original Saturday opening hours.</p> <p>I would ask that provision is put in place to ensure this return to the norm is as seamless as possible.</p> <p>Alan Harrison 18/08/2022</p>

ACTION	Local Implementation Group - Friday 26th August 2022				
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on Friday 26th August 2022.</p> <p>Noted below are the contact details for the Pharmacy Champions. If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –</p> <table border="1" data-bbox="375 2072 1492 2172"> <thead> <tr> <th><u>HSCP</u></th> <th><u>Pharmacy Champion</u></th> </tr> </thead> <tbody> <tr> <td>East Dunbartonshire</td> <td>sultana.khalig@nhs.scot</td> </tr> </tbody> </table>	<u>HSCP</u>	<u>Pharmacy Champion</u>	East Dunbartonshire	sultana.khalig@nhs.scot
<u>HSCP</u>	<u>Pharmacy Champion</u>				
East Dunbartonshire	sultana.khalig@nhs.scot				

	East Renfrewshire	elizabeth.rodick@nhs.scot
	Inverclyde	Sandrareynolds56@outlook.com
	Glasgow City - North East	derek.jamieson@ggc.scot.nhs.uk or hannah.mcphai1@nhs.scot
	Glasgow City - North West	garry.scott@nhs.scot or stuart.dinnie@nhs.scot
	Renfrewshire	sarah.docherty@nhs.scot
	Glasgow City - South	Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot
	West Dunbartonshire	joan.miller@ggc.scot.nhs.uk
Trish Cawley – Contracts Co-ordinator 11/08/2022		

ACTION	Class 4 Medicines Defect Information, Rosuvastatin 5 mg, 10 mg and 20 mg film-coated tablets EL (22)A/35
	https://www.gov.uk/drug-device-alerts/class-4-medicines-defect-information-rosuvastatin-5-mg-10-mg-and-20-mg-film-coated-tablets-el-22-a-slash-35

ACTION	Autumn/Winter Vaccination Programme 2022 – Flu & Covid Vaccination
	<p>This year's winter vaccination programme (Covid Booster and Flu Vaccination) starts on Monday 5 September and the booking portal will open from Monday 22 August. All NHSGGC staff are eligible for flu vaccination this year and all those working in patient / client areas are eligible for a further COVID vaccination.</p> <p>We are asking staff to be prepared in advance of the booking system opening and ensure you have your username and password handy.</p> <p>If you do not remember your Username or Password then follow the link to recover username or password. In order to do this you will require one date of a previous covid vaccination. If you have the status app you can use this to get the date of a vaccination.</p> <p>Here is the link to NHS Inform which details the whole process and how to get a reminder of your username: Login - Customer Service (nhs.scot)</p> <p>You can also watch a video about how to book online: Coronavirus (COVID-19) booster vaccination The coronavirus (COVID-19) vaccine (nhsinform.scot)</p> <p>The portal is not open for booking at this time, so please do not phone the helpline for an appointment just yet. Information in a future core brief will advise when the portal is open.</p> <p>If you've recently had coronavirus If you have recently had a confirmed coronavirus infection, you should wait four weeks from date of test or first symptoms (whichever is earlier) to get the vaccine. You should do this even if you have no symptoms.</p> <p>How to retrieve your Username and Password</p> <p>Step 1</p>

Get your username

Your username will be on a previous vaccination invitation letter.

If you do not know your username you can recover it here using a past vaccination date.

Past vaccination dates can be obtained from the [NHS Scotland Covid Status app](#)

If you do not know a past vaccination date, call the National Vaccination Helpline on 0800 030 8013

First name (This field is mandatory)



Last name (This field is mandatory)



Date of birth (This field is mandatory)

Please enter date of birth in days, months, years e.g 09/09/1965.



Date format is valid

Postcode (This field is mandatory)

Please use your postcode for the address registered at your GP.



Postcode is valid

Any date of vaccination (This field is mandatory)

Please enter date in days, months, years e.g 17/02/2021.



Date format is valid



Step 2

Your username is

percy.ve001

Your account has not completed registration.
Please follow the link below to finish activating your account.

[Click here to complete registration](#)

Step 3

* Username


If you are experiencing any issues accessing your account, please contact the National Vaccination Helpline at 0800 030 8013 for assistance

Step 4

Personal Data Verification

* Email

Step 5

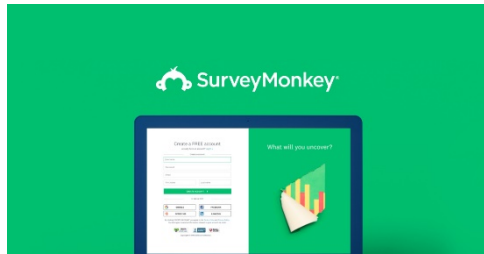


An email has been sent to you providing instructions to reset your password

Alan Harrison
18/08/2022

REMINDERS AND UPDATES:

REMINDER	Smoking Cessation Training - Survey Monkey Questionnaire
	<p>Face to face, Quit Your Way (Smoking Cessation) training should restart from September 2022 to help pharmacy teams deliver this core Public Health Service.</p> <p>In light of current pressures on pharmacy teams, please complete the short questionnaire to help us tailor training to support you and your teams.</p> <p>Survey Monkey - https://www.surveymonkey.co.uk/r/972JR98</p>



Quit Your Way
Training Survey
Take this survey
powered by
surveymonkey.com.
Create your own
surveys for free.
[www.surveymonkey.co
.uk](http://www.surveymonkey.co.uk)

The survey should take no longer than 5 minutes.

Please ensure as many team members as possible complete their own questionnaire.

Further information on delivery of the Quit Your Way (Smoking Cessation) Service can be found at:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/>

For any further comments or queries, please contact the Pharmacy Health Improvement Team at:

Email: pharmacyhit@ggc.scot.nhs.uk

Tel: 0141 201 4945

Annette Robb

16/08/2022

REMINDER

Inappropriate OST Claims

It has been highlighted that some pharmacies are claiming payment for the dispensing of disulfiram and acamprosate via the OST module on Neo360. OST is Opiate Substitution Therapy and therefore the module should only be used to claim for the supervision of methadone/espranor/buprenorphine or suboxone. Claims made by pharmacies for patients receiving any other medication could be construed as fraudulent service claims and could be treated as such. Where claims are found to have been made for non-OST medications, a reclaim of funds will be initiated. If you have been inadvertently claiming inappropriately, please contact adrs.pharmacyteam@ggc.scot.nhs.uk to advise, in order that a reclaim can be initiated.

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Jennifer Kelly (Advanced Pharmacist/Interim Senior Clinical Pharmacist)

16/08/2022

REMINDER	Epipen Junior Injections
	<p>We have been made aware that the EpiPen Junior double pack of injections are OOS however singles are available and can be sourced from Alliance Healthcare. Every attempt should be made to access stock where it is available.</p> <p>Please take this into consideration when a prescription is presented to you for two injections.</p> <p>Alan Harrison 16/08/2022</p>

REMINDER	CCC Advisory Group
 <p>Flash report CCC Initial Aug 22.pptx</p>	<p>As part of the Health Board's ongoing support to the delivery of Pharmacy First Plus, we have created a Common Clinical Conditions Advisory Group. Attached is a flash report providing information about this group, whose membership includes current Community Pharmacy IPs and members of CPGGC.</p> <p>For any questions or further information please contact Pamela Macintyre at pamela.macintyre@ggc.scot.nhs.uk</p> <p>Pamela Macintyre - Lead Pharmacist - Community Pharmacy Development Team 15/08/2022</p>

REMINDER	Sayana Press Supply Disruption
 <p>SayanaPress BSV DHPC June 2022 - IN</p>	<p>There has been a supply disruption with the UK Sayana press, which has resulted in a European licensed product being approved for use. This has a new pip code in Alliance, which is 8045452. It should automatically transfer for the usual product code to this, however it seems there may be instances where this does not happen as expected.</p> <p>Please find attached information provided by the manufacturer, Pfizer.</p> <p>Alison McAuley 11/08/2022</p>

REMINDER	Unscheduled Care - PGD Version 29 – May 2022
 <p>PGD v29 (May 2022).pdf</p>  <p>What's New V29.pdf</p>  <p>Individual Signing Sheet v29.pdf</p>  <p>Direct Referral contact numbers OC</p>	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “What’s New” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete the individual signing sheet. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p>

- Please complete the individual signing sheet and tick each board you work in.
- It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD.
- Pharmacists have until **Friday 23rd September** to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy.
- Individual pharmacists are reminded that they must sign the most recent version of the PGD.
- If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.

Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.

Thank you for giving this matter your attention.

Karen Armstrong, Contracts Administrator
09/08/2022

REMINDER	Oncology Medication Supply – Prostate Cancer
	<p>We would like to reiterate previous reminders to the community pharmacy network that once the Electronic Prescription for Oncology patients has been received by the pharmacy, this should prompt the pharmacy to order the medication in readiness for patients attending.</p> <p>This process was established during the Pandemic to eliminate any delay in patient care.</p> <p>We understand concerns regarding the ordering of high-cost medication before a hard copy prescription is received however, as previously communicated we will ensure that contractors are not out of pocket in the unlikely event that the paper prescription goes astray or is not received.</p> <p>We would be grateful if all staff including relief and locum pharmacists understand that orders for medication can be made pending receipt of the paper prescription.</p> <p>Mani Narwan 04/08/2022</p>

REMINDER	Disulfiram Tablets
	<p>It appears the licensed 200mg tablet has returned into stock from one of the manufacturers. Can pharmacies please check the usual wholesalers for obtaining supply of the licensed product in the first instance. The Central Prescribing team will continue to monitor this and update as we receive information. If any Pharmacies are not able to procure the licensed product via the usual routes, please contact the prescribing team at prescribing@ggc.scot.nhs.uk</p> <p>Alison McAuley 04/08/2022</p>

REMINDER	NHS Circular: PCA (P)(2022) 25 – Update on the Serious Shortage Protocols issued for Oestrogel, Ovenstin, Lenzeto spray, and Sandrena gel – Extended until 29 October 2022
	https://www.sehd.scot.nhs.uk/pca/PCA2022(P)25.pdf

REMINDER	Updated Gluten-Free Foods Resource - New Link
	<p>We have recently updated our Gluten-Free Food resource and transferred it from an online PDF format to an e-learning module. It can now be accessed from the following (new) link: https://learn.nes.nhs.scot/63144</p> <p>Vicky Park - Senior Specialist Tutor (e-learning) 02/08/2022</p>

REMINDER	Right Care Right Place - Urgent Care - Campaign Launch
	<p>The Scottish Government's 'Right Care Right Place' campaign has launched to help the public understand their options for urgent care across A&E, NHS 24 on 111 and General Practice.</p> <p>This campaign will include digital, radio and partnership activity and will run across a 4 week period.</p> <p>How you can help</p> <p>It would be greatly appreciated if you could share the campaign content across your channels. You can help support the campaign by:</p> <ul style="list-style-type: none"> • Sharing the social films, GIFs and/ or statics with accompanying copy via your social channels • Using the campaign logo on comms where appropriate • Printing/ displaying/ circulating the poster in visible areas and across your networks • Circulating the RCRP guide with your audiences • Following the SG channels Facebook, Instagram and https://twitter.com/scotgov • Campaign toolkit <p>Please find the partner toolkit attached which includes information on the following:</p> <ul style="list-style-type: none"> • RCRP lock ups • A3 and A4 posters • Social films • Social GIFs and statics with accompanying copy <p>All campaign assets can be accessed at the Campaign Resource Centre here.</p> <p>If you have any questions or require support with the campaign assets, please let us know.</p> <p>The SG Marketing team</p> <p>N.B – This does not replace the current SG Public Health Poster Campaign (Lung Cancer) but rather is in addition to.</p> <p>01/08/2022</p>

REMINDER	Urgent: Please Read – Information About Payments
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**** Below is a copy of the correspondence emailed to Contractors on Friday 29th July 2022 ****

As a consequence of significant and varying technical issues which we are currently in the process of addressing your May payments will initially be paid as an estimated payment as opposed to your actual payment. The estimated payments will be taken from April 2022. The estimated payments will enter bank accounts on Friday 29th as a CHAPS payment.

Due to the nature of CHAPS the payments will be paid throughout the day as opposed to an exact time on Friday however we can confirm the May estimated payment will be in your bank account on Friday.

Our first priority is always to ensure that a payment is made to each contractor and the payment of actual monies is always preferable as opposed to an estimated payment. However, due to the issues detailed above this has not been possible this month. An exercise to correct any differences between your estimated payment and actual payments will be conducted and any discrepancies adjusted next month.

All e-Schedules payment report data will be ready and sent out by Friday 5th August.

Gaynor Milligan
01/08/2022

REMINDER

Information – Updated Early Warning Systems



EWS - All HSCPs -
July 2022.pdf

Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: [NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.scot.nhs.uk)

Please identify your pharmacy and print off the relevant cascade.

I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.

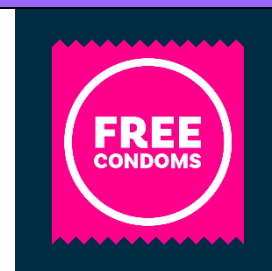
As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.

It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.


If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041 or Bridie McCallum on 0141-201-6054.

Michelle Cooper
29/07/2022

REMINDER	Free Condoms Service Information Session Article
	<p>The Free Condoms Service (FCS) is a public health intervention contributing to reducing the transmission of HIV and STIs, and reducing unintended pregnancy. As part of Covid-19 recovery planning we held information sessions for distribution outlets.</p> <p>The sessions focused on providing service updates, building relationships and gathering learning for future service developments.</p> <p>Another key aspect of the sessions was to gather updated details for outlets. If you are an existing outlet please can you complete this short form for your pharmacy.</p> <p>The key service updates shared during the sessions are as follows.</p> <ul style="list-style-type: none"> • In response to COVID-19, the FCS developed a temporary online postal service. • Organisations delivering FCS are now referred to as 'distribution outlets', instead of 'venues'. This change was implemented to reflect the variety of methods in which the service is delivered, such as outreach. • We have implemented a new online sign up and refresher tool for distribution outlets to improve access to training. <p>We have also updated our website to provide a comprehensive and interactive resource for both outlets and the public. Products and resources can be ordered via the website: freecondoms.scot</p> <p>A full recording of the session is available here</p> <p>A full review of registered outlets is currently under way to identify gaps in provision. However, if you would like to re-register or become a distribution outlet you can find more information here</p> <p>Mairead Rowan - Health Improvement Senior – Free Condoms Service 26/07/2022</p>



REMINDER	Update on free Vitamin D Supplements
 <p>Reminder - ProHealth Vitamin D</p>	<p>Attached is a reminder of the free NHS GG&C Vitamin D Scheme which has been active since 1st April 2021 for all breastfeeding women and eligible children under 3 years old.</p> <p>Alliance and AAH have confirmed that there are no longer any supply issues with the products. Any pharmacies who are still experience supply issues are encouraged to email: pharmacyHIT@ggc.scot.nhs.uk</p> <p>Laura Davis - Senior Specialist Pharmacy Technician 25/07/2022</p>

REMINDER	Quick Guide for Patient Resources
 <p>Quick Guide for Patient Resources V.</p>	<p>The attached latest Quick Guide for Patient Resources is intended to enable pharmacy teams to best equip patients with up-to-date resources in delivering the Public Health Service element of their NHS contract.</p> <p>These include free, high-quality leaflets, DVDs, alcohol/calorie counter 'wheels', peak flow diary templates, contact/helpline cards, treatment booklets, alert cards and leaflet dispensers/holders.</p>

	<p>The latest Guide can also be found online at:</p> <p>https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-public-health/</p> <p>Alex Thurlow, Public Health Pharmacist Pharmacy Health Improvement Team E: pharmacyhit@ggc.scot.nhs.uk</p> <p>25/07/2022</p>
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REMINDER	Save the Date - Webinar re Serial Prescribing in Care Homes
	<p>SAVE THE DATE: WEBINAR FOR COMMUNITY PHARMACIES INTERESTED IN SERIAL PRESCRIBING IN CARE HOMES</p> <p>If you are interested in the implementation of serial prescribing in Care Homes, you will want to join the webinar taking place as follows:</p> <p>DATE: Wednesday 24th August 2022 TIME: 9.00am</p> <p>The session will be via Microsoft Teams and will last approximately one hour.</p> <p>Please "Save the Date" pending further information being released.</p> <p>Janine Glen 11/07/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Tuesday 23rd August 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **Local Implementation Group - Friday 26th August 2022**
- **Unscheduled Care - PGD Version 29 – May 2022**
- **Class 2 Medicines Recall: Dysport 500 Units Powder for Solution for Injection, EL(22)A/36**
- **Violence and Aggression Poster**
- **Learning & Education Sessions – Learning from Significant Case Review – Child D**
- **Designated Prescribing Practitioners (DPP)**
- **Smoking Cessation Training**
- **Epipen Supply Issue**
- **Pharmacy Health Improvement Update- August 2022**

ACTION

Local Implementation Group - Friday 26th August 2022





The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.

The next meeting of the LIG is due to take place on **Friday 26th August 2022**.

Noted below are the contact details for the Pharmacy Champions. If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –



<u>HSCP</u>	<u>Pharmacy Champion</u>
East Dunbartonshire	sultana.khaliq@nhs.scot
East Renfrewshire	elizabeth.rodick@nhs.scot
Inverclyde	Sandrareynolds56@outlook.com
Glasgow City - North East	derek.jamieson@ggc.scot.nhs.uk or hannah.mcphai1@nhs.scot
Glasgow City - North West	garry.scott@nhs.scot or stuart.dinnie@nhs.scot
Renfrewshire	sarah.docherty@nhs.scot
Glasgow City - South	Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot
West Dunbartonshire	joan.miller@ggc.scot.nhs.uk


Trish Cawley – Contracts Co-ordinator
11/08/2022


ACTION	Unscheduled Care - PGD Version 29 – May 2022
 PGD v29 (May 2022).pdf  What's New V29.pdf  Individual Signing Sheet v29.pdf  Direct Referral contact numbers OOH Attached	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “What’s New” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete the individual signing sheet. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email gqc.cpdevteam@nhs.scot. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> • Please complete the individual signing sheet and tick each board you work in; • It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD;</u> • Pharmacists have until Friday 23rd September 2022 to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy; • Individual pharmacists are reminded that they must sign the most recent version of the PGD; and • <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Karen Armstrong, Contracts Administrator 09/08/2022</p>

ACTION	Class 2 Medicines Recall: Dysport 500 Units Powder for Solution for Injection, EL(22)A/36
	https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-dysport-500-units-powder-for-solution-for-injection-el-22-a-slash-36

ACTION	Violence and Aggression Poster
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 <p>Recording violent or aggressive incide</p>  <p>Violence Zero Tolerance Poster Ph.</p> <p>Attached</p>	<p>Thankfully for the many thousands who visit our network of 289 community pharmacies on a regular basis, the experience is positive, as one would expect from a highly professional patient focused healthcare provider. On rare occasions however, pharmacy teams can be exposed to violent and aggressive behaviour which is upsetting and hurtful. Irrespective of the underlying cause there is no justification in this mode of conduct being adopted by an aggressor.</p> <p>Unfortunately, from reports received from several pharmacies in the past few months, there appears to be an increasing trend emerging in the level of aggression applied by customers which, although may be attributable to recent events, nevertheless is still inexcusable.</p> <p>The NHS maintains a strict zero tolerance policy towards acts of violence and aggression against staff which extends to include those working in community pharmacies. An electronic copy of the A4 poster is attached and is for display within the public area of the pharmacy to indicate that such behaviour is unacceptable and will not be tolerated. A hard copy of the poster will shortly be posted to all pharmacies via Royal Mail. You should receive this in the next 7-10 days. The second attachment is extracted from material issued by the Healthy Working Lives collaborative and places particular emphasis on the importance of recording such events and reporting extreme cases to the police.</p> <p>It is to be hoped you may never have need of such guidance but to be forewarned and forearmed seems a realistic and prudent approach to adopt in these uncertain times.</p> <p>Alan Harrison 23/08/2022</p>
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<p>ACTION</p>	<p>Learning & Education Sessions – Learning from Significant Case Review – Child D</p>
 <p>Learning and Education Training :</p> <p>Attached</p>	<p>Please find attached information detailing training sessions which will focus on the death and learnings from Child D who had complex health needs and was well known to a number of health services including Acute, SCS and Community.</p> <p>Details on how to register for these sessions can be found in the attached flyer.</p> <p>23/08/22</p>

<p>ACTION</p>	<p>Designated Prescribing Practitioners (DPP)</p>
 <p>Thinking about becoming a Designate</p> <p>Attached</p>	<p>Are you an experienced prescriber? We need your help to support pharmacist independent prescribers of the future.</p> <p>Becoming a DPP will also help you develop your own skills and provide evidence for revalidation or a portfolio you are completing.</p> <p>Come along to the virtual GGC information sessions in August to find out more and hear from colleagues who have undertaken the DPP role. Details for both sessions as well as the Teams link can be found within the attached flyer.</p> <p>Pamela Macintyre 23/08/2022</p>

<p>ACTION</p>	<p>Smoking Cessation Training</p>
	<p>Wednesday 14th September 2022 Hilton Garden Inn Finnieston Quay, Glasgow G3 8HN</p>

	<p>In order for a Community Pharmacy to become an accredited 'Quit Your Way' Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques & NRT products. The training is open to all pharmacists and support staff. Regular locums are particularly encouraged to attend, therefore please pass this message on where appropriate. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (please note, pre-reg students are already paid through NES).</p> <p>The training is from 9.15am to 1pm and parking is available at the hotel.</p> <p>There are still some places available for the event on the 14th September 2022. The places will be allocated on a first-come basis and will be confirmed in writing. To secure a place, please make contact ASAP by e-mail pharmacyhit@ggc.scot.nhs.uk or phone on 0141 201 4945.</p> <p>Lunch will be provided at the end of the training.</p> <p>Annette Robb - Public Health Pharmacy 23/08/2022</p>
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IMPORTANT INFORMATION	Epipen Supply Issue
	<p>There is a known issue with the supply of both Epipen Snr 0.3mg/0.3ml and Epipen Jnr 0.15mg/0.3ml.</p> <p>Only single packs are currently available.</p> <p>EpiPen (Epinephrine) Snr Inj 0.3Mg/0.3MI: Pharmacies are advised to contact Alliance Healthcare for supplies of the singles and twin packs. If your depot is showing OOS, the next deliveries are anticipated to be available week commencing 22nd August 2022 (singles) and estimated resolve date of mid-September (Twins).</p> <p>EpiPen (Epinephrine) Jnr Inj 0.15Mg/0.3MI: Pharmacies are advised to contact Alliance Healthcare for supplies of the singles and twin packs. If your depot is showing OOS, please confirm which depot(s) you order from and we will confirm when their next delivery is due. Twin packs are currently out of stock with no date of resolve.</p> <p>Please note that for both strengths, there is currently a quota in place of 4 pens per week, per pharmacy. The quota will be lifted once normal supply levels resume.</p> <p>Alison McAuley 19/08/2022</p>

UPDATE	Pharmacy Health Improvement Update- August 2022
 Pharmacy Health Improvement Updat Attached	Please find attached the Pharmacy Health Improvement Update for August 2022 Annette Robb - Public Health Pharmacy 23/08/2022

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:

Community Pharmacy Communication Update

Date: Thursday 25th August 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- [Local Implementation Group - Friday 26th August 2022](#)
- [Nutramigen Baby Milk Stock Issues](#)

ACTION	Local Implementation Group - Friday 26th August 2022																		
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on Friday 26th August 2022.</p> <p>Noted below are the contact details for the Pharmacy Champions. If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –</p> <table border="1"> <thead> <tr> <th><u>HSCP</u></th> <th><u>Pharmacy Champion</u></th> </tr> </thead> <tbody> <tr> <td>East Dunbartonshire</td> <td>sultana.khaliq@nhs.scot</td> </tr> <tr> <td>East Renfrewshire</td> <td>elizabeth.roddick@nhs.scot</td> </tr> <tr> <td>Inverclyde</td> <td>Sandrareynolds56@outlook.com</td> </tr> <tr> <td>Glasgow City - North East</td> <td>derek.jamieson@ggc.scot.nhs.uk or hannah.mcphai1@nhs.scot</td> </tr> <tr> <td>Glasgow City - North West</td> <td>garry.scott@nhs.scot or stuart.dinnie@nhs.scot</td> </tr> <tr> <td>Renfrewshire</td> <td>sarah.docherty@nhs.scot</td> </tr> <tr> <td>Glasgow City - South</td> <td>Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot</td> </tr> <tr> <td>West Dunbartonshire</td> <td>joan.miller@ggc.scot.nhs.uk</td> </tr> </tbody> </table> <p>Trish Cawley – Contracts Co-ordinator 11/08/2022</p>	<u>HSCP</u>	<u>Pharmacy Champion</u>	East Dunbartonshire	sultana.khaliq@nhs.scot	East Renfrewshire	elizabeth.roddick@nhs.scot	Inverclyde	Sandrareynolds56@outlook.com	Glasgow City - North East	derek.jamieson@ggc.scot.nhs.uk or hannah.mcphai1@nhs.scot	Glasgow City - North West	garry.scott@nhs.scot or stuart.dinnie@nhs.scot	Renfrewshire	sarah.docherty@nhs.scot	Glasgow City - South	Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot	West Dunbartonshire	joan.miller@ggc.scot.nhs.uk
<u>HSCP</u>	<u>Pharmacy Champion</u>																		
East Dunbartonshire	sultana.khaliq@nhs.scot																		
East Renfrewshire	elizabeth.roddick@nhs.scot																		
Inverclyde	Sandrareynolds56@outlook.com																		
Glasgow City - North East	derek.jamieson@ggc.scot.nhs.uk or hannah.mcphai1@nhs.scot																		
Glasgow City - North West	garry.scott@nhs.scot or stuart.dinnie@nhs.scot																		
Renfrewshire	sarah.docherty@nhs.scot																		
Glasgow City - South	Karen.macdonald4@ggc.scot.nhs.uk or narinder.dhillon7@nhs.scot																		
West Dunbartonshire	joan.miller@ggc.scot.nhs.uk																		



ACTION	Nutramigen Baby Milk Stock Issues
	<p>We are aware there are stock issues with the Nutramigen baby milk range.</p> <p>Nutramigen 1 LGG will be available as of tomorrow (26th August) at both Alliance and Phoenix for the . AAH should have stock by the end of next week (2nd September).</p>


Nutramigen 2 LGG continues to have stock issues and therefore if this occurs please substitute Nutramigen 1 LGG instead and advise guardian/carer to inform managing health care professional.


Any issues contact the prescribing support Dietitians on 0141-201-6012 or presupdiet@ggc.scot.nhs.uk

Wendy McGaugie
25/08/2022

REMINDERS AND UPDATES:


REMINDER	Violence and Aggression Poster
 <p>Recording violent or aggressive incide</p>  <p>Violence Zero Tolerance Poster Ph.</p>	<p>Thankfully for the many thousands who visit our network of 288 community pharmacies on a regular basis, the experience is positive, as one would expect from a highly professional patient focused healthcare provider. On rare occasions however, pharmacy teams can be exposed to violent and aggressive behaviour which is upsetting and hurtful. Irrespective of the underlying cause there is no justification in this mode of conduct being adopted by an aggressor.</p> <p>Unfortunately, from reports received from several pharmacies in the past few months, there appears to be an increasing trend emerging in the level of aggression applied by customers which, although may be attributable to recent events, nevertheless is still inexcusable.</p> <p>The NHS maintains a strict zero tolerance policy towards acts of violence and aggression against staff which extends to include those working in community pharmacies. An electronic copy of the A4 poster is attached and is for display within the public area of the pharmacy to indicate that such behaviour is unacceptable and will not be tolerated. A hard copy of the poster will shortly be posted to all pharmacies via Royal Mail. You should receive this in the next 7-10 days. The second attachment is extracted from material issued by the Healthy Working Lives collaborative and places particular emphasis on the importance of recording such events and reporting extreme cases to the police.</p> <p>It is to be hoped you may never have need of such guidance but to be forewarned and forearmed seems a realistic and prudent approach to adopt in these uncertain times.</p> <p>Alan Harrison 23/08/2022</p>

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	<p>Come along to the virtual GGC information sessions in August to find out more and hear from colleagues who have undertaken the DPP role. Details for both sessions as well as the Teams link can be found within the attached flyer.</p> <p>Pamela Macintyre 23/08/2022</p>
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REMINDER	Pharmacy Health Improvement Update
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REMINDER	Epipen Supply Issue
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	<p>confirm which depot(s) you order from and we will confirm when their next delivery is due. Twin packs are currently out of stock with no date of resolve.</p> <p>Please note that for both strengths, there is currently a quota in place of 4 pens per week, per pharmacy. The quota will be lifted once normal supply levels resume.</p> <p>Alison McAuley 19/08/2022</p>
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REMINDER	Return to Normal Saturday Hours
	<p>As a result of discussions with CP GGC contractors committee, NHS GGC agreed to support temporary changes to Model core opening hours on Saturdays from the 9th of July until the 20th of August inclusive. A number of pharmacies applied to alter their hours and these were considered individually taking into account patient access and coverage across each of the 8 HSCPs.</p> <p>I would now like to remind those who were authorised to reduce their opening hours on these Saturdays, that we will be informing all relevant services e.g. GP OOH, NHS24 etc, that on Saturday 27th of August all contractors will be expected to return to their original Saturday opening hours.</p> <p>I would ask that provision is put in place to ensure this return to the norm is as seamless as possible.</p> <p>Alan Harrison 18/08/2022</p>

REMINDER	Autumn/Winter Vaccination Programme 2022 – Flu & Covid Vaccination
	<p>This year's winter vaccination programme (Covid Booster and Flu Vaccination) starts on Monday 5 September and the booking portal will open from Monday 22 August. All NHSGGC staff are eligible for flu vaccination this year and all those working in patient/client areas are eligible for a further COVID vaccination.</p> <p>We are asking staff to be prepared in advance of the booking system opening and ensure you have your username and password handy.</p> <p>If you do not remember your Username or Password then follow the link to recover username or password. In order to do this you will require one date of a previous covid vaccination. If you have the status app you can use this to get the date of a vaccination.</p> <p>Here is the link to NHS Inform which details the whole process and how to get a reminder of your username: Login - Customer Service (nhs.scot)</p> <p>You can also watch a video about how to book online: Coronavirus (COVID-19) booster vaccination The coronavirus (COVID-19) vaccine (nhsinform.scot)</p> <p>The portal is not open for booking at this time, so please do not phone the helpline for an appointment just yet. Information in a future core brief will advise when the portal is open.</p> <p>If you've recently had coronavirus If you have recently had a confirmed coronavirus infection, you should wait four weeks from date of test or first symptoms (whichever is earlier) to get the vaccine. You should do this even if you have no symptoms.</p>

How to retrieve your Username and Password

Step 1

Get your username

Your username will be on a previous vaccination invitation letter.
If you do not know your username you can recover it here using a past vaccination date.
Past vaccination dates can be obtained from the [NHS Scotland Covid Status app](#)
If you do not know a past vaccination date, call the National Vaccination Helpline on 0800 030 8013

First name (This field is mandatory)

 ✓

Last name (This field is mandatory)

 ✓

Date of birth (This field is mandatory)
Please enter date of birth in days, months, years e.g 09/09/1985.

 ✓
✔ Date format is valid

Postcode (This field is mandatory)
Please use your postcode for the address registered at your GP.

 ✓
✔ Postcode is valid

Any date of vaccination (This field is mandatory)
Please enter date in days, months, years e.g 17/02/2021.

 ✓
✔ Date format is valid

[re bi](#) Recover user name

Step 2

Your username is

percy.ve001

Your account has not completed registration.
Please follow the link below to finish activating your account.

[Click here to complete registration](#)

Step 3

* Username


If you are experiencing any issues accessing your account, please contact the National Vaccination Helpline at 0800 030 8013 for assistance

Step 4

Personal Data Verification

* Email

Step 5



An email has been sent to you providing instructions to reset your password

Alan Harrison
18/08/2022

REMINDER	Smoking Cessation Training - Survey Monkey Questionnaire
	<p>Face to face, Quit Your Way (Smoking Cessation) training should restart from September 2022 to help pharmacy teams deliver this core Public Health Service.</p> <p>In light of current pressures on pharmacy teams, please complete the short questionnaire to help us tailor training to support you and your teams.</p> <p>Survey Monkey - https://www.surveymonkey.co.uk/r/972JR98</p> <p>The survey should take no longer than 5 minutes.</p> <p>Please ensure as many team members as possible complete their own questionnaire.</p> <p>Further information on delivery of the Quit Your Way (Smoking Cessation) Service can be found at:</p>

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/>

For any further comments or queries, please contact the Pharmacy Health Improvement Team at:

Email: pharmacyhit@ggc.scot.nhs.uk

Tel: 0141 201 4945

Annette Robb

16/08/2022

REMINDER

Inappropriate OST Claims

It has been highlighted that some pharmacies are claiming payment for the dispensing of disulfiram and acamprosate via the OST module on Neo360. OST is Opiate Substitution Therapy and therefore the module should only be used to claim for the supervision of methadone/espranor/buprenorphine or suboxone. Claims made by pharmacies for patients receiving any other medication could be construed as fraudulent service claims and could be treated as such. Where claims are found to have been made for non-OST medications, a reclaim of funds will be initiated. If you have been inadvertently claiming inappropriately, please contact adrs.pharmacyteam@ggc.scot.nhs.uk to advise, in order that a reclaim can be initiated.

If you are providing a supervised disulfiram service to patients but are not registered to provide this service which allows you to claim a £15 monthly fee please contact carron.grogan@ggc.scot.nhs.uk to discuss.

The dispensing of acamprosate to a patient does not attract any additional service fee.

To support pharmacies with potential inadvertent claims we have added a further prompt when registering any new OST patient on Neo360. You will now be prompted to select the name of the medication being supervised from a drop down menu which will hopefully prevent any further inadvertent claims.

If you have any queries or require support, please contact adrs.pharmacyteam@ggc.scot.nhs.uk who will be happy to help.

Jennifer Kelly (Advanced Pharmacist/Interim Senior Clinical Pharmacist)
16/08/2022


REMINDER


Epipen Junior Injections





We have been made aware that the EpiPen Junior double pack of injections are OOS however singles are available and can be sourced from Alliance Healthcare. Every attempt should be made to access stock where it is available.

Please take this into consideration when a prescription is presented to you for two injections.

Alan Harrison
16/08/2022

REMINDER	CCC Advisory Group
 <p>Flash report CCC Initial Aug 22.pptx</p>	<p>As part of the Health Board's ongoing support to the delivery of Pharmacy First Plus, we have created a Common Clinical Conditions Advisory Group. Attached is a flash report providing information about this group, whose membership includes current Community Pharmacy IPs and members of CPGGC.</p> <p>For any questions or further information please contact Pamela Macintyre at pamela.macintyre@ggc.scot.nhs.uk</p> <p>Pamela Macintyre - Lead Pharmacist - Community Pharmacy Development Team 15/08/2022</p>

REMINDER	Sayana Press Supply Disruption
 <p>SayanaPress BSV DHPC June 2022 - IN</p>	<p>There has been a supply disruption with the UK Sayana press, which has resulted in a European licensed product being approved for use. This has a new pip code in Alliance, which is 8045452. It should automatically transfer for the usual product code to this, however it seems there may be instances where this does not happen as expected.</p> <p>Please find attached information provided by the manufacturer, Pfizer.</p> <p>Alison McAuley 11/08/2022</p>

REMINDER	Unscheduled Care - PGD Version 29 – May 2022
 <p>PGD v29 (May 2022).pdf</p>  <p>What's New V29.pdf</p>  <p>Individual Signing Sheet v29.pdf</p>  <p>Direct Referral contact numbers OC</p>	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p>https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “What’s New” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete the individual signing sheet. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> • Please complete the individual signing sheet and tick each board you work in. • It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD.</u> • Pharmacists have until Friday 23rd September to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy. • Individual pharmacists are reminded that they must sign the most recent version of the PGD. • <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u>

	<p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Karen Armstrong, Contracts Administrator 09/08/2022</p>
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REMINDER	Oncology Medication Supply – Prostate Cancer
	<p>We would like to reiterate previous reminders to the community pharmacy network that once the Electronic Prescription for Oncology patients has been received by the pharmacy, this should prompt the pharmacy to order the medication in readiness for patients attending.</p> <p>This process was established during the Pandemic to eliminate any delay in patient care.</p> <p>We understand concerns regarding the ordering of high-cost medication before a hard copy prescription is received however, as previously communicated we will ensure that contractors are not out of pocket in the unlikely event that the paper prescription goes astray or is not received.</p> <p>We would be grateful if all staff including relief and locum pharmacists understand that orders for medication can be made pending receipt of the paper prescription.</p> <p>Mani Narwan 04/08/2022</p>

REMINDER	Disulfiram Tablets
	<p>It appears the licensed 200mg tablet has returned into stock from one of the manufacturers. Can pharmacies please check the usual wholesalers for obtaining supply of the licensed product in the first instance. The Central Prescribing team will continue to monitor this and update as we receive information. If any Pharmacies are not able to procure the licensed product via the usual routes, please contact the prescribing team at prescribing@ggc.scot.nhs.uk</p> <p>Alison McAuley 04/08/2022</p>

REMINDER	NHS Circular: PCA (P)(2022) 25 – Update on the Serious Shortage Protocols issued for Oestrogel, Ovenstin, Lenzeto spray, and Sandrena gel – Extended until 29 October 2022
	<p>https://www.sehd.scot.nhs.uk/pca/PCA2022(P)25.pdf</p>

REMINDER	Updated Gluten-Free Foods Resource - New Link
	<p>We have recently updated our Gluten-Free Food resource and transferred it from an online PDF format to an e-learning module. It can now be accessed from the following (new) link: https://learn.nes.nhs.scot/63144</p> <p>Vicky Park - Senior Specialist Tutor (e-learning)</p>

02/08/2022

REMINDER	Right Care Right Place - Urgent Care - Campaign Launch
	<p>The Scottish Government's 'Right Care Right Place' campaign has launched to help the public understand their options for urgent care across A&E, NHS 24 on 111 and General Practice.</p> <p>This campaign will include digital, radio and partnership activity and will run across a 4 week period.</p> <p>How you can help</p> <p>It would be greatly appreciated if you could share the campaign content across your channels. You can help support the campaign by:</p> <ul style="list-style-type: none">• Sharing the social films, GIFs and/ or statics with accompanying copy via your social channels• Using the campaign logo on comms where appropriate• Printing/ displaying/ circulating the poster in visible areas and across your networks• Circulating the RCRP guide with your audiences• Following the SG channels Facebook, Instagram and https://twitter.com/scotgov• Campaign toolkit <p>Please find the partner toolkit attached which includes information on the following:</p> <ul style="list-style-type: none">• RCRP lock ups• A3 and A4 posters• Social films• Social GIFs and statics with accompanying copy <p>All campaign assets can be accessed at the Campaign Resource Centre here.</p> <p>If you have any questions or require support with the campaign assets, please let us know.</p> <p>The SG Marketing team</p> <p>N.B – This does not replace the current SG Public Health Poster Campaign (Lung Cancer) but rather is in addition to.</p> <p>01/08/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update







Date: Tuesday 30th August 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot


In this edition –

- **NHS Pharmacy First Scotland Updated PGDs**
- **FAO Community Pharmacist Independent Prescribers (CIPs) - providing Pharmacy First Plus**
- **F.A.O. Participants in the Flu Vaccination Programme 2022/2023**
- **Class 2 Medicines Recall: Hikma Pharmaceuticals USA Inc, Lorazepam 2mg/ml Injection, Lorazepam 4mg/ml Injection (unlicensed medicines)**
- **Nutramigen Baby Milk Stock Issues**

ACTION	NHS Pharmacy First Scotland Updated PGDs
 PGD Fusidic Acid 2% Cream v2.pdf  PGD Nitrofurantoin v2.pdf  PGD Trimethoprim v2.pdf  Pharmacy First PGD Signature Sheet v2.1  NHS PFS Impetigo assessment form up  UTI PGD assessment form up <p>Attached</p>	<p>Please find the Scottish Government Circular regarding NHS Pharmacy First Scotland Updated PGDs (link below):</p> <p>Additional Pharmaceutical Services NHS Pharmaceutical Services NHS Pharmacy First Scotland – Updated PGDs</p> <p>We have attached the three updated PGDs which support the new national service.</p> <p>Please note: To cut down on paper and to streamline the submission process, you only need to submit one signing sheet. This sheet <u>MUST</u> however contain separate signatures for each of the three PGDs showing that you have read, understood and accept the professional responsibility for each arrangement. Please sign and return the signing sheet by <u>Friday 7th October 2022</u>.</p> <p>The PGDs and further supporting documentation, can be found at the following link:</p> <p>NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Lauren Keenan 30/08/2022</p>

ACTION	FAO Community Pharmacist Independent Prescribers (CIPs) - providing Pharmacy First Plus
	<p>An enquiry was received recently as to whether or not CIPs are still required to sign the Pharmacy First PGDs.</p>

	<p>Although CIPs can prescribe in any clinical situation they feel confident to manage, it is expected that if the presenting condition can be treated via one of the PGDs then this should still be used. Obviously if a patient falls out with the PGD criteria then the CIP could prescribe if appropriate.</p> <p>Hopefully this clarifies the position.</p> <p>Pamela Macintyre 29/08/2022</p>
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URGENT ACTION	F.A.O. Participants in the Flu Vaccination Programme 2022/2023		
 Flu Vaccination Service 2022-2023 - 5	<p>Please find attached an updated version of the SLA for the above service.</p> <p>There is no need for you to re-sign the participation form. The changes made are purely ones of clarification (a full list of amendments is set out below) and do not constitute any material change to the service specification:</p> <table border="1" style="width: 100%;"> <tr> <th style="background-color: #cccccc;">Control Reason</th> </tr> <tr> <td> <p>Paragraph Number Refers:</p> <p>1.4 – Amended to reflect correct day;</p> <p>2.4 – Amended to provide clarification of arrangements for 16-18 in school cohort;</p> <p>5.12 – Amended to allow submission of patient safety incident information by e-mail</p> <p>11.3 – Removal of weekly quota and addition of monthly quota; Clarification of arrangements for authorisation.</p> <p>14. – Amended to provide more detail regarding termination of service</p> <p>15. – Definition of GDPR Regulations expanded</p> </td> </tr> </table> <p>Please pay particular attention to Para 11.3 of the SLA which contains amended information around vaccination ordering limits and how these will be managed.</p> <p>An updated copy of the SLA is also available from the link below:</p> <p>NHS Community Pharmacy Website (scot.nhs.uk)</p> <p>Mani Narwan 30/08/2022</p>	Control Reason	<p>Paragraph Number Refers:</p> <p>1.4 – Amended to reflect correct day;</p> <p>2.4 – Amended to provide clarification of arrangements for 16-18 in school cohort;</p> <p>5.12 – Amended to allow submission of patient safety incident information by e-mail</p> <p>11.3 – Removal of weekly quota and addition of monthly quota; Clarification of arrangements for authorisation.</p> <p>14. – Amended to provide more detail regarding termination of service</p> <p>15. – Definition of GDPR Regulations expanded</p>
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URGENT ACTION	Class 2 Medicines Recall: Hikma Pharmaceuticals USA Inc, Lorazepam 2mg/ml Injection, Lorazepam 4mg/ml Injection (unlicensed medicines)
	<p>https://www.gov.uk/drug-device-alerts/class-2-medicines-recall-hikma-pharmaceuticals-usa-inc-lorazepam-2mg-slash-ml-injection-lorazepam-4mg-slash-ml-injection-unlicensed-medicines</p> <p>30/08/2022</p>

IMPORTANT INFORMATION	Nutramigen Baby Milk Stock Issues
	<p>We are aware there are stock issues with the Nutramigen baby milk range.</p> <p>Nutramigen 1 LGG will be available as of tomorrow (26th August) at both Alliance and Phoenix for the . AAH should have stock by the end of next week (2nd September).</p>

	Nutramigen 2 LGG continues to have stock issues and therefore if this occurs please substitute Nutramigen 1 LGG instead and advise guardian/carer to inform managing health care professional.
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	Any issues contact the prescribing support Dietitians on 0141-201-6012 or presupdiet@ggc.scot.nhs.uk
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	Wendy McGaugie 25/08/2022
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