

## Community Pharmacy Communication Update







Date: Thursday 1<sup>st</sup> September 2022







PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –


- **NHS Pharmacy First Scotland Updated PGDs**
- **Unscheduled Care - PGD Version 29 – May 2022**

ACTION	NHS Pharmacy First Scotland Updated PGDs
 PGD Fusidic Acid 2% Cream v2.pdf  PGD Nitrofurantoin v2.pdf  PGD Trimethoprim v2.pdf  Pharmacy First PGD Signature Sheet v2.r  NHS PFS Impetigo assessment form up  UTI PGD assessment form up Attached	<p>Please find the Scottish Government Circular regarding NHS Pharmacy First Scotland Updated PGDs (link below):</p> <p><a href="#">Additional Pharmaceutical Services NHS Pharmaceutical Services NHS Pharmacy First Scotland – Updated PGDs</a></p> <p>We have attached the three updated PGDs which support the new national service.</p> <p><b>Please note: To cut down on paper and to streamline the submission process, you only need to submit one signing sheet. This sheet <u>MUST</u> however contain separate signatures for each of the three PGDs showing that you have read, understood and accept the professional responsibility for each arrangement. Please sign and return the signing sheet by <u>Friday 7<sup>th</sup> October 2022</u>.</b></p> <p>The PGDs and further supporting documentation, can be found at the following link:</p> <p><a href="#">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Lauren Keenan 30/08/2022</p>

ACTION	Unscheduled Care - PGD Version 29 – May 2022
 PGD v29 (May 2022).pdf	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/">https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</a></p>

 What's New V29.pdf  Unscheduled Care Individual Signing S  Direct Referral contact numbers OC Attached	<p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “<b>What’s New</b>” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete <b>the individual signing sheet</b>. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> <li>• Please complete the individual signing sheet and tick each board you work in;</li> <li>• It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD;</u></li> <li>• Pharmacists have until <b>Friday 23<sup>rd</sup> September 2022</b> to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy;</li> <li>• Individual pharmacists are reminded that they must sign the most recent version of the PGD; and</li> <li>• <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u></li> </ul> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Karen Armstrong, Contracts Administrator 09/08/2022</p>
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**REMINDERS AND UPDATES:**

REMINDER	F.A.O. Participants in the Flu Vaccination Programme 2022/2023		
 <p>Flu Vaccination Service 2022-2023 - 5</p>	<p>Please find attached an updated version of the SLA for the above service.</p> <p>There is no need for you to re-sign the participation form. The changes made are purely ones of clarification (a full list of amendments is set out below) and do not constitute any material change to the service specification:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #cccccc;">Control Reason</th> </tr> </thead> <tbody> <tr> <td> <p><b><u>Paragraph Number Refers:</u></b></p> <p><b>1.4 – Amended to reflect correct day;</b></p> <p><b>2.4 – Amended to provide clarification of arrangements for 16-18 in school cohort;</b></p> <p><b>5.12 – Amended to allow submission of patient safety incident information by e-mail</b></p> <p><b>11.3 – Removal of weekly quota and addition of monthly quota;</b>  <b>Clarification of arrangements for authorisation.</b></p> <p><b>14. – Amended to provide more detail regarding termination of service</b></p> <p><b>15. – Definition of GDPR Regulations expanded</b></p> </td> </tr> </tbody> </table> <p>Please pay particular attention to Para 11.3 of the SLA which contains amended information around vaccination ordering limits and how these will be managed.</p>	Control Reason	<p><b><u>Paragraph Number Refers:</u></b></p> <p><b>1.4 – Amended to reflect correct day;</b></p> <p><b>2.4 – Amended to provide clarification of arrangements for 16-18 in school cohort;</b></p> <p><b>5.12 – Amended to allow submission of patient safety incident information by e-mail</b></p> <p><b>11.3 – Removal of weekly quota and addition of monthly quota;</b>  <b>Clarification of arrangements for authorisation.</b></p> <p><b>14. – Amended to provide more detail regarding termination of service</b></p> <p><b>15. – Definition of GDPR Regulations expanded</b></p>
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	<p>An updated copy of the SLA is also available from the link below:</p> <p><a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Mani Narwan 30/08/2022</p>
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<b>REMINDER</b>	<b>FAO Community Pharmacist Independent Prescribers (CPIPs) - providing Pharmacy First Plus</b>
	<p>An enquiry was received recently as to whether or not CPIPs are still required to sign the Pharmacy First PGDs.</p> <p>Although CPIPs can prescribe in any clinical situation they feel confident to manage, it is expected that if the presenting condition can be treated via one of the PGDs then this should still be used. Obviously if a patient falls out with the PGD criteria then the CPIP could prescribe if appropriate.</p> <p>Hopefully this clarifies the position.</p> <p>Pamela Macintyre 29/08/2022</p>

<b>REMINDER</b>	<b>Nutramigen Baby Milk Stock Issues</b>
	<p>We are aware there are stock issues with the Nutramigen baby milk range.</p> <p>Nutramigen 1 LGG will be available as of tomorrow (26th August) at both Alliance and Phoenix for the . AAH should have stock by the end of next week (2nd September).</p> <p>Nutramigen 2 LGG continues to have stock issues and therefore if this occurs please substitute Nutramigen 1 LGG instead and advise guardian/carer to inform managing health care professional.</p> <p>Any issues contact the prescribing support Dietitians on 0141-201-6012 or <a href="mailto:presupdiet@ggc.scot.nhs.uk">presupdiet@ggc.scot.nhs.uk</a></p> <p>Wendy McGaugie 25/08/2022</p>

<b>REMINDER</b>	<b>Violence and Aggression Poster</b>
 <p>Recording violent or aggressive incide</p>  <p>Violence Zero Tolerance Poster Ph.</p>	<p>Thankfully for the many thousands who visit our network of 288 community pharmacies on a regular basis, the experience is positive, as one would expect from a highly professional patient focused healthcare provider. On rare occasions however, pharmacy teams can be exposed to violent and aggressive behaviour which is upsetting and hurtful. Irrespective of the underlying cause there is no justification in this mode of conduct being adopted by an aggressor.</p> <p>Unfortunately, from reports received from several pharmacies in the past few months, there appears to be an increasing trend emerging in the level of aggression applied by customers which, although may be attributable to recent events, nevertheless is still inexcusable.</p> <p>The NHS maintains a strict zero tolerance policy towards acts of violence and aggression against staff which extends to include those working in community pharmacies. An electronic copy of the A4 poster is attached and is for display within the public area of the pharmacy to indicate that such behaviour is unacceptable and will not be tolerated. A hard</p>


	<p>copy of the poster will shortly be posted to all pharmacies via Royal Mail. You should receive this in the next 7-10 days. The second attachment is extracted from material issued by the Healthy Working Lives collaborative and places particular emphasis on the importance of recording such events and reporting extreme cases to the police.</p> <p>It is to be hoped you may never have need of such guidance but to be forewarned and forearmed seems a realistic and prudent approach to adopt in these uncertain times.</p> <p>Alan Harrison 23/08/2022</p>
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<b>REMINDER</b>	<b>Learning and Education Training</b>
 Learning and Education Training :	<p>Please find attached information detailing training sessions which will focus on the death and learnings from Child D who had complex health needs and was well known to a number of health services including Acute, SCS and Community.</p> <p>Details on how to register for these sessions can be found in the attached flyer.</p> <p>23/08/22</p>

<b>REMINDER</b>	<b>Designated Prescribing Practitioners (DPP)</b>
 Thinking about becoming a Designate	<p>Are you an experienced prescriber? We need your help to support pharmacist independent prescribers of the future.</p> <p>Becoming a DPP will also help you develop your own skills and provide evidence for revalidation or a portfolio you are completing.</p> <p>Come along to the virtual GGC information sessions in August to find out more and hear from colleagues who have undertaken the DPP role. Details for both sessions as well as the Teams link can be found within the attached flyer.</p> <p>Pamela Macintyre 23/08/2022</p>

<b>REMINDER</b>	<b>Smoking Cessation Training</b>
	<p><b>Wednesday 14th September 2022</b>  <b>Hilton Garden Inn Finnieston Quay, Glasgow G3 8HN</b></p> <p>In order for a Community Pharmacy to become an accredited 'Quit Your Way' Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques &amp; NRT products. The training is open to all pharmacists and support staff. Regular locums are particularly encouraged to attend, therefore please pass this message on where appropriate. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (please note, pre-reg students are already paid through NES).</p> <p>The training is from 9.15am to 1pm and parking is available at the hotel.</p> <p>There are still some places available for the event on the 14<sup>th</sup> September 2022. The places will be allocated on a first-come basis and will be confirmed in writing. To secure a place, please make contact ASAP by e-mail <a href="mailto:pharmacyhit@ggc.scot.nhs.uk">pharmacyhit@ggc.scot.nhs.uk</a> or phone on 0141 201 4945.</p>

	<p>Lunch will be provided at the end of the training.</p> <p>Annette Robb - Public Health Pharmacy 23/08/2022</p>
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<b>REMINDER</b>	<b>Pharmacy Health Improvement Update</b>
 <p>Pharmacy Health Improvement Updat</p>	<p>Please find attached the Pharmacy Health Improvement Update for August 2022</p> <p>Annette Robb - Public Health Pharmacy 23/08/2022</p>

<b>REMINDER</b>	<b>Epipen Supply Issue</b>
	<p>There is a known issue with the supply of both Epipen Snr 0.3mg/0.3ml and Epipen Jnr 0.15mg/0.3ml.</p> <p>Only single packs are currently available.</p> <p>EpiPen (Epinephrine) Snr Inj 0.3Mg/0.3Ml: Pharmacies are advised to contact Alliance Healthcare for supplies of the singles and twin packs. If your depot is showing OOS, the next deliveries are anticipated to be available week commencing 22nd August 2022 (singles) and estimated resolve date of mid-September (Twins).</p> <p>EpiPen (Epinephrine) Jnr Inj 0.15Mg/0.3Ml: Pharmacies are advised to contact Alliance Healthcare for supplies of the singles and twin packs. If your depot is showing OOS, please confirm which depot(s) you order from and we will confirm when their next delivery is due. Twin packs are currently out of stock with no date of resolve.</p> <p>Please note that for both strengths, there is currently a quota in place of 4 pens per week, per pharmacy. The quota will be lifted once normal supply levels resume.</p> <p>Alison McAuley 19/08/2022</p>

<b>REMINDER</b>	<b>Return to Normal Saturday Hours</b>
	<p>As a result of discussions with CP GGC contractors committee, NHS GGC agreed to support temporary changes to Model core opening hours on Saturdays from the 9<sup>th</sup> of July until the 20<sup>th</sup> of August inclusive. A number of pharmacies applied to alter their hours and these were considered individually taking into account patient access and coverage across each of the 8 HSCPs.</p> <p>I would now like to remind those who were authorised to reduce their opening hours on these Saturdays, that we will be informing all relevant services e.g. GP OOH, NHS24 etc, that on Saturday 27<sup>th</sup> of August all contractors will be expected to return to their original Saturday opening hours.</p> <p>I would ask that provision is put in place to ensure this return to the norm is as seamless as possible.</p> <p>Alan Harrison 18/08/2022</p>

REMINDER	Autumn/Winter Vaccination Programme 2022 – Flu & Covid Vaccination
	<p>This year's winter vaccination programme (Covid Booster and Flu Vaccination) starts on Monday 5 September and the booking portal will open from Monday 22 August. All NHSGGC staff are eligible for flu vaccination this year and all those working in patient/client areas are eligible for a further COVID vaccination.</p> <p>We are asking staff to be prepared in advance of the booking system opening and ensure you have your username and password handy.</p> <p>If you do not remember your Username or Password then follow the link to recover username or password. In order to do this you will require one date of a previous covid vaccination. If you have the status app you can use this to get the date of a vaccination.</p> <p>Here is the link to NHS Inform which details the whole process and how to get a reminder of your username: <a href="#">Login - Customer Service (nhs.scot)</a></p> <p>You can also watch a video about how to book online: <a href="#">Coronavirus (COVID-19) booster vaccination   The coronavirus (COVID-19) vaccine (nhsinform.scot)</a></p> <p>The portal is not open for booking at this time, so please do not phone the helpline for an appointment just yet. Information in a future core brief will advise when the portal is open.</p> <p><b>If you've recently had coronavirus</b> If you have recently had a confirmed coronavirus infection, you should wait four weeks from date of test or first symptoms (whichever is earlier) to get the vaccine. You should do this even if you have no symptoms.</p> <p><b>How to retrieve your Username and Password</b></p> <p><b>Step 1</b></p>

## Get your username

Your username will be on a previous vaccination invitation letter.

If you do not know your username you can recover it here using a past vaccination date.

Past vaccination dates can be obtained from the [NHS Scotland Covid Status app](#)

If you do not know a past vaccination date, call the National Vaccination Helpline on 0800 030 8013

**First name** (This field is mandatory)



**Last name** (This field is mandatory)



**Date of birth** (This field is mandatory)

Please enter date of birth in days, months, years e.g 09/09/1965.



Date format is valid

**Postcode** (This field is mandatory)

Please use your postcode for the address registered at your GP.



Postcode is valid

**Any date of vaccination** (This field is mandatory)

Please enter date in days, months, years e.g 17/02/2021.



Date format is valid



## Step 2

Your username is

**percy.ve001**

Your account has not completed registration.  
Please follow the link below to finish activating your account.

[Click here to complete registration](#)

## Step 3

\* Username


If you are experiencing any issues accessing your account, please contact the National Vaccination Helpline at 0800 030 8013 for assistance

**Step 4**

**Personal Data Verification**

\* Email

**Step 5**



An email has been sent to you providing instructions to reset your password

Alan Harrison  
18/08/2022

REMINDER	Smoking Cessation Training - Survey Monkey Questionnaire
	<p>Face to face, Quit Your Way (Smoking Cessation) training should restart from September 2022 to help pharmacy teams deliver this core Public Health Service.</p> <p>In light of current pressures on pharmacy teams, please complete the short questionnaire to help us tailor training to support you and your teams.</p> <p>Survey Monkey - <a href="https://www.surveymonkey.co.uk/r/972JR98">https://www.surveymonkey.co.uk/r/972JR98</a></p> <p>The survey should take no longer than 5 minutes.</p> <p>Please ensure as many team members as possible complete their own questionnaire.</p> <p>Further information on delivery of the Quit Your Way (Smoking Cessation) Service can be found at:</p>



<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/>

For any further comments or queries, please contact the Pharmacy Health Improvement Team at:

Email: [pharmacyhit@ggc.scot.nhs.uk](mailto:pharmacyhit@ggc.scot.nhs.uk)

Tel: 0141 201 4945

Annette Robb

16/08/2022

## REMINDER

### Inappropriate OST Claims

It has been highlighted that some pharmacies are claiming payment for the dispensing of disulfiram and acamprosate via the OST module on Neo360. OST is Opiate Substitution Therapy and therefore the module should only be used to claim for the supervision of methadone/espranor/buprenorphine or suboxone. Claims made by pharmacies for patients receiving any other medication could be construed as fraudulent service claims and could be treated as such. Where claims are found to have been made for non-OST medications, a reclaim of funds will be initiated. If you have been inadvertently claiming inappropriately, please contact [adrs.pharmacyteam@ggc.scot.nhs.uk](mailto:adrs.pharmacyteam@ggc.scot.nhs.uk) to advise, in order that a reclaim can be initiated.

If you are providing a supervised disulfiram service to patients but are not registered to provide this service which allows you to claim a £15 monthly fee please contact [carron.grogan@ggc.scot.nhs.uk](mailto:carron.grogan@ggc.scot.nhs.uk) to discuss.

**The dispensing of acamprosate to a patient does not attract any additional service fee.**

To support pharmacies with potential inadvertent claims we have added a further prompt when registering any new OST patient on Neo360. You will now be prompted to select the name of the medication being supervised from a drop down menu which will hopefully prevent any further inadvertent claims.

If you have any queries or require support, please contact [adrs.pharmacyteam@ggc.scot.nhs.uk](mailto:adrs.pharmacyteam@ggc.scot.nhs.uk) who will be happy to help.

Jennifer Kelly (Advanced Pharmacist/Interim Senior Clinical Pharmacist)  
16/08/2022


## REMINDER


### Epipen Junior Injections

We have been made aware that the EpiPen Junior double pack of injections are OOS however singles are available and can be sourced from Alliance Healthcare. Every attempt should be made to access stock where it is available.

Please take this into consideration when a prescription is presented to you for two injections.

Alan Harrison  
16/08/2022

<b>REMINDER</b>	<b>CCC Advisory Group</b>
 <p>Flash report CCC Initial Aug 22.pptx</p>	<p>As part of the Health Board's ongoing support to the delivery of Pharmacy First Plus, we have created a Common Clinical Conditions Advisory Group. Attached is a flash report providing information about this group, whose membership includes current Community Pharmacy IPs and members of CPGGC.</p> <p>For any questions or further information please contact Pamela Macintyre at <a href="mailto:pamela.macintyre@ggc.scot.nhs.uk">pamela.macintyre@ggc.scot.nhs.uk</a></p> <p>Pamela Macintyre - Lead Pharmacist - Community Pharmacy Development Team 15/08/2022</p>

<b>REMINDER</b>	<b>Sayana Press Supply Disruption</b>
 <p>SayanaPress BSV DHPC June 2022 - IN</p>	<p>There has been a supply disruption with the UK Sayana press, which has resulted in a European licensed product being approved for use. This has a new pip code in Alliance, which is 8045452. It should automatically transfer for the usual product code to this, however it seems there may be instances where this does not happen as expected.</p> <p>Please find attached information provided by the manufacturer, Pfizer.</p> <p>Alison McAuley 11/08/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)







We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)



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- **Naloxone Administration**
- **PHS Health Protection Alert 2022/28 - Increase in Gonorrhoea Diagnoses Across Scotland**
- **Pre-Registration Pharmacy Technicians - Community Pharmacy Placements**

ACTION	NHS Pharmacy First Scotland Updated PGDs
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IMPORTANT INFORMATION	Naloxone Administration
	<p>Yet again it has been shown what an important role Community Pharmacies can play in supporting emergency services within NHS GGC. The team in Gilbride's Pharmacy, Copland Road recently were asked by Scottish Ambulance call handlers to administer Naloxone to a patient who had collapsed. Well done to all involved.</p>

	<p>A number of community pharmacies within NHS GGC hold a supply of naloxone for emergency use and are trained to identify signs and symptoms of opioid overdose. We would encourage all pharmacies within the network to do this. Further information can be found <a href="#">here</a></p> <p>We want to hear more of your success stories, so please let us know of any incidents like this or similar within your pharmacies, so that we can share across the network and beyond.</p> <p>Alan Harrison 05/09/2022</p>
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<b>IMPORTANT INFORMATION</b>	<b>PHS Health Protection Alert 2022/28 - Increase in Gonorrhoea Diagnoses Across Scotland</b>
 PHS Health Protection Alert_Incr Attached	<p>Please find attached PHS Health Protection Alert 2022/28 for increased gonorrhoea diagnoses across Scotland.</p> <p>05/09/2022</p>

<b>UPDATE</b>	<b>Pre-Registration Pharmacy Technicians - Community Pharmacy Placements</b>
	<p>Thank you to those community pharmacies who registered their interest in supporting a Pre-registration Trainee Pharmacy Technician (PTPT).</p> <p>Placements have now been found for the current cohort, dependent on their allocated HSCP and home address to try and reduce travel wherever possible.</p> <p>We await guidance from Scottish Government on when we may be allocated funding to recruit our next cohort and anyone who registered their interest will remain on our reserve list and will be contacted to see if they can still accommodate a trainee if a placement is required within your area.</p> <p>Again, thank for your continued support for our trainees.</p> <p>Lynne Meldrum, Pharmacy Services Operational Lead, West Dunbartonshire HSCP 05/09/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update

Date: Thursday 8th September 2022



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In this edition –

- [PUBLIC HEALTH SERVICE: POSTER](#)

ACTION	PUBLIC HEALTH SERVICE: POSTER
	<p>Scottish Government has advised that there has been a delay to the next scheduled public health poster campaign.</p> <p>Please continue to display the current Lung Cancer poster until further notice.</p> <p>Janine Glen 08/09/2022</p>

### REMINDERS AND UPDATES:

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PHS Health  
Protection Alert\_Incr

05/09/2022

**REMINDER**

**Pre-Registration Pharmacy Technicians - Community Pharmacy Placements**

Thank you to those community pharmacies who registered their interest in supporting a Pre-registration Trainee Pharmacy Technician (PTPT).

Placements have now been found for the current cohort, dependent on their allocated HSCP and home address to try and reduce travel wherever possible.

We await guidance from Scottish Government on when we may be allocated funding to recruit our next cohort and anyone who registered their interest will remain on our reserve list and will be contacted to see if they can still accommodate a trainee if a placement is required within your area.

Again, thank for your continued support for our trainees.

Lynne Meldrum, Pharmacy Services Operational Lead, West Dunbartonshire HSCP  
05/09/2022

**REMINDER**

**NHS Pharmacy First Scotland Updated PGDs**



PGD Fusidic Acid  
2% Cream v2.pdf



PGD Nitrofurantoin  
v2.pdf



PGD Trimethoprim  
v2.pdf



Pharmacy First PGD  
Signature Sheet v2.1



NHS PFS Impetigo  
assessment form up



UTI PGD  
assessment form up

Please find the Scottish Government Circular regarding NHS Pharmacy First Scotland Updated PGDs (link below):

[Additional Pharmaceutical Services NHS Pharmaceutical Services NHS Pharmacy First Scotland – Updated PGDs](#)

We have attached the three updated PGDs which support the new national service.

**Please note: To cut down on paper and to streamline the submission process, you only need to submit one signing sheet. This sheet MUST however contain separate signatures for each of the three PGDs showing that you have read, understood and accept the professional responsibility for each arrangement. Please sign and return the signing sheet by Friday 7<sup>th</sup> October 2022.**





The PGDs and further supporting documentation, can be found at the following link:


[NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.scot.nhs.uk)

Lauren Keenan  
30/08/2022

**REMINDER**

**Unscheduled Care - PGD Version 29 – May 2022**



 PGD v29 (May 2022).pdf  What's New V29.pdf  Individual Signing Sheet v29.pdf  Direct Referral contact numbers OOH	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now <b>ONLY</b> available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/">https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</a></p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “<b>What’s New</b>” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete <b>the individual signing sheet</b>. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> <li>• Please complete the individual signing sheet and tick each board you work in;</li> <li>• It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD;</u></li> <li>• Pharmacists have until <b>Friday 23<sup>rd</sup> September 2022</b> to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy;</li> <li>• Individual pharmacists are reminded that they must sign the most recent version of the PGD; and</li> <li>• <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u></li> </ul> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Karen Armstrong, Contracts Administrator 30/08/2022</p>
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<b>REMINDER</b>	<b>F.A.O. Participants in the Flu Vaccination Programme 2022/2023</b>		
 Flu Vaccination Service 2022-2023 - 5	<p>Please find attached an updated version of the SLA for the above service.</p> <p>There is no need for you to re-sign the participation form. The changes made are purely ones of clarification (a full list of amendments is set out below) and do not constitute any material change to the service specification:</p> <table border="1" style="width: 100%;"> <thead> <tr> <th style="background-color: #d3d3d3;">Control Reason</th> </tr> </thead> <tbody> <tr> <td> <p><b>Paragraph Number Refers:</b></p> <p><b>1.4 – Amended to reflect correct day;</b></p> <p><b>2.4 – Amended to provide clarification of arrangements for 16-18 in school cohort;</b></p> <p><b>5.12 – Amended to allow submission of patient safety incident information by e-mail</b></p> <p><b>11.3 – Removal of weekly quota and addition of monthly quota;</b></p> <p style="text-align: center;"><b>Clarification of arrangements for authorisation.</b></p> </td> </tr> </tbody> </table>	Control Reason	<p><b>Paragraph Number Refers:</b></p> <p><b>1.4 – Amended to reflect correct day;</b></p> <p><b>2.4 – Amended to provide clarification of arrangements for 16-18 in school cohort;</b></p> <p><b>5.12 – Amended to allow submission of patient safety incident information by e-mail</b></p> <p><b>11.3 – Removal of weekly quota and addition of monthly quota;</b></p> <p style="text-align: center;"><b>Clarification of arrangements for authorisation.</b></p>
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	<p><b>14. – Amended to provide more detail regarding termination of service</b>  <b>15. – Definition of GDPR Regulations expanded</b></p> <p>Please pay particular attention to Para 11.3 of the SLA which contains amended information around vaccination ordering limits and how these will be managed.</p> <p>An updated copy of the SLA is also available from the link below:</p> <p><a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Mani Narwan 30/08/2022</p>
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<b>REMINDER</b>	<b>FAO Community Pharmacist Independent Prescribers (CPIPs) - providing Pharmacy First Plus</b>
	<p>An enquiry was received recently as to whether or not CPIPs are still required to sign the Pharmacy First PGDs.</p> <p>Although CPIPs can prescribe in any clinical situation they feel confident to manage, it is expected that if the presenting condition can be treated via one of the PGDs then this should still be used. Obviously if a patient falls out with the PGD criteria then the CPIP could prescribe if appropriate.</p> <p>Hopefully this clarifies the position.</p> <p>Pamela Macintyre 29/08/2022</p>


<b>REMINDER</b>	<b>Nutramigen Baby Milk Stock Issues</b>
	<p>We are aware there are stock issues with the Nutramigen baby milk range.</p> <p>Nutramigen 1 LGG will be available as of tomorrow (26th August) at both Alliance and Phoenix for the . AAH should have stock by the end of next week (2nd September).</p> <p>Nutramigen 2 LGG continues to have stock issues and therefore if this occurs please substitute Nutramigen 1 LGG instead and advise guardian/carer to inform managing health care professional.</p> <p>Any issues contact the prescribing support Dietitians on 0141-201-6012 or <a href="mailto:presupdiet@ggc.scot.nhs.uk">presupdiet@ggc.scot.nhs.uk</a></p> <p>Wendy McGaugie 25/08/2022</p>

<b>REMINDER</b>	<b>Violence and Aggression Poster</b>
 <p>Recording violent or aggressive incide</p>  <p>Violence Zero Tolerance Poster Ph.</p>	<p>Thankfully for the many thousands who visit our network of 288 community pharmacies on a regular basis, the experience is positive, as one would expect from a highly professional patient focused healthcare provider. On rare occasions however, pharmacy teams can be exposed to violent and aggressive behaviour which is upsetting and hurtful. Irrespective of the underlying cause there is no justification in this mode of conduct being adopted by an aggressor.</p> <p>Unfortunately, from reports received from several pharmacies in the past few months, there appears to be an increasing trend emerging in the level of aggression applied by</p>




	<p>customers which, although may be attributable to recent events, nevertheless is still inexcusable.</p> <p>The NHS maintains a strict zero tolerance policy towards acts of violence and aggression against staff which extends to include those working in community pharmacies. An electronic copy of the A4 poster is attached and is for display within the public area of the pharmacy to indicate that such behaviour is unacceptable and will not be tolerated. A hard copy of the poster will shortly be posted to all pharmacies via Royal Mail. You should receive this in the next 7-10 days. The second attachment is extracted from material issued by the Healthy Working Lives collaborative and places particular emphasis on the importance of recording such events and reporting extreme cases to the police.</p> <p>It is to be hoped you may never have need of such guidance but to be forewarned and forearmed seems a realistic and prudent approach to adopt in these uncertain times.</p> <p>Alan Harrison 23/08/2022</p>
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<b>REMINDER</b>	<b>Learning and Education Training</b>
 Learning and Education Training :	<p>Please find attached information detailing training sessions which will focus on the death and learnings from Child D who had complex health needs and was well known to a number of health services including Acute, SCS and Community.</p> <p>Details on how to register for these sessions can be found in the attached flyer.</p> <p>23/08/22</p>

<b>REMINDER</b>	<b>Designated Prescribing Practitioners (DPP)</b>
 Thinking about becoming a Designate	<p>Are you an experienced prescriber? We need your help to support pharmacist independent prescribers of the future.</p> <p>Becoming a DPP will also help you develop your own skills and provide evidence for revalidation or a portfolio you are completing.</p> <p>Come along to the virtual GGC information sessions in August to find out more and hear from colleagues who have undertaken the DPP role. Details for both sessions as well as the Teams link can be found within the attached flyer.</p> <p>Pamela Macintyre 23/08/2022</p>

<b>REMINDER</b>	<b>Smoking Cessation Training</b>
	<p><b>Wednesday 14th September 2022</b>  <b>Hilton Garden Inn Finnieston Quay, Glasgow G3 8HN</b></p> <p>In order for a Community Pharmacy to become an accredited 'Quit Your Way' Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques &amp; NRT products. The training is open to all pharmacists and support staff. Regular locums are particularly encouraged to attend, therefore please pass this message on where appropriate. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (please note, pre-reg students are already paid through NES).</p>

	<p>The training is from 9.15am to 1pm and parking is available at the hotel.</p> <p>There are still some places available for the event on the 14<sup>th</sup> September 2022. The places will be allocated on a first-come basis and will be confirmed in writing. To secure a place, please make contact ASAP by e-mail <a href="mailto:pharmacyhit@ggc.scot.nhs.uk">pharmacyhit@ggc.scot.nhs.uk</a> or phone on 0141 201 4945.</p> <p>Lunch will be provided at the end of the training.</p> <p>Annette Robb - Public Health Pharmacy 23/08/2022</p>
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<b>REMINDER</b>	<b>Pharmacy Health Improvement Update</b>
 Pharmacy Health Improvement Updat	Please find attached the Pharmacy Health Improvement Update for August 2022  Annette Robb - Public Health Pharmacy 23/08/2022

<b>REMINDER</b>	<b>Epipen Supply Issue</b>
	<p>There is a known issue with the supply of both Epipen Snr 0.3mg/0.3ml and Epipen Jnr 0.15mg/0.3ml.</p> <p>Only single packs are currently available.</p> <p>EpiPen (Epinephrine) Snr Inj 0.3Mg/0.3ML: Pharmacies are advised to contact Alliance Healthcare for supplies of the singles and twin packs. If your depot is showing OOS, the next deliveries are anticipated to be available week commencing 22nd August 2022 (singles) and estimated resolve date of mid-September (Twins).</p> <p>EpiPen (Epinephrine) Jnr Inj 0.15Mg/0.3ML: Pharmacies are advised to contact Alliance Healthcare for supplies of the singles and twin packs. If your depot is showing OOS, please confirm which depot(s) you order from and we will confirm when their next delivery is due. Twin packs are currently out of stock with no date of resolve.</p> <p>Please note that for both strengths, there is currently a quota in place of 4 pens per week, per pharmacy. The quota will be lifted once normal supply levels resume.</p> <p>Alison McAuley 19/08/2022</p>

<b>REMINDER</b>	<b>Autumn/Winter Vaccination Programme 2022 – Flu &amp; Covid Vaccination</b>
	<p>This year's winter vaccination programme (Covid Booster and Flu Vaccination) starts on Monday 5 September and the booking portal will open from Monday 22 August. All NHS GGC staff are eligible for flu vaccination this year and all those working in patient/client areas are eligible for a further COVID vaccination.</p> <p>We are asking staff to be prepared in advance of the booking system opening and ensure you have your username and password handy.</p> <p>If you do not remember your Username or Password then follow the link to recover username or password. In order to do this you will require one date of a previous</p>

covid vaccination. If you have the status app you can use this to get the date of a vaccination.

Here is the link to NHS Inform which details the whole process and how to get a reminder of your username: [Login - Customer Service \(nhs.scot\)](#)

You can also watch a video about how to book online: [Coronavirus \(COVID-19\) booster vaccination | The coronavirus \(COVID-19\) vaccine \(nhsinform.scot\)](#)

The portal is not open for booking at this time, so please do not phone the helpline for an appointment just yet. Information in a future core brief will advise when the portal is open.

### If you've recently had coronavirus

If you have recently had a confirmed coronavirus infection, you should wait four weeks from date of test or first symptoms (whichever is earlier) to get the vaccine. You should do this even if you have no symptoms.

## How to retrieve your Username and Password

### Step 1

**Get your username**

Your username will be on a previous vaccination invitation letter.

If you do not know your username you can recover it here using a past vaccination date.

Past vaccination dates can be obtained from the [NHS Scotland Covid Status app](#)

If you do not know a past vaccination date, call the National Vaccination Helpline on 0800 030 8013

**First name (This field is mandatory)**

percy ✓

**Last name (This field is mandatory)**

veer ✓

**Date of birth (This field is mandatory)**

Please enter date of birth in days, months, years e.g 09/09/1965.

14/11/1953 ✓

✔ Date format is valid

**Postcode (This field is mandatory)**

Please use your postcode for the address registered at your GP.

AB15 4BD ✓

✔ Postcode is valid

**Any date of vaccination (This field is mandatory)**

Please enter date in days, months, years e.g 17/02/2021.

07/01/2021 ✓

✔ Date format is valid

re bi Recover user name

### Step 2

Your username is

**percy.ve001**

Your account has not completed registration.  
Please follow the link below to finish activating your account.

[Click here to complete registration](#)

### Step 3

\* Username

If you are experiencing any issues accessing your account, please contact the National Vaccination Helpline at 0800 030 8013 for assistance

[Next](#)


### Step 4

**Personal Data Verification**

\* Email

[Next](#)

### Step 5




**An email has been sent to you providing instructions to reset your password**


[Done](#)

REMINDER	Smoking Cessation Training - Survey Monkey Questionnaire
	<p>Face to face, Quit Your Way (Smoking Cessation) training should restart from September 2022 to help pharmacy teams deliver this core Public Health Service.</p> <p>In light of current pressures on pharmacy teams, please complete the short questionnaire to help us tailor training to support you and your teams.</p> <p>Survey Monkey -  <a href="https://www.surveymonkey.co.uk/r/972JR98">https://www.surveymonkey.co.uk/r/972JR98</a></p> <p>The survey should take no longer than 5 minutes.</p> <p>Please ensure as many team members as possible complete their own questionnaire.</p> <p>Further information on delivery of the Quit Your Way (Smoking Cessation) Service can be found at:  <a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/</a></p> <p>For any further comments or queries, please contact the Pharmacy Health Improvement Team at:</p> <p>Email: <a href="mailto:pharmacyhit@ggc.scot.nhs.uk">pharmacyhit@ggc.scot.nhs.uk</a>  Tel: 0141 201 4945</p> <p>Annette Robb  16/08/2022</p>

REMINDER	Inappropriate OST Claims
	<p>It has been highlighted that some pharmacies are claiming payment for the dispensing of disulfiram and acamprosate via the OST module on Neo360. OST is Opiate Substitution Therapy and therefore the module should only be used to claim for the supervision of methadone/espranor/buprenorphine or suboxone. Claims made by pharmacies for patients receiving any other medication could be construed as fraudulent service claims and could be treated as such. Where claims are found to have been made for non-OST medications, a reclaim of funds will be initiated. If you have been inadvertently claiming inappropriately, please contact <a href="mailto:adrs.pharmacyteam@ggc.scot.nhs.uk">adrs.pharmacyteam@ggc.scot.nhs.uk</a> to advise, in order that a reclaim can be initiated.</p> <p>If you are providing a supervised disulfiram service to patients but are not registered to provide this service which allows you to claim a £15 monthly fee please contact <a href="mailto:carron.grogan@ggc.scot.nhs.uk">carron.grogan@ggc.scot.nhs.uk</a> to discuss.</p> <p><b>The dispensing of acamprosate to a patient does not attract any additional service fee.</b></p> <p>To support pharmacies with potential inadvertent claims we have added a further prompt when registering any new OST patient on Neo360. You will now be prompted to select the name of the medication being supervised from a drop down menu which will hopefully prevent any further inadvertent claims.</p> <p>If you have any queries or require support, please contact <a href="mailto:adrs.pharmacyteam@ggc.scot.nhs.uk">adrs.pharmacyteam@ggc.scot.nhs.uk</a> who will be happy to help.</p> <p>Jennifer Kelly (Advanced Pharmacist/Interim Senior Clinical Pharmacist)  16/08/2022</p>

<b>REMINDER</b>	<b>Epipen Junior Injections</b>
	<p>We have been made aware that the EpiPen Junior double pack of injections are OOS however singles are available and can be sourced from Alliance Healthcare. Every attempt should be made to access stock where it is available.</p> <p>Please take this into consideration when a prescription is presented to you for two injections.</p> <p>Alan Harrison 16/08/2022</p>

<b>REMINDER</b>	<b>CCC Advisory Group</b>
 <p>Flash report CCC Initial Aug 22.pptx</p>	<p>As part of the Health Board's ongoing support to the delivery of Pharmacy First Plus, we have created a Common Clinical Conditions Advisory Group. Attached is a flash report providing information about this group, whose membership includes current Community Pharmacy IPs and members of CPGGC.</p> <p>For any questions or further information please contact Pamela Macintyre at <a href="mailto:pamela.macintyre@ggc.scot.nhs.uk">pamela.macintyre@ggc.scot.nhs.uk</a></p> <p>Pamela Macintyre - Lead Pharmacist - Community Pharmacy Development Team 15/08/2022</p>

<b>REMINDER</b>	<b>Sayana Press Supply Disruption</b>
 <p>SayanaPress BSV DHPC June 2022 - IN</p>	<p>There has been a supply disruption with the UK Sayana press, which has resulted in a European licensed product being approved for use. This has a new pip code in Alliance, which is 8045452. It should automatically transfer for the usual product code to this, however it seems there may be instances where this does not happen as expected.</p> <p>Please find attached information provided by the manufacturer, Pfizer.</p> <p>Alison McAuley 11/08/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update

Date: Tuesday 13<sup>th</sup> September 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –

- **BANK HOLIDAY PHARMACY PROVISION - MONDAY 19TH SEPTEMBER 2022**
- **DRUG ALERT - Class 4 Medicines Defect Information: Quadrant Pharmaceuticals Limited, Bezalip Mono 400mg Tablets, EL (22)A/38**
- **Medication Assisted Treatment Standards (Medicated Assisted Treatment) STANDARDS**
- **Shortages**
- **Update on Medication switch from Metolazone to Xagua**
- **Updated Pre-approved Price List for September 2022**
- **Updated Contact Details for Alcohol and Drug Recovery Services**

### URGENT ACTION



Poster - CP closed.doc



Poster - CP closed.pdf



Poster - CP open.doc



Poster - CP open.pdf

### BANK HOLIDAY PHARMACY PROVISION - MONDAY 19TH SEPTEMBER 2022

**PLEASE NOTE:** Branches of Boots, Dickson's, Gilbride's, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to respond to this communication as this will be co-ordinated from a central point within your company.

The Scottish Government has indicated that community pharmacies might wish to take the Bank Holiday announced by King Charles III to mark the passing of Queen Elizabeth II.

To ensure the Board maintains sufficient cover across its area, we would ask that you indicate your intention using the pro-forma below.

We do appreciate that not all pharmacies might want to close the full day but may want to close for a few hours for the duration of the funeral. It would also be helpful to have this detail.

**Please submit your plans to: [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot) by **lunchtime (12.30pm) Thursday 15<sup>th</sup> September 2022.****

We understand that the timescales are tight however it is important that you let us know if you are going to remain open so that we can provide this information to NHS24, the Out of Hours Service and publish on the Board's website.

We have attached a simple poster which you might like to display to inform your patients of your plans.

Contractor Code: \_\_\_\_\_

**We will remain open on Monday 19<sup>th</sup> September 2022 for our normal contracted hours (please tick):**

	<div style="border: 1px solid black; width: 150px; height: 40px; margin-bottom: 10px;"></div> <p><b>It is our intention to remain closed during the entire day of Monday 19<sup>th</sup> September 2022 (please tick):</b></p> <div style="border: 1px solid black; width: 150px; height: 40px; margin-bottom: 10px;"></div> <p><b>We will open on Monday 19<sup>th</sup> September 2022, but will close between the following times as a mark of respect during the funeral:</b></p> <p><b>Closed From: _____ To: _____</b></p> <p>Alan Harrison Lead Pharmacist – Community Care 13/09/2022</p>
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<b>ACTION</b>	<b>DRUG ALERT - Class 4 Medicines Defect Information: Quadrant Pharmaceuticals Limited, Bezalip Mono 400mg Tablets, EL (22)A/38</b>
	<p><u><a href="#">Drug alert - No. EL 2022 A/38 - caution in use - Class 4 Medicines Defect Information: Quadrant Pharmaceuticals Limited [Bezalip Mono 400mg Tablets] (scot.nhs.uk)</a></u></p> <p>13/09/2022</p>


<b>ACTION</b>	<b>Medication Assisted Treatment Standards (Medicated Assisted Treatment) STANDARDS</b>
	<p>Over the next few weeks, community pharmacies who provide Opiate Substitution Therapy (OST) will receive copies of the MAT (Medicated Assisted Treatment) Standards patient briefing leaflet. Supplies of these (based on the numbers of patients receiving supply from the individual pharmacy) will be delivered by ADRS drivers.</p> <p>Please provide a copy to all patients who are receiving OST and if there are any spare please put on display.</p> <p>If you or any member of your pharmacy team would like further information on the MAT Standards please access via the following link –</p> <p><u><a href="http://www.gov.scot">Medication Assisted Treatment (MAT) standards: access, choice, support - gov.scot (www.gov.scot)</a></u></p> <p>NHS GGC ADRS Pharmacy Team 13/09/2022</p>


<b>IMPORTANT INFORMATION</b>	<b>Shortages</b>
	<p>We are aware of the high level of drug shortages currently which has grown quite drastically over the last year. We are fully appreciative of the work that community pharmacy teams carry out in trying to obtain stock from all sources. Please find below, some reminders of actions to consider when shortages occur -</p> <ol style="list-style-type: none"> <li>1. If a product can be found at a higher price than the tariff, please supply and ensure that this is recorded with CPS on their shortages page in order that negotiations with NSS can happen to influence changes in tariff prices;</li> </ol>



	<ol style="list-style-type: none"> <li>2. Be aware of single route supply lines. Where these are in place, a product is NOT in short supply - it is only available through one supplier and therefore should be obtained accordingly regardless of which wholesaler is involved. This also applies to normal lines – the item is not Out of stock or unavailable because the pharmacy is unable to access it from their own wholesaler - it may be available from others;</li> <li>3. On dealing with shortages, please consider rationing amounts to patients in order that a number of patients can gain access to medicines, albeit smaller quantities;</li> <li>4. Familiarise and utilise the "Medicines shortages guidance" document. Link noted below -</li> </ol> <p><a href="https://www.scot.nhs.uk/medicines-shortages-guidance/">Medicines Shortages Guidance (scot.nhs.uk)</a></p> <ol style="list-style-type: none"> <li>5. In the event of a shortage, be prepared to offer guidance as to what is available when contacting surgeries for an alternative.</li> </ol> <p>We hope that these reminders will help you manage patient care in your pharmacies</p> <p>Alan Harrison 13/09/2022</p>
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<b>IMPORTANT INFORMATION</b>	<b>Update on medication switch from metolazone to Xaqua</b>
	<p>Please be aware GG&amp;C patients are being switched from unlicensed Metolazone to Xaqua (licensed product). There is a difference in bioavailability between the two products and as such we hope to manage this switch in a controlled manner.</p> <p>If Metolazone is prescribed generically, please contact the surgery to highlight and confirm if the patient has yet been switched to Xaqua / which product should be supplied.</p> <p>Carol Smart - Central Prescribing Team 12/09/2022</p>

<b>UPDATE</b>	<b>Updated Pre-approved Price List for September 2022</b>
 Guide Prices for Commonly Requested Attached	Please find attached updated pre-approved list for September 2022.  Alison McAuley 12/09/2022

<b>UPDATE</b>	<b>Updated Contact Details for Alcohol and Drug Recovery Services</b>
 ADRS Bases and Contacts during COVI Attached	Please find attached updated contact details for Alcohol and Drug Recovery Services.  Amanda Laird 13/09/2022

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

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In this edition –

- **DRUG ALERT: Class 4 Medicines Defect Information: Rosemont Pharmaceuticals Ltd, Atorvastatin 4mg/ml Oral Suspension & Sildenafil 10mg/ml Oral Suspension , EL (22)A/39**
- **Accountable Officer Advice on ADRS Patients on the Public Holiday**
- **Change to Supply Route of the Prostrate Cancer drug Abiraterone (Zytiga)**

<b>ACTION</b>	<b>DRUG ALERT: Class 4 Medicines Defect Information: Rosemont Pharmaceuticals Ltd, Atorvastatin 4mg/ml Oral Suspension &amp; Sildenafil 10mg/ml Oral Suspension , EL (22)A/39</b>
	<a href="#">Class 4 Medicines Defect Information: Rosemont Pharmaceuticals Ltd, Atorvastatin 4mg/ml Oral Suspension &amp; Sildenafil 10mg/ml Oral Suspension , EL (22)A/39 - GOV.UK (www.gov.uk)</a>

<b>ACTION</b>	<b>Accountable Officer Advice on ADRS Patients on the Public Holiday</b>
 Supply of CDs by instalment by Commu	<p>Please find attached information that should help and support in your professional decisions regarding the supply of ORT medication over the public holiday weekend. Please ensure that teams are briefed on this and Pharmacists are made aware of it to ensure that the pharmaceutical care of this patient cohort is managed appropriately</p> <p>Alan Harrison 15/09/2022</p>

<b>ACTION</b>	<b>Change to Supply Route of the Prostrate Cancer drug Abiraterone (Zytiga)</b>
	<p><b><u>For the attention of Oncology Drug supplying Pharmacies.</u></b></p> <p>You may be aware that the Prostrate Cancer drug Abiraterone (Zytiga) is coming off patent soon.</p> <p>As a result of this Pharmacy Services has had to consider how best to support patients as we change to the generic product that has come onto the market.</p> <p>From the 1st of December patients will be supported with supply of the new drug from acute sites within NHS GGC which means that patients currently accessing community supply will need to be transitioned to the new pack and supply route.</p> <p>There will still be prescriptions live within the system and you may have still have active prescriptions for patients you are currently supplying. As such we ask</p>

that you continue to service these prescriptions as you would normally do HOWEVER please only order stock for the prescriptions that you have and do not forward plan as no new prescriptions will be forthcoming in the future. For any that have still to be processed please endorse the prescription as "ZYTIGA".

We are currently in discussion around stock management and how we will deal with surplus stock in the unlikely event that this is an issue after the 1st of December. We will share any process with you as soon as it has been agreed.

If you have any queries regarding any aspect of the transition arrangements please contact Mani on 0141-201-6046.


Alan Harrison  
15/09/2022

**REMINDERS AND UPDATES:**


REMINDER	<b>Medication Assisted Treatment Standards (Medicated Assisted Treatment) STANDARDS</b>
	<p>Over the next few weeks, community pharmacies who provide Opiate Substitution Therapy (OST) will receive copies of the MAT (Medicated Assisted Treatment) Standards patient briefing leaflet. Supplies of these (based on the numbers of patients receiving supply from the individual pharmacy) will be delivered by ADRS drivers.</p> <p>Please provide a copy to all patients who are receiving OST and if there are any spare please put on display.</p> <p>If you or any member of your pharmacy team would like further information on the MAT Standards please access via the following link –</p> <p><a href="http://www.gov.scot">Medication Assisted Treatment (MAT) standards: access, choice, support - gov.scot (www.gov.scot)</a></p> <p>NHS GGC ADRS Pharmacy Team 13/09/2022</p>

REMINDER	<b>Shortages</b>
	<p>We are aware of the high level of drug shortages currently which has grown quite drastically over the last year. We are fully appreciative of the work that community pharmacy teams carry out in trying to obtain stock from all sources. Please find below, some reminders of actions to consider when shortages occur -</p> <ol style="list-style-type: none"> <li>1. If a product can be found at a higher price than the tariff, please supply and ensure that this is recorded with CPS on their shortages page in order that negotiations with NSS can happen to influence changes in tariff prices;</li> <li>2. Be aware of single route supply lines. Where these are in place, a product is NOT in short supply - it is only available through one supplier and therefore should be obtained accordingly regardless of which wholesaler is involved. This also applies to normal lines – the item is not Out of stock or unavailable because the pharmacy is unable to access it from their own wholesaler - it may be available from others;</li> <li>3. On dealing with shortages, please consider rationing amounts to patients in order that a number of patients can gain access to medicines, albeit smaller quantities;</li> <li>4. Familiarise and utilise the "Medicines shortages guidance" document. Link noted below -</li> </ol> <p><a href="http://scot.nhs.uk">Medicines Shortages Guidance (scot.nhs.uk)</a></p>

	<p>5. In the event of a shortage, be prepared to offer guidance as to what is available when contacting surgeries for an alternative.</p> <p>We hope that these reminders will help you manage patient care in your pharmacies</p> <p>Alan Harrison 13/09/2022</p>
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<b>REMINDER</b>	<b>Updated Contact Details for Alcohol and Drug Recovery Services</b>
 ADRS Bases and Contacts during COVI	<p>Please find attached updated contact details for Alcohol and Drug Recovery Services.</p> <p>Amanda Laird 13/09/2022</p>


<b>REMINDER</b>	<b>Update on medication switch from metolazone to Xaqua</b>
	<p>Please be aware GG&amp;C patients are being switched from unlicensed Metolazone to Xaqua (licensed product). There is a difference in bioavailability between the two products and as such we hope to manage this switch in a controlled manner.</p> <p>If Metolazone is prescribed generically, please contact the surgery to highlight and confirm if the patient has yet been switched to Xaqua / which product should be supplied.</p> <p>Carol Smart - Central Prescribing Team 12/09/2022</p>

<b>REMINDER</b>	<b>Updated Pre-approved Price List for September 2022</b>
 Guide Prices for Commonly Requestec	<p>Please find attached updated pre-approved list for September 2022.</p> <p>Alison McAuley 12/09/2022</p>





<b>REMINDER</b>	<b>PUBLIC HEALTH SERVICE: POSTER</b>
	<p>Scottish Government has advised that there has been a delay to the next scheduled public health poster campaign.</p> <p>Please continue to display the current Lung Cancer poster until further notice.</p> <p>Janine Glen 08/09/2022</p>



<b>REMINDER</b>	<b>Naloxone Administration</b>
	<p>Yet again it has been shown what an important role Community Pharmacies can play in supporting emergency services within NHS GGC. The team in Gilbride's Pharmacy, Copland Road recently were asked by Scottish Ambulance call handlers to administer Naloxone to a patient who had collapsed. Well done to all involved.</p>





	<p>A number of community pharmacies within NHS GGC hold a supply of naloxone for emergency use and are trained to identify signs and symptoms of opioid overdose. We would encourage all pharmacies within the network to do this. Further information can be found <a href="#">here</a></p> <p>We want to hear more of your success stories, so please let us know of any incidents like this or similar within your pharmacies, so that we can share across the network and beyond.</p> <p>Alan Harrison 05/09/2022</p>
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<b>REMINDER</b>	<b>PHS Health Protection Alert 2022/28 - Increase in Gonorrhoea Diagnoses Across Scotland</b>
 PHS Health Protection Alert_Incr	<p>Please find attached PHS Health Protection Alert 2022/28 for increased gonorrhoea diagnoses across Scotland.</p> <p>05/09/2022</p>

<b>REMINDER</b>	<b>Pre-Registration Pharmacy Technicians - Community Pharmacy Placements</b>
	<p>Thank you to those community pharmacies who registered their interest in supporting a Pre-registration Trainee Pharmacy Technician (PTPT).</p> <p>Placements have now been found for the current cohort, dependent on their allocated HSCP and home address to try and reduce travel wherever possible.</p> <p>We await guidance from Scottish Government on when we may be allocated funding to recruit our next cohort and anyone who registered their interest will remain on our reserve list and will be contacted to see if they can still accommodate a trainee if a placement is required within your area.</p> <p>Again, thank for your continued support for our trainees.</p> <p>Lynne Meldrum, Pharmacy Services Operational Lead, West Dunbartonshire HSCP 05/09/2022</p>

<b>REMINDER</b>	<b>NHS Pharmacy First Scotland Updated PGDs</b>
 PGD Fusidic Acid 2% Cream v2.pdf   PGD Nitrofurantoin v2.pdf   PGD Trimethoprim v2.pdf   Pharmacy First PGD Signature Sheet v2.r	<p>Please find the Scottish Government Circular regarding NHS Pharmacy First Scotland Updated PGDs (link below):</p> <p><a href="#">Additional Pharmaceutical Services NHS Pharmaceutical Services NHS Pharmacy First Scotland – Updated PGDs</a></p> <p>We have attached the three updated PGDs which support the new national service.</p> <p><b>Please note: To cut down on paper and to streamline the submission process, you only need to submit one signing sheet. This sheet <i>MUST</i> however contain separate signatures for each of the three PGDs showing that you have read, understood and accept the professional responsibility for each arrangement. Please sign and return the signing sheet by <b><i>Friday 7<sup>th</sup> October 2022</i></b>.</b></p> <p>The PGDs and further supporting documentation, can be found at the following link:</p> <p><a href="#">NHS Community Pharmacy Website (scot.nhs.uk)</a></p>

 NHS PFS Impetigo assessment form up   UTI PGD assessment form up	Lauren Keenan 30/08/2022
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<b>REMINDER</b>	<b>Unscheduled Care - PGD Version 29 – May 2022</b>
 PGD v29 (May 2022).pdf   What's New V29.pdf   Individual Signing Sheet v29.pdf   Direct Referral contact numbers OOT	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/">https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</a></p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “<b>What’s New</b>” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete <b>the individual signing sheet</b>. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> <li>• Please complete the individual signing sheet and tick each board you work in;</li> <li>• It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD;</u></li> <li>• Pharmacists have until <b>Friday 23<sup>rd</sup> September 2022</b> to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy;</li> <li>• Individual pharmacists are reminded that they must sign the most recent version of the PGD; and</li> <li>• <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u></li> </ul> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Karen Armstrong, Contracts Administrator 30/08/2022</p>

<b>REMINDER</b>	<b>F.A.O. Participants in the Flu Vaccination Programme 2022/2023</b>
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Please find attached an updated version of the SLA for the above service.

There is no need for you to re-sign the participation form. The changes made are purely ones of clarification (a full list of amendments is set out below) and do not constitute any material change to the service specification:

**Control Reason**

**Paragraph Number Refers:**

- 1.4 – Amended to reflect correct day;
- 2.4 – Amended to provide clarification of arrangements for 16-18 in school cohort;
- 5.12 – Amended to allow submission of patient safety incident information by e-mail
- 11.3 – Removal of weekly quota and addition of monthly quota;  
Clarification of arrangements for authorisation.
- 14. – Amended to provide more detail regarding termination of service
- 15. – Definition of GDPR Regulations expanded

Please pay particular attention to Para 11.3 of the SLA which contains amended information around vaccination ordering limits and how these will be managed.



An updated copy of the SLA is also available from the link below:


[NHS Community Pharmacy Website \(scot.nhs.uk\)](https://www.scot.nhs.uk)


Mani Narwan  
30/08/2022

REMINDER	FAO Community Pharmacist Independent Prescribers (CPIPs) - providing Pharmacy First Plus
	<p>An enquiry was received recently as to whether or not CPIPs are still required to sign the Pharmacy First PGDs.</p> <p>Although CPIPs can prescribe in any clinical situation they feel confident to manage, it is expected that if the presenting condition can be treated via one of the PGDs then this should still be used. Obviously if a patient falls out with the PGD criteria then the CPIP could prescribe if appropriate.</p> <p>Hopefully this clarifies the position.</p> <p>Pamela Macintyre 29/08/2022</p>

REMINDER	Nutramigen Baby Milk Stock Issues
	<p>We are aware there are stock issues with the Nutramigen baby milk range.</p> <p>Nutramigen 1 LGG will be available as of tomorrow (26th August) at both Alliance and Phoenix for the . AAH should have stock by the end of next week (2nd September).</p> <p>Nutramigen 2 LGG continues to have stock issues and therefore if this occurs please substitute Nutramigen 1 LGG instead and advise guardian/carer to inform managing health care professional.</p> <p>Any issues contact the prescribing support Dietitians on 0141-201-6012 or <a href="mailto:presupdiet@ggc.scot.nhs.uk">presupdiet@ggc.scot.nhs.uk</a></p> <p>Wendy McGaugie 25/08/2022</p>

<b>REMINDER</b>	<b>Violence and Aggression Poster</b>
 <p>Recording violent or aggressive incidents</p>  <p>Violence Zero Tolerance Poster Ph.</p>	<p>Thankfully for the many thousands who visit our network of 288 community pharmacies on a regular basis, the experience is positive, as one would expect from a highly professional patient focused healthcare provider. On rare occasions however, pharmacy teams can be exposed to violent and aggressive behaviour which is upsetting and hurtful. Irrespective of the underlying cause there is no justification in this mode of conduct being adopted by an aggressor.</p> <p>Unfortunately, from reports received from several pharmacies in the past few months, there appears to be an increasing trend emerging in the level of aggression applied by customers which, although may be attributable to recent events, nevertheless is still inexcusable.</p> <p>The NHS maintains a strict zero tolerance policy towards acts of violence and aggression against staff which extends to include those working in community pharmacies. An electronic copy of the A4 poster is attached and is for display within the public area of the pharmacy to indicate that such behaviour is unacceptable and will not be tolerated. A hard copy of the poster will shortly be posted to all pharmacies via Royal Mail. You should receive this in the next 7-10 days. The second attachment is extracted from material issued by the Healthy Working Lives collaborative and places particular emphasis on the importance of recording such events and reporting extreme cases to the police.</p> <p>It is to be hoped you may never have need of such guidance but to be forewarned and forearmed seems a realistic and prudent approach to adopt in these uncertain times.</p> <p>Alan Harrison 23/08/2022</p>

<b>REMINDER</b>	<b>Learning and Education Training</b>
 <p>Learning and Education Training !</p>	<p>Please find attached information detailing training sessions which will focus on the death and learnings from Child D who had complex health needs and was well known to a number of health services including Acute, SCS and Community.</p> <p>Details on how to register for these sessions can be found in the attached flyer.</p> <p>23/08/22</p>

<b>REMINDER</b>	<b>Designated Prescribing Practitioners (DPP)</b>
 <p>Thinking about becoming a Designate</p>	<p>Are you an experienced prescriber? We need your help to support pharmacist independent prescribers of the future.</p> <p>Becoming a DPP will also help you develop your own skills and provide evidence for revalidation or a portfolio you are completing.</p> <p>Come along to the virtual GGC information sessions in August to find out more and hear from colleagues who have undertaken the DPP role. Details for both sessions as well as the Teams link can be found within the attached flyer.</p> <p>Pamela Macintyre 23/08/2022</p>

<b>REMINDER</b>	<b>Smoking Cessation Training</b>
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**Wednesday 14th September 2022**  
**Hilton Garden Inn Finnieston Quay, Glasgow G3 8HN**

In order for a Community Pharmacy to become an accredited 'Quit Your Way' Pharmacy, it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques & NRT products. The training is open to all pharmacists and support staff. Regular locums are particularly encouraged to attend, therefore please pass this message on where appropriate. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (please note, pre-reg students are already paid through NES).

The training is from 9.15am to 1pm and parking is available at the hotel.

There are still some places available for the event on the 14<sup>th</sup> September 2022. The places will be allocated on a first-come basis and will be confirmed in writing. To secure a place, please make contact ASAP by e-mail [pharmacyhit@ggc.scot.nhs.uk](mailto:pharmacyhit@ggc.scot.nhs.uk) or phone on 0141 201 4945.

Lunch will be provided at the end of the training.

Annette Robb - Public Health Pharmacy  
23/08/2022

**REMINDER**

**Pharmacy Health Improvement Update**



Pharmacy Health  
Improvement Updat

Please find attached the Pharmacy Health Improvement Update for August 2022

Annette Robb - Public Health Pharmacy  
23/08/2022

**REMINDER**

**Epipen Supply Issue**

There is a known issue with the supply of both Epipen Snr 0.3mg/0.3ml and Epipen Jnr 0.15mg/0.3ml.

Only single packs are currently available.

EpiPen (Epinephrine) Snr Inj 0.3Mg/0.3Ml: Pharmacies are advised to contact Alliance Healthcare for supplies of the singles and twin packs. If your depot is showing OOS, the next deliveries are anticipated to be available week commencing 22nd August 2022 (singles) and estimated resolve date of mid-September (Twins).

EpiPen (Epinephrine) Jnr Inj 0.15Mg/0.3Ml: Pharmacies are advised to contact Alliance Healthcare for supplies of the singles and twin packs. If your depot is showing OOS, please confirm which depot(s) you order from and we will confirm when their next delivery is due. Twin packs are currently out of stock with no date of resolve.

Please note that for both strengths, there is currently a quota in place of 4 pens per week, per pharmacy. The quota will be lifted once normal supply levels resume.

Alison McAuley  
19/08/2022

REMINDER	Autumn/Winter Vaccination Programme 2022 – Flu & Covid Vaccination
	<p>This year's winter vaccination programme (Covid Booster and Flu Vaccination) starts on Monday 5 September and the booking portal will open from Monday 22 August. All NHSGGC staff are eligible for flu vaccination this year and all those working in patient/client areas are eligible for a further COVID vaccination.</p> <p>We are asking staff to be prepared in advance of the booking system opening and ensure you have your username and password handy.</p> <p>If you do not remember your Username or Password then follow the link to recover username or password. In order to do this you will require one date of a previous covid vaccination. If you have the status app you can use this to get the date of a vaccination.</p> <p>Here is the link to NHS Inform which details the whole process and how to get a reminder of your username: <a href="#">Login - Customer Service (nhs.scot)</a></p> <p>You can also watch a video about how to book online: <a href="#">Coronavirus (COVID-19) booster vaccination   The coronavirus (COVID-19) vaccine (nhsinform.scot)</a></p> <p>The portal is not open for booking at this time, so please do not phone the helpline for an appointment just yet. Information in a future core brief will advise when the portal is open.</p> <p><b>If you've recently had coronavirus</b> If you have recently had a confirmed coronavirus infection, you should wait four weeks from date of test or first symptoms (whichever is earlier) to get the vaccine. You should do this even if you have no symptoms.</p> <p><b>How to retrieve your Username and Password</b></p> <p><b>Step 1</b></p>

## Get your username

Your username will be on a previous vaccination invitation letter.

If you do not know your username you can recover it here using a past vaccination date.

Past vaccination dates can be obtained from the [NHS Scotland Covid Status app](#)

If you do not know a past vaccination date, call the National Vaccination Helpline on 0800 030 8013

**First name** (This field is mandatory)



**Last name** (This field is mandatory)



**Date of birth** (This field is mandatory)

Please enter date of birth in days, months, years e.g 09/09/1965.



Date format is valid

**Postcode** (This field is mandatory)

Please use your postcode for the address registered at your GP.



Postcode is valid

**Any date of vaccination** (This field is mandatory)

Please enter date in days, months, years e.g 17/02/2021.



Date format is valid



## Step 2

Your username is

**percy.ve001**

Your account has not completed registration.  
Please follow the link below to finish activating your account.

[Click here to complete registration](#)

## Step 3

\* Username


If you are experiencing any issues accessing your account, please contact the National Vaccination Helpline at 0800 030 8013 for assistance

**Step 4**

**Personal Data Verification**

\* Email

**Step 5**



An email has been sent to you providing instructions to reset your password

Alan Harrison  
18/08/2022

REMINDER	Smoking Cessation Training - Survey Monkey Questionnaire
	<p>Face to face, Quit Your Way (Smoking Cessation) training should restart from September 2022 to help pharmacy teams deliver this core Public Health Service.</p> <p>In light of current pressures on pharmacy teams, please complete the short questionnaire to help us tailor training to support you and your teams.</p> <p>Survey Monkey - <a href="https://www.surveymonkey.co.uk/r/972JR98">https://www.surveymonkey.co.uk/r/972JR98</a></p> <p>The survey should take no longer than 5 minutes.</p> <p>Please ensure as many team members as possible complete their own questionnaire.</p>

	<p>Further information on delivery of the Quit Your Way (Smoking Cessation) Service can be found at:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/pharmacy-services/smoking-cessation-public-health-service/</a></p> <p>For any further comments or queries, please contact the Pharmacy Health Improvement Team at:</p> <p>Email: <a href="mailto:pharmacyhit@ggc.scot.nhs.uk">pharmacyhit@ggc.scot.nhs.uk</a> Tel: 0141 201 4945</p> <p>Annette Robb 16/08/2022</p>
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REMINDER	Inappropriate OST Claims
	<p>It has been highlighted that some pharmacies are claiming payment for the dispensing of disulfiram and acamprosate via the OST module on Neo360. OST is Opiate Substitution Therapy and therefore the module should only be used to claim for the supervision of methadone/espranor/buprenorphine or suboxone. Claims made by pharmacies for patients receiving any other medication could be construed as fraudulent service claims and could be treated as such. Where claims are found to have been made for non-OST medications, a reclaim of funds will be initiated. If you have been inadvertently claiming inappropriately, please contact <a href="mailto:adrs.pharmacyteam@ggc.scot.nhs.uk">adrs.pharmacyteam@ggc.scot.nhs.uk</a> to advise, in order that a reclaim can be initiated.</p> <p>If you are providing a supervised disulfiram service to patients but are not registered to provide this service which allows you to claim a £15 monthly fee please contact <a href="mailto:carron.grogan@ggc.scot.nhs.uk">carron.grogan@ggc.scot.nhs.uk</a> to discuss.</p> <p><b>The dispensing of acamprosate to a patient does not attract any additional service fee.</b></p> <p>To support pharmacies with potential inadvertent claims we have added a further prompt when registering any new OST patient on Neo360. You will now be prompted to select the name of the medication being supervised from a drop down menu which will hopefully prevent any further inadvertent claims.</p> <p>If you have any queries or require support, please contact <a href="mailto:adrs.pharmacyteam@ggc.scot.nhs.uk">adrs.pharmacyteam@ggc.scot.nhs.uk</a> who will be happy to help.</p> <p>Jennifer Kelly (Advanced Pharmacist/Interim Senior Clinical Pharmacist) 16/08/2022</p>

REMINDER	EpiPen Junior Injections
	<p>We have been made aware that the EpiPen Junior double pack of injections are OOS however singles are available and can be sourced from Alliance Healthcare. Every attempt should be made to access stock where it is available.</p> <p>Please take this into consideration when a prescription is presented to you for two injections.</p> <p>Alan Harrison 16/08/2022</p>

## Community Pharmacy Communication Update

Date: Tuesday 20<sup>th</sup> September 2022




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –

- **DRUG ALERT: Class 2 Medicines Recall: Novartis Pharmaceuticals UK, Sandimmun Oral Solution, EL(22)A/40**
- **Q2 - Advanced Notification – Q4 Customer Complaints / Whistleblowing**
- **Implementing Serial Prescribing in Care Homes – Webinar**
- **Change to Supply Route of the Prostrate Cancer drug Abiraterone (Zytiga)**

<b>ACTION</b>	<b>DRUG ALERT: Class 2 Medicines Recall: Novartis Pharmaceuticals UK, Sandimmun Oral Solution, EL(22)A/40</b>
	<a href="https://www.gov.uk/government/consultations/class-2-medicines-recall-novartis-pharmaceuticals-uk-sandimmun-oral-solution-el22a40">Class 2 Medicines Recall: Novartis Pharmaceuticals UK, Sandimmun Oral Solution, EL(22)A/40 - GOV.UK (www.gov.uk)</a>

<b>ACTION</b>	<b>Q2 - Advanced Notification – Q4 Customer Complaints / Whistleblowing</b>
	<p>Q2 Customer Complaints / Whistleblowing, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 26th September 2022.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 20/09/2022</p>

<b>ACTION</b>	<b>Implementing Serial Prescribing in Care Homes - Webinar</b>
 <p>Programme for Implementing Serial F Attached</p>	<p>Please find below details for the rescheduled webinar that was postponed from August:</p> <p><b>DATE:</b> Wednesday 5<sup>th</sup> October 2022  <b>TIME:</b> 1.00pm – 2.00pm  <b>TEAMS LINK:</b> <a href="#">Click here to join the meeting</a></p> <p>A programme for the session is attached.</p> <p>I look forward to seeing you there.</p> <p>Pamela Macintyre</p>

20/09/2022

<b>ACTION</b>	<b>Change to Supply Route of the Prostrate Cancer drug Abiraterone (Zytiga)</b>
	<p><b><u>For the attention of Oncology Drug supplying Pharmacies.</u></b></p> <p>You may be aware that the Prostrate Cancer drug Abiraterone (Zytiga) is coming off patent soon.</p> <p>As a result of this Pharmacy Services has had to consider how best to support patients as we change to the generic product that has come onto the market.</p> <p>From the 1st of December patients will be supported with supply of the new drug from acute sites within NHS GGC which means that patients currently accessing community supply will need to be transitioned to the new pack and supply route.</p> <p>There will still be prescriptions live within the system and you may still have active prescriptions for patients you are currently supplying. As such we ask that you continue to service these prescriptions as you would normally, HOWEVER please only order stock for the prescriptions that you have and do not forward plan as no new prescriptions will be forthcoming in the future. For any that have still to be processed please endorse the prescription as "ZYTIGA".</p> <p>We are currently in discussion around stock management and how we will deal with surplus stock in the unlikely event that this is an issue after the 1st of December. We will share any process with you as soon as it has been agreed.</p> <p>If you have any queries regarding any aspect of the transition arrangements please contact Mani on 0141-201-6046.</p> <p>Alan Harrison 15/09/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update


Date: Thursday 22nd September 2022



**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**

### REMINDERS AND UPDATES:

REMINDER	Q2 - Advanced Notification – Q4 Customer Complaints / Whistleblowing
	<p>Q2 Customer Complaints / Whistleblowing, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 26th September 2022.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 20/09/2022</p>

REMINDER	Implementing Serial Prescribing in Care Homes - Webinar
 <p>Programme for Implementing Serial F</p>	<p>Please find below details for the rescheduled webinar that was postponed from August:</p> <p><b>DATE:</b> Wednesday 5<sup>th</sup> October 2022  <b>TIME:</b> 1.00pm – 2.00pm  <b>TEAMS LINK:</b> <a href="#">Click here to join the meeting</a></p> <p>A programme for the session is attached.</p> <p>I look forward to seeing you there.</p> <p>Pamela Macintyre 20/09/2022</p>

REMINDER	Change to Supply Route of the Prostrate Cancer drug Abiraterone (Zytiga)
	<p><b><u>For the attention of Oncology Drug supplying Pharmacies.</u></b></p> <p>You may be aware that the Prostrate Cancer drug Abiraterone (Zytiga) is coming off patent soon.</p> <p>As a result of this Pharmacy Services has had to consider how best to support patients as we change to the generic product that has come onto the market.</p> <p>From the 1st of December patients will be supported with supply of the new drug from acute sites within NHS GGC which means that patients currently accessing community supply will need to be transitioned to the new pack and supply route.</p>




	<p>There will still be prescriptions live within the system and you may have still have active prescriptions for patients you are currently supplying. As such we ask that you continue to service these prescriptions as you would normally do HOWEVER please only order stock for the prescriptions that you have and do not forward plan as no new prescriptions will be forthcoming in the future. For any that have still to be processed please endorse the prescription as "ZYTIGA".</p> <p>We are currently in discussion around stock management and how we will deal with surplus stock in the unlikely event that this is an issue after the 1st of December. We will share any process with you as soon as it has been agreed.</p> <p>If you have any queries regarding any aspect of the transition arrangements please contact Mani on 0141-201-6046.</p> <p>Alan Harrison 15/09/2022</p>
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<b>REMINDER</b>	<b>Medication Assisted Treatment Standards (Medicated Assisted Treatment) STANDARDS</b>
	<p>Over the next few weeks, community pharmacies who provide Opiate Substitution Therapy (OST) will receive copies of the MAT (Medicated Assisted Treatment) Standards patient briefing leaflet. Supplies of these (based on the numbers of patients receiving supply from the individual pharmacy) will be delivered by ADRS drivers.</p> <p>Please provide a copy to all patients who are receiving OST and if there are any spare please put on display.</p> <p>If you or any member of your pharmacy team would like further information on the MAT Standards please access via the following link –</p> <p><a href="https://www.gov.scot/Topics/healthcare/medication-assisted-treatment/mat-standards">Medication Assisted Treatment (MAT) standards: access, choice, support - gov.scot (www.gov.scot)</a></p> <p>NHS GGC ADRS Pharmacy Team 13/09/2022</p>

<b>REMINDER</b>	<b>Shortages</b>
	<p>We are aware of the high level of drug shortages currently which has grown quite drastically over the last year. We are fully appreciative of the work that community pharmacy teams carry out in trying to obtain stock from all sources. Please find below, some reminders of actions to consider when shortages occur -</p> <ol style="list-style-type: none"> <li>1. If a product can be found at a higher price than the tariff, please supply and ensure that this is recorded with CPS on their shortages page in order that negotiations with NSS can happen to influence changes in tariff prices;</li> <li>2. Be aware of single route supply lines. Where these are in place, a product is NOT in short supply - it is only available through one supplier and therefore should be obtained accordingly regardless of which wholesaler is involved. This also applies to normal lines – the item is not Out of stock or unavailable because the pharmacy is unable to access it from their own wholesaler - it may be available from others;</li> <li>3. On dealing with shortages, please consider rationing amounts to patients in order that a number of patients can gain access to medicines, albeit smaller quantities;</li> <li>4. Familiarise and utilise the "Medicines shortages guidance" document. Link noted below -</li> </ol> <p><a href="https://www.scot.nhs.uk/medicines-shortages-guidance/">Medicines Shortages Guidance (scot.nhs.uk)</a></p>

	<p>5. In the event of a shortage, be prepared to offer guidance as to what is available when contacting surgeries for an alternative.</p> <p>We hope that these reminders will help you manage patient care in your pharmacies</p> <p>Alan Harrison 13/09/2022</p>
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<b>REMINDER</b>	<b>Updated Contact Details for Alcohol and Drug Recovery Services</b>
 <p>ADRS Bases and Contacts during COVI</p>	<p>Please find attached updated contact details for Alcohol and Drug Recovery Services.</p> <p>Amanda Laird 13/09/2022</p>

<b>REMINDER</b>	<b>Update on medication switch from metolazone to Xaqua</b>
	<p>Please be aware GG&amp;C patients are being switched from unlicensed Metolazone to Xaqua (licensed product). There is a difference in bioavailability between the two products and as such we hope to manage this switch in a controlled manner.</p> <p>If Metolazone is prescribed generically, please contact the surgery to highlight and confirm if the patient has yet been switched to Xaqua / which product should be supplied.</p> <p>Carol Smart - Central Prescribing Team 12/09/2022</p>



<b>REMINDER</b>	<b>Updated Pre-approved Price List for September 2022</b>
 <p>Guide Prices for Commonly Requestec</p>	<p>Please find attached updated pre-approved list for September 2022.</p> <p>Alison McAuley 12/09/2022</p>





<b>REMINDER</b>	<b>PUBLIC HEALTH SERVICE: POSTER</b>
	<p>Scottish Government has advised that there has been a delay to the next scheduled public health poster campaign.</p> <p>Please continue to display the current Lung Cancer poster until further notice.</p> <p>Janine Glen 08/09/2022</p>





<b>REMINDER</b>	<b>Naloxone Administration</b>
	<p>Yet again it has been shown what an important role Community Pharmacies can play in supporting emergency services within NHS GGC. The team in Gilbride's Pharmacy, Copland Road recently were asked by Scottish Ambulance call handlers to administer Naloxone to a patient who had collapsed. Well done to all involved.</p> <p>A number of community pharmacies within NHS GGC hold a supply of naloxone for emergency use and are trained to identify signs and symptoms of opioid overdose. We would encourage all pharmacies within the network to do this. Further information can be found <a href="#">here</a></p> <p>We want to hear more of your success stories, so please let us know of any incidents like this or similar within your pharmacies, so that we can share across the network and beyond.</p> <p>Alan Harrison 05/09/2022</p>

<b>REMINDER</b>	<b>PHS Health Protection Alert 2022/28 - Increase in Gonorrhoea Diagnoses Across Scotland</b>
 <p>PHS Health Protection Alert_Incr</p>	<p>Please find attached PHS Health Protection Alert 2022/28 for increased gonorrhoea diagnoses across Scotland.</p> <p>05/09/2022</p>

<b>REMINDER</b>	<b>Pre-Registration Pharmacy Technicians - Community Pharmacy Placements</b>
	<p>Thank you to those community pharmacies who registered their interest in supporting a Pre-registration Trainee Pharmacy Technician (PTPT).</p> <p>Placements have now been found for the current cohort, dependent on their allocated HSCP and home address to try and reduce travel wherever possible.</p> <p>We await guidance from Scottish Government on when we may be allocated funding to recruit our next cohort and anyone who registered their interest will remain on our reserve list and will be contacted to see if they can still accommodate a trainee if a placement is required within your area.</p> <p>Again, thank for your continued support for our trainees.</p> <p>Lynne Meldrum, Pharmacy Services Operational Lead, West Dunbartonshire HSCP 05/09/2022</p>

<b>REMINDER</b>	<b>NHS Pharmacy First Scotland Updated PGDs</b>
 <p>PGD Fusidic Acid 2% Cream v2.pdf</p>  <p>PGD Nitrofurantoin v2.pdf</p>	<p>Please find the Scottish Government Circular regarding NHS Pharmacy First Scotland Updated PGDs (link below):</p> <p><a href="#">Additional Pharmaceutical Services NHS Pharmaceutical Services NHS Pharmacy First Scotland – Updated PGDs</a></p> <p>We have attached the three updated PGDs which support the new national service.</p>

 PGD Trimethoprim v2.pdf  Pharmacy First PGD Signature Sheet v2.r  NHS PFS Impetigo assessment form up  UTI PGD assessment form up	<p><b>Please note: To cut down on paper and to streamline the submission process, you only need to submit one signing sheet. This sheet <u>MUST</u> however contain separate signatures for each of the three PGDs showing that you have read, understood and accept the professional responsibility for each arrangement. Please sign and return the signing sheet by <u>Friday 7<sup>th</sup> October 2022</u>.</b></p> <p>The PGDs and further supporting documentation, can be found at the following link:</p> <p><a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Lauren Keenan 30/08/2022</p>
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REMINDER	Unscheduled Care - PGD Version 29 – May 2022
 PGD v29 (May 2022).pdf  What's New V29.pdf  Individual Signing Sheet v29.pdf  Direct Referral contact numbers OOT	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now <b>ONLY</b> available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/">https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</a></p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “<b>What’s New</b>” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete <b>the individual signing sheet</b>. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> <li>• Please complete the individual signing sheet and tick each board you work in;</li> <li>• It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD;</u></li> <li>• Pharmacists have until <b>Friday 23<sup>rd</sup> September 2022</b> to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy;</li> <li>• Individual pharmacists are reminded that they must sign the most recent version of the PGD; and</li> <li>• <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u></li> </ul> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Karen Armstrong, Contracts Administrator</p>

30/08/2022

**REMINDER**

**F.A.O. Participants in the Flu Vaccination Programme 2022/2023**



Flu Vaccination  
Service 2022-2023 - 5

Please find attached an updated version of the SLA for the above service.

There is no need for you to re-sign the participation form. The changes made are purely ones of clarification (a full list of amendments is set out below) and do not constitute any material change to the service specification:

**Control Reason**

**Paragraph Number Refers:**

- 1.4 – Amended to reflect correct day;**
- 2.4 – Amended to provide clarification of arrangements for 16-18 in school cohort;**
- 5.12 – Amended to allow submission of patient safety incident information by e-mail**
- 11.3 – Removal of weekly quota and addition of monthly quota;  
Clarification of arrangements for authorisation.**
- 14. – Amended to provide more detail regarding termination of service**
- 15. – Definition of GDPR Regulations expanded**

Please pay particular attention to Para 11.3 of the SLA which contains amended information around vaccination ordering limits and how these will be managed.

An updated copy of the SLA is also available from the link below:

[NHS Community Pharmacy Website \(scot.nhs.uk\)](https://scot.nhs.uk)

Mani Narwan  
30/08/2022

**REMINDER**

**FAO Community Pharmacist Independent Prescribers (CPIPs) - providing Pharmacy First Plus**

An enquiry was received recently as to whether or not CPIPs are still required to sign the Pharmacy First PGDs.

Although CPIPs can prescribe in any clinical situation they feel confident to manage, it is expected that if the presenting condition can be treated via one of the PGDs then this should still be used. Obviously if a patient falls out with the PGD criteria then the CPIP could prescribe if appropriate.

Hopefully this clarifies the position.

Pamela Macintyre  
29/08/2022

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [gqc.cpdevteam@nhs.scot](mailto:gqc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@gqc.scot.nhs.uk](mailto:cpdt@gqc.scot.nhs.uk)

## Community Pharmacy Communication Update




Date: Tuesday 27<sup>th</sup> September 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)


In this edition –


- **Paracetamol PGD V6**
- **Business Continuity Plan (BCP)**
- **NHS Circular PCA(P)(2022) 27 - Prescription Stationery - Patient Signatures on Prescription Forms and Updated Privacy Notice**
- **Blood Glucose Meters & Test Strips Formulary Update**

ACTION	Paracetamol PGD V6
 Summary of the main changes V6.pdf  Paracetamol V6 PGD.pdf  Paracetamol V6 Signing Sheet.pdf	<p>The new, up-to-date PGD for Paracetamol is attached and available on the Community Pharmacy Development Team website. <a href="https://www.nhs.uk/community-pharmacy-website">NHS Community Pharmacy Website (scot.nhs.uk)</a>.</p> <p>The post-immunisation Paracetamol PGD has been updated to reflect some recent changes in guidance. Please find attached a summary of the main changes.</p> <p>Please ensure that all Pharmacists read the new version of the PGD and complete the individual signing sheet by <b>Friday 21<sup>st</sup> October 2022</b>. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>.</p> <p>Please note that all Pharmacists, Managers, Relief Managers and Locum Pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>Lauren Keenan 23/09/2022</p>

ACTION	Business Continuity Plan (BCP)
	<p>As you will be aware, contingency planning for a range of risks is a key business activity to ensure essential services continue to be provided and maintained in an emergency such as a fire, flood or for example recently - a car going through the front window of a pharmacy. The recent incident provides a timely opportunity to remind community pharmacies that they should have an up-to-date Business Continuity Plan (BCP).</p> <p>This should be a relatively simple process for most contractors given the Board conducted an update exercise earlier this year and provided funding for the submission of an up-to-date Plan. In the unlikely event that you have not established a Plan using the most up-to-date template; you will find this <a href="#">here</a>.</p>

	<p>As part of business continuity planning, we have previously asked you to consider a “buddy” system. This “buddy” system would involve discussing with a fellow contractor in the proximity of your pharmacy and within your local community, to identify where you could help and support each other in times of difficulty. Based on what we have seen over the years, it is even more important that a relationship like this is in place to ensure that the continuity of patient care within communities can be maintained wherever possible. Therefore, we kindly ask that a "buddy" pharmacy is written into each of your Business Continuity Plans when preparing for winter this year.</p> <p>Alan Harrison 27/09/2022</p>
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<b>ACTION</b>	<b>NHS Circular PCA(P)(2022) 27 - Prescription Stationery - Patient Signatures on Prescription Forms and Updated Privacy Notice</b>
 Circular PCA(P)(2022) 27- Pres	<p>Please find attached a copy of PCA(P)(2022) 27 - Prescription Stationery - Patient Signatures on Prescription Forms and Updated Privacy Notice.</p> <p>Please note copies of the form can be found <a href="#">“here”</a></p>

<b>UPDATE</b>	<b>Blood Glucose Meters &amp; Test Strips Formulary Update</b>
 BGM_Formulary_20 22 final.pdf  Attached	<p>Following an update to the NHS GGC Blood Glucose Meter &amp; Strip Formulary there will be a gradual change over the coming months to the new formulary meters and strips for people with type 2 Diabetes.</p> <p>The new formulary strips are <b>Contour Plus Test Strips</b> and <b>Glucofix Tech Sensor</b>.</p> <p><b>Glucomen Areo Sensors &amp; CareSens Pro Strips</b> are still on formulary for the combined glucose &amp; ketone meters.</p> <p>The <b>Palmdoc2 meter and strips</b> are an option for those who are visibly impaired; it has a speaking function in English, Bengali, Polish, Urdu and Arabic.</p> <p>There will be a gradual reduction in the use of <b>GlucorX Nexus</b> strips as patients move to the new meters.</p> <p>Technology has advanced such that the new meters have Bluetooth technology (excl. Palmdoc2) and link easily to apps to support the management of diabetes. The Contour Plus Blue meter allows for a second blood sample to be added to the strip. The Red, Amber &amp; Green indicators advise if blood glucose levels are within range.</p> <p>All connect to Diasend to monitor trends in blood glucose and enable data sharing with diabetes specialists.</p> <p>You may begin to see requests for the new strips coming out initially from clinics. The switch activity in Primary Care will be gradual, with pockets starting from the end of November and running over the first half of 2023.</p> <p>Companies have been asked to ensure quotas do not affect the supply model into community pharmacies. They have assured us they have sufficient stock to support the anticipated growth in demand.</p> <p>Thank you in advance for your support with this change.</p> <p>Sheila Tennant 27/09/2022</p>

## Community Pharmacy Communication Update




Date: Thursday 29th September 2022




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In this edition –

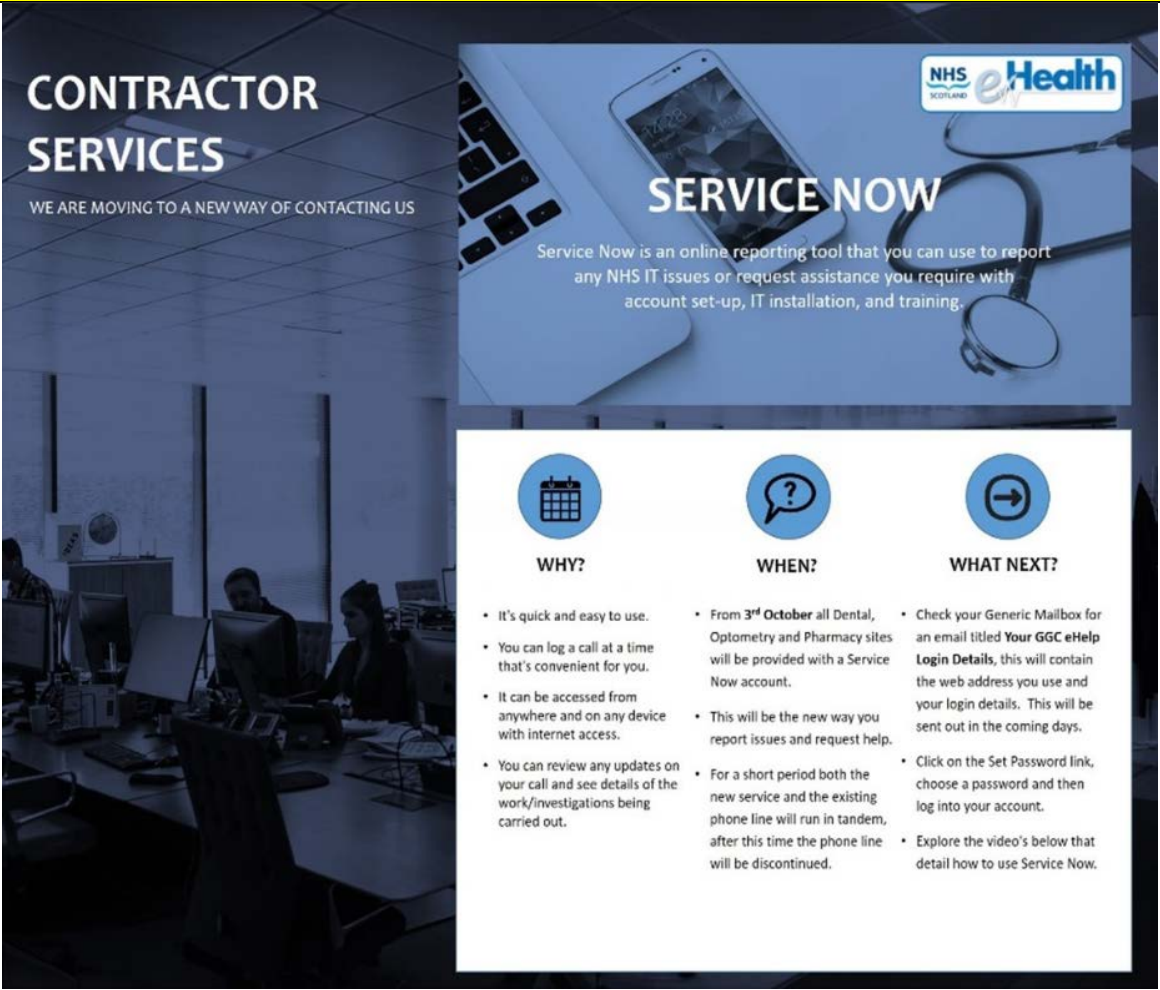
- **Paracetamol PGD V6**
- **Update Re Formulary Change to Dry Eye Products**
- **All Contractors – July eSchedules**
- **eHealth IT Services – New ‘Service Now’ Reporting Tool**

ACTION	Paracetamol PGD V6
 Summary of the main changes V6.pdf  Paracetamol V6 PGD.pdf  Paracetamol V6 Signing Sheet.pdf	<p>The new, up-to-date PGD for Paracetamol is attached and available on the Community Pharmacy Development Team website. <a href="https://www.nhs.uk/community-pharmacy-website">NHS Community Pharmacy Website (scot.nhs.uk)</a>.</p> <p>The post-immunisation Paracetamol PGD has been updated to reflect some recent changes in guidance. Please find attached a summary of the main changes.</p> <p>Please ensure that all Pharmacists read the new version of the PGD and complete the individual signing sheet by <b>Friday 21<sup>st</sup> October 2022</b>. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>.</p> <p>Please note that all Pharmacists, Managers, Relief Managers and Locum Pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>Lauren Keenan 23/09/2022</p>


ACTION	Update Re Formulary Change to Dry Eye Products
 CP Communication - Tuesday 31st May 22	<p>Following the update to the Dry Eye section of NHS GGC's Formulary (previously communicated on <a href="#">31<sup>st</sup> May 2022</a>, there will now be a gradual change over to the new preparations. Please review and adjust your stock accordingly.</p> <p>Pamela MacIntyre 28/09/2022</p>



<b>ACTION</b>	<b>All Contractors – July eSchedules</b>
	<p>As a consequence of varying technical issues which we are currently in the process of addressing, your e-Schedules payment report data will be ready and sent out by week ending 7th October 2022. There will be no impact on your payment or payment dates. Apologies for any inconvenience this may cause.</p> <p>NSS ePharmacy Customer Services 29/09/2022</p>

<b>ACTION</b>	<b>eHealth IT Services – New ‘Service Now’ Reporting Tool</b>
	 <p>The graphic features a dark blue background with a blurred office scene on the left. On the right, there's a white box with the NHS eHealth logo and the text 'SERVICE NOW'. Below this, three columns are headed 'WHY?', 'WHEN?', and 'WHAT NEXT?' with corresponding icons (calendar, speech bubble, and arrow) and bulleted text.</p> <p><b>CONTRACTOR SERVICES</b> WE ARE MOVING TO A NEW WAY OF CONTACTING US</p> <p><b>SERVICE NOW</b> Service Now is an online reporting tool that you can use to report any NHS IT issues or request assistance you require with account set-up, IT installation, and training.</p> <p><b>WHY?</b></p> <ul style="list-style-type: none"> <li>• It's quick and easy to use.</li> <li>• You can log a call at a time that's convenient for you.</li> <li>• It can be accessed from anywhere and on any device with internet access.</li> <li>• You can review any updates on your call and see details of the work/investigations being carried out.</li> </ul> <p><b>WHEN?</b></p> <ul style="list-style-type: none"> <li>• From <b>3<sup>rd</sup> October</b> all Dental, Optometry and Pharmacy sites will be provided with a Service Now account.</li> <li>• This will be the new way you report issues and request help.</li> <li>• For a short period both the new service and the existing phone line will run in tandem, after this time the phone line will be discontinued.</li> </ul> <p><b>WHAT NEXT?</b></p> <ul style="list-style-type: none"> <li>• Check your Generic Mailbox for an email titled <b>Your GGC eHelp Login Details</b>, this will contain the web address you use and your login details. This will be sent out in the coming days.</li> <li>• Click on the Set Password link, choose a password and then log into your account.</li> <li>• Explore the video's below that detail how to use Service Now.</li> </ul> <p>Please note sites will need to log calls on behalf of locum staff. Can you please ensure that correct mobile telephone numbers are added for any calls for these users.</p> <p><a href="#">Service Now - How to access your account</a></p> <p><a href="#">Service Now - Logging on and updating your details</a></p> <p><a href="#">Service Now - How to log a call</a></p> <p>29/09/2022</p>

## REMINDERS AND UPDATES:

REMINDER	Blood Glucose Meters & Test Strips Formulary Update
 <p>BGM_Formulary_2022 final.pdf</p> <p>Attached</p>	<p>Following an update to the NHS GGC Blood Glucose Meter &amp; Strip Formulary there will be a gradual change over the coming months to the new formulary meters and strips for people with type 2 Diabetes.</p> <p>The new formulary strips are <b>Contour Plus Test Strips</b> and <b>Glucofix Tech Sensor</b>.</p> <p><b>Glucomen Areo Sensors &amp; CareSens Pro Strips</b> are still on formulary for the combined glucose &amp; ketone meters.</p> <p>The <b>Palmdoc2 meter and strips</b> are an option for those who are visibly impaired; it has a speaking function in English, Bengali, Polish, Urdu and Arabic.</p> <p>There will be a gradual reduction in the use of <b>GlucorX Nexus</b> strips as patients move to the new meters.</p> <p>Technology has advanced such that the new meters have Bluetooth technology (excl. Palmdoc2) and link easily to apps to support the management of diabetes. The Contour Plus Blue meter allows for a second blood sample to be added to the strip. The Red, Amber &amp; Green indicators advise if blood glucose levels are within range.</p> <p>All connect to Diasend to monitor trends in blood glucose and enable data sharing with diabetes specialists.</p> <p>You may begin to see requests for the new strips coming out initially from clinics. The switch activity in Primary Care will be gradual, with pockets starting from the end of November and running over the first half of 2023.</p> <p>Companies have been asked to ensure quotas do not affect the supply model into community pharmacies. They have assured us they have sufficient stock to support the anticipated growth in demand.</p> <p>Thank you in advance for your support with this change.</p> <p>Sheila Tennant 27/09/2022</p>

REMINDER	Business Continuity Plan (BCP)
	<p>As you will be aware, contingency planning for a range of risks is a key business activity to ensure essential services continue to be provided and maintained in an emergency such as a fire, flood or for example recently - a car going through the front window of a pharmacy. The recent incident provides a timely opportunity to remind community pharmacies that they should have an up-to-date Business Continuity Plan (BCP).</p> <p>This should be a relatively simple process for most contractors given the Board conducted an update exercise earlier this year and provided funding for the submission of an up-to-date Plan. In the unlikely event that you have not established a Plan using the most up-to-date template; you will find this <a href="#">here</a>.</p> <p>As part of business continuity planning, we have previously asked you to consider a "buddy" system. This "buddy" system would involve discussing with a fellow contractor in the proximity of your pharmacy and within your local community, to identify where you could help and support each other in times of difficulty. Based on what we have seen over the years, it is even more important that a relationship like this is in place to ensure that the continuity of patient care within communities can be maintained wherever possible. Therefore, we kindly ask that a "buddy" pharmacy is written into each of your Business Continuity Plans when preparing for winter this year.</p>

	Alan Harrison 27/09/2022
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<b>REMINDER</b>	<b>Q2 - Advanced Notification – Q4 Customer Complaints / Whistleblowing</b>
	<p>Q2 Customer Complaints / Whistleblowing, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 26th September 2022.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 20/09/2022</p>


<b>REMINDER</b>	<b>Implementing Serial Prescribing in Care Homes - Webinar</b>
 Programme for Implementing Serial P	<p>Please find below details for the rescheduled webinar that was postponed from August:</p> <p><b>DATE:</b> Wednesday 5<sup>th</sup> October 2022  <b>TIME:</b> 1.00pm – 2.00pm  <b>TEAMS LINK:</b> <a href="#">Click here to join the meeting</a></p> <p>A programme for the session is attached.</p> <p>I look forward to seeing you there.</p> <p>Pamela Macintyre 20/09/2022</p>

<b>REMINDER</b>	<b>Change to Supply Route of the Prostrate Cancer drug Abiraterone (Zytiga)</b>
	<p><b><u>For the attention of Oncology Drug supplying Pharmacies.</u></b></p> <p>You may be aware that the Prostrate Cancer drug Abiraterone (Zytiga) is coming off patent soon.</p> <p>As a result of this Pharmacy Services has had to consider how best to support patients as we change to the generic product that has come onto the market.</p> <p>From the 1st of December patients will be supported with supply of the new drug from acute sites within NHS GGC which means that patients currently accessing community supply will need to be transitioned to the new pack and supply route.</p> <p>There will still be prescriptions live within the system and you may have still have active prescriptions for patients you are currently supplying. As such we ask that you continue to service these prescriptions as you would normally do HOWEVER please only order stock for the prescriptions that you have and do not forward plan as no new prescriptions will be forthcoming in the future. For any that have still to be processed please endorse the prescription as "ZYTIGA".</p> <p>We are currently in discussion around stock management and how we will deal with surplus stock in the unlikely event that this is an issue after the 1st of December. We will share any process with you as soon as it has been agreed.</p>


	<p>If you have any queries regarding any aspect of the transition arrangements please contact Mani on 0141-201-6046.</p> <p>Alan Harrison 15/09/2022</p>
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REMINDER	Medication Assisted Treatment Standards (Medicated Assisted Treatment) STANDARDS
	<p>Over the next few weeks, community pharmacies who provide Opiate Substitution Therapy (OST) will receive copies of the MAT (Medicated Assisted Treatment) Standards patient briefing leaflet. Supplies of these (based on the numbers of patients receiving supply from the individual pharmacy) will be delivered by ADRS drivers.</p> <p>Please provide a copy to all patients who are receiving OST and if there are any spare please put on display.</p> <p>If you or any member of your pharmacy team would like further information on the MAT Standards please access via the following link –</p> <p><a href="https://www.gov.scot/Topics/healthandcare/medication-assisted-treatment/mat-standards">Medication Assisted Treatment (MAT) standards: access, choice, support - gov.scot (www.gov.scot)</a></p> <p>NHS GGC ADRS Pharmacy Team 13/09/2022</p>

REMINDER	Shortages
	<p>We are aware of the high level of drug shortages currently which has grown quite drastically over the last year. We are fully appreciative of the work that community pharmacy teams carry out in trying to obtain stock from all sources. Please find below, some reminders of actions to consider when shortages occur -</p> <ol style="list-style-type: none"> <li>1. If a product can be found at a higher price than the tariff, please supply and ensure that this is recorded with CPS on their shortages page in order that negotiations with NSS can happen to influence changes in tariff prices;</li> <li>2. Be aware of single route supply lines. Where these are in place, a product is NOT in short supply - it is only available through one supplier and therefore should be obtained accordingly regardless of which wholesaler is involved. This also applies to normal lines – the item is not Out of stock or unavailable because the pharmacy is unable to access it from their own wholesaler - it may be available from others;</li> <li>3. On dealing with shortages, please consider rationing amounts to patients in order that a number of patients can gain access to medicines, albeit smaller quantities;</li> <li>4. Familiarise and utilise the "Medicines shortages guidance" document. Link noted below -</li> </ol> <p><a href="https://www.scot.nhs.uk/medicines/shortages/">Medicines Shortages Guidance (scot.nhs.uk)</a></p> <ol style="list-style-type: none"> <li>5. In the event of a shortage, be prepared to offer guidance as to what is available when contacting surgeries for an alternative.</li> </ol> <p>We hope that these reminders will help you manage patient care in your pharmacies</p> <p>Alan Harrison 13/09/2022</p>


<b>REMINDER</b>	<b>Updated Contact Details for Alcohol and Drug Recovery Services</b>
 ADRS Bases and Contacts during COVI	Please find attached updated contact details for Alcohol and Drug Recovery Services.  Amanda Laird 13/09/2022

<b>REMINDER</b>	<b>Update on medication switch from metolazone to Xaqua</b>
	Please be aware GG&C patients are being switched from unlicensed Metolazone to Xaqua (licensed product). There is a difference in bioavailability between the two products and as such we hope to manage this switch in a controlled manner.  If Metolazone is prescribed generically, please contact the surgery to highlight and confirm if the patient has yet been switched to Xaqua / which product should be supplied.  Carol Smart - Central Prescribing Team 12/09/2022







<b>REMINDER</b>	<b>Updated Pre-approved Price List for September 2022</b>
 Guide Prices for Commonly Requestec	Please find attached updated pre-approved list for September 2022.  Alison McAuley 12/09/2022





<b>REMINDER</b>	<b>PUBLIC HEALTH SERVICE: POSTER</b>
	Scottish Government has advised that there has been a delay to the next scheduled public health poster campaign.  Please continue to display the current Lung Cancer poster until further notice.  Janine Glen 08/09/2022

<b>REMINDER</b>	<b>Naloxone Administration</b>
	Yet again it has been shown what an important role Community Pharmacies can play in supporting emergency services within NHS GGC. The team in Gilbride's Pharmacy, Copland Road recently were asked by Scottish Ambulance call handlers to administer Naloxone to a patient who had collapsed. Well done to all involved.  A number of community pharmacies within NHS GGC hold a supply of naloxone for emergency use and are trained to identify signs and symptoms of opioid overdose. We would encourage all pharmacies within the network to do this. Further information can be found <a href="#">here</a>  We want to hear more of your success stories, so please let us know of any incidents like this or similar within your pharmacies, so that we can share across the network and beyond.  Alan Harrison 05/09/2022

<b>REMINDER</b>	<b>PHS Health Protection Alert 2022/28 - Increase in Gonorrhoea Diagnoses Across Scotland</b>
 PHS Health Protection Alert_Incr	Please find attached PHS Health Protection Alert 2022/28 for increased gonorrhoea diagnoses across Scotland.  05/09/2022

<b>REMINDER</b>	<b>Pre-Registration Pharmacy Technicians - Community Pharmacy Placements</b>
	<p>Thank you to those community pharmacies who registered their interest in supporting a Pre-registration Trainee Pharmacy Technician (PTPT).</p> <p>Placements have now been found for the current cohort, dependent on their allocated HSCP and home address to try and reduce travel wherever possible.</p> <p>We await guidance from Scottish Government on when we may be allocated funding to recruit our next cohort and anyone who registered their interest will remain on our reserve list and will be contacted to see if they can still accommodate a trainee if a placement is required within your area.</p> <p>Again, thank for your continued support for our trainees.</p> <p>Lynne Meldrum, Pharmacy Services Operational Lead, West Dunbartonshire HSCP 05/09/2022</p>

<b>REMINDER</b>	<b>NHS Pharmacy First Scotland Updated PGDs</b>
 PGD Fusidic Acid 2% Cream v2.pdf   PGD Nitrofurantoin v2.pdf   PGD Trimethoprim v2.pdf   Pharmacy First PGD Signature Sheet v2.pdf   NHS PFS Impetigo assessment form up   UTI PGD assessment form up	Please find the Scottish Government Circular regarding NHS Pharmacy First Scotland Updated PGDs (link below):  <a href="#">Additional Pharmaceutical Services NHS Pharmaceutical Services NHS Pharmacy First Scotland – Updated PGDs</a>  We have attached the three updated PGDs which support the new national service.  <b>Please note: To cut down on paper and to streamline the submission process, you only need to submit one signing sheet. This sheet <u>MUST</u> however contain separate signatures for each of the three PGDs showing that you have read, understood and accept the professional responsibility for each arrangement. Please sign and return the signing sheet by <u>Friday 7<sup>th</sup> October 2022</u>.</b>  The PGDs and further supporting documentation, can be found at the following link:  <a href="#">NHS Community Pharmacy Website (scot.nhs.uk)</a>  Lauren Keenan 30/08/2022

REMINDER	Unscheduled Care - PGD Version 29 – May 2022
 PGD v29 (May 2022).pdf  What's New V29.pdf  Individual Signing Sheet v29.pdf  Direct Referral contact numbers OOH	<p>We have been asked by NHS 24 to advise you that the National PGD for Urgent Provision of Current Prescribed Medicines, Appliances and ACBS products has been updated to version 29. This is now ONLY available electronically via the NHS Scotland Community Pharmacy internet site:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/">https://www.communitypharmacy.scot.nhs.uk/unscheduled-care/</a></p> <p>Please can you ensure that all pharmacy staff read the updates on the website. For an overview and explanation of the changes please review the “<b>What’s New</b>” section.</p> <p>Please ensure that all pharmacists read the new version of the PGD and complete <b>the individual signing sheet</b>. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>. Please note that all pharmacists, managers, relief managers and locum pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>NHS 24 would like to take this opportunity to thank contractors for their continued support in providing unscheduled care and to highlight the following points on the PGD and its use:</p> <ul style="list-style-type: none"> <li>• Please complete the individual signing sheet and tick each board you work in;</li> <li>• It is also important to name the main pharmacy you work in for each board area and return to each health board you wish to use the PGD in. Contractors must ensure that at least <u>one pharmacist names their premises or payment cannot be issued if a supply is made via the PGD;</u></li> <li>• Pharmacists have until <b>Friday 23<sup>rd</sup> September 2022</b> to sign version 29, after which payment for supply may be stopped if there are no pharmacists signed up to use the PGD in that pharmacy;</li> <li>• Individual pharmacists are reminded that they must sign the most recent version of the PGD; and</li> <li>• <u>If you do not complete and sign an individual signing sheet for each new version of the PGD, and continue to use the CPUS/CP4 forms, you will be acting illegally.</u></li> </ul> <p>Please ensure that all locums have signed and returned the individual signing sheet as soon as possible and that they are aware of the direct referral process in your board area, particularly if working at the weekends, rota days and over the Public Holiday periods. Please also ensure all pharmacy staff are aware of the direct referral process and the PGD, as they are often the first point of contact for many patients.</p> <p>Thank you for giving this matter your attention.</p> <p>Karen Armstrong, Contracts Administrator 30/08/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)