







PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- [Paracetamol PGD V6](#)
- [Service Provision - Christmas and New Year 2022/2023](#)
- [PCA \(P\)\(2022\) 28 - Serious shortage protocol extension: Estraderm MX 25 Microgram Patch](#)
- [PCA \(P\)\(2022\) 29 - Serious shortage protocol extension: Estraderm MX 100 Microgram Patch](#)
- [Are you considering applying to be an Independent Prescriber?](#)
- [PLEASE READ: Early Warning System – Analysis](#)
- [Medicine Supply Notices issued by the Department of Health](#)
- [Prescribing Team Update - Endorsing](#)

ACTION	Paracetamol PGD V6
 Summary of the main changes V6.pdf  Paracetamol V6 PGD.pdf  Paracetamol V6 Signing Sheet.pdf Attached	<p>The new, up-to-date PGD for Paracetamol is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk).</p> <p>The post-immunisation Paracetamol PGD has been updated to reflect some recent changes in guidance. Please find attached a summary of the main changes.</p> <p>Please ensure that all Pharmacists read the new version of the PGD and complete the individual signing sheet by Friday 21st October 2022. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot.</p> <p>Please note that all Pharmacists, Managers, Relief Managers and Locum Pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>Lauren Keenan 23/09/2022</p>

ACTION	Service Provision - Christmas and New Year 2022/2023
 Initial Provision Pro-Forma 2022-202: Attached	<p>PLEASE NOTE: Branches of Boots, Dickson's, Gilbride's, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to respond to this communication as this will be co-ordinated from a central point within your company.</p> <p>As you will be aware, the Board has a statutory responsibility to ensure that its population can access pharmacy services at all reasonable times and in keeping with previous years we, as a first step, are seeking to establish those of you who are planning to open on the public holiday dates shown in the table appearing on the attached pro-forma.</p>

Although 25th December and 1st January aren't officially public holidays, we expect that the majority of the CP network will close. Again we are keen to establish those of you that are planning to open and for what hours.

In keeping with previous years, the focus of provision of pharmaceutical services will be around the Out of Hours centres across the Board's area. On Christmas and New Year's days, a minimum 3 hour service will be required between midday and 3.00pm from at least one pharmacy within each designated area. On the Mondays (26th Dec and 2nd Jan), services will extend to 5.5 hours between midday and 5.30pm. This service will be provided by at least two pharmacies in the respective area opening for 3 hours each, with a half hour overlap.

We will only rota pharmacies to open if it is absolutely necessary (depending on the response we receive). Attached you will find a pro-forma. Please complete this to confirm which days you plan to provide pharmaceutical services over the key festive holiday dates.

*Responses will be consolidated and matched against the potential level of services required in each area. Where gaps are identified, we will endeavour to cover these with volunteers. Where there are no volunteers, we will rota pharmacies to open. Where there is an over provision of volunteers, **Payment will only be made to contractors who receive formal confirmation from the CPD Team by email.** Contractors receiving confirmation will be reimbursed for all agreed slots covered at the rate of £244.75 per hour. NHS24 and the Out of Hours Service will be notified of service provision.*


Please submit your completed pro-forma (even if you are intending to close on all days) by the date appearing on the form.





Janine Glen
04/10/2022

ACTION	PCA (P)(2022) 28 - Serious shortage protocol extension: Estraderm MX 25 Microgram Patch
	Serious shortage protocol extension: Estraderm MX® 25 Microgram Patch (scot.nhs.uk)
	30/09/2022

ACTION	PCA (P)(2022) 29 - Serious shortage protocol extension: Estraderm MX 100 Microgram Patch
	Serious shortage protocol extension: Estraderm MX® 100 Microgram Patch (scot.nhs.uk)
	<u>30/09/2022</u>

ACTION	Are you considering applying to be an Independent Prescriber?
	NHSGGC Pharmacy Services has a list of community pharmacy applicants for 2023 NES funding to complete the independent prescribing qualification. In the event of more places becoming available or people drop out, we are hoping to create a reserve list.
	Are you are thinking about prescribing? Offering Pharmacy First Plus services to your patients? Why not have a look at https://learn.nes.nhs.scot/35679 which provides information on the application process and make sure you sign up to the NES Mail Chimp Prescribing and clinical skills NHS Education for Scotland
	04/10/2022 Lorna Brown

ACTION	PLEASE READ: Early Warning System - Analysis
 <p>EWS - All HSCPs - July 2022.pdf</p> <p>Attached</p>	<p>The Board initiated the Early Warning Cascade on the 13th September 2022 regarding the Public Holiday for the funeral of Queen Elizabeth II on Monday 19th September 2022.</p> <p>Of the 29 cascade systems, 13 were successful. This represents a 44% success rate. I would like to thank those contractors who contributed to successfully completing the 13 cascades.</p> <p>On further scrutiny, we identified the following reasons for failure:-</p> <ul style="list-style-type: none"> • Last Pharmacy in cascade did not call Master Station; • Last Pharmacy in the cascade tried repeatedly to get through to the master station and gave up; • Master Station failed to confirm completion with the CPD Team; • Locum did not know that the cascade process had to be followed; • Regular Pharmacist not in, message was not passed onto the next Pharmacy; and • Unable to get through to the next Pharmacy on the list and gave up. <p>We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however the Early Warning System is specifically used in emergent situations and the transfer of information is imperative.</p> <p>I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.</p> <p>04/10/2022 Michelle Cooper</p>

IMPORTANT INFORMATION	Medicine Supply Notices issued by the Department of Health
 <p>MSN_2022_081 Nafarelin nasal spray_</p>  <p>MSN_2022_079 dulaglutide all strengt</p>  <p>MSN_2022_080_ Semaglutide (Ozempi</p>  <p>MSN_2022_082 Dioralyte oral rehydra</p> <p>Attached</p>	<p>The Department of Health has issued out the following Medicine Supply Notices (MSN) which provide advice on the supply problem, and potential re-supply information.</p> <p>NB There has been no Scottish Government advice published to date. Some information contained in the MSN may relate to NHS England and may not be applicable.</p> <p>Medicine Supply Problems (scot.nhs.uk)</p> <p>Alison McAuley 04/10/2022</p>

UPDATE	Prescribing Team Update - Endorsing
	<p>Endorsing is the means in which community pharmacies can ensure correct and appropriate payment for items dispensed and services offered to patients. Accurate endorsing is the responsibility of the contractor prior to submission of the form to PSD for payment.</p> <p>There are two ways to endorse – electronically via your PMR and ePharmacy messages and on paper. However, as we move to dominant process of automation and into a paper lite service, electronic endorsing takes precedence and we will shortly come to a point in time where the paper is no longer used for payment purposes.</p> <p>It is therefore vital that all pharmacy team members involved in dispensing process are aware of how to endorse correctly using the electronic system.</p> <p>For many cases, the PMR will automatically endorse and all ePharmacy claims come with quantity and pack size as part of the claim message. This means that it is vital that the pack size selected at labelling corresponds correctly to the pack size being dispensed and will ensure that there is correct remuneration for that pack size.</p> <p>It is also important when endorsing to add any additional endorsements to the claim message as the PMR will not do it automatically. This is particularly important for “specials” or unlicensed medicines. You must electronically endorse the invoice price and claim for any relevant out of pocket or handling charges by adding to the claim message.</p> <p>There is a very helpful endorsing guide to help with all the claims that a CP may need to make and is available here. Community Pharmacy Scotland also have a very helpful section on their website on endorsing that is worth looking at.</p> <p>Please ensure that you are familiar with the processes for correctly endorsing as this may be subject to payment verification checks.</p> <p>In the event that the strength or quantity is changed e.g for a short supply, ensure that the correct item which was dispensed is claimed electronically and endorse with the appropriate PC or PNC as required. Any items dispensed under the SSP protocols have additional endorsing requirements.</p> <p>Key messages on endorsing:</p> <ul style="list-style-type: none"> · Electronic endorsing trumps paper – you must ensure that you electronically endorse and matches the paper. · Serial prescriptions – only accept electronic endorsing. · For items not dispensed or collected, you must endorse the item as NC or ND so as not to be incorrectly paid for an item that was not dispensed. · Ensure the correct pack size is added to the message. · Remember to send your claim message at point of handover or after medication has been supplied to the patient. <p>Elaine Paton 04/10/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to gqc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@gqc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Thursday 6th October 2022



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In this edition –

- **Service Provision - Christmas and New Year 2022/2023**
- **Semaglutide Shortage: Contact Number**
- **Paracetamol PGD V6**
- **UPDATE to PGD V2: Flu Vaccination Service**

ACTION

Service Provision - Christmas and New Year 2022/2023



Initial Provision
Pro-Forma 2022-202:
Attached

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	<p>Please submit your completed pro-forma (even if you are intending to close on all days) by the date appearing on the form.</p> <p>Janine Glen 04/10/2022</p>
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ACTION	Semaglutide Shortage: Contact Number
	<p>You will be aware that semaglutide sc 1mg weekly will not be available until 2023.</p> <p>Novo Nordisk advises there is sufficient stock in the UK of semaglutide sc 0.5mg weekly. Although it may need moved around wholesalers to meet the need.</p> <p>Novo Nordisk customer care phone line to get stock is 0800 0232573.</p> <p>There will be a need to request higher quotas given more patients will be on the 0.5mg weekly strength.</p> <p>Alison McAulay @ the Pharmacy Central Team contacted Alliance on Monday to advise them of the situation.</p> <p>I hope this is helpful.</p> <p>Sheila Tennant 05/10/2022</p>


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ACTION	UPDATE to PGD V1.2: Flu Vaccination Service
 Inactivated Flu signature sheet 2022-  PGD Admin of inactivated Influenza \ Attached	<p>Please find attached Version 1.2 of the PGD relating to this year's FLU service delivery. (Version 1.2 supersedes Version 1.1)</p> <p>Please note the changes on Page 1 within the PGD document.</p> <p>We would be grateful if every pharmacist involved in the service could read and sign the attached version of this PGD, and return the authorisation form, using the contact details provided.</p>

	<p>We ask that you complete and return the Signature Sheet as soon as possible and certainly before: Friday 14th October 2022</p> <p>Thank you once again for your interest in the provision of this very important service.</p> <p>Mani Narwan 06/10/2022</p>
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REMINDERS AND UPDATES:

REMINDER	Are you considering applying to be an Independent Prescriber?
	<p>NHSGGC Pharmacy Services has a list of community pharmacy applicants for 2023 NES funding to complete the independent prescribing qualification. In the event of more places becoming available or people drop out, we are hoping to create a reserve list.</p> <p>Are you are thinking about prescribing? Offering Pharmacy First Plus services to your patients? Why not have a look at https://learn.nes.nhs.scot/35679 which provides information on the application process and make sure you sign up to the NES Mail Chimp Prescribing and clinical skills NHS Education for Scotland</p> <p>04/10/2022 Lorna Brown</p>

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04/10/2022
Michelle Cooper

REMINDER

Medicine Supply Notices issued by the Department of Health



MSN_2022_081
Nafarelin nasal spray_



MSN_2022_079
dulaglutide all strengt



MSN_2022_080_
Semaglutide (Ozempi



MSN_2022_082
Dioralyte oral rehydra

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[Medicine Supply Problems \(scot.nhs.uk\)](https://www.scot.nhs.uk/medicinesupplyproblems/)

Alison McAuley
04/10/2022

REMINDER

Prescribing Team Update - Endorsing

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	<p>appropriate PC or PNC as required. Any items dispensed under the SSP protocols have additional endorsing requirements.</p> <p>Key messages on endorsing:</p> <ul style="list-style-type: none"> · Electronic endorsing trumps paper – you must ensure that you electronically endorse and matches the paper. · Serial prescriptions – only accept electronic endorsing. · For items not dispensed or collected, you must endorse the item as NC or ND so as not to be incorrectly paid for an item that was not dispensed. · Ensure the correct pack size is added to the message. · Remember to send your claim message at point of handover or after medication has been supplied to the patient. <p>Elaine Paton 04/10/2022</p>
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REMINDER	All Contractors – July eSchedules
	<p>As a consequence of varying technical issues which we are currently in the process of addressing, your e-Schedules payment report data will be ready and sent out by week ending 7th October 2022. There will be no impact on your payment or payment dates. Apologies for any inconvenience this may cause.</p> <p>NSS ePharmacy Customer Services 29/09/2022</p>

REMINDER	Update Re Formulary Change to Dry Eye Products
 <p>CP Communication - Tuesday 31st May 2022 Attached</p>	<p>Following the update to the Dry Eye section of NHS GGC's Formulary (previously communicated on 31st May 2022, there will now be a gradual change over to the new preparations. Please review and adjust your stock accordingly.</p> <p>Pamela MacIntyre 28/09/2022</p>

REMINDER

eHealth IT Services – New ‘Service Now’ Reporting Tool

CONTRACTOR SERVICES
WE ARE MOVING TO A NEW WAY OF CONTACTING US

SERVICE NOW
Service Now is an online reporting tool that you can use to report any NHS IT issues or request assistance you require with account set-up, IT installation, and training.

WHY?

- It's quick and easy to use.
- You can log a call at a time that's convenient for you.
- It can be accessed from anywhere and on any device with internet access.
- You can review any updates on your call and see details of the work/investigations being carried out.

WHEN?

- From **3rd October** all Dental, Optometry and Pharmacy sites will be provided with a Service Now account.
- This will be the new way you report issues and request help.
- For a short period both the new service and the existing phone line will run in tandem, after this time the phone line will be discontinued.

WHAT NEXT?

- Check your Generic Mailbox for an email titled **Your GGC eHelp Login Details**, this will contain the web address you use and your login details. This will be sent out in the coming days.
- Click on the Set Password link, choose a password and then log into your account.
- Explore the video's below that detail how to use Service Now.

Please note sites will need to log calls on behalf of locum staff. Can you please ensure that correct mobile telephone numbers are added for any calls for these users.

[Service Now - How to access your account](#)

[Service Now - Logging on and updating your details](#)

[Service Now - How to log a call](#)

29/09/2022

REMINDER

Blood Glucose Meters & Test Strips Formulary Update



BGM_Formulary_2022 final.pdf

Attached

Following an update to the NHS GGC Blood Glucose Meter & Strip Formulary there will be a gradual change over the coming months to the new formulary meters and strips for people with type 2 Diabetes.

The new formulary strips are **Contour Plus Test Strips** and **Glucofix Tech Sensor**.

Glucomen Areo Sensors & CareSens Pro Strips are still on formulary for the combined glucose & ketone meters.

The **Palmdoc2 meter and strips** are an option for those who are visibly impaired; it has a speaking function in English, Bengali, Polish, Urdu and Arabic.

There will be a gradual reduction in the use of **GlucorX Nexus** strips as patients move to the new meters.

	<p>Technology has advanced such that the new meters have Bluetooth technology (excl. Palmdoc2) and link easily to apps to support the management of diabetes. The Contour Plus Blue meter allows for a second blood sample to be added to the strip. The Red, Amber & Green indicators advise if blood glucose levels are within range.</p> <p>All connect to Diasend to monitor trends in blood glucose and enable data sharing with diabetes specialists.</p> <p>You may begin to see requests for the new strips coming out initially from clinics. The switch activity in Primary Care will be gradual, with pockets starting from the end of November and running over the first half of 2023.</p> <p>Companies have been asked to ensure quotas do not affect the supply model into community pharmacies. They have assured us they have sufficient stock to support the anticipated growth in demand.</p> <p>Thank you in advance for your support with this change.</p> <p>Sheila Tennant 27/09/2022</p>
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REMINDER	Business Continuity Plan (BCP)
	<p>As you will be aware, contingency planning for a range of risks is a key business activity to ensure essential services continue to be provided and maintained in an emergency such as a fire, flood or for example recently - a car going through the front window of a pharmacy. The recent incident provides a timely opportunity to remind community pharmacies that they should have an up-to-date Business Continuity Plan (BCP).</p> <p>This should be a relatively simple process for most contractors given the Board conducted an update exercise earlier this year and provided funding for the submission of an up-to-date Plan. In the unlikely event that you have not established a Plan using the most up-to-date template; you will find this here.</p> <p>As part of business continuity planning, we have previously asked you to consider a "buddy" system. This "buddy" system would involve discussing with a fellow contractor in the proximity of your pharmacy and within your local community, to identify where you could help and support each other in times of difficulty. Based on what we have seen over the years, it is even more important that a relationship like this is in place to ensure that the continuity of patient care within communities can be maintained wherever possible. Therefore, we kindly ask that a "buddy" pharmacy is written into each of your Business Continuity Plans when preparing for winter this year.</p> <p>Alan Harrison 27/09/2022</p>

REMINDER	Q2 - Advanced Notification – Q4 Customer Complaints / Whistleblowing
	<p>Q2 Customer Complaints / Whistleblowing, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 26th September 2022.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor</p>

20/09/2022

REMINDER

Implementing Serial Prescribing in Care Homes - Webinar



Programme for
Implementing Serial P

Please find below details for the rescheduled webinar that was postponed from August:

DATE: Wednesday 5th October 2022

TIME: 1.00pm – 2.00pm

TEAMS LINK: [Click here to join the meeting](#)

A programme for the session is attached.

I look forward to seeing you there.

Pamela Macintyre

20/09/2022

REMINDER

Change to Supply Route of the Prostrate Cancer drug Abiraterone (Zytiga)

For the attention of Oncology Drug supplying Pharmacies.

You may be aware that the Prostrate Cancer drug Abiraterone (Zytiga) is coming off patent soon.

As a result of this Pharmacy Services has had to consider how best to support patients as we change to the generic product that has come onto the market.

From the 1st of December patients will be supported with supply of the new drug from acute sites within NHS GGC which means that patients currently accessing community supply will need to be transitioned to the new pack and supply route.

There will still be prescriptions live within the system and you may have still have active prescriptions for patients you are currently supplying. As such we ask that you continue to service these prescriptions as you would normally do HOWEVER please only order stock for the prescriptions that you have and do not forward plan as no new prescriptions will be forthcoming in the future. For any that have still to be processed please endorse the prescription as "ZYTIGA".

We are currently in discussion around stock management and how we will deal with surplus stock in the unlikely event that this is an issue after the 1st of December. We will share any process with you as soon as it has been agreed.

If you have any queries regarding any aspect of the transition arrangements please contact Mani on 0141-201-6046.

Alan Harrison

15/09/2022

REMINDER


Medication Assisted Treatment Standards (Medicated Assisted Treatment) STANDARDS

Over the next few weeks, community pharmacies who provide Opiate Substitution Therapy (OST) will receive copies of the MAT (Medicated Assisted Treatment) Standards patient briefing leaflet. Supplies of these (based on the numbers of patients receiving supply from the individual pharmacy) will be delivered by ADRS drivers.

Please provide a copy to all patients who are receiving OST and if there are any spare please put on display.

	<p>If you or any member of your pharmacy team would like further information on the MAT Standards please access via the following link –</p> <p>Medication Assisted Treatment (MAT) standards: access, choice, support - gov.scot (www.gov.scot)</p> <p>NHS GGC ADRS Pharmacy Team 13/09/2022</p>
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REMINDER	Shortages
	<p>We are aware of the high level of drug shortages currently which has grown quite drastically over the last year. We are fully appreciative of the work that community pharmacy teams carry out in trying to obtain stock from all sources. Please find below, some reminders of actions to consider when shortages occur -</p> <ol style="list-style-type: none"> 1. If a product can be found at a higher price than the tariff, please supply and ensure that this is recorded with CPS on their shortages page in order that negotiations with NSS can happen to influence changes in tariff prices; 2. Be aware of single route supply lines. Where these are in place, a product is NOT in short supply - it is only available through one supplier and therefore should be obtained accordingly regardless of which wholesaler is involved. This also applies to normal lines – the item is not Out of stock or unavailable because the pharmacy is unable to access it from their own wholesaler - it may be available from others; 3. On dealing with shortages, please consider rationing amounts to patients in order that a number of patients can gain access to medicines, albeit smaller quantities; 4. Familiarise and utilise the "Medicines shortages guidance" document. Link noted below - <p>Medicines Shortages Guidance (scot.nhs.uk)</p> <ol style="list-style-type: none"> 5. In the event of a shortage, be prepared to offer guidance as to what is available when contacting surgeries for an alternative. <p>We hope that these reminders will help you manage patient care in your pharmacies</p> <p>Alan Harrison 13/09/2022</p>

REMINDER	Updated Contact Details for Alcohol and Drug Recovery Services
 <p>ADRS Bases and Contacts during COVI</p>	<p>Please find attached updated contact details for Alcohol and Drug Recovery Services.</p> <p>Amanda Laird 13/09/2022</p>

REMINDER	Update on medication switch from metolazone to Xaqua
	<p>Please be aware GG&C patients are being switched from unlicensed Metolazone to Xaqua (licensed product). There is a difference in bioavailability between the two products and as such we hope to manage this switch in a controlled manner.</p> <p>If Metolazone is prescribed generically, please contact the surgery to highlight and confirm if the patient has yet been switched to Xaqua / which product should be supplied.</p>

	Carol Smart - Central Prescribing Team 12/09/2022
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REMINDER	Updated Pre-approved Price List for September 2022
 Guide Prices for Commonly Requested	Please find attached updated pre-approved list for September 2022. Alison McAuley 12/09/2022

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update



Date: Tuesday 11th October 2022




PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **UPDATE to PGD V1.2: Flu Vaccination Service**
- **Service Provision - Christmas and New Year 2022/2023**
- **Short Survey – Re-Evaluation of Communications Update**
- **DRUG ALERT - No. EL (22)A/ 41 Action Within 48 Hour s Class 2 Medicines Recall: Aventis Pharma Limited (t/a Sanofi), Stemetil 5mg/5ml Syrup**
- **Learning Opportunity in Cancer Care**
- **Semaqlutide Shortage: Contact Number**
- **Abbott Ensure Plus Milkshake Style - Raspberry Flavour - Discontinued End October 2022**

ACTION	UPDATE to PGD V1.2: Flu Vaccination Service
 <p>Inactivated Flu signature sheet 2022-</p>  <p>PGD Admin of inactivated Influenza v</p> <p>Attached</p>	<p>Please find attached Version 1.2 of the PGD relating to this year's FLU service delivery. (Version 1.2 supersedes Version 1.1)</p> <p>Please note the changes on Page 1 within the PGD document.</p> <p>We would be grateful if every pharmacist involved in the service could read and sign the attached version of this PGD, and return the authorisation form, using the contact details provided.</p> <p>We ask that you complete and return the Signature Sheet as soon as possible and certainly before: Friday 14th October 2022</p> <p>Thank you once again for your interest in the provision of this very important service.</p> <p>Mani Narwan 06/10/2022</p>

ACTION	Service Provision - Christmas and New Year 2022/2023
 <p>Initial Provision Pro-Forma 2022-202:</p> <p>Attached</p>	<p>PLEASE NOTE: Branches of Boots, Dickson's, Gilbride's, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to respond to this communication as this will be co-ordinated from a central point within your company.</p> <p>As you will be aware, the Board has a statutory responsibility to ensure that its population can access pharmacy services at all reasonable times and in keeping with previous years we, as a first step, are seeking to establish those of you who are planning to open on the public holiday dates shown in the table appearing on the attached pro-forma.</p>

Although 25th December and 1st January aren't officially public holidays, we expect that the majority of the CP network will close. Again we are keen to establish those of you that are planning to open and for what hours.

In keeping with previous years, the focus of provision of pharmaceutical services will be around the Out of Hours centres across the Board's area. On Christmas and New Year's days, a minimum 3 hour service will be required between midday and 3.00pm from at least one pharmacy within each designated area. On the Mondays (26th Dec and 2nd Jan), services will extend to 5.5 hours between midday and 5.30pm. This service will be provided by at least two pharmacies in the respective area opening for 3 hours each, with a half hour overlap.

We will only rota pharmacies to open if it is absolutely necessary (depending on the response we receive). Attached you will find a pro-forma. Please complete this to confirm which days you plan to provide pharmaceutical services over the key festive holiday dates.

*Responses will be consolidated and matched against the potential level of services required in each area. Where gaps are identified, we will endeavour to cover these with volunteers. Where there are no volunteers, we will rota pharmacies to open. Where there is an over provision of volunteers, **Payment will only be made to contractors who receive formal confirmation from the CPD Team by email.** Contractors receiving confirmation will be reimbursed for all agreed slots covered at the rate of £244.75 per hour. NHS24 and the Out of Hours Service will be notified of service provision.*

Please submit your completed pro-forma (even if you are intending to close on all days) by the date appearing on the form.

Janine Glen
04/10/2022

ACTION

Short Survey – Re-Evaluation of Communications Update

The Communications Update was introduced nearly two years ago in response to feedback from the community pharmacy network during the height of the COVID19 pandemic. The current format/frequency was developed in response to an initial evaluation of the process which we undertook in February 2021.

We are keen to link in with the network again to establish if there are further improvements we can make and would ask that you take ten minutes to complete a very short Webropol survey (link below). This will allow us to make further evaluations of the current process and consider any suggestions for improvement.

The survey will be open until **Friday 11th November 2022**. We are keen to hear from as many of you as possible.

Thank you for your continued co-operation.

<https://link.webpolsurveys.com/S/921DDB9E38964B76>

Janine Glen
07/10/2022

ACTION

DRUG ALERT - No. EL (22)A/ 41 Action Within 48 Hours Class 2 Medicines Recall: Aventis Pharma Limited (t/a Sanofi), Stemetil 5mg/5ml Syrup

[Class 2 Medicines Recall: Aventis Pharma Limited \(t/a Sanofi\), Stemetil 5mg/5ml Syrup, EL\(22\)A/41 - GOV.UK \(www.gov.uk\)](#)

ACTION	Learning Opportunity in Cancer Care
	<p>The British Oncology Pharmacy Association (BOPA) recently had their conference at the beginning of October and were highlighting to pharmacists an e-learning platform which supports pharmacy colleagues' better understanding of Cancer.</p> <p>Let's Communicate Cancer is free and easily accessible e-learning where you can learn about cancer from basics to detail. It is presented as bite-sized videos, animation, quizzes and slide shows. The e-learning will give you confidence and knowledge to help your cancer patients – from early diagnosis through to treatment.</p> <p>Let's Communicate Cancer is aimed at ALL staff working in the pharmacy and beyond.</p> <p>You can access the platform via the following link -</p> <p>https://www.bopa.org.uk/new-e-learning-lets-communicate-cancer/</p> <p>11/10/2022</p>

IMPORTANT INFORMATION	Semaglutide Shortage: Contact Number
	<p>You will be aware that semaglutide sc 1mg weekly will not be available until 2023.</p> <p>Novo Nordisk advises there is sufficient stock in the UK of semaglutide sc 0.5mg weekly. Although it may need moved around wholesalers to meet the need.</p> <p>Novo Nordisk customer care phone line to get stock is 0800 0232573.</p> <p>There will be a need to request higher quotas given more patients will be on the 0.5mg weekly strength.</p> <p>Alison McAulay @ the Pharmacy Central Team contacted Alliance on Monday to advise them of the situation.</p> <p>Sheila Tennant 11/10/2022</p>

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	Una Cuthbert - Dietetic Manager Prescribing 11/10/2022
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- **Reduced Availability of Disulfiram**
- **Class 4 Medicines Defect Information: Flamingo Pharma UK Ltd, Ibuprofen 400mg Tablets, Paracetamol 500mg Tablets (Caplets), EL (22)A/43**
- **Class 2 Medicines Recall: hameln pharma ltd, Amiodarone Hydrochloride 50 mg/ml Concentrate for Solution for Injection/Infusion, EL (22)A/42**

ACTION	Reduced Availability of Disulfiram
	<p>Just to notify community pharmacies that there is currently reduced availability of disulfiram. It is only available from Phoenix Healthcare and out of stock at alternative wholesalers.</p> <p>If you work at Boots or Lloyds Pharmacies and are unable to order from Phoenix please contact and discuss this with your area manger.</p> <p>The Central Prescribing team will continue to monitor this and update as they receive information. If any Pharmacies are not able to procure the licensed product via the usual routes, please contact the prescribing team at prescribing@ggc.scot.nhs.uk</p> <p>Please contact carron.grogan@ggc.scot.nhs for any further information or support with disulfiram.</p> <p>Carron Grogan - Advanced Pharmacist, ADRS Pharmacy Team 13/10/2022</p>

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REMINDERS AND UPDATES:




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 Inactivated Flu signature sheet 2022-  PGD Admin of inactivated Influenza v	<p>Please find attached Version 1.2 of the PGD relating to this year's FLU service delivery. (Version 1.2 supersedes Version 1.1)</p> <p>Please note the changes on Page 1 within the PGD document.</p> <p>We would be grateful if every pharmacist involved in the service could read and sign the attached version of this PGD, and return the authorisation form, using the contact details provided.</p> <p>We ask that you complete and return the Signature Sheet as soon as possible and certainly before: Friday 14th October 2022</p> <p>Thank you once again for your interest in the provision of this very important service.</p> <p>Mani Narwan 06/10/2022</p>

REMINDER	Paracetamol PGD V6
 Summary of the main changes V6.pd  Paracetamol V6 PGD.pdf  Paracetamol V6 Signing Sheet.pdf	<p>The new, up-to-date PGD for Paracetamol is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk).</p> <p>The post-immunisation Paracetamol PGD has been updated to reflect some recent changes in guidance. Please find attached a summary of the main changes.</p> <p>Please ensure that all Pharmacists read the new version of the PGD and complete the individual signing sheet by Friday 21st October 2022. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email gqc.cpdevteam@nhs.scot.</p> <p>Please note that all Pharmacists, Managers, Relief Managers and Locum Pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>Lauren Keenan 05/10/2022</p>


REMINDER	Semaglutide Shortage: Contact Number
	<p>You will be aware that semaglutide sc 1mg weekly will not be available until 2023.</p> <p>Novo Nordisk advises there is sufficient stock in the UK of semaglutide sc 0.5mg weekly. Although it may need moved around wholesalers to meet the need.</p> <p>Novo Nordisk customer care phone line to get stock is 0800 0232573.</p>



	<p>There will be a need to request higher quotas given more patients will be on the 0.5mg weekly strength.</p> <p>Alison McAulay @ the Pharmacy Central Team contacted Alliance on Monday to advise them of the situation.</p> <p>I hope this is helpful.</p> <p>Sheila Tennant 05/10/2022</p>
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REMINDER	Are you considering applying to be an Independent Prescriber?
	<p>NHSGGC Pharmacy Services has a list of community pharmacy applicants for 2023 NES funding to complete the independent prescribing qualification. In the event of more places becoming available or people drop out, we are hoping to create a reserve list.</p>

	<p>Are you are thinking about prescribing? Offering Pharmacy First Plus services to your patients? Why not have a look at https://learn.nes.nhs.scot/35679 which provides information on the application process and make sure you sign up to the NES Mail Chimp Prescribing and clinical skills NHS Education for Scotland</p> <p>04/10/2022 Lorna Brown</p>
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REMINDER	PLEASE READ: Early Warning System - Analysis
 <p>EWS - All HSCPs - July 2022.pdf</p>	<p>The Board initiated the Early Warning Cascade on the 13th September 2022 regarding the Public Holiday for the funeral of Queen Elizabeth II on Monday 19th September 2022.</p> <p>Of the 29 cascade systems, 13 were successful. This represents a 44% success rate. I would like to thank those contractors who contributed to successfully completing the 13 cascades.</p> <p>On further scrutiny, we identified the following reasons for failure:-</p> <ul style="list-style-type: none"> • Last Pharmacy in cascade did not call Master Station; • Last Pharmacy in the cascade tried repeatedly to get through to the master station and gave up; • Master Station failed to confirm completion with the CPD Team; • Locum did not know that the cascade process had to be followed; • Regular Pharmacist not in, message was not passed onto the next Pharmacy; and • Unable to get through to the next Pharmacy on the list and gave up. <p>We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however the Early Warning System is specifically used in emergent situations and the transfer of information is imperative.</p> <p>I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.</p> <p>04/10/2022 Michelle Cooper</p>

REMINDER	Medicine Supply Notices issued by the Department of Health
 <p>MSN_2022_081 Nafarelin nasal spray.</p>  <p>MSN_2022_079 dulaglutide all strengt</p>	<p>The Department of Health has issued out the following Medicine Supply Notices (MSN) which provide advice on the supply problem, and potential re-supply information.</p> <p>NB There has been no Scottish Government advice published to date. Some information contained in the MSN may relate to NHS England and may not be applicable.</p> <p>Medicine Supply Problems (scot.nhs.uk)</p>



MSN_2022_080_
Semaglutide (Ozempi)



MSN_2022_082
Dioralyte oral rehydra

Alison McAuley
04/10/2022

REMINDER

Prescribing Team Update - Endorsing

Endorsing is the means in which community pharmacies can ensure correct and appropriate payment for items dispensed and services offered to patients. Accurate endorsing is the responsibility of the contractor prior to submission of the form to PSD for payment.

There are two ways to endorse – electronically via your PMR and ePharmacy messages and on paper. However, as we move to dominant process of automation and into a paper lite service, electronic endorsing takes precedence and we will shortly come to a point in time where the paper is no longer used for payment purposes.

It is therefore vital that all pharmacy team members involved in dispensing process are aware of how to endorse correctly using the electronic system.

For many cases, the PMR will automatically endorse and all ePharmacy claims come with quantity and pack size as part of the claim message. This means that it is vital that the pack size selected at labelling corresponds correctly to the pack size being dispensed and will ensure that there is correct remuneration for that pack size.

It is also important when endorsing to add any additional endorsements to the claim message as the PMR will not do it automatically. This is particularly important for “specials” or unlicensed medicines. You must electronically endorse the invoice price and claim for any relevant out of pocket or handling charges by adding to the claim message.

There is a very helpful endorsing guide to help with all the claims that a CP may need to make and is available here. Community Pharmacy Scotland also have a very helpful section on their website on endorsing that is worth looking at.

Please ensure that you are familiar with the processes for correctly endorsing as this may be subject to payment verification checks.

In the event that the strength or quantity is changed e.g for a short supply, ensure that the correct item which was dispensed is claimed electronically and endorse with the appropriate PC or PNC as required. Any items dispensed under the SSP protocols have additional endorsing requirements.

Key messages on endorsing:

- Electronic endorsing trumps paper – you must ensure that you electronically endorse and matches the paper.
- Serial prescriptions – only accept electronic endorsing.
- For items not dispensed or collected, you must endorse the item as NC or ND so as not to be incorrectly paid for an item that was not dispensed.
- Ensure the correct pack size is added to the message.

• Remember to send your claim message at point of handover or after medication has been supplied to the patient.

Elaine Paton
04/10/2022

REMINDER

All Contractors – July eSchedules

As a consequence of varying technical issues which we are currently in the process of addressing, your e-Schedules payment report data will be ready and sent out by week ending 7th October 2022. There will be no impact on your payment or payment dates. Apologies for any inconvenience this may cause.

NSS ePharmacy Customer Services
29/09/2022

REMINDER

eHealth IT Services – New ‘Service Now’ Reporting Tool

CONTRACTOR SERVICES
WE ARE MOVING TO A NEW WAY OF CONTACTING US

SERVICE NOW
Service Now is an online reporting tool that you can use to report any NHS IT issues or request assistance you require with account set-up, IT installation, and training.

WHY?

- It's quick and easy to use.
- You can log a call at a time that's convenient for you.
- It can be accessed from anywhere and on any device with internet access.
- You can review any updates on your call and see details of the work/investigations being carried out.

WHEN?

- From **3rd October** all Dental, Optometry and Pharmacy sites will be provided with a Service Now account.
- This will be the new way you report issues and request help.
- For a short period both the new service and the existing phone line will run in tandem, after this time the phone line will be discontinued.


WHAT NEXT?


- Check your Generic Mailbox for an email titled **Your GGC eHelp Login Details**, this will contain the web address you use and your login details. This will be sent out in the coming days.
- Click on the **Set Password** link, choose a password and then log into your account.
- Explore the video's below that detail how to use Service Now.

Please note sites will need to log calls on behalf of locum staff. Can you please ensure that correct mobile telephone numbers are added for any calls for these users.

[Service Now - How to access your account](#)

	<p>Service Now - Logging on and updating your details</p> <p>Service Now - How to log a call</p> <p>29/09/2022</p>
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REMINDER	Update Re Formulary Change to Dry Eye Products
 <p>CP Communication - Tuesday 31st May 2022 Attached</p>	<p>Following the update to the Dry Eye section of NHS GGC's Formulary (previously communicated on 31st May 2022, there will now be a gradual change over to the new preparations. Please review and adjust your stock accordingly.</p> <p>Pamela MacIntyre 28/09/2022</p>

REMINDER	Blood Glucose Meters & Test Strips Formulary Update
 <p>BGM_Formulary_2022 final.pdf Attached</p>	<p>Following an update to the NHS GGC Blood Glucose Meter & Strip Formulary there will be a gradual change over the coming months to the new formulary meters and strips for people with type 2 Diabetes.</p> <p>The new formulary strips are Contour Plus Test Strips and Glucofix Tech Sensor.</p> <p>Glucomen Aro Sensors & CareSens Pro Strips are still on formulary for the combined glucose & ketone meters.</p> <p>The Palmdoc2 meter and strips are an option for those who are visibly impaired; it has a speaking function in English, Bengali, Polish, Urdu and Arabic.</p> <p>There will be a gradual reduction in the use of GlucoRx Nexus strips as patients move to the new meters.</p> <p>Technology has advanced such that the new meters have Bluetooth technology (excl. Palmdoc2) and link easily to apps to support the management of diabetes. The Contour Plus Blue meter allows for a second blood sample to be added to the strip. The Red, Amber & Green indicators advise if blood glucose levels are within range.</p> <p>All connect to Diasend to monitor trends in blood glucose and enable data sharing with diabetes specialists.</p> <p>You may begin to see requests for the new strips coming out initially from clinics. The switch activity in Primary Care will be gradual, with pockets starting from the end of November and running over the first half of 2023.</p> <p>Companies have been asked to ensure quotas do not affect the supply model into community pharmacies. They have assured us they have sufficient stock to support the anticipated growth in demand.</p> <p>Thank you in advance for your support with this change.</p> <p>Sheila Tennant 27/09/2022</p>

REMINDER	Business Continuity Plan (BCP)
	<p>As you will be aware, contingency planning for a range of risks is a key business activity to ensure essential services continue to be provided and maintained in an emergency</p>

	<p>such as a fire, flood or for example recently - a car going through the front window of a pharmacy. The recent incident provides a timely opportunity to remind community pharmacies that they should have an up-to-date Business Continuity Plan (BCP).</p> <p>This should be a relatively simple process for most contractors given the Board conducted an update exercise earlier this year and provided funding for the submission of an up-to-date Plan. In the unlikely event that you have not established a Plan using the most up-to-date template; you will find this here.</p> <p>As part of business continuity planning, we have previously asked you to consider a “buddy” system. This “buddy” system would involve discussing with a fellow contractor in the proximity of your pharmacy and within your local community, to identify where you could help and support each other in times of difficulty. Based on what we have seen over the years, it is even more important that a relationship like this is in place to ensure that the continuity of patient care within communities can be maintained wherever possible. Therefore, we kindly ask that a "buddy" pharmacy is written into each of your Business Continuity Plans when preparing for winter this year.</p> <p>Alan Harrison 27/09/2022</p>
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REMINDER	Q2 - Advanced Notification – Q4 Customer Complaints / Whistleblowing
	<p>Q2 Customer Complaints / Whistleblowing, for the collection of information relating to the Patient Rights (Scotland) Act 2011 will be sent week commencing Monday 26th September 2022.</p> <p>You should note that submission of this information is a contractual requirement and as such you should complete the Webropol survey within the timescale which will appear in the covering message.</p> <p>Thank you for your continued co-operation.</p> <p>Michelle Cooper – Contracts Supervisor 20/09/2022</p>

REMINDER	Implementing Serial Prescribing in Care Homes - Webinar
 <p>Programme for Implementing Serial F</p>	<p>Please find below details for the rescheduled webinar that was postponed from August:</p> <p>DATE: Wednesday 5th October 2022 TIME: 1.00pm – 2.00pm TEAMS LINK: Click here to join the meeting</p> <p>A programme for the session is attached.</p> <p>I look forward to seeing you there.</p> <p>Pamela Macintyre 20/09/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to gqc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to:






PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **Medicine Supply Problems**
- **NHSGGC Pharmaceutical List as at 3rd October 2022**
- **Class 2 Medicines Recall: hameln pharma ltd, Amiodarone Hydrochloride 50 mg/ml Concentrate for Solution for Injection/Infusion, EL (22)A/42**
- **Class 4 Medicines Defect Information: Flamingo Pharma UK Ltd, Ibuprofen 400mg Tablets, Paracetamol 500mg Tablets (Caplets), EL (22)A/43**
- **CPNSS**
- **Reduced Availability of Disulfiram**
- **Cost of Living Crisis**
- **GGC Medicines: Medicines Update**
- **Update from the GGC Diabetes MCN October 2022**

ACTION	Medicine Supply Problems
	<p>As I am sure most of you are already aware there is a supply issue with Ozempic, the information in the MSN has been superseded already and we are awaiting a new MSN to be issued. In the interim the MCN have issued a statement to help support prescribing advice. Memo is on the memo page as well as the MSN.</p> <p>Prochlorperazine liquid (Stemetil).</p> <p>An MSN has been issued and this has been discontinued with immediate effect. There are no other licensed generics at this point in time, this has been added to the memo page.</p> <p>Medicine Supply Problems (scot.nhs.uk)</p> <p>Alison McAuley 18/10/2022</p>

ACTION	NHSGGC Pharmaceutical List as at 3 rd October 2022

 Pharmacies Index October.pdf  Pharmaceutical List October.pdf  Pharmaceutical Amendments Octob Attached	<p>The following are attached and can also be found on the Community Pharmacy Website: contractor lists</p> <ol style="list-style-type: none"> 1. Complete alphabetical index. 2. Complete Pharmaceutical List. 3. A list of amendments made since the previous notification. <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p>Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email gqc.cpdevteam@nhs.scot as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</p> <p>I trust this is helpful.</p> <p>Next Update is due – 1st January 2023</p> <p>Lauren Keenan 18/10/2022</p>
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ACTION	Class 2 Medicines Recall: hameln pharma ltd, Amiodarone Hydrochloride 50 mg/ml Concentrate for Solution for Injection/Infusion, EL (22)A/42
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ACTION	CPNSS
	<p>Soon there will be an evaluation form being sent to your clinical mailbox. On receipt of this please complete it. This will help us identify any further training needs and issues that need focus.</p> <p>Please can I remind you to check your clinical inboxes daily as a few patients have experienced a delay in supply of product where the pharmacy did not realise the ONS request was waiting for action. Furthermore, the ONS request form should be actioned immediately. Do not wait for the patient to make contact for the first supply. The Dietitian has requested this as it is clinically required as part of the patient's treatment plan. Delays in the patient receiving the requested ONS could negatively impact on a patients care.</p> <p>Many thanks for your continued hard work in delivering this service. Any further issues please contact Wendy McGaugie on 0141-201-6012 or wendy.mcgaugie@gqc.scot.nh.uk</p> <p>18/10/22</p>

IMPORTANT INFORMATION	Reduced Availability of Disulfiram
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	<p>Just to notify community pharmacies that there is currently reduced availability of disulfiram. It is only available from Phoenix Healthcare and out of stock at alternative wholesalers.</p> <p>If you work at Boots or Lloyds Pharmacies and are unable to order from Phoenix please contact and discuss this with your area manger.</p> <p>The Central Prescribing team will continue to monitor this and update as they receive information. If any Pharmacies are not able to procure the licensed product via the usual routes, please contact the prescribing team at prescribing@ggc.scot.nhs.uk</p> <p>Please contact carron.grogan@ggc.scot.nhs for any further information or support with disulfiram.</p> <p>Carron Grogan - Advanced Pharmacist, ADRS Pharmacy Team 13/10/2022</p>
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IMPORTANT INFORMATION	Cost of Living Crisis
	<p>The Cost of Living crisis presents an ongoing challenge to people and families across Scotland, with many struggling to make ends meet. As part of its response to this situation, the Scottish Government has launched a marketing campaign promoting a new website that brings together in one place information on support, grants, benefits and advice, in order to help people find what support they may be entitled to.</p> <p>Visit https://costofliving.campaign.gov.scot/ for more information.</p> <p>Alan Harrison 18/10/2022</p>

UPDATE	GGC Medicines: Medicines Update
	<p>In the fast paced world of community pharmacy, it can be difficult for pharmacists to find the time to keep up to date with changes in guidelines, current practice, preferred brands and patient safety alerts. An easy way to access what's new in GGC pharmacy is via GGC Medicines Update.</p> <p>What is GGC Medicines Update?</p> <p>GGC Medicines Update is a series of blogs with medicines related messages.</p> <p>The blogs are aimed at healthcare professionals across NHSGGC, published on the GGC Medicines website (https://ggcmedicines.org.uk/blog/medicines-update/) and App (available on Google Play or the App Store) and are publicised via email and social media.</p> <p>These blogs are an invaluable resource for accessing the most up to date prescribing information including; clinical guidelines updates , formulary changes, brand prescribing, MHRA safety updates, key medicines shortages.</p> <p>Additionally there are blogs highlighting current prescribing issues in primary care, including DOAC prescribing, vitamin D supplements scheme and reducing the environmental impact of inhalers (including NHSGGC COPD and adult asthma inhaler device guides (IDGs)).</p> <p>Subscribe to email updates by emailing medicines.update@ggc.scot.nhs.uk</p> <p>Follow on Twitter @NHSGGCMeds</p> <p>18/10/2022</p>

UPDATE	Update from the GGC Diabetes MCN October 2022
	<p>Due to supply problems with the glucagon-like peptide 1 (GLP-1) receptor agonists, dulaglutide and semaglutide, likely to last until the beginning of 2023, the GGC Diabetes MCN advise:</p> <ol style="list-style-type: none"> 1.No new patients should be started on injectable semaglutide or dulaglutide until further notice. Existing patients on injectable semaglutide 1mg weekly can be reduced to one 0.5mg injection weekly until supplies return to normal (expected early 2023). Clinical effectiveness should be monitored, and additional or alternative treatments may need to be considered. For advice on alternatives for new patients being considered for a GLP-1 receptor agonist, refer to the Department of Health and Social Care Medicines Supply Notifications (MSNs) for dulaglutide and semaglutide and further information below. If patients are changed to the lower 0.5mg strength (as per the MCN advice) they should continue with 1 injection a week. <p>They should not “double up” the 0.5mg injection.</p> <p>Please can you ensure that affected patients are aware of this</p> <p>Further information</p> <p>Semaglutide is also available as a once daily tablet (Rybelsus®). Other parenteral GLP 1 receptor agonists that remain available include exenatide and liraglutide. The GLP-1 receptor agonists differ in dose schedule and tolerability, as well as evidence base for effectiveness and clinical outcomes</p> <p>Liraglutide 1.2mg daily would be the first line alternative if semaglutide 0.5 mg weekly becomes unavailable. If previously stopped liraglutide due to intolerance or poor response, consider weekly exenatide (Bydureon) second line. Liraglutide optimises cardiac and renal protection which is why it is recommended over weekly exenatide or oral semaglutide. (LEADER Clinical Trial evidence)</p> <p>Please also note the effect of switching between oral and SC semaglutide cannot easily be predicted because of the high pharmacokinetic variability of oral semaglutide. An oral dose equivalent to 1mg of SC semaglutide has not been established and therefore patients should be titrated according to the guidance below.</p> <p>Guidance on GLP-1ra initiation can be found here glp-1-initiation-guidance-for-primary-care.pdf (nhs.org.uk) and if there are any further concerns please discuss with your local specialist diabetes teams.</p> <p>Sheila Tennant 18/10/2022</p>

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Thursday 20th October 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

REMINDERS AND UPDATES:

REMINDER	Medicine Supply Problems
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REMINDER	NHSGGC Pharmaceutical List as at 3rd October 2022
 Pharmacies Index October.pdf  Pharmaceutical List October.pdf	<p>The following are attached and can also be found on the Community Pharmacy Website: contractor lists</p> <ol style="list-style-type: none"> Complete alphabetical index. Complete Pharmaceutical List. A list of amendments made since the previous notification.



Pharmaceutical
Amendments Octob

Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.

Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email gqc.cpdevteam@nhs.scot as soon as possible. This will allow our records and the Pharmaceutical List to be updated.

I trust this is helpful.

Next Update is due – 1st January 2023

Lauren Keenan
13/10/2022

REMINDER

Learning Opportunity in Cancer Care

The British Oncology Pharmacy Association (BOPA) recently had their conference at the beginning of October and were highlighting to pharmacists an e-learning platform which supports pharmacy colleagues' better understanding of Cancer.

Let's Communicate Cancer is free and easily accessible e-learning where you can learn about cancer from basics to detail. It is presented as bite-sized videos, animation, quizzes and slide shows. The e-learning will give you confidence and knowledge to help your cancer patients – from early diagnosis through to treatment.

Let's Communicate Cancer is aimed at ALL staff working in the pharmacy and beyond.

You can access the platform via the following link -

<https://www.bopa.org.uk/new-e-learning-lets-communicate-cancer/>

11/10/2022

REMINDER

Abbott Ensure Plus Milkshake Style - Raspberry Flavour - Discontinued End October 2022



At the end of October 2022 Abbott will discontinue the Raspberry flavour of Ensure Plus Milkshake. All other flavours: banana, chocolate, coffee, fruits of the forest, neutral, peach, strawberry, and vanilla will continue. If you have a patient who prefers raspberry specifically, please discuss alternatives with them in the coming weeks as stock of this product is starting to be reduced within the wholesale network.




If you have any queries, please contact the prescribing support dietitians on 0141 201 6012 or presupdiet@gqc.scot.nhs.uk.

Product flavour	List number	EAN code	PIP code	Link code	Prosper code
Banana	20034042	8710428012142	353-3692	ENS0102N	513358
Chocolate	20034040	8710428011930	353-3601	ENS0096M	513291
Coffee	20034057	8710428012081	353-3635	ENS0098E	513317
Fruits of the forest	20034043	8710428012227	353-3726	ENS0104F	513374
Neutral	20028263	8710428012241	353-3718	ENS0106U	513390
Peach	20034049	8710428012265	353-3676	ENS0107Q	513408
Strawberry	20034036	8710428011961	353-3619	ENS0097X	513309
Vanilla	20028258	8710428012128	353-3593	ENS0100V	513333


Una Cuthbert - Dietetic Manager Prescribing
11/10/2022

REMINDER	Short Survey – Re-Evaluation of Communications Update
	<p>The Communications Update was introduced nearly two years ago in response to feedback from the community pharmacy network during the height of the COVID19 pandemic. The current format/frequency was developed in response to an initial evaluation of the process which we undertook in February 2021.</p> <p>We are keen to link in with the network again to establish if there are further improvements we can make and would ask that you take ten minutes to complete a very short Webropol survey (link below). This will allow us to make further evaluations of the current process and consider any suggestions for improvement.</p> <p>The survey will be open until Friday 11th November 2022. We are keen to hear from as many of you as possible.</p> <p>Thank you for your continued co-operation. https://link.webpolsurveys.com/S/921DDB9E38964B76</p> <p>Janine Glen 07/10/2022</p>

REMINDER	UPDATE to PGD V1.2: Flu Vaccination Service
 Inactivated Flu signature sheet 2022-  PGD Admin of inactivated Influenza \	<p>Please find attached Version 1.2 of the PGD relating to this year's FLU service delivery. (Version 1.2 supersedes Version 1.1)</p> <p>Please note the changes on Page 1 within the PGD document.</p> <p>We would be grateful if every pharmacist involved in the service could read and sign the attached version of this PGD, and return the authorisation form, using the contact details provided. We ask that you complete and return the Signature Sheet as soon as possible and certainly before: Friday 14th October 2022</p> <p>Thank you once again for your interest in the provision of this very important service.</p> <p>Mani Narwan 06/10/2022</p>


REMINDER	Paracetamol PGD V6
 Summary of the main changes V6.pd  Paracetamol V6 PGD.pdf  Paracetamol V6 Signing Sheet.pdf	<p>The new, up-to-date PGD for Paracetamol is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk).</p> <p>The post-immunisation Paracetamol PGD has been updated to reflect some recent changes in guidance. Please find attached a summary of the main changes.</p> <p>Please ensure that all Pharmacists read the new version of the PGD and complete the individual signing sheet by Friday 21st October 2022. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email gqc.cpdevteam@nhs.scot.</p> <p>Please note that all Pharmacists, Managers, Relief Managers and Locum Pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>Lauren Keenan 05/10/2022</p>





REMINDER	Semaglutide Shortage: Contact Number
	<p>You will be aware that semaglutide sc 1mg weekly will not be available until 2023.</p> <p>Novo Nordisk advises there is sufficient stock in the UK of semaglutide sc 0.5mg weekly. Although it may need moved around wholesalers to meet the need.</p> <p>Novo Nordisk customer care phone line to get stock is 0800 0232573.</p> <p>There will be a need to request higher quotas given more patients will be on the 0.5mg weekly strength.</p> <p>Alison McAulay @ the Pharmacy Central Team contacted Alliance on Monday to advise them of the situation.</p> <p>I hope this is helpful.</p> <p>Sheila Tennant 05/10/2022</p>

REMINDER	Service Provision - Christmas and New Year 2022/2023
 <p>Initial Provision Pro-Forma 2022-202:</p>	<p>PLEASE NOTE: Branches of Boots, Dickson's, Gilbride's, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to respond to this communication as this will be co-ordinated from a central point within your company.</p> <p>As you will be aware, the Board has a statutory responsibility to ensure that its population can access pharmacy services at all reasonable times and in keeping with previous years we, as a first step, are seeking to establish those of you who are planning to open on the public holiday dates shown in the table appearing on the attached pro-forma.</p> <p>Although 25th December and 1st January aren't officially public holidays, we expect that the majority of the CP network will close. Again we are keen to establish those of you that are planning to open and for what hours.</p> <p>In keeping with previous years, the focus of provision of pharmaceutical services will be around the Out of Hours centres across the Board's area. On Christmas and New Year's days, a minimum 3 hour service will be required between midday and 3.00pm from at least one pharmacy within each designated area. On the Mondays (26th Dec and 2nd Jan), services will extend to 5.5 hours between midday and 5.30pm. This service will be provided by at least two pharmacies in the respective area opening for 3 hours each, with a half hour overlap.</p> <p><u>We will only rota pharmacies to open if it is absolutely necessary (depending on the response we receive). Attached you will find a pro-forma. Please complete this to confirm which days you plan to provide pharmaceutical services over the key festive holiday dates.</u></p> <p><i>Responses will be consolidated and matched against the potential level of services required in each area. Where gaps are identified, we will endeavour to cover these with volunteers. Where there are no volunteers, we will rota pharmacies to open. Where there is an over provision of volunteers, Payment will only be made to contractors who receive formal confirmation from the CPD Team by email. Contractors receiving confirmation will be reimbursed for all agreed slots covered at the rate of £244.75 per hour. NHS24 and the Out of Hours Service will be notified of service provision.</i></p> <p>Please submit your completed pro-forma (even if you are intending to close on all days) by the date appearing on the form.</p>

	Janine Glen 04/10/2022
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REMINDER	Are you considering applying to be an Independent Prescriber?
	<p>NHSGGC Pharmacy Services has a list of community pharmacy applicants for 2023 NES funding to complete the independent prescribing qualification. In the event of more places becoming available or people drop out, we are hoping to create a reserve list.</p> <p>Are you are thinking about prescribing? Offering Pharmacy First Plus services to your patients? Why not have a look at https://learn.nes.nhs.scot/35679 which provides information on the application process and make sure you sign up to the NES Mail Chimp Prescribing and clinical skills NHS Education for Scotland</p> <p>04/10/2022 Lorna Brown</p>

REMINDER	PLEASE READ: Early Warning System - Analysis
 <p>EWS - All HSCPs - July 2022.pdf</p>	<p>The Board initiated the Early Warning Cascade on the 13th September 2022 regarding the Public Holiday for the funeral of Queen Elizabeth II on Monday 19th September 2022.</p> <p>Of the 29 cascade systems, 13 were successful. This represents a 44% success rate. I would like to thank those contractors who contributed to successfully completing the 13 cascades.</p> <p>On further scrutiny, we identified the following reasons for failure:-</p> <ul style="list-style-type: none"> • Last Pharmacy in cascade did not call Master Station; • Last Pharmacy in the cascade tried repeatedly to get through to the master station and gave up; • Master Station failed to confirm completion with the CPD Team; • Locum did not know that the cascade process had to be followed; • Regular Pharmacist not in, message was not passed onto the next Pharmacy; and • Unable to get through to the next Pharmacy on the list and gave up. <p>We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however the Early Warning System is specifically used in emergent situations and the transfer of information is imperative.</p> <p>I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.</p> <p>04/10/2022 Michelle Cooper</p>

REMINDER	Medicine Supply Notices issued by the Department of Health
 MSN_2022_081 Nafarelin nasal spray_  MSN_2022_079 dulaglutide all strengt  MSN_2022_080_ Semaglutide (Ozempi)  MSN_2022_082 Dioralyte oral rehydra	<p>The Department of Health has issued out the following Medicine Supply Notices (MSN) which provide advice on the supply problem, and potential re-supply information.</p> <p>NB There has been no Scottish Government advice published to date. Some information contained in the MSN may relate to NHS England and may not be applicable.</p> <p>Medicine Supply Problems (scot.nhs.uk)</p> <p>Alison McAuley 04/10/2022</p>

REMINDER	Prescribing Team Update - Endorsing
	<p>Endorsing is the means in which community pharmacies can ensure correct and appropriate payment for items dispensed and services offered to patients. Accurate endorsing is the responsibility of the contractor prior to submission of the form to PSD for payment.</p> <p>There are two ways to endorse – electronically via your PMR and ePharmacy messages and on paper. However, as we move to dominant process of automation and into a paper lite service, electronic endorsing takes precedence and we will shortly come to a point in time where the paper is no longer used for payment purposes.</p> <p>It is therefore vital that all pharmacy team members involved in dispensing process are aware of how to endorse correctly using the electronic system.</p> <p>For many cases, the PMR will automatically endorse and all ePharmacy claims come with quantity and pack size as part of the claim message. This means that it is vital that the pack size selected at labelling corresponds correctly to the pack size being dispensed and will ensure that there is correct remuneration for that pack size.</p> <p>It is also important when endorsing to add any additional endorsements to the claim message as the PMR will not do it automatically. This is particularly important for “specials” or unlicensed medicines. You must electronically endorse the invoice price and claim for any relevant out of pocket or handling charges by adding to the claim message.</p> <p>There is a very helpful endorsing guide to help with all the claims that a CP may need to make and is available here. Community Pharmacy Scotland also have a very helpful section on their website on endorsing that is worth looking at.</p> <p>Please ensure that you are familiar with the processes for correctly endorsing as this may be subject to payment verification checks.</p> <p>In the event that the strength or quantity is changed e.g for a short supply, ensure that the correct item which was dispensed is claimed electronically and endorse with the appropriate PC or PNC as required. Any items dispensed under the SSP protocols have additional endorsing requirements.</p> <p>Key messages on endorsing:</p>

- Electronic endorsing trumps paper – you must ensure that you electronically endorse and matches the paper.
- Serial prescriptions – only accept electronic endorsing.
- For items not dispensed or collected, you must endorse the item as NC or ND so as not to be incorrectly paid for an item that was not dispensed.
- Ensure the correct pack size is added to the message.
- Remember to send your claim message at point of handover or after medication has been supplied to the patient.

Elaine Paton
04/10/2022

REMINDER

All Contractors – July eSchedules

As a consequence of varying technical issues which we are currently in the process of addressing, your e-Schedules payment report data will be ready and sent out by week ending 7th October 2022. There will be no impact on your payment or payment dates. Apologies for any inconvenience this may cause.

NSS ePharmacy Customer Services
29/09/2022

REMINDER

eHealth IT Services – New ‘Service Now’ Reporting Tool

CONTRACTOR SERVICES
WE ARE MOVING TO A NEW WAY OF CONTACTING US

Service Now
Service Now is an online reporting tool that you can use to report any NHS IT issues or request assistance you require with account set-up, IT installation, and training.

WHY?

- It's quick and easy to use.
- You can log a call at a time that's convenient for you.
- It can be accessed from anywhere and on any device with internet access.
- You can review any updates on your call and see details of the work/investigations being carried out.


WHEN?


- From 3rd October all Dental, Optometry and Pharmacy sites will be provided with a Service Now account.
- This will be the new way you report issues and request help.
- For a short period both the new service and the existing phone line will run in tandem, after this time the phone line will be discontinued.

WHAT NEXT?

- Check your Generic Mailbox for an email titled **Your GGC eHelp Login Details**, this will contain the web address you use and your login details. This will be sent out in the coming days.
- Click on the Set Password link, choose a password and then log into your account.
- Explore the video's below that detail how to use Service Now.

	<p>Please note sites will need to log calls on behalf of locum staff. Can you please ensure that correct mobile telephone numbers are added for any calls for these users.</p> <p>Service Now - How to access your account</p> <p>Service Now - Logging on and updating your details</p> <p>Service Now - How to log a call</p> <p>29/09/2022</p>
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REMINDER	Update Re Formulary Change to Dry Eye Products
 <p>CP Communication - Tuesday 31st May 2022 Attached</p>	<p>Following the update to the Dry Eye section of NHS GGC's Formulary (previously communicated on 31st May 2022, there will now be a gradual change over to the new preparations. Please review and adjust your stock accordingly.</p> <p>Pamela MacIntyre 28/09/2022</p>

REMINDER	Blood Glucose Meters & Test Strips Formulary Update
 <p>BGM_Formulary_2022 final.pdf Attached</p>	<p>Following an update to the NHS GGC Blood Glucose Meter & Strip Formulary there will be a gradual change over the coming months to the new formulary meters and strips for people with type 2 Diabetes.</p> <p>The new formulary strips are Contour Plus Test Strips and Glucofix Tech Sensor.</p> <p>Glucomen Areo Sensors & CareSens Pro Strips are still on formulary for the combined glucose & ketone meters.</p> <p>The Palmdoc2 meter and strips are an option for those who are visibly impaired; it has a speaking function in English, Bengali, Polish, Urdu and Arabic.</p> <p>There will be a gradual reduction in the use of GlucorX Nexus strips as patients move to the new meters.</p> <p>Technology has advanced such that the new meters have Bluetooth technology (excl. Palmdoc2) and link easily to apps to support the management of diabetes. The Contour Plus Blue meter allows for a second blood sample to be added to the strip. The Red, Amber & Green indicators advise if blood glucose levels are within range.</p> <p>All connect to Diasend to monitor trends in blood glucose and enable data sharing with diabetes specialists.</p> <p>You may begin to see requests for the new strips coming out initially from clinics. The switch activity in Primary Care will be gradual, with pockets starting from the end of November and running over the first half of 2023.</p> <p>Companies have been asked to ensure quotas do not affect the supply model into community pharmacies. They have assured us they have sufficient stock to support the anticipated growth in demand.</p> <p>Thank you in advance for your support with this change.</p> <p>Sheila Tennant 27/09/2022</p>

REMINDER	Business Continuity Plan (BCP)
	<p>As you will be aware, contingency planning for a range of risks is a key business activity to ensure essential services continue to be provided and maintained in an emergency such as a fire, flood or for example recently - a car going through the front window of a pharmacy. The recent incident provides a timely opportunity to remind community pharmacies that they should have an up-to-date Business Continuity Plan (BCP).</p> <p>This should be a relatively simple process for most contractors given the Board conducted an update exercise earlier this year and provided funding for the submission of an up-to-date Plan. In the unlikely event that you have not established a Plan using the most up-to-date template; you will find this here.</p> <p>As part of business continuity planning, we have previously asked you to consider a "buddy" system. This "buddy" system would involve discussing with a fellow contractor in the proximity of your pharmacy and within your local community, to identify where you could help and support each other in times of difficulty. Based on what we have seen over the years, it is even more important that a relationship like this is in place to ensure that the continuity of patient care within communities can be maintained wherever possible. Therefore, we kindly ask that a "buddy" pharmacy is written into each of your Business Continuity Plans when preparing for winter this year.</p> <p>Alan Harrison 27/09/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot


We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **Epimax® Memo - Potential Association with Corneal Adverse Effects**
- **Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 3rd November 2022**
- **Drug Alert Class 1 – Class 1 Medicines Recall – NatPSA/2022/008/MHRA – Aventis Pharma Limited T/A Sanofi Targocid 200mg Powder for Solution for Injection/ Infusion or Oral Solution**
- **Drug Alert Class 2 – 44 2022 – Class 2 Medicines Recall – Hameln Pharma Ltd - Ephedrine Hydrochloride 30 mg/ml Solution for Injection**
- **Brace Yourself Winter is coming Webinar with Dr Kerri Neylon**
- **Community Pharmacies Providing Services to ARV/HIV Patients**
- **Class 4 Medicines Defect Information: Recordati Rare Diseases, Pedeia 5 mg/ml solution for injection, EL(22)A/45**
- **Long Term Out of Stock Nutritional Products**
- **Disulfiram Availability**


URGENT ACTION	Epimax® Memo - Potential Association with Corneal Adverse Effects
 Epimax memo 241022.pdf	<p>Epimax has recently been added to the National Pharmacy First approved list of products and as a result is being prescribed frequently when it is appropriate for a patient to receive it as an emollient.</p> <p>There has been a large number of reported incidents where patients have used the products near their eyes resulting in adverse reactions. Please familiarise yourself with the attached document, brief all staff and ensure that appropriate information is given to the patient on how to use when supplying either on a prescription or through Pharmacy First.</p> <p>Alan Harrison 24/10/2022</p>

ACTION	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 3rd November 2022
	<p><u>Smoking Cessation Training</u> <u>Thursday 3rd November 2022</u> <u>Campanile Hotel</u> <u>10 Tunnel Street, Glasgow. G3 8HL</u></p> <p>In order for a Community Pharmacy to become an accredited Quit our Way Pharmacy it is mandatory for a one-day training programme to be completed by pharmacists, locums and support staff.</p>

	<p>We presently have some places available for the event on the 3rd November, 2022.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all technicians, dispensers and support staff – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on 01412014945, or email pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available at the hotel on a first come basis. Please park in the appropriate bays at the hotel and register your car details at the front desk.</p> <p>Annette Robb 25/10/2022</p>
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ACTION	Drug Alert Class 1 – Class 1 Medicines Recall – NatPSA/2022/008/MHRA – Aventis Pharma Limited T/A Sanofi Targocid 200mg Powder for Solution for Injection/Infusion or Oral Solution
	National Patient Safety Alert: Class 1 Medicines Recall Notification: Recall of Targocid 200mg powder for solution for injection/infusion or oral solution, Aventis Pharma Limited t/a Sanofi, due to the presence of bacterial endotoxins, NatPSA/2022/008/MHRA - GOV.UK (www.gov.uk)

ACTION	Drug Alert Class 2 – 44 2022 – Class 2 Medicines Recall – Hameln Pharma Ltd - Ephedrine Hydrochloride 30 mg/ml Solution for Injection
	Class 2 Medicines Recall: hameln pharma ltd, Ephedrine Hydrochloride 30 mg/ml Solution for Injection, EL(22)A/44 - GOV.UK (www.gov.uk)

ACTION	Brace Yourself Winter is coming Webinar with Dr Kerri Neylon
 Brace Yourself... Winter is coming po	<p>The Common Clinical Conditions (CCC) Advisory group would like to invite you to an evening webinar with Dr Kerri Neylon, GP & Deputy Medical Director for Primary Care NHSGGC on Wednesday 2nd November from 7:00pm to 8:00pm.</p> <p>Microsoft Teams meeting Join on your computer or mobile app Click here to join the meeting</p> <p>Lorna Brown 25/10/2022</p>

ACTION	Community Pharmacies Providing Services to ARV/HIV Patients
	<p>As communicated recently, we have made several updates to the ARV module on NEO. These will be available from 1st November 2022.</p> <p>Changes include:</p> <ul style="list-style-type: none"> - Facility to view all patients receiving ARV on front screen; - Facility to report concerns (similar to the function already available on OST module);

	<p>- Facility to report 3 missed doses (similar to the function already available on the OST module).</p> <p>Community pharmacies with ARV patients are strongly encouraged to utilise the NEO module. Where a pharmacy hasn't already engaged with the module, a separate communication will already have been sent.</p> <p>You should note, that with effect from 4th January 2023 payments for the package of care provided to these patients will no longer be generated automatically by the CPD Team. From this date, payments will only be made where a claim has been made via the NEO module.</p> <p>An updated User Guide will be issued in the next week.</p> <p>If you have any queries regarding any aspect of these changes, please contact Michelle Cooper on 0141-201-6041.</p> <p>Michelle Cooper 15/10/2022</p>
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ACTION	Class 4 Medicines Defect Information: Recordati Rare Diseases, Pedeia 5 mg/ml solution for injection, EL(22)A/45
	Class 4 Medicines Defect Information: Recordati Rare Diseases, Pedeia 5 mg/ml solution for injection, EL(22)A/45 - GOV.UK (www.gov.uk)

UPDATE	Long Term Out of Stock Nutritional Products
	<p>Please see below an update regarding an ongoing long term out of stock on two products.</p> <ul style="list-style-type: none"> • All three flavours of Nutilus Complete Creme Level 3; Chocolate, Vanilla and Strawberry • All four flavours of Forticreme Complete; Chocolate, Vanilla, Banana and Forest Fruit <p>These will be out of stock until further notice, possibly into the summer of 2023. If you receive any prescriptions for these products and are unsure what to give the patient, please contact the prescribing support Dietitians on 0141-201-6012 for advice.</p> <p>Prescribing Support Dietetic Team 25/10/2022</p>

UPDATE	Disulfiram Availability
	<p><u>Licensed Disulfiram Stock is Currently Unavailable from all Wholesalers</u></p> <p>Some unlicensed stock remains available:</p> <ul style="list-style-type: none"> • Target have unlicensed 200mg stock (tel: 08456 180 036). • Clinigen have unlicensed 250mg stock (tel: 01283 494 340). <p>The Central Prescribing team will continue to monitor the situation and provide updates.</p> <p>Community Pharmacies in GGC please follow the advice below to access supplies:</p> <ul style="list-style-type: none"> ○ Contact neighbouring/local pharmacies to try and fulfil licensed stock in the first instance;

- If no licensed stock available contact wholesaler to assess unlicensed stock availability.

All use of unlicensed disulfiram will require Specials Authorisation. Please seek authorisation prior to ordering any stock. The Special's Authorisation form and further information can be found at:

<https://www.communitypharmacy.scot.nhs.uk/media/3577/specials-authorisation-form-ggc-v3.pdf> or you can email: prescribing@ggc.scot.nhs.uk

The Health Board will reimburse the cost of the drug and cost of delivery, however, we ask that pharmacies order wisely to minimise extra costs to the Health Board.

- If **200mg unlicensed stock** is available the prescription, if written as the generic, does not require to be changed. The prescriber should however be informed that an unlicensed product is being used instead.
- If **250mg unlicensed stock** is available, contact the prescriber with regard to requesting a change of prescription to the unlicensed tablet.

If a patient misses a few doses (not advised), please remind patients that:

- The Disulfiram Ethanol Reaction may occur for up to 2 weeks following disulfiram cessation
- Patients should continue to expect a reaction to alcohol during this period
- Patients should try to avoid alcohol within this period.

Disulfiram Service Pharmacies - please ensure that any single missed doses are reported using NEO **within 24 hours**.

If you are not a disulfiram service community pharmacy please ensure the prescriber is informed **promptly** of any missed doses.

Additional information and updates on the current stock position will be provided when available.

For any queries, please contact Carron Grogan, Advanced Pharmacist, Alcohol and Drug Recovery Pharmacy Team on carron.grogan@ggc.scot.nhs.uk or 0141 303 8931.

Carron Grogan
24/10/2022

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In this edition –

- **Important Valproate Update**
- **DRUG ALERT: Class 3 Medicines Recall: Medreich PLC, Mebeverine hydrochloride 135mg Film-coated tablets, EL (22)A/46**
- **Disulfiram Service Pharmacies**
- **Emergency hormonal contraception (EHC) poster**

ACTION	Important Valproate Update
	<p>As per the recent GPhC Communication please be aware of your responsibilities when dispensing sodium valproate to women. Remember that boxes of Epilim now have a Contraception and Pregnancy warning card attached to the box that can be easily removed via a perforated edge. Please do not stick the dispensing label onto this warning card but either flip it up or remove it and attach the label to the box underneath. If removed, please ensure that the warning card is provided to the patient</p> <p>Pamela MacIntyre 26/10/2022</p>

ACTION	DRUG ALERT: Class 3 Medicines Recall: Medreich PLC, Mebeverine hydrochloride 135mg Film-coated tablets, EL (22)A/46
	<p>Class 3 Medicines Recall: Medreich PLC, Mebeverine hydrochloride 135mg Film-coated tablets, EL (22)A/46 - GOV.UK (www.gov.uk)</p>

ACTION	Disulfiram Service Pharmacies
	<p>We have made several updates to the Disulfiram module on NEO. This update will be live from 1st November 2022.</p> <p>Changes include:</p> <ul style="list-style-type: none"> • Facility to report concerns (similar to the function already available on OST module); • Facility to report 3 missed doses (similar to the function already available on the OST module). • Facility to report any prescription issues (similar to the function already available on the OST module). <p>Community pharmacies that are part of the disulfiram service please ensure that the NEO module is being utilised within your pharmacy to report any concerns/missed</p>


<p>doses/prescription issues. If you need any support or help to use NEO please contact ADRS pharmacy team. An updated User Guide will be issued in the next week</p> <p>If you are currently providing supervised disulfiram and not currently part of the service please contact Carron Grogan on details below to discuss.</p> <p>Carron Grogan, carron.grogan@ggc.scot.nhs.uk, 07970733609. ADRS Pharmacy Team, adrs.pharmacyteam@ggc.scot.nhs.uk, 0141 303 8971.</p> <p>27/10/2022</p>

ACTION	Emergency hormonal contraception (EHC) poster
	<p>Community pharmacists are required to provide further information on contraception and sexual health to patients who access the EHC service from the pharmacy.</p> <p>A new EHC poster is being sent to all community pharmacies and will replace the previous (hard copy) leaflet that was available to supply to patients. Community pharmacy teams are asked to display this in a prominent location on a wall or counter side within the consultation area where patients can scan the QR code with their phone.</p> <p>Please do not issue the poster to patients but direct them to scan the QR code before leaving the consultation area.</p> <p>The QR code links to the NHS Inform website which provides further information on contraception options and advice. This approach is being used to minimise paper usage as part of the NHS Scotland sustainability agenda alongside future-proofing further updates to contraception and EHC advice. NHS Inform service is the primary public-facing online NHS resource for healthcare information and signposting.</p> <p>If you have any queries, please contact pharmacypublichealth@ggc.scot.nhs.uk</p> <p>Elaine Paton 27/10/2022</p>

REMINDERS AND UPDATES:

REMINDER	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 3rd November 2022
	<p><u>Smoking Cessation Training</u> <u>Thursday 3rd November 2022</u> <u>Campanile Hotel</u> <u>10 Tunnel Street, Glasgow. G3 8HL</u></p> <p>In order for a Community Pharmacy to become an accredited Quit our Way Pharmacy it is mandatory for a one-day training programme to be completed by pharmacists, locums and support staff.</p> <p>We presently have some places available for the event on the 3rd November, 2022.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all technicians, dispensers and support staff – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>01412014945</u>, or email pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p>


	<p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available at the hotel on a first come basis. Please park in the appropriate bays at the hotel and register your car details at the front desk.</p> <p>Annette Robb 25/10/2022</p>
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REMINDER	Epimax® Memo - Potential Association with Corneal Adverse Effects
 Epimax memo 241022.pdf	<p>Epimax has recently been added to the National Pharmacy First approved list of products and as a result is being prescribed frequently when it is appropriate for a patient to receive it as an emollient.</p> <p>There has been a large number of reported incidents where patients have used the products near their eyes resulting in adverse reactions. Please familiarise yourself with the attached document, brief all staff and ensure that appropriate information is given to the patient on how to use when supplying either on a prescription or through Pharmacy First.</p> <p>Alan Harrison 24/10/2022</p>

REMINDER	Disulfiram Availability
	<p><u>Licensed Disulfiram Stock is Currently Unavailable from all Wholesalers</u></p> <p>Some unlicensed stock remains available:</p> <ul style="list-style-type: none"> • Target have unlicensed 200mg stock (tel: 08456 180 036). • Clinigen have unlicensed 250mg stock (tel: 01283 494 340). <p>The Central Prescribing team will continue to monitor the situation and provide updates.</p> <p>Community Pharmacies in GGC please follow the advice below to access supplies:</p> <ul style="list-style-type: none"> ○ Contact neighbouring/local pharmacies to try and fulfil licensed stock in the first instance; ○ If no licensed stock available contact wholesaler to assess unlicensed stock availability. <p>All use of unlicensed disulfiram will require Specials Authorisation. Please seek authorisation prior to ordering any stock. The Special's Authorisation form and further information can be found at:</p> <p>https://www.communitypharmacy.scot.nhs.uk/media/3577/specials-authorisation-form-ggc-v3.pdf or you can email: prescribing@ggc.scot.nhs.uk</p> <p>The Health Board will reimburse the cost of the drug and cost of delivery, however, we ask that pharmacies order wisely to minimise extra costs to the Health Board.</p> <ul style="list-style-type: none"> • If 200mg unlicensed stock is available the prescription, if written as the generic, does not require to be changed. The prescriber should however be informed that an unlicensed product is being used instead.

	<ul style="list-style-type: none"> • If 250mg unlicensed stock is available, contact the prescriber with regard to requesting a change of prescription to the unlicensed tablet. <p>If a patient misses a few doses (not advised), please remind patients that:</p> <ul style="list-style-type: none"> • The Disulfiram Ethanol Reaction may occur for up to 2 weeks following disulfiram cessation • Patients should continue to expect a reaction to alcohol during this period • Patients should try to avoid alcohol within this period. <p>Disulfiram Service Pharmacies - please ensure that any single missed doses are reported using NEO within 24 hours.</p> <p>If you are not a disulfiram service community pharmacy please ensure the prescriber is informed promptly of any missed doses.</p> <p>Additional information and updates on the current stock position will be provided when available.</p> <p>For any queries, please contact Carron Grogan, Advanced Pharmacist, Alcohol and Drug Recovery Pharmacy Team on carron.grogan@ggc.scot.nhs.uk or 0141 303 8931.</p> <p>Carron Grogan 24/10/2022</p>
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REMINDER	Medicine Supply Problems
	<p>As I am sure most of you are already aware there is a supply issue with Ozempic, the information in the MSN has been superseded already and we are awaiting a new MSN to be issued. In the interim the MCN have issued a statement to help support prescribing advice. Memo is on the memo page as well as the MSN.</p> <p>Prochlorperazine liquid (Stemetil).</p> <p>An MSN has been issued and this has been discontinued with immediate effect. There are no other licensed generics at this point in time, this has been added to the memo page.</p> <p>Medicine Supply Problems (scot.nhs.uk)</p> <p>Alison McAuley 18/10/2022</p>

REMINDER	CPNSS
	<p>Soon there will be an evaluation form being sent to your clinical mailbox. On receipt of this please complete it. This will help us identify any further training needs and issues that need focus.</p> <p>Please can I remind you to check your clinical inboxes daily as a few patients have experienced a delay in supply of product where the pharmacy did not realise the ONS request was waiting for action. Furthermore, the ONS request form should be actioned immediately. Do not wait for the patient to make contact for the first supply. The Dietitian has requested this as it is clinically required as part of the patient's treatment plan. Delays in the patient receiving the requested ONS could negatively impact on a patients care.</p>

	<p>Many thanks for your continued hard work in delivering this service. Any further issues please contact Wendy McGaugie on 0141-201-6012 or wendy.mcgaugie@ggc.scot.nh.uk</p> <p>18/10/22</p>
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REMINDER	Reduced Availability of Disulfiram
	<p>Just to notify community pharmacies that there is currently reduced availability of disulfiram. It is only available from Phoenix Healthcare and out of stock at alternative wholesalers.</p> <p>If you work at Boots or Lloyds Pharmacies and are unable to order from Phoenix please contact and discuss this with your area manger.</p> <p>The Central Prescribing team will continue to monitor this and update as they receive information. If any Pharmacies are not able to procure the licensed product via the usual routes, please contact the prescribing team at prescribing@ggc.scot.nhs.uk</p> <p>Please contact carron.grogan@ggc.scot.nhs for any further information or support with disulfiram.</p> <p>Carron Grogan - Advanced Pharmacist, ADRS Pharmacy Team 13/10/2022</p>

REMINDER	Cost of Living Crisis
	<p>The Cost of Living crisis presents an ongoing challenge to people and families across Scotland, with many struggling to make ends meet. As part of its response to this situation, the Scottish Government has launched a marketing campaign promoting a new website that brings together in one place information on support, grants, benefits and advice, in order to help people find what support they may be entitled to.</p> <p>Visit https://costofliving.campaign.gov.scot/ for more information.</p> <p>Alan Harrison 18/10/2022</p>

REMINDER	GGC Medicines: Medicines Update
	<p>In the fast paced world of community pharmacy, it can be difficult for pharmacists to find the time to keep up to date with changes in guidelines, current practice, preferred brands and patient safety alerts. An easy way to access what's new in GGC pharmacy is via GGC Medicines Update.</p> <p>What is GGC Medicines Update?</p> <p>GGC Medicines Update is a series of blogs with medicines related messages.</p> <p>The blogs are aimed at healthcare professionals across NHSGGC, published on the GGC Medicines website (https://ggcmedicines.org.uk/blog/medicines-update/) and App (available on Google Play or the App Store) and are publicised via email and social media.</p> <p>These blogs are an invaluable resource for accessing the most up to date prescribing information including; clinical guidelines updates , formulary changes, brand prescribing, MHRA safety updates, key medicines shortages.</p>

Additionally there are blogs highlighting current prescribing issues in primary care, including DOAC prescribing, vitamin D supplements scheme and reducing the environmental impact of inhalers (including [NHSGGC COPD and adult asthma inhaler device guides \(IDGs\)](#)).

Subscribe to email updates by emailing medicines.update@ggc.scot.nhs.uk

Follow on Twitter @NHSGGCMeds

18/10/2022

REMINDER

Update from the GGC Diabetes MCN October 2022

Due to supply problems with the glucagon-like peptide 1 (GLP-1) receptor agonists, dulaglutide and semaglutide, likely to last until the beginning of 2023, the GGC Diabetes MCN advise:

1. **No new patients should be started on injectable semaglutide or dulaglutide** until further notice.
2. Existing patients on injectable semaglutide 1mg weekly can be **reduced to one 0.5mg injection weekly** until supplies return to normal (expected early 2023). Clinical effectiveness should be monitored, and additional or alternative treatments may need to be considered.
3. For advice on alternatives for new patients being considered for a GLP-1 receptor agonist, refer to the Department of Health and Social Care Medicines Supply Notifications (MSNs) for dulaglutide and semaglutide and further information below.
4. If patients are changed to the lower 0.5mg strength (as per the MCN advice) they should **continue with 1 injection a week**.

They should **not** “double up” the 0.5mg injection.

Please can you ensure that affected patients are aware of this

Further information




Semaglutide is also available as a once daily tablet (Rybelsus®). Other parenteral GLP 1 receptor agonists that remain available include exenatide and liraglutide. The GLP-1 receptor agonists differ in dose schedule and tolerability, as well as evidence base for effectiveness and clinical outcomes

Liraglutide 1.2mg daily would be the first line alternative if semaglutide 0.5 mg weekly becomes unavailable. If previously stopped liraglutide due to intolerance or poor response, consider weekly exenatide (Bydureon) second line. Liraglutide optimises cardiac and renal protection which is why it is recommended over weekly exenatide or oral semaglutide. (LEADER Clinical Trial evidence)

Please also note the effect of switching between oral and SC semaglutide cannot easily be predicted because of the high pharmacokinetic variability of oral semaglutide. An oral dose equivalent to 1mg of SC semaglutide has not been established and therefore patients should be titrated according to the guidance below.

Guidance on GLP-1ra initiation can be found here [glp-1-initiation-guidance-for-primary-care.pdf \(nhsggc.org.uk\)](#) and if there are any further concerns please discuss with your local specialist diabetes teams.

Sheila Tennant
18/10/2022

REMINDER	NHSGGC Pharmaceutical List as at 3rd October 2022
 Pharmacies Index October.pdf  Pharmaceutical List October.pdf  Pharmaceutical Amendments Octob	<p>The following are attached and can also be found on the Community Pharmacy Website: contractor lists</p> <ol style="list-style-type: none"> 1. Complete alphabetical index. 2. Complete Pharmaceutical List. 3. A list of amendments made since the previous notification. <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p>Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email ggc.cpdevteam@nhs.scot as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</p> <p>I trust this is helpful.</p> <p>Next Update is due – 1st January 2023</p> <p>Lauren Keenan 13/10/2022</p>

REMINDER	Learning Opportunity in Cancer Care
	<p>The British Oncology Pharmacy Association (BOPA) recently had their conference at the beginning of October and were highlighting to pharmacists an e-learning platform which supports pharmacy colleagues' better understanding of Cancer.</p> <p>Let's Communicate Cancer is free and easily accessible e-learning where you can learn about cancer from basics to detail. It is presented as bite-sized videos, animation, quizzes and slide shows. The e-learning will give you confidence and knowledge to help your cancer patients – from early diagnosis through to treatment.</p> <p>Let's Communicate Cancer is aimed at ALL staff working in the pharmacy and beyond.</p> <p>You can access the platform via the following link -</p> <p>https://www.bopa.org.uk/new-e-learning-lets-communicate-cancer/</p> <p>11/10/2022</p>

REMINDER	Abbott Ensure Plus Milkshake Style - Raspberry Flavour - Discontinued End October 2022
	<p>At the end of October 2022 Abbott will discontinue the Raspberry flavour of Ensure Plus Milkshake. All other flavours: banana, chocolate, coffee, fruits of the forest, neutral, peach, strawberry, and vanilla will continue. If you have a patient who prefers raspberry specifically, please discuss alternatives with them in the coming weeks as stock of this product is starting to be reduced within the wholesale network.</p> <p>If you have any queries, please contact the prescribing support dietitians on 0141 201 6012 or presupdiet@ggc.scot.nhs.uk.</p>

Product flavour	List number	EAN code	PIP code	Link code	Prosper code
Banana	20034042	8710428012142	353-3692	ENSo102N	513358
Chocolate	20034040	8710428011930	353-3601	ENSo096M	513291
Coffee	20034057	8710428012081	353-3635	ENSo098E	513317
Fruits of the forest	20034043	8710428012227	353-3726	ENSo104F	513374
Neutral	20028263	8710428012241	353-3718	ENSo106U	513390
Peach	20034049	8710428012265	353-3676	ENSo107Q	513408
Strawberry	20034036	8710428011961	353-3619	ENSo097X	513309
Vanilla	20028258	8710428012128	353-3593	ENSo100V	513333

Una Cuthbert - Dietetic Manager Prescribing
11/10/2022

REMINDER

Short Survey – Re-Evaluation of Communications Update

The Communications Update was introduced nearly two years ago in response to feedback from the community pharmacy network during the height of the COVID19 pandemic. The current format/frequency was developed in response to an initial evaluation of the process which we undertook in February 2021.

We are keen to link in with the network again to establish if there are further improvements we can make and would ask that you take ten minutes to complete a very short Webropol survey (link below). This will allow us to make further evaluations of the current process and consider any suggestions for improvement.

The survey will be open until **Friday 11th November 2022**. We are keen to hear from as many of you as possible.

Thank you for your continued co-operation.

<https://link.webpolsurveys.com/S/921DDB9E38964B76>

Janine Glen
07/10/2022

REMINDER

UPDATE to PGD V1.2: Flu Vaccination Service



Inactivated Flu
signature sheet 2022-



PGD Admin of
inactivated Influenza v

Please find attached Version 1.2 of the PGD relating to this year's FLU service delivery.
(Version 1.2 supersedes Version 1.1)

Please note the changes on **Page 1** within the PGD document.

We would be grateful if every pharmacist involved in the service could read and sign the attached version of this PGD, and return the authorisation form, using the contact details provided.




We ask that you complete and return the [Signature Sheet](#) as soon as possible and certainly before: **Friday 14th October 2022**

Thank you once again for your interest in the provision of this very important service.


Mani Narwan
06/10/2022

REMINDER

Paracetamol PGD V6


 <p>Summary of the main changes V6.pd</p>  <p>Paracetamol V6 PGD.pdf</p>  <p>Paracetamol V6 Signing Sheet.pdf</p>	<p>The new, up-to-date PGD for Paracetamol is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk).</p> <p>The post-immunisation Paracetamol PGD has been updated to reflect some recent changes in guidance. Please find attached a summary of the main changes.</p> <p>Please ensure that all Pharmacists read the new version of the PGD and complete the individual signing sheet by Friday 21st October 2022. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email gqc.cpdevteam@nhs.scot.</p> <p>Please note that all Pharmacists, Managers, Relief Managers and Locum Pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>Lauren Keenan 05/10/2022</p>
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<p>REMINDER</p>	<p>Semaglutide Shortage: Contact Number</p> <p>You will be aware that semaglutide sc 1mg weekly will not be available until 2023.</p> <p>Novo Nordisk advises there is sufficient stock in the UK of semaglutide sc 0.5mg weekly. Although it may need moved around wholesalers to meet the need.</p> <p>Novo Nordisk customer care phone line to get stock is 0800 0232573.</p> <p>There will be a need to request higher quotas given more patients will be on the 0.5mg weekly strength.</p> <p>Alison McAulay @ the Pharmacy Central Team contacted Alliance on Monday to advise them of the situation.</p> <p>I hope this is helpful.</p> <p>Sheila Tennant 05/10/2022</p>
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<p>REMINDER</p>  <p>Initial Provision Pro-Forma 2022-202:</p>	<p>Service Provision - Christmas and New Year 2022/2023</p> <p>PLEASE NOTE: Branches of Boots, Dickson's, Gilbride's, Houlihan, Invercoast, Lloyds, M&D Green, Morrisons, Rowlands, Well, Willis or any other contractor who has a Central Sign Up process have no need to respond to this communication as this will be co-ordinated from a central point within your company.</p> <p>As you will be aware, the Board has a statutory responsibility to ensure that its population can access pharmacy services at all reasonable times and in keeping with previous years we, as a first step, are seeking to establish those of you who are planning to open on the public holiday dates shown in the table appearing on the attached pro-forma.</p> <p>Although 25th December and 1st January aren't officially public holidays, we expect that the majority of the CP network will close. Again we are keen to establish those of you that are planning to open and for what hours.</p> <p>In keeping with previous years, the focus of provision of pharmaceutical services will be around the Out of Hours centres across the Board's area. On Christmas and New Year's days, a minimum 3 hour service will be required between midday and 3.00pm from at least one pharmacy within each designated area. On the Mondays (26th Dec and 2nd Jan),</p>
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	<p>services will extend to 5.5 hours between midday and 5.30pm. This service will be provided by at least two pharmacies in the respective area opening for 3 hours each, with a half hour overlap.</p> <p><u>We will only rota pharmacies to open if it is absolutely necessary (depending on the response we receive). Attached you will find a pro-forma. Please complete this to confirm which days you plan to provide pharmaceutical services over the key festive holiday dates.</u></p> <p><i>Responses will be consolidated and matched against the potential level of services required in each area. Where gaps are identified, we will endeavour to cover these with volunteers. Where there are no volunteers, we will rota pharmacies to open. Where there is an over provision of volunteers, Payment will only be made to contractors who receive formal confirmation from the CPD Team by email. Contractors receiving confirmation will be reimbursed for all agreed slots covered at the rate of £244.75 per hour. NHS24 and the Out of Hours Service will be notified of service provision.</i></p> <p>Please submit your completed pro-forma (even if you are intending to close on all days) by the date appearing on the form.</p> <p>Janine Glen 04/10/2022</p>
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REMINDER	Are you considering applying to be an Independent Prescriber?
	<p>NHSGGC Pharmacy Services has a list of community pharmacy applicants for 2023 NES funding to complete the independent prescribing qualification. In the event of more places becoming available or people drop out, we are hoping to create a reserve list.</p> <p>Are you are thinking about prescribing? Offering Pharmacy First Plus services to your patients? Why not have a look at https://learn.nes.nhs.scot/35679 which provides information on the application process and make sure you sign up to the NES Mail Chimp Prescribing and clinical skills NHS Education for Scotland</p> <p>04/10/2022 Lorna Brown</p>

REMINDER	PLEASE READ: Early Warning System - Analysis
 <p>EWS - All HSCPs - July 2022.pdf</p>	<p>The Board initiated the Early Warning Cascade on the 13th September 2022 regarding the Public Holiday for the funeral of Queen Elizabeth II on Monday 19th September 2022.</p> <p>Of the 29 cascade systems, 13 were successful. This represents a 44% success rate. I would like to thank those contractors who contributed to successfully completing the 13 cascades.</p> <p>On further scrutiny, we identified the following reasons for failure:-</p> <ul style="list-style-type: none"> • Last Pharmacy in cascade did not call Master Station; • Last Pharmacy in the cascade tried repeatedly to get through to the master station and gave up; • Master Station failed to confirm completion with the CPD Team; • Locum did not know that the cascade process had to be followed; • Regular Pharmacist not in, message was not passed onto the next Pharmacy; and • Unable to get through to the next Pharmacy on the list and gave up. <p>We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however the Early Warning System is specifically used in emergent situations and the transfer of information is imperative.</p>

	<p>I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.</p> <p>04/10/2022 Michelle Cooper</p>
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REMINDER	Medicine Supply Notices issued by the Department of Health
 MSN_2022_081 Nafarelin nasal spray_  MSN_2022_079 dulaglutide all strengt  MSN_2022_080_ Semaglutide (Ozempi  MSN_2022_082 Dioralyte oral rehydra	<p>The Department of Health has issued out the following Medicine Supply Notices (MSN) which provide advice on the supply problem, and potential re-supply information.</p> <p>NB There has been no Scottish Government advice published to date. Some information contained in the MSN may relate to NHS England and may not be applicable.</p> <p>Medicine Supply Problems (scot.nhs.uk)</p> <p>Alison McAuley 04/10/2022</p>

REMINDER	Prescribing Team Update - Endorsing
	<p>Endorsing is the means in which community pharmacies can ensure correct and appropriate payment for items dispensed and services offered to patients. Accurate endorsing is the responsibility of the contractor prior to submission of the form to PSD for payment.</p> <p>There are two ways to endorse – electronically via your PMR and ePharmacy messages and on paper. However, as we move to dominant process of automation and into a paper lite service, electronic endorsing takes precedence and we will shortly come to a point in time where the paper is no longer used for payment purposes.</p> <p>It is therefore vital that all pharmacy team members involved in dispensing process are aware of how to endorse correctly using the electronic system.</p> <p>For many cases, the PMR will automatically endorse and all ePharmacy claims come with quantity and pack size as part of the claim message. This means that it is vital that the pack size selected at labelling corresponds correctly to the pack size being dispensed and will ensure that there is correct remuneration for that pack size.</p>

It is also important when endorsing to add any additional endorsements to the claim message as the PMR will not do it automatically. This is particularly important for “specials” or unlicensed medicines. You must electronically endorse the invoice price and claim for any relevant out of pocket or handling charges by adding to the claim message.

There is a very helpful endorsing guide to help with all the claims that a CP may need to make and is available here. Community Pharmacy Scotland also have a very helpful section on their website on endorsing that is worth looking at.

Please ensure that you are familiar with the processes for correctly endorsing as this may be subject to payment verification checks.

In the event that the strength or quantity is changed e.g for a short supply, ensure that the correct item which was dispensed is claimed electronically and endorse with the appropriate PC or PNC as required. Any items dispensed under the SSP protocols have additional endorsing requirements.

Key messages on endorsing:

- Electronic endorsing trumps paper – you must ensure that you electronically endorse and matches the paper.
- Serial prescriptions – only accept electronic endorsing.
- For items not dispensed or collected, you must endorse the item as NC or ND so as not to be incorrectly paid for an item that was not dispensed.
- Ensure the correct pack size is added to the message.
- Remember to send your claim message at point of handover or after medication has been supplied to the patient.

Elaine Paton
04/10/2022

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk