

## PCR (Pharmacy Care Record) System - Overview

The PCR provides registered Community Pharmacists and Pharmacy Technicians with a national system to record details of a patient's care, as a complementary system to pharmacies' own PMRs.

The PCR functionality is also a key part of the delivery of Medicines Care & Review (MCR) service and allows users to record care provided at the patient's registered Community Pharmacy.

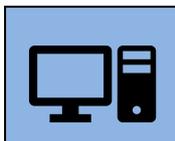
In general the PCR system should be used for:

- smoking cessation attempts
- gluten free foods annual health checks
- high risk medicine assessments
- new medicine interventions
- MCR (the new name for CMS) patient registration
- care issues
- SBARs about patients for GPs/prescribers
- Stage 1, 2 and 3 medication reviews for MCR
- Patient CHI look up

***Please ensure all your Pharmacists and Pharmacy Technicians (permanent, locum and relief) are aware of PCR and:***

- ***Are associating with PCR every day***
- ***Using the 'Reports' function in PCR to identify patients due for reviews***
- ***Recording GFF, NRT, MCR Reviews etc.***
- ***Completing patient profiles and Stage 1 reviews for MCR patients ASAP after they register and/or start getting their Serial Scripts in order to be remunerated from the annual MCR dispensing pool!***

### KEY POINTS:



Both Pharmacists and Pharmacy Technicians can **apply for access** to the PCR using the application form here:

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-lothian/pcr-pharmacy-care-record/>

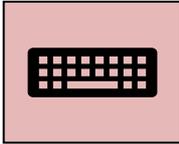


Remember to **associate with PCR** (your Pharmacist including Locums/Reliefs should be doing this every morning!) via clicking the 'PCRUA Win Client' icon (it looks like a square with a key and an arrow) on your desktop, which will take you to the usual PCR association webpage: <https://pcrua.mhs.scot.nhs.uk/>

If you do not have this icon, you or your IT department should download onto your main dispensary computer the app from the NHS NSS website here:

<http://www.eps.nds.scot.nhs.uk/Downloads/PCRU/index.html>

This 'association' screen can sometimes also display important PCR and NHS system messages which the team should be aware of.



Once your pharmacy is associated, you can log into the **PCR login page** using any browser on any networked computer in that pharmacy just by going to:

<https://pcr.mhs.scot.nhs.uk/Logon/Logon.aspx?ReturnUrl=%2f>

You will only ever see the patient records for the pharmacy you have 'associated with' that day – pharmacies' own PCR systems do not 'talk' to each other!



The latest version of the **PCR User Guide** is here on the NSS website:

<https://www.nss.nhs.scot/pharmacy-services/pharmacy-care-record-pcr/guidance-on-the-pharmacy-care-record-pcr/>



You can also find **further information** in general about the PCR system at:

<https://www.nss.nhs.scot/pharmacy-services/pharmacy-care-record-pcr/guidance-on-the-pharmacy-care-record-pcr/>

<https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-lothian/pcr-pharmacy-care-record/>

#### **DID YOU KNOW:**



If you accidentally close a patient's record on PCR e.g. Smoking Cessation, you can call the ePharmacy Helpdesk (0131 275 6600) with a note of the patient's name, CHI, and Quit Date, and they can re-open it for you! **The Helpdesk can also reset your PCR password if you've forgotten it.**



You can easily keep an eye on which patients are due/overdue for any type or review (GFF, MCR, Smoking Cessation etc.) by using the '**Reports**' tab on the first screen you see when logging into PCR.