



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **Electronic Claims Refresher Training – Two Sessions Available**
- **Short Survey – Re-Evaluation of Communications Update**
- **CPNSS- Staff Questionnaire (Please Complete by 8/11/22)**
- **Disulfiram Service Pharmacies**
- **Emergency Hormonal Contraception (EHC) Poster**
- **Important Valproate Update**
- **IT Services: Service Now - A New Way of Contacting Us**
- **PCA(P)(2022)30: Pharmaceutical Services Drug Tariff Part 7 Dispensing Pool Payment and Community Pharmacy Sustainability Payment**
- **Community Pharmacies Providing Services to ARV/HIV Patients**
- **Invitation to Celebratory Event**
- **NHS GGC Clinical Guideline; Proton Pump Inhibitor Guideline for Neonates and Paediatrics - July 2022**
- **Reminder - Discontinuation of Original Freestyle Libre Sensors**

URGENT ACTION	Electronic Claims Refresher Training – Two Sessions Available
	<p>This webinar is for all staff to provide a refresher in the importance of managing electronic claims. Good claiming processes will ensure the pharmacy is reimbursed accurately, shares important information with other health care providers and ensures that claims are not being submitted fraudulently.</p> <p>The webinar will cover the epharmacy messaging and payment process for prescriptions, will provide some tools to manage claims and will share good practice.</p> <p>You are welcome to join us at one of our sessions below and bring any questions you might have:-</p> <p>Tuesday 15th November 2022 – 7pm to 8pm - Click here to join the meeting Wednesday 16th November 2022 – 12pm to 1pm - Click here to join the meeting</p> <p>We look forward to seeing you.</p> <p>Catherine Scoular 31/10/22</p>

URGENT ACTION	Short Survey – Re-Evaluation of Communications Update
	<p>The Communications Update was introduced nearly two years ago in response to feedback from the community pharmacy network during the height of the COVID19 pandemic. The current format/frequency was developed in response to an initial evaluation of the process which we undertook in February 2021.</p> <p>We are keen to link in with the network again to establish if there are further improvements we can make and would ask that you take ten minutes to complete a very short Webropol survey (link below). This will allow us to make further evaluations of the current process and consider any suggestions for improvement.</p> <p>The survey will be open until Friday 11th November 2022. We are keen to hear from as many of you as possible.</p> <p>Thank you for your continued co-operation. https://link.webpolsurveys.com/S/921DDB9E38964B76</p> <p>Janine Glen 27/10/2022</p>

ACTION	CPNSS- Staff Questionnaire (Please Complete by 8/11/22)
	<p>Community Pharmacy Nutrition Support Service was implemented over 6 months ago across NHGGGC. We are looking for Community Pharmacies to take 5 mins to provide feedback via the link below.</p> <p>https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmvTlq1jO35pAsRqsf-veGHtUNjINT0hXVVhIQ0FFNk9LNTJJVFgzOUwyRC4u</p> <p>Wendy McGaugie 01/11/2022</p>

ACTION	Disulfiram Service Pharmacies
	<p>We have made several updates to the Disulfiram module on NEO. This update will be live from 1st November 2022.</p> <p>Changes include:</p> <ul style="list-style-type: none"> • Facility to report concerns (similar to the function already available on OST module); • Facility to report 3 missed doses (similar to the function already available on the OST module). • Facility to report any prescription issues (similar to the function already available on the OST module). <p>For community pharmacies that are part of the Disulfiram service, please ensure the NEO module is being utilised within your pharmacy to report any concerns/missed doses/prescription issues. If you need any support or help to use NEO please contact ADRS pharmacy team. An updated User Guide will be issued in the next week</p> <p>If you are currently providing supervised disulfiram and not currently part of the service please contact Carron Grogan on details below to discuss.</p> <p>Carron Grogan, carron.grogan@ggc.scot.nhs.uk, 07970733609. ADRS Pharmacy Team, adrs.pharmacyteam@ggc.scot.nhs.uk, 0141 303 8971.</p> <p>Carron Grogan 27/10/2022</p>


ACTION	Emergency Hormonal Contraception (EHC) Poster
	<p>Community pharmacists are required to provide further information on contraception and sexual health to patients who access the EHC service from the pharmacy.</p> <p>A new EHC poster is being sent to all community pharmacies and will replace the previous (hard copy) leaflet that was available to supply to patients. Community pharmacy teams are asked to display this in a prominent location on a wall or counter side within the consultation area where patients can scan the QR code with their phone. Please do not issue the poster to patients; however please direct them to scan the QR code before leaving the consultation area.</p> <p>The QR code links to the NHS Inform website which provides further information on contraception options and advice. This approach is being used to minimise paper usage as part of the NHS Scotland sustainability agenda alongside future-proofing further updates to contraception and EHC advice. NHS Inform service is the primary public-facing online NHS resource for healthcare information and signposting.</p> <p>If you have any queries, please contact pharmacypublichealth@ggc.scot.nhs.uk</p> <p>Elaine Paton 27/10/2022</p>


ACTION	Important Valproate Update
	<p>As per the recent GPhC Communication, please be aware of your responsibilities when dispensing sodium valproate to women. Please remember that boxes of Epilim now contains a Contraception and Pregnancy warning card attached to the box that can be easily removed via a perforated edge. Please do not stick the dispensing label onto this warning card. You can either flip it up or remove it and attach the label to the box underneath. If removed, please ensure that the warning card is provided to the patient</p> <p>Pamela MacIntyre 26/10/2022</p>

ACTION	IT Services: Service Now - A New Way of Contacting Us
	<p>Service Now is the new way of contacting us. This is how you should log calls for support such as a new email account, a password, access to a shared mailbox or report any NHS IT issues you are experiencing.</p> <p>Week beginning 3rd October account details for Service Now were sent to shared mailboxes. If you have actioned this email, logged on, and chosen a new password please disregard this email.</p> <p>If you have not actioned the email your password will have expired. As such, please follow the steps below –</p> <p>Go to https://nhsscotland.service-now.com/ehealth</p> <ul style="list-style-type: none"> • Select forgot your password; • Enter your username - THIS IS YOUR FULL SHARED MAILBOX ADDRESS; • Enter your username again (Personal Data Verification Email) - THIS IS YOUR FULL SHARED MAILBOX ADDRESS; • Select Next, follow the steps; and • You should then receive an automated email in your shared mailbox, follow the steps contained within that. • <p>Please see below links to videos on how to use the app</p>

	How to access your account Logging on and updating your details How to log a call How to reset your password
	Contractor Service Facilitators
	28/10/2022

ACTION	PCA(P)(2022)30: Pharmaceutical Services Drug Tariff Part 7 Dispensing Pool Payment and Community Pharmacy Sustainability Payment
	Pharmaceutical services drug tariff part 7 dispensing pool payment and community pharmacy sustainability payment (scot.nhs.uk)
	31/10/22

ACTION	Community Pharmacies Providing Services to ARV/HIV Patients
 ARV module user guide v2.docx Attached	<p>As communicated recently, we have made several updates to the ARV module on NEO. These will be available from 1st November 2022.</p> <p>Changes include:</p> <ul style="list-style-type: none"> - Facility to view all patients receiving ARV on front screen; - Facility to report concerns (similar to the function already available on OST module); - Facility to report 3 missed doses (similar to the function already available on the OST module). <p>Community pharmacies with ARV patients are strongly encouraged to utilise the NEO module. Where a pharmacy hasn't already engaged with the module, a separate communication will already have been sent.</p> <p>You should note, that with effect from 4th January 2023 payments for the package of care provided to these patients will no longer be generated automatically by the CPD Team. From this date, payments will only be made where a claim has been made via the NEO module.</p> <p>Please see attached the updated ARV Module User Guide.</p> <p>If you have any queries regarding any aspect of these changes, please contact Michelle Cooper on 0141-201-6041.</p> <p>Michelle Cooper 25/10/2022</p>

ACTION	Invitation to Celebratory Event
 Invitation to RPS Scotland Nov 2022 C Attached	<p>Please find attached information which outlines an event being held by the RPS in Edinburgh.</p> <p>This event is targeted at Fellows as well as newly qualified pharmacists. There is no need to be a member of the society to attend; however all I ask is that interested individuals register. This event will grant early year pharmacists a great opportunity to network with fellow colleagues and be welcomed to the RPS Scotland offices in Edinburgh.</p> <p>Alan Harrison 01/11/2022</p>

IMPORTANT INFORMATION	NHS GGC Clinical Guideline; Proton Pump Inhibitor Guideline for Neonates and Paediatrics - July 2022
	<p>The clinical guideline can be accessed here.</p> <p>The aim of the guideline is to standardise prescribing practice of Proton Pump Inhibitors (PPIs) whilst ensuring patients are given appropriate and effective treatments. It covers the use of PPIs in neonates and paediatric patients, across primary and secondary care, within NHS GGC. It is intended for use by all health professionals involved in the care of these patients, including community pharmacies who may be presented with prescriptions for a PPI in this patient group. Choice of preparation is dependent on various factors, for example, patients' age and weight, dose required, and whether the patient has an enteral feeding tube. Examples of preparations included in the guideline are unlicensed omeprazole 20mg/5ml oral solution (Aclomep®), licensed omeprazole dispersible tablets (Losec MUPS®) and licensed lansoprazole orodispersible tablets (Zoton FasTabs®).</p> <p>Aclomep® 20mg/5ml oral solution should be only be used first-line for patients with fine bore feeding tubes, or in babies weighing less than 1.7kg, where Losec MUPS® cannot be used. Please be aware some suppliers may request justification of need for Aclomep® 20mg/5ml oral solution at the point of ordering, for example, a letter from a prescriber.</p> <p>Losec MUPS® can be halved and the dose rounded to nearest 5mg, and dispersed in a small amount of water, and may be considered from birth if the baby weighs 1.7kg or more.</p> <p>Patients should be reviewed regularly to ensure ongoing need for treatment. When patients are weaned onto solids (at 6 months of age) then consideration could be made to switching to omeprazole capsules which can be opened and dispersed in water or soft foods, as long as the dose can be safely rounded to 10mg (i.e. patients weighing more than 3.3kg). A further review should be undertaken when the patient is around one year of age, as it is expected regurgitation and gastro-oesophageal disease symptoms may have resolved for the majority of patients by this age.</p> <p>Licensed suspensions of omeprazole 10mg/5ml and 20mg/5ml are available from Rosemont Pharmaceuticals; however there have been issues with tolerability in neonatal and paediatric patients and these are not preferred formulations for use in children in NHSGGC at present.</p> <p>Please be reminded that authorisation for prescriptions of unlicensed preparations must be obtained from NHS GGC health board, and community pharmacies can do this by emailing a completed Specials Authorisation Form to prescribing@ggc.scot.nhs.uk.</p> <p>Elaine Paton 01/11/2022</p>

IMPORTANT INFORMATION	Reminder - Discontinuation of Original Freestyler Libre Sensors
	<p>The original Libre sensors will be discontinued in the new year. Most patients now use Libre 2 sensors.</p> <p>Please ask any patient still getting the original Libre Sensors to contact their practice to change to the new system. If patients use the Freestyle Reader they will need to contact Abbott for a replacement reader.</p> <p>Sheila Tennant 01/11/2022</p>

Community Pharmacy Communication Update

Date: Thursday 3rd October 2022



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- **CPNSS- Staff Questionnaire (Please Complete by 8/11/22)**
- **PCA (P)(2022) 31 - EXTENSION ON THE SERIOUS SHORTAGE PROTOCOLS ISSUED FOR OESTROGEL®, OVESTIN®, LENZETTO® SPRAY AND SANDRENA® GEL**

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	<p>The Communications Update was introduced nearly two years ago in response to feedback from the community pharmacy network during the height of the COVID19 pandemic. The current format/frequency was developed in response to an initial evaluation of the process which we undertook in February 2021.</p> <p>We are keen to link in with the network again to establish if there are further improvements we can make and would ask that you take ten minutes to complete a very short Webropol survey (link below). This will allow us to make further evaluations of the current process and consider any suggestions for improvement.</p> <p>The survey will be open until Friday 11th November 2022. We are keen to hear from as many of you as possible.</p> <p>Thank you for your continued co-operation. https://link.webpolsurveys.com/S/921DDB9E38964B76</p> <p>Janine Glen 27/10/2022</p>

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ACTION	PCA (P)(2022) 31 - EXTENSION ON THE SERIOUS SHORTAGE PROTOCOLS ISSUED FOR OESTROGEL®, OVESTIN®, LENZETTO® SPRAY AND SANDRENA® GEL
	Extension on the serious shortage protocols issued for Oestrogel®, Ovestin®, Lenzetto® spray and Sandrena® gel (scot.nhs.uk) 03/11/2022

REMINDERS AND UPDATES:

REMINDER	Invitation to Celebratory Event
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	<p>and paediatric patients and these are not preferred formulations for use in children in NHSGGC at present.</p> <p>Please be reminded that authorisation for prescriptions of unlicensed preparations must be obtained from NHS GGC health board, and community pharmacies can do this by emailing a completed Specials Authorisation Form to prescribing@ggc.scot.nhs.uk.</p> <p>Elaine Paton 01/11/2022</p>
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	<ul style="list-style-type: none"> • Enter your username - THIS IS YOUR FULL SHARED MAILBOX ADDRESS; • Enter your username again (Personal Data Verification Email) - THIS IS YOUR FULL SHARED MAILBOX ADDRESS; • Select Next, follow the steps; and • You should then receive an automated email in your shared mailbox, follow the steps contained within that. • <p>Please see below links to videos on how to use the app</p> <p>How to access your account Logging on and updating your details How to log a call How to reset your password</p> <p>Contractor Service Facilitators</p> <p>28/10/2022</p>
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REMINDER	Community Pharmacies Providing Services to ARV/HIV Patients
 ARV Module user guide v2.docx	<p>As communicated recently, we have made several updates to the ARV module on NEO. These will be available from 1st November 2022.</p> <p>Changes include:</p> <ul style="list-style-type: none"> - Facility to view all patients receiving ARV on front screen; - Facility to report concerns (similar to the function already available on OST module); - Facility to report 3 missed doses (similar to the function already available on the OST module). <p>Community pharmacies with ARV patients are strongly encouraged to utilise the NEO module. Where a pharmacy hasn't already engaged with the module, a separate communication will already have been sent.</p> <p>You should note, that with effect from 4th January 2023 payments for the package of care provided to these patients will no longer be generated automatically by the CPD Team. From this date, payments will only be made where a claim has been made via the NEO module.</p> <p>Please see attached the updated ARV Module User Guide.</p> <p>If you have any queries regarding any aspect of these changes, please contact Michelle Cooper on 0141-201-6041.</p> <p>Michelle Cooper 25/10/2022</p>

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	<p>Community pharmacies that are part of the disulfiram service please ensure that the NEO module is being utilised within your pharmacy to report any concerns/missed doses/prescription issues. If you need any support or help to use NEO please contact ADRS pharmacy team. An updated User Guide will be issued in the next week</p> <p>If you are currently providing supervised disulfiram and not currently part of the service please contact Carron Grogan on details below to discuss.</p> <p>Carron Grogan, carron.grogan@ggc.scot.nhs.uk, 07970733609. ADRS Pharmacy Team, adrs.pharmacyteam@ggc.scot.nhs.uk, 0141 303 8971.</p> <p>27/10/2022</p>
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REMINDER	Emergency hormonal contraception (EHC) poster
	<p>Community pharmacists are required to provide further information on contraception and sexual health to patients who access the EHC service from the pharmacy.</p> <p>A new EHC poster is being sent to all community pharmacies and will replace the previous (hard copy) leaflet that was available to supply to patients. Community pharmacy teams are asked to display this in a prominent location on a wall or counter side within the consultation area where patients can scan the QR code with their phone.</p> <p>Please do not issue the poster to patients but direct them to scan the QR code before leaving the consultation area.</p> <p>The QR code links to the NHS Inform website which provides further information on contraception options and advice. This approach is being used to minimise paper usage as part of the NHS Scotland sustainability agenda alongside future-proofing further updates to contraception and EHC advice. NHS Inform service is the primary public-facing online NHS resource for healthcare information and signposting.</p> <p>If you have any queries, please contact pharmacypublichealth@ggc.scot.nhs.uk</p> <p>Elaine Paton 27/10/2022</p>

REMINDER	Important Valproate Update
	<p>As per the recent GPhC Communication please be aware of your responsibilities when dispensing sodium valproate to women. Remember that boxes of Epilim now have a Contraception and Pregnancy warning card attached to the box that can be easily removed via a perforated edge. Please do not stick the dispensing label onto this warning card but either flip it up or remove it and attach the label to the box underneath. If removed, please ensure that the warning card is provided to the patient</p> <p>Pamela MacIntyre 26/10/2022</p>

REMINDER	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 3rd November 2022
	<p><u>Smoking Cessation Training</u> <u>Thursday 3rd November 2022</u> <u>Campanile Hotel</u> <u>10 Tunnel Street, Glasgow. G3 8HL</u></p>


	<p>In order for a Community Pharmacy to become an accredited Quit our Way Pharmacy it is mandatory for a one-day training programme to be completed by pharmacists, locums and support staff.</p> <p>We presently have some places available for the event on the 3rd November, 2022.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all technicians, dispensers and support staff – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>01412014945</u>, or email pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available at the hotel on a first come basis. Please park in the appropriate bays at the hotel and register your car details at the front desk.</p> <p>Annette Robb 25/10/2022</p>
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REMINDER	Brace Yourself Winter is coming Webinar with Dr Kerri Neylon
 <p>Brace Yourself... Winter is coming po</p>	<p>The Common Clinical Conditions (CCC) Advisory group would like to invite you to an evening webinar with Dr Kerri Neylon, GP & Deputy Medical Director for Primary Care NHSGGC on Wednesday 2nd November from 7:00pm to 8:00pm.</p> <p>Microsoft Teams meeting Join on your computer or mobile app Click here to join the meeting</p> <p>Lorna Brown 25/10/2022</p>

REMINDER	Community Pharmacies Providing Services to ARV/HIV Patients
	<p>As communicated recently, we have made several updates to the ARV module on NEO. These will be available from 1st November 2022.</p> <p>Changes include:</p> <ul style="list-style-type: none"> - Facility to view all patients receiving ARV on front screen; - Facility to report concerns (similar to the function already available on OST module); - Facility to report 3 missed doses (similar to the function already available on the OST module). <p>Community pharmacies with ARV patients are strongly encouraged to utilise the NEO module. Where a pharmacy hasn't already engaged with the module, a separate communication will already have been sent.</p> <p>You should note, that with effect from 4th January 2023 payments for the package of care provided to these patients will no longer be generated automatically by the CPD Team. From this date, payments will only be made where a claim has been made via the NEO module.</p>

	<p>An updated User Guide will be issued in the next week.</p> <p>If you have any queries regarding any aspect of these changes, please contact Michelle Cooper on 0141-201-6041.</p> <p>Michelle Cooper 25/10/2022</p>
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REMINDER	Long Term Out of Stock Nutritional Products
	<p>Please see below an update regarding an ongoing long term out of stock on two products.</p> <ul style="list-style-type: none"> • All three flavours of Nutilus Complete Creme Level 3; Chocolate, Vanilla and Strawberry • All four flavours of Forticreme Complete; Chocolate, Vanilla, Banana and Forest Fruit <p>These will be out of stock until further notice, possibly into the summer of 2023. If you receive any prescriptions for these products and are unsure what to give the patient, please contact the prescribing support Dietitians on 0141-201-6012 for advice.</p> <p>Prescribing Support Dietetic Team 25/10/2022</p>

REMINDER	Epimax® Memo - Potential Association with Corneal Adverse Effects
 <p>Epimax memo 241022.pdf</p>	<p>Epimax has recently been added to the National Pharmacy First approved list of products and as a result is being prescribed frequently when it is appropriate for a patient to receive it as an emollient.</p> <p>There has been a large number of reported incidents where patients have used the products near their eyes resulting in adverse reactions. Please familiarise yourself with the attached document, brief all staff and ensure that appropriate information is given to the patient on how to use when supplying either on a prescription or through Pharmacy First.</p> <p>Alan Harrison 24/10/2022</p>

REMINDER	Disulfiram Availability
	<p><u>Licensed Disulfiram Stock is Currently Unavailable from all Wholesalers</u></p> <p>Some unlicensed stock remains available:</p> <ul style="list-style-type: none"> • Target have unlicensed 200mg stock (tel: 08456 180 036). • Clinigen have unlicensed 250mg stock (tel: 01283 494 340). <p>The Central Prescribing team will continue to monitor the situation and provide updates.</p> <p>Community Pharmacies in GGC please follow the advice below to access supplies:</p> <ul style="list-style-type: none"> ○ Contact neighbouring/local pharmacies to try and fulfil licensed stock in the first instance; ○ If no licensed stock available contact wholesaler to assess unlicensed stock availability.

All use of unlicensed disulfiram will require Specials Authorisation. Please seek authorisation prior to ordering any stock. The Special's Authorisation form and further information can be found at:

<https://www.communitypharmacy.scot.nhs.uk/media/3577/specials-authorisation-form-ggc-v3.pdf> or you can email: prescribing@ggc.scot.nhs.uk

The Health Board will reimburse the cost of the drug and cost of delivery, however, we ask that pharmacies order wisely to minimise extra costs to the Health Board.

- If **200mg unlicensed stock** is available the prescription, if written as the generic, does not require to be changed. The prescriber should however be informed that an unlicensed product is being used instead.
- If **250mg unlicensed stock** is available, contact the prescriber with regard to requesting a change of prescription to the unlicensed tablet.

If a patient misses a few doses (not advised), please remind patients that:

- The Disulfiram Ethanol Reaction may occur for up to 2 weeks following disulfiram cessation
- Patients should continue to expect a reaction to alcohol during this period
- Patients should try to avoid alcohol within this period.

Disulfiram Service Pharmacies - please ensure that any single missed doses are reported using NEO **within 24 hours**.

If you are not a disulfiram service community pharmacy please ensure the prescriber is informed **promptly** of any missed doses.

Additional information and updates on the current stock position will be provided when available.

For any queries, please contact Carron Grogan, Advanced Pharmacist, Alcohol and Drug Recovery Pharmacy Team on carron.grogan@ggc.scot.nhs.uk or 0141 303 8931.

Carron Grogan
24/10/2022

REMINDER	Medicine Supply Problems
	<p>As I am sure most of you are already aware there is a supply issue with Ozempic, the information in the MSN has been superseded already and we are awaiting a new MSN to be issued. In the interim the MCN have issued a statement to help support prescribing advice. Memo is on the memo page as well as the MSN.</p> <p>Prochlorperazine liquid (Stemetil).</p> <p>An MSN has been issued and this has been discontinued with immediate effect. There are no other licensed generics at this point in time, this has been added to the memo page.</p> <p>Medicine Supply Problems (scot.nhs.uk)</p> <p>Alison McAuley 18/10/2022</p>

REMINDER	CPNSS
	<p>Soon there will be an evaluation form being sent to your clinical mailbox. On receipt of this please complete it. This will help us identify any further training needs and issues that need focus.</p> <p>Please can I remind you to check your clinical inboxes daily as a few patients have experienced a delay in supply of product where the pharmacy did not realise the ONS request was waiting for action. Furthermore, the ONS request form should be actioned immediately. Do not wait for the patient to make contact for the first supply. The Dietitian has requested this as it is clinically required as part of the patient's treatment plan. Delays in the patient receiving the requested ONS could negatively impact on a patients care.</p> <p>Many thanks for your continued hard work in delivering this service. Any further issues please contact Wendy McGaugie on 0141-201-6012 or wendy.mcgaugie@ggc.scot.nh.uk</p> <p>18/10/22</p>

REMINDER	Reduced Availability of Disulfiram
	<p>Just to notify community pharmacies that there is currently reduced availability of disulfiram. It is only available from Phoenix Healthcare and out of stock at alternative wholesalers.</p> <p>If you work at Boots or Lloyds Pharmacies and are unable to order from Phoenix please contact and discuss this with your area manger.</p> <p>The Central Prescribing team will continue to monitor this and update as they receive information. If any Pharmacies are not able to procure the licensed product via the usual routes, please contact the prescribing team at prescribing@ggc.scot.nhs.uk</p> <p>Please contact carron.grogan@ggc.scot.nhs for any further information or support with disulfiram.</p> <p>Carron Grogan - Advanced Pharmacist, ADRS Pharmacy Team 13/10/2022</p>

REMINDER	Cost of Living Crisis
	<p>The Cost of Living crisis presents an ongoing challenge to people and families across Scotland, with many struggling to make ends meet. As part of its response to this situation, the Scottish Government has launched a marketing campaign promoting a new website that brings together in one place information on support, grants, benefits and advice, in order to help people find what support they may be entitled to.</p> <p>Visit https://costofliving.campaign.gov.scot/ for more information.</p> <p>Alan Harrison 18/10/2022</p>

REMINDER	GGC Medicines: Medicines Update
	<p>In the fast paced world of community pharmacy, it can be difficult for pharmacists to find the time to keep up to date with changes in guidelines, current practice, preferred brands</p>

and patient safety alerts. An easy way to access what's new in GGC pharmacy is via GGC Medicines Update.

What is GGC Medicines Update?

GGC Medicines Update is a series of blogs with medicines related messages.

The blogs are aimed at healthcare professionals across NHS GGC, published on the GGC Medicines website (<https://ggcmedicines.org.uk/blog/medicines-update/>) and App (available on Google Play or the App Store) and are publicised via email and social media.

These blogs are an invaluable resource for accessing the most up to date prescribing information including; clinical guidelines updates, formulary changes, brand prescribing, MHRA safety updates, key medicines shortages.

Additionally there are blogs highlighting current prescribing issues in primary care, including DOAC prescribing, vitamin D supplements scheme and reducing the environmental impact of inhalers (including [NHS GGC COPD and adult asthma inhaler device guides \(IDGs\)](#)).

Subscribe to email updates by emailing medicines.update@ggc.scot.nhs.uk

Follow on Twitter @NHSGGCMeds

18/10/2022

REMINDER

Update from the GGC Diabetes MCN October 2022

Due to supply problems with the glucagon-like peptide 1 (GLP-1) receptor agonists, dulaglutide and semaglutide, likely to last until the beginning of 2023, the GGC Diabetes MCN advise:

- 1. No new patients should be started on injectable semaglutide or dulaglutide** until further notice.
- Existing patients on injectable semaglutide 1mg weekly can be **reduced to one 0.5mg injection weekly** until supplies return to normal (expected early 2023). Clinical effectiveness should be monitored, and additional or alternative treatments may need to be considered.
- For advice on alternatives for new patients being considered for a GLP-1 receptor agonist, refer to the Department of Health and Social Care Medicines Supply Notifications (MSNs) for dulaglutide and semaglutide and further information below.
- If patients are changed to the lower 0.5mg strength (as per the MCN advice) they should **continue with 1 injection a week**.

They should **not** "double up" the 0.5mg injection.




Please can you ensure that affected patients are aware of this

Further information

Semaglutide is also available as a once daily tablet (Rybelsus®). Other parenteral GLP-1 receptor agonists that remain available include exenatide and liraglutide. The GLP-1 receptor agonists differ in dose schedule and tolerability, as well as evidence base for effectiveness and clinical outcomes

Liraglutide 1.2mg daily would be the first line alternative if semaglutide 0.5 mg weekly becomes unavailable. If previously stopped liraglutide due to intolerance or poor response, consider weekly exenatide (Bydureon) second line.

	<p>Liraglutide optimises cardiac and renal protection which is why it is recommended over weekly exenatide or oral semaglutide. (LEADER Clinical Trial evidence)</p> <p>Please also note the effect of switching between oral and SC semaglutide cannot easily be predicted because of the high pharmacokinetic variability of oral semaglutide. An oral dose equivalent to 1mg of SC semaglutide has not been established and therefore patients should be titrated according to the guidance below.</p> <p>Guidance on GLP-1ra initiation can be found here glp-1-initiation-guidance-for-primary-care.pdf (nhs.uk) and if there are any further concerns please discuss with your local specialist diabetes teams.</p> <p>Sheila Tennant 18/10/2022</p>
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REMINDER	NHSGGC Pharmaceutical List as at 3rd October 2022
 Pharmacies Index October.pdf  Pharmaceutical List October.pdf  Pharmaceutical Amendments Octob	<p>The following are attached and can also be found on the Community Pharmacy Website: contractor lists</p> <ol style="list-style-type: none"> 1. Complete alphabetical index. 2. Complete Pharmaceutical List. 3. A list of amendments made since the previous notification. <p>Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.</p> <p>Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email ggc.cpdevteam@nhs.scot as soon as possible. This will allow our records and the Pharmaceutical List to be updated.</p> <p>I trust this is helpful.</p> <p>Next Update is due – 1st January 2023</p> <p>Lauren Keenan 13/10/2022</p>

REMINDER	Learning Opportunity in Cancer Care
	<p>The British Oncology Pharmacy Association (BOPA) recently had their conference at the beginning of October and were highlighting to pharmacists an e-learning platform which supports pharmacy colleagues' better understanding of Cancer.</p> <p>Let's Communicate Cancer is free and easily accessible e-learning where you can learn about cancer from basics to detail. It is presented as bite-sized videos, animation, quizzes and slide shows. The e-learning will give you confidence and knowledge to help your cancer patients – from early diagnosis through to treatment.</p> <p>Let's Communicate Cancer is aimed at ALL staff working in the pharmacy and beyond.</p> <p>You can access the platform via the following link -</p> <p>https://www.bopa.org.uk/new-e-learning-lets-communicate-cancer/</p> <p>11/10/2022</p>

REMINDER	Abbott Ensure Plus Milkshake Style - Raspberry Flavour - Discontinued End October 2022																																																						
	<p>At the end of October 2022 Abbott will discontinue the Raspberry flavour of Ensure Plus Milkshake. All other flavours: banana, chocolate, coffee, fruits of the forest, neutral, peach, strawberry, and vanilla will continue. If you have a patient who prefers raspberry specifically, please discuss alternatives with them in the coming weeks as stock of this product is starting to be reduced within the wholesale network.</p> <p>If you have any queries, please contact the prescribing support dietitians on 0141 201 6012 or presupdiet@ggc.scot.nhs.uk.</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr style="background-color: #00a0c9; color: white;"> <th>Product flavour</th> <th>List number</th> <th>EAN code</th> <th>PIP code</th> <th>Link code</th> <th>Prosper code</th> </tr> </thead> <tbody> <tr> <td>Banana</td> <td>20034042</td> <td>8710428012142</td> <td>353-3692</td> <td>ENS0102N</td> <td>513358</td> </tr> <tr> <td>Chocolate</td> <td>20034040</td> <td>8710428011930</td> <td>353-3601</td> <td>ENS0096M</td> <td>513291</td> </tr> <tr> <td>Coffee</td> <td>20034057</td> <td>8710428012081</td> <td>353-3635</td> <td>ENS0098E</td> <td>513317</td> </tr> <tr> <td>Fruits of the forest</td> <td>20034043</td> <td>8710428012227</td> <td>353-3726</td> <td>ENS0104F</td> <td>513374</td> </tr> <tr> <td>Neutral</td> <td>20028263</td> <td>8710428012241</td> <td>353-3718</td> <td>ENS0106U</td> <td>513390</td> </tr> <tr> <td>Peach</td> <td>20034049</td> <td>8710428012265</td> <td>353-3676</td> <td>ENS0107Q</td> <td>513408</td> </tr> <tr> <td>Strawberry</td> <td>20034036</td> <td>8710428011961</td> <td>353-3619</td> <td>ENS0097X</td> <td>513309</td> </tr> <tr> <td>Vanilla</td> <td>20028258</td> <td>8710428012128</td> <td>353-3593</td> <td>ENS0100V</td> <td>513333</td> </tr> </tbody> </table> <p>Una Cuthbert - Dietetic Manager Prescribing 11/10/2022</p>	Product flavour	List number	EAN code	PIP code	Link code	Prosper code	Banana	20034042	8710428012142	353-3692	ENS0102N	513358	Chocolate	20034040	8710428011930	353-3601	ENS0096M	513291	Coffee	20034057	8710428012081	353-3635	ENS0098E	513317	Fruits of the forest	20034043	8710428012227	353-3726	ENS0104F	513374	Neutral	20028263	8710428012241	353-3718	ENS0106U	513390	Peach	20034049	8710428012265	353-3676	ENS0107Q	513408	Strawberry	20034036	8710428011961	353-3619	ENS0097X	513309	Vanilla	20028258	8710428012128	353-3593	ENS0100V	513333
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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Tuesday 8th November 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **IP Prescribers - Ordering Prescribing Pads before Christmas and New Year**
- **PLEASE READ: Early Warning System - Analysis**
- **Short Survey – Re-Evaluation of Communications Update**
- **CPNSS- Staff Questionnaire (Please Complete by 8/11/22)**
- **The Community Pharmacy NSAIDs Advice and Care Bundle Survey**
- **PCA(P)(2022)31 Extension on the Serious Shortage Protocols issued for Oestrogel, Ovestin, Lenzetto Spray and Sandrena Gel**
- **Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 29th November 2022**
- **The Power of Naloxone in the Community**

URGENT ACTION

IP Prescribers - Ordering Prescribing Pads before Christmas and New Year



Pharmacist GP10P
Prescription Pad Order
Attached

If you require prescription pads to be delivered before the Christmas & New Year period, please submit your request to: PC.DistributionCentre@ggc.scot.nhs.uk before the **16th November 2022**. Orders received by this date will arrive at the pharmacy / practice the week ending 23rd December 2022.

Annette Robertson
08/11/2022

ACTION

PLEASE READ: Early Warning System - Analysis



EWS - All HSCPs -
November 2022.pdf
Attached

The Board initiated the Early Warning System (EWS) Cascade on the 21st October 2022 relating to a Class 1 Drug Alert.

Of the 29 cascade systems, 7 were successful. This represents a 24% success rate. Please note, this is a 20% decrease in the EWS which took place in September 2022. I would like to thank those contractors who contributed to successfully completing the 7 cascades.

On further scrutiny, we identified the following reasons for failure:-

- Last pharmacy in cascade unable to get through to the Master Station;
- Master Station failed to confirm completion with the CPD Team;
- Pharmacy using an old list;
- Trainee Pharmacist did not know that the cascade process had to be followed;
- Pharmacy thought this was a cascade relevant only to their pharmacy chain and didn't follow the CPDT EWS process; and
- Unable to get through to the next Pharmacy on the list and forgot about cascade.

	<p>We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however, the Early Warning System is specifically used in emergent situations and the transfer of information is imperative.</p> <p>I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.</p> <p>Michelle Cooper 08/11/2022</p>
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ACTION	Short Survey – Re-Evaluation of Communications Update
	<p>The Communications Update was introduced nearly two years ago in response to feedback from the community pharmacy network during the height of the COVID19 pandemic. The current format/frequency was developed in response to an initial evaluation of the process which we undertook in February 2021.</p> <p>We are keen to link in with the network again to establish if there are further improvements we can make and would ask that you take ten minutes to complete a very short Webropol survey (link below). This will allow us to make further evaluations of the current process and consider any suggestions for improvement.</p> <p>The survey will be open until Friday 11th November 2022. We are keen to hear from as many of you as possible.</p> <p>Thank you for your continued co-operation. https://link.webpolsurveys.com/S/921DDB9E38964B76</p> <p>Janine Glen 27/10/2022</p>


ACTION	CPNSS- Staff Questionnaire (Please Complete by 8/11/22)
	<p>Community Pharmacy Nutrition Support Service was implemented over 6 months ago across NHGGGC. We are looking for Community Pharmacies to take 5 mins to provide feedback via the link below.</p> <p>https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmvTIq1jO35pAsRqsf-veGHtUNjINT0hXVVhIQ0FFNk9LNTJJVFqzOUwyRC4u</p> <p>Wendy McGaugie 01/11/2022</p>

ACTION	The Community Pharmacy NSAIDs Advice and Care Bundle Survey
	<p>The Scottish Patient Safety Programme (SPSP) have engaged the University of Strathclyde to deliver a 5-minute survey to explore the advice and care offered to patients on an 'NSAID'. This is designed for all community pharmacy staff in Scotland to complete, and will help us to understand what support is needed to improve services.</p> <p>The survey link is: https://tinyurl.com/bddpfckk and will be open until 2 December 2022.</p>

	<p>We would be grateful if you could share this with your networks and pharmacy teams.</p> <p>A patient survey will also be launched in the next few months and we will update you when this is live.</p> <p>We look forward to sharing the learning from the surveys once the results are available. In the meantime if you have any queries please get in touch with the team at his.pcpteam@nhs.scot.</p> <p>Any queries specifically related to the survey can be directed to Natalie Weir at the University of Strathclyde on natalie.m.weir@strath.ac.uk</p> <p>Ciara Robertson – Senior Improvement Advisor/ Healthcare Improvement Scotland 08/11/2022</p>
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ACTION	PCA(P)(2022)31 Extension on the Serious Shortage Protocols issued for Oestrogel, Ovestin, Lenzetto Spray and Sandrena Gel
	Extension on the serious shortage protocols issued for Oestrogel®, Ovestin®, Lenzetto® spray and Sandrena® gel (scot.nhs.uk)

ACTION	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 29th November 2022
	<p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>We presently have some places available for the event on the 29th November, 2022.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all Pharmacists, Pre-registration staff and Technicians – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or email pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available at the hotel on a first come basis. Please park in the appropriate bays at the hotel and register your car details at the front desk.</p> <p>Annette Robb 08/11/2022</p>

IMPORTANT INFORMATION	The Power of Naloxone in the Community
 Naloxone..pdf	<p>A fantastic story to brighten up your day. Yet again Community Pharmacy Teams show their importance within their local communities, in relation to supporting the drive to reduce drug deaths. Having Naloxone present in the pharmacy and having the ability to administer when required has saved another Citizen's life when the alternative outcome could have unfortunately been the loss of another life.</p>

Congratulations to the individuals involved (you know who you are 😊) for using your training and expertise in what was a real example of care in the community.

If anyone would like training on Naloxone administration, please refer to the Learnpro module that has been set up by our Addictions Team or contact them directly for any other information.

Alan Harrison
08/11/2022

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Community Pharmacy Communication Update


Date: Thursday 10th November 2022



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REMINDERS AND UPDATES:

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REMINDER	Invitation to Celebratory Event
 <p>Invitation to RPS Scotland Nov 2022 C</p>	<p>Please find attached information which outlines an event being held by the RPS in Edinburgh.</p> <p>This event is targeted at Fellows as well as newly qualified pharmacists. There is no need to be a member of the society to attend; however all I ask is that interested individuals register. This event will grant early year pharmacists a great opportunity to network with fellow colleagues and be welcomed to the RPS Scotland offices in Edinburgh.</p> <p>Alan Harrison 01/11/2022</p>

REMINDER	NHS GGC Clinical Guideline; Proton Pump Inhibitor Guideline for Neonates and Paediatrics - July 2022
	<p>The clinical guideline can be accessed here.</p> <p>The aim of the guideline is to standardise prescribing practice of Proton Pump Inhibitors (PPIs) whilst ensuring patients are given appropriate and effective treatments. It covers the use of PPIs in neonates and paediatric patients, across primary and secondary care, within NHS GGC. It is intended for use by all health professionals involved in the care of these patients, including community pharmacies who may be presented with prescriptions for a PPI in this patient group. Choice of preparation is dependent on various factors, for example, patients' age and weight, dose required, and whether the patient has an enteral feeding tube. Examples of preparations included in the guideline are unlicensed omeprazole 20mg/5ml oral solution (Aclomep®), licensed omeprazole dispersible tablets (Losec MUPS®) and licensed lansoprazole orodispersible tablets (Zoton FasTabs®).</p> <p>Aclomep® 20mg/5ml oral solution should be only be used first-line for patients with fine bore feeding tubes, or in babies weighing less than 1.7kg, where Losec MUPS® cannot be used. Please be aware some suppliers may request justification of need for Aclomep® 20mg/5ml oral solution at the point of ordering, for example, a letter from a prescriber.</p> <p>Losec MUPS® can be halved and the dose rounded to nearest 5mg, and dispersed in a small amount of water, and may be considered from birth if the baby weighs 1.7kg or more.</p> <p>Patients should be reviewed regularly to ensure ongoing need for treatment. When patients are weaned onto solids (at 6 months of age) then consideration could be made to switching to omeprazole capsules which can be opened and dispersed in water or soft foods, as long as the dose can be safely rounded to 10mg (i.e. patients weighing more than 3.3kg). A further review should be undertaken when the patient is around one year</p>


	<p>of age, as it is expected regurgitation and gastro-oesophageal disease symptoms may have resolved for the majority of patients by this age.</p> <p>Licensed suspensions of omeprazole 10mg/5ml and 20mg/5ml are available from Rosemont Pharmaceuticals; however there have been issues with tolerability in neonatal and paediatric patients and these are not preferred formulations for use in children in NHSGGC at present.</p> <p>Please be reminded that authorisation for prescriptions of unlicensed preparations must be obtained from NHS GGC health board, and community pharmacies can do this by emailing a completed Specials Authorisation Form to prescribing@ggc.scot.nhs.uk.</p> <p>Elaine Paton 01/11/2022</p>
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REMINDER	Reminder - Discontinuation of Original Freestyle Libre Sensors
	<p>The original Libre sensors will be discontinued in the new year. Most patients now use Libre 2 sensors.</p> <p>Please ask any patient still getting the original Libre Sensors to contact their practice to change to the new system. If patients use the Freestyle Reader they will need to contact Abbott for a replacement reader.</p> <p>Sheila Tennant 01/11/2022</p>

REMINDER	Electronic Claims Refresher Training – Two Sessions Available
	<p>This webinar is for all staff to provide a refresher in the importance of managing electronic claims. Good claiming processes will ensure the pharmacy is reimbursed accurately, shares important information with other health care providers and ensures that claims are not being submitted fraudulently.</p> <p>The webinar will cover the epharmacy messaging and payment process for prescriptions, will provide some tools to manage claims and will share good practice.</p> <p>You are welcome to join us at one of our sessions below and bring any questions you might have:-</p> <p>Tuesday 15th November 2022 – 7pm to 8pm - Click here to join the meeting Wednesday 16th November 2022 – 12pm to 1pm - Click here to join the meeting</p> <p>We look forward to seeing you.</p> <p>Catherine Scoular 31/10/22</p>

REMINDER	IT Services: Service Now - A New Way of Contacting Us
	<p>Service Now is the new way of contacting us. This is how you should log calls for support such as a new email account, a password, access to a shared mailbox or report any NHS IT issues you are experiencing.</p> <p>Week beginning 3rd October account details for Service Now were sent to shared mailboxes. If you have actioned this email, logged on, and chosen a new password please disregard this email.</p>

	<p>If you have not actioned the email your password will have expired. As such, please follow the steps below –</p> <p>Go to https://nhsscotland.service-now.com/ehealth</p> <ul style="list-style-type: none"> • Select forgot your password; • Enter your username - THIS IS YOUR FULL SHARED MAILBOX ADDRESS; • Enter your username again (Personal Data Verification Email) - THIS IS YOUR FULL SHARED MAILBOX ADDRESS; • Select Next, follow the steps; and • You should then receive an automated email in your shared mailbox, follow the steps contained within that. • <p>Please see below links to videos on how to use the app</p> <p>How to access your account Logging on and updating your details How to log a call How to reset your password</p> <p>Contractor Service Facilitators</p> <p>28/10/2022</p>
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REMINDER	Community Pharmacies Providing Services to ARV/HIV Patients
 ARV Module user guide v2.docx	<p>As communicated recently, we have made several updates to the ARV module on NEO. These will be available from 1st November 2022.</p> <p>Changes include:</p> <ul style="list-style-type: none"> - Facility to view all patients receiving ARV on front screen; - Facility to report concerns (similar to the function already available on OST module); - Facility to report 3 missed doses (similar to the function already available on the OST module). <p>Community pharmacies with ARV patients are strongly encouraged to utilise the NEO module. Where a pharmacy hasn't already engaged with the module, a separate communication will already have been sent.</p> <p>You should note, that with effect from 4th January 2023 payments for the package of care provided to these patients will no longer be generated automatically by the CPD Team. From this date, payments will only be made where a claim has been made via the NEO module.</p> <p>Please see attached the updated ARV Module User Guide.</p> <p>If you have any queries regarding any aspect of these changes, please contact Michelle Cooper on 0141-201-6041.</p> <p>Michelle Cooper 25/10/2022</p>


REMINDER	Disulfiram Service Pharmacies
	<p>We have made several updates to the Disulfiram module on NEO. This update will be live from 1st November 2022.</p> <p>Changes include:</p>

	<ul style="list-style-type: none"> • Facility to report concerns (similar to the function already available on OST module); • Facility to report 3 missed doses (similar to the function already available on the OST module). • Facility to report any prescription issues (similar to the function already available on the OST module). <p>Community pharmacies that are part of the disulfiram service please ensure that the NEO module is being utilised within your pharmacy to report any concerns/missed doses/prescription issues. If you need any support or help to use NEO please contact ADRS pharmacy team. An updated User Guide will be issued in the next week</p> <p>If you are currently providing supervised disulfiram and not currently part of the service please contact Carron Grogan on details below to discuss.</p> <p>Carron Grogan, carron.grogan@ggc.scot.nhs.uk, 07970733609. ADRS Pharmacy Team, adrs.pharmacyteam@ggc.scot.nhs.uk, 0141 303 8971.</p> <p>27/10/2022</p>
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REMINDER	Emergency hormonal contraception (EHC) poster
	<p>Community pharmacists are required to provide further information on contraception and sexual health to patients who access the EHC service from the pharmacy.</p> <p>A new EHC poster is being sent to all community pharmacies and will replace the previous (hard copy) leaflet that was available to supply to patients. Community pharmacy teams are asked to display this in a prominent location on a wall or counter side within the consultation area where patients can scan the QR code with their phone.</p> <p>Please do not issue the poster to patients but direct them to scan the QR code before leaving the consultation area.</p> <p>The QR code links to the NHS Inform website which provides further information on contraception options and advice. This approach is being used to minimise paper usage as part of the NHS Scotland sustainability agenda alongside future-proofing further updates to contraception and EHC advice. NHS Inform service is the primary public-facing online NHS resource for healthcare information and signposting.</p> <p>If you have any queries, please contact pharmacypublichealth@ggc.scot.nhs.uk</p> <p>Elaine Paton 27/10/2022</p>

REMINDER	Important Valproate Update
	<p>As per the recent GPhC Communication please be aware of your responsibilities when dispensing sodium valproate to women. Remember that boxes of Epilim now have a Contraception and Pregnancy warning card attached to the box that can be easily removed via a perforated edge. Please do not stick the dispensing label onto this warning card but either flip it up or remove it and attach the label to the box underneath. If removed, please ensure that the warning card is provided to the patient</p> <p>Pamela MacIntyre 26/10/2022</p>

REMINDER	Long Term Out of Stock Nutritional Products
	<p>Please see below an update regarding an ongoing long term out of stock on two products.</p> <ul style="list-style-type: none"> • All three flavours of Nutilus Complete Creme Level 3; Chocolate, Vanilla and Strawberry • All four flavours of Forticreme Complete; Chocolate, Vanilla, Banana and Forest Fruit <p>These will be out of stock until further notice, possibly into the summer of 2023. If you receive any prescriptions for these products and are unsure what to give the patient, please contact the prescribing support Dietitians on 0141-201-6012 for advice.</p> <p>Prescribing Support Dietetic Team 25/10/2022</p>

REMINDER	Epimax® Memo - Potential Association with Corneal Adverse Effects
 Epimax memo 241022.pdf	<p>Epimax has recently been added to the National Pharmacy First approved list of products and as a result is being prescribed frequently when it is appropriate for a patient to receive it as an emollient.</p> <p>There has been a large number of reported incidents where patients have used the products near their eyes resulting in adverse reactions. Please familiarise yourself with the attached document, brief all staff and ensure that appropriate information is given to the patient on how to use when supplying either on a prescription or through Pharmacy First.</p> <p>Alan Harrison 24/10/2022</p>

REMINDER	Disulfiram Availability
	<p><u>Licensed Disulfiram Stock is Currently Unavailable from all Wholesalers</u></p> <p>Some unlicensed stock remains available:</p> <ul style="list-style-type: none"> • Target have unlicensed 200mg stock (tel: 08456 180 036). • Clinigen have unlicensed 250mg stock (tel: 01283 494 340). <p>The Central Prescribing team will continue to monitor the situation and provide updates.</p> <p>Community Pharmacies in GGC please follow the advice below to access supplies:</p> <ul style="list-style-type: none"> ○ Contact neighbouring/local pharmacies to try and fulfil licensed stock in the first instance; ○ If no licensed stock available contact wholesaler to assess unlicensed stock availability. <p>All use of unlicensed disulfiram will require Specials Authorisation. Please seek authorisation prior to ordering any stock. The Special's Authorisation form and further information can be found at:</p> <p>https://www.communitypharmacy.scot.nhs.uk/media/3577/specials-authorisation-form-ggc-v3.pdf or you can email: prescribing@ggc.scot.nhs.uk</p>

	<p>The Health Board will reimburse the cost of the drug and cost of delivery, however, we ask that pharmacies order wisely to minimise extra costs to the Health Board.</p> <ul style="list-style-type: none"> • If 200mg unlicensed stock is available the prescription, if written as the generic, does not require to be changed. The prescriber should however be informed that an unlicensed product is being used instead. • If 250mg unlicensed stock is available, contact the prescriber with regard to requesting a change of prescription to the unlicensed tablet. <p>If a patient misses a few doses (not advised), please remind patients that:</p> <ul style="list-style-type: none"> • The Disulfiram Ethanol Reaction may occur for up to 2 weeks following disulfiram cessation • Patients should continue to expect a reaction to alcohol during this period • Patients should try to avoid alcohol within this period. <p>Disulfiram Service Pharmacies - please ensure that any single missed doses are reported using NEO within 24 hours.</p> <p>If you are not a disulfiram service community pharmacy please ensure the prescriber is informed promptly of any missed doses.</p> <p>Additional information and updates on the current stock position will be provided when available.</p> <p>For any queries, please contact Carron Grogan, Advanced Pharmacist, Alcohol and Drug Recovery Pharmacy Team on carron.grogan@ggc.scot.nhs.uk or 0141 303 8931.</p> <p>Carron Grogan 24/10/2022</p>
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REMINDER	Medicine Supply Problems
	<p>As I am sure most of you are already aware there is a supply issue with Ozempic, the information in the MSN has been superseded already and we are awaiting a new MSN to be issued. In the interim the MCN have issued a statement to help support prescribing advice. Memo is on the memo page as well as the MSN.</p> <p>Prochlorperazine liquid (Stemetil).</p> <p>An MSN has been issued and this has been discontinued with immediate effect. There are no other licensed generics at this point in time, this has been added to the memo page.</p> <p>Medicine Supply Problems (scot.nhs.uk)</p> <p>Alison McAuley 18/10/2022</p>

REMINDER	CPNSS
	<p>Soon there will be an evaluation form being sent to your clinical mailbox. On receipt of this please complete it. This will help us identify any further training needs and issues that need focus.</p> <p>Please can I remind you to check your clinical inboxes daily as a few patients have experienced a delay in supply of product where the pharmacy did not realise the ONS</p>

	<p>request was waiting for action. Furthermore, the ONS request form should be actioned immediately. Do not wait for the patient to make contact for the first supply. The Dietitian has requested this as it is clinically required as part of the patient's treatment plan. Delays in the patient receiving the requested ONS could negatively impact on a patients care.</p> <p>Many thanks for your continued hard work in delivering this service. Any further issues please contact Wendy McGaugie on 0141-201-6012 or wendy.mcgaugie@ggc.scot.nh.uk</p> <p>18/10/22</p>
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REMINDER	Cost of Living Crisis
	<p>The Cost of Living crisis presents an ongoing challenge to people and families across Scotland, with many struggling to make ends meet. As part of its response to this situation, the Scottish Government has launched a marketing campaign promoting a new website that brings together in one place information on support, grants, benefits and advice, in order to help people find what support they may be entitled to.</p> <p>Visit https://costofliving.campaign.gov.scot/ for more information.</p> <p>Alan Harrison 18/10/2022</p>

REMINDER	GGC Medicines: Medicines Update
	<p>In the fast paced world of community pharmacy, it can be difficult for pharmacists to find the time to keep up to date with changes in guidelines, current practice, preferred brands and patient safety alerts. An easy way to access what's new in GGC pharmacy is via GGC Medicines Update.</p> <p>What is GGC Medicines Update?</p> <p>GGC Medicines Update is a series of blogs with medicines related messages.</p> <p>The blogs are aimed at healthcare professionals across NHSGGC, published on the GGC Medicines website (https://ggcmedicines.org.uk/blog/medicines-update/) and App (available on Google Play or the App Store) and are publicised via email and social media.</p> <p>These blogs are an invaluable resource for accessing the most up to date prescribing information including; clinical guidelines updates , formulary changes, brand prescribing, MHRA safety updates, key medicines shortages.</p> <p>Additionally there are blogs highlighting current prescribing issues in primary care, including DOAC prescribing, vitamin D supplements scheme and reducing the environmental impact of inhalers (including NHSGGC COPD and adult asthma inhaler device guides (IDGs)).</p> <p>Subscribe to email updates by emailing medicines.update@ggc.scot.nhs.uk</p> <p>Follow on Twitter @NHSGGCMeds</p> <p>18/10/2022</p>

REMINDER	Update from the GGC Diabetes MCN October 2022
	<p>Due to supply problems with the glucagon-like peptide 1 (GLP-1) receptor agonists, dulaglutide and semaglutide, likely to last until the beginning of 2023, the GGC Diabetes MCN advise:</p> <ol style="list-style-type: none"> 1.No new patients should be started on injectable semaglutide or dulaglutide until further notice. Existing patients on injectable semaglutide 1mg weekly can be reduced to one 0.5mg injection weekly until supplies return to normal (expected early 2023). Clinical effectiveness should be monitored, and additional or alternative treatments may need to be considered. For advice on alternatives for new patients being considered for a GLP-1 receptor agonist, refer to the Department of Health and Social Care Medicines Supply Notifications (MSNs) for dulaglutide and semaglutide and further information below. If patients are changed to the lower 0.5mg strength (as per the MCN advice) they should continue with 1 injection a week. <p>They should not “double up” the 0.5mg injection.</p> <p>Please can you ensure that affected patients are aware of this</p> <p>Further information</p> <p>Semaglutide is also available as a once daily tablet (Rybelsus®). Other parenteral GLP 1 receptor agonists that remain available include exenatide and liraglutide. The GLP-1 receptor agonists differ in dose schedule and tolerability, as well as evidence base for effectiveness and clinical outcomes</p> <p>Liraglutide 1.2mg daily would be the first line alternative if semaglutide 0.5 mg weekly becomes unavailable. If previously stopped liraglutide due to intolerance or poor response, consider weekly exenatide (Bydureon) second line. Liraglutide optimises cardiac and renal protection which is why it is recommended over weekly exenatide or oral semaglutide. (LEADER Clinical Trial evidence)</p> <p>Please also note the effect of switching between oral and SC semaglutide cannot easily be predicted because of the high pharmacokinetic variability of oral semaglutide. An oral dose equivalent to 1mg of SC semaglutide has not been established and therefore patients should be titrated according to the guidance below.</p> <p>Guidance on GLP-1ra initiation can be found here glp-1-initiation-guidance-for-primary-care.pdf (nhsggc.org.uk) and if there are any further concerns please discuss with your local specialist diabetes teams.</p> <p>Sheila Tennant 18/10/2022</p>

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update




Date: Tuesday 15th November 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **Paracetamol PGD V6**
- **Prescribing Team Update - Payment Queries**

URGENT ACTION	Paracetamol PGD V6
 Summary of the main changes V6.pdf  Paracetamol V6 PGD.pdf  Paracetamol V6 Signing Sheet.pdf	<p>The new, up-to-date PGD for Paracetamol is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk).</p> <p>The post-immunisation Paracetamol PGD has been updated to reflect some recent changes in guidance. Please find attached a summary of the main changes.</p> <p>Please ensure that all Pharmacists read the new version of the PGD and complete the individual signing sheet by Friday 2nd December 2022. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot.</p> <p>Please note that all Pharmacists, Managers, Relief Managers and Locum Pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>Lauren Keenan 15/11/2022</p>

UPDATE	Prescribing Team Update - Payment Queries				
	<p>Items and services provided by community pharmacy contractors are remunerated either as listed within the Scottish Drug Tariff or as agreed by locally negotiated services. The Prescribing Teams within the HSCP or Central Team are unable to provide specific advice on these matters.</p> <p>For queries relating to drug remuneration, please refer to the most up to date version of SDT – please note that this changes on a monthly basis and therefore, ensure that you are referring to the current month. SDT Part 7 is now a single file with Column C highlighting which aspect of Part 7 is affected:</p> <table border="0"> <tr> <td style="padding-right: 20px;">7M</td> <td>This is the main section of Part 7</td> </tr> <tr> <td>7B</td> <td>Additional Items for Pharmacy First Scotland</td> </tr> </table>	7M	This is the main section of Part 7	7B	Additional Items for Pharmacy First Scotland
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7B	Additional Items for Pharmacy First Scotland				

	7S	Reimbursement for Special Preparations
	7U	Limited list of reimbursable Unlicensed Products

The SDT can be [found here](#) and there are also the previous 3 months Part 7 listings available for reference. Any questions relating to whether an item is prescribable or not should be checked against SDT and Black List (Schedule 1). If your query has not been answered, then please contact the enquiries team within PSD – [click here for contact details](#).

The Central Prescribing Team may be able to provide advice on queries relating to unlicensed medicines and queries relating to the authorisation process.

Service payment advice is available either from NHS GGC CPDT or from Community Pharmacy Scotland.

Elaine Paton
15/11/2022

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk

Community Pharmacy Communication Update

Date: Thursday 17th November 2022



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

Knew in this edition –

- **DRUG ALERT: Class 4 Medicines Defect Information: Macarthy's Laboratories t/a Martindale Pharma, Venlafaxine XL 300 mg prolonged-release tablets, EL(22)A/47**
- **Caution in the Sale of Nurofen Plus**
- **Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 29th November 2022**




ACTION	DRUG ALERT: Class 4 Medicines Defect Information: Macarthy's Laboratories t/a Martindale Pharma, Venlafaxine XL 300 mg prolonged-release tablets, EL(22)A/47
	Class 4 Medicines Defect Information: Macarthy's Laboratories t/a Martindale Pharma, Venlafaxine XL 300 mg prolonged-release tablets, EL(22)A/47 - GOV.UK (www.gov.uk)

ACTION	Caution in the Sale of Nurofen Plus
	<p>We have been made aware of over usage of Nurofen Plus tablets where a GP has alerted us to a patient within Glasgow City taking 10-20 Nurofen Plus tablets on a daily basis. We believe that the patient may be using a number of different pharmacies to gain access to this high quantity of tablets.</p> <p>Please ensure that sales of this product are monitored and multiple purchases and increased frequency of requests from patients are managed in a patient centred manner to help and support when required.</p> <p>Alan Harrison 17/11/2022</p>

ACTION	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 29th November 2022
	<p><u>Smoking Cessation Training</u> <u>Tuesday 29th November 2022</u> <u>Campanile Hotel</u> <u>10 Tunnel Street, Glasgow. G3 8HL</u></p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p> <p>We presently have some places available for the event on the 29th November, 2022.</p>


	<p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacists, pre-registration staff and technicians – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by email pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available at the hotel on a first come basis. Please park in the appropriate bays at the hotel and register your car details at the front desk.</p> <p>Annette Robb - Public Health Pharmacy 17/11/2022</p>
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REMINDERS AND UPDATES:

REMINDER	Paracetamol PGD V6
 Summary of the main changes V6.pd  Paracetamol V6 PGD.pdf  Paracetamol V6 Signing Sheet.pdf	<p>The new, up-to-date PGD for Paracetamol is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk).</p> <p>The post-immunisation Paracetamol PGD has been updated to reflect some recent changes in guidance. Please find attached a summary of the main changes.</p> <p>Please ensure that all Pharmacists read the new version of the PGD and complete the individual signing sheet by Friday 2nd December 2022. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot.</p> <p>Please note that all Pharmacists, Managers, Relief Managers and Locum Pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>Lauren Keenan 15/11/2022</p>

REMINDER	Prescribing Team Update - Payment Queries						
	<p>Items and services provided by community pharmacy contractors are remunerated either as listed within the Scottish Drug Tariff or as agreed by locally negotiated services. The Prescribing Teams within the HSCP or Central Team are unable to provide specific advice on these matters.</p> <p>For queries relating to drug remuneration, please refer to the most up to date version of SDT – please note that this changes on a monthly basis and therefore, ensure that you are referring to the current month. SDT Part 7 is now a single file with Column C highlighting which aspect of Part 7 is affected:</p> <table style="width: 100%; border: none;"> <tr> <td style="padding-left: 20px;">7M</td> <td>This is the main section of Part 7</td> </tr> <tr> <td style="padding-left: 20px;">7B</td> <td>Additional Items for Pharmacy First Scotland</td> </tr> <tr> <td style="padding-left: 20px;">7S</td> <td>Reimbursement for Special Preparations</td> </tr> </table>	7M	This is the main section of Part 7	7B	Additional Items for Pharmacy First Scotland	7S	Reimbursement for Special Preparations
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	<p>7U Limited list of reimbursable Unlicensed Products</p> <p>The SDT can be found here and there are also the previous 3 months Part 7 listings available for reference. Any questions relating to whether an item is prescribable or not should be checked against SDT and Black List (Schedule 1). If your query has not been answered, then please contact the enquiries team within PSD – click here for contact details.</p> <p>The Central Prescribing Team may be able to provide advice on queries relating to unlicensed medicines and queries relating to the authorisation process.</p> <p>Service payment advice is available either from NHS GGC CPDT or from Community Pharmacy Scotland.</p> <p>Elaine Paton 15/11/2022</p>
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REMINDER	IP Prescribers - Ordering Prescribing Pads before Christmas and New Year
 <p>Pharmacist GP10P Prescription Pad Order</p>	<p>If you require prescription pads to be delivered before the Christmas & New Year period, please submit your request to: PC.DistributionCentre@ggc.scot.nhs.uk before the 16th November 2022. Orders received by this date will arrive at the pharmacy / practice the week ending 23rd December 2022.</p> <p>Annette Robertson 08/11/2022</p>

REMINDER	PLEASE READ: Early Warning System - Analysis
 <p>EWS - All HSCPs - November 2022.pdf</p>	<p>The Board initiated the Early Warning System (EWS) Cascade on the 21st October 2022 relating to a Class 1 Drug Alert.</p> <p>Of the 29 cascade systems, 7 were successful. This represents a 24% success rate. Please note, this is a 20% decrease in the EWS which took place in September 2022. I would like to thank those contractors who contributed to successfully completing the 7 cascades.</p> <p>On further scrutiny, we identified the following reasons for failure:-</p> <ul style="list-style-type: none"> • Last pharmacy in cascade unable to get through to the Master Station; • Master Station failed to confirm completion with the CPD Team; • Pharmacy using an old list; • Trainee Pharmacist did not know that the cascade process had to be followed; • Pharmacy thought this was a cascade relevant only to their pharmacy chain and didn't follow the CPDT EWS process; and • Unable to get through to the next Pharmacy on the list and forgot about cascade. <p>We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however, the Early Warning System is specifically used in emergent situations and the transfer of information is imperative.</p> <p>I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.</p>

Michelle Cooper
08/11/2022

REMINDER

The Community Pharmacy NSAIDs Advice and Care Bundle Survey

The Scottish Patient Safety Programme (SPSP) have engaged the University of Strathclyde to deliver a 5-minute survey to explore the advice and care offered to patients on an 'NSAID'. This is designed for all community pharmacy staff in Scotland to complete, and will help us to understand what support is needed to improve services.

The survey link is: <https://tinyurl.com/bddpfckk> and will be open until **2 December 2022**.

We would be grateful if you could share this with your networks and pharmacy teams.

A patient survey will also be launched in the next few months and we will update you when this is live.

We look forward to sharing the learning from the surveys once the results are available. In the meantime if you have any queries please get in touch with the team at his.pcpteam@nhs.scot.

Any queries specifically related to the survey can be directed to Natalie Weir at the University of Strathclyde on natalie.m.weir@strath.ac.uk

Ciara Robertson – Senior Improvement Advisor/ Healthcare Improvement Scotland
08/11/2022

REMINDER

The Power of Naloxone in the Community



Naloxone..pdf

A fantastic story to brighten up your day. Yet again Community Pharmacy Teams show their importance within their local communities, in relation to supporting the drive to reduce drug deaths. Having Naloxone present in the pharmacy and having the ability to administer when required has saved another Citizen's life when the alternative outcome could have unfortunately been the loss of another life.

Congratulations to the individuals involved (you know who you are 😊) for using your training and expertise in what was a real example of care in the community.

If anyone would like training on Naloxone administration, please refer to the Learnpro module that has been set up by our Addictions Team or contact them directly for any other information.

Alan Harrison
08/11/2022

REMINDER

Invitation to Celebratory Event



Invitation to RPS
Scotland Nov 2022 Ce

Please find attached information which outlines an event being held by the RPS in Edinburgh.

This event is targeted at Fellows as well as newly qualified pharmacists. There is no need to be a member of the society to attend; however all I ask is that interested individuals register. This event will grant early year pharmacists a great opportunity to network with fellow colleagues and be welcomed to the RPS Scotland offices in Edinburgh.


Alan Harrison
01/11/2022

REMINDER	NHS GGC Clinical Guideline; Proton Pump Inhibitor Guideline for Neonates and Paediatrics - July 2022
	<p>The clinical guideline can be accessed here.</p> <p>The aim of the guideline is to standardise prescribing practice of Proton Pump Inhibitors (PPIs) whilst ensuring patients are given appropriate and effective treatments. It covers the use of PPIs in neonates and paediatric patients, across primary and secondary care, within NHS GGC. It is intended for use by all health professionals involved in the care of these patients, including community pharmacies who may be presented with prescriptions for a PPI in this patient group. Choice of preparation is dependent on various factors, for example, patients' age and weight, dose required, and whether the patient has an enteral feeding tube. Examples of preparations included in the guideline are unlicensed omeprazole 20mg/5ml oral solution (Aclomep®), licensed omeprazole dispersible tablets (Losec MUPS®) and licensed lansoprazole orodispersible tablets (Zoton FasTabs®).</p> <p>Aclomep® 20mg/5ml oral solution should be only be used first-line for patients with fine bore feeding tubes, or in babies weighing less than 1.7kg, where Losec MUPS® cannot be used. Please be aware some suppliers may request justification of need for Aclomep® 20mg/5ml oral solution at the point of ordering, for example, a letter from a prescriber.</p> <p>Losec MUPS® can be halved and the dose rounded to nearest 5mg, and dispersed in a small amount of water, and may be considered from birth if the baby weighs 1.7kg or more.</p> <p>Patients should be reviewed regularly to ensure ongoing need for treatment. When patients are weaned onto solids (at 6 months of age) then consideration could be made to switching to omeprazole capsules which can be opened and dispersed in water or soft foods, as long as the dose can be safely rounded to 10mg (i.e. patients weighing more than 3.3kg). A further review should be undertaken when the patient is around one year of age, as it is expected regurgitation and gastro-oesophageal disease symptoms may have resolved for the majority of patients by this age.</p> <p>Licensed suspensions of omeprazole 10mg/5ml and 20mg/5ml are available from Rosemont Pharmaceuticals; however there have been issues with tolerability in neonatal and paediatric patients and these are not preferred formulations for use in children in NHSGGC at present.</p> <p>Please be reminded that authorisation for prescriptions of unlicensed preparations must be obtained from NHS GGC health board, and community pharmacies can do this by emailing a completed Specials Authorisation Form to prescribing@ggc.scot.nhs.uk.</p> <p>Elaine Paton 01/11/2022</p>

REMINDER	Reminder - Discontinuation of Original Freestyle Libre Sensors
	<p>The original Libre sensors will be discontinued in the new year. Most patients now use Libre 2 sensors.</p> <p>Please ask any patient still getting the original Libre Sensors to contact their practice to change to the new system. If patients use the Freestyle Reader they will need to contact Abbott for a replacement reader.</p> <p>Sheila Tennant 01/11/2022</p>

REMINDER	Electronic Claims Refresher Training – Two Sessions Available
	<p>This webinar is for all staff to provide a refresher in the importance of managing electronic claims. Good claiming processes will ensure the pharmacy is reimbursed accurately, shares important information with other health care providers and ensures that claims are not being submitted fraudulently.</p> <p>The webinar will cover the epharmacy messaging and payment process for prescriptions, will provide some tools to manage claims and will share good practice.</p> <p>You are welcome to join us at one of our sessions below and bring any questions you might have:-</p> <p>Tuesday 15th November 2022 – 7pm to 8pm - Click here to join the meeting Wednesday 16th November 2022 – 12pm to 1pm - Click here to join the meeting</p> <p>We look forward to seeing you.</p> <p>Catherine Scoular 31/10/22</p>

REMINDER	IT Services: Service Now - A New Way of Contacting Us
	<p>Service Now is the new way of contacting us. This is how you should log calls for support such as a new email account, a password, access to a shared mailbox or report any NHS IT issues you are experiencing.</p> <p>Week beginning 3rd October account details for Service Now were sent to shared mailboxes. If you have actioned this email, logged on, and chosen a new password please disregard this email.</p> <p>If you have not actioned the email your password will have expired. As such, please follow the steps below –</p> <p>Go to https://nhsscotland.service-now.com/ehealth</p> <ul style="list-style-type: none"> • Select forgot your password; • Enter your username - THIS IS YOUR FULL SHARED MAILBOX ADDRESS; • Enter your username again (Personal Data Verification Email) - THIS IS YOUR FULL SHARED MAILBOX ADDRESS; • Select Next, follow the steps; and • You should then receive an automated email in your shared mailbox, follow the steps contained within that. • <p>Please see below links to videos on how to use the app</p> <p>How to access your account Logging on and updating your details How to log a call How to reset your password</p> <p>Contractor Service Facilitators</p> <p>28/10/2022</p>

REMINDER	Community Pharmacies Providing Services to ARV/HIV Patients
 <p>ARV Module user guide v2.docx</p>	<p>As communicated recently, we have made several updates to the ARV module on NEO. These will be available from 1st November 2022.</p> <p>Changes include:</p> <ul style="list-style-type: none"> - Facility to view all patients receiving ARV on front screen; - Facility to report concerns (similar to the function already available on OST module); - Facility to report 3 missed doses (similar to the function already available on the OST module). <p>Community pharmacies with ARV patients are strongly encouraged to utilise the NEO module. Where a pharmacy hasn't already engaged with the module, a separate communication will already have been sent.</p> <p>You should note, that with effect from 4th January 2023 payments for the package of care provided to these patients will no longer be generated automatically by the CPD Team. From this date, payments will only be made where a claim has been made via the NEO module.</p> <p>Please see attached the updated ARV Module User Guide.</p> <p>If you have any queries regarding any aspect of these changes, please contact Michelle Cooper on 0141-201-6041.</p> <p>Michelle Cooper 25/10/2022</p>


REMINDER	Disulfiram Service Pharmacies
	<p>We have made several updates to the Disulfiram module on NEO. This update will be live from 1st November 2022.</p> <p>Changes include:</p> <ul style="list-style-type: none"> • Facility to report concerns (similar to the function already available on OST module); • Facility to report 3 missed doses (similar to the function already available on the OST module). • Facility to report any prescription issues (similar to the function already available on the OST module). <p>Community pharmacies that are part of the disulfiram service please ensure that the NEO module is being utilised within your pharmacy to report any concerns/missed doses/prescription issues. If you need any support or help to use NEO please contact ADRS pharmacy team. An updated User Guide will be issued in the next week</p> <p>If you are currently providing supervised disulfiram and not currently part of the service please contact Carron Grogan on details below to discuss.</p> <p>Carron Grogan, carron.grogan@ggc.scot.nhs.uk, 07970733609. ADRS Pharmacy Team, adrs.pharmacyteam@ggc.scot.nhs.uk, 0141 303 8971.</p> <p>27/10/2022</p>

REMINDER	Emergency hormonal contraception (EHC) poster
	<p>Community pharmacists are required to provide further information on contraception and sexual health to patients who access the EHC service from the pharmacy.</p>

	<p>A new EHC poster is being sent to all community pharmacies and will replace the previous (hard copy) leaflet that was available to supply to patients. Community pharmacy teams are asked to display this in a prominent location on a wall or counter side within the consultation area where patients can scan the QR code with their phone.</p> <p>Please do not issue the poster to patients but direct them to scan the QR code before leaving the consultation area.</p> <p>The QR code links to the NHS Inform website which provides further information on contraception options and advice. This approach is being used to minimise paper usage as part of the NHS Scotland sustainability agenda alongside future-proofing further updates to contraception and EHC advice. NHS Inform service is the primary public-facing online NHS resource for healthcare information and signposting.</p> <p>If you have any queries, please contact pharmacypublichealth@ggc.scot.nhs.uk</p> <p>Elaine Paton 27/10/2022</p>
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REMINDER	Important Valproate Update
	<p>As per the recent GPhC Communication please be aware of your responsibilities when dispensing sodium valproate to women. Remember that boxes of Epilim now have a Contraception and Pregnancy warning card attached to the box that can be easily removed via a perforated edge. Please do not stick the dispensing label onto this warning card but either flip it up or remove it and attach the label to the box underneath. If removed, please ensure that the warning card is provided to the patient</p> <p>Pamela MacIntyre 26/10/2022</p>

REMINDER	Long Term Out of Stock Nutritional Products
	<p>Please see below an update regarding an ongoing long term out of stock on two products.</p> <ul style="list-style-type: none"> • All three flavours of Nutilis Complete Creme Level 3; Chocolate, Vanilla and Strawberry • All four flavours of Forticreme Complete; Chocolate, Vanilla, Banana and Forest Fruit <p>These will be out of stock until further notice, possibly into the summer of 2023. If you receive any prescriptions for these products and are unsure what to give the patient, please contact the prescribing support Dietitians on 0141-201-6012 for advice.</p> <p>Prescribing Support Dietetic Team 25/10/2022</p>

REMINDER	Epimax® Memo - Potential Association with Corneal Adverse Effects
 Epimax memo 241022.pdf	<p>Epimax has recently been added to the National Pharmacy First approved list of products and as a result is being prescribed frequently when it is appropriate for a patient to receive it as an emollient.</p> <p>There has been a large number of reported incidents where patients have used the products near their eyes resulting in adverse reactions. Please familiarise yourself with the</p>

attached document, brief all staff and ensure that appropriate information is given to the patient on how to use when supplying either on a prescription or through Pharmacy First.

Alan Harrison
24/10/2022

REMINDER

Disulfiram Availability

Licensed Disulfiram Stock is Currently Unavailable from all Wholesalers

Some unlicensed stock remains available:

- **Target have unlicensed 200mg stock (tel: 08456 180 036).**
- **Clinigen have unlicensed 250mg stock (tel: 01283 494 340).**

The Central Prescribing team will continue to monitor the situation and provide updates.

Community Pharmacies in GGC please follow the advice below to access supplies:

- Contact neighbouring/local pharmacies to try and fulfil licensed stock in the first instance;
- If no licensed stock available contact wholesaler to assess unlicensed stock availability.

All use of unlicensed disulfiram will require Specials Authorisation. Please seek authorisation prior to ordering any stock. The Special's Authorisation form and further information can be found at:

<https://www.communitypharmacy.scot.nhs.uk/media/3577/specials-authorisation-form-ggc-v3.pdf> or you can email: prescribing@ggc.scot.nhs.uk

The Health Board will reimburse the cost of the drug and cost of delivery, however, we ask that pharmacies order wisely to minimise extra costs to the Health Board.

- If **200mg unlicensed stock** is available the prescription, if written as the generic, does not require to be changed. The prescriber should however be informed that an unlicensed product is being used instead.
- If **250mg unlicensed stock** is available, contact the prescriber with regard to requesting a change of prescription to the unlicensed tablet.

If a patient misses a few doses (not advised), please remind patients that:

- The Disulfiram Ethanol Reaction may occur for up to 2 weeks following disulfiram cessation
- Patients should continue to expect a reaction to alcohol during this period
- Patients should try to avoid alcohol within this period.

Disulfiram Service Pharmacies - please ensure that any single missed doses are reported using NEO **within 24 hours**.

If you are not a disulfiram service community pharmacy please ensure the prescriber is informed **promptly** of any missed doses.

Additional information and updates on the current stock position will be provided when available.

For any queries, please contact Carron Grogan, Advanced Pharmacist, Alcohol and Drug Recovery Pharmacy Team on carron.grogan@ggc.scot.nhs.uk or 0141 303 8931.

	Carron Grogan 24/10/2022
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Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to ggc.cpdevteam@nhs.scot

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –


- **DRUG ALERT: Class 4 Medicines Defect Information: Morningside Healthcare Limited, Hyoscine Butylbromide 20 mg Film-coated Tablets, EL (22)A/48**
- **Caution in the Sale of Nurofen Plus**
- **Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 29th November 2022**
- **Community Pharmacy Discharge Project**
- **Seasonal Influenza: Use of Antivirals 2022-23**
- **CFS General Alert (Patient related)**


ACTION	DRUG ALERT: Class 4 Medicines Defect Information: Morningside Healthcare Limited, Hyoscine Butylbromide 20 mg Film-coated Tablets, EL (22)A/48
	Class 4 Medicines Defect Information: Morningside Healthcare Limited, Hyoscine Butylbromide 20 mg Film-coated Tablets, EL (22)A/48 - GOV.UK (www.gov.uk)


ACTION	Caution in the Sale of Nurofen Plus
	<p>We have been made aware of over usage of Nurofen Plus tablets where a GP has alerted us to a patient within Glasgow City taking 10-20 Nurofen Plus tablets on a daily basis. We believe that the patient may be using a number of different pharmacies to gain access to this high quantity of tablets.</p> <p>Please ensure that sales of this product are monitored and multiple purchases, and increased frequency of request from patients are managed in a patient centred manner to help and support when required.</p> <p>Alan Harrison 17/11/2022</p>

ACTION	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 29th November 2022
	<p><u>Smoking Cessation Training</u> <u>Tuesday 29th November 2022</u> <u>Campanile Hotel</u> <u>10 Tunnel Street, Glasgow. G3 8HL</u></p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff.</p>

	<p>We presently have some places available for the event on the 29th November, 2022.</p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacists, pre-registration staff and technicians – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by phone on <u>0141 201 4945</u>, or by email pharmacyhit@ggc.scot.nhs.uk</p> <p>Places will be allocated on a first-come basis and will be confirmed in writing.</p> <p>Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.</p> <p>Parking is available at the hotel on a first come basis. Please park in the appropriate bays at the hotel and register your car details at the front desk.</p> <p>Annette Robb - Public Health Pharmacy 17/11/2022</p>
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IMPORTANT INFORMATION	Community Pharmacy Discharge Project
 Discharge Project Flash Report Nov 20 Attached	<p>Please find attached the Discharge Project Flash Report for November 2022.</p> <p>Paula Macintyre 21/11/2022</p>

IMPORTANT INFORMATION	Seasonal Influenza: Use of Antivirals 2022-23
 CMO - Seasonal Influenza - Use of Ai Attached	<p>Please find attached recent intelligence provided by Public Health Scotland (PHS) of increases in laboratory-confirmed influenza incidence and test swab positivity in general practices (GPs), which now suggests sustained community-level influenza transmission in Scotland. This may lead to an increase in numbers of people presenting at GPs with influenza-like illness who are likely to be infected with the influenza virus.</p> <p>As a result GP's have been advised that Tamiflu and Relenza can now be prescribed to treat influenza where clinically indicated.</p> <p>Please be aware of this within the community, in readiness for any prescription which may be presented within your pharmacies.</p> <p>Alan Harrison 22/11/2022</p>

IMPORTANT INFORMATION	CFS General Alert (Patient related)
 Patient Accessing Controlled and Desira Attached	<p>Counter Fraud Services have issued the attached general alert about a patient accessing controlled and desirable medication. I would be grateful if you could cascade this to Community Pharmacies and GP practices for information.</p> <p>As the alert contains patient identifiable information the NHSGGC Caldicott Guardian has approved distribution of this alert.</p>

	Alan Harrison 21/11/2022
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Community Pharmacy Communication Update

Date: Thursday 24th November 2022




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Knew in this edition –

- **[NHS Circular PCA\(P\)\(2022\)34 - PHS poster campaigns update -23 November 2022](#)**


ACTION	NHS Circular PCA(P)(2022)34 - PHS poster campaigns update -23 November 2022
	https://www.sehd.scot.nhs.uk/pca/PCA2022(P)34.pdf

REMINDERS AND UPDATES:

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	Alan Harrison 22/11/2022
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REMINDER	Community Pharmacy Discharge Project
 Discharge Project Flash Report Nov 20	Please find attached the Discharge Project Flash Report for November 2022. Pamela Macintyre 21/11/2022

REMINDER	Caution in the Sale of Nurofen Plus
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	<u>Smoking Cessation Training</u> <u>Tuesday 29th November 2022</u> <u>Campanile Hotel</u> <u>10 Tunnel Street, Glasgow. G3 8HL</u> In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff. We presently have some places available for the event on the 29 th November, 2022. The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacists, pre-registration staff and technicians – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim). Please contact us ASAP by phone on <u>0141 201 4945</u> , or by email pharmacyhit@ggc.scot.nhs.uk Places will be allocated on a first-come basis and will be confirmed in writing. Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements. Parking is available at the hotel on a first come basis. Please park in the appropriate bays at the hotel and register your car details at the front desk. Annette Robb - Public Health Pharmacy 17/11/2022

REMINDER	Paracetamol PGD V6
 Summary of the main changes V6.pdf  Paracetamol V6 PGD.pdf  Paracetamol V6 Signing Sheet.pdf	<p>The new, up-to-date PGD for Paracetamol is attached and available on the Community Pharmacy Development Team website. NHS Community Pharmacy Website (scot.nhs.uk).</p> <p>The post-immunisation Paracetamol PGD has been updated to reflect some recent changes in guidance. Please find attached a summary of the main changes.</p> <p>Please ensure that all Pharmacists read the new version of the PGD and complete the individual signing sheet by Friday 2nd December 2022. Once signed, the individual signing sheet should be returned for the attention of Lauren Keenan by post to Pharmacy Services, Clarkston Court, 56 Busby Road, Glasgow, G76 7AT or email ggc.cpdevteam@nhs.scot.</p> <p>Please note that all Pharmacists, Managers, Relief Managers and Locum Pharmacists must sign and return this form for any supply they make on a UCF/CP4 form under the PGD to be legal.</p> <p>Lauren Keenan 15/11/2022</p>

REMINDER	Prescribing Team Update - Payment Queries								
	<p>Items and services provided by community pharmacy contractors are remunerated either as listed within the Scottish Drug Tariff or as agreed by locally negotiated services. The Prescribing Teams within the HSCP or Central Team are unable to provide specific advice on these matters.</p> <p>For queries relating to drug remuneration, please refer to the most up to date version of SDT – please note that this changes on a monthly basis and therefore, ensure that you are referring to the current month. SDT Part 7 is now a single file with Column C highlighting which aspect of Part 7 is affected:</p> <table data-bbox="399 1321 1197 1467"> <tr> <td>7M</td> <td>This is the main section of Part 7</td> </tr> <tr> <td>7B</td> <td>Additional Items for Pharmacy First Scotland</td> </tr> <tr> <td>7S</td> <td>Reimbursement for Special Preparations</td> </tr> <tr> <td>7U</td> <td>Limited list of reimbursable Unlicensed Products</td> </tr> </table> <p>The SDT can be found here and there are also the previous 3 months Part 7 listings available for reference. Any questions relating to whether an item is prescribable or not should be checked against SDT and Black List (Schedule 1). If your query has not been answered, then please contact the enquiries team within PSD – click here for contact details.</p> <p>The Central Prescribing Team may be able to provide advice on queries relating to unlicensed medicines and queries relating to the authorisation process.</p> <p>Service payment advice is available either from NHS GGC CPDT or from Community Pharmacy Scotland.</p> <p>Elaine Paton 15/11/2022</p>	7M	This is the main section of Part 7	7B	Additional Items for Pharmacy First Scotland	7S	Reimbursement for Special Preparations	7U	Limited list of reimbursable Unlicensed Products
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REMINDER	PLEASE READ: Early Warning System - Analysis
 <p>EWS - All HSCPs - November 2022.pdf</p>	<p>The Board initiated the Early Warning System (EWS) Cascade on the 21st October 2022 relating to a Class 1 Drug Alert.</p> <p>Of the 29 cascade systems, 7 were successful. This represents a 24% success rate. Please note, this is a 20% decrease in the EWS which took place in September 2022. I would like to thank those contractors who contributed to successfully completing the 7 cascades.</p> <p>On further scrutiny, we identified the following reasons for failure:-</p> <ul style="list-style-type: none"> • Last pharmacy in cascade unable to get through to the Master Station; • Master Station failed to confirm completion with the CPD Team; • Pharmacy using an old list; • Trainee Pharmacist did not know that the cascade process had to be followed; • Pharmacy thought this was a cascade relevant only to their pharmacy chain and didn't follow the CPDT EWS process; and • Unable to get through to the next Pharmacy on the list and forgot about cascade. <p>We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however, the Early Warning System is specifically used in emergent situations and the transfer of information is imperative.</p> <p>I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.</p> <p>Michelle Cooper 08/11/2022</p>

REMINDER	The Community Pharmacy NSAIDs Advice and Care Bundle Survey
	<p>The Scottish Patient Safety Programme (SPSP) have engaged the University of Strathclyde to deliver a 5-minute survey to explore the advice and care offered to patients on an 'NSAID'. This is designed for all community pharmacy staff in Scotland to complete, and will help us to understand what support is needed to improve services.</p> <p>The survey link is: https://tinyurl.com/bddpfckk and will be open until 2 December 2022.</p> <p>We would be grateful if you could share this with your networks and pharmacy teams.</p> <p>A patient survey will also be launched in the next few months and we will update you when this is live.</p> <p>We look forward to sharing the learning from the surveys once the results are available. In the meantime if you have any queries please get in touch with the team at his.pcpteam@nhs.scot.</p> <p>Any queries specifically related to the survey can be directed to Natalie Weir at the University of Strathclyde on natalie.m.weir@strath.ac.uk</p> <p>Ciara Robertson – Senior Improvement Advisor/ Healthcare Improvement Scotland 08/11/2022</p>

REMINDER	The Power of Naloxone in the Community
 Naloxone..pdf	<p>A fantastic story to brighten up your day. Yet again Community Pharmacy Teams show their importance within their local communities, in relation to supporting the drive to reduce drug deaths. Having Naloxone present in the pharmacy and having the ability to administer when required has saved another Citizen's life when the alternative outcome could have unfortunately been the loss of another life.</p> <p>Congratulations to the individuals involved (you know who you are 😊) for using your training and expertise in what was a real example of care in the community.</p> <p>If anyone would like training on Naloxone administration, please refer to the Learnpro module that has been set up by our Addictions Team or contact them directly for any other information.</p> <p>Alan Harrison 08/11/2022</p>

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	<p>The original Libre sensors will be discontinued in the new year. Most patients now use Libre 2 sensors.</p> <p>Please ask any patient still getting the original Libre Sensors to contact their practice to change to the new system. If patients use the Freestyle Reader they will need to contact Abbott for a replacement reader.</p> <p>Sheila Tennant 01/11/2022</p>

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: cpdt@ggc.scot.nhs.uk



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

In this edition –

- **PLEASE CHECK - PHARMACIES OPEN CHRISTMAS & NEW YEAR 2022/23**
- **IMPORTANT CLAIM INFORMATION – Naloxone and / or IEP**
- **CEM CMO(2022)014 COVID-19 Therapeutic Alert: Treatments for Highest Risk Non-Hospitalised Patients (Adults and Children) with COVID-19**
- **CEM CMO(2022)015 COVID-19 Therapeutic Alert: Treatment of Hospital-Onset COVID-19 In Adults and Children**
- **CEM CMO(2022)016 COVID-19 Therapeutic Alert: Remdesivir for Patients Hospitalised Due to COVID-19**
- **CEM CMO(2022)017 COVID-19 Therapeutic Alert: Baricitinib for Patients Hospitalised Due to COVID-19 (Adults and Children Aged 2 Years and Over)**
- **COVID THERAPEUTIC ALERT 2022 18 - Interleukin-6 inhibitors (tocilizumab or sarilumab) for adult patients hospitalised due to COVID-19**
- **DRUG ALERT: Class 4 Medicines Defect Information: Lucis Pharma Ltd, Oxycodone Hydrochloride 10mg/ml oral solution, EL (22)A/49**
- **F.A.O. All Pharmacies currently providing ARV/HIV Medication**
- **PCA(P) (2022) 32 - Serious Shortage Protocol: Estraderm MX 50 Microgram Patch**
- **PCA(P) (2022) 33 - Serious Shortage Protocol: Estraderm MX 75 Microgram Patch**
- **Medicine Shortages**

ACTION

PLEASE CHECK - PHARMACIES OPEN CHRISTMAS & NEW YEAR 2022/23




Sent to CPs for checking.xls

Please find attached information which will be circulated widely to GP Practices, NHS 24 and other healthcare professionals. This details all Community Pharmacies who have indicated that they will be open for the provision of services over the Festive Season.

Please check to ensure that you have not been added inadvertently and to note that any amendments to this information should be forwarded to this office by email to ggc.cpdevteam@nhs.scot (please do not amend the spreadsheet) and ***must*** be received in this office no later than **Friday 9th December 2022**.

Thank you for your attention to this matter.

Karen Armstrong
29/11/22





ACTION	IMPORTANT CLAIM INFORMATION – Naloxone and / or IEP
 <p>Naloxone and IEP Claims Update Nov 22</p>	<p>From 1st December (i.e. Nov 22 claim) you will be able to submit your IEP and Naloxone claims electronically via NEO. NEO has been updated to allow this function, if you experience any problems when submitting your claims please email - Adrs.PharmacyTeam@ggc.scot.nhs.uk</p> <p>We will still accept your paper submission, however from April 2023 claims will <u>only</u> be accepted when submitted via NEO.</p> <p>Please read the attached guidance for more information</p> <p>Amanda Laird - ADRS Central Pharmacy Team 29/11/2022</p>

ACTION	CEM_CMO(2022)014 COVID-19 Therapeutic Alert: Treatments for Highest Risk Non-Hospitalised Patients (Adults and Children) with COVID-19
	COVID-19 Therapeutic Alert: Treatments for Highest Risk Non-Hospitalised Patients (Adults and Children) with COVID-19 (scot.nhs.uk)

ACTION	CEM_CMO(2022)015 COVID-19 Therapeutic Alert: Treatment of Hospital-Onset COVID-19 In Adults and Children
	COVID-19 Therapeutic Alert: Treatment of Hospital-Onset COVID-19 In Adults and Children (scot.nhs.uk)


ACTION	CEM_CMO(2022)016 COVID-19 Therapeutic Alert: Remdesivir for Patients Hospitalised Due to COVID-19
	COVID-19 Therapeutic Alert: Remdesivir for patients hospitalised due to COVID-19 (scot.nhs.uk)


ACTION	CEM_CMO(2022)017 COVID-19 Therapeutic Alert: Baricitinib for Patients Hospitalised Due to COVID-19 (Adults and Children Aged 2 Years and Over)
	COVID-19 Therapeutic Alert: Baricitinib for Patients Hospitalised Due to COVID-19 (Adults and Children Aged 2 Years and Over) (scot.nhs.uk)

ACTION	COVID THERAPEUTIC ALERT 2022 18 - Interleukin-6 inhibitors (tocilizumab or sarilumab) for adult patients hospitalised due to COVID-19
 <p>CEM-CMO-2022-018 (1).pdf</p>  <p>Clinical Guide Therapies for patients</p>  <p>COVID THERAPEUTIC ALERT 2022 18 - INTE</p>  <p>Interim Clinical Commissioning Policy</p>	<p>Please see attached COVID Therapeutic Alert 18 and CMO letter, policy and clinical guide about the use of Interleukin-6 inhibitors (tocilizumab or sarilumab) for adult patients hospitalised due to COVID-19.</p>

ACTION	DRUG ALERT: Class 4 Medicines Defect Information: Lucis Pharma Ltd, Oxycodone Hydrochloride 10mg/ml oral solution, EL (22)A/49
	Class 4 Medicines Defect Information: Lucis Pharma Ltd, Oxycodone Hydrochloride 10mg/ml oral solution, EL (22)A/49 - GOV.UK (www.gov.uk)

ACTION	F.A.O. All Pharmacies currently providing ARV/HIV Medication
	<p>The NEO module has now been live for nearly a year.</p> <p>We have undertaken a rolling audit for services provided by those community pharmacies for current patients and this continues to show that usage of the module is low.</p> <p>All pharmacies who currently have patients, and who are not recording information on NEO have been contacted individually. The Pharmacy Champions will also raise this with the pharmacies in their next round of visits (December 2022 – February 2023).</p> <p>You should note, that as previously notified from January 2023 the NEO module will be the sole generator for payments. No payments will be made for services provided during January 2023 and beyond unless these are claimed via the ARV module on NEO.</p> <p>The module is an important tool, allowing the Hospital Pharmacy Team to monitor patient compliance and react to missed doses.</p> <p>If you are currently providing service to an ARV patient, and have not started using the module, I would urge you to do so. A copy of the User Manual can be found here: NHS Community Pharmacy Website (scot.nhs.uk).</p> <p>If you have any queries regarding any aspect of the module, or are looking for guidance on how to use the module, please contact Michelle Cooper in the first instance via: ggc.cpdevteam@nhs.scot.</p> <p>Janine Glen 28/11/2022</p>

ACTION	PCA(P) (2022) 32 - Serious Shortage Protocol: Estraderm MX 50 Microgram Patch
 PCA(P)(2022)32 - SERIOUS SHORTAGE Attached	<p>Please see attached Circular, informing of a Serious Shortage Protocol (SSP) in place for Estraderm MX® 50 microgram patch, from 15 November 2022 to 13 January 2023.</p> <p>25.11.22</p>

ACTION	PCA(P) (2022) 33 - Serious Shortage Protocol: Estraderm MX 75 Microgram Patch
 PCA(P)(2022)33 - SERIOUS SHORTAGE Attached	<p>Please see attached Circular, informing of a Serious Shortage Protocol (SSP) in place for Estraderm MX® 75 microgram patch, from 15 November 2022 to 13 January 2023.</p> <p>25.11.22</p>

IMPORTANT INFORMATION	Medicine Shortages
	There are multiple different factors when medicine shortages occur these can include manufacturing issues, raw material issues, and distribution issues. Medicine shortages

and supply issues unfortunately seem to be increasing in frequency with various factors influencing this. Quotas are being used more frequently at wholesaler level and Pharmacies are often unaware these have been set.

There is sometimes, although not always, advice issued from the MHRA or Scottish Government or both. These are called MSN (MHRA) or MSAN's (Scottish Government) these provide information relating to the shortage and the estimated recovery date if known. There may also be a Serious Shortage Protocol (SSP) issued with specific advice for Community Pharmacy. These communications are shared locally via the Community Pharmacy Development Team newsletter.

Where items are in short supply, out of stock or only available above tariff cost, this can be reported by the contractor via the Community Pharmacy Scotland shortage reporter (CPS Members Area | shortages). This report, along with other information, is used to influence any potential tariff concessions at a national level. The Health Board cannot influence these discussions and would encourage all CPs to report issues to CPS to ensure as much information is available as possible.

When a shortage is in effect, we would encourage pharmacies to try all wholesalers available to them; check for all strengths, pack sizes and presentations including branded prior to asking the prescriber for an alternative.

The Health Board endeavour to take a proactive approach with shortages, or short supply medication and community pharmacy teams can report potential shortages to us via their clinical mailbox or NHS.scot account to the prescribing team inbox, prescribing@ggc.scot.nhs.uk we can then assess potential for disruption and may follow up with suppliers. We cannot do this for all shortages, however.

Elaine Paton
28/11/22

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