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**Meet the team**

*Jane Hall*



*What is your current role?* I am the Associate Director of Pharmacy for Primary and Community Care services. This role has responsibility for a wide range of pharmacy services – Pharmacotherapy, Community Pharmacy, Mental Health, Drug Use and Education!

*How long have you worked in NHS AA?* I have worked in NHS Ayrshire and Arran for 10 years now.

*What roles have you previously held?* I started my career as a Community Pharmacist in 2001, firstly with Moss Pharmacy then I worked for a large independent that some of you may remember – Munro Pharmacy. In 2005 I moved to Ontario in Canada and worked for a large pharmacy chain called 'Pharma Plus Drug Marts'. On my return to Scotland in 2008 I decided to undertake my Independent Prescribing Certificate which led to my first job in the NHS in 2012.

*What's the best bit of your job?* The wide variety of my role and getting to meet and work alongside lots of great people. I love a challenge and I am always looking a new ways to develop our services to meet the ever changing needs of our population.

*What do you to relax outside of work?* Spending time with my family – I am married and have two boys (age 13 and 11) and a very old dog. I like to run and do yoga at the weekend which helps me to de-stress and keep fit. I also love my garden and can spend hours pottering around in it!

Stat of the week....

In December 2022, **817** females with UTI'S were seen in our 99 community pharmacies. This was the highest number ever recorded in a single month.

**703** were treated under PGD, **157** were referred to another professional and **17** given advice only.

**Please ensure you have read, signed and returned the latest version of the PGD where the upper age limit of 65 and exclusion criteria of haematuria have been removed.**

COMMUNICATIONS SUMMARY

THERE HAVE BEEN NO COMMUNICATIONS OF NOTE THIS WEEK. PLEASE CONTINUE TO MONITOR YOUR CLINICAL MAILBOX ON A REGULAR BASIS TO LOOK OUT FOR SAFETY ALERTS OR MEMOS FROM THE COMMUNITY PHARMACY TEAM.

Susan Bailie & Alloway  
Pharmacy

SUCCESS STORY

You may have seen on social media (twitter: [@NHSAAAPharmacy](https://twitter.com/NHSAAAPharmacy)) this week that our Deputy Medical Director – Dr John Freestone conducted an interview with Susan Bailie – the pharmacist in Alloway Pharmacy.

Susan did a fantastic job of describing community pharmacy services and also highlighting some of the challenges that the pharmacy network is facing at the moment.

Please have a look:

<https://www.youtube.com/watch?v=6HotCeqOYg>

THANKS and WELL DONE Susan!

Please share your success stories with the community pharmacy team for inclusion in future editions of  
*Weekly Script*

## Key Messages

### CP A&A Annual General Meeting

Thanks to those of you who attended the Contractors Committee AGM on Wednesday evening. As this was Burns night, Iain wrote and delivered a wee 'Burns' style poem to Community Pharmacy. You can see it on the Ayrshire and Arran Pharmacy Twitter feed [@NHSAAAPharmacy](#) or via the Vimeo link: <https://vimeo.com/792907088>

### Pharmacy locality leads (North, East & South Ayrshire)

Hopefully you saw the advert for Pharmacy Locality Leads in last week's 'Weekly Script'. Just a reminder the deadline for applications from interested pharmacists is Friday 10<sup>th</sup> February!

### 7 Day prescription turnaround

You may have been made aware of a communication sent to GP practices outlining plans to align all of Ayrshire and Arran Pharmacies and GP's to a 7 day timescale for patients to wait between ordering and collecting repeat prescriptions. This is something that has been agreed between the committees representing Community Pharmacy and GP contractors.

The communication on this at the moment has been paused to allow time for more robust communications to be prepared and we can assure you that you will be properly informed in due course. Apologies if the message caught anyone by surprise and we would like to assure you that this was requested to reduce pressures felt in some areas of community pharmacy and primary care. More information will follow in due course.

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