

Date: Thursday 5 January 2023



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO ggc.cpdevteam@nhs.scot

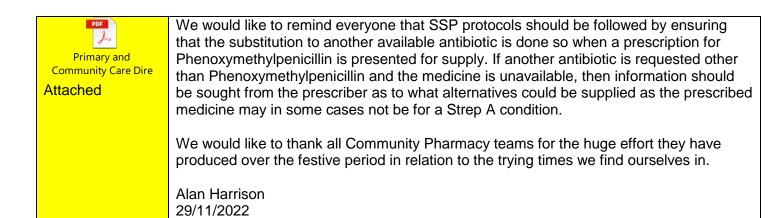
#### New in this edition -

- Supply Problem with Colecalciferol 2,400units/ml
- Medicines Supply Alert Notice MSAN (2022)07 Antibiotics for the treatment of Group A Strep - UPDATE - level 3 - 30 December 2022
- NHS Circular PCA(P)(2022) 43 Amendments to SSPs for Phenoxymethylpenicillin Products and Reactivation of SSP for Estraderm MX 100 mcg patch plus CPO Letter for Building Resilience for the Four- day Public Holiday
- Message from NHS24
- FLU SERVICE PARTICIPANTS ONLY Cold Chain Audit

ACTION	Supply Problem with Colecalciferol 2,400units/ml
	There is currently a supply problem with InVita D3 2,400units/ml 10ml. While this continues GPs are being asked to prescribe Sunvit 2000 units/ml with a dose of 1.2ml for any baby who requires a further supply following discharge from hospital.
	Pamela MacIntyre 05/01/2023

ACTION	Medicines Supply Alert Notice - MSAN (2022)07 - Antibiotics for the treatment of Group A Strep – UPDATE - level 3 - 30 December 2022
POF	Please find attached a level 3 MSAN regarding supply issues with Antibiotics for the treatment of Group A Strep.
MSAN (2022)07 - Antibiotics for the tr  Attached	· MSAN (2022)07 - Antibiotics for the treatment of Group A Strep - UPDATE
7 maorioa	Please distribute to your networks.
	This MSAN will also be published on the SHOW website.
	05/01/2023

ACTION	NHS Circular PCA(P)(2022) 43 - Amendments to SSPs for Phenoxymethylpenicillin Products and Reactivation of SSP for Estraderm MX 100 mcg patch plus CPO Letter for Building Resilience for the Four- day Public Holiday
Pharmacy and Medicines Division.do	Please find attached papers relating to the recently circulated Serious Shortage Protocols (SSP) for Antibiotic treatment and which also include information on Estraderm.
	There is also a letter from the Chief Pharmaceutical Officer regarding supporting NHS24 and the OOH service over the New Year Bank holiday weekend which contains information relevant to the supply of Antibiotics via SSP's.



ACTION	Message from NHS24
	Dear colleague
	Many thanks for all the hard work you've put in over the Christmas weekend and public holidays to ensure the public receive the best pharmaceutical care possible. NHS 24 and board OOH services are very grateful to you.
	As we now approach the New Year weekend and public holidays, can we ask that if you are working in community pharmacy that you are definitely able to access to the ECS/Portal to support the provision of patient care, especially where people may have lost or run out of medicines. Can you also make sure that you know where in the pharmacy you can find the Prof to Prof/Direct Referral telephone number(s), and use them wherever appropriate to optimise the patient journey and experience. If for any reason you have problems trying to use your local Prof to Prof/Direct Referral number, I'd be grateful if you'd let NHS 24 know by emailing feedback to <a href="regionalpharmacyadvisors@nhs24.scot.nhs.uk">regionalpharmacyadvisors@nhs24.scot.nhs.uk</a> . This will allow them to follow up on any issues/problems quickly should they arise.
	Wishing you and your teams All the Best for 2023!
	Dr John McAnaw MRPharmS 29/12/2022

ACTION	FLU SERVICE PARTICIPANTS ONLY - Cold Chain Audit
Cold Chain Audit	As part of your participation in this year's Flu Programme, please complete the attached audit and return this to: ggc.cpdevteam@nhs.scot, by Tuesday 31st January 2023.
2022.docx Attached	Mani Narwan - Contracts Administrator 22/12/2022

#### **REMINDERS AND UPDATES:**

	ANTIVIRAL PROVIDING PHARMACIES ONLY: Paxlovid and Molnupiravir Expiry
REMINDER	Date Extension
	Please note that the Department of Health and Social care and Pharmaceutical company MSD, have extended the shelf life of specified batches of Paxlovid 150mg hard capsules, and Lagevrio® (Molnupiravir) 200mg hard capsules.
	Further information regarding Paxlovid can be found here: Expiry date of Paxlovid (nirmatrelvir and ritonavir) antiviral medication extended - GOV.UK (www.gov.uk)

Further information regarding Molnupiravir can be found here: Expiry date of Lagevrio (molnupiravir) antiviral medication extended - GOV.UK (www.gov.uk)

Mani Narwan

#### REMINDER

#### **ANTIBIOTIC SUPPLY UPDATE SERIOUS SHORTAGE PROTOCOLS ISSUES**

## POF

22/12/22

PCA(P)(2022)38 -SERIOUS SHORTAGE



PCA(P)(2022)39-SERIOUS SHORTAGE



PCA(P)(2022)40-SERIOUS SHORTAGE



PCA(P)(2022)41-SERIOUS SHORTAGE



PCA(P)(2022)42-SERIOUS SHORTAGE



221221 Community Pharmacy FAQ Antib



221221 GGC Interim guidance - Antibioti



Group A Strep Treat

#### **UPDATED GUIDANCE - SUPPLY OF ANTIBIOTICS - 21/12/2022**

You will be aware of the NHSGGC guidance that was issued last week to suggest alternative treatment if penicillin V is unavailable. The preferred order of replacement products is clearly defined in the NHSGGC Guidance. <a href="GGC Interim guidance-Antibiotics">GGC Interim guidance-Antibiotics</a> in GAS V10

Serious Shortages Protocols (see attached PCA's) have now been issued that allows community pharmacists to substitute an alternative formulation of penicillin V or an alternative antibiotic if all formulations are unavailable. Available online at <a href="https://www.nhsbsa.nhs.uk/pharmacies-qp-practices-and-appliance-contractors/serious-shortage-protocols-ssps">https://www.nhsbsa.nhs.uk/pharmacies-qp-practices-and-appliance-contractors/serious-shortage-protocols-ssps</a>

Please ensure that the allergy status of the patient is checked in relation to any medication that is being considered.

Prescribers have been asked to include the following phrase as part of the dosage instructions in the antibiotic prescription - "**if unavailable substitute as per local Group A Strep guidance**". This will provide authorisation for the pharmacist to use their clinical judgement to provide an alternative antibiotic within NHSGGC guidance.

The endorsement "PC" should be used on the prescription when substituting to a product in the guidance document. This will ensure that you are paid appropriately for what has been supplied and that the instruction on the prescription has been followed.

- Community Pharmacy FAQ Antibiotics in GAS
- Memo Group A Strep Treatment Options update

Pamela Macintyre | Lead Pharmacist - Community Pharmacy Development Team 21/12/2022

#### REMINDER

#### **Nutilis Powder**



Nutilis Powder -AAH Stock communi Please find attached notification of a shortage of supply for Nutilis Powder. This is a non-formulary product within NHSGGC and not Nutilis Clear which is the 1<sup>st</sup> line preferred product.

We are aware approximately 16 patients are prescribed Nutilis Powder and have therefore made arrangements that a supply of Nutilis Powder will be held by the Nutricia Rep Louise Smith. If any community pharmacy requires a supply during the affected period, you can contact Louise directly on 07920478874 or louise.smith@nutricia.com and a supply will be sent next day signed delivery to you.

If you have any questions, please contact prescribing support dietitians on 0141 201 6012 or <a href="mailto:presupdiet@ggc.scot.nhs.uk">presupdiet@ggc.scot.nhs.uk</a>.

Una Cuthbert Dietetic Manager Prescribing. 22/12/2022

# REMINDER

WHG Letter to Scottish Health Boar

#### Message on behalf of Steven Henderson, CEO - Wheatley Housing Group

Please find attached a letter sent on behalf of Steven Henderson, CEO of Wheatley Housing Group, for your attention.

Alan Harrison 22/12/2022

In this year's edition:

#### **REMINDER**

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#### **PHARMACY SERVICES - FESTIVE SUPPORT INFORMATION**

Attached is this year's Christmas Newsletter for the Community Pharmacy Network.

Newsletter 2022.docx



Newsletter 2022.pdf



ADRS FAQ V5 Dec 22 (002).pdf



Shortages guidance.pdf



2022-2023 Festive Period Compliance A



PCN Claim Form 2020.doc



Palliative care drugs stocked per Networl

Massaga from Load Phar

- Message from Lead Pharmacist, Primary Care;
- Palliative Care Stock information;
- Discharge Guidance (see also attached Patient Leaflet);
- Supplies of Controlled Drugs.

The following are attached as separate documents:

- ADRS Guidance;
- Shortages Guidance;
- Patient Information for Discharges; and
- Palliative Care Stock List and Claim Form.

The Community Pharmacy Development Team wish to take this opportunity to wish the community pharmacy network in GGC a joyful festive season and a peaceful New Year.

Janine Glen 20/12/2022

#### **REMINDER**

# Prof to Prof (

OOH Prof to Prof CP version v2.1.pdf

#### Glasgow Out of Hours (OOH) Professional to Professional Contact Details

Please find attached guidance on the use of NHSGGC's OOH's professional to professional line that has been reinstated as of 20<sup>th</sup> Dec 2022.

20/12/2022

#### **REMINDER**

# Direct Referral

contact numbers OOF

#### All Health Board's in Scotland – Professional to Professional Contact Numbers

Please find attached information on the professional to professional contact details for all Health Board's in Scotland.

20/12/2022

### REMINDER

**ARV Module on NEO** 

As you will be aware, the Community Pharmacy Development Team (CPDT) undertake a rolling- monthly audit of the ARV module on the NEO platform, which includes measuring completion of information and submission of claims.

The Audit continues to show that usage is relatively low in comparison to other modules on the platform i.e. OST and Disulfiram. In addition, we are experiencing a disproportionate level of information being input retrospectively (sometimes weeks after the event). Please see message from Dr Erica Peters (Consultant Physician), Infection Diseases:

There has been an outbreak of HIV in Glasgow in recent years. A key part of care for those infected is HIV antiretroviral treatment (ARV). If a person infected with HIV takes their medication daily without a break or missed doses they can expect to have a normal life expectancy. It has a better prognosis now than many other common illnesses if treated. Further, if HIV is controlled by good compliance with medication then the chances of passing it on to others can be reduced significantly. Indeed there is good data showing that sexual transmission does not occur if the patient's blood is undetectable as a result of good HIV compliance, referred to as U=U.

We have a dedicated team of doctors, nurses and pharmacists looking after the patients in GG&C infected with HIV and we work very hard to support them, particularly in times of need or crisis. Missing doses of HIV medication needs to be acted on quickly and within the same week. This can have significant health implications for the patient, cause future resistance to future medications and increase the chance of transmission to others. It can also indicate that there are other health or social issues that are behind the patient's inability to attend the community pharmacy.

By completing NEO for ARV on the same day you are supporting the care of the individual patient in the most important of ways. This system of using community pharmacies to support the management of HIV care has been recognised as a gold standard across the world and has been shown to be a significant factor in outbreak management. As the clinical lead for the care of these individuals I would encourage you to continue to complete the ARV functions on NEO every day. And on behalf of our patients thanks so much for your efforts in supporting their care.

You should also note, that as previously notified from January 2023 the NEO module will be the sole generator for payments. No payments will be made for services provided during January 2023 and beyond unless these are claimed via the ARV module on NEO.

If you have not already done so, please access the module and begin inputting information for your patient/s with immediate effect. A copy of the User Manual can be found here: NHS Community Pharmacy Website (scot.nhs.uk)

The Community Pharmacy Champions have been given a list of community pharmacies who are currently supporting patients and who aren't currently using the module. They will make direct contact in the next few months to support anyone who continues to struggle. In the meantime, if you require any direct input please contact Michelle Cooper on 0141-201-6041.

Janine Glen - Contracts Manager 20/12/2022

# REMINDER Early Warning System (EWS) Cascade The Board initiated the Early Warning System (EWS) Cascade on the 8<sup>th</sup> December 2022 relating to urgent information for Strep A antibiotics. Of the 29 cascade systems, 19 were successful. This represents a 65% success rate. Please note, this is a 41% increase in the EWS which took place in October 2022. I would

like to thank those contractors who contributed to successfully completing the 19 cascades.

On further scrutiny, we identified the following reasons for failure:-

- Unable to get through to the Master Station;
- Pharmacy thought this was a cascade relevant only to their pharmacy chain and didn't follow the CPDT EWS process; and
- Continued to the next pharmacy on the list after being unable to contact the initial pharmacy.

We appreciate that there are often competing priorities within the Pharmacy and that time is precious; however, the Early Warning System is specifically used in emergent situations and the transfer of information is imperative.

I have attached a further copy of each of the Board's HSCP's systems. Please identify your pharmacy within that document and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including locums, knowing and understanding the cascade process and what they will need to do in response to a message. It might therefore be helpful to site this document close to your main telephone.

If there is anything in this cascade process which is unclear, or you would like to discuss further, please do not hesitate to contact me on 0141 201 6041.

Michelle Cooper 20/12/2022

	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - 11th
REMINDER	January 2023

## Smoking Cessation Training

In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 3pm (approx)

We presently have some places available for the event on the 11th January, 2023.

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all technicians, dispensers and support staff – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).

Please contact us ASAP by phone on <u>0141 201 4945</u>, by e-mail pharmacyhit@ggc.scot.nhs.uk

Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or if you have special dietary requirements.

Parking is available at the hotel on a first come basis. Please park at the appropriate bays at the hotel and register your car details at the front desk.

Annette Robb - Public Health Pharmacy 20/12/2022

REMINDER

GDPR Patient Issues – Amendment from an emailed communication sent out on 7th December 2022.

# Updated information regarding individuals NHS email addresses – please see highlighted section in red below.

We have, on a number of occasions, over the last few years advised you that GDPR protocols have been breached because of the way that pharmacies have been sending patient identifiable information into Pharmacy Services in order to obtain authorisation for a Specials request.

In 2021, this happened **81** times and so far in 2022 it has happened **55** times. These breaches were due to information being submitted on-

- 1. a personal email address e.g. gmail, hotmail etc;
- 2. an individual pharmacy business email address; and
- 3. an image supplied as a photograph taken on an individuals personal mobile device sent through their NHS email address e.g. joe.bloggs@nhs.scot

#### For clarity

- Any nhs.scot email is secure and should be used to scan or transfer patient identifiable information - these routes have end to end encryption that protects the patient information;
- Company/Personal emails should not be used email from either of these which are then forwarded using nhs.scot should not be used;
- Photos should not be sent at all regardless of email used; and
- Scanned images may be acceptable if they come from a proper scanner and sent via nhs.scot

Please ensure that all staff within the pharmacy are briefed on this important GDPR information including Relief and Locum Pharmacists.

Alan Harrison 20/12/2022

• It's quick and easy to use.

REMINDER	UPDATED INFORMATION: eHealth IT Support
	Please DO NOT use the email highlighted below in red to raise Requests or Incidents. This facility will be available when you get access to your Service Now account.
	From start of January 2023 Service Now is the new way for external users to contact eHealth IT Support. Each site has had one Service Now account created with the details issued to the shared mailbox. If you do not know the login details for your site please follow the below steps to reset the password:
	Go to <a href="https://nhsscotland.service-now.com/ehealth">https://nhsscotland.service-now.com/ehealth</a> Select forgot your password Enter your user name -THIS IS YOUR FULL SHARED MAILBOX ADDRESS Enter your username again (Personal Data Verification Email) - THIS IS YOUR FULL SHARED MAILBOX ADDRESS Select Next, follow the steps You should receive an automated email in your shared mailbox, follow the steps within the email
	If you have any problems with this, please contact the Service Now Administrator - ggc.servicenowaccesscs@ggc.scot.nhs.uk stating your name, contractor code/location code/payment code and contact telephone number.

It can be accessed from anywhere with internet access and you can log a call at a time

that's convenient for you.

• Additionally, you can review any updates on your call and see details of the work/investigations being carried out.



Sharon Hastie 20/12/2022

#### **Communication Update Index link**

INDEX - Community Pharmacy Communications Updates

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a>



Date: Tuesday 10th January 2023



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- Medicines Supply Alert Notice MSAN (2022)07 Antibiotics for the treatment of Group A Strep - UPDATE - level 3 - 30 December 2022
- Message from NHS24
- FLU SERVICE PARTICIPANTS ONLY Cold Chain Audit
- Drugs in Pregnancy & Breastfeeding Teams Webinar
- Forged Private Prescriptions
- Appropriate Date
- CISCO-21 trial/Community Pharmacy
- <u>Smoking Cessation Training Campanile Hotel, Tunnel Street, Glasgow Wednesday 8th</u> February 2023
- 2023 New Year
- Public Holidays 2023/2024
- Person Centred Care in Pharmacy
- NHSGGC Pharmaceutical List as at 6<sup>th</sup> January 2023

ACTION	Supply Problem with Colecalciferol 2,400units/ml
	There is currently a supply problem with InVita D3 2,400units/ml 10ml. While this continues GPs are being asked to prescribe Sunvit 2000 units/ml with a dose of 1.2ml for any baby who requires a further supply following discharge from hospital.
	Pamela MacIntyre 05/01/2023

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ACTION	Message from NHS24
	Many thanks for all the hard work you've put in over the Christmas weekend and public holidays to ensure the public receive the best pharmaceutical care possible. NHS 24 and board OOH services are very grateful to you.

As we now approach the New Year weekend and public holidays, can we ask that if you
are working in community pharmacy that you are definitely able to access to the
ECS/Portal to support the provision of patient care, especially where people may have
lost or run out of medicines. Can you also make sure that you know where in the
pharmacy you can find the Prof to Prof/Direct Referral telephone number(s), and use
them wherever appropriate to optimise the patient journey and experience. If for any
reason you have problems trying to use your local Prof to Prof/Direct Referral number,
I'd be grateful if you'd let NHS 24 know by emailing feedback
to regionalpharmacyadvisors@nhs24.scot.nhs.uk. This will allow them to follow up
on any issues/problems quickly should they arise.
Wishing you and your teams All the Best for 2023!
Dr John McAnaw MRPharmS
29/12/2022

ACTION	FLU SERVICE PARTICIPANTS ONLY - Cold Chain Audit
w	As part of your participation in this year's Flu Programme, please complete the attached audit and return this to: ggc.cpdevteam@nhs.scot, by <b>Tuesday 31st January 2023</b> .
Cold Chain Audit	
2022.docx	Mani Narwan - Contracts Administrator
Attached	10/01/2023

ACTION	Drugs in Pregnancy & Breastfeeding Teams Webinar			
Prescribing Drugs in Pregnancy & Breastfe	The Common Clinical Conditions (CCC) Advisory group would like to invite you to the Drugs in Pregnancy & Breastfeeding Webinar with Roisin McCabe, Specialist Clinica Pharmacist, NHSGGC.			
	This evening webinar will take place on Tuesday 31st January at 7:00pm via the Microsoft Teams link below:			
	Microsoft Teams meeting Join on your computer, mobile app or room device Click here to join the meeting Meeting ID: 315 295 732 60 Passcode: Ycfa2q Download Teams   Join on the web We hope to see you all there.			
	Lorna Brown 06/01/2023			

ACTION	Forged Private Prescriptions
	We have been made aware by colleagues in NHS Lothian that there again appears to be fraudulent private prescriptions circulating from Clinica Private Healthcare in London. In the main these prescriptions are for Codeine Linctus. We would encourage you to be extra vigilant if you receive any prescriptions from this clinic and ensure that you go through the normal checks to evaluate the authenticity of the prescription before a supply is made.
	If you receive or have received a prescription from Clinica then please contact the CD Governance team with details of the prescription at the following email address <a href="mailto:cdgovernance@ggc.scot.nhs.uk">cdgovernance@ggc.scot.nhs.uk</a>
	Alan Harrison

ACTION	Appropriate Date
	Appropriate / start dates on prescriptions
	There has recently been some queries from community pharmacies around the 28 day validity of Controlled Drug prescriptions when prescriptions have been signed more than 28 days in advance of the appropriate date. In general ADRS teams supply 2x28 day prescriptions for patients, which are delivered directly to the pharmacy in advance of the start date to allow preparation. Prescriptions will have been printed / signed prior to the treatment start date (the appropriate date). In some cases the date of printing / signing may be more than 28 days before the start date. These prescriptions are legal, as prescription validity is 28 days from the appropriate start date.
	If you have any concerns regarding the clinical appropriateness of a patient's medication, please contact the team who issued the prescription to discuss.
	Amanda Laird 10/01/2023

ACTION	CISCO-21 trial/Community Pharmacy
CISCO-21 Poster V 2.0 2022-01-31 clean	Please find attached a poster for the CISCO-21 trial—This trial is sponsored by NHS GGC and run in collaboration with UoG and the CSOmore details can be found here: <a href="https://clinicaltrials.gov/ct2/show/NCT04900961">https://clinicaltrials.gov/ct2/show/NCT04900961</a>
Attached	We would be grateful if you would print off and display in your patient information areas within your pharmacies
	Alan Harrison 10/01/2023

ACTION	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - Wednesday 8th February 2023					
	Smoking Cessation Training In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 1:30pm (approx)					
	We presently have some places available for the event on the 8th February, 2023.					
	The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacist, pre-reg staff and technicians – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).					
	Please contact us ASAP by telephone on <u>0141 201 4945</u> or by email <u>pharmacyhit@ggc.scot.nhs.uk</u>					
	Places will be allocated on a first-come basis and will be confirmed in writing.					
	Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.					

Parking is available at the hotel on a first come basis. Please park at the	appropriate
bays at the hotel and register your car details at the front desk.	

Date 2023	Start time	Finish time	Nos	Meeting Place	Contact	Event
Wed 8th February	9:00	13:30	30	Campanile Hotel	0141 201 4945	QYW Training
2023				Tunnel St, Glasgow		
Wed 15th March 2023	9:00	15:00	30	Campanile Hotel	0141 201 4945	QYW Training
				Tunnel St, Glasgow		

Annette Robb 10/01/2023

IMPORTANT INFORMATION	2023 New Year
	I would like to express my thanks to the community pharmacy network for their sterling efforts over the festive period which has probably been, for a great number of contractors, the busiest on record.
	Not only was there an uplift in the normal daily workload, we had the added pressure of ongoing Covid related issues, the biggest rise in Flu cases in recent years and the unfortunate Strep A outbreak.
	I would particularly like to thank those pharmacies who opened on Christmas Day, New Years Day and the bank holidays as I know from feedback that the workload associated in dealing with Strep A cases put a huge strain on teams across the Health Board.
	Your efforts are truly appreciated by Pharmacy Services and also the patients within NHS GGC who benefited from the pharmaceutical care delivered.
	Alan Harrison 10/01/2023

IMPORTANT INFORMATION	Public Holidays 2023/2024
	Please find below a list of the public holidays which have been agreed between NHS GGC Pharmacy Services and CP GGC which will be observed by the community pharmacy network during 2023/2024.
	2023 Monday 10 <sup>th</sup> April
	Monday 1 <sup>st</sup> May Monday 29 <sup>th</sup> May
	One summer Monday relevant to the HSCP the pharmacy is in.
	One September Monday relevant to the HSCP the pharmacy is in
	Monday 25 <sup>th</sup> December Tuesday 26 <sup>th</sup> December
	2024 Monday 1 <sup>st</sup> January Tuesday 2 <sup>nd</sup> January

You will note that the list does not include the recently announced additional holiday planned for Monday 8 <sup>th</sup> May 2023 to recognise the coronation of King Charles III. Further details will be provided on this holiday once the implications for service provision are known.
As in previous years, the Community Pharmacy Development Team will undertake a scoping exercise to gauge likely coverage across the community pharmacy network. This exercise will commence at the end of January 2023. Your cooperation will be appreciated.
Janine Glen 10/01/2023

IMPORTANT INFORMATION	Person Centred Care in Pharmacy	
Person Centred Care in Pharmacy.pp	The Board wide Person Centred Care Committee is keen for all community pharmacies to have access to the Patient Centred Care training slides. These slides can be used in the pharmacy with staff if there is any planned training sessions.	
Attached	If you require any further information, please don't hesitate to contact Elizabeth Roddick - Elizabeth.roddick@nhs.scot or Pamela Macintyre - pamela.macintyre@ggc.scot.nhs.uk	
	Elizabeth Roddick 10/01/2022	



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Date: Thursday 12th January 2023



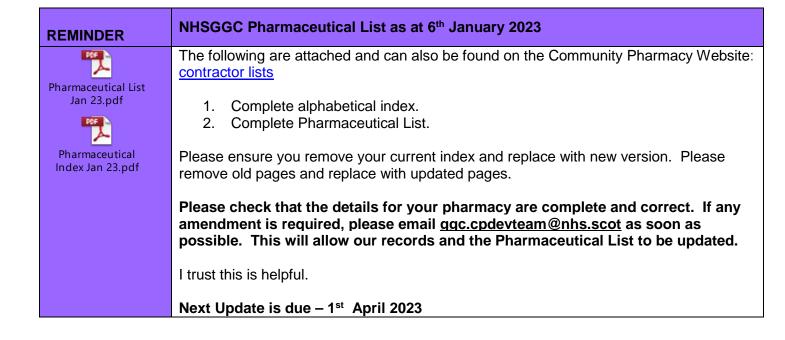
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New in this edition -

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Lauren	Keenan
10/01/2	023

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	One summer Monday relevant to the HSCP the pharmacy is in.				
	One September Monday relevant to the HSCP the pharmacy is in				
	Monday 25 <sup>th</sup> December Tuesday 26 <sup>th</sup> December				
	2024 Monday 1 <sup>st</sup> January Tuesday 2 <sup>nd</sup> January				
	You will note that the list does not include the recently announced additional holiday planned for Monday 8 <sup>th</sup> May 2023 to recognise the coronation of King Charles III. Further details will be provided on this holiday once the implications for service provision are known.				
	As in previous years, the Community Pharmacy Development Team will undertake a scoping exercise to gauge likely coverage across the community pharmacy network. This exercise will commence at the end of January 2023. Your cooperation will be appreciated.				
	Janine Glen 10/01/2023				

REMINDER	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - Wednesday 8th February 2023	
	Smoking Cessation Training	
	In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it	
	is mandatory for a one day training programme to be completed by pharmacists, locums	
	and support staff – 9am- 1:30pm (approx)	

We presently have some places available for the event on the 8th February, 2023.

The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacist, pre-reg staff and technicians – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).

Please contact us ASAP by telephone on <u>0141 201 4945</u> or by email <u>pharmacyhit@ggc.scot.nhs.uk</u>

Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available at the hotel on a first come basis. Please park at the appropriate bays at the hotel and register your car details at the front desk.

Date 2023	Start time	Finish time	Nos	Meeting Place	Contact	Event
Wed 8th	9:00	13:30	30	Campanile Hotel	0141 201	QYW
February 2023				Tunnel St, Glasgow	4945	Training
Wed 15th	9:00	15:00	30	, ,	0141 201	QYW
March				Campanile Hotel	4945	Training
2023				Tunnel St, Glasgow		

Annette Robb 10/01/2023

#### **REMINDER**



Please find attached a poster for the CISCO-21 trial—This trial is sponsored by NHS GGC and run in collaboration with UoG and the CSO.....more details can be found here: https://clinicaltrials.gov/ct2/show/NCT04900961

We would be grateful if you would print off and display in your patient information areas within your pharmacies

Alan Harrison 10/01/2023

#### REMINDER

#### **Appropriate Date**

#### Appropriate / start dates on prescriptions

There has recently been some queries from community pharmacies around the 28 day validity of Controlled Drug prescriptions when prescriptions have been signed more than 28 days in advance of the appropriate date. In general ADRS teams supply 2x28 day prescriptions for patients, which are delivered directly to the pharmacy in advance of the start date to allow preparation. Prescriptions will have been printed / signed prior to the treatment start date (the appropriate date). In some cases the date of printing / signing may be more than 28 days before the start date. These prescriptions are legal, as prescription validity is 28 days from the appropriate start date.

If you have any concerns regarding the clinical appropriateness of a patient's medication, please contact the team who issued the prescription to discuss.
Amanda Laird 10/01/2023

	REMINDER	Forged Private Prescriptions
fraudulent private prescriptions circulating from Clinica Private Healthcare in Lot the main these prescriptions are for Codeine Linctus. We would encourage you to vigilant if you receive any prescriptions from this clinic and ensure that you go thro		We have been made aware by colleagues in NHS Lothian that there again appears to be fraudulent private prescriptions circulating from Clinica Private Healthcare in London. In the main these prescriptions are for Codeine Linctus. We would encourage you to be extra vigilant if you receive any prescriptions from this clinic and ensure that you go through the normal checks to evaluate the authenticity of the prescription before a supply is made.
		If you receive or have received a prescription from Clinica then please contact the CD Governance team with details of the prescription at the following email address <a href="mailto:cdgovernance@ggc.scot.nhs.uk">cdgovernance@ggc.scot.nhs.uk</a>
		Alan Harrison 10/01/2023

REMINDER	Drugs in Pregnancy & Breastfeeding Teams Webinar			
Prescribing Drugs in Pregnancy & Breastfe	The Common Clinical Conditions (CCC) Advisory group would like to invite you to the Drugs in Pregnancy & Breastfeeding Webinar with Roisin McCabe, Specialist Clinical Pharmacist, NHSGGC.			
	This evening webinar will take place on Tuesday 31st January at 7:00pm via the Microsoft Teams link below:			
Microsoft Teams meeting Join on your computer, mobile app or room device Click here to join the meeting Meeting ID: 315 295 732 60 Passcode: Ycfa2q Download Teams   Join on the web We hope to see you all there.				
	Lorna Brown 06/01/2023			

REMINDER	Medicines Supply Alert Notice - MSAN (2022)07 - Antibiotics for the treatment of Group A Strep – UPDATE - level 3 - 30 December 2022					
PDF	Please find attached a level 3 MSAN regarding supply issues with Antibiotics for the treatment of Group A Strep.					
MSAN (2022)07 - Antibiotics for the ti	MSAN (2022)07 - Antibiotics for the treatment of Group A Strep - UPDATE					
	Please distribute to your networks.					
	This MSAN will also be published on the SHOW website.					
	05/01/2023					

REMINDER  Supply Problem with Colecalciferol 2,400units/ml  There is currently a supply problem with InVita D3 2,400units/ml 10ml. While this cor GPs are being asked to prescribe Sunvit 2000 units/ml with a dose of 1.2ml for an who requires a further supply following discharge from hospital.	

REMINDER	Drugs in Pregnancy & Breastfeeding Webinar
Prescribing Drugs in Pregnancy & Breastfe	The Common Clinical Conditions (CCC) Advisory group would like to invite you to the Drugs in Pregnancy & Breastfeeding Webinar with Roisin McCabe, Specialist Clinical Pharmacist, NHSGGC.
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	Microsoft Teams meeting <u>Click here to join the meeting</u>
	We hope to see you all there.
	Lorna Brown 05/01/2023

REMINDER	Message from NHS24
	Many thanks for all the hard work you've put in over the Christmas weekend and public holidays to ensure the public receive the best pharmaceutical care possible. NHS 24 and board OOH services are very grateful to you.
	As we now approach the New Year weekend and public holidays, can we ask that if you are working in community pharmacy that you are definitely able to access to the ECS/Portal to support the provision of patient care, especially where people may have lost or run out of medicines. Can you also make sure that you know where in the pharmacy you can find the Prof to Prof/Direct Referral telephone number(s), and use them wherever appropriate to optimise the patient journey and experience. If for any reason you have problems trying to use your local Prof to Prof/Direct Referral number, I'd be grateful if you'd let NHS 24 know by emailing feedback to regionalpharmacyadvisors@nhs24.scot.nhs.uk . This will allow them to follow up on any issues/problems quickly should they arise.  Wishing you and your teams All the Best for 2023!
	Dr John McAnaw MRPharmS 29/12/2022

#### **Communication Update Index link**

INDEX - Community Pharmacy Communications Updates

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a>



Date: Tuesday 17th January 2023



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>

#### In this edition -

- Reminder Recruitment of Community Pharmacists for Research
- Opportunity to give your views what influences whether you do (or do not) use video consultations with patients?
- Pharmacy Services Patient Information Leaflet (PIL)
- Pre-approved Price List for January 2023

ACTION	Reminder - Recruitment of Community Pharmacists for Research
	See below an opportunity to take part in an interview study for Aimee Ferguson, a PhD student within the Strathclyde Institute of Pharmacy and Biomedical Sciences, University of Strathclyde.
	Aimee is interested in why community pharmacists do (or do not) use video consultations with patients. This means you do not need to have experience of using video consultations to take part. If you decide to take part, you will first be asked to complete a short questionnaire which will allow the research team to ensure they are recruiting from a balanced sample of participants. You will then be contacted by Aimee to arrange a suitable date/time for an interview. The interview will take place over video (or telephone if you prefer) and will last no longer than 1 hour.
	Your participation is voluntary, and all efforts will be made to ensure you are not identifiable in the study.
	If you are interested in taking part, the link below will take you to the Participant Information Sheet, consent form, and the short questionnaire.
	https://stratheng.eu.qualtrics.com/jfe/form/SV_5yDL18oGyQRv8fc
	If you have any questions, you can contact Aimee at: a.ferguson@strath.ac.uk
	17/01/2023

ACTION	Opportunity to give your views - what influences whether you do (or do not) use video consultations with patients?
	My name is Aimee, and I am a PhD student at the University of Strathclyde under the supervision of Prof Marion Bennie, Dr Rosemary Newham, and Ms Emma Dunlop. My PhD focuses on human factors and video consultations in pharmacy.
	I am currently recruiting pharmacists working in community or general practice pharmacy in Scotland, to take part in an interview study which focuses on what influences whether you do (or do not) use video consultations with patients. This means you do not need to have experience of using video consultations to take part.

If you decide to take part, you will first be asked to complete a short questionnaire which will allow the research team to ensure they are recruiting from a balanced sample of participants. I will then contact you to arrange a suitable date/time for an interview. The interview will take place over video (or telephone if you prefer) and will last no longer than 1 hour.

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https://stratheng.eu.qualtrics.com/jfe/form/SV\_5yDL18oGyQRv8fc

Alternatively, you can email me at: <a href="mailto:a.ferguson@strath.ac.uk">a.ferguson@strath.ac.uk</a>
Or scan the QR code on the attached poster

Thanks in advance

Mairi-Anne McLean - Senior Prescribing Advisor 17/01/2023

IMPORTANT INFORMATION	Pharmacy Services Patient Information Leaflet (PIL)
	My name is Natasha Umer and I am a trainee pharmacist completing my training year between Inverclyde Royal hospital and Inverclyde HSCP. As part of my training year project, I am updating the GGC pharmacy services patient information leaflet(PIL). I am looking to include information about pharmacy services available in all sectors and was hoping for feedback from community pharmacists/pharmacy staff about what they think should be included. I would really appreciate it if you could fill out the simple questionnaire I have created to receive this feedback. The last date for completion would be <b>25/01/2023.</b> The link is attached below.
	If you have any questions please do not hesitate to contact me at: natasha.umer2@ggc.scot.nhs.uk
	https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5Jmvo QRPg9KG9OkFecbbOJR7hUQjZOQk1CTEw3VFZDWDRCTVZHUFBETzdPSy4u
	Natasha Umer 17/01/2023

UPDATE	Pre-approved Price List for January 2023
Guide Prices for Commonly Requestec	Please find attached the newly updated Pre-approved price list for January 2023.
Attached	17/01/2023

#### **Communication Update Index link**

INDEX - Community Pharmacy Communications Updates

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Date: Thursday 19th January 2023



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#### **REMINDERS AND UPDATES:**

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Alternatively, you can email me at: <a href="mailto:a.ferguson@strath.ac.uk">a.ferguson@strath.ac.uk</a> Or scan the QR code on the attached poster
Thanks in advance
Mairi-Anne McLean - Senior Prescribing Advisor 17/01/2023

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	https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmvoQRPg9KG9OkFecbbOJR7hUQjZOQk1CTEw3VFZDWDRCTVZHUFBETzdPSy4u
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REMINDER	Pre-approved Price List for January 2023
Guide Prices for Commonly Requestec	Please find attached the newly updated Pre-approved price list for January 2023.
	17/01/2023

REMINDER	2023 New Year
	I would like to express my thanks to the community pharmacy network for their sterling efforts over the festive period which has probably been, for a great number of contractors, the busiest on record.
	Not only was there an uplift in the normal daily workload, we had the added pressure of ongoing Covid related issues, the biggest rise in Flu cases in recent years and the unfortunate Strep A outbreak.
	I would particularly like to thank those pharmacies who opened on Christmas Day, New Years Day and the bank holidays as I know from feedback that the workload associated in dealing with Strep A cases put a huge strain on teams across the Health Board.

Your efforts are truly appreciated by Pharmacy Services and also the patients within NHS GGC who benefited from the pharmaceutical care delivered.
Alan Harrison 10/01/2023

REMINDER	NHSGGC Pharmaceutical List as at 6 <sup>th</sup> January 2023
POF	The following are attached and can also be found on the Community Pharmacy Website: contractor lists
Pharmaceutical List Jan 23.pdf	Complete alphabetical index.     Complete Pharmaceutical List.
Pharmaceutical Index Jan 23.pdf	Please ensure you remove your current index and replace with new version. Please remove old pages and replace with updated pages.
	Please check that the details for your pharmacy are complete and correct. If any amendment is required, please email <a href="mailto:gqc.cpdevteam@nhs.scot">gqc.cpdevteam@nhs.scot</a> as soon as possible. This will allow our records and the Pharmaceutical List to be updated.
	I trust this is helpful.
	Next Update is due – 1 <sup>st</sup> April 2023
	Lauren Keenan 10/01/2023

REMINDER	Person Centred Care in Pharmacy
Person Centred Care in Pharmacy.pp	The Board wide Person Centred Care Committee is keen for all community pharmacies to have access to the Patient Centred Care training slides. These slides can be used in the pharmacy with staff if there is any planned training sessions.
	If you require any further information, please don't hesitate to contact Elizabeth Roddick - Elizabeth.roddick@nhs.scot or Pamela Macintyre - pamela.macintyre@ggc.scot.nhs.uk
	Elizabeth Roddick 10/01/2022

REMINDER	Public Holidays 2023/2024
	Please find below a list of the public holidays which have been agreed between NHS GGC Pharmacy Services and CP GGC which will be observed by the community pharmacy network during 2023/2024.
	2023 Monday 10 <sup>th</sup> April
	Monday 1 <sup>st</sup> May Monday 29 <sup>th</sup> May
	One summer Monday relevant to the HSCP the pharmacy is in.
	One September Monday relevant to the HSCP the pharmacy is in
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#### 2024

Monday 1<sup>st</sup> January Tuesday 2<sup>nd</sup> January

You will note that the list does not include the recently announced additional holiday planned for Monday 8<sup>th</sup> May 2023 to recognise the coronation of King Charles III. Further details will be provided on this holiday once the implications for service provision are known.

As in previous years, the Community Pharmacy Development Team will undertake a scoping exercise to gauge likely coverage across the community pharmacy network. This exercise will commence at the end of January 2023. Your cooperation will be appreciated.

Janine Glen 10/01/2023

#### REMINDER

# Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - Wednesday 8th February 2023

#### Smoking Cessation Training

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Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

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Date 2023	Start time	Finish time	Nos	Meeting Place	Contact	Event
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2023				Tunnel St, Glasgow		1159
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				Tunnel St, Glasgow		

Annette Robb 10/01/2023

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Please find attached a poster for the CISCO-21 trial—This trial is sponsored by NHS GGC and run in collaboration with UoG and the CSO.....more details can be found here: <a href="https://clinicaltrials.gov/ct2/show/NCT04900961">https://clinicaltrials.gov/ct2/show/NCT04900961</a>

We would be grateful if you would print off and display in your patient information areas within your pharmacies

Alan Harrison 10/01/2023

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	If you have any concerns regarding the clinical appropriateness of a patient's medication, please contact the team who issued the prescription to discuss.
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	This evening webinar will take place on <b>Tuesday 31st January at 7:00pm</b> via the Microsoft Teams link below:
	Microsoft Teams meeting  Join on your computer, mobile app or room device  Click here to join the meeting

Meeting ID: 315 295 732 60
Passcode: Ycfa2q
Download Teams | Join on the web
We hope to see you all there.

Lorna Brown
06/01/2023

#### **Communication Update Index link**

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Date: Tuesday 24 January 2023



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In this edition -

- Community LearnPro Cold Chain Module
- Information Updated Early Warning Systems
- PCA (P)(2023) 01 Pharmaceutical Services: Advance Payment For Eligible Community Pharmacy Contractors, Dispensing Gp Practices And Dispensing Appliance Contractors
- PCA (P)(2023) 02 Extension On The Serious Shortage Protocols Issued For Sandrena® Gel Sachets And Estraderm Mx® Patches
- Clinically Significant Drug Interactions with Tobacco Smoking
- NHS Pharmacy First Scotland Approved List Review 2023
- Updated NHSGGC Joint Wound Care Formulary

ACTION	Community LearnPro Cold Chain Module
Community Learnpro Registration Walkthro Attached	Do you have a fridge used for medicines or vaccines in your pharmacy? We strongly encourage completion of the cold chain module now available on LearnPro in conjunction with Pharmacy Public Health. Ideally by all staff but especially those tasked with checking fridge temperatures regularly. Fridge lines can be extremely expensive and additionally as thermolabile products, incorrect storage can result in treatment failure. Robust cold chain storage is paramount to ensure the patients given vaccines are protected from the illness they are being vaccinated against. The module could form part of a small project for a trainee in quality assurance of refrigerated medicines. GGC: 097 Cold Chain Management is the name of the module.
	LearnPro account holders will automatically have access to this module within their learning plan.
	For Pharmacists and Registered Technicians that do not have a Community LearnPro account, you can obtain a login activation code by emailing ggc.cpdevteam@nhs.scot or by calling 0141 201 6094 / 0141 201 6041.
	Once a code has been issued you can self-register at: <a href="https://community.learnprouk.com">https://community.learnprouk.com</a> .
	Please find attached the LearnPro Registration Walkthrough guide.
	Nathan Burley 19/01/2023

ACTION	Information – Updated Early Warning Systems		
	Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the		
	Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk)		



#### **Attached**

Please identify your pharmacy and print off the relevant cascade.

I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.

As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.

It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.

If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041.

Michelle Cooper 19/01/2023

ACTION	PCA (P)(2023) 01 - PHARMACEUTICAL SERVICES: ADVANCE PAYMENT FOR ELIGIBLE COMMUNITY PHARMACY CONTRACTORS, DISPENSING GP PRACTICES AND DISPENSING APPLIANCE CONTRACTORS
	https://www.sehd.scot.nhs.uk/pca/PCA2023(P)01.pdf
	18/01/2023

ACTION	PCA (P)(2023) 02 - EXTENSION ON THE SERIOUS SHORTAGE PROTOCOLS ISSUED FOR SANDRENA® GEL SACHETS AND ESTRADERM MX® PATCHES
	https://www.sehd.scot.nhs.uk/pca/PCA2023(P)02.pdf
	18/01/2023

ACTION	Clinically Significant Drug Interactions with Tobacco Smoking
3. CP SC Interactions	Please find attached Clinically significant drug interactions with tobacco smoking information.
Bulletin - Jan 2023.do Attached	For <b>updates</b> on clinically significant drug interactions with tobacco smoking and relevant <b>pharmacy to GP template letter</b> , please refer to the <u>'Clinically Significant Drug Interactions with Tobacco Smoking' Bulletin (January 2023)</u> 23/01/2023

IMPORTANT INFORMATION	NHS Pharmacy First Scotland - Approved List Review 2023
PDF	Please see the attached letter from the Chief Pharmaceutical Officer inviting your input into a review of the NHS Pharmacy First Scotland Approved List.
NHS Pharmacy First Scotland - Approved L Attached	The current version of the Approved List is published online at - <a href="https://www.publications.scot.nhs.uk/details.asp?PublicationID=7020">https://www.publications.scot.nhs.uk/details.asp?PublicationID=7020</a>
	23/01/2023

UPDATE	Updated NHSGGC Joint Wound Care Formulary
	The NHSGGC Joint Wound Care Formulary has now been updated and is available here <a href="https://ggcmedicines.org.uk/media/v5bd2w5c/nhsggc-joint-wound-care-formulary-2301.pdf">https://ggcmedicines.org.uk/media/v5bd2w5c/nhsggc-joint-wound-care-formulary-2301.pdf</a>
	ScriptSwitch, e-formulary and synonyms are being updated to reflect the update.
	Mairi-Anne McLean   Senior Prescribing Advisor 19/01/2023

#### **Communication Update Index link**

INDEX - Community Pharmacy Communications Updates

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We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: <a href="mailto:cpdt@ggc.scot.nhs.uk">cpdt@ggc.scot.nhs.uk</a>



Date: Thursday 26th January 2023



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#### **REMINDERS AND UPDATES:**

REMINDER	Community LearnPro Cold Chain Module
Community Learnpro Registration Walkthrc	Do you have a fridge used for medicines or vaccines in your pharmacy? We strongly encourage completion of the cold chain module now available on LearnPro in conjunction with Pharmacy Public Health. Ideally by all staff but especially those tasked with checking fridge temperatures regularly. Fridge lines can be extremely expensive and additionally as thermolabile products, incorrect storage can result in treatment failure. Robust cold chain storage is paramount to ensure the patients given vaccines are protected from the illness they are being vaccinated against. The module could form part of a small project for a trainee in quality assurance of refrigerated medicines. GGC: 097 Cold Chain Management is the name of the module.
	LearnPro account holders will automatically have access to this module within their learning plan.
	For Pharmacists and Registered Technicians that do not have a Community LearnPro account, you can obtain a login activation code by emailing ggc.cpdevteam@nhs.scot or by calling 0141 201 6094 / 0141 201 6041.
	Once a code has been issued you can self-register at: <a href="https://community.learnprouk.com">https://community.learnprouk.com</a> .
	Please find attached the LearnPro Registration Walkthrough guide.
	Nathan Burley 19/01/2023

#### Information – Updated Early Warning Systems **REMINDER** Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the EWS - All HSCPS -Community Pharmacy Website: NHS Community Pharmacy Website (scot.nhs.uk) January 2023.pdf Please identify your pharmacy and print off the relevant cascade. I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone. As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy

in the cascade, it should contact the person who initiated the cascade thus completing the cycle.
It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.
If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041.
Michelle Cooper 19/01/2023

REMINDER	PCA (P)(2023) 01 - PHARMACEUTICAL SERVICES: ADVANCE PAYMENT FOR ELIGIBLE COMMUNITY PHARMACY CONTRACTORS, DISPENSING GP PRACTICES AND DISPENSING APPLIANCE CONTRACTORS
	https://www.sehd.scot.nhs.uk/pca/PCA2023(P)01.pdf
	18/01/2023

REMINDER	PCA (P)(2023) 02 - EXTENSION ON THE SERIOUS SHORTAGE PROTOCOLS ISSUED FOR SANDRENA® GEL SACHETS AND ESTRADERM MX® PATCHES
	https://www.sehd.scot.nhs.uk/pca/PCA2023(P)02.pdf
	18/01/2023

REMINDER	Clinically Significant Drug Interactions with Tobacco Smoking
W	Please find attached Clinically significant drug interactions with tobacco smoking information.
3. CP SC Interactions Bulletin - Jan 2023.do	For <b>updates</b> on clinically significant drug interactions with tobacco smoking and relevant <b>pharmacy to GP template letter</b> , please refer to the <u>'Clinically Significant Drug Interactions with Tobacco Smoking' Bulletin (January 2023)</u>
	23/01/2023

REMINDER	NHS Pharmacy First Scotland - Approved List Review 2023
NHS Pharmacy First	Please see the attached letter from the Chief Pharmaceutical Officer inviting your input into a review of the NHS Pharmacy First Scotland Approved List.
Scotland - Approved I	The current version of the Approved List is published online at - <a href="https://www.publications.scot.nhs.uk/details.asp?PublicationID=7020">https://www.publications.scot.nhs.uk/details.asp?PublicationID=7020</a>
	23/01/2023

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	The NHSGGC Joint Wound Care Formulary has now been updated and is available here <a href="https://ggcmedicines.org.uk/media/v5bd2w5c/nhsggc-joint-wound-care-formulary-2301.pdf">https://ggcmedicines.org.uk/media/v5bd2w5c/nhsggc-joint-wound-care-formulary-2301.pdf</a>

ScriptSwitch, e-formulary and synonyms are being updated to reflect the update.
Mairi-Anne McLean   Senior Prescribing Advisor 19/01/2023

REMINDER	Reminder - Recruitment of Community Pharmacists for Research
	See below an opportunity to take part in an interview study for Aimee Ferguson, a PhD student within the Strathclyde Institute of Pharmacy and Biomedical Sciences, University of Strathclyde.
	Aimee is interested in why community pharmacists do (or do not) use video consultations with patients. This means you do not need to have experience of using video consultations to take part. If you decide to take part, you will first be asked to complete a short questionnaire which will allow the research team to ensure they are recruiting from a balanced sample of participants. You will then be contacted by Aimee to arrange a suitable date/time for an interview. The interview will take place over video (or telephone if you prefer) and will last no longer than 1 hour.
	Your participation is voluntary, and all efforts will be made to ensure you are not identifiable in the study.
	If you are interested in taking part, the link below will take you to the Participant Information Sheet, consent form, and the short questionnaire.
	https://stratheng.eu.qualtrics.com/jfe/form/SV_5yDL18oGyQRv8fc
	If you have any questions, you can contact Aimee at: a.ferguson@strath.ac.uk
	17/01/2023

	1770172020
REMINDER	Opportunity to give your views - what influences whether you do (or do not) use video consultations with patients?
	My name is Aimee, and I am a PhD student at the University of Strathclyde under the supervision of Prof Marion Bennie, Dr Rosemary Newham, and Ms Emma Dunlop. My PhD focuses on human factors and video consultations in pharmacy.
	I am currently recruiting pharmacists working in community or general practice pharmacy in Scotland, to take part in an interview study which focuses on what influences whether you do (or do not) use video consultations with patients. This means you do not need to have experience of using video consultations to take part.
	If you decide to take part, you will first be asked to complete a short questionnaire which will allow the research team to ensure they are recruiting from a balanced sample of participants. I will then contact you to arrange a suitable date/time for an interview. The interview will take place over video (or telephone if you prefer) and will last no longer than 1 hour.
	Your participation is voluntary, and you will remain anonymous throughout. If you are interested in taking part, the link below will take you to the Participant Information Sheet, consent form, and the short questionnaire.
	https://stratheng.eu.qualtrics.com/jfe/form/SV_5yDL18oGyQRv8fc
	Alternatively, you can email me at: <a href="mailto:a.ferguson@strath.ac.uk">a.ferguson@strath.ac.uk</a> Or scan the QR code on the attached poster

Thanks in advance

REMINDER	Pharmacy Services Patient Information Leaflet (PIL)
	My name is Natasha Umer and I am a trainee pharmacist completing my training year between Inverclyde Royal hospital and Inverclyde HSCP. As part of my training year project, I am updating the GGC pharmacy services patient information leaflet(PIL). I am looking to include information about pharmacy services available in all sectors and was hoping for feedback from community pharmacists/pharmacy staff about what they think should be included. I would really appreciate it if you could fill out the simple questionnaire I have created to receive this feedback. The last date for completion would be 25/01/2023. The link is attached below.
	If you have any questions please do not hesitate to contact me at: natasha.umer2@ggc.scot.nhs.uk
	https://forms.office.com/Pages/ResponsePage.aspx?id=veDvEDCgykuAnLXmdF5JmvoQRPg9KG9OkFecbbOJR7hUQjZOQk1CTEw3VFZDWDRCTVZHUFBETzdPSy4u
	Natasha Umer 17/01/2023

REMINDER	Pre-approved Price List for January 2023
Guide Prices for Commonly Requestec	Please find attached the newly updated Pre-approved price list for January 2023.
	17/01/2023

REMINDER	Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - Wednesday 8th February 2023
	Smoking Cessation Training In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 1:30pm (approx)
	We presently have some places available for the event on the 8th February, 2023.
	The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacist, pre-reg staff and technicians – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).
	Please contact us ASAP by telephone on <u>0141 201 4945</u> or by email <u>pharmacyhit@ggc.scot.nhs.uk</u>
	Places will be allocated on a first-come basis and will be confirmed in writing.
	Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.
	Parking is available at the hotel on a first come basis. Please park at the appropriate bays at the hotel and register your car details at the front desk.

Date <b>2023</b>	Start time	Finish time	Nos	Meeting Place	Contact	Event
Wed 8th	n 9:00	13:30	30	Campanile Hotel	0141 201	QYW
February					4945	Training
2023				Tunnel St, Glasgow		
Wed 15th	9:00	15:00	30		0141 201	QYW
March				Campanile Hotel	4945	Training
2023						
				Tunnel St, Glasgow		

Annette Robb 10/01/2023

REMINDER	Drugs in Pregnancy & Breastfeeding Teams Webinar
Prescribing Drugs in Pregnancy & Breastfe	The Common Clinical Conditions (CCC) Advisory group would like to invite you to the Drugs in Pregnancy & Breastfeeding Webinar with Roisin McCabe, Specialist Clinical Pharmacist, NHSGGC.
	This evening webinar will take place on <b>Tuesday 31st January at 7:00pm</b> via the Microsoft Teams link below:
	Microsoft Teams meeting Join on your computer, mobile app or room device Click here to join the meeting Meeting ID: 315 295 732 60 Passcode: Ycfa2q Download Teams   Join on the web We hope to see you all there.
	Lorna Brown 06/01/2023

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Date: Tuesday 31st January 2023



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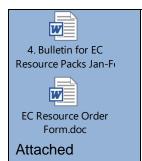
In this edition -

- Epimax® Memo Potential Association with Corneal Adverse Effects
- MSN Senokot Liquid
- Resources for Supporting People with Epilepsy International Epilepsy Day: 14th February 2023

URGENT ACTION	Epimax® Memo - Potential Association with Corneal Adverse Effects
Epimax memo 241022.pdf	Epimax has recently been added to the National Pharmacy First approved list of products and, as a result, is being prescribed frequently when it is appropriate for a patient to receive it as an emollient.
	There are still a number of incidents being reported where patients have used the products near their eyes resulting in adverse reactions. Please familiarise yourself with the attached document, brief all staff, and ensure that appropriate information is given to the patient on how to use when supplying either on a prescription or through Pharmacy First.
	Pamela Macintyre 31/01/2023

ACTION	MSN Senokot Liquid
MSN Sennokot Liquid.pdf Attached	There has been an MSN issued for Senokot liquid. Unfortunately, there is an technical issue with the memo page and the memo is not linked at this time. We are working to resolve this as quickly as possible; and this has been escalated through the appropriate channels.
Attached	The MSN has been attached for you to circulate to the teams in this interim period. It can also be accessed via the following link -
	http://www.staffnet.ggc.scot.nhs.uk/Acute/Division%20Wide%20Services/Pharmacy%20and%20Prescribing%20Support%20Unit/Medicines%20Information/Documents/MSN_20a04%20Senokot®%20syrup%20and%20Senokot®%2012%20Years%20Plus%20syrup%20(both%20containing%207.5mg%20per%205ml%20sennosides).pdf
	Thank you for your patience
	Alison McAuley 31 January 2023

IMPORTANT
INFORMATION



For details on **resources** for supporting people with epilepsy during International Epilepsy Day: 14th February 2023, please refer to the **Bulletin for Epilepsy Resource Packs Feb 2023**.

Please also find attached Pharmacy Order Form for Epilepsy Connections Resources

Alexandra Thurlow 26/01/2023

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