


## Community Pharmacy Communication Update


Date: Thursday 2<sup>nd</sup> February 2023






**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**


### REMINDERS AND UPDATES:

REMINDER	Epimax® Memo - Potential Association with Corneal Adverse Effects
 <p>Epimax memo 241022.pdf</p>	<p>Epimax has recently been added to the National Pharmacy First approved list of products and, as a result, is being prescribed frequently when it is appropriate for a patient to receive it as an emollient.</p> <p>There are still a number of incidents being reported where patients have used the products near their eyes resulting in adverse reactions. Please familiarise yourself with the attached document, brief all staff, and ensure that appropriate information is given to the patient on how to use when supplying either on a prescription or through Pharmacy First.</p> <p>Pamela Macintyre 31/01/2023</p>

REMINDER	MSN Senokot Liquid
 <p>MSN Sennokot Liquid.pdf</p>	<p>There has been an MSN issued for Senokot liquid. Unfortunately, there is a technical issue with the memo page and the memo is not linked at this time. We are working to resolve this as quickly as possible; and this has been escalated through the appropriate channels .</p> <p>The MSN has been attached for you to circulate to the teams in this interim period. It can also be accessed via the following link -</p> <p><a href="http://www.staffnet.ggc.scot.nhs.uk/Acute/Division%20Wide%20Services/Pharmacy%20and%20Prescribing%20Support%20Unit/Medicines%20Information/Documents/MSN_2023_004%20Senokot%20syrup%20and%20Senokot%2012%20Years%20Plus%20syrup%20(both%20containing%207.5mg%20per%205ml%20sennosides).pdf">http://www.staffnet.ggc.scot.nhs.uk/Acute/Division%20Wide%20Services/Pharmacy%20and%20Prescribing%20Support%20Unit/Medicines%20Information/Documents/MSN_2023_004%20Senokot%20syrup%20and%20Senokot%2012%20Years%20Plus%20syrup%20(both%20containing%207.5mg%20per%205ml%20sennosides).pdf</a></p> <p>Thank you for your patience</p> <p>Alison McAuley 31 January 2023</p>

REMINDER	Resources for Supporting People with Epilepsy - International Epilepsy Day: 14th February 2023
 <p>4. Bulletin for EC Resource Packs Jan-Fri</p>  <p>EC Resource Order Form.doc</p>	<p>For details on <b>resources</b> for supporting people with epilepsy during International Epilepsy Day: 14th February 2023, please refer to the <a href="#">Bulletin for Epilepsy Resource Packs Feb 2023</a>.</p> <p>Please also find attached Pharmacy Order Form for Epilepsy Connections Resources</p> <p>Alexandra Thurlow 26/01/2023</p>


REMINDER	Community LearnPro Cold Chain Module
 <p>Community Learnpro Registration Walkthrc</p>	<p>Do you have a fridge used for medicines or vaccines in your pharmacy? We strongly encourage completion of the cold chain module now available on LearnPro in conjunction with Pharmacy Public Health. Ideally by all staff but especially those tasked with checking fridge temperatures regularly. Fridge lines can be extremely expensive and additionally as thermolabile products, incorrect storage can result in treatment failure. Robust cold chain storage is paramount to ensure the patients given vaccines are protected from the illness they are being vaccinated against. The module could form part of a small project for a trainee in quality assurance of refrigerated medicines. GGC: 097 Cold Chain Management is the name of the module.</p> <p>LearnPro account holders will automatically have access to this module within their learning plan.</p> <p>For Pharmacists and Registered Technicians that do not have a Community LearnPro account, you can obtain a login activation code by emailing <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a> or by calling 0141 201 6094 / 0141 201 6041.</p> <p>Once a code has been issued you can self-register at: <a href="https://community.learnprouk.com">https://community.learnprouk.com</a>.</p> <p>Please find attached the LearnPro Registration Walkthrough guide.</p> <p>Nathan Burley 19/01/2023</p>

REMINDER	Information – Updated Early Warning Systems
 <p>EWS - All HSCPS - January 2023.pdf</p>	<p>Please find attached an updated report which contains the Early Warning Systems (EWS) for each of the Board's HSCP's. A copy of this report can also be found on the Community Pharmacy Website: <a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a></p> <p>Please identify your pharmacy and print off the relevant cascade.</p> <p>I would like to reiterate the importance of all pharmacy staff, including Locums, knowing and understanding the cascade process and what they will need to do in response to a message. It may therefore be helpful to site this document close to your main telephone.</p> <p>As a reminder, this cascade system can be started by either a Board Officer or any Community Pharmacist. Anyone initiating the system should telephone the 'Master Station' clearly relaying the message that is required for circulation. The 'Master Station' will start the cascade of calls by telephoning the next pharmacy on the list, who will in turn, telephone the next pharmacy and so forth until the last pharmacy calls the 'Master Station'. When the 'Master Station' receives the call from the last pharmacy in the cascade, it should contact the person who initiated the cascade thus completing the cycle.</p> <p>It is essential that pharmacies follow this cascade in the specified order to ensure that all pharmacies receive the message and that the communication is successfully exchanged throughout each HSCP System. Closed pharmacies should be by-passed however; it would be helpful to telephone them with the message once they re-open. In these instances, please advise us that you have already passed on the message to the pharmacy they were expected to contact, which will stop unnecessary calls.</p> <p>If there is anything in this cascade process which is unclear or you would like to discuss further, please telephone Michelle Cooper on 0141-201-6041.</p>

	Michelle Cooper 19/01/2023
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REMINDER	<b>PCA (P)(2023) 01 - PHARMACEUTICAL SERVICES: ADVANCE PAYMENT FOR ELIGIBLE COMMUNITY PHARMACY CONTRACTORS, DISPENSING GP PRACTICES AND DISPENSING APPLIANCE CONTRACTORS</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2023(P)01.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2023(P)01.pdf</a>
	18/01/2023

REMINDER	<b>PCA (P)(2023) 02 - EXTENSION ON THE SERIOUS SHORTAGE PROTOCOLS ISSUED FOR SANDRENA® GEL SACHETS AND ESTRADERM MX® PATCHES</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2023(P)02.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2023(P)02.pdf</a>
	18/01/2023

REMINDER	<b>Clinically Significant Drug Interactions with Tobacco Smoking</b>
 3. CP SC Interactions Bulletin - Jan 2023.do	<p>Please find attached Clinically significant drug interactions with tobacco smoking information.</p> <p>For <b>updates</b> on clinically significant drug interactions with tobacco smoking and relevant <b>pharmacy to GP template letter</b>, please refer to the '<a href="#">Clinically Significant Drug Interactions with Tobacco Smoking</a>' Bulletin (January 2023)</p>
	23/01/2023

REMINDER	<b>NHS Pharmacy First Scotland - Approved List Review 2023</b>
 NHS Pharmacy First Scotland - Approved L	<p>Please see the attached letter from the Chief Pharmaceutical Officer inviting your input into a review of the NHS Pharmacy First Scotland Approved List.</p> <p>The current version of the Approved List is published online at - <a href="https://www.publications.scot.nhs.uk/details.asp?PublicationID=7020">https://www.publications.scot.nhs.uk/details.asp?PublicationID=7020</a></p>
	23/01/2023

REMINDER	<b>Smoking Cessation Training – Campanile Hotel, Tunnel Street, Glasgow - Wednesday 8th February 2023</b>
	<p><b><u>Smoking Cessation Training</u></b></p> <p>In order for a Community Pharmacy to become an accredited Quit Your Way Pharmacy it is mandatory for a one day training programme to be completed by pharmacists, locums and support staff – 9am- 1:30pm (approx)</p> <p><b>We presently have some places available for the event on the <u>8<sup>th</sup> February, 2023.</u></b></p> <p>The training will include key elements from the NES Smoking Cessation training pack, together with brief intervention techniques and NRT products. This session is open to all pharmacist, pre-reg staff and technicians – but not exclusive. Fees will be paid to the pharmacy contractor to cover the costs of staff attending, (as pre-reg students are paid through NES, no need to claim).</p> <p>Please contact us ASAP by telephone on <u>0141 201 4945</u> or by email <a href="mailto:pharmacyhit@ggc.scot.nhs.uk">pharmacyhit@ggc.scot.nhs.uk</a></p>

Places will be allocated on a first-come basis and will be confirmed in writing.

Lunch will be provided. Please inform us if you do not require lunch or you have special dietary requirements.

Parking is available at the hotel on a first come basis. Please park at the appropriate bays at the hotel and register your car details at the front desk.

Date 2023	Start time	Finish time	Nos	Meeting Place	Contact	Event
Wed 8th February 2023	9:00	13:30	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945	QYW Training
Wed 15th March 2023	9:00	15:00	30	Campanile Hotel Tunnel St, Glasgow	0141 201 4945	QYW Training

Annette Robb  
10/01/2023

### **Communication Update Index link**

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update


Date: Tuesday 7<sup>th</sup> February 2023



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In this edition –







- **Pharmaceutical Waste – Requesting an Ad Hoc Uplift**
- **Quit Your Way - Nicorette QuickMist Mouthspray**
- **Emerging Shortage Issue**
- **Medicine Supply Notification**
- **Dexcom One Real-Time Continuous Glucose Monitoring System**
- **Updated Specials A-Z Document**

ACTION	Pharmaceutical Waste – Requesting an Ad Hoc Uplift
 <p>How to use your Pharmaceutical waste Attached</p>	<p>The Board currently operates a single service for the collection and uplift of patients' returned pharmaceutical waste from Community Pharmacies.</p> <p>Pharmaceutical Waste is picked up from community pharmacies either every three months or every two months (only available after agreement with CPDT), however, where an AD HOC uplift (an additional uplift outwith the agreed schedule) is required for any reason, the Pharmacist (or their representative) <b><i>must</i></b> contact the Community Pharmacy Development Team via email to make arrangements: <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p> <p>Our Team will agree a collection date with the waste Contractors and inform the pharmacy of this date.</p> <p>The Pharmacy will be responsible for ensuring the following:</p> <ul style="list-style-type: none"> <li>• All waste is securely packed, identified, and in a secure location;</li> <li>• <b><u>NO</u></b> cardboard, or paper is added to the bins (packaging that can be recycled);</li> <li>• <b><u>NO</u></b> out of date stock is added to the bins, unless it is out of date patient returned medication.</li> </ul> <p>The attached document contains a list of what should and what should not be put into the pharmaceutical waste bins, please print and display as reference for all.</p> <p>Any questions regarding collection schedules, AD HOC requests, or any other waste queries, must be passed on to the CPDEV Team mailbox. <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p> <p>Mani Narwan 02/02/2023</p>

ACTION	Quit Your Way - Nicorette QuickMist Mouthspray
	<p><b><u>Nicorette QuickMist Mouthspray Trial- Quit Your Way specialist services</u></b></p> <p>Available to smoking cessation clients from QYW <b>specialist</b> services until the end of <b>March 2023</b>.</p>

	<p>With varenicline and bupropion currently unavailable, the options for products for smoking cessation attempts are limited. To expand the options QYW community and acute services will be offering their clients Nicorette QuickMist mouthspray as an option. This may be as a second product with a patch in dual-NRT, or as a single NRT product.</p> <p>If you receive a product recommendation request for Nicorette Quickmist spray, and it is appropriate for your client, you can prescribe it without needing to check with the QYW pharmacy team.</p> <p>At the moment this is targeted for clients from the QYW specialist services, but this will be reviewed.</p> <p>First line products in NHSGGC remain Nicotinell patches, lozenges, gum and Niquitin mini lozenges.</p> <p>If you have any queries please contact the QYW pharmacy team Tel 0141 201 4945 or email <a href="mailto:pharmacyhit@ggc.scot.nhs.uk">pharmacyhit@ggc.scot.nhs.uk</a></p> <p>Annette Robb 07/02/2023</p>
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<b>ACTION</b>	<b>Emerging Shortage Issue</b>
	<p>There is an emerging issue with availability of licensed Disulfiram tablets. There is limited licensed stock availability in wholesalers.</p> <p>Can Pharmacies please check all wholesalers available to them to procure licensed stock.</p> <p>Alison McAuley 07/02/2023</p>

<b>IMPORTANT INFORMATION</b>	<b>Medicine Supply Notification</b>
 MSN_2023_007 fluoxetine 20mg in 5	<p>There has been a suite of MSN's today issued out from the Department of Health for the following items:</p> <ul style="list-style-type: none"> <li>• Fluoxetine Solution and dispersible tablets</li> <li>• Zopiclone 3.75mg tablets</li> <li>• Hyoscine Hydrobromide (Kwells) tablets</li> <li>• Imiquimod cream</li> <li>• Sulfasalazine 500mg Suppositories</li> <li>• Estradot patches</li> </ul> <p>Please note there has been no Scottish guidance issued out as yet.</p> <p>Alison McAuley 07/02/2023</p>
 MSN_2023_006 Zopiclone 3.75mg ta	
 MSN_2023_011 Hyoscine hydrobron	
 MSN_2022_ Imiquimod cream.pc	
 MSN_2023_008 sulfasalazine Salazo	
 MSN_2023_009 Estradiol .pdf	
Attached	



IMPORTANT INFORMATION	Dexcom One Real-Time Continuous Glucose Monitoring System
	<p><b>Dexcom One real-time CGM system</b> has been added to the NHS Greater Glasgow &amp; Clyde Blood Glucose Monitoring formulary as an alternative continuous glucose monitoring system for patients who may not have been able to use or tolerate the Freestyle Libre system. Patients will need to be assessed for eligibility by specialist Diabetes teams.</p> <p><b>We recommend that patients be given 9 sensors at a time, which would require a repeat prescription (3 boxes) every three months.</b> Patients will require a new transmitter which works alongside the sensors every three months. This free of charge item is not currently available on GP10 but has to be ordered via Alliance through their community pharmacy. When Dexcom One sensors are added to the patient's prescription we recommend the following text should be added to the dosage instructions to alert the community pharmacy team of the requirement to order the transmitter:</p> <p><b>'Replace sensor every 10 days. This is a 3-month supply. Important - Free of charge transmitter must be ordered along with this prescription (ALLIANCE PIP 421-4730)'</b></p> <p>Faulty sensors should be replaced by the manufacturer (Dexcom) <b>The patient should obtain one free of charge via the tech support online portal <a href="#">Dexcom Support Portal</a> or directly from Dexcom (0800 031 5763). These should not be requested via prescription.</b> Patients should only require 36 sensors per year. If patients request higher numbers, this should prompt a conversation with the patient</p> <p><b>Further information:</b></p> <p><b>Dexcom One</b> is a real-time continuous glucose monitoring technology which provides glucose results without requiring a finger prick. The system comprises an adhesive sensor (worn for 10 days at a time), a transmitter which lasts for 90 days, and a hand-held receiver or smart phone app. Blood glucose results are transmitted automatically to the receiver and/or app via Bluetooth technology. Eligible patients will be provided with a starter pack with one sensor (which lasts 10 days) at their clinic. After that, sensors will need to be issued on prescription.</p> <p>Diabetes teams will continue to monitor that patients are using the system appropriately and reflecting on glucose data to make appropriate treatment adjustments.</p> <p>If the patient had previously been prescribed Freestyle Libre2, this will be removed from the patient's repeat prescription.</p> <p>Patients will still need a supply of blood glucose monitoring strips, but in most cases their total strip consumption should reduce. Current DVLA requirements for driving state that flash and real-time glucose monitoring readings are acceptable only for category 1 licence holders (car and motorcycle) but drivers must also test a finger prick glucose if they have symptoms of hypoglycaemia, or the Dexcom One reading is below 4 mmol/L. <b>Dexcom One</b> readings are not accepted by the DVLA for category 2 (HGV and PSV) licence holders and these drivers must continue to provide evidence of finger prick glucose checks every 2 hours when driving.</p> <p>Blood glucose test strips should be supplied as recommended by the secondary care Diabetes teams in accordance with the 2022 NHS GG&amp;C Blood Glucose &amp; Ketone Meter formulary for use in adults.</p> <p><b>Dexcom ONE resources to support you and your patients get the best out of the Dexcom ONE System</b></p> <p><b><u>HCP Resources</u></b></p>

	<p>·Information on the updated <a href="#">NICE Guidelines</a> can be found on our HCP website.</p> <p>·<a href="#">Training for HCP's on Dexcom ONE</a> and how to get your patients started on Dexcom ONE can be found on the HCP website</p> <p>·Upcoming Webinars for healthcare professionals from Dexcom can be accessed and registered for here <a href="#">Dexcom Webinars</a></p> <p>·Information on how to set up <a href="#">Glooko for your Clinic</a></p> <p>·As well as the wealth of information on our healthcare professional website there is a dedicated <a href="#">Pharmacy FAQ page</a> that is particularly helpful for Dexcom ONE</p> <p>·The Patient Care specialist team can be contacted on <a href="mailto:ukie.pcs@dexcom.com">ukie.pcs@dexcom.com</a></p> <p>·You can find all the resources you need to get your patients started on Dexcom ONE, 'Get Started Decks' and 'Patient handouts' on our <a href="#">clinic resources page</a></p> <p><b><u>CGM Educational Resources</u></b></p> <p>·For those NEW to rt-CGM, Eden have developed an excellent <a href="#">Education pack for Primary Care</a></p> <p>·<a href="#">Glooko Academy</a> is an excellent education platform for diabetes technology, certified by the Association of British Clinical Diabetologists (ABCD) and can be accessed. Modules you may find beneficial include:</p> <ul style="list-style-type: none"> <li>o Continuous Glucose monitoring</li> <li>o Continuous Glucose monitoring in pregnancy</li> <li>o Virtual consultation</li> </ul> <p>·<a href="#">Trend Diabetes</a> has a comprehensive set of resources to support nurses and other HCPS's working in Diabetes and can be accessed</p> <p>Sheila Tennant 06/02/2023</p>
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<b>UPDATE</b>	<b>Updated Specials A-Z Document</b>
 Specials A-Z GGC December 2022 CP.PI Attached	Please find attached the A-Z specials document.  07/02/2023

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 MSN_2023_007 fluoxetine 20mg in 5  MSN_2023_006 Zopiclone 3.75mg ta  MSN_2023_011 Hyoscine hydrobron  MSN_2022_ Imiquimod cream.pc  MSN_2023_008 sulfasalazine Salazo  MSN_2023_009 Estradiol .pdf Attached	<p>There has been a suite of MSN's today issued out from the Department of Health for the following items:</p> <ul style="list-style-type: none"> <li>• Fluoxetine Solution and dispersible tablets</li> <li>• Zopiclone 3.75mg tablets</li> <li>• Hyoscine Hydrobromide (Kwells) tablets</li> <li>• Imiquimod cream</li> <li>• Sulfasalazine 500mg Suppositories</li> <li>• Estradot patches</li> </ul> <p>Please note there has been no Scottish guidance issued out as yet.</p> <p>Alison McAuley 07/02/2023</p>

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Blood glucose test strips should be supplied as recommended by the secondary care Diabetes teams in accordance with the 2022 NHS GG&C Blood Glucose & Ketone Meter formulary for use in adults.

## **Dexcom ONE resources to support you and your patients get the best out of the Dexcom ONE System**

### **HCP Resources**

- Information on the updated [NICE Guidelines](#) can be found on our HCP website.
- [Training for HCP's on Dexcom ONE](#) and how to get your patients started on Dexcom ONE can be found on the HCP website
- Upcoming Webinars for healthcare professionals from Dexcom can be accessed and registered for here [Dexcom Webinars](#)
- Information on how to set up [Glooko for your Clinic](#)
- As well as the wealth of information on our healthcare professional website there is a dedicated [Pharmacy FAQ page](#) that is particularly helpful for Dexcom ONE
- The Patient Care specialist team can be contacted on [ukie.pcs@dexcom.com](mailto:ukie.pcs@dexcom.com)
- You can find all the resources you need to get your patients started on Dexcom ONE, 'Get Started Decks' and 'Patient handouts' on our [clinic resources page](#)

### **CGM Educational Resources**

- For those NEW to rt-CGM, Eden have developed an excellent [Education pack for Primary Care](#)
- [Glooko Academy](#) is an excellent education platform for diabetes technology, certified by the Association of British Clinical Diabetologists (ABCD) and can be accessed. Modules you may find beneficial include:
  - o Continuous Glucose monitoring
  - o Continuous Glucose monitoring in pregnancy
  - o Virtual consultation
- [Trend Diabetes](#) has a comprehensive set of resources to support nurses and other HCPS's working in Diabetes and can be accessed

Sheila Tennant  
06/02/2023

## **REMINDER**

### **Epimax® Memo - Potential Association with Corneal Adverse Effects**






Epimax memo  
241022.pdf

Epimax has recently been added to the National Pharmacy First approved list of products and, as a result, is being prescribed frequently when it is appropriate for a patient to receive it as an emollient.

There are still a number of incidents being reported where patients have used the products near their eyes resulting in adverse reactions. Please familiarise yourself with the attached document, brief all staff, and ensure that appropriate information is given to the patient on how to use when supplying either on a prescription or through Pharmacy First.

	Pamela Macintyre 31/01/2023
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<b>REMINDER</b>	<b>MSN Senokot Liquid</b>
 MSN Sennokot Liquid.pdf	<p>There has been an MSN issued for Senokot liquid. Unfortunately, there is a technical issue with the memo page and the memo is not linked at this time. We are working to resolve this as quickly as possible; and this has been escalated through the appropriate channels .</p> <p>The MSN has been attached for you to circulate to the teams in this interim period. It can also be accessed via the following link -</p> <p><a href="http://www.staffnet.ggc.scot.nhs.uk/Acute/Division%20Wide%20Services/Pharmacy%20and%20Prescribing%20Support%20Unit/Medicines%20Information/Documents/MSN_2023_004%20Senokot@%20syrup%20and%20Senokot@%2012%20Years%20Plus%20syrup%20(both%20containing%207.5mg%20per%205ml%20sennosides).pdf">http://www.staffnet.ggc.scot.nhs.uk/Acute/Division%20Wide%20Services/Pharmacy%20and%20Prescribing%20Support%20Unit/Medicines%20Information/Documents/MSN_2023_004%20Senokot@%20syrup%20and%20Senokot@%2012%20Years%20Plus%20syrup%20(both%20containing%207.5mg%20per%205ml%20sennosides).pdf</a></p> <p>Thank you for your patience</p> <p>Alison McAuley 31 January 2023</p>

<b>REMINDER</b>	<b>Resources for Supporting People with Epilepsy - International Epilepsy Day: 14th February 2023</b>
 4. Bulletin for EC Resource Packs Jan-Fi	<p>For details on <b>resources</b> for supporting people with epilepsy during International Epilepsy Day: 14th February 2023, please refer to the <a href="#">Bulletin for Epilepsy Resource Packs Feb 2023</a>.</p> <p>Please also find attached Pharmacy Order Form for Epilepsy Connections Resources</p> <p>Alexandra Thurlow 26/01/2023</p>
 EC Resource Order Form.doc	

**Communication Update Index link**

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update


Date: Tuesday 14<sup>th</sup> February 2023



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –

- **Pharmacy Opening Hours for Public Holidays 2023**
- **Local Implementation Group - Friday 24th February 2023**
- **AQUACEL Aq withdrawn from DT, upgrade to AQUACEL Aq+ Dressings**

URGENT ACTION	Pharmacy Opening Hours for Public Holidays 2023
 <p>Public Holidays iProforma 2023.pdf</p>	<p>The public holidays for 2023/24 have now been agreed by the NHS GGC Area Partnership Forum and CP GGC, with the exception of The Kings Coronation on 8th May 2023. We are relatively certain that the 8th May 2023 will be included for contractors and will advise you when the final decision has been made. A list has previously been circulated in the Communications Update and can also be found on our website at:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/</a></p> <p>This will now allow the Board to develop their scheme to ensure that pharmaceutical services are available within its area at all reasonable times. As you will be aware, part of this process involves the collation, and publication of pharmaceutical services available during public holidays.</p> <p>Over the last two years we have consolidated this exercise and sought information from contractors for all public holidays up to and including the September Weekend. This exercise has worked relatively well, given that the provision of services over public holidays is relatively static with the majority of contractors having a consistent approach to opening/closing.</p> <p><b><u>Due to the relatively consistent approach the CP network has to opening on Public Holidays, we will continue to set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to OPEN on any of the holidays. Please return by 10th March 2023.</u></b></p> <p>Hopefully, this will reduce the workload for pharmacies.</p> <p><b>PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, LLOYDS, WELL, ROWLANDS OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></b></p> <p>As in previous years, we will provide a draft list for each holiday, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.</p> <p>For those pharmacies opening on any of the public holidays appearing on the pro-forma, please complete the attached interactive pdf and return to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>.</p>



Thank you for your co-operation in this matter.

Janine Glen - Contracts Manager  
14/02/2023

**ACTION**

**Local Implementation Group - Friday 24th February 2023**

The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.

The next meeting of the LIG is due to take place on **Friday 24<sup>th</sup> February 2023**.

Noted below are the contact details for the Pharmacy Champions. If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –

<u>HSCP</u>	<u>Pharmacy Champion</u>
East Dunbartonshire	<a href="mailto:ggc.cpdevteam@hs.scot">ggc.cpdevteam@hs.scot</a>
East Renfrewshire	<a href="mailto:elizabeth.rodick@nhs.scot">elizabeth.rodick@nhs.scot</a>
Glasgow City - North East	<a href="mailto:derek.jamieson@ggc.scot.nhs.uk">derek.jamieson@ggc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphail@nhs.scot">hannah.mcphail@nhs.scot</a>
Glasgow City - North West	<a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a>
Inverclyde	<a href="mailto:Sandrareynolds56@outlook.com">Sandrareynolds56@outlook.com</a>
Renfrewshire	<a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>
Glasgow City - South	<a href="mailto:Karen.macdonald4@ggc.scot.nhs.uk">Karen.macdonald4@ggc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a>
West Dunbartonshire	<a href="mailto:joan.miller@ggc.scot.nhs.uk">joan.miller@ggc.scot.nhs.uk</a>

Trish Cawley - Contracts Co-ordinator  
14/02/2023

**IMPORTANT INFORMATION**

**AQUACEL® Ag withdrawn from DT, upgrade to AQUACEL Ag+ Dressings**

We would like to remind you and make you aware that AQUACEL® Ag, AQUACEL® Ag Ribbon and AQUACEL® Ag Extra dressings have been withdrawn from Drug Tariff on **31st December 2022** leaving only the most current, and improved product range of **AQUACEL® Ag+ Dressings** : AQUACEL® Ag+ Extra and AQUACEL® Ag+ Ribbon

Please be aware that discontinued dressings may show on GP systems for up to 3 months, Pharmacists should not dispense prescriptions for withdrawn dressings. This could waste time for both patients and healthcare professionals

AQUACEL <sup>Ag</sup>				
Description	OLD CODES		Qty	DT unit price
	Order code	PIP code		
5cm x 5cm square	S7505AG	292-6350	10	£2.10
10cm x 10cm square	S7506AG	292-6376	10	£4.99
15cm x 15cm square	S7507AG	292-6392	5	£9.40
20cm x 30cm rectangular	S7508AG	292-6418	5	£23.32
4cm x 10cm rectangular	S7513AG	318-1484	10	£3.04
4cm x 20cm rectangular	S7514AG	318-1492	10	£3.96
4cm x 30cm rectangular	S7515AG	318-1500	10	£5.93
AQUACEL <sup>Ag</sup>				
Ribbon dressing 1cm x 45cm	420128	362-3808	5	£3.28
Ribbon dressing 2cm x 45cm	S7509AG	292-6434	5	£5.02
AQUACEL <sup>Ag+Extra</sup>				
5cm x 5cm square	420675	378-1408	10	£2.08
10cm x 10cm square	420676	378-1390	10	£4.94
15cm x 15cm square	420678	378-1382	5	£9.31
20cm x 30cm rectangular	470679	378-1374	5	£23.09

TO BE REPLACED WITH

AQUACEL <sup>Ag+Extra</sup>				
Description	NEW CODES		Qty	DT unit price
	Order code	Pip Code		
5cm x 5cm square	413566	386-2703	10	£2.05
10cm x 10cm square	413567	386-2695	10	£4.88
15cm x 15cm square	413568	386-2711	5	£9.21
20cm x 30cm rectangular	413569	386-2679	5	£22.85
4cm x 10cm rectangular	413581	386-0350	10	£2.98
4cm x 20cm rectangular	413598	386-0368	10	£3.88
4cm x 30cm rectangular	413599	386-2687	10	£5.81
AQUACEL <sup>Ag+Dressings</sup>				
Ribbon dressing 1cm x 45cm	413570	386-2729	5	£3.22
Ribbon dressing 2cm x 45cm	413571	386-2737	5	£4.91
AQUACEL <sup>Ag+Extra</sup>				
5cm x 5cm square	413566	386-2703	10	£2.05
10cm x 10cm square	413567	386-2695	10	£4.88
15cm x 15cm square	413568	386-2711	5	£9.21
20cm x 30cm rectangular	413569	386-2679	5	£22.85

Pamela MacIntyre  
14/02/2023

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In this edition –

- **PCA (P)(2023) 03 - Serious Shortage Protocol: Estradot® (Estradiol) 50 Microgram Patches**
- **PCA (P)(2023) 04 - Serious Shortage Protocol: Estradot® (Estradiol) 100 Microgram Patches**
- **PCA (P)(2023) 05 - Extension And Amendments To Serious Shortage Protocols (Sps) For Phenoxymethylpenicillin Products**
- **PCA (P)(2023) 06 - Extension On The Serious Shortage Protocols Issued For Sandrena® 500 Microgram And 1mg Gel Sachets**


<b>ACTION</b>	<b>PCA (P)(2023) 03 - Serious Shortage Protocol: Estradot® (Estradiol) 50 Microgram Patches</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2023(P)03.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2023(P)03.pdf</a>
	15/02/2023

<b>ACTION</b>	<b>PCA (P)(2023) 04 - Serious Shortage Protocol: Estradot® (Estradiol) 100 Microgram Patches</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2023(P)04.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2023(P)04.pdf</a>
	15/02/2023

<b>ACTION</b>	<b>PCA (P)(2023) 05 - Extension And Amendments To Serious Shortage Protocols (Sps) For Phenoxymethylpenicillin Products</b>
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<b>ACTION</b>	<b>PCA (P)(2023) 06 - Extension On The Serious Shortage Protocols Issued For Sandrena® 500 Microgram And 1mg Gel Sachets</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2023(P)06.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2023(P)06.pdf</a>
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**REMINDERS AND UPDATES:**

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Janine Glen - Contracts Manager  
14/02/2023

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HSCP	Pharmacy Champion												
East Dunbartonshire	<a href="mailto:gqc.cpdevteam@hs.scot">gqc.cpdevteam@hs.scot</a>												
East Renfrewshire	<a href="mailto:elizabeth.rodick@nhs.scot">elizabeth.rodick@nhs.scot</a>												
Glasgow City - North East	<a href="mailto:derek.jamieson@gqc.scot.nhs.uk">derek.jamieson@gqc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphail@nhs.scot">hannah.mcphail@nhs.scot</a>												
Glasgow City - North West	<a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a>												
Inverclyde	<a href="mailto:Sandrareynolds56@outlook.com">Sandrareynolds56@outlook.com</a>												

Renfrewshire	<a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>
Glasgow City - South	<a href="mailto:Karen.macdonald4@ggc.scot.nhs.uk">Karen.macdonald4@ggc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a>
West Dunbartonshire	<a href="mailto:joan.miller@ggc.scot.nhs.uk">joan.miller@ggc.scot.nhs.uk</a>

Trish Cawley - Contracts Co-ordinator  
14/02/2023

## REMINDER

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AQUACEL® Ag					OLD CODES					AQUACEL® Ag+Extra					NEW CODES				
Description	Order code	PIP code	Qty	DT unit price		Description	Order code	Pip Code	Qty	DT unit price		Description	Order code	Pip Code	Qty	DT unit price			
5cm x 5cm square	S7505AG	292-6350	10	£2.10	TO BE REPLACED WITH	5cm x 5cm square	413566	386-2703	10	£2.05	TO BE REPLACED WITH	5cm x 5cm square	413566	386-2703	10	£2.05			
10cm x 10cm square	S7506AG	292-6376	10	£4.99		10cm x 10cm square	413567	386-2695	10	£4.88		10cm x 10cm square	413567	386-2695	10	£4.88			
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20cm x 30cm rectangular	S7508AG	292-6418	5	£23.32		20cm x 30cm rectangular	413569	386-2679	5	£22.85		20cm x 30cm rectangular	413569	386-2679	5	£22.85			
4cm x 10cm rectangular	S7513AG	318-1484	10	£3.04		4cm x 10cm rectangular	413581	386-0350	10	£2.98		4cm x 10cm rectangular	413581	386-0350	10	£2.98			
4cm x 20cm rectangular	S7514AG	318-1492	10	£3.96		4cm x 20cm rectangular	413598	386-0368	10	£3.88		4cm x 20cm rectangular	413598	386-0368	10	£3.88			
4cm x 30cm rectangular	S7515AG	318-1500	10	£5.93		4cm x 30cm rectangular	413599	386-2687	10	£5.81		4cm x 30cm rectangular	413599	386-2687	10	£5.81			
AQUACEL® Ag							AQUACEL® Ag+Dressings						AQUACEL® Ag+Extra						
Ribbon dressing 1cm x 45cm	420128	362-3808	5	£3.28			Ribbon dressing 1cm x 45cm	413570	386-2729	5		£3.22		Ribbon dressing 1cm x 45cm	413570	386-2729	5	£3.22	
Ribbon dressing 2cm x 45cm	S7509AG	292-6434	5	£5.02			Ribbon dressing 2cm x 45cm	413571	386-2737	5		£4.91		Ribbon dressing 2cm x 45cm	413571	386-2737	5	£4.91	
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Pamela MacIntyre  
14/02/2023

## REMINDER

### Pharmaceutical Waste – Requesting an Ad Hoc Uplift



How to use your  
Pharmaceutical waste  
Attached

The Board currently operates a single service for the collection and uplift of patients' returned pharmaceutical waste from Community Pharmacies.

Pharmaceutical Waste is picked up from community pharmacies either every three months or every two months (only available after agreement with CPDT), however, where an AD HOC uplift (an additional uplift outwith the agreed schedule) is required for any reason, the Pharmacist (or their representative) **must** contact the Community Pharmacy Development Team via email to make arrangements:  
[ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

Our Team will agree a collection date with the waste Contractors and inform the pharmacy of this date.

The Pharmacy will be responsible for ensuring the following:


- All waste is securely packed, identified, and in a secure location;








	<ul style="list-style-type: none"> <li>• <b><u>NO</u></b> cardboard, or paper is added to the bins (packaging that can be recycled);</li> <li>• <b><u>NO</u></b> out of date stock is added to the bins, unless it is out of date patient returned medication.</li> </ul> <p>The attached document contains a list of what should and what should not be put into the pharmaceutical waste bins, please print and display as reference for all.</p> <p>Any questions regarding collection schedules, AD HOC requests, or any other waste queries, must be passed on to the CPDEV Team mailbox. <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></p> <p>Mani Narwan 02/02/2023</p>
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<b>REMINDER</b>	<b>Quit Your Way - Nicorette QuickMist Mouthspray</b>
	<p><b><u>Nicorette QuickMist Mouthspray Trial- Quit Your Way specialist services</u></b></p> <p>Available to smoking cessation clients from QYW <b>specialist</b> services until the end of <b>March 2023</b>.</p> <p>With varenicline and bupropion currently unavailable, the options for products for smoking cessation attempts are limited. To expand the options QYW community and acute services will be offering their clients Nicorette QuickMist mouthspray as an option. This may be as a second product with a patch in dual-NRT, or as a single NRT product.</p> <p>If you receive a product recommendation request for Nicorette Quickmist spray, and it is appropriate for your client, you can prescribe it without needing to check with the QYW pharmacy team.</p> <p>At the moment this is targeted for clients from the QYW specialist services, but this will be reviewed.</p> <p>First line products in NHSGGC remain Nicotinell patches, lozenges, gum and Niquitin mini lozenges.</p> <p>If you have any queries please contact the QYW pharmacy team Tel 0141 201 4945 or email <a href="mailto:pharmacyhit@ggc.scot.nhs.uk">pharmacyhit@ggc.scot.nhs.uk</a></p> <p>Annette Robb 07/02/2023</p>

<b>REMINDER</b>	<b>Emerging Shortage Issue</b>
	<p>There is an emerging issue with availability of licensed Disulfiram tablets. There is limited licensed stock availability in wholesalers.</p> <p>Can Pharmacies please check all wholesalers available to them to procure licensed stock.</p> <p>Alison McAuley 07/02/2023</p>

<b>REMINDER</b>	<b>Medicine Supply Notification</b>
 <p>MSN_2023_007 fluoxetine 20mg in 5</p>	<p>There has been a suite of MSN's today issued out from the Department of Health for the following items:</p>



 MSN_2023_006 Zopiclone 3.75mg ta  MSN_2023_011 Hyoscine hydrobron  MSN_2022_ Imiquimod cream.pc  MSN_2023_008 sulfasalazine Salazo  MSN_2023_009 Estradiol .pdf Attached	<ul style="list-style-type: none"> <li>• Fluoxetine Solution and dispersible tablets</li> <li>• Zopiclone 3.75mg tablets</li> <li>• Hyoscine Hydrobromide (Kwells) tablets</li> <li>• Imiquimod cream</li> <li>• Sulfasalazine 500mg Suppositories</li> <li>• Estradot patches</li> </ul> <p>Please note there has been no Scottish guidance issued out as yet.</p> <p>Alison McAuley 07/02/2023</p>
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<b>REMINDER</b>	<b>Updated Specials A-Z Document</b>
 Specials A-Z GGC December 2022 CP.PI Attached	Please find attached the A-Z specials document.  07/02/2023

<b>REMINDER</b>	<b>Dexcom One Real-Time Continuous Glucose Monitoring System</b>
	<p><b>Dexcom One real-time CGM system</b> has been added to the NHS Greater Glasgow &amp; Clyde Blood Glucose Monitoring formulary as an alternative continuous glucose monitoring system for patients who may not have been able to use or tolerate the Freestyle Libre system. Patients will need to be assessed for eligibility by specialist Diabetes teams.</p> <p><b>We recommend that patients be given 9 sensors at a time, which would require a repeat prescription (3 boxes) every three months.</b> Patients will require a new transmitter which works alongside the sensors every three months. This free of charge item is not currently available on GP10 but has to be ordered via Alliance through their community pharmacy. When Dexcom One sensors are added to the patient's prescription we recommend the following text should be added to the dosage instructions to alert the community pharmacy team of the requirement to order the transmitter:</p> <p><b>‘Replace sensor every 10 days. This is a 3-month supply. Important - Free of charge transmitter must be ordered along with this prescription (ALLIANCE PIP 421-4730)’</b></p> <p>Faulty sensors should be replaced by the manufacturer (Dexcom) <b>The patient should obtain one free of charge via the tech support online portal <a href="#">Dexcom Support Portal</a> or directly from Dexcom (0800 031 5763). These should not be requested via prescription.</b> Patients should only require 36 sensors per year. If patients request higher numbers, this should prompt a conversation with the patient</p> <p><b>Further information:</b></p> <p><b>Dexcom One</b> is a real-time continuous glucose monitoring technology which provides glucose results without requiring a finger prick. The system comprises an adhesive sensor (worn for 10 days at a time), a transmitter which lasts for 90 days, and a hand-held receiver</p>

or smart phone app. Blood glucose results are transmitted automatically to the receiver and/or app via Bluetooth technology. Eligible patients will be provided with a starter pack with one sensor (which lasts 10 days) at their clinic. After that, sensors will need to be issued on prescription.

Diabetes teams will continue to monitor that patients are using the system appropriately and reflecting on glucose data to make appropriate treatment adjustments.

If the patient had previously been prescribed Freestyle Libre2, this will be removed from the patient's repeat prescription.

Patients will still need a supply of blood glucose monitoring strips, but in most cases their total strip consumption should reduce. Current DVLA requirements for driving state that flash and real-time glucose monitoring readings are acceptable only for category 1 licence holders (car and motorcycle) but drivers must also test a finger prick glucose if they have symptoms of hypoglycaemia, or the Dexcom One reading is below 4 mmol/L. **Dexcom One** readings are not accepted by the DVLA for category 2 (HGV and PSV) licence holders and these drivers must continue to provide evidence of finger prick glucose checks every 2 hours when driving.

Blood glucose test strips should be supplied as recommended by the secondary care Diabetes teams in accordance with the 2022 NHS GG&C Blood Glucose & Ketone Meter formulary for use in adults.

## **Dexcom ONE resources to support you and your patients get the best out of the Dexcom ONE System**

### **HCP Resources**

- Information on the updated [NICE Guidelines](#) can be found on our HCP website.
- [Training for HCP's on Dexcom ONE](#) and how to get your patients started on Dexcom ONE can be found on the HCP website
- Upcoming Webinars for healthcare professionals from Dexcom can be accessed and registered for here [Dexcom Webinars](#)
- Information on how to set up [Glooko for your Clinic](#)
- As well as the wealth of information on our healthcare professional website there is a dedicated [Pharmacy FAQ page](#) that is particularly helpful for Dexcom ONE
- The Patient Care specialist team can be contacted on [ukie.pcs@dexcom.com](mailto:ukie.pcs@dexcom.com)
- You can find all the resources you need to get your patients started on Dexcom ONE, 'Get Started Decks' and 'Patient handouts' on our [clinic resources page](#)

### **CGM Educational Resources**

- For those NEW to rt-CGM, Eden have developed an excellent [Education pack for Primary Care](#)
- [Glooko Academy](#) is an excellent education platform for diabetes technology, certified by the Association of British Clinical Diabetologists (ABCD) and can be accessed. Modules you may find beneficial include:
  - o Continuous Glucose monitoring
  - o Continuous Glucose monitoring in pregnancy

o Virtual consultation

· [Trend Diabetes](#) has a comprehensive set of resources to support nurses and other HCPS's working in Diabetes and can be accessed

Sheila Tennant

06/02/2023

### **Communication Update Index link**

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)

## Community Pharmacy Communication Update

Date: Tuesday 21<sup>st</sup> February 2023



PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)




In this edition –






- **Unlawful Activity Reported - Cold Calling Vulnerable/Elderly - Nomad Delivery Charges**
- **Timely Dispensing of Palliative Care Prescriptions**
- **Glasgow Recovery Communities**
- **Survey on Blue-Green Prescribing - For Pharmacists in Primary Care and Other Primary Healthcare Staff**
- **PCA (P)(2023) 06 - Extension On The Serious Shortage Protocols Issued For Sandrena® 500 Microgram And 1mg Gel Sachets**
- **PCA (P)(2023) 05 - Extension And Amendments To Serious Shortage Protocols (Ssps) For Phenoxymethylpenicillin Products**
- **New Suite of Medicine Supply Notification's**

ACTION	<b>Unlawful Activity Reported - Cold Calling Vulnerable/Elderly - Nomad Delivery Charges</b>
	<p>We have just received a report from one of our community pharmacy colleagues in Fife advising that one of their patients, (89 Yr old male on an MCA/Nomad™) was contacted today by someone claiming to be from his community pharmacy.</p> <p>The person said the purpose of the call was because the pharmacy would now have to charge for his deliveries. The person making the call was polite and very believable and was requesting bank details from the patient for ease of future payment.</p> <p>Luckily the patient's daughter was present, she hung up and called the pharmacy to check. The pharmacy confirmed it was a fraudulent call.</p> <p>The patient and the pharmacy have individually reported this incident to Crimestoppers. We would recommend that any GGC pharmacy experiencing a similar situation, should also make a report to Crimestoppers so that the situation can be monitored.</p> <p>Alan Harrison 21/02/2023</p>

ACTION	<b>Timely Dispensing of Palliative Care Prescriptions</b>
	<p>Unfortunately, within NHS GGC we continue to receive reports of family members having to travel between several community pharmacies to get prescriptions dispensed. This is especially upsetting in the context of end-of-life care when any time spent away from their family member will be critical.</p> <p>The first community pharmacy approached should always attempt to fill the prescription rather than just sending carers on their way. This is exactly the reason why the Community Pharmacy Palliative Care Network was established in 1999 and now extends to 69 pharmacies spread across the Health Board.</p> <p>If you are a non-network pharmacy, please ensure that you are aware of where your nearest network pharmacies are located and use them to access stock (especially</p>

	<p>injectable medicines) if you aren't able to provide them yourself within the needed timeframe.</p> <p>If transport is an issue, then network pharmacies and specialist palliative care pharmacists can access Eagle Couriers to help with this.</p> <p>Leaflets on the network have been previously distributed to all community pharmacies, but if you would like another copy please contact:  Elayne Harris (Macmillan Lead Pharmacist)  07876 478140; <a href="mailto:elayne.harris@ggc.scot.nhs.uk">elayne.harris@ggc.scot.nhs.uk</a></p> <p>Elayne, Susan or Carolyn can also be contacted if you have any questions or queries about your palliative care prescriptions.</p> <p>Susan Addie (Specialist Palliative Care Pharmacist)  07880 786659; <a href="mailto:susan.addie@ggc.scot.nhs.uk">susan.addie@ggc.scot.nhs.uk</a>  Carolyn Mackay (Specialist Palliative Care Pharmacist)  07775 012560; <a href="mailto:carolyn.mackay@ggc.scot.nhs.uk">carolyn.mackay@ggc.scot.nhs.uk</a></p> <p>Elayne Harris – Macmillan Lead Pharmacist  21/02/2023</p>
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ACTION	Glasgow Recovery Communities
 SCRN Weekly Planner - February 20  NERC - Weekly Program February Ca  Weekly Drop Ins.pdf	<p>A number of weekly recovery cafes and groups take place across Glasgow City, allowing individuals the opportunity to access a number of different activities and support.</p> <p>Please consider displaying the attached poster(s) of the events in your area.</p> <p>Amanda Laird - ADRS Central Pharmacy Team  21/02/2023</p>

ACTION	New Suite of Medicine Supply Notification's
 MSN_2023_015 Promethazine hydro  MSN_2023_016 Medroxyprogesterone  MSN_2023_017 lamotrigine 5mg dis  MSN_2023_018 Midazolam 2mg in 2  MSN_2023_019 Meptazinol (Meptid	<p>There has been a number of new MSN's issued for</p> <ul style="list-style-type: none"> <li>• Midazolam 2mg/2ml injection;</li> <li>• Promethazine Elixir;</li> <li>• Medroxyprogesterone 2.5mg tablets;</li> <li>• Lamotrigine 5mg Dispersible tablets; and</li> <li>• Meptid 200mg</li> </ul> <p>No Scottish guidance has been issued at this time.</p> <p>Alison McAuley  16/02/2023</p>

<b>ACTION</b>	<b>PCA (P)(2023) 05 - Extension And Amendments To Serious Shortage Protocols (Sps) For Phenoxymethylpenicillin Products</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2023(P)05.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2023(P)05.pdf</a>
	15/02/2023

<b>ACTION</b>	<b>PCA (P)(2023) 06 - Extension On The Serious Shortage Protocols Issued For Sandrena® 500 Microgram And 1mg Gel Sachets</b>
	<a href="https://www.sehd.scot.nhs.uk/pca/PCA2023(P)06.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2023(P)06.pdf</a>
	15/02/2023

<b>ACTION</b>	<b>Survey on Blue-Green Prescribing - For Pharmacists in Primary Care and Other Primary Healthcare Staff</b>
	<p><b>Investigating the Acceptability of a Blue-Green Prescribing Programme for Primary Mental Healthcare in Scotland</b></p> <p>Hello stewards of human and planetary health. Scotland is abundant in natural water environments or 'blue spaces' which help promote mental health and wellbeing. However, these blue spaces are at risk to pharmaceutical pollution such as the existence of antidepressants in our lochs and rivers. This has negative impacts on public health and the health of our water ecosystems.</p> <p>The Blue-Green Prescribing Research, funded by the Scottish Government, and the Scottish Funding Council, is designing a mental healthcare programme that would help protect our blue spaces so these can be enjoyed by everyone for their health and wellbeing. As stewards of human and planetary health, we need your help in ensuring that the design of this environmentally sustainable mental healthcare programme is acceptable to you – healthcare professionals.</p> <p>Help us make this mental healthcare programme work for you and your patients by answering a quick online survey. You can access the survey by scanning the QR code using your mobile phone or by following this link: <a href="http://bit.ly/bluegreenprescribingsurvey">http://bit.ly/bluegreenprescribingsurvey</a>.</p> <div style="text-align: center;">  <p><b>How can you prevent pharmaceutical pollution in Scotland's blue spaces or water environments?</b></p> <p>If you are a healthcare professional working in primary care (GP practice, community pharmacy) in Scotland, we would like to know your answer! Please follow the link or scan the QR code!</p> </div>
	Alan Harrison 16/02/2023




## Community Pharmacy Communication Update

Date: Thursday 23rd February 2023






**PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)**


### REMINDERS AND UPDATES:

REMINDER	Pharmacy Opening Hours for Public Holidays 2023
 <p>Public Holidays iProforma 2023.pdf</p>	<p>The public holidays for 2023/24 have now been agreed by the NHS GGC Area Partnership Forum and CP GGC, with the exception of The Kings Coronation on 8th May 2023. We are relatively certain that the 8th May 2023 will included for contractors and will advise you when the final decision has been made. A list has previously been circulated in the Communications Update and can also be found on our website at:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/</a></p> <p>This will now allow the Board to develop their scheme to ensure that pharmaceutical services are available within its area at all reasonable times. As you will be aware, part of this process involves the collation, and publication of pharmaceutical services available during public holidays.</p> <p>Over the last two years we have consolidated this exercise and sought information from contractors for all public holidays up to and including the September Weekend. This exercise has worked relatively well, given that the provision of services over public holidays is relatively static with the majority of contractors having a consistent approach to opening/closing.</p> <p><b><u>Due to the relatively consistent approach the CP network has to opening on Public Holidays, we will continue to set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to OPEN on any of the holidays. Please return by 10th March 2023.</u></b></p> <p>Hopefully, this will reduce the workload for pharmacies.</p> <p><b>PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, LLOYDS, WELL, ROWLANDS OR ANY OTHER CHAIN THAT OPERATES A CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a></b></p> <p>As in previous years, we will provide a draft list for each holiday, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.</p> <p>For those pharmacies opening on any of the public holidays appearing on the pro-forma, please complete the attached interactive pdf and return to <a href="mailto:ggc.cpdevteam@nhs.scot">ggc.cpdevteam@nhs.scot</a>.</p> <p>Thank you for your co-operation in this matter.</p> <p>Janine Glen - Contracts Manager 14/02/2023</p>

REMINDER	<b>Unlawful Activity Reported - Cold Calling Vulnerable/Elderly - Nomad Delivery Charges</b>
	<p>We have just received a report from one of our community pharmacy colleagues in Fife advising that one of their patients, (89 Yr old male on an MCA/Nomad™) was contacted today by someone claiming to be from his community pharmacy.</p> <p>The person said the purpose of the call was because the pharmacy would now have to charge for his deliveries. The person making the call was polite and very believable and was requesting bank details from the patient for ease of future payment.</p> <p>Luckily the patient's daughter was present, she hung up and called the pharmacy to check. The pharmacy confirmed it was a fraudulent call.</p> <p>The patient and the pharmacy have individually reported this incident to Crimestoppers. We would recommend that any GGC pharmacy experiencing a similar situation, should also make a report to Crimestoppers so that the situation can be monitored.</p> <p>Alan Harrison 21/02/2023</p>

REMINDER	<b>Timely Dispensing of Palliative Care Prescriptions</b>
	<p>Unfortunately, within NHS GGC we continue to receive reports of family members having to travel between several community pharmacies to get prescriptions dispensed. This is especially upsetting in the context of end-of-life care when any time spent away from their family member will be critical.</p> <p>The first community pharmacy approached should always attempt to fill the prescription rather than just sending carers on their way. This is exactly the reason why the Community Pharmacy Palliative Care Network was established in 1999 and now extends to 69 pharmacies spread across the Health Board.</p> <p>If you are a non-network pharmacy, please ensure that you are aware of where your nearest network pharmacies are located and use them to access stock (especially injectable medicines) if you aren't able to provide them yourself within the needed timeframe.</p> <p>If transport is an issue, then network pharmacies and specialist palliative care pharmacists can access Eagle Couriers to help with this.</p> <p>Leaflets on the network have been previously distributed to all community pharmacies, but if you would like another copy please contact: Elayne Harris (Macmillan Lead Pharmacist) 07876 478140; <a href="mailto:elayne.harris@ggc.scot.nhs.uk">elayne.harris@ggc.scot.nhs.uk</a></p> <p>Elayne, Susan or Carolyn can also be contacted if you have any questions or queries about your palliative care prescriptions.</p> <p>Susan Addie (Specialist Palliative Care Pharmacist) 07880 786659; <a href="mailto:susan.addie@ggc.scot.nhs.uk">susan.addie@ggc.scot.nhs.uk</a> Carolyn Mackay (Specialist Palliative Care Pharmacist) 07775 012560; <a href="mailto:carolyn.mackay@ggc.scot.nhs.uk">carolyn.mackay@ggc.scot.nhs.uk</a></p> <p>Elayne Harris – Macmillan Lead Pharmacist 21/02/2023</p>

<b>REMINDER</b>	<b>Glasgow Recovery Communities</b>
 NERC - Weekly Program February C  Weekly Drop Ins.pdf  SCRN Weekly Planner - February 2	<p>A number of weekly recovery cafes and groups take place across Glasgow City, allowing individuals the opportunity to access a number of different activities and support.</p> <p>Please consider displaying the attached poster(s) of the events in your area.</p> <p>Amanda Laird - ADRS Central Pharmacy Team 21/02/2023</p>

<b>REMINDER</b>	<b>Survey on Blue-Green Prescribing - For Pharmacists in Primary Care and Other Primary Healthcare Staff</b>
	<p><b>Investigating the Acceptability of a Blue-Green Prescribing Programme for Primary Mental Healthcare in Scotland</b></p> <p>Hello stewards of human and planetary health. Scotland is abundant in natural water environments or ‘blue spaces’ which help promote mental health and wellbeing. However, these blue spaces are at risk to pharmaceutical pollution such as the existence of antidepressants in our lochs and rivers. This has negative impacts on public health and the health of our water ecosystems.</p> <p>The Blue-Green Prescribing Research, funded by the Scottish Government, and the Scottish Funding Council, is designing a mental healthcare programme that would help protect our blue spaces so these can be enjoyed by everyone for their health and wellbeing. As stewards of human and planetary health, we need your help in ensuring that the design of this environmentally sustainable mental healthcare programme is acceptable to you – healthcare professionals.</p> <p>Help us make this mental healthcare programme work for you and your patients by answering a quick online survey. You can access the survey by scanning the QR code using your mobile phone or by following this link: <a href="http://bit.ly/bluegreenprescribingsurvey">http://bit.ly/bluegreenprescribingsurvey</a>.</p> <div data-bbox="375 1444 1540 2094">  <p>Scottish Government Riaghaidh na h-Alba gov.scot Hydro Nation Scholars Programme</p> <p>Scottish Funding Council Comhairle Màoineachaidh na h-Alba</p> <p>GCU Glasgow Caledonian University University for the Common Good</p> <p>Blue-Green Prescribing Research Protecting blue spaces to protect mental health</p> <p><b>How can you prevent pharmaceutical pollution in Scotland's blue spaces or water environments?</b></p> <p>If you are a healthcare professional working in primary care (GP practice, community pharmacy) in Scotland, we would like to know your answer! Please follow the link or scan the QR code!</p> <p><a href="http://bit.ly/bluegreenprescribingsurvey">http://bit.ly/bluegreenprescribingsurvey</a></p> </div>
	16/02/2023

REMINDER	Local Implementation Group - Friday 24th February 2023																		
	<p>The Local Implementation Group (LIG) provides a vehicle for communication and collaboration between Pharmacy Services, the Pharmacy Champion Network, the Lead Community Pharmacist network and the Community Pharmacy network. This group meet on the last Friday of each quarter.</p> <p>The next meeting of the LIG is due to take place on <b>Friday 24<sup>th</sup> February 2023</b>.</p> <p>Noted below are the contact details for the Pharmacy Champions. If you have any points you would like to raise at this meeting, please speak to your Pharmacy Champion in the first instance –</p> <table border="1"> <thead> <tr> <th><u>HSCP</u></th> <th><u>Pharmacy Champion</u></th> </tr> </thead> <tbody> <tr> <td>East Dunbartonshire</td> <td><a href="mailto:gqc.cpdevteam@hs.scot">gqc.cpdevteam@hs.scot</a></td> </tr> <tr> <td>East Renfrewshire</td> <td><a href="mailto:elizabeth.rodick@nhs.scot">elizabeth.rodick@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - North East</td> <td><a href="mailto:derek.jamieson@gqc.scot.nhs.uk">derek.jamieson@gqc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphail@nhs.scot">hannah.mcphail@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - North West</td> <td><a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a></td> </tr> <tr> <td>Inverclyde</td> <td><a href="mailto:Sandrareynolds56@outlook.com">Sandrareynolds56@outlook.com</a></td> </tr> <tr> <td>Renfrewshire</td> <td><a href="mailto:gqc.cpdevteam@nhs.scot">gqc.cpdevteam@nhs.scot</a></td> </tr> <tr> <td>Glasgow City - South</td> <td><a href="mailto:Karen.macdonald4@gqc.scot.nhs.uk">Karen.macdonald4@gqc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a></td> </tr> <tr> <td>West Dunbartonshire</td> <td><a href="mailto:joan.miller@gqc.scot.nhs.uk">joan.miller@gqc.scot.nhs.uk</a></td> </tr> </tbody> </table> <p>Trish Cawley - Contracts Co-ordinator 14/02/2023</p>	<u>HSCP</u>	<u>Pharmacy Champion</u>	East Dunbartonshire	<a href="mailto:gqc.cpdevteam@hs.scot">gqc.cpdevteam@hs.scot</a>	East Renfrewshire	<a href="mailto:elizabeth.rodick@nhs.scot">elizabeth.rodick@nhs.scot</a>	Glasgow City - North East	<a href="mailto:derek.jamieson@gqc.scot.nhs.uk">derek.jamieson@gqc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphail@nhs.scot">hannah.mcphail@nhs.scot</a>	Glasgow City - North West	<a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a>	Inverclyde	<a href="mailto:Sandrareynolds56@outlook.com">Sandrareynolds56@outlook.com</a>	Renfrewshire	<a href="mailto:gqc.cpdevteam@nhs.scot">gqc.cpdevteam@nhs.scot</a>	Glasgow City - South	<a href="mailto:Karen.macdonald4@gqc.scot.nhs.uk">Karen.macdonald4@gqc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a>	West Dunbartonshire	<a href="mailto:joan.miller@gqc.scot.nhs.uk">joan.miller@gqc.scot.nhs.uk</a>
<u>HSCP</u>	<u>Pharmacy Champion</u>																		
East Dunbartonshire	<a href="mailto:gqc.cpdevteam@hs.scot">gqc.cpdevteam@hs.scot</a>																		
East Renfrewshire	<a href="mailto:elizabeth.rodick@nhs.scot">elizabeth.rodick@nhs.scot</a>																		
Glasgow City - North East	<a href="mailto:derek.jamieson@gqc.scot.nhs.uk">derek.jamieson@gqc.scot.nhs.uk</a> or <a href="mailto:hannah.mcphail@nhs.scot">hannah.mcphail@nhs.scot</a>																		
Glasgow City - North West	<a href="mailto:garry.scott@nhs.scot">garry.scott@nhs.scot</a> or <a href="mailto:stuart.dinnie@nhs.scot">stuart.dinnie@nhs.scot</a>																		
Inverclyde	<a href="mailto:Sandrareynolds56@outlook.com">Sandrareynolds56@outlook.com</a>																		
Renfrewshire	<a href="mailto:gqc.cpdevteam@nhs.scot">gqc.cpdevteam@nhs.scot</a>																		
Glasgow City - South	<a href="mailto:Karen.macdonald4@gqc.scot.nhs.uk">Karen.macdonald4@gqc.scot.nhs.uk</a> or <a href="mailto:narinder.dhillon7@nhs.scot">narinder.dhillon7@nhs.scot</a>																		
West Dunbartonshire	<a href="mailto:joan.miller@gqc.scot.nhs.uk">joan.miller@gqc.scot.nhs.uk</a>																		

REMINDER	AQUACEL® Ag withdrawn from DT, upgrade to AQUACEL Ag+ Dressings																																																																																																																																																																										
	<p>We would like to remind you and make you aware that AQUACEL® Ag, AQUACEL® Ag Ribbon and AQUACEL® Ag Extra dressings have been withdrawn from Drug Tariff on <b>31st December 2022</b> leaving only the most current, and improved product range of <b>AQUACEL® Ag+ Dressings</b> : AQUACEL® Ag+ Extra and AQUACEL® Ag+ Ribbon</p> <p>Please be aware <u>that discontinued dressings may show on GP systems for up to 3 months</u>, Pharmacists should not dispense prescriptions for withdrawn dressings. This could waste time for both patients and healthcare professionals</p> <table border="1"> <thead> <tr> <th colspan="5">AQUACEL<sup>Ag</sup> OLD CODES</th> <th colspan="5">AQUACEL<sup>Ag+Extra</sup> NEW CODES</th> </tr> <tr> <th>Description</th> <th>Order code</th> <th>PIP code</th> <th>Qty</th> <th>DT unit price</th> <th>Description</th> <th>Order code</th> <th>Pip Code</th> <th>Qty</th> <th>DT unit price</th> </tr> </thead> <tbody> <tr> <td>5cm x 5cm square</td> <td>S7505AG</td> <td>292-6350</td> <td>10</td> <td>£2.10</td> <td>5cm x 5cm square</td> <td>413566</td> <td>386-2703</td> <td>10</td> <td>£2.05</td> </tr> <tr> <td>10cm x 10cm square</td> <td>S7506AG</td> <td>292-6376</td> <td>10</td> <td>£4.99</td> <td>10cm x 10cm square</td> <td>413567</td> <td>386-2695</td> <td>10</td> <td>£4.88</td> </tr> <tr> <td>15cm x 15cm square</td> <td>S7507AG</td> <td>292-6392</td> <td>5</td> <td>£9.40</td> <td>15cm x 15cm square</td> <td>413568</td> <td>386-2711</td> <td>5</td> <td>£9.21</td> </tr> <tr> <td>20cm x 30cm rectangular</td> <td>S7508AG</td> <td>292-6418</td> <td>5</td> <td>£23.32</td> <td>20cm x 30cm rectangular</td> <td>413569</td> <td>386-2679</td> <td>5</td> <td>£22.85</td> </tr> <tr> <td>4cm x 10cm rectangular</td> <td>S7513AG</td> <td>318-1484</td> <td>10</td> <td>£3.04</td> <td>4cm x 10cm rectangular</td> <td>413581</td> <td>386-0350</td> <td>10</td> <td>£2.98</td> </tr> <tr> <td>4cm x 20cm rectangular</td> <td>S7514AG</td> <td>318-1492</td> <td>10</td> <td>£3.96</td> <td>4cm x 20cm rectangular</td> <td>413598</td> <td>386-0368</td> <td>10</td> <td>£3.88</td> </tr> <tr> <td>4cm x 30cm rectangular</td> <td>S7515AG</td> <td>318-1500</td> <td>10</td> <td>£5.93</td> <td>4cm x 30cm rectangular</td> <td>413599</td> <td>386-2687</td> <td>10</td> <td>£5.81</td> </tr> <tr> <td colspan="5"> <b>AQUACEL<sup>Ag</sup> Ribbon dressing</b> </td> <td colspan="5"> <b>AQUACEL<sup>Ag+Dressings</sup> Ribbon dressing</b> </td> </tr> <tr> <td>Ribbon dressing 1cm x 45cm</td> <td>420128</td> <td>362-3808</td> <td>5</td> <td>£3.28</td> <td>Ribbon dressing 1cm x 45cm</td> <td>413570</td> <td>386-2729</td> <td>5</td> <td>£3.22</td> </tr> <tr> <td>Ribbon dressing 2cm x 45cm</td> <td>S7509AG</td> <td>292-6434</td> <td>5</td> <td>£5.02</td> <td>Ribbon dressing 2cm x 45cm</td> <td>413571</td> <td>386-2737</td> <td>5</td> <td>£4.91</td> </tr> <tr> <td colspan="5"> <b>AQUACEL<sup>Ag+Extra</sup></b> </td> <td colspan="5"> <b>AQUACEL<sup>Ag+Extra</sup></b> </td> </tr> <tr> <td>5cm x 5cm square</td> <td>420675</td> <td>378-1408</td> <td>10</td> <td>£2.08</td> <td>5cm x 5cm square</td> <td>413566</td> <td>386-2703</td> <td>10</td> <td>£2.05</td> </tr> <tr> <td>10cm x 10cm square</td> <td>420676</td> <td>378-1390</td> <td>10</td> <td>£4.94</td> <td>10cm x 10cm square</td> <td>413567</td> <td>386-2695</td> <td>10</td> <td>£4.88</td> </tr> <tr> <td>15cm x 15cm square</td> <td>420678</td> <td>378-1382</td> <td>5</td> <td>£9.31</td> <td>15cm x 15cm square</td> <td>413568</td> <td>386-2711</td> <td>5</td> <td>£9.21</td> </tr> <tr> <td>20cm x 30cm rectangular</td> <td>470679</td> <td>378-1374</td> <td>5</td> <td>£23.09</td> <td>20cm x 30cm rectangular</td> <td>413569</td> <td>386-2679</td> <td>5</td> <td>£22.85</td> </tr> </tbody> </table> <p style="text-align: center; font-weight: bold;">TO BE REPLACED WITH</p> <p>Pamela MacIntyre 14/02/2023</p>	AQUACEL <sup>Ag</sup> OLD CODES					AQUACEL <sup>Ag+Extra</sup> NEW CODES					Description	Order code	PIP code	Qty	DT unit price	Description	Order code	Pip Code	Qty	DT unit price	5cm x 5cm square	S7505AG	292-6350	10	£2.10	5cm x 5cm square	413566	386-2703	10	£2.05	10cm x 10cm square	S7506AG	292-6376	10	£4.99	10cm x 10cm square	413567	386-2695	10	£4.88	15cm x 15cm square	S7507AG	292-6392	5	£9.40	15cm x 15cm square	413568	386-2711	5	£9.21	20cm x 30cm rectangular	S7508AG	292-6418	5	£23.32	20cm x 30cm rectangular	413569	386-2679	5	£22.85	4cm x 10cm rectangular	S7513AG	318-1484	10	£3.04	4cm x 10cm rectangular	413581	386-0350	10	£2.98	4cm x 20cm rectangular	S7514AG	318-1492	10	£3.96	4cm x 20cm rectangular	413598	386-0368	10	£3.88	4cm x 30cm rectangular	S7515AG	318-1500	10	£5.93	4cm x 30cm rectangular	413599	386-2687	10	£5.81	<b>AQUACEL<sup>Ag</sup> Ribbon dressing</b>					<b>AQUACEL<sup>Ag+Dressings</sup> Ribbon dressing</b>					Ribbon dressing 1cm x 45cm	420128	362-3808	5	£3.28	Ribbon dressing 1cm x 45cm	413570	386-2729	5	£3.22	Ribbon dressing 2cm x 45cm	S7509AG	292-6434	5	£5.02	Ribbon dressing 2cm x 45cm	413571	386-2737	5	£4.91	<b>AQUACEL<sup>Ag+Extra</sup></b>					<b>AQUACEL<sup>Ag+Extra</sup></b>					5cm x 5cm square	420675	378-1408	10	£2.08	5cm x 5cm square	413566	386-2703	10	£2.05	10cm x 10cm square	420676	378-1390	10	£4.94	10cm x 10cm square	413567	386-2695	10	£4.88	15cm x 15cm square	420678	378-1382	5	£9.31	15cm x 15cm square	413568	386-2711	5	£9.21	20cm x 30cm rectangular	470679	378-1374	5	£23.09	20cm x 30cm rectangular	413569	386-2679	5	£22.85
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PLEASE NOTE: THERE IS NO LONGER A FAX MACHINE WITHIN THE COMMUNITY PHARMACY DEVELOPMENT TEAM – ALL COMMUNICATIONS SHOULD BE SENT TO [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

In this edition –



- [Pharmacy Opening Hours for Public Holidays 2023](#)
- [PCA\(P\) 2023 \(07\) - Community Pharmacist Practitioner Champions](#)
- [PCA\(P\) 2023 \(08\) - Pharmaceutical Services Amendments To The Drug Tariff Part 11 Discount Clawback Scale](#)
- [Pharmaceutical Waste Webpage LIVE](#)
- [Important Reminder – Update to Pharmacy Claims Submission Process - Naloxone and/or IEP Service Provision](#)
- [MEMORANDUM: Submission of Private Prescriptions for Controlled Drugs to NSS](#)
- [Disulfiram Guidance](#)
- [MEMORANDUM: HEPMA/IDL Integration](#)
- [MEMORANDUM: Group A Strep: retirement of NHSGGC guidance](#)
- [Slo Milkshakes - Shortage](#)
- [FOR SALE: Lec Undercounter Medical Fridge](#)

<p><b>URGENT ACTION</b></p>	<p><b>Pharmacy Opening Hours for Public Holidays 2023</b></p>
<p> Public Holidays iProforma 2023.pdf Attached</p>	<p>The public holidays for 2023/24 have now been agreed by the NHS GGC Area Partnership Forum and CP GGC, <b><u>with the exception of The Kings Coronation on 8th May 2023. We are relatively certain that the 8th May 2023 will included for contractors and will advise you when the final decision has been made.</u></b> A list has previously been circulated in the Communications Update and can also be found on our website at:</p> <p><a href="https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/">https://www.communitypharmacy.scot.nhs.uk/nhs-boards/nhs-greater-glasgow-clyde/public-holidays/</a></p> <p>This will now allow the Board to develop their scheme to ensure that pharmaceutical services are available within its area at all reasonable times. As you will be aware, part of this process involves the collation, and publication of pharmaceutical services available during public holidays.</p> <p>Over the last two years we have consolidated this exercise and sought information from contractors for all public holidays up to and including the September Weekend. This exercise has worked relatively well, given that the provision of services over public holidays is relatively static with the majority of contractors having a consistent approach to opening/closing.</p> <p><b><u>Due to the relatively consistent approach the CP network has to opening on Public Holidays, we will continue to set the default position for all community pharmacies as being closed on all public holidays (up to and including September weekend). As such, you will only need to complete the attached pro-forma if you intend to OPEN on any of the holidays. Please return by 10th March 2023.</u></b></p> <p>Hopefully, this will reduce the workload for pharmacies.</p> <p><b>PLEASE DO NOT SUBMIT THE PRO-FORMA IF YOU ARE A BRANCH OF: BOOTS, LLOYDS, WELL, ROWLANDS OR ANY OTHER CHAIN THAT OPERATES A</b></p>

	<p><b>CENTRAL NOTIFICATION PROCESS (IF YOU ARE IN ANY DOUBT PLEASE CONTACT <a href="mailto:gqc.cpdevteam@nhs.scot">gqc.cpdevteam@nhs.scot</a>)</b></p> <p>As in previous years, we will provide a draft list for each holiday, prior to releasing the information for wider distribution. This will provide contractors with the opportunity to make any adjustments in the unlikely event of a change.</p> <p>For those pharmacies opening on any of the public holidays appearing on the pro-forma, please complete the attached interactive pdf and return to <a href="mailto:gqc.cpdevteam@nhs.scot">gqc.cpdevteam@nhs.scot</a>.</p> <p>Thank you for your co-operation in this matter.</p> <p>Janine Glen - Contracts Manager 28/02/2023</p>
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<b>ACTION</b>	<b>PCA(P) 2023 (07) - Community Pharmacist Practitioner Champions</b>
	<p><a href="https://www.sehd.scot.nhs.uk/pca/PCA2023(P)07.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2023(P)07.pdf</a></p> <p>28/02/2023</p>


<b>ACTION</b>	<b>PCA(P) 2023 (08) - Pharmaceutical Services Amendments To The Drug Tariff Part 11 Discount Clawback Scale</b>
	<p><a href="https://www.sehd.scot.nhs.uk/pca/PCA2023(P)08.pdf">https://www.sehd.scot.nhs.uk/pca/PCA2023(P)08.pdf</a></p> <p>28/02/2023</p>


<b>ACTION</b>	<b>Pharmaceutical Waste Webpage LIVE</b>
 How to use Pharm Waste Bin.pdf   Service Specification - Feb 23.pdf Attached	<p><b><u>In addition to our “Pharmaceutical Waste – Requesting an Ad Hoc Uplift” Communication provided on Tuesday 7<sup>th</sup> February.</u></b></p> <p>We have recently been developing the “Pharmaceutical Waste” page on our website and I can confirm this is now live.</p> <p>Please visit the page here: <a href="https://www.scot.nhs.uk">NHS Community Pharmacy Website (scot.nhs.uk)</a> for contact details to raise any pharmaceutical waste queries.</p> <p>We have also updated the attached Service Specification. Please refer to this document for any queries or information relating to uplift and disposal of patient returned medicines (pharmaceutical waste) from community pharmacies.</p> <p>Mani Narwan - Contracts Administrator 28/02/2023</p>


<b>ACTION</b>	<b>Important Reminder – Update to Pharmacy Claims Submission Process - Naloxone and/or IEP Service Provision</b>
	<p>From 1st December (i.e. Nov 22 claim) IEP and Naloxone claims have been able to be submitted electronically via NEO in a similar way as to OST and Disulfiram. We are still accepting paper submissions / scanned NEO reports for payment, however <b>from April 2023, claims will ONLY be accepted when submitted via NEO using the updated process.</b> Please read the attached guidance for more information.</p> <p>If you experience any problems when submitting your claims please email - <a href="mailto:Adrs.PharmacyTeam@gqc.scot.nhs.uk">Adrs.PharmacyTeam@gqc.scot.nhs.uk</a></p>




Amanda Laird - Senior Advanced Pharmacist / Alcohol and Drug Recovery Services  
27/02/2023

IMPORTANT INFORMATION	MEMORANDUM: Submission of Private Prescriptions for Controlled Drugs to NSS
 <p>PPCD Memo Feb 2023.pdf Attached</p>	<p>Please find attached memo.</p> <p>Mantej Chahal - Lead Pharmacist - Controlled Drug Governance 27/02/2023</p>

IMPORTANT INFORMATION	Disulfiram Guidance
 <p>Disulfiram Shortage Community Pharmac Attached</p>	<p>Unfortunately, Alliance is now out of stock of licensed Disulfiram. The next delivery is due in the middle of March 2023. No further updates received from any of the other suppliers of licensed and unlicensed stock. Therefore Clinigen remains the only supplier of unlicensed 250mg stock, at present.</p> <p>Clear guidance and communication for ADRS staff has been disseminated on behalf of myself and Saket. This includes prescriber guidance, the IHA form and a list of the pharmacy clinical mailboxes. Thank you Janine.</p> <p>Attached is the community pharmacy guidance that Carron updated prior to a period of leave. This includes guidance on how to order unlicensed stock via Clinigen and Specials Authorisation. If you are happy with the content, I would appreciate it if this guidance could be distributed to Community Pharmacies.</p> <p>Please let me know if you require any further information.</p> <p>Mary Clare Madden - Lead Pharmacist 27/02/2023</p>

IMPORTANT INFORMATION	MEMORANDUM: HEPMA/IDL Integration
 <p>Memo HEPMA Orion IDL integratio Attached</p>	<p>Please find attached Memo</p> <p>Pamela MacIntyre 28/02/2023</p>

IMPORTANT INFORMATION	MEMORANDUM: Group A Strep: retirement of NHSGGC guidance
 <p>GAS MEMO - Retirement of NHS G Attached</p>	<p>Please find attached Memo</p> <p>Audrey Thompson 28/02/2023</p>

IMPORTANT INFORMATION	Slo Milkshakes - Shortage
	<p>At present, there is a shortage of Slo Milkshakes Level 1, 2 and 3. The only products available at present are Slo Milkshake Level 1 Chocolate and Level 3 The company hope that the Level 2 banana flavour will be back in stock next week with Level 2 strawberry returning the following week.</p>

In the interim please contact the patient's managing dietitian for suitable alternatives. These contact details will be on the patient's CPNSS paperwork if registered for this service. Alternatively, contact the prescribing support dietitians on 0141 201 6012 or [presupdiet@ggc.scot.nhs.uk](mailto:presupdiet@ggc.scot.nhs.uk) for support.

Una Cuthbert - Dietetic Manger Prescribing  
27/02/2023

**IMPORTANT INFORMATION**

**FOR SALE: Lec Undercounter Medical Fridge**

Please see below, two year old medical fridge looking for a new home.

Excellent condition. New £1300

**Selling for £400- Collection Whiteinch.**



Please contact Dr Maureen Hepburn at Shaftesbury Medical Practice on 07588078278 if intrested.

Dr Maureen Hepburn  
28/02/2023

**Communication Update Index link**

[INDEX - Community Pharmacy Communications Updates](#)

Any queries should be directed to the contact provided – where no specific contact is shown, queries should be directed to [ggc.cpdevteam@nhs.scot](mailto:ggc.cpdevteam@nhs.scot)

We are keen for any feedback you have about this Update. Please submit your comments/suggestions to: [cpdt@ggc.scot.nhs.uk](mailto:cpdt@ggc.scot.nhs.uk)