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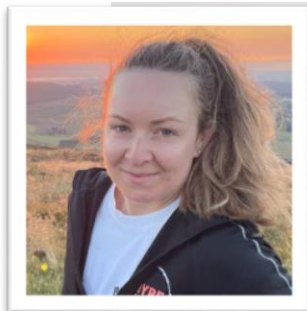
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MEET THE TEAM – Laura Sproat

What is your current role? Administration & Clerical Officer

How long have you worked in NHS AA? I have worked in NHS A&A for 11 months and worked in NHS Lothian before coming over here.

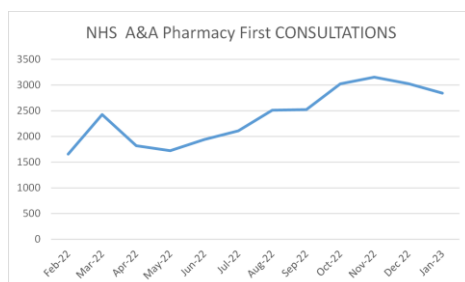
What roles have you previously held? Physiotherapy Assistant here in NHS A&A and Vaccination Centre Admin Staff in NHS Lothian.

What's the best bit of your job? I like having the mix of working in a small office team and as part of the wider pharmacy & prescribing team.

What do you do to relax outside of work? I like to keep active and enjoy spending time in the gym, going for walks along the beach, running and going out for coffee.

Stat of the week....

NHS Pharmacy First Scotland – Recorded Consultations



Pharmacies in A&A sit below the Scottish average for recorded pharmacy first consultations where advice only is given. The average pharmacy in A&A only records 1 of these consultations per day. We encourage you to make the effort to record these which will ensure this valuable work that you do every day is recognised and remunerated for.

COMMUNICATIONS SUMMARY

Friday 24th: Government Circular 7 – pharmacy champions.

Tues 28th:

- Drug Alert Class 4 (Zestoretic)
- Government circular 8 – Drug Tariff pt11 Clawback.
- Save the date – National smile month

Wed 1st : MEMO - Smokerlyser and CO Monitoring

Thu 2nd: MEMO - Unlawful Activity

Fri 3rd: Class 2 drug alert – Levothyroxine 12.5mcg.

Logan Pharmacy

SUCCESS STORY

Emma (pharmacist) received a distressed phone call late one afternoon from the wife of a patient stating that carers had administered the incorrect medication to her husband. Emma took swift action and escalated this to the GP Practice and the CAP Techs. As a result of this swift intervention the patient had a home visit, appropriate medications withheld for a period of time and allowed for learnings and steps to be put in place with the homecare provider to prevent such an event reoccurring. The patient was fortunately unharmed and both he and his wife were very grateful for Emma's help.

Please share your success stories with the community pharmacy team for inclusion in future editions of *Weekly Script*!

Key Messages

NHS Ayrshire & Arran Hospital Discharge Service (Pilot)

We are really excited that following discussions with Community Pharmacy A&A we are almost in a position to launch a fantastic pilot service looking at patients being discharged from our trauma and orthopaedics inpatient wards being able to collect discharge medicines from their regular community pharmacy.



We will be distributing the information, SLA and PGD early next week so please keep an eye on your inbox for this!

There will be a 'lunch and learn' session on **Wednesday 15th March** at **1pm** (Teams link will be sent in due course) and this will be repeated in the evening at **7pm** on the same day for those of you who prefer to join these sessions in the evening. As always, this will also be recorded for those who are unable to join. All of our training sessions are aimed at the full community pharmacy team!

We will also be hosting some 'open door' time via teams on Wednesday 8th March for any questions relating specifically to the SLA once this has been distributed early next week. Again details including the teams link will be distributed in due course (this session is aimed at pharmacy owners and area managers)



Thursday 30th March

@CentreStage (Kilmarnock) 7pm – 8.30pm

NHS Ayrshire & Arran Community Pharmacy Event

An evening event for the whole pharmacy team!

(Food will be provided)

More details to follow!

KEY COMMUNITY PHARMACY CONTACTS

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