

CONTENTS

Meet the team
Catriona Wright –
Chair CP A&A

Stat of the week
Lunch and Learn
catch up

Communications
Summary
5

Communications
Success story
Superdrug Largs

This week's key
Messages
Network event

Hospital discharge
service

CPS 'Ask me
anything'

MEET THE TEAM – Catriona Wright



What is your current role? ? Currently I am working as Area Manager in Ayrshire & Inverclyde for Boots UK, as well as performing the Role as Chair of CP A&A

How long have you worked with CP A&A? I have been part of the CPA&A committee for over 3 years now, and thoroughly enjoy the role. I also sit on the Board & Council of CPS.

How long have you worked in community pharmacy? I have been a Pharmacist now for 25years, working with Boots across most of the UK. I started as a student, became a Pharmacist, Pharmacist Manager, worked in Head Office and in many support functions. I have been an Area Manager for nearly 12 years now, covering many Areas in Scotland and really enjoy my job.

What's the best bit of your job? The variety and the people I work with. Each day is different, many challenges and never boring. I have a fantastic team and really love seeing them help patients and colleagues. I also enjoy being part of the committee as it helps shape local services and represent Community Pharmacy as a partner to the Health Boards

What do you do to relax outside of work? I'm not sure! With a full time job, 2 kids and three dogs there is much time for relaxing, but I enjoy walking with friends, going to the gym and eating out!

New Service: Community Pharmacy Discharge Service Pilot Service launch: MONDAY 20th March 2023!

If you missed the Lunch and sessions this week, there is a recording available on VIMEO
The link can be found on the community pharmacy website or [HERE](#)

COMMUNICATIONS SUMMARY

Mon 13th:

- Community pharmacy network event registration.
- Lunch and Learn reminder

Tuesday 14th:

- Class 2 drug recall: Pholcodine products.

Wed 15th:

- Lunch and Learn reminder

Thu 16th:

Fri 17th:

- Class 4 drug alert: Venlafaxine XL

SUCCESS STORY

Superdrug Pharmacy - Largs

A patient was referred to Superdrug on Sunday following a call to NHS 24 regarding a rash on his body. The pharmacist examined the patient and diagnosed the rash as shingles. Due to the multiple sites on the patient's body, he was excluded from the PGD that exists as part of Pharmacy First. The pharmacist contacted the local AUCS professional to professional line (01563 545575) and was able to enter the patient into the AUCS system for an assessment with a GP. The patient was then contacted directly from AUCS and seen at the AUCS centre. He returned to the pharmacy with a prescription within a couple of hours where he was issued with further advice and his prescription dispensed. Both the patient and his carer were grateful for the smooth and joined up service from NHS 24, the pharmacy and AUCS! Well done and thanks!!

Please share your success stories with the community pharmacy team for inclusion in future editions of *Weekly Script*!

PLEASE REGISTER AS SOON AS POSSIBLE

For our community pharmacy network event 2023

This will be a fun evening celebrating success and showcasing NHS Ayrshire and Arran pharmacy services.

The whole community pharmacy team is invited and we would really appreciate it if you could register via the MS Form as soon as possible to ensure we cater for everyone attending.

The link to register is [HERE](#) or simply scan the QR code below.

We will release the agenda over the coming days, in the meantime we are pleased to share with you some of the speakers who will be presenting on the night:

Roisin Kavanagh

Director of
Pharmacy NHS A&A

Catriona Wright

Chair – CP A&A

Jane Sheenan

Community
Pharmacist
Contractor

**Susan
Staddon**

GP clinical
Pharmacist

Aimi Horne

Pharmacy
technician
specialist

Eilidh Clark

Senior
Pharmacist –
Surgical
services

**Kirstie
Church**

Senior
Pharmacist –
Community
Pharmacy

Alyson Stein

Senior
Pharmacist –
Community
Pharmacy


Jade Kirkpatrick

Unscheduled Care
Pharmacist


Crosshouse Hospital

Iain Fulton

Principal Pharmacist
– Community
Pharmacy NHS A&A


You're  *Invited*

**Community Pharmacy
Network Event 2023**



CENTRESTAGE 15 Elmbank Drive Kilmarnock KA1 3AE	Thursday 30th March 6pm–9pm • 6pm–7pm: Buffet & networking • 7pm–9pm: Main event	Line up of speakers from A&A Pharmacy New Service Updates Plus an exciting reveal!
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RSVP: <https://forms.microsoft.com/e/Gv1cNN64Ts>



Key Messages

NHS Ayrshire & Arran Hospital Discharge Service (Pilot)

Go Live Date – 20th March 2023

We are really excited that we have a go live date of Monday 20th March 2023 to launch this fantastic pilot service for patients being discharged from our trauma and orthopaedics inpatient wards where they will be able to collect discharge medicines from their regular community pharmacy.

**Go live:
MONDAY
20th March!**

The SLA and PGD have been emailed to pharmacy clinical mailboxes. If you have not received these please contact your Senior Pharmacist - Primary Care & Community Pharmacy (details below)

Please complete and return the SLA and PGD ASAP (please ensure you comply with your employers procedure as this may be done centrally for you).

We are excited to be delivering this innovative service throughout community pharmacy network in Ayrshire and Arran and would respectfully ask, if possible (within your company processes), you complete the sign up form and PGD as soon as possible. **Many thanks to the 20 pharmacies who have already signed up.**



Unscheduled Care - Ask Me Anything - 23.03.23 @19:30

Summary: CPS will be hosting an **Ask Me Anything** on the topic of **Unscheduled Care in Community Pharmacy in Scotland** on Thursday 23rd March 2023 from 19:30 to 20:30. There have been many changes to Unscheduled Care over the years for community pharmacy, therefore we believe it is important to refresh you and your team members with information on the topic, ask any questions that you may have, and hear best practices from your peers...

Please complete the [Declaration of Interest](#) below to receive an invitation to the event directly to your email.

Date: 23/03/23

Time: 19:00-20:30

Platform: Microsoft Teams

Host: [Adam Osprey](#) (Policy & Development Pharmacist)

Social Channels: Facebook, Twitter, YouTube

Community Pharmacy Scotland are hosting an 'Ask me anything' event relating to unscheduled care in community pharmacy on Thursday evening via MS teams. The registration form can be accessed on their website: www.cps.scot

KEY COMMUNITY PHARMACY CONTACTS

CP Team	Community Pharmacy Administration	aa.cpteam@aapct.scot.nhs.uk	01292 513846
Iain Fulton	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	iain.fulton@aapct.scot.nhs.uk	01292 513831 / 07977 941048
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Kirstie Church	Senior Pharmacist, Primary Care & Community Pharmacy (East)	Kirstie.church@aapct.scot.nhs.uk	
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The information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy

PRIMARY CARE CONTACTS

Anne Shaw	Primary Care Manager, Pharmacy and Optometry	Anne.shaw2@aapct.scot.nhs.uk	
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GENERAL ENQUIRIES EMAIL: aa.cpteam@aapct.scot.nhs.uk

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