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MEET THE TEAM – Roisín Kavanagh



What is your current role? Director of Pharmacy which means I am responsible for the pharmacy service for NHS Ayrshire & Arran, what we would typically describe as the managed service which includes pharmacy services delivered in hospitals, GP practices, Intermediate Care and Mental Health. I am also responsible for medicines governance and I am the Controlled Drug Accountable Officer for NHS Ayrshire & Arran which means I provide assurance to the Board that controlled drugs are being managed appropriately throughout the Board area.

How long have you worked with NHS A&A? Almost 9 years, unbelievably!

What roles have you previously held? I was previously Lead Pharmacist University Hospital Crosshouse & Operational Services; prior to that I worked in the South of England for 13 years in various roles including:

Clinical Services Manager; Programme Director for the PG Diploma in General Pharmacy Practice, University College London; Practice Educator Pharmacist; Admissions Pharmacist and in my early years I worked in various roles in hospital pharmacy including Medicines Information at Yorkhill Hospital and Rotational roles in NHS Lanarkshire.

What's the best bit of your job? That's a tough question as there are lots of elements of my job that I love. If I could have two best bits they would be: having a positive impact on the care of patients and the population through our service and being able to support staff to develop to reach their potential (which also has a positive impact on patient care).

What do you to relax outside of work? I enjoy going out walking although nothing too strenuous, it's more about being out in the fresh air and enjoying taking in the scenery. I'm an avid reader of fiction which is a good distraction. I quite like trying new things although I don't often stick at them for long and tend to go back to tried and trusted methods, there's a scarf I started knitting over a year ago that is waiting for me to finish it! Maybe next winter I will. I also enjoy going to watch my football team play and I've been enjoying travelling to different places now that we're able to do so again.

Stat of the week – ECS access from Community Pharmacies

In edition 1 of 'Weekly Script' we shared with you the growth of ECS access. I'm delighted to share that this continues and we now have almost 50% of our pharmacies accessing ECS on a regular basis to improve patient care. In December ECS was accessed by 45 individual pharmacists a total of 429 times! That's 429 patients benefitting from better, safer care through appropriate use of systems and resources available! Well done! Click [HERE](#) for ECS access request form if you require access set up! (Registered Pharmacists & Technicians only)

COMMUNICATIONS SUMMARY

Mon 20th: N/A

Tuesday 21st:

- Advanced practice inter professional learning opportunities
- Class 3 drug alert: Rosemount Sildenafil 10mg/ml oral solution

Wed 22nd: N/A

Thu 23rd:

- Class 2 drug alert: Gonapeptyl Depot 3.75mg depot injection

Fri 24th:

- 3 x Field safety notices. Abbott – Freestyle Libra updates.

SUCCESS STORY

Deans Pharmacy – Kilmarnock & Drongan Pharmacy

Deans in Kilmarnock and Drongan Pharmacy have both this week successfully dispensed prescriptions through the new community pharmacy discharge service for patients discharged from Crosshouse Hospital.

Both of these went smoothly and the feedback from the pharmacy team, the hospital and most importantly the patients has been incredibly positive!

Well done teams!

We now have 33 pharmacies signed up to this service – if you haven't done so yet, then with the contractors permission please complete the forms ASAP!

Please share your success stories with the community pharmacy team for inclusion in future editions of *Weekly Script*!

Key Messages

NHS Ayrshire & Arran Hospital Discharge Service (Pilot)

Go Live Date – 20th March 2023

Our exciting new service is now live! We have 33 out of our 99 pharmacies signed up so far and have had patients are receiving the service!

The feedback from community pharmacy teams, hospital colleagues and most importantly patients has been overwhelmingly positive so far.

To make the most of this opportunity we are keen to reach 100% of the Ayrshire and Arran pharmacies being signed up. So please (with the contractor's permission) complete and submit the paperwork as soon as possible – you will then be added to the live list. (FAO Branches of multiple pharmacy companies – this may be handled centrally so please confirm with your area manager)

**NOW
LIVE!**

All the required documents can be found on our website [HERE](#) and the required actions are:

- 1) Complete the pilot sign up form and e-mail to ClinicalPCT@aapct.scot.nhs.uk
- 2) Complete the PGD agreement by practitioner form and e-mail to aa.cpteam@aapct.scot.nhs.uk

Community Pharmacy Network Event 2023

Thursday 30th March – CentreStage, Kilmarnock.

Below is a preview of the agenda for the evening event next week. See page 3 below for details on how to register your whole team for the event!

Agenda

- *Welcome and recognition awards!*
- *Update from Roisin Kavanagh – Director of Pharmacy, NHS Ayrshire and Arran*
- *Hospital Discharge service – 2 week update*
- *Community pharmacy champions – an opportunity for the right people!*
- *“Around our service in 30 minutes” – insight into Community, Hospital and Primary care pharmacy in A&A, including examples of patient care pharmacy interventions*
- *Exciting (top secret) reveal???*
- *Catriona Wright – Chair Community Pharmacy Ayrshire & Arran (Your contractors committee)*

KEY COMMUNITY PHARMACY CONTACTS

CP Team	Community Pharmacy Administration	aa.cpteam@aapct.scot.nhs.uk	01292 513846
Iain Fulton	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	iain.fulton@aapct.scot.nhs.uk	01292 513831 / 07977 941048
Alyson Stein	Senior Pharmacist, Primary Care & Community Pharmacy (North)	Alyson.stein@aapct.scot.nhs.uk	
Kirstie Church	Senior Pharmacist, Primary Care & Community Pharmacy (East)	Kirstie.church@aapct.scot.nhs.uk	
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<i>The information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy</i>			
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GENERAL ENQUIRIES EMAIL: aa.cpteam@aapct.scot.nhs.uk			

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PLEASE REGISTER IN ADVANCE IF POSSIBLE

For our community pharmacy network event 2023

This will be a fun evening celebrating success and showcasing NHS Ayrshire and Arran pharmacy services.

This event is for ALL members of the pharmacy team and locums working within Ayrshire and Arran so please share the invite widely.

The link to register is [HERE](#) or simply scan the QR code below.

We are pleased to share with you some of the speakers who will be presenting on the night:

Roisin Kavanagh

Director of
Pharmacy NHS A&A

Catriona Wright

Chair – CP A&A

Sam Falconer

Community
Pharmacist
Contractor

**Susan
Staddon**

GP clinical
Pharmacist

Aimi Horne

Pharmacy
technician
specialist

Eilidh Clark

Senior
Pharmacist –
Surgical
services

**Kirstie
Church**

Senior
Pharmacist –
Community
Pharmacy

Alyson Stein

Senior
Pharmacist –
Community
Pharmacy

You're  *Invited*

Community Pharmacy Network Event 2023



CENTRESTAGE
15 Elmbank Drive
Kilmarnock
KA1 3AE

Thursday 30th March
6pm–9pm

- 6pm–7pm: Buffet & networking
- 7pm–9pm: Main event

Line up of speakers
from A&A Pharmacy
New Service Updates
Plus an exciting reveal!

RSVP: <https://forms.microsoft.com/e/Gv1cNN64Ts>



Jade Kirkpatrick

Unscheduled Care
Pharmacist
Crosshouse Hospital

Iain Fulton

Principal Pharmacist
– Community
Pharmacy NHS A&A