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### MEET THE TEAM – Sam Falconer



What is your current role? **IP community pharmacy  
contractor pharmacist in Ogg's Pharmacy**

How long have you worked in community pharmacy? **10  
Years**

What's the best bit of your job? I enjoy using my prescribing and clinical skills to help patients. As I have 2 ACTs I am able to spend most of my days in face-to-face consultations which allows me to maximise the time I spend with patients. I also enjoy helping other pharmacists use their IP qualification as part of my Teach and Treat clinic

What do think about the future for community pharmacy? I'm really excited about the future of community pharmacy as providing clinical services becomes a larger part of our role. When I first qualified as an IP, it wasn't clear how I was going to be able to use my prescribing in a community pharmacy setting. Now, with Pharmacy First Plus, using my clinical skills is part of my daily routine. With lots of community pharmacists having just qualified as an IP or are about to qualify, we will soon have a network of IP pharmacists across Ayrshire able to provide an enhanced service to our patients.

What do you to relax outside of work? Running, football, and spending time with my wife and 2 children

### STAT OF THE WEEK

Referrals to other health professionals recorded through NHS Pharmacy First Scotland continue to increase month on month. March 2023 saw the highest ever number of recorded referrals where 1268 were recorded. Referring appropriately gives patients the confidence to always think PHARMACY FIRST so please continue to make and record referrals appropriately. We have attached a copy of the community pharmacy / optometry referral form which we are sure you will be familiar with receiving – remember it works both ways and can also be used to refer patients to optometry services when required.

### COMMUNICATIONS SUMMARY

**Friday 21<sup>st</sup>** : Memo - Hepatitis C Treatment Service: Updated Alcure Order Form

**Monday 24<sup>th</sup>**: PCA Circulars PCA2023(P) 15 & 16 (Clarithromycin SSP's)

**Thursday 27<sup>th</sup>**: Class 4 drug alert – Beconase

**Friday 28<sup>th</sup>**: PCA Circular 17 – Drug tariff amendments.

**Friday 28<sup>th</sup>**: Patient accessing controlled/desirable meds

### SUCCESS STORY

#### Ogg's Pharmacy - Ayr

Further to the GREAT news shared last week regarding our community pharmacy network being shortlisted to the final of the Ayrshire Achieves Awards 2023 we are delighted to share the news that Sam Falconer and the team at Ogg's pharmacy have also made the final! Sam and team have been shortlisted in the "Making a difference with digital" category for the appointment system that Ogg's pharmacy uses for Pharmacy First PLUS and also the digital, two way communication that is in place for local GP surgeries and patients! Congratulations to Sam and the team for their nomination and making it to the final being held on 1<sup>st</sup> June 2023.

Please share your success stories with the community pharmacy team for inclusion in future editions of *Weekly Script*!

## Key Messages

### NHS Ayrshire Diabetes Patient Conference 2023

Following a 3 year absence, NHS Ayrshire & Arran's annual Diabetes Patient Conference returns on Saturday 20th May. This is an excellent opportunity for patients with Diabetes to come along and meet with Diabetes services, with information from various services including Diabetes UK, My Diabetes My Way, Weight Management, Podiatry and many more! There will also be a selection of presentations to aid in patients Diabetes control.

Places are limited so patients will need to book early to avoid disappointment!

Please promote this event to patients who may benefit from attending the conference. The full poster is attached should you wish to display this in your pharmacy.

Diabetes Managed Clinical Network  
**Ayrshire Diabetes Patient Conference 2023**

**Saturday 20 May 2023**  
MacDonald Education Centre,  
University Hospital Ayr  
**10am – 2pm**

**Come along to:**

- learn more about diabetes;
- speak to professionals;
- meet other people living with diabetes; and
- gain a greater understanding of the services and support available.

The conference costs £5, which includes lunch and refreshments.

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**Ayrshire Diabetes Patient Conference 2023**

Name .....

Address .....

Post code .....

Telephone number .....

Email address .....

Do you have any special requirements, for example - wheelchair access?  
.....

Return Information: Please send your completed slip and cheque or postal order for £5 per person, made payable to 'NHS Ayrshire & Arran' to: Diabetes MCN, NHS Ayrshire & Arran Diabetes Managed Clinical Network, 1st Office on Left, Main Building, Ailsa Hospital, Dalmellington Road, Ayr, KA6 6AB. Please note cheques will not be cashed until after 1 April 2023. Booking will close on Friday 5 May 2023.

#### KEY COMMUNITY PHARMACY CONTACTS

<b>CP Team</b>	Community Pharmacy Administration	<a href="mailto:aa.cpteam@aapct.scot.nhs.uk">aa.cpteam@aapct.scot.nhs.uk</a>	01292 513905 / 01292 513833
<b>Iain Fulton</b>	Principal Pharmacist, Community Pharmacy, Public Health & SA HSCP	<a href="mailto:iain.fulton@aapct.scot.nhs.uk">iain.fulton@aapct.scot.nhs.uk</a>	01292 513831 / 07977 941048
<b>Alyson Stein</b>	Senior Pharmacist, Primary Care & Community Pharmacy (North)	<a href="mailto:Alyson.stein@aapct.scot.nhs.uk">Alyson.stein@aapct.scot.nhs.uk</a>	
<b>Kirstie Church</b>	Senior Pharmacist, Primary Care & Community Pharmacy (East)	<a href="mailto:Kirstie.church@aapct.scot.nhs.uk">Kirstie.church@aapct.scot.nhs.uk</a>	
<b>Sharleen Bell</b>	Controlled Drug Inspection Officer	<a href="mailto:Sharleen.bell@aapct.scot.nhs.uk">Sharleen.bell@aapct.scot.nhs.uk</a>	01292 513822
<b>Alex Adam</b>	Specialist Pharmacist in Substance Misuse	<a href="mailto:Alexander.adam@aapct.scot.nhs.uk">Alexander.adam@aapct.scot.nhs.uk</a>	07557 083093
<b>Fiona Knight</b>	Specialist Palliative Care Pharmacist	<a href="mailto:Fiona.knight@ayrshirehospice.org">Fiona.knight@ayrshirehospice.org</a>	01292 269200
<b>Laura Gill</b>	Facilitator, Digital Services	<a href="mailto:Laura.gill@aapct.scot.nhs.uk">Laura.gill@aapct.scot.nhs.uk</a>	01292 513742

#### PRIMARY CARE CONTACTS

<b>Anne Shaw</b>	Primary Care Manager, Pharmacy and Optometry	<a href="mailto:Anne.shaw2@aapct.scot.nhs.uk">Anne.shaw2@aapct.scot.nhs.uk</a>	
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GENERAL ENQUIRIES EMAIL: [aa.cpteam@aapct.scot.nhs.uk](mailto:aa.cpteam@aapct.scot.nhs.uk)

*The information contained in this communication is issued on the understanding that it is the best available from the resources at our disposal and the opinions expressed are those of the authors and do not necessarily reflect Ayrshire & Arran Patient Services' policy.*